

CaISAWS – CalWIN
Implementation Support
Weekly Status Report

Reporting Period: May 31, 2021 to June 6, 2021

CalSAWS – California Statewide Automated Welfare System (CalSAWS)

CalWIN Implementation Support Phase

Weekly Status Report, June 9, 2021

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1.0 CalWIN Implementation Support Services

1.1 Highlights of the Reporting Period

Project Management

- ▶ Finalized the Q&A Log process for internal usage.
- ▶ Continued planning for on-boarding staff resources.
- ▶ Continued the monitoring of Action Items (AIs) and followed up with the POCs to update the statuses.
- ▶ Prepared and submitted the Work Plan, Monthly Status Report, and Quarterly RTM on 06/04/21.
- ▶ Worked with BPR on Final Work Product Sign-Off (FWP).

Business Process Re-Engineering (BPR)

- ▶ Submitted Final Work Product for San Diego and San Mateo Counties for sign-off.
- ▶ Completed Week 1 of San Luis Obispo As-Is County sessions.
- ▶ Continued with To-Be pre-work and data gathering.
- ▶ Continued defining Global To-Be Process flows.
- ▶ Scheduled CalSAWS demonstrations in preparation for Wave 1 To-Be sessions.

Figure 1 – As-Is Process Timetable by County

County	Session Start Date	Session End Date	First Review Start Date	First Review End Date	Incorporate Feedback	Start Final Review	County Sign-Off on FINAL As-Is Processes
Wave 1							
Contra Costa	02/22/21	03/25/21	03/29/21	04/09/21	04/16/21	04/19/21	04/23/21
Placer	02/22/21	03/12/21	03/29/21	04/09/21	04/16/21	04/19/21	04/23/21
Yolo	03/01/21	03/19/21	03/29/21	04/09/21	04/16/21	04/19/21	04/23/21
Wave 2							
Tulare	03/01/21	03/19/21	03/29/21	04/09/21	04/16/21	04/19/21	04/23/21
Santa Clara	03/22/21	04/02/21	04/05/21	04/16/21	04/23/21	04/26/21	04/30/21
Wave 3							
Santa Barbara	03/22/21	04/02/21	04/05/21	04/16/21	04/23/21	04/26/21	04/30/21
Orange	04/05/21	04/16/21	04/19/21	04/30/21	05/07/21	05/10/21	05/14/21
Ventura	04/05/21	04/16/21	04/19/21	04/30/21	05/07/21	05/10/21	05/14/21
Wave 4							
Solano	04/19/21	04/30/21	05/03/21	05/14/21	05/21/21	05/24/21	06/01/21
Santa Cruz	04/19/21	04/30/21	05/03/21	05/14/21	05/21/21	05/24/21	06/01/21
San Mateo	05/03/21	05/14/21	05/17/21	05/28/21	06/06/21	06/08/21	06/15/21
San Diego	05/03/21	05/14/21	05/17/21	05/28/21	06/06/21	06/08/21	06/15/21
Wave 5							
Alameda	05/17/21	05/28/21	06/01/21	06/15/21	06/22/21	06/23/21	06/30/21
Fresno	05/17/21	05/28/21	06/01/21	06/15/21	06/22/21	06/23/21	06/30/21
Sonoma	06/14/21	06/25/21	06/28/21	07/09/21	07/16/21	07/19/21	07/23/21
Wave 6							
San Francisco	06/07/21	06/18/21	06/21/21	07/02/21	07/09/21	07/12/21	07/16/21
Sacramento	06/14/21	06/25/21	06/28/21	07/09/21	07/16/21	07/19/21	07/23/21
San Luis Obispo	06/01/21	06/11/21	06/14/21	06/25/21	07/02/21	07/05/21	07/09/21

*As of 06/04/21

Organizational Change Management (OCM)

- ▶ Onboarded a new OCM team member on 06/01/21.
- ▶ Rescheduled the June OCM POC meeting from 06/09/21 to 06/23/21.
- ▶ Prepared for the June OCM POC meeting scheduled for 06/23/21.
- ▶ Prepared for the June CalWIN Stand-Up meeting scheduled for 06/14/21.

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Training

- ▶ Prepared steps for conducting the Training audience analysis.
- ▶ Coordinated with the CalWIN ISS OCM Team's County End User Register analysis in preparation for the Training audience analysis.
- ▶ Prepared for the June CalWIN Stand-Up meeting scheduled for 06/14/21.
- ▶ Reviewed and updated the Training section of the presentation for the WCDS meeting.
- ▶ Presented Training timelines for Waves 4 and 5 for review on 06/04/21.
- ▶ Participated in the Wave 1 Check-In meeting on 06/03/21.
- ▶ Collaborated with the CalSAWS Consortium Implementation and the CalWIN ISS OCM Teams to plan the CalSAWS demonstrations in preparation for BPR.

