

- CalSAWS DD&I
 C-IV M&O
 CalWIN M&O
 LRS M&E

Distribution Date:	08/4/2021
To:	PPOC.40, Consortium.RegionalManagers.All
CIT Name:	CA-226491/CIV-109112-C-IV to/from LRS ICT Records in Progress REVISED
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|--|---|
| <input type="checkbox"/> General
<input type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> C4Yourself <input type="checkbox"/> Your Benefits Now!
<input type="checkbox"/> Customer Correspondence
<input checked="" type="checkbox"/> Other__eICT_____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input type="checkbox"/> Training
<input type="checkbox"/> Help Desk |
|--|---|

Description: (Including any step-by-step instructions)	<p>Purpose (Identify what Counties this CIT affects)</p> <p>The purpose of this CIT is to inform the counties of the project's plan and the required county action for electronic Inter County Transfers (eICT) between a C-IV county and Los Angeles (LA) County that are still in-process at the time of C-IV migration to CalSAWS.</p> <p>The CIT has been revised to include the dates and locations of follow up lists. These follow up lists provide the counties with more accurate counts and records of existing in-process eICTs to review and process ahead of migration.</p> <p>Background</p> <p>When a recipient/beneficiary of CalWORKS, CalFresh or Medi-Cal moves from a C-IV county to LA County, or vice versa, the Worker initiates an eICT, which triggers the system to send eICT data to the applicable county/system. Any ICT being sent or requested between counties that use different systems (CalWIN, CalSAWS, C-IV) are considered "external" eICTs. An ICT between two counties utilizing the same system is considered an "internal" eICT.</p> <p>As part of the Conversion Data Testing in preparation for the upcoming C-IV migration into CalSAWS, it was confirmed that any in-process eICTs between a C-IV</p>
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county and LA County will result in an error when the Worker attempts to complete the eICT in CalSAWS, post-migration. This error is caused when the in-process eICTs shift from "external" to "internal" during the **migration** process.

In response to these findings, the project will perform a data change to cancel all in-process ICTs as part of the C-IV migration cutover activities currently scheduled for the weekend of September 24, 2021 (this effort is being tracked under CA 229569). Once these in-process eICTs are canceled, they will need to be re-requested or re-sent after the September 27, 2021, migration of C-IV into CalSAWS for them to be processed.

Additional Information

To minimize the number of in-process eICTs that will be canceled at migration and then re-sent/re-requested when migration is completed, the project has generated a list of all in-process eICTs for the counties to action.

After C-IV migration to CalSAWS is completed, the project will provide another list of all in-process ICTs that were canceled. An updated CIT will also be sent when this list is made available.

County Action

Review the in-process eICTs on the provided list and take appropriate action to complete the eICT process prior to September 24, 2021.

It is the suggestion of the project that counties pause and hold the initiating of any new ICTs approximately one week prior to September 24, 2021. This will help to prevent these new eICTs from adding to the backlog of existing eICTs that will be scheduled to be cancelled at migration and will then have to be re-sent or re-requested.

To clarify, this is not a policy direction from the project or CDSS. Counties may continue to request and process eICTs during this period but any left not processed will be cancelled at migration.

The first list has been posted to the following locations on the CalSAWS Web Portal:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CA-226491

C-IV: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CIV-109112

Follow up lists will be generated to provide more accurate, up-to-date counts of eICTs to assist the counties with this work effort. The SCRs created to track the creation of these follow up lists are **CA-231135** and **CIV-109207**. These follow up lists will be posted on the following dates:

- August 2nd, 2021
- September 7th, 2021
- September 13th, 2021

	<ul style="list-style-type: none"> September 20th, 2021 <p>The follow up lists will be posted to the following locations on the CalSAWS Web Portal:</p> <p>CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CA-231135 C-IV: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CIV-109207</p>
Primary Project Contact: (Name, phone number, email address)	<p>Carlos Zepeda (916)603-1407 ZepedaC@CalSAWS.org</p>
Backup Project Contact: (Name, phone number, email address)	<p>Joel Acevedo (916)616-8566 AcevedoJM@CalSAWS.org</p>
Attachments:	None
Web Portal Link:	<p>CIT Folder</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2021" folder. 4. Click on the appropriate CIT # folder.

