# BenefitsCal Questions and Answers

## What do I need to do now?

Nothing yet! In September, you'll be invited to log in to BenefitsCal. And you'll use your existing C4Yourself username and password to get started.

#### How will I log into BenefitsCal?

You will use your existing C4Yourself username and password to log into BenefitsCal. Make sure you can log into C4Yourself prior to September 27, 2021. Customer who don't currently have an email address should be ready to provide an email address for BenefitsCal. You can also add your email address to C4Yourself, if you haven't added it already and save time!

### I use the C4Yourself mobile app, will there be an app for BenefitsCal?

No, there will be no mobile app for BenefitsCal, but that's ok. BenefitsCal was designed specifically to work great on mobile devices.

### How will I know when I need to log into BenefitsCal?

- C4Yourself will become BenefitsCal on September 27, 2021.
- On September 27, users who attempt to access C4Yourself.org will be redirected to BenefitsCal. Users of C4Yourself mobile app will be nudged to log into BenefitsCal.
- To see more project updates, visit BenefitsCal.com.

#### Will I have to reapply for benefits in September?

There will be no changes to your existing case or benefits as a result of the BenefitsCal release. Starting in September, the next time you are asked to renew your benefits you will do so in BenefitsCal.

# What if my renewal is before BenefitsCal becomes active on September 27, 2021, should I wait to do my renewal?

No, if your renewal date is before BenefitsCal goes live, use C4Yourself to keep your benefits going. That information will follow you when you log into BenefitsCal in September.