Implementation Support Services (ISS)

- ▶ Conducted the Contra Costa County profile review meeting on 06/03/21, confirmed decisions around ancillary systems and created baseline for the profile.
- ▶ Continued developing the global To-Be Process maps for the ancillary systems.
- ▶ Participated in ongoing meetings with DD&I and the Consortium for conversion, API User Groups, and DDID.
- ▶ Conducted the Wave ISS Timeline meetings with Wave 4 and Wave 5 Counties.

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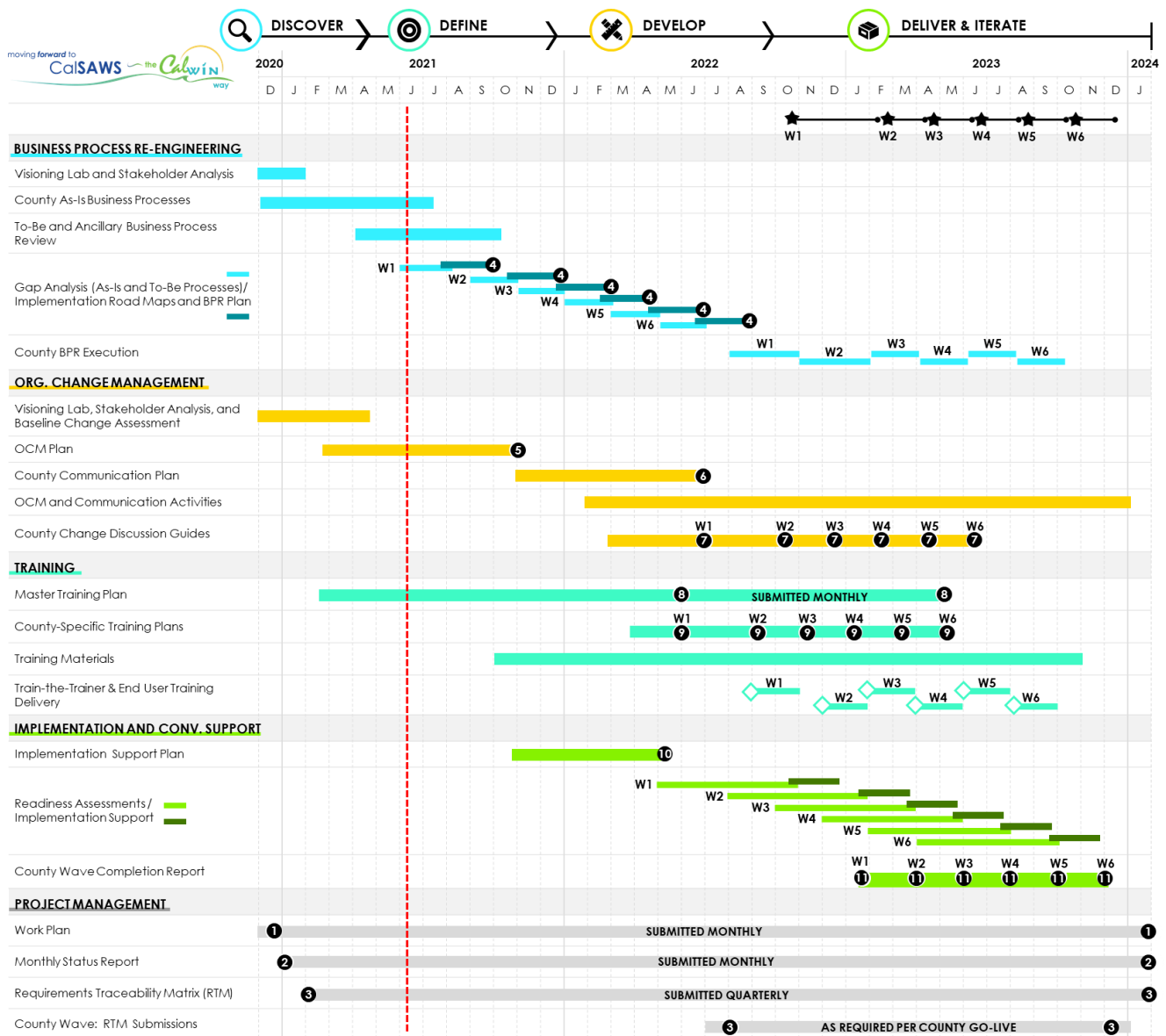
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Project Timeline

Figure 2 – Project Gantt Chart



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1.2 Project Deliverable Summary

Deliverable Activity is summarized within the tables below.

