

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-231692

Older Adult Expansion - Add Full/Restricted
Scope verbiage for MAGI/NonMAGI NOAs

(CH-159158)

CalSAWS	DOCUMENT APPROVAL HISTORY	
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DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
08/03/2021	1.0	Initial Document	Jasmine Chen

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1 OVERVIEW

Effective 05/01/2022 and per ACWDL 21-13, CalHEERS and CalSAWS will grant full scope Medi-Cal to all eligible individuals 50 years of age or older, regardless of citizenship or immigration status. This new coverage is referred to as Older Adult Expansion. CalSAWS SCR CA-228957 will support eligibility changes alongside CalHEERS Change Request (CR) 159158. This SCR will implement the correlated correspondence changes.

1.1 Current Design

CalSAWS grants restricted scope Medi-Cal for all eligible individuals aged 50 years or older, if they meet all other eligibility criteria but does not have satisfactory citizenship or immigration status. CalSAWS generates corresponding MAGI and Non-MAGI NOAs that explain the approval or change of Medi-Cal eligibility to the individual.

1.2 Requests

When Older Adult Expansion becomes effective on 05/01/2022, CalSAWS will need to populate certain Medi-Cal - Approval and Change NOAs with the appropriate and updated verbiage. CalSAWS will also populate these verbiages in threshold languages.

1.3 Overview of Recommendations

1. Effective date the existing NOA fragments to populate if the NOA is generated with an EDBC benefit month prior to the Older Adult Expansion's effective month and is prior to Older Adult Expansion's effective date.
2. Start populating the new State-provided NOA fragments if the NOA is generated for a benefit month on and after the Older Adult Expansion's effective month.
3. Provide the NOAs in the system-supported threshold languages.

1.4 Assumptions

1. CA-228957 will address the eligibility changes from Older Adult Expansion.
2. CA-229939 will implement a one-time batch to transition restricted scope Medi-Cal individuals, 50 years or older, to full scope Medi-Cal.
3. There will be no changes to CMSP correspondence.
4. There will be no changes on how current Mixed MAGI NOAs generate.
5. Any historical NOAs which EDBC generated for benefit months prior to Older Adult Expansion's effective date will retain the existing MAGI and Non-MAGI verbiages. These existing verbiages will remain in the system for historical purposes.
6. Regulations will not be translated for MAGI Fragments. CA-214024 will add common NOA fragments and missing regulations in threshold language for the Medi-Cal program.

7. CA-232581 will add these fragments in the missing threshold languages (including, but not limited to: Hindi, Japanese, Mien, Punjabi, Thai, Ukrainian)
8. Per existing system functionality, GEN 1365 will be added to all the envelopes mailed to the customer.

2 RECOMMENDATIONS

2.1 Effective date existing MAGI and Non-MAGI fragments

2.1.1 Overview

Before the Older Adult Expansion policy becomes effective, the existing MAGI and Non-MAGI fragments will continue to trigger and populate in Medi-Cal NOAs.

2.1.2 Description of Change

1. Update the generation conditions to effective date the following, existing MAGI and Non-MAGI fragments so these fragments will continue to populate as-is on their respective NOAs when they are generated:
 - a. With a benefit month begin date prior to Older Adult Expansion's effective month and
 - b. Prior to the Older Adult Expansion's effective date

	Fragment Name	Fragment ID
MAGI Fragments	H_CH_FULL_SCOPE_TO_RESTRICTED_SCOPE_H807	7627
	H_CH_RESTRICTED_SCOPE_TO_FULL_SCOPE_H808	7628
	H_AP_RESTRICTED_SCOPE_APP_H912	7625
	H_AP_RESTRICTED_SCOPE_RETRO_H911	7626
Non-MAGI Fragments	MC_CH_ALIEN_STATUS_VERIF_FAIL_M780	7631
	MC_CH_RESTR_TO_FULL_M781	7632
	MC_AP_RESTRICT_MC_NO_SOC_M224	7629
	MC_AP_RESTRICT_RETRO_MC_M225	7630

2.2 Add new MAGI Reason Verbiage for 'Restricted Scope Approval'

2.2.1 Overview

A new MAGI Approval fragment will be created to accommodate for the updated verbiages present in ACWDL 21-13.

