



[CA-57452] ACWDL 17-32 - Updates to Failure to Respond Medi-Cal NOAs

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|-----------------------------------|------------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Tiffany Huckaby | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Tiffany Huckaby | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 502 |
| Reporter: | Tisha Mutreja | Regulation Reference: | | Created: | 01/19/2018 11:42 AM |
| Status: | Ready for Committee | Impact Analysis: | | Outreach Required: | No |
| Policy/Design Consortium Contact: | Virginia C. Bernal | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | CIV-10892 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design: CalSAWS generates 'Failure to Respond' NOAs based on previous guidance provided by All County Welfare Directors Letter (ACWDL) 15-27 and 15-27E.

Request: Failure to Respond verbiage has been updated by ACWDL 17-32.

- Recommendation:**
1. Add a new Medi-Cal Action Fragment for Failure to Respond.
 2. Add a new MAGI Failure to Respond reason based on the verbiage from ACWDL 17-32.
 3. Add a new non-MAGI Failure to Respond reason based on the verbiage from ACWDL 17-32.
 4. Remove obsoleted non-MAGI Failure to Respond dynamically generated verbiage from existing Fragment.
 5. Remove obsoleted MAGI Failure to Respond Fragment.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **502**

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|---------------------------------|----|--------------------|-----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 100 | Client Correspondence : | 319 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 22 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |