

BenefitsCal Questions and Answers

What do I need to do now?

Nothing yet! In November, you'll be invited to log in to BenefitsCal. And you'll use your existing YourBenefitsNow username and password to get started.

How will I log into BenefitsCal?

You will use your existing YourBenefitsNow username and password to log into BenefitsCal. Make sure you can log into YourBenefitsNow prior to November 22, 2021. Customer who don't currently have an email address should be ready to provide an email address for BenefitsCal. You can also add your email address to YourBenefitsNow, if you haven't added it already and save time!

I use the DPSS mobile app, will there be an app for BenefitsCal?

No, there will be no mobile app for BenefitsCal, but that's ok. BenefitsCal was designed specifically to work great on mobile devices.

How will I know when I need to log into BenefitsCal?

- YourBenefitsNow will become BenefitsCal November 22, 2021.
- On the November go live date, users who attempt to access YourBenefitsNow will be redirected to BenefitsCal. Users of DPSS mobile app will be nudged to log into BenefitsCal.
- To see more project updates, visit [BenefitsCal.com](https://www.benefitscal.com).

Will I have to reapply for benefits in November?

There will be no changes to your existing case or benefits as a result of the BenefitsCal release. Starting in November, the next time you are asked to renew your benefits you will do so in BenefitsCal.

What if my renewal is before BenefitsCal becomes active on November 22, 2021, should I wait to do my renewal?

No, if your renewal date is before BenefitsCal goes live, use YourBenefitsNow to keep your benefits going. That information will follow you when you log into BenefitsCal in November.