Cal**SAWS** | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	3/16/2021
Title	Add Wrap Around as a Program Type in CalSAWS

Region #: 1	County: San Francisco	
Submitter:	Email:	Phone:
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Program(s) Impacted:			
Adoptive Services	ARC	CalFresh	Cal-Learn
CalWORKS / RCA	CAPI	Child Care	CMSP
🔀 Foster Care	GA/GR	GAIN/REP/WTW	GROW
Kin-GAP	🗌 Medi-Cal / RMA		
🔀 Other – Wrap Around Program			

Area(s) Impacted:				
Call Center	Case Assignment	Client Correspondence	Eligibility	
Fiscal / Collections	Hearings		Lobby Management	
Reports	Resource Data Bank	Schedule Appt	Security	
Self Service Portal	Special Investigation	Task Mgmt	Time Limits	
Training Training				
Interface(s) - specify				
🔀 Other – Program Typ)e			

Justification / Request Summary:

Issue:

Wrap Around is currently listed as a program type in CalWIN. This allows counties to track these types of cases/issuances in the system.

San Francisco create separate cases for WRAP outside of the Foster Care case or as a standalone case when there is no associated Foster Care case. Both case types are tracked in CalWIN. The following windows are completed for WRAP cases.

- Collect Case Summary Detail
- Demographic Window
- Household Relationship
- Collect Individual Detail
- NSDI Window
- Case Comments

Proposed Recommendation:

Request to add Wrap Around as a program type in CalSAWS in order to continue tracking cases in the process stated above.

Prioirity/Implementation Consideration(s):

Implementing this change is is a high priority for migration counties that currently track their WRAP cases in CalWIN. The avaiablity of this program type is also needed for case conversion from CalWIN to CalSAWS.

CalSAWS Response:			
CER Tracking #: (automatically generate by JIRA)	SCR #		
Rejected By:	Date:		
Rejection Reason(s) or other Comments:			