Calsaws

California Statewide Automated Welfare System

Design Document

CA-217304

DDID 34 FDS Task Mgmt - Dashboard Updates

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1 OVERVIEW

This SCR is a part of DDID 34 which seeks to implement a Unified Task Management Solution that supports the multiple tasking models across C-IV and LRS. This SCR will update the Task Management Dashboard to account for the system modifications being made as part of migration, specifically:

- 1. Update the dashboard to filter by and report Bank assignments.
- 2. Update the dashboard to report tasks with a status of "In Process".

1.1 Current Design

The Task Management Dashboard provides real-time and historical data on task management and productivity. It consists of four summary sheets and fifteen drill down detail sheets.

The following are the summary sheets:

- Historical Task Management Sheet
- Real Time Task Management Sheet
- Historical Task Management Productivity Sheet
- Real Time Task Management Productivity Sheet

The following are the detail sheets:

- # Assigned Tasks by Category (Historical Task Management) Sheet
- # Completed Tasks by Category (Report 388) Sheet
- # Completed Tasks by Category (Historical Task Management Productivity) Sheet
- # Assigned Task vs # Workers Task List Sheet
- # Assigned Tasks vs # Workers Worker List Sheet
- # Completed Tasks by Category (Historical Task Management) Sheet
- # Assigned Tasks by Category (Report 387) Sheet
- # Overdue Tasks (Report 386) Sheet
- # Assigned Tasks by Category (Report 301) Sheet
- # Completed Tasks During Current Day by Division (Report 304) Sheet
- # Completed Tasks During Current Day by Category (Report 303) Sheet
- # Assigned Tasks by Category (Report 383) Sheet
- # Completed Tasks During Current Day by Category (Report 382) Sheet
- # Overdue Tasks (Report 381) Sheet
- # Overdue Tasks (Report 305) Sheet

The dashboard currently filters by and displays information on the Division, Office, and Unit of the task's worker assignment. There is no filter or columns for Bank assignment.

The dashboard also displays summary metrics for tasks based on assigned, completed or overdue status. Tasks with a status of "In Process" are not included in the dashboard.

1.2 Requests

1. Update the dashboard to filter by and report Bank assignments.

2. Update the dashboard to report tasks with a status of "In Process".

1.3 Overview of Recommendations

- 1. Make the following updates to enable the dashboard to filter by and report Bank assignments:
 - a. Add a new Bank filter to the summary Sheets.
 - b. Update the Division, Office and Unit dropdowns to filter by the division, office and unit of a task's assigned bank for tasks that have no worker assigned.
 - c. Add a new Bank column to the detail sheets.
 - d. Update the Division, Office and Unit columns to display the division, office and unit of the task's assigned bank for tasks that have no worker assigned.
- 2. Make the following updates to enable the dashboard to report tasks with a status of "In Process":
 - a. Update all instances of "Assigned Tasks" to be inclusive of data with a status of "Assigned" or "In Process".
 - i. Update the labeling of these instances from "Assigned" to "Open".
 - b. Update all instances of "Overdue Tasks" to be inclusive of tasks with a status of "Assigned" or "In Process" that are overdue.

1.4 Assumptions

1. The dashboard was soft launched in Qlik in January 2021 with an expected hard launch in June 2021.

2 RECOMMENDATIONS

2.1 Task Management Dashboard

2.1.1 Overview

Update the Task Management Dashboard to filter by and report Bank assignments and to report tasks with a status of "In Process".

2.1.2 Task Management Dashboard Mockup



Figure 2.1.1 – Task Management Dashboard Mockup - Historical Task Management Sheet

Data extracted daily as of: 4/6/2021 10:39:2	Time Task Management					User userid	
				_			
	Historical Task Management	Real Time Task Management	Historical Task Management Producti	ivity Real Time Task Manage	ement Productivity		
Division		Unit		Bank			Reso
Office		Worker		Task Category			
	% Overdue Tasks	# Open Tasks	# Completed Tasks	# Overdue	e Tasks		
	91.60%	798,461	8,788	731,4	416		
	Under 5% 5 to 30% Over 30%	I					
• Overdue Tasks (Division D	rill Down)		# Open Tasks by Category	1			
Stacked Bar chart	Table		Bar chart	Pie chart	Table		
DIVISION Q Task C	ategory Q	# Overdue Tasks	Task Category	Q ;	# Open Tasks		

Figure 2.1.2 – Task Management Dashboard Mockup – Real Time Task Management Sheet

Cal SAN	IS Historica	al Task Mana	gement Pro	ductivity						
ata extracted daily as o	of: 4/6/2021 10:39:24 AM								User userid	
		Historical Task	Management	Real Time Tas	k Management	Historical Task Managemen	t Productivity Real Time T	ask Management Productivity		
Month	Week		Office		Unit	Worker	Bank		Task Category	Reset
		verdue Tasks	#	Open Tasks	# Ci	ompleted Tasks	# Overdue Ta:	Average Day	s to Complete Ta	
	95	9.60%	99	98,023	7,2	294,710	994,00	93 1	85	
Historical Tas	Under 5% k Management	5 to 30% Over 3	0%			# Open Tasks by Ca	tenory			
Division Q	Values					Bar chart	Line chart	Tab	e	
	% Overdue Tasks	# Open Tasks	# Completed Tasks	# Overdue Tasks	Average Days to Complete Task	260,000				
1	99.57%	125,357	1.483.092	124.817	139	s x				

Figure 2.1.3 – Task Management Dashboard Mockup - Historical Task Management Productivity Sheet

CalSAW	S Real Time T	Fask Manageme	nt Productivity					
Data extracted daily as of:	4/6/2021 10:39:24 AM						User us	serid
					Historical Task Management		anagement Productivity	
		Historical Task Management	t Real Time	Task Management	Historical Task Management	Productivity Real Time Task Ma	inagement Productivity	
Task Category		Office	Ur	it	Worke	r	Bank	Reset
	% Overd	lue Tasks	# Open Tasks	# (Completed Tasks	# Overdue Tasks	Average Days to Complete Ta	
	93.	14%	798,46	1 8	3,788	743,678		
	Under 5% 5 to	30% Over 30%						
Real Time Task	Management				# Open Tasks by Cat	egory		
DIVISION Q	Values				Bar chart	Table	Pie chart	
	% Overdue	# Open	# Completed	# Overdue	600,000			
01	87.18% 94 35%	85,968	1,927	74,944	2 400,000			

Figure 2.1.4 – Task Management Dashboard Mockup – Real Time Task Management Productivity Sheet

									User userid
Case Number Q	Division	Q	Unit	Office	Q	Worker Q	Bank Q	Task Category Q	Task Description
B0B0B02	04		5R - 3Z0	031 South Family		19DP315R0K	19DP315R0K	Redetermination	MC RD Packet Received
BØBØC13	04		14 - GR Intake/CalFresh Approved (Refugees)	007 South Special		19DP071461	19DP071461	Case Update	New PVS report assignment
B0B0C13	04		LW	007 South Special		19DP07LW0X	19DP07LW0X	EDBC	Supervisor Authorization EDBC
BØBØF6Ø	01		CU - Medi-Cal/CalHEERs Intake	002 Glendale		19DP02CU13	19DP02CU13	Case Update	IEVS Applicant Report Available
80B0F60	01		CU - Medi-Cal/CalHEERs Intake	002 Glendale		19DP02CU13	19DP02CU13	Case Update	IEVS Applicant Report Available
B0B0G77	01		1H - CalWORKs Intake/ICT Supportive Services/Minor Parent	082 West Valley		19DP821H2U	19DP821H2U	SAR7	SAR7 Received
B0B0K06	03		52 - 3UJ	020 San Gabriel Valley		19DP205209	19DP205209	CMIPSII	Potential Change to Income and/or Res Information from CMIPS II
B0B0K64	01		5F - 3UV	034 Lancaster		19DP345F0H	19DP345F0H	Case Update	New PVS report assignment
ВӨВӨК93	01		59 - 3UP	034 Lancaster		19DP34591X	19DP34591X	Case Update	New PVS report assignment
B0B0K93	01		69 - GR Approved/CF SSI Approved NSA/B&C/CAPI	034 Lancaster		19DP346932	19DP346932	Case Update	IEVS NHR combo case review
B0B0M14	04		I2 - GAIN Intake 2	RANCHO PARK GROW		19ESVCI206	19ESVCI206	Case Update	Point of Service Scans Received
B0B0M39	01		1X - CalFresh/Medi-Cal Approved	002 Glendale		19DP021X2X	19DP021X2X	Case Update	IEVS Applicant Report Available
B0B0M51	01		6Y - 433	082 West Valley		19DP826Y05	19DP826Y05	Case Update	New PVS report assignment
BOBONOO	01		5Y	034 Lancaster		19DP345Y23	19DP345Y23	Case Update	IEVS Applicant Report Available
RARAN13	A1		AQ - CW APPROVED	A11 Fast Valley		190011000R	190011040B	Case Undate	Point of Service Scane Received

Figure 2.1.5 – Task Management Dashboard Mockup - # Open Tasks by Category (Historical Task Management) Sheet

Note: This is the updated sheet title as per the recommendations described in this SCR.

For the brevity of this section, the remainder of the mockup screenshots can be found in Appendix 6.1 Task Management Dashboard Mockup (cont.) These sheets include:

- # Completed Tasks by Category (Report 388) Sheet
- # Completed Tasks by Category (Historical Task Management Productivity) Sheet
- # Open Task vs # Workers Task List Sheet*
- # Open Tasks vs # Workers Worker List Sheet*
- # Completed Tasks by Category (Historical Task Management) Sheet
- # Open Tasks by Category (Report 387) Sheet*
- # Overdue Tasks (Report 386) Sheet
- # Open Tasks by Category (Report 301) Sheet*
- # Completed Tasks During Current Day by Division (Report 304) Sheet
- # Completed Tasks During Current Day by Category (Report 303) Sheet
- # Open Tasks by Category (Report 383) Sheet*
- # Completed Tasks During Current Day by Category (Report 382) Sheet
- # Overdue Tasks (Report 381) Sheet
- # Overdue Tasks (Report 305) Sheet

*Note: This is the updated sheet title as per the recommendations described in this SCR.

2.1.3 Description of Change

- 1. Enable the Task Management Dashboard to filter by and report task Bank assignments.
 - a. Make the following updates to the summary sheets:
 - i. Add a new dropdown filter for Bank.
 - ii. Update the Division, Office and Unit dropdowns to filter by the division, office and unit of a task's assigned bank for tasks that have no worker assigned to them. In other words, if a task is assigned to both a worker and bank,

worker will take precedence for Division, Office and Unit information.

- 1. For example, if Division 01 is selected, the dashboard will display data for all tasks with an assigned worker in Division 01 plus all tasks with assigned Bank in Division 01 that don't have an assigned worker.
- 2. **Technical Note:** Filter by division/office/unit of TASK.POS_ID first. If TASK.POS_ID is NULL, filter by division/office/unit of TASK.BANK_ID instead.
- b. Make the following updates to all detail sheets EXCEPT the # Open Task vs # Workers – Task List Sheet:
 - i. Add a new Bank column.
 - 1. Insert this column following the Worker column.
 - ii. Update the Division, Office and Unit columns to display the division, office and unit of the task's assigned bank for tasks that have no worker assigned to them. See the table below for the updated column definitions.

Column	Definition
Division	The division associated with the task. If a worker is assigned to the task, this value is the division
	of the worker; otherwise, this is the division of the assigned bank.
Office	The office associated with the task.
	If a worker is assigned to the task, this value is the office of the worker; otherwise, this is the office of the assigned bank.
Unit	The unit associated with the task.
	If a worker is assigned to the task, this value is the unit of the worker; otherwise, this is the unit of the assigned bank.
Worker	The Worker ID of the worker assigned to the task.
	Note: this value may be null.
Bank	The Bank ID of the bank assigned to the task.
	Note: this value may be null.

The following examples further illustrate how data will be displayed with this change:

• Example 1: Task with worker assignment and no bank assignment – The Division, Office and Unit columns will display

the division, office and unit of the assigned worker. The Worker column will display the Worker ID. The Bank column will be null.

- Example 2: Task with bank assignment and no worker assignment – The Division, Office and Unit columns will display the division, office and unit of the assigned bank. The Bank column will display the Bank ID. The Worker column will be null.
- Example 3: Task with worker and bank assignment The Division, Office and Unit columns will display the division, office and unit of the assigned worker. The Worker column will display the Worker ID. The Bank column will display the Bank ID.
- 2. Throughout the dashboard, update all instances of "Assigned" Tasks to be inclusive of data with a status of "Assigned" or "In Process" and update the labeling of these instances from "Assigned" to "Open". In addition, update all instances of "Overdue Tasks" to be inclusive of tasks with a status of "Assigned" or "In Process" that are overdue. The updates by sheet are as follows:
 - a. Historical Task Management Sheet
 - i. Make the following updates to the # Assigned Tasks by Category widget:
 - 1. Update the title to be "# Open Tasks by Category".
 - 2. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
 - 3. Update the y-axis of the bar chart and line chart to be "# Open Tasks".
 - ii. Make the following updates to the # Assigned Tasks vs # Workers widget:
 - 1. Update the title to be "# Open Tasks vs # Workers".
 - 2. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
 - 3. Update the y-axis of the bar/line chart and the bar chart to be "# Open Tasks".
 - 4. Update the "# Assigned Tasks" column in the table to be "# Open Tasks".
 - iii. Make the following updates to the # Assigned Tasks by Category (Division Drill Down) widget:
 - 1. Update the title to "# Open Tasks by Category (Division Drill Down)".
 - 2. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
 - 3. Update the y-axis of the bar chart to be "# Open Tasks".

b. Real Time Task Management Sheet

- i. Update "# Assigned Tasks" KPI in header to "# Open Tasks" and count tasks with a status of "Assigned" or "In Process".
- ii. Update the formula for the "% Overdue Tasks" and "# Overdue Tasks" KPIs in header to count tasks with a status of "Assigned" or "In Process" that are overdue.
- iii. Make the following updates to the # Overdue Tasks (Division Drill Down) widget:
 - 1. Update the data to be inclusive of overdue tasks with a status of "Assigned" or "In Process".
- iv. Make the following updates to the # Assigned Tasks by Category widget:
 - 1. Update the title to "# Open Tasks by Category".
 - 2. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
 - 3. Update the y-axis of the bar chart to be "# Open Tasks".
 - 4. Update the "# Assigned Tasks" column in the table to be "# Open Tasks".
- v. Make the following updates to the # Assigned Tasks by Category (Division Drill Down) widget:
 - Update the title to "# Open Tasks by Category (Division Drill Down)".
 - 2. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
 - 3. Update the y-axis of the bar chart to be "# Open Tasks".
 - 4. Update the "# Assigned Tasks" column in the table to be "# Open Tasks".
- vi. Make the following updates to the # Assigned Tasks by Division widget:
 - 1. Update the title to "# Open Tasks by Division".
 - 2. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
 - 3. Update the y-axis of the stacked bar chart from "# Assigned Tasks" to be "# Open Tasks".
 - 4. Update the "# Assigned Tasks" column of the table to be "# Open Tasks".