This new reason fragment will mimic the old fragment of H_AP_RESTRICTED_SCOPE_APP_H912 (Fragment ID: 7626).

Known State NOA: ACWDL 21-13

NOA Template: MC-MAGI-A (11/2015)

Program(s): MAGI Medi-Cal

Action Type(s): Approval

Fragment Level: Person

Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A, none attached with this NOA

Languages: English, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese

2.2.2 NOA Reason Verbiage

Add new Reason Fragment XDP

Add a new reason fragment XDP to display the following new verbiage.

The formatting of below text in English is Arial, font size 10. (The text in Spanish and threshold will generate based on project standards for that language.)

Description	Text per ACWDL 21-13	Notice Type
<STATIC_SECTION>	<p>You have been approved for only restricted scope Medi-Cal because you are 26 through 49 years of age and you did not send us proof of U.S. citizenship or satisfactory immigration status for Medi-Cal purposes. California law covers full scope Medi-Cal only for individuals who are under the age of 26 or 50 years of age or older and who do not have or cannot provide proof of citizenship or satisfactory immigration status. Because you are within the age limit of 26 through 49 years of age, you only qualify for restricted scope Medi-Cal. Restricted scope Medi-Cal only covers emergency services, pregnancy related services such as prenatal care, labor, delivery, and postpartum care, and long-term care services. If you are not sure if a service is covered by restricted scope Medi-Cal, ask your medical provider.</p> <p>Your eligibility for restricted scope Medi-Cal begins <month dd, yyyy>. Your restricted scope</p>	(MAGI) Restricted Scope Approval

	<p>Medi-Cal coverage will continue unless you are found no longer eligible. This could happen at the time your eligibility is renewed or when your situation changes.</p> <p>If you have proof of your citizenship or immigration status that you can give us now, or want to let us know you are having problems getting your document, please call your county Medi-Cal office at the number listed on this notice. Your benefits may change from restricted scope to full scope when you provide us with your documents. Full scope benefits allow you to see a doctor for all of your medical needs.</p> <p>We counted your household size and income to make our decision.</p> <p>For Medi-Cal, your household size is <household size> and your monthly household income is <modified adjusted gross income>. The monthly Medi-Cal income limit for your household size is <MAGI limit>. Your income is below this limit, so you qualify for Medi-Cal. You received restricted scope Medi-Cal because you did not provide proof of your citizenship or satisfactory immigration status.</p> <p><Regulation> is the Regulation or law we relied on for this decision. If you think we made a mistake, you can appeal. See "Your Hearing Rights" on the back of the first page of this notice to learn how to appeal. You have only 90 days to ask for a hearing. The 90 days started the day after the date on this notice.</p>	
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2.2.3 NOA Reason Variable Population

1. Update Fragment Variable Population

Update the variable population from existing Fragment ID: 7626 to work with this new fragment.

2. Add Fragment Regulations

Add the regulations from existing Fragment ID: 7626 to be used and tied with this new fragment.

3. Add NOA Title and Footer Reference

The below, existing details from Fragment ID: 7626 will be used for this new fragment:

NOA Reference on Document List Page: MAGI Approval

NOA Title: Medi-Cal Approval

NOA Footer: MC-MAGI-A (11/2015)

2.2.4 NOA Reason Fragment Generation

Add Reason Fragment Generation

The existing generation conditions of H_AP_RESTRICTED_SCOPE_APP_H912 (Fragment ID: 7626) are still valid for this new fragment.

Though in addition, update the existing generation conditions to populate the new verbiage when the NOA is generated with a benefit month on or after the Older Adult Expansion's effective month.

2.3 Add new MAGI Reason Verbiage for 'Restricted Scope Retro Approval'

2.3.1 Overview

A new MAGI Approval fragment will be created to accommodate for the updated verbiages present in ACWDL 21-13.

This new fragment will mimic the old fragment of H_AP_RESTRICTED_SCOPE_RETRO_H911 (Fragment ID: 7625).

