

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-226779 | CIV-108815

ACL 21-23 Golden State Grant Program: Add
New Issuance Category for Customer Non-
Benefit (Phase I)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Duke Vang
	Reviewed By	[individual(s) from build and test teams that reviewed document]

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
4/22/2021	1.0	Initial Revision	Duke Vang

Table of Contents

1	Overview	4
	1.1 Current Design.....	4
	1.2 Requests.....	4
	1.3 Overview of Recommendations.....	4
	1.4 Assumptions	4
2	Recommendations.....	6
	2.1 Claiming Updates	6
	2.1.1 Overview	6
	2.1.2 Description of Change.....	6
	2.1.3 Execution Frequency.....	6
	2.1.4 Key Scheduling Dependencies.....	6
	2.1.5 Counties Impacted	6
	2.1.6 Data Volume/Performance.....	6
	2.1.7 Failure Procedure/Operational Instructions.....	6
	2.2 Add new Customer Non-Benefit Issuance Category.....	7
	2.2.1 Overview	7
	2.2.2 Description of Change.....	7
	2.2.3 Estimated Number of Records Impacted/Performance.....	7
	2.3 Data Change March 2021 GSG Issuances	7
	2.3.1 Overview	7
	2.3.2 Description of Change.....	7
	2.3.3 Estimated Number of Records Impacted/Performance.....	7
	2.4 Rebalance Time Limit Aid Summary	8
	2.4.1 Overview	8
	2.4.2 Description of Change.....	8
	2.4.3 Estimated Number of Records Impacted/Performance.....	8
3	Requirements.....	9
	3.1 Project Requirements.....	9

1 OVERVIEW

1.1 Current Design

The Time Limit Aid Summary page aggregates all cash aid the Customer has received broken out by Benefit Month. Only issuances considered as "Benefits" are included.

The Reimbursement Assistance Pool (UAP) page aggregates all cash aid the Customer has received broken out by Aid Code. Only issuances considered as "Benefits" are included.

A \$600 Golden State Grant (GSG) payment was issued to eligible CalWORKs (CW) households on 3/27/2021. The GSG payments were issued as a CalWORKs Special Needs payment "benefit". These \$600 GSG payments are showing up as cash aid assistances under the Time Limit Aid Summary and UAP pages for the impacted CW households.

1.2 Requests

Add a new Issuance Category to track issuances that should not count towards a Customer's cash assistance.

1.3 Overview of Recommendations

1. Update Claiming batch modules to map the new Issuance Category "Customer Non-Benefit" to existing claiming transaction type codes.
2. Add a new Issuance Category for "Customer Non-Benefit".
3. Data change the March 2021 GSG Payments to update their Issuance Category to "Customer Non-Benefit".
4. Do a data change to the Time Limit Aid Summary Balancer batch job transaction table to force a rebalancing of cases with a March 2021 GSG Payment.

1.4 Assumptions

1. There will be no updates to the Fiscal online pages, issuance batches, fiscal interfaces, issuance claiming, or fiscal reports. Subsequent updates to fully automate the new Issuance Category for "Customer Non-Benefit" will be implemented with a separate SCR. Though there are updates to the claiming batch, these updates are only to determine the claiming transaction type code for the new Issuance Category. There are no updates to any claiming logic.
2. Only the Issuance Category on the GSG Issuance will be updated. The Claiming data points for Claiming Transaction code will not be updated.

3. GSG Issuances that were data changed to have the new "Customer Non-Benefit" will:
 - a. Still be adjusted in Claiming when the CW Aid Code changes
 - b. Still have the ability to be Reissued or Replaced or Cancelled
 - i. Reissued/Replaced GSG issuances with the new Customer Non-Benefit issuance category will not be picked up by the warrant/EBT/direct deposit interfaces. If the payment needs to go out, they will need to be rushed.
 - c. Still show on Fiscal Reports under the old Claiming Transaction Code (SI – Supplemental Issuance)
 - d. Still be expunged or reactivated based on cash rules
4. There are no impacts to any fiscal interfaces (warrant print, auditor controller, EBT, direct deposit, and positive pay). The data change to the new Customer Non-Benefit issuance category is occurring after the GSG issuance have already been issued and claimed.
5. No Claiming or fiscal reports will be rerun.
6. The Unreimbursed Assistance Pool (UAP) pages will automatically reflect the updated balance after the GSG issuances have been updated.
7. Users that have already manually adjusted the Time Limit Aid Summary for a case that received a GSG Issuance will need to undo those adjustments.