c. Historical Task Management Productivity Sheet

- i. Update "# Assigned Tasks" KPI in header to "# Open Tasks" and count tasks with a status of "Assigned" or "In Process".
- ii. Update the formula for the "% Overdue Tasks" and "# Overdue Tasks" KPIs in header to count tasks with a status of "Assigned" or "In Process" that are overdue.
- iii. Make the following updates to the Historical Task Management widget:

- 1. Update the formula for the "% Overdue" and "# Overdue Tasks" column of the table to count overdue tasks with a status of "Assigned" or "In Process".
- 2. Update the "# Assigned Tasks" column in the table to be "# Open Tasks" and to count tasks with a status of "Assigned" or "In Process".
- 3. Change "Go to Assigned Task List" button label to "Go to Open Task List".
- iv. Make the following updated to the # Assigned Tasks by Category widget:
 - 1. Update the title to "# Open Tasks by Category".
 - 2. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
 - 3. Update the y-axis of the bar chart and line chart to be "# Open Tasks".
- v. Make the following updates to the # Assigned Tasks by Category (Division Drill Down) Widget:
 - 1. Update title to "# Open Tasks by Category (Division Drill Down)"
 - 2. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
 - 3. Update the y-axis of the bar chart and line chat to be "# Open Tasks".
- vi. Make the following updates to the # Overdue Tasks widget:
 - 1. Update the data to be inclusive of overdue tasks with a status of "Assigned" or "In Process".
- vii. Make the following updates to the # Overdue Tasks (Division Drill Down) widget:
 - 1. Update the data to be inclusive of overdue tasks with a status of "Assigned" or "In Process".

d. Real Time Task Management Productivity Sheet

- i. Update "# Assigned Tasks" KPI in header to "# Open Tasks" and count tasks with a status of "Assigned" or "In Process".
- ii. Update the formula for the "% Overdue Tasks" and "# Overdue Tasks" KPIs in header to count tasks with a status of "Assigned" or "In Process" that are overdue.
- iii. Make the following updates to the Real Time Task Management widget:
 - 1. Update the formula for the "% Overdue" and "# Overdue Tasks" column of the table to count overdue tasks with a status of "Assigned" or "In Process".
 - 2. Update the "# Assigned Tasks" column in the table to be "# Open Tasks" and to count tasks with a status of "Assigned" or "In Process".

- 3. Change "Go to Assigned Task List" button label to "Go to Open Task List".
- iv. Make the following updates to the # Assigned Tasks by Category widget:
 - 1. Update title to "# Open Tasks by Category".
 - 2. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
 - 3. Update the y-axis of the bar chart to be "# Open Tasks".
 - 4. Update the "# Assigned Tasks" column to "# Open Tasks".
- v. Make the following updates to the # Assigned Tasks by Category (Division Drill Down) widget:
 - 1. Update the title to "# Open Tasks by Category (Division Drill Down)".
 - 2. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
 - 3. Update the y-axis of the bar chart to be "# Open Tasks".
 - 4. Update the "# Assigned Tasks" column to "# Open Tasks".
- vi. Make the following updates to the # Overdue Tasks widget:
 - 1. Update the data to be inclusive of overdue tasks with a status of "Assigned" or "In Process".
- vii. Make the following updates to the # Overdue Tasks (Division Drill Down) widget:
 - 1. Update the data to be inclusive of overdue tasks with a status of "Assigned" or "In Process".
- e. # Assigned Tasks by Category (Historical Task Management) Sheet
 - i. Update title to "# Open Tasks by Category"
 - ii. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
- f. # Assigned Tasks vs # Workers Task List Sheet
 - i. Update title to "# Open Tasks vs # Workers Task List"
 - ii. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
- g. # Assigned Tasks vs # Workers Worker List Sheet
 - i. Update title to "# Open Tasks vs # Workers Worker List"
 - ii. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
- h. # Assigned Tasks by Category (Report 387) Sheet
 - i. Update title to "# Open Tasks by Category"
 - ii. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
- i. # Overdue Tasks (Report 386) Sheet

- i. Update the data to be inclusive of overdue tasks with a status of "Assigned" or "In Process".
- j. # Assigned Tasks by Category (Report 301) Sheet
 - i. Update title to "# Open Tasks by Category"
 - ii. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".
- k. # Assigned Tasks by Category (Report 383) Sheet
 - i. Update title to "# Open Tasks by Category"
 - ii. Update the data to be inclusive of tasks with a status of "Assigned" or "In Process".

I. # Overdue Tasks (Report 381) Sheet

i. Update the data to be inclusive of overdue tasks with a status of "Assigned" or "In Process".

m. # Overdue Tasks (Report 305) Sheet

i. Update the data to be inclusive of overdue tasks with a status of "Assigned" or "In Process".

2.1.4 Report Location

- Global: Reports
- Local: Business Intelligence
- Task: Real Time Task Management

2.1.5 Counties Impacted

All CalSAWS counties will be impacted by the changes described in this SCR.

2.1.6 Security Updates

N/A

2.1.7 Report Usage/Performance

N/A

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
N/A			

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
N/A		

4.2 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
34	The CONTRACTOR shall develop and implement a Unified Task Management solution that supports the multiple tasking models in both C-IV and LRS, as follows: 1) Integrate the Team Managed Pre-Migration C- IV solution into the CalSAWS Software code base 2) Create a common task management data model 3) Integrate the LRS automated tasks with the new county driven task activation, assignment and configurability logic (introduced with the C-IV Task solution) 4) Add the C-IV automated task trigger conditions into the CalSAWS Software code base ensuring there is no adverse or negative impact to LRS that would affect Los Angeles County 5) Add auto-assignment of tasks by the system through "round robin" or other workload balancing	- CalSAWS Task Management Solution will support Task Reassignment functionality from C- IV. - CalSAWS Task Management Solution will support Task Bank functionality from C- IV, LRS Task MAQs will convert into Banks. - OBIEE Task Dashboard will be migrated over to new tool prior to Task Management implementation.	Update the Task Management Dashboard to filter by and report Bank assignments and to report tasks with a status of "In Process".

methodologies 6) Create a task pool where tasks can either be assigned by a supervisor or can be pulled by a caseworker 7) Update the LRS Task Management Dashboard (OBIEE) to account for the system modifications being	
made as part of migration	

5 MIGRATION IMPACTS

SCR Number	Description	Impact	Priority	Address Prior to Migration?
N/A				

6 APPENDIX

6.1 Task Management Dashboard Mockup (cont.)

						Useru	serid
Case Q. Number Q.	Division Q	Office Q	Unit Q	Worker Q	Bank Q	Worker Name Q	Task Category
BOBOB26	02	GAIN - PALMDALE GAIN REGION	2I - 2I - GAIN Unit	19ESGU2I89	19ESGU2I89	Mania Mica	Case Update
B0B0B62	04	007 South Special	MN	19DP07MN	19DP07MN	Contraction of the second s	Case Update
B0B0C13	04	007 South Special	LW	19DP07LW0X	19DP07LW0X	The local lights	EDBC
B0B0C13	04	007 South Special	LW	19DP07LW0X	19DP07LW0X	Weiterst Taylor	EDBC
30B0C13	04	007 South Special	LW	19DP07LW0X	19DP07LW0X		EDBC
30B0C51	03	017 Florence	63	19DP17632C	19DP17632C	Contraction of the second s	Case Update
30B0C51	03	017 Florence	63	19DP17632C	19DP17632C	international sector	MC 355
30B0C51	03	017 Florence	63	19DP17632C	19DP17632C	1. Marcal 1. Marcal 1.	MC 355
30B0C86	04	031 South Family	3B-3B0	19DP313B1	19DP313B1	The second second second	Case Update
30B0C86	04	031 South Family	80	19DP318O1E	19DP318O1E	Contract and American	EDBC
30B0C99	03	006 Cudahy	OE - MCE	19DP06OE01	19DP06OE01	and a second	Case Update
30B0D34	03	005 Belvedere	A2 - Medi-Cal/CalHEERs Intake	19DP05A229	19DP05A229	The second se	Case Update
B0B0D60	01	011 East Valley	2I - MC APPROVED	19DP112I0N	19DP112I0N	Contraction (Section and	MC 355
30B0G05	01	082 West Valley	1H - CalWORKs Intake/ICT Supportive Services/Minor Parent	19DP821H2U	19DP821H2U		SAR7
30B0G05	01	082 West Valley	2K - Medi-Cal/CalFresh Approved	19DP822K12	19DP822K12	Contribution Companying	Redetermination
B0B0J61	01	082 West Valley	ØA - CW APPROVED	19DP820A0J	19DP820A0J		Application Registration