Known State NOA: ACWDL 21-13

NOA Template: MC-MAGI-A (11/2015)

Program(s): MAGI Medi-Cal

Action Type(s): Approval

Fragment Level: Person

Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A, none attached with this NOA

Languages: English, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese

2.3.2 NOA Reason Verbiage

Add new Reason Fragment XDP

Add a new reason fragment XDP to display the following new verbiage.

The formatting of below text in English is Arial, font size 10. (The text in Spanish and threshold will generate based on project standards for that language.)

Description	Text	Notice Type
<26-49_H>	<p>You asked us to check if you could get Medi-Cal to cover your bills for any of the three months before you applied. You qualified for restricted scope Medi-Cal in <month yyyy> because you are 26 through 49 years of age and you did not send us proof of U.S. citizenship or satisfactory immigration status for Medi-Cal purposes. Restricted scope Medi-Cal only covers emergency services, pregnancy related services such as prenatal care, labor, delivery, and postpartum care, and long-term care services. If you are not sure if a service is covered by restricted scope Medi-Cal, ask your medical provider. You may get, or may have already received, other notices about your eligibility for other time periods. This notice is only telling you that you got restricted scope Medi-Cal coverage for < month yyyy>.</p>	(MAGI) Restricted Scope Retro Approval
<50+_H>	<p>You asked us to check if you could get Medi-Cal to cover your bills for any of the three months before you applied. You qualified for restricted scope Medi-Cal in < month yyyy> because you are 50 years of age or older and you did not send us proof of U.S. citizenship or satisfactory immigration status for Medi-Cal purposes. Starting on May 1, 2022, California law covers full scope Medi-Cal for individuals who are 50 years of age or older and who do not have or cannot provide proof of citizenship or satisfactory immigration status. Restricted scope Medi-Cal only covers emergency services, pregnancy related services such as prenatal care, labor, delivery, and postpartum care, and long-term care services. If you are not sure if a service is covered by restricted scope Medi-Cal, ask your medical provider. You may get, or may have already received, other notices about your eligibility for other time periods. This notice is only telling you</p>	

	that you got restricted scope Medi-Cal coverage for < month yyyy>.	
<STATIC SECTION>	<p>If you have proof of your citizenship or immigration status that you can give us now, or want to let us know you are having problems getting your document, please call your county Medi-Cal office at the number listed on this notice. Your benefits may change from restricted scope to full scope when you provide us with your documents. Full scope benefits allow you to see a doctor for all of your medical needs.</p> <p>We counted your household size and income to make our decision.</p> <p>For Medi-Cal, your household size is <household size> and your monthly household income is <modified adjusted gross income>. The monthly Medi-Cal income limit for your household size is <MAGI limit>. Your income is below this limit, so you qualify for Medi-Cal. You received restricted scope Medi-Cal because you did not provide proof of your U.S. citizenship or satisfactory immigration status.</p> <p><Regulation> is the Regulation or law we relied on for this decision. If you think we made a mistake, you can appeal. See "Your Hearing Rights" on the back of the first page of this notice to learn how to appeal. You have only 90 days to ask for a hearing. The 90 days started the day after the date on this notice.</p>	

Add Dynamic Fragment Sections

The new XDP file will have dynamically generated fragment sections (<26-49_H>, <50+_H>) to compile for two different MAGI 'Restricted Scope Retro Approval' NOAs, dependent on age.

2.3.3 NOA Reason Variable Population

1. Update Fragment Variable Population

Update the variable population from existing Fragment ID: 7625 to work with this new fragment.

2. Add Fragment Regulations

Add the regulations from existing Fragment ID: 7625 to be used and tied with this new fragment.

3. Add NOA Title and Footer Reference

The below details from Fragment ID: 7625 can be used for this new fragment:

NOA Reference on Document List Page: MAGI Approval

NOA Title: Medi-Cal Approval

NOA Footer: MC-MAGI-A (11/2015)

2.3.4 NOA Reason Fragment Generation

1. Add Reason Fragment Generation

The existing generation conditions of H_AP_RESTRICTED_SCOPE_RETRO_H911 (Fragment ID: 7625) are still valid for this new fragment.

