

Draft Index Rates

FORM NAME	OCR TRAINED	INDEXED	EXCEPTION	MISINDEXED	MONTHLY VOLUME as % of Total C-IV Docs	Notes
Adoption Documents	N				0.42%	Too generic to train
Assessment	N				0.26%	Too generic to train. Conflicts with OCAT and WEX. In C-IV, this included both C-IV and county created forms.
Attendance Records	Y	72.22%	27.78%	0.00%	0.88%	
Authorized Rep Designation	N				0.00%	Too generic to train. This will most likely be the ID card for an AR.
Bank Verif	Y	90.75%	9.25%	0.00%	5.16%	
Bills	Y	83.33%	16.67%	0.00%	0.15%	
Birth Certificate	Y	73.08%	26.92%	0.00%	4.20%	
Burial Fund/Funeral Statements	Y	83.33%	16.67%	0.00%	0.07%	
Certificate of Completion/Diploma	Y	93.33%	6.67%	0.00%	0.04%	
Child Custody	Y	80.95%	19.05%	0.00%	0.00%	
Child Support	Y	73.68%	26.32%	0.00%	2.49%	
Citizenship Verification	Y	85.00%	10.00%	5.00%	3.56%	
Contracts	N				0.00%	Too generic to train
Court/Hearings Documents	Y	73.68%	21.05%	5.26%	1.38%	
Death Certificate	Y	50.00%	50.00%	0.00%	0.13%	Work on improving indexed rate
Disability (SDI)/Unemployment (UIB)	Y	90.00%	10.00%	0.00%	13.01%	
Disability Verification	N				0.00%	Too generic to train
Divorce Decree	Y	81.25%	18.75%	0.00%	0.02%	
Drivers License	Y	80.00%	20.00%	0.00%	6.92%	
Earnings	Y	79.75%	20.25%	0.00%	24.71%	
Educational Expense	Y	47.37%	52.63%	0.00%	0.06%	Work on improving indexed rate
Employer Verif	Y	75.00%	25.00%	0.00%	3.52%	
FC Application	N				0.00%	Will most likely all be county created forms.
Financial Aid	Y	66.67%	33.33%	0.00%	0.94%	

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Foster Childs Data Record AFDC-FC Certif	N				0.00%	Mostly county forms
Gifts/Loans	N				0.00%	Too generic to train
Healthcare Insurance	Y	81.82%	18.18%	0.00%	0.00%	
Hospital Reports	Y	76.47%	23.53%	0.00%	0.00%	
Hunt v. Kizer Record of Bills	N				0.00%	Training this would conflict with Medical Expenses, Receipts, etc. It was agreed when this was added that this would not be OCR'd.
Immunization Records	Y	100.00%	0.00%	0.00%	1.75%	
Income Tax/Tax Return Forms	Y	64.29%	35.71%	0.00%	1.18%	Work on improving indexed rate
Institutional Verification	Y	95.24%	0.00%	4.76%	0.00%	
IPV	N				0.00%	Too generic to train
Laboratory Work	Y	61.54%	38.46%	0.00%	0.00%	
Learning Disability	Y	57.14%	28.57%	14.29%	0.33%	
Life Insurance	Y	65.00%	35.00%	0.00%	0.00%	
Long Term Care Facility Verification	N				0.00%	Mostly county forms
Lost warrant replacement Affidavit	N				0.00%	Mostly county forms
Marriage/RDP Certificate	Y	68.75%	25.00%	6.25%	0.25%	
Medical Expense	Y	52.63%	47.37%	0.00%	0.81%	
Mortgage Deed	Y	65.00%	35.00%	0.00%	0.05%	
OCAT Appraisal Summary & Recommendation	Y	100.00%	0.00%	0.00%	0.00%	
OP/OI Info	N				0.00%	Too generic to train
Other ID Cards	Y	40.00%	60.00%	0.00%	8.79%	
Passport	Y	63.16%	36.84%	0.00%	1.08%	Work on improving indexed rate
Police Report	Y	65.00%	25.00%	10.00%	0.01%	
Pregnancy Verification	Y	70.59%	29.41%	0.00%	0.55%	
Promissory Note	Y	86.67%	13.33%	0.00%	0.01%	
Psychological Tests	Y				0.00%	
Receipts	Y	47.37%	42.11%	10.53%	0.11%	Work on improving indexed rate
Report Card	Y	70.59%	29.41%	0.00%	0.17%	
Request for Taxpayer ID Number/Certif	Y	100.00%	0.00%	0.00%	0.02%	
Retirement	Y	31.58%	47.37%	21.05%	0.48%	Work on improving indexed rate

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RSDI-Retirement/Survivors/Disability Ins	N				0.00%	Conflicted with Social Security Award Letter/Benefits
Sanctions	N				0.00%	Too generic to train
Savings Bond	Y	60.00%	40.00%	0.00%	0.00%	
School Registration	Y	61.54%	38.46%	0.00%	0.59%	
Shelter Expense	Y	52.63%	36.84%	10.53%	2.80%	Work on improving indexed rate
Social Security Award Letter/Benefits	Y	100.00%	0.00%	0.00%	4.98%	
Social Security Card	Y	22.22%	77.78%	0.00%	4.38%	Work on improving indexed rate
Stocks and Bonds	Y	70.00%	30.00%	0.00%	0.06%	
Third Party Liability	Y	27.59%	44.83%	27.59%	0.01%	Work on improving indexed rate
Trust Funds	Y	50.00%	50.00%	0.00%	0.06%	Work on improving indexed rate
Utility Expense	Y	66.67%	22.22%	11.11%	1.36%	Work on improving indexed rate
Vehicle Registration	Y	57.14%	35.71%	7.14%	1.72%	Work on improving indexed rate
Veteran Information	Y	66.67%	22.22%	11.11%	0.28%	
WEX	Y	60.00%	40.00%	0.00%	0.15%	
Workers Comp	Y	52.38%	47.62%	0.00%	0.13%	

**Color legend**

Items in gray are things we are generally working to improve

Items in purple overlap: Workers Comp, Third Party Liability

Items in orange overlap: Shelter Expense, Utility Expense

Items in blue overlap: Laboratory Work, Hospital Reports, Immunization Records, Pregnancy Verification, Medical Expense

Items in green overlap: Court Records ,Divorce Decree, Child Support, Child Custody