Figure 6.1.1 – Task Management Dashboard Mockup - # Completed Tasks by Category (Report 388) Sheet

							User userid
Case Number Q	Division	Office	Q Unit	a _{Worker} a	Bank Q	Worker Name	Q. Task Category
30B0B26	02	GAIN - PALMDALE GAIN REGION	2I - 2I - GAIN Unit	19ESGU2I89	19ESGU2I89	The share of the state of the s	Case Update
0B0B62	04	007 South Special	MN	19DP07MN	19DP07MN	100 million (100 million)	Case Update
0B0C13	04	007 South Special	LW	19DP07LW0X	19DP07LW0X	The Court Page of	EDBC
30B0C13	04	007 South Special	LW	19DP07LW0X	19DP07LW0X	No. of Concession, Name	EDBC
0B0C13	04	007 South Special	LW	19DP07LW0X	19DP07LW0X		EDBC
0B0C51	03	017 Florence	63	19DP17632C	19DP17632C	Contraction and the	Case Update
30B0C51	03	017 Florence	63	19DP17632C	19DP17632C	interest proto	MC 355
30B0C51	03	017 Florence	63	19DP17632C	19DP17632C	1. No. 10. 10. 10. 10. 10. 10. 10. 10. 10. 10	MC 355
30B0C86	04	031 South Family	3B-3B0	19DP313B1	19DP313B1	The second second	Case Update
30B0C86	04	031 South Family	80	19DP318O1E	19DP318O1E	Chair Allowers'	EDBC
30B0C99	03	006 Cudahy	OE - MCE	19DP06OE01	19DP06OE01	100 B (100 B)	Case Update
B0B0D34	03	005 Belvedere	A2 - Medi-Cal/CalHEERs Intake	19DP05A229	19DP05A229	The second second	Case Update
30B0D60	01	011 East Valley	2I - MC APPROVED	19DP112I0N	19DP112I0N	Call-Callerent	MC 355
30B0G05	01	082 West Valley	1H - CalWORKs Intake/ICT Supportive Services/Minor Parent	19DP821H2U	19DP821H2U		SAR7
30B0G05	01	082 West Valley	2K - Medi-Cal/CalFresh Approved	19DP822K12	19DP822K12	Contribution Companying	Redetermination
30B0J61	01	082 West Valley	ØA - CW APPROVED	19DP820A0J	19DP820A0J		Application Registration

Figure 6.1.2 – Task Management Dashboard Mockup - # Completed Tasks by Category (Historical Task Management Productivity) Sheet

					User userid
Task Assigned Date Q	Task Category	Q Task Description	Q	ID Q	
Oct-19-2020	Application Registration	Clearance		1001859673	
Oct-19-2020	Application Registration	Clearance		1001873818	
Oct-19-2020	Application Registration	Clearance		1001877131	
Oct-19-2020	Application Registration	Clearance		1001891847	
Oct-20-2020	Application Registration	Clearance		1001914027	
Oct-20-2020	Application Registration	Clearance		1001917527	
Oct-20-2020	Application Registration	Clearance		1001926668	
Oct-20-2020	Application Registration	Clearance		1001929738	
Oct-20-2020	Application Registration	Clearance		1001934002	
Oct-20-2020	Application Registration	Clearance		1001935347	
Oct-20-2020	Application Registration	Clearance		1001935386	
Oct-20-2020	Application Registration	Clearance		1001937015	
Oct-20-2020	Application Registration	Clearance		1001937812	
Oct-20-2020	Application Registration	Clearance		1001938141	
Oct-20-2020	Application Registration	Clearance		1001938993	
Oct-20-2020	Application Registration	Clearance		1001940070	
Oct-20-2020	Application Registration	Clearance		1001940157	

Figure 6.1.3 – Task Management Dashboard Mockup - # Open Task vs # Workers – Task List Sheet

							U	ser userid	
Division Q	Office	Q	Unit	Q	Worker Q	Bank Q	Worker Name	Q	ID Q
01	002 Glendale		A0 - Medi-Cal Approved/MSP-MATS		19DP02A01B	19DP02A01B	interaction and the second second		522774
01	002 Glendale		A0 - Medi-Cal Approved/MSP-MATS		19DP02A01B	19DP02A01B	free of the second s		515153
01	002 Glendale		A0 - Medi-Cal Approved/MSP-MATS		19DP02A01D	19DP02A01D	The second		508554
01	002 Glendale		A0 - Medi-Cal Approved/MSP-MATS		19DP02A011	19DP02A011	Station Contractor		506947
01	002 Glendale		A0 - Medi-Cal Approved/MSP-MATS		19DP02A012	19DP02A012	And a state of the		513529
01	002 Glendale		A0 - Medi-Cal Approved/MSP-MATS		19DP02A013	19DP02A013	10000		511747
01	002 Glendale		A0 - Medi-Cal Approved/MSP-MATS		19DP02A014	19DP02A014	incution lines.		507643
01	002 Glendale		A0 - Medi-Cal Approved/MSP-MATS		19DP02A015	19DP02A015	terminal designs.		515909
01	002 Glendale		A0 - Medi-Cal Approved/MSP-MATS		19DP02A016	19DP02A016	the second s		504518
01	002 Glendale		A2 - Medi-Cal/CalHEERs Intake		19DP02A21F	19DP02A21F	instance in the second		508598
01	002 Glendale		A2 - Medi-Cal/CalHEERs Intake		19DP02A21G	19DP02A21G	Concert Market		507859
01	002 Glendale		A2 - Medi-Cal/CalHEERs Intake		19DP02A21H	19DP02A21H	And the Association		513959
01	002 Glendale		A2 - Medi-Cal/CalHEERs Intake		19DP02A21I	19DP02A21I	Street Selection		509495
01	002 Glendale		A2 - Medi-Cal/CalHEERs Intake		19DP02A21J	19DP02A21J	Contract Process		508604
01	002 Glendale		A2 - Medi-Cal/CalHEERs Intake		19DP02A21K	19DP02A21K	Sector Sector		516194
01	002 Glendale		A2 - Medi-Cal/CalHEERs Intake		19DP02A21M	19DP02A21	ineral lines inc.		504778
01	002 Glendale		A2 - Medi-Cal/CalHEERs Intake		19DP02A21N	19DP02A21N	ingratification in the second		522508
0.1	000.01 11		AS M POLIOIS ITTI		10000011000	1000001000			00744

Figure 6.1.4 – Task Management Dashboard Mockup - # Open Tasks vs # Workers – Worker List Sheet

