

[CA-229088] CalHEERS Verification Caching Phase II

Team Responsible: SPG Status: Assignee: Unassigned **CalHEERS Pending** Fix Version/s: **Designer Contact:** Change Type (SCR): Tisha Mutreja **Enhancement** [22.02]

Minor Version: **Expedite Changes:** Estimate: 314 No

Regulation Reference: Reporter: Created: **Cynthia Ridley** 05/24/2021 04:36 PM

Status: Impact Analysis: Outreach Required: **Committee Review** [N/A]

Policy/Design Training Impacted: Funding Source: Maureen Votta [N/A] **Premise**

Consortium Contact: Project Phase (SCR):

Migration Impact: Funding Source ID: **CalHEERS** Design Committee: Approved by Other Agency Cross [Medi-Cal/CMSP] CH-172212

Committee: Reference: Consortium Review Consortium Review Approval Date:

Approval:

Non-Committee Review:

Expedite Approval:

Current Design: CalSAWS MAGI Person Detail Page for the Determination Received (DER) has an existing Verification section

which looks like below:

CalSAWS does not display Verification Response Received Date, Verification Interpretation response and Error Codes associated to a Verification Status since it is not received in eHIT as of today.

Existing Verification Source received in eHIT referencing Federal Data Services Hub (FDSH) and does not reference Social Security Administration (SSA) even when SSA is called by the hub.

The list of Verif Sources is as below -

- FDSH:IRS
- FDSH:FTB
- FDSH:EDD
- FDSH:FTB:EDD
- EDD
- FTB:EDD

Request: 1. CalHEERS is updating eHIT to add additional information for Verifications in a DER.

> CalHEERS is also updating their Verification Caching rules to no longer use Cache Expiration Date. CalSAWS will update the MAGI Person Detail Page Verification section for the received DER to display the following-

- a. New and updated Verification Source Codes
- b. Verification Interpretation Response
- c. Error Codes and Description received via eHIT for "Pending" or "Not Verified" Verification Status
- 2. CalHEERS will send the 'Date of Death' when received from SSA.

CalSAWS will add new EERC code 'DD' received via eHIT.

Recommendation:

- 1. Update the MAGI Person Detail Page Verification section with the following -
- a. Remove Cache Exp. Date column
- b. Update Cache Beg Date column name
- c. Add Verification Response Received Date
- d. Add Verification Interpretation Response to the Verification status to display responses via eHIT
- e. Add Error Codes and description to the Verification Status if "Pending" or "Not Verified"
- f. Update Verification source code received via eHIT to include income verifications with SSA
- 2. Add EERC code received via eHIT.

For details on above recommendation, please find the design document attached.

Outreach **Description:**

Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate: 314					
Automated Test :	0	Batch/Interfaces:	0	Batch Operations :	0
CalHEERS :	150	CalHEERS Test:	115	Client Correspondence :	0
DBA:	0	Design :	0	Eligibility:	0
Fiscal:	0	Forms Test :	0	Imaging:	0
IVR/CC:	0	Online :	0	Performance:	0
Release Communication Support :	14	Reports:	0	Reports Test :	0
Security:	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training:	0
Translation:	0				

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