Table 1 – Deliverable Status for Current Reporting Period

Completed **Coming Soon**

DEL ID	Deliverable Name	DDED	FDED	DDEL	FDEL	Final
01	Workplan – Initial	12/04/20	12/15/20	12/23/20	01/14/21	01/22/21
02	Monthly Status Report – Initial	12/04/20	12/18/20	01/05/21	01/12/21	01/27/21
03	Requirements Traceability Matrix Initial	12/22/20	01/07/21	02/01/21	02/16/21	02/23/21
04	Business Process Re-Engineering Plan – W1	07/14/21	07/26/21	10/11/21	11/01/21	11/08/21
05	Organizational Change Management Plan	07/14/21	07/26/21	10/04/21	10/26/21	11/02/21
06	County Communication Plan	08/16/21	08/26/21	01/03/22	01/25/22	02/01/22
07	County Change Guide	01/14/22	01/27/22	03/24/23	04/17/23	04/24/23
08	Master Training Plan	08/13/21	08/25/21	05/13/22	06/06/23	06/13/23
09	County Specific Training Plan	09/14/21	09/24/21	05/08/23	05/30/23	06/06/23
10	Implementation Support Plan	01/14/22	01/27/22	05/16/22	06/07/22	06/14/22
11	Wave Completion Report	09/15/22	09/27/22	01/11/24	01/24/24	01/31/24

Table 2 – Upcoming Deliverable Deadlines

DEL #	Deliverable Name	Status	Next Deadline
01	Workplan – Initial	Complete	
01.05	Work Plan – May 2021	On-Track	FDEL submitted on 06/04/21 FDEL approval due 06/11/21
02	Monthly Status Report – Initial	Complete	
02.05	Monthly Status Report – May 2021	On-Track	FDEL submitted on 06/04/21 FDEL approval due 06/11/21
03	Requirements Traceability Matrix Initial	Complete	
03.01	Requirement Traceability Matrix – Quarter 1	On-Track	FDEL submitted on 06/04/21 FDEL approval due 06/11/21
04	Business Process Re-engineering Plan	On-Track	DDED submission due 07/14/21
05	Organizational Change Management Plan	On-Track	DDED submission due 07/14/21
06	County Communication Plan	On-Track	DDED submission due 08/16/21
07	County Change Guide	On-Track	DDED submission due 01/14/22
08	Master Training Plan	On-Track	DDED submission due 08/13/21
09	County Specific Training Plan	On-Track	DDED submission due 09/14/21
10	Implementation Support Plan	On-Track	DDED submission due 01/14/22
11	Wave Completion Report	On-Track	DDED submission due 09/15/22

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1.3 Project Risks and Issues

There were no CalSAWS Risks or Issues created and/or still open for the reporting period.

Table 3 – Risks & Issues

ID	Title	Details	Status	Impact	Severity	Date Logged

1.4 CRFI/CIT Communications Information

There were no CalSAWS Information Transmittals (CITs) sent and/or still open for the reporting period.

Table 4 – CITs

CIT ID	To	Subject	Category	Distribution Date	Primary CalSAWS Contact	Backup CalSAWS Contact

There were no CalSAWS Requests for Information (CRFIs) sent and/or still open for the reporting period.

1.5 Activities for the Next Reporting Period

Project Management

- ▶ Continue planning for and on-boarding staff resources.
- ▶ Continue to collaborate with other teams to coordinate resources to meet dependencies, including the Training environments and DISCO tool access to the CalWIN system.
- ▶ Present the Q&A process and Q&A Log at the RM meeting on 06/08/21.
- ▶ Compile results of the Visioning Lab survey and determine the agenda for a July Visioning Lab for CalWIN County leadership.
- ▶ Prepare the draft materials for WCDS meeting scheduled for 06/11/21.

Business Process Re-Engineering (BPR)

- ▶ Review initial feedback on the As-Is Draft Work Product from Alameda and Fresno Counties.
- ▶ Conduct Week 2 Sessions for San Luis Obispo County and Week 1 Sessions for San Francisco.
- ▶ Incorporate real-time feedback from the BPR sessions for continuous improvement.
- ▶ Continue with To-Be BPR pre-work.
- ▶ Continue defining the global To-Be Process flows.
- ▶ Schedule demonstrators on Intake and Case Maintenance in preparation for Wave 1 To-Be sessions.

Organizational Change Management (OCM)

- ▶ Onboard OCM Manager on 06/07/21.
- ▶ Facilitate the CalWIN Monthly Stand-Up meeting on 06/14/21.
- ▶ Continue reviewing the County End User Register with the Consortium.

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Training

- ▶ Participate in a walkthrough of the JPA meeting presentation on 06/08/21.
- ▶ Participate in a monthly meeting with RMs and provide a Training update on 06/08/21.
- ▶ Present the Training timeline for Wave 6 on 06/10/21.
- ▶ Meet with the CalSAWS Consortium Implementation and CalWIN ISS Teams on 06/10/21.
- ▶ Continue preparation for conducting Training audience analysis.
- ▶ Continue to coordinate with the CalWIN ISS OCM Team's County End User Register analysis in preparation for the Training audience analysis.

Implementation Support Services

- ▶ Conduct meetings with Placer County to confirm the decision around the ancillary systems and create the baseline.
- ▶ Continue to review the conversion activities that will impact conversion of the CalWIN Counties.
- ▶ Continue drafting the global To-Be Process for the ancillary systems.
- ▶ Participate in an ancillary/data meeting with DD&I and the Consortium.
- ▶ Participate in ongoing conversion meetings with DD&I and the Consortium.
- ▶ Conduct the Wave 6 ISS Timeline meeting.

1.6 Deviations from Plan/Adjustments

- ▶ None for the reporting period.