Babebel 04 088 southwest Special A1 19DP8A11S 19DP8A11S 19DP8A11S 19DP8A11S Redeter 0808010 083 084 El Monte (San Gab, V. Serv, Center) P6 - MRT2 19DP84P601 19DP84P601 19DP84P601 19DP84P601 19DP84P601 2000000 Case Up 0808025 02 010 Wilshire Special Office 11 19DP10112Q 19DP10112Q Case Up 0808025 02 019 Wilshire Special Office 11 19DP911129 19DP921H01 19DP921H01 19DP921H01 200000 Case Up 0808025 02 092 Hawthorne Medi-Cal Regional 1H - CalWORKs Intake/ICT Supportive Services/Minor Parent 19DP921H01 19DP921H01 19DP921H01 2000000 Case Up 0808025 02 092 Hawthorne Medi-Cal Regional M - MC APPROVED 19DP921H02 19DP92H02 Case Up 0808026 01 034 Lancaster 4W - MC APPROVED 19DP344W 19DP344W 19DP344W 19DP344W 19DP344W 19DP344W 19DP344W 19DP344W 19DP344W 19DP3										User us	erid
388881083694 El Monte (San Gab, V. Serv. Center)P6 - MRT219DP84P68119DP94P68119DP94P69119DP94P691Redeter380882582610 Wilshire Special Office1119DP10112019DP10112019DP101120Case U38088258262692 Hawthorne Medi-Cal Regional11 - CalWORKs Intake/ICT Supportive19DP921H0J19DP921H0J19DP921H0JCase U380882582692 Hawthorne Medi-Cal Regional11 - CalWORKs Intake/ICT Supportive19DP921H0J19DP921H0J19DP921H0JCase U380882562692 Hawthorne Medi-Cal Regional11 - CalWORKs Intake/ICT Supportive19DP921H0K19DP921H0JCase U380882562692 Hawthorne Medi-Cal RegionalM2 - IPVI19DP921H0K19DP924H0KCase U380882661634 Lancaster4W - MC APPROVED19DP344W19DP344W19DP344WCase U380882661634 Lancaster4W - MC APPROVED19DP344W19DP344WCase U380882661634 Lancaster4W - MC APPROVED19DP344W19DP344WCase U380882661634 Lancaster4W - MC APPROVED19DP344W19DP344WGade Manual380882661634 Lancaster4W - MC APPROVED19DP344W19DP344WGade Manual380882661634 Lancaster4W - MC APPROVED19DP344W19DP344WGade Manual380882661634 Lancaster4W - MC APPROVED19DP344W19DP344W.		Division	Q 0	ffice Q	Unit	Q W	/orker Q	Bank Q	Worker Name	Q	Task Category
BBBBB2592910 Wilshire Special Office1119DP10112Q19DP20110Q19DP2011QQ <th< td=""><td>0B01</td><td>04</td><td>00</td><td>08 Southwest Special</td><td>A1</td><td>19</td><td>9DP08A11S</td><td>19DP08A11S</td><td>and the second sec</td><td></td><td>Redetermination</td></th<>	0B01	04	00	08 Southwest Special	A1	19	9DP08A11S	19DP08A11S	and the second sec		Redetermination
BBBBB259291 Wilshire Special Office1119DP16112919DP16112919DP10112919DP101129EDBCBBBBB259292 Hawthorne Medi-Cal Regional11+ CalWORKs Intake//CT Supportive19DP921H0J19DP921H0J19DP921H0JCase UpBBBBB259292 Hawthorne Medi-Cal Regional11+ CalWORKs Intake//CT Supportive19DP921H0J19DP921H0J19DP921H0JCase UpBBBBB2692 Hawthorne Medi-Cal Regional11+ CalWORKs Intake//CT Supportive19DP921H0K19DP921H0KCase UpBBBBB2692 Hawthorne Medi-Cal RegionalM2 - IPV119DP924W.19DP924W.19DP924W.Case UpBBBBB26934 Lancaster4W - MC APPROVED19DP344W.19DP344W.19DP344W.Case UpBBBBB26934 Lancaster4W - MC APPROVED19DP344W.19DP344W.19DP344W.Case UpBBBBB2691934 Lancaster4W - MC APPROVED19DP344W.19DP344W.19DP344W.Case UpBBBBB2691934 Lancaster4W - MC APPROVED19DP344W.19DP344W.19DP344W.ManualBBBBB2691934 Lancaster4W - MC APPROVED19DP344W.19DP344W.19DP344W.19DP344W.BBBBB2691934 Lancaster4W - MC APPROVED19DP344W.19DP344W.19DP344W.BBBBB2691934 Lancaster4W - MC APPROVED19DP344W.19DP344W.19DP344W.BBBBB26934 Lancaster4W - MC APPROVED19DP344W.19DP344W.19DP344W.BBBBB2691 </td <td>0B10</td> <td>03</td> <td>00</td> <td>04 El Monte (San Gab. V. Serv. Center)</td> <td>P6 - MRT2</td> <td>19</td> <td>9DP04P601</td> <td>19DP04P601</td> <td>Number 1</td> <td></td> <td>Redetermination</td>	0B10	03	00	04 El Monte (San Gab. V. Serv. Center)	P6 - MRT2	19	9DP04P601	19DP04P601	Number 1		Redetermination
B88B8B2502092 Hawthome Medi-Cal Regional1H - CalWORKs Intake/ICT Supportive Services/Minor Parent19DP921H8J19DP921H8J19DP921H8J19DP921H8JCase UpB88B82502092 Hawthome Medi-Cal RegionalLH - CalWORKs Intake/ICT Supportive Services/Minor Parent19DP921H8J19DP921H8J19DP921H8J19DP921H8J19DP921H8JCase UpB88B82502092 Hawthome Medi-Cal RegionalM2 - IPVI19DP921M219DP924M219DP924M2Case UpB88B82601034 Lancaster4W - MC APPROVED19DP344W219DP344W219DP344W2Case UpB88B82601034 Lancaster4W - MC APPROVED19DP344W219DP344W219DP344W219DP344W219DP344W2B88B82601034 Lancaster4W - MC APPROVED19DP344W219DP344W219DP344W219DP344W219DP344W219DP344W2B88B82601034 Lancaster4W - MC APPROVED19DP344W219DP344W219DP344W219DP344W2	0B25	02	0	10 Wilshire Special Office	11	19	9DP101I2Q	19DP101I2Q	tere destine		Case Update
Bereices/Minor Parent Services/Minor Parent 19DP921HeX 19DP34HW 19DP34H	0B25	02	0	10 Wilshire Special Office	11	19	9DP101I29	19DP101I29	Concernance of the second s		EDBC
Services/Minor Parent	0B25	02	09	92 Hawthorne Medi-Cal Regional		19	9DP921H0J	19DP921H0J	у		Case Update
B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W <	0B25	02	09	92 Hawthorne Medi-Cal Regional		19	9DP921H0K	19DP921H0K	Condition in the		Case Update
B8B8B26 91 934 Lancaster 4W-MC APPROVED 19DP344W 19DP344W 19DP344W Case Up B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W 19DP344W Case Up B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W 19DP344W Manual B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W 19DP344W Redeter B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W Redeter B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W Redeter B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W Redeter B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W Redeter	0B25	02	0	92 Hawthorne Medi-Cal Regional	M2-IPW1	19	9DP92M2	19DP92M2	Contraction of the Contraction o		Redetermination
B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W Case U B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W 19DP344W Manual B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W </td <td>0B26</td> <td>01</td> <td>03</td> <td>34 Lancaster</td> <td>4W - MC APPROVED</td> <td>19</td> <td>9DP344W</td> <td>19DP344W</td> <td>Sector Const.</td> <td></td> <td>EDBC</td>	0B26	01	03	34 Lancaster	4W - MC APPROVED	19	9DP344W	19DP344W	Sector Const.		EDBC
8888826 01 034 Lancaster 4W-MC APPROVED 19DP344W. <t< td=""><td>0B26</td><td>01</td><td>03</td><td>34 Lancaster</td><td>4W - MC APPROVED</td><td>19</td><td>9DP344W</td><td>19DP344W</td><td>Standard Street and</td><td></td><td>Case Update</td></t<>	0B26	01	03	34 Lancaster	4W - MC APPROVED	19	9DP344W	19DP344W	Standard Street and		Case Update
B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W Fedete B8B8D26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W 19DP344W Redete B8B8D26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W Redete	0B26	01	03	34 Lancaster	4W - MC APPROVED	19	9DP344W	19DP344W	and the second second		Case Update
B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W 19DP344W Redete B8B8B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W 19DP344W Redete	0B26	01	03	34 Lancaster	4W - MC APPROVED	19	9DP344W	19DP344W	Sector Sectors		Manual
B0B0B26 01 034 Lancaster 4W-MC APPROVED 19DP344W 19DP344W	0B26	01	03	34 Lancaster	4W - MC APPROVED	19	9DP344W	19DP344W	Standard Street and		Redetermination
	0B26	01	03	34 Lancaster	4W - MC APPROVED	19	9DP344W	19DP344W	and a long set		Redetermination
	0B26	01	03	34 Lancaster	4W - MC APPROVED	19	9DP344W	19DP344W	Sector Terratory		Redetermination
3080826 01 034 Lancaster 4W - MC APPROVED 19DP344W 19DP344W Redeter	0B26	01	03	34 Lancaster	4W - MC APPROVED	19	9DP344W	19DP344W	Sector Strates		Redetermination