Note: As of 5/13/2021, there have been no manual adjustments to the Time Limit Aid Summary for the 3/2021 benefit month in both C-IV and CalSAWS.

8. Issuances with a Customer Non-Benefit Issuance Category will not be included in the Previous Potential Benefit calculation on EDBC.
9. Reissue/Replaced issuances with the new Customer Non-Benefit Issuance Category will show on all the following recon reports:
 - a. Direct Deposit Production Reconciliation Report
 - b. Warrant Production Reconciliation Report
 - c. Cash EBT Production Reconciliation Report

In addition to the recon reports mentioned above, the issuances will also show up on the supplemental registers and integrated fiscal reports depending on the issuance type (warrant, direct deposit, EBT) and immediacy (rush and routine).

Note: Updates to subsequent Fiscal Reports will be done with a future effort.

2 RECOMMENDATIONS

2.1 Claiming Updates

2.1.1 Overview

The Claiming batch modules will be updated to map the Customer Non-Benefit issuance category to an existing claiming transaction type.

Note: This update is only to map the transactions. No claiming logic will be modified with this update.

2.1.2 Description of Change

1. Update the Claiming batch modules to map the Customer Non-Benefit issuance category to a claiming transaction type as follows:
 - a. When claiming an issuance, reissued issuance, or replacement issuance, use the "Supplemental Issuance" (SI) transaction type code.
 - b. When claiming an issuance adjustment for Aid Code, Pay Code, or Person Count, use the "Benefit Adjustment" (AJ) transaction type code
 - c. When claiming an issuance cancelation, use the "Cancel Benefit" (CN) transaction type code.

2.1.3 Execution Frequency

N/A

2.1.4 Key Scheduling Dependencies

N/A

2.1.5 Counties Impacted

All Counties

2.1.6 Data Volume/Performance

N/A

2.1.7 Failure Procedure/Operational Instructions

N/A

2.2 Add new Customer Non-Benefit Issuance Category

2.2.1 Overview

A new Issuance Category (CT 313) of Customer Non-Benefit will be added to the System.

2.2.2 Description of Change

1. Add a new Issuance Category of "Customer Non-Benefit".

2.2.3 Estimated Number of Records Impacted/Performance

1 record

2.3 Data Change March 2021 GSG Issuances

2.3.1 Overview

All GSG Issuances issued for the March 2021 benefit month will have their Issuance Categories updated to "Customer Non-Benefit".

2.3.2 Description of Change

1. Update Issuance Category of all GSG issuances created on March 27, 2021 to the new "Customer Non-Benefit".
 - a. Any reissued or replaced GSG issuance will need to have their issuance category updated too.
2. Create a journal entry for each issuance updated from recommendation 2.3.2.1. The journal will contain the following verbiage:
 - a. Filter Type: All
 - b. Journal Type: Narrative
 - c. Short Description: \$600 Golden State Grant created on 03/27/2021 has been updated to a Customer Non-Benefit issuance.
 - d. Long Description: \$600 Golden State Grant payment with issuance control number [control number] was updated to a Customer Non-Benefit issuance. The issuance amount will no longer be included in the balance of the Unreimbursed Assistance Pool and Time Limit Aid Summary pages.

2.3.3 Estimated Number of Records Impacted/Performance

Los Angeles County: ~101,844 records

C-IV Counties: ~102,888 records

2.4 Rebalance Time Limit Aid Summary

2.4.1 Overview

All cases that received a GSG issuance in March 2021 will have their Time Limit Aid Summary rebalanced to reflect a new balance without the GSG issuance.

2.4.2 Description of Change

1. Manually insert the cases that received a GSG issuance in March 2021 into the Time Limit Aid Balancer transaction table. These cases will be rebalanced to reflect a balance without the GSG issuances that were issued from March 2021.

2.4.3 Estimated Number of Records Impacted/Performance

Los Angeles County: ~101,844 records

C-IV Counties: ~102,888 records

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.10.1.1	<p>The LRS shall include the ability to issue and maintain the history of the following benefits:</p> <ul style="list-style-type: none"> a. Monthly benefits issued on a recurring basis, on either a calendar month or fiscal (cyclical) period. b. Emergency issuances (e.g., Immediate Need, Expedited Services and Emergency Aid Requests); c. Diversion payments. d. Supplemental benefits. e. Recovery refunds. f. Special needs payments. g. Retroactive payments. h. Vendor and/or Service Provider payments. i. Tokens and cash bus passes. j. Non-traditional/alternative transportation (e.g., carpool, taxi vouchers, and parking fees); k. Vouchers/cash for special payments, ancillary payments and other services. l. Interim assistance payments. m. Transportation payments. n. Petty cash. o. Cal-Learn bonus. p. Cal-Learn graduation bonus. q. Vehicle repair program. r. Additional transportation expense payments. s. Ancillary payments; and t. Childcare payments. 	<p>Data Change Request will update the GSG issuances created in March 2021 to a new Issuance Category. The issuances will still be tracked and reported in the system, however they will be excluded from the UAP and Time Limit Aid Summary pages.</p>

