

Subject Lines

It's here! BenefitsCal is Live! Thank you for what you've done to get us here.

It's finally the day – BenefitsCal is live!



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It's here. BenefitsCal is Live!

Our journey to BenefitsCal started in August 2020. Since then, we conducted more than 40 design sessions, hundreds of interviews and focus groups, and analyzed more than 275 user-centered design insights to create a workable prototype. Next, we put BenefitsCal through its paces by executing hundreds of usability tests and user acceptance test cases to continuously improve the experience for all users.

Now, we're ready to support our customers together. Here's a **summary of the journey** to BenefitsCal.

We are excited about how this new system will improve the benefits experience. We look forward to the upcoming features and releases coming soon.

Check it out

Go to BenefitsCal.com to see the new system!

Customers will have questions, here are some materials to help

- Check out the BenefitsCal YouTube channel that has all of our training materials. Here are some highlights:
 - [How to log in \(youtube links\)](#)
 - [How to create an account \(youtube links\)](#)
 - [How to apply \(youtube links\)](#)
 - [How to upload a document \(youtube links\)](#)
 - [How to report a change \(youtube links\)](#)
 - [How to renew \(youtube links\)](#)

Frequently Asked Questions

Here's a list of the most frequently asked questions identified during research and testing. We will update this list as we learn of new questions together.

Thanks,
The CalSAWS Project - BenefitsCal Team

In partnership with the CalSAWS Consortium, DHCS, CDSS, CWDA, OSI, Counties, and other community agencies

Special shout-out

This would not have been possible without the support of the following people:

On behalf of the CalSAWS team, we appreciate the Counties' participation in bringing this to reality.

We thank you for your incredible support.

[Read our thank you note >>](#)



A note from leadership

This should be a quote here from John Boule congratulating the team on the new system.

C4Y replacement is the first step in the journey to BenefitsCal for our customers. Below are key upcoming dates to replace the YBN and MyBCW portals...

System	Dates	Counties
YBN	November 2021	Los Angeles
MyBCW	Throughout 2022 & 2023	Alameda, Contra Costa, Fresno, Orange, Placer, Sacramento San Diego San Francisco, San Luis Obispo, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, Tulare, Ventura, Yolo

Questions?

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