Though in addition, update the existing generation conditions to populate the new verbiage:

- a. When satisfying generation conditions of a dynamic fragment section (shown below)
- b. And when the NOA is generated for a benefit month on or after the Older Adult Expansion's effective month.

2. Add Dynamic Fragment Section Generation

At least one dynamic fragment section of the new reason fragment will be triggered and visible on the NOA per below conditions. The other dynamic fragment will hidden.

Fragment Section	Generation Conditions
<26-49_H>	Generation conditions of the new reason fragment are satisfied. With the additional condition that the <Person> is not 50 years of age or older.
<50+_H>	Generation conditions of the new reason fragment are satisfied. With the additional condition checking the <Person> variable is 50 years of age or older.

	Derived by: Benefit Month on NOA, MM/YYYY – <Person>'s DOB, MM/YYYY =>50
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2.4 Add new MAGI Reason Verbiage for 'Full Scope to Restricted Scope'

2.4.1 Overview

A new MAGI Change fragment will be created to accommodate for the updated verbiages present in ACWDL 21-13.

This new fragment will mimic the old fragment of H_CH_FULL_SCOPE_TO_RESTRICTED_SCOPE_H807 (Fragment ID: 7627).

Known State NOA: ACWDL 21-13

NOA Template: MC-MAGI-C (11/2015)

Program(s): MAGI Medi-Cal

Action Type(s): Change

Fragment Level: Person

Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A, none attached with this NOA

Languages: English, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese

2.4.2 NOA Reason Verbiage

Add a new Reason Fragment XDP

Add a new reason fragment XDP to display the following new verbiage.

The formatting of below text in English is Arial, font size 10. (The text in Spanish and threshold will generate based on project standards for that language.)

NOA Mockups/Examples: See Supporting Documents #1

Description	Text per ACWDL 21-13	Notice Type
<STATIC_SECTION>	Important change to your benefits. Your Medi-Cal is changing to restricted scope on <month dd YYYY>.	(MAGI) Full Scope to

	<p>Your Medi-Cal is changing from full scope to restricted scope because you are 26 through 49 years of age and you did not send us proof that you are a U.S. citizen or have satisfactory immigration status for Medi-Cal purposes. You have not contacted us to let us know that you are trying to provide this proof. California law covers full scope Medi-Cal only for individuals who are under the age of 26 or 50 years of age or older and who do not have or cannot provide proof of citizenship or satisfactory immigration status. Now that you are within this age limit, your Medi-Cal is changing to restricted scope.</p> <p>Restricted scope Medi-Cal only covers emergency services, pregnancy related services such as prenatal care, labor, delivery, and postpartum care, and long-term care services. If you are not sure if a service is covered by restricted scope, call your medical provider.</p> <p>If you have proof of your citizenship or immigration status that you can give us now, or want to let us know you are having problems getting your document, please call your county Medi-Cal office at the number listed on this notice. Your benefits may change from restricted scope to full scope when you send us your documents. Full scope benefits allow you to see a doctor for all of your medical needs.</p> <p>If you give us acceptable proof within one year, your Medi-Cal may change back to full scope Medi-Cal starting the month your restricted benefits began.</p> <p>In the meantime, your restricted scope Medi-Cal coverage will continue unless you are found no longer eligible. This could happen at the time your eligibility is renewed or when your situation changes.</p> <p><Regulation> is the Regulation or law we relied on for this decision. If you think we made a mistake, you can appeal. See "Your Hearing Rights" on the back of the first page of this notice to learn how to appeal. You have only 90 days to ask for a hearing. The 90 days started the day after the date on this notice.</p>	<p>Restricted Scope</p>
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2.4.3 NOA Reason Variable Population

1. Update Fragment Variable Population

Update the variable population from existing Fragment ID: 7627 to work with this new fragment.

2. Add Fragment Regulations

Add the regulations from existing Fragment ID: 7627 remain the same to be used and tied with the new fragment.