CalSAWS

California Statewide Automated Welfare System

Design Document

CIV-108774

List of Persons with Duplicate Aid – Non-MC

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Paul Galloway
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
2020-04-23	.01	Initial Draft	Paul Galloway
2020-06-09	.02	Updated ICT criteria to only include true ICT records	Paul Galloway

Table of Contents

1	Overview	4
	1.1 Current Design.....	4
	1.2 Requests.....	4
	1.3 Overview of Recommendations.....	4
	1.4 Assumptions	4
2	Outreach.....	6
	2.1 List	6

1 OVERVIEW

CalSAWS EDBC logic discontinues persons with Duplicate Aid. If C-IV migrates into CalSAWS without reviewing data conditions that CalSAWS might consider to be duplicate, persons might be discontinued when EDBC is run after migration. This SCR only address non-Medi-Cal (MC) program persons.

1.1 Current Design

The C-IV system does not prevent an individual from receiving aid for the same program in more than one place at the same time. Workers can apply a negative action of 'On Aid Another Case' (CT73 Code CN) manually.

CalSAWS EDBC sets a status of 'Gets Duplicate Aid' (CT73 Code GD) when it detects duplicate aid conditions. This can be a person aided on:

- the same program more than once (i.e. CalWORKs on two different cases); or,
- two closely related programs (i.e. Disaster CalFresh and regular CalFresh).

The above conditions can occur when a person is active on more than one program, or when a person is active on a program and also has a high-dated (i.e. no End Date) Other Program Assistance (OPA) record for the same or similar program (i.e. Active Member on a CalWORKs program has a high-dated OPA record for CalWORKs).

1.2 Requests

Provide C-IV counties a list prior to migration of program persons whose current data could cause them to be discontinued for Duplicate Aid by CalSAWS EDBC if converted to CalSAWS as is. Providing a list of these cases prior to conversion will allow C-IV case workers to take proactive action.

1.3 Overview of Recommendations

1. Generate a list of Active Members on programs in C-IV who have data conditions that indicate they could fail for Gets Duplicate Aid after migration to CalSAWS.
2. Include an indicator if there has been a recent Inter-County Transfer on the case for the programs included on the list.

1.4 Assumptions

1. There may be more than one record for a person if they are active on two or more cases, or in multiple programs.
2. There will be more than one record for a case if multiple persons on the case have duplicate aid.

3. This list is only looking at data currently in C-IV that might affect EDBC results after migration. It is not comparing C-IV counties' data to L.A. data in CalSAWS which might also affect EDBC results after migration.
4. Disaster CalFresh is not a separate program in C-IV, so no condition is required to check for that program in this SCR.
5. Duplicate Aid for MC programs is being addressed in a separate SCR.

2 OUTREACH

2.1 List

List Name: Persons with Duplicate Aid – non-MC

List Criteria:

1. For any Active Members on the following programs:

- CalWORKs
- Diversion
- Immediate Need
- Kin-GAP
- RCA
- Homeless - Perm
- Homeless - Temp
- CalFresh
- General Assistance/General Relief
- CAPI
- Nutrition Benefit

Include the person on the list if they meet any of the following conditions:

- a. is also an Active Member on the same type of program on another case; or,
 - b. has a high-dated Other Program Assistance record for the same program.
2. Set the "ICT in Last 30 Days" column on the report to "Y" (otherwise leave it blank) if:
- a. Either case on the report line is linked (via ICT_CIV_CASE record) to an Inter County Transfer (ICT record) **where the ICT Source Code is ICT (CT 268 Code IC)**; and,
 - b. The most recent status (ICT_DETL) for the ICT began no more than 30 days ago and is either:
 - i. IP (In Process)
 - ii. RT (Ready for Transfer)

The list will include these Standard Columns:

- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

And these Additional Columns:

- Program Person's Name
- Program Person's CIN
- Program Name
- Other Case County (blank if the duplicate aid is on an OPA record)
- Other Case Number (blank if the duplicate aid is on an OPA record)
- ICT in Last 30 Days (see details, above)

Frequency:

One time.

The list will be posted to the following location:

System	Path
C-IV	CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > CIV-108774