Figure 6.1.5 – Task Management Dashboard Mockup – # Completed Tasks by Category (Historical Task Management) Sheet

						Us	r userid
Case Number Q	Division Q	Unit Q	Office Q	Worker Q	Bank Q	Task Category Q	Task Description
8080802	04	5R - 3Z0	031 South Family	19DP315R0K	19DP315R0K	Redetermination	MC RD Packet Received
B0B0C13	04	14 - GR Intake/CalFresh Approved (Refugees)	007 South Special	19DP071461	19DP071461	Case Update	New PVS report assignment
B0B0C13	04	LW	007 South Special	19DP07LW0X	19DP07LW0X	EDBC	Supervisor Authorization EDBC
B0B0F60	01	CU - Medi-Cal/CalHEERs Intake	002 Glendale	19DP02CU13	19DP02CU13	Case Update	IEVS Applicant Report Available
B0B0F60	01	CU - Medi-Cal/CalHEERs Intake	002 Glendale	19DP02CU13	19DP02CU13	Case Update	IEVS Applicant Report Available
B0B0G77	01	1H - CalWORKs Intake/ICT Supportive Services/Minor Parent	082 West Valley	19DP821H2U	19DP821H2U	SAR7	SAR7 Received
B0B0K06	03	52 - 3UJ	020 San Gabriel Valley	19DP205209	19DP205209	CMIPSII	Potential Change to Income and Information from CMIPS II
B0B0K64	01	5F-3UV	034 Lancaster	19DP345F0H	19DP345F0H	Case Update	New PVS report assignment
ВОВОК93	01	59-3UP	034 Lancaster	19DP34591X	19DP34591X	Case Update	New PVS report assignment
B0B0K93	01	69 - GR Approved/CF SSI Approved NSA/B&C/CAPI	034 Lancaster	19DP346932	19DP346932	Case Update	IEVS NHR combo case review
B0B0M14	04	I2 - GAIN Intake 2	RANCHO PARK GROW	19ESVCI206	19ESVCI206	Case Update	Point of Service Scans Received
B0B0M39	01	1X - CalFresh/Medi-Cal Approved	002 Glendale	19DP021X2X	19DP021X2X	Case Update	IEVS Applicant Report Available
B0B0M51	01	6Y-433	082 West Valley	19DP826Y05	19DP826Y05	Case Update	New PVS report assignment
B0B0N00	01	5Y	034 Lancaster	19DP345Y23	19DP345Y23	Case Update	IEVS Applicant Report Available
B0B0N13	01	0A - CW APPROVED	011 East Valley	19DP110A0B	19DP110A0B	Case Update	Point of Service Scans Received

Figure 6.1.6 – Task Management Dashboard Mockup - # Open Tasks by Category (Report 387) Sheet

											User userid	
Case Number Q	Division	q	Office	Q, Un	it	Q	Worker	Q	Bank Q	Worker Name	Q	Task Category
3080802	04		031 South Family	5R	- 3Z0		19DP315R0K		19DP315R0K	Company and the second s		Redetermination
30B0B26	01		034 Lancaster	4W	- MC APPROVED		19DP344W16		19DP344W	Second Second		Case Update
30B0B26	01		034 Lancaster	4V	- MC APPROVED		19DP344W16		19DP344W	Sector Sectors		Redetermination
30B0B26	01		034 Lancaster	5Z	- MEDS Alert		19DP345Z2U		19DP345Z2U	Stars Street		MEDS Alert
30B0B26	01		034 Lancaster	5Z	- MEDS Alert		19DP345Z2U		19DP345Z2U	the state of the s		MEDS Alert
30B0B26	01		034 Lancaster	5Z	- MEDS Alert		19DP345Z2V		19DP345Z2V	Contract Statistics		MEDS Alert
30B0B48	02		GAIN - PALMDALE GAIN REGION	2C	- 2C - GAIN Unit		19ESGU2C08		19ESGU2C08	State States		Case Update
B0B0B48	02		GAIN - PALMDALE GAIN REGION	2C	- 2C - GAIN Unit		19ESGU2C08		19ESGU2C08	territor de la constante		Case Update
30B0B48	02		GAIN - PALMDALE GAIN REGION	2C	- 2C - GAIN Unit		19ESGU2C08		19ESGU2C08	Sector Contractor		Case Update
B0B0B48	02		GAIN - PALMDALE GAIN REGION	2C	- 2C - GAIN Unit		19ESGU2C08		19ESGU2C08	State States		Case Update
B0B0B48	02		GAIN - PALMDALE GAIN REGION	2C	- 2C - GAIN Unit		19ESGU2C08		19ESGU2C08	the second s		Case Update
B0B0B48	02		GAIN - PALMDALE GAIN REGION	2C	- 2C - GAIN Unit		19ESGU2C08		19ESGU2C08	Sector Andreas		Case Update
B0B0B48	02		GAIN - PALMDALE GAIN REGION	2C	- 2C - GAIN Unit		19ESGU2C08		19ESGU2C08	Status Station		Case Update
BOBOB48	Unknown		Unknown	Un	known		Unknown		Unknown			Case Update
30B0B48	Unknown		Unknown	Un	known		Unknown		Unknown	Contraction of the International Contractional Contracti		Case Update
B0B0B48	Unknown		Unknown	Un	known		Unknown		Unknown	Concernence of the second seco		Case Update
B0B0B48	Unknown		Unknown	Un	known		Unknown		Unknown	and the second s		Case Update

Figure 6.1.7 – Task Management Dashboard Mockup - # Overdue Tasks (Report 386) Sheet

											User	userid
Case Number Q	Division	Q	Office	Q,	Unit	Q	Worker Q	Bank	Q,	Task Category	Q	Task Source
0092383	Unknown		DCFS S8234 Lancaster RE		05 - DCFS 05		19DCXM05	19DCXN	105	Case Update		Specialized Supportive Services Concurrent Activity
0117382	02		010 Wilshire Special Office		RR-TF01		19DP10RR03	19DP10	RR03	MEDS Alert		66
0234033	Unknown		DCFS S9056 S9072 Glendora RE		07 - DCFS 07		19DCXO0705	19DCXC	0705	EDBC		ReRun EDBC
0278907	Unknown		DCFS BIS-(LRS OFFICE) Norwalk RE		03 - DCFS 03		19DCY00300	19DCYO	0300	MEDS Alert		686
0284921	04		031 South Family		5R - 3Z0		19DP315R0O	19DP31	5R00	MEDS Alert		699
0289514	Unknown		DCFS S8234 Lancaster RE		05 - DCFS 05		19DCXM05	19DCXN	105	MEDS Alert		686
0295803	Unknown		DCFS S8234 Lancaster RE		05 - DCFS 05		19DCXM05	19DCXN	105	MEDS Alert		686
0301009	Unknown		DCFS BIS-(LRS OFFICE) Norwalk RE		03 - DCFS 03		19DCYO0300	19DCYO	0300	Case Update		Specialized Supportive Services A Concurrent Activity
0301009	Unknown		DCFS BIS-(LRS OFFICE) Norwalk RE		03 - DCFS 03		19DCYO0300	19DCYO	0300	Case Update		Specialized Supportive Services A Concurrent Activity
0301009	Unknown		DCFS BIS-(LRS OFFICE) Norwalk RE		03 - DCFS 03		19DCYO0300	19DCYO	0300	Case Update		Specialized Supportive Services A Concurrent Activity
0301009	Unknown		DCFS BIS-(LRS OFFICE) Norwalk RE		03 - DCFS 03		19DCYO0300	19DCYO	0300	Case Update		Specialized Supportive Services A Concurrent Activity
0301009	Unknown		DCFS BIS-(LRS OFFICE) Norwalk RE		03 - DCFS 03		19DCYO0300	19DCYO	0300	Case Update		Specialized Supportive Services A Concurrent Activity
0301009	Unknown	_	DCFS BIS-(LRS OFFICE) Norwalk RE	_	03 - DCFS 03		19DCYO0300	19DCYO	0300	Case Update		Specialized Supportive Services

Figure 6.1.8 – Task Management Dashboard Mockup - # Open Tasks by Category (Report 301) Sheet

							User userid	
Case Number Q	Case Q Name Q	Division Q	Office	Unit Q	Worker Q	Bank Q	Task Category Q	Task D
B0B1M25	Case Name	03	006 Cudahy	U1 - IEVS Unit 1	19DP06U13C	19DP06U13C	IEVS Priority	IFDS I
B0B3H42	Case Name	03	017 Florence	U1 - IEVS Unit 1	19DP17U11Z	19DP17U11Z	IEVS	IFDS I
B0B4D27	Case Name	01	002 Glendale	1Y - Fair Hearing	19DP021Y2Q	19DP021Y2Q	IEVS	IFDS I
B0B4T14	Case Name	04	060 Rancho Park	U1 - IEVS Unit 1	19DP60U100	19DP60U100	IEVS	IFDS I
B0B4X98	Case Name	01	002 Glendale	U1 - IEVS Unit 1	19DP02U15A	19DP02U15A	IEVS Priority	IFDS I
B0B9T58	Case Name	01	002 Glendale	U1 - IEVS Unit 1	19DP02U102	19DP02U102	IEVS	IFDS I
B00B373	Case Name	04	083 Southwest Family	U1 - IEVS Unit 1	19DP83U15Y	19DP83U15Y	IEVS Priority	IFDS I
B0B0412	Case Name	01	034 Lancaster	U1 - IEVS Unit 1	19DP34U15E	19DP34U15E	IEVS Priority	IFDS I
B0B8447	Case Name	04	031 South Family	U1 - IEVS Unit 1	19DP31U12N	19DP31U12N	IEVS Priority	IFDS I
B0B9757	Case Name	01	002 Glendale	U1 - IEVS Unit 1	19DP02U15A	19DP02U15A	IEVS	IFDS I
B0B9928	Case Name	03	004 El Monte (San Gab. V. Serv. Center)	U1 - IEVS Unit 1	19DP04U100	19DP04U100	IEVS	IFDS I
B0BB901	Case Name	02	036 Pomona	U1 - IEVS Unit 1	19DP36U13U	19DP36U13U	IEVS	IFDS I
B0BC000	Case Name	02	036 Pomona	U1 - IEVS Unit 1	19DP36U140	19DP36U140	IEVS	IFDS I
BØBC573	Case Name	02	036 Pomona	U1 - IEVS Unit 1	19DP36U15Q	19DP36U15	IEVS Priority	IFDS I
BØBDN45	Case Name	01	067 Lancaster General Relief Office	U1 - IEVS Unit 1	19DP67U16D	19DP67U16D	IEVS Priority	IFDS I
BØBDQ28	Case Name	04	027 South Central	U1 - IEVS Unit 1	19DP27U106	19DP27U106	IEVS Priority	IFDS In

Figure 6.1.9 – Task Management Dashboard Mockup - # Completed Tasks During Current Day by Division (Report 304) Sheet

							User userid		
Case Number Q	Case Name Q	Division Q	Office Q	Unit	Worker Q	Bank Q	Task Category	Q	Task A
B0B1M25	Case Name	03	006 Cudahy	U1 - IEVS Unit 1	19DP06U13C	19DP06U13C	IEVS Priority		
B0B3H42	Case Name	03	017 Florence	U1 - IEVS Unit 1	19DP17U11Z	19DP17U11Z	IEVS		
B0B4D27	Case Name	01	002 Glendale	1Y - Fair Hearing	19DP021Y2Q	19DP021Y2Q	IEVS		
30B4T14	Case Name	04	060 Rancho Park	U1 - IEVS Unit 1	19DP60U100	19DP60U100	IEVS		
0B4X98	Case Name	01	002 Glendale	U1 - IEVS Unit 1	19DP02U15A	19DP02U15A	IEVS Priority		
30B9T58	Case Name	01	002 Glendale	U1 - IEVS Unit 1	19DP02U102	19DP02U102	IEVS		
B00B373	Case Name	04	083 Southwest Family	U1 - IEVS Unit 1	19DP83U15Y	19DP83U15Y	IEVS Priority		
B0B0412	Case Name	01	034 Lancaster	U1 - IEVS Unit 1	19DP34U15E	19DP34U15E	IEVS Priority		
B0B8447	Case Name	04	031 South Family	U1 - IEVS Unit 1	19DP31U12N	19DP31U12N	IEVS Priority		
B0B9757	Case Name	01	002 Glendale	U1 - IEVS Unit 1	19DP02U15A	19DP02U15A	IEVS		
B0B9928	Case Name	03	004 El Monte (San Gab. V. Serv. Center)	U1 - IEVS Unit 1	19DP04U100	19DP04U100	IEVS		
B0BB901	Case Name	02	036 Pomona	U1 - IEVS Unit 1	19DP36U13U	19DP36U13U	IEVS		
B0BC000	Case Name	02	036 Pomona	U1 - IEVS Unit 1	19DP36U140	19DP36U140	IEVS		
BØBC573	Case Name	02	036 Pomona	U1 - IEVS Unit 1	19DP36U15Q	19DP36U15	IEVS Priority		
BØBDN45	Case Name	01	067 Lancaster General Relief Office	U1 - IEVS Unit 1	19DP67U16D	19DP67U16D	IEVS Priority		
BØBDQ28	Case Name	04	027 South Central	U1 - IEVS Unit 1	19DP27U106	19DP27U106	IEVS Priority		

Figure 6.1.10 – Task Management Dashboard Mockup - # Completed Tasks During Current Day by Category (Report 303) Sheet

							User userid
Case Number Q	Division Q	Office Q	Unit Q	Worker Q	Bank Q	Task Category Q	Task Source
0092383	Unknown	DCFS S8234 Lancaster RE	05 - DCFS 05	19DCXM05	19DCXM05	Case Update	Specialized Supportive Services Activity: No Concurrent Activity
0117382	02	010 Wilshire Special Office	RR - TF01	19DP10RR03	19DP10RR03	MEDS Alert	66
0234033	Unknown	DCFS S9056 S9072 Glendora RE	07 - DCFS 07	19DCXO0705	19DCX00705	EDBC	ReRun EDBC
0278907	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03	19DCYO0300	19DCYO0300	MEDS Alert	686
0284921	04	031 South Family	5R - 3Z0	19DP315R0O	19DP315R0O	MEDS Alert	699
0289514	Unknown	DCFS S8234 Lancaster RE	05 - DCFS 05	19DCXM05	19DCXM05	MEDS Alert	686
0295803	Unknown	DCFS S8234 Lancaster RE	05 - DCFS 05	19DCXM05	19DCXM05	MEDS Alert	686
0301009	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03	19DCYO0300	19DCYO0300	Case Update	Specialized Supportive Services Activity: No Concurrent Activity
0301009	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03	19DCYO0300	19DCYO0300	Case Update	Specialized Supportive Services Activity: No Concurrent Activity
0301009	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03	19DCYO0300	19DCYO0300	Case Update	Specialized Supportive Services Activity: No Concurrent Activity
0301009	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03	19DCY00300	19DCY00300	Case Update	Specialized Supportive Services Activity: No Concurrent Activity
0301009	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03	19DCYO0300	19DCYO0300	Case Update	Specialized Supportive Services Activity: No Concurrent Activity
0301009	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03	19DCYO0300	19DCYO0300	Case Update	Specialized Supportive Services Activity: No

Figure 6.1.11 – Task Management Dashboard Mockup - # Open Tasks by Category (Report 383) Sheet

								User userid			
Case Number Q	Case Name Q	Division Q	Office Q	Unit	Q. Worke	er Q	Bank Q	Task Category	Q	Task De	
B0B1M25	Case Name	03	006 Cudahy	U1 - IEVS Unit 1	19DP	06U13C	19DP06U130	IEVS Priority		IFDS In	
B0B3H42	Case Name	03	017 Florence	U1 - IEVS Unit 1	19DP	217U11Z	19DP17U112	IEVS		IFDS In discrep	
B0B4D27	Case Name	01	002 Glendale	1Y - Fair Hearing	19DP	2021Y2Q	19DP021Y2C	IEVS		IFDS In discrep	
B0B4T14	Case Name	04	060 Rancho Park	U1 - IEVS Unit 1	19DP	260U100	19DP60U100	IEVS		IFDS In discrep	
B0B4X98	Case Name	01	002 Glendale	U1 - IEVS Unit 1	19DP	02U15A	19DP02U15A	IEVS Priority		IFDS In	
B0B9T58	Case Name	01	002 Glendale	U1 - IEVS Unit 1	19DP	P02U102	19DP02U102	IEVS		IFDS In discrep	
B00B373	Case Name	04	083 Southwest Family	U1 - IEVS Unit 1	19DP	983U15Y	19DP83U15Y	IEVS Priority		IFDS In	
B0B0412	Case Name	01	034 Lancaster	U1 - IEVS Unit 1	19DP	34U15E	19DP34U15E	IEVS Priority		IFDS In	
B0B8447	Case Name	04	031 South Family	U1 - IEVS Unit 1	19DP	31U12N	19DP31U12N	IEVS Priority		IFDS In	
B0B9757	Case Name	01	002 Glendale	U1 - IEVS Unit 1	19DP	202U15A	19DP02U15A	IEVS		IFDS In discrep	
B0B9928	Case Name	03	004 El Monte (San Gab. V. Serv. Center)	U1 - IEVS Unit 1	19DP	04U100	19DP04U100	IEVS		IFDS In discrep	
B0BB901	Case Name	02	036 Pomona	U1 - IEVS Unit 1	19DP	236U13U	19DP36U13U	IEVS		IFDS In discrep	

Figure 6.1.12 – Task Management Dashboard Mockup - # Completed Tasks During Current Day by Category (Report 382) Sheet

							User userid	
Case Number Q	Division Q	Office Q	Unit	Q	Worker Q	Bank Q	Task Category Q	Task Description
0092383	Unknown	DCFS S8234 Lancaster RE	05 - DCFS 05		19DCXM0500	19DCXM05	Case Update	Specialized Supportive no Concurrent Activity
0117382	02	010 Wilshire Special Office	RR-TF01		19DP10RR03	19DP10RR03	MEDS Alert	2005-Transaction Cou MEDS
0234033	Unknown	DCFS S9056 S9072 Glendora RE	07 - DCFS 07		19DCX00705	19DCXO0705	EDBC	ReRun EDBC
0278907	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03		19DCY00300	19DCYO0300	MEDS Alert	9550- Ongoing Burma Eligibility Update overd
0284921	04	031 South Family	5R - 3Z0		19DP315R0O	19DP315R0O	MEDS Alert	6005- Recon record or recon hold generated
0289514	Unknown	DCFS S8234 Lancaster RE	05 - DCFS 05		19DCXM0500	19DCXM05	MEDS Alert	9550- Ongoing Burma Eligibility Update overd
0295803	Unknown	DCFS S8234 Lancaster RE	05 - DCFS 05		19DCXM0500	19DCXM05	MEDS Alert	9550- Ongoing Burma Eligibility Update overd
0301009	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03		19DCY00300	19DCYO0300	Case Update	Specialized Supportive no Concurrent Activity
0301009	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03		19DCY00300	19DCYO0300	Case Update	Specialized Supportive no Concurrent Activity
0301009	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03		19DCYO0300	19DCYO0300	Case Update	Specialized Supportive no Concurrent Activity

Figure 6.1.13 – Task Management Dashboard Mockup - # Overdue Tasks (Report 381) Sheet

User users								
Case Number Q	Division Q	Office Q	Unit	Worker Q	Bank Q	Task Category Q	Task Description	
0092383	Unknown	DCFS S8234 Lancaster RE	05 - DCFS 05	19DCXM0500	19DCXM05	Case Update	Specialized Supportive no Concurrent Activity	
9117382	02	010 Wilshire Special Office	RR-TF01	19DP10RR03	19DP10RR03	MEDS Alert	2005-Transaction Cour MEDS	
234033	Unknown	DCFS S9056 S9072 Glendora RE	07 - DCFS 07	19DCX00705	19DCX00705	EDBC	ReRun EDBC	
278907	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03	19DCYO0300	19DCYO0300	MEDS Alert	9550- Ongoing Burmar Eligibility Update overd	
284921	04	031 South Family	5R - 3Z0	19DP315R0O	19DP315R0O	MEDS Alert	6005- Recon record on recon hold generated	
289514	Unknown	DCFS S8234 Lancaster RE	05 - DCFS 05	19DCXM0500	19DCXM05	MEDS Alert	9550- Ongoing Burman Eligibility Update overd	
295803	Unknown	DCFS S8234 Lancaster RE	05 - DCFS 05	19DCXM0500	19DCXM05	MEDS Alert	9550- Ongoing Burmar Eligibility Update overd	
301009	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03	19DCYO0300	19DCYO0300	Case Update	Specialized Supportive no Concurrent Activity	
301009	Unknown DCFS BIS-(LRS OFFICE) N		03 - DCFS 03	19DCYO0300	19DCYO0300	Case Update	Specialized Supportive no Concurrent Activity	
301009	Unknown	DCFS BIS-(LRS OFFICE) Norwalk RE	03 - DCFS 03	19DCYO0300	19DCYO0300	Case Update	Specialized Supportive no Concurrent Activity	

Figure 6.1.14 – Task Management Dashboard Mockup - # Overdue Tasks (Report 305) Sheet