3. Add NOA Title and Footer Reference

The below details from Fragment ID: 7627 can be used for this new fragment:

NOA Reference on Document List Page: MAGI Change

NOA Title: Medi-Cal Change

NOA Footer: MC-MAGI-C (11/2015)

2.4.4 NOA Reason Fragment Generation

Add Reason Fragment Generation

The existing generation conditions of H_CH_FULL_SCOPE_TO_RESTRICTED_SCOPE_H807 (Fragment ID: 7627) are still valid for this new fragment.

Though in addition, update the existing generation conditions to populate the new verbiage when the NOA is generated with a benefit month on or after the Older Adult Expansion's effective month.

2.5 Add new MAGI Reason Verbiage for 'Restricted Scope to Full Scope'

2.5.1 Overview

New MAGI Change fragments will be created to accommodate for the updated verbiages present in ACWDL 21-13.

This new fragment will mimic the old fragment of H_CH_RESTRICTED_SCOPE_TO_FULL_SCOPE_H808 (Fragment ID: 7628).

Known State NOA: ACWDL 21-13

NOA Template: MC-MAGI-C (11/2015)

Program(s): MAGI Medi-Cal

Action Type(s): Change

Fragment Level: Person

Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A, none attached with this NOA

Languages: English, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese

2.5.2 NOA Reason Verbiage

Add new Reason Fragment XDP

Add a new reason fragment XDP to display the following new verbiage.

The formatting of below text in English is Arial, font size 10. (The text in Spanish and threshold will generate based on project standards for that language.)

Description	Text	Notice Type
<Under50_H>	<p>Good news! Your Medi-Cal changed to full scope on <month dd, yyyy>.</p> <p>Your Medi-Cal changed from restricted scope to full scope because you were able to prove your U.S. citizenship or satisfactory immigration status or you are under 26 years old. Your full scope Medi-Cal coverage will continue unless you are found to be no longer eligible. This could happen at the time your eligibility is renewed or when your situation changes.</p>	(MAGI) Restricted Scope to Full Scope
<50Older_H>	<p>Good news! Your Medi-Cal changed to full scope on <month dd, yyyy>.</p> <p>Your Medi-Cal changed from restricted scope to full scope because you were able to prove your U.S. citizenship or satisfactory immigration status or you are 50 years of age or older. Full scope Medi-Cal is available to all eligible people age 50 and older starting May 1, 2022. Your full scope Medi-Cal coverage will continue unless you are found to be no longer eligible. This could happen at the time your eligibility is renewed or when your situation changes.</p>	

NOA Mockups/ Examples:
See Supporting Documents #2

<STATIC SECTION>	<p>Your eligibility for full scope Medi-Cal benefits may cover past months. If you paid for medical care that was not an emergency, pregnancy related, or long-term care service while you had restricted Medi-Cal benefits, you may be able to get your money back. Call Beneficiary Services at the Department of Health Care Services for answers to your reimbursement questions at 1-916-403-2007.</p> <p><Regulation> is the Regulation or law we relied on for this decision. If you think we made a mistake, you can appeal. See "Your Hearing Rights" on the last page of this notice to learn how to appeal. You have only 90 days to ask for a hearing. The 90 days started the day after the date on this notice.</p>	
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Add Dynamic Fragment Sections

The new XDP file will have dynamically generated fragment sections (<Under50_H>, <50Older_H>) to compile for two different MAGI 'Restricted Scope to Full Scope' Change NOAs, dependent on age.

2.5.3 NOA Reason Variable Population

1. Update Fragment Variable Population

Update the variable population from existing Fragment ID: 7628 to work with this new fragment.

2. Add Fragment Regulations

Add the regulations from existing Fragment ID: 7628 to be used and tied with the new fragment.

3. Add NOA Title and Footer Reference

The below details from Fragment ID: 7628 can be used for this new fragment:

NOA Reference on Document List Page: MAGI Change

NOA Title: Medi-Cal Change

NOA Footer: MC-MAGI-C (11/2015)

2.5.4 NOA Reason Fragment Generation

1. Add Reason Fragment Generation

The existing generation conditions of H_CH_RESTRICTED_SCOPE_TO_FULL_SCOPE_H808 (Fragment ID: 7628) are still valid for this new fragment.

Though in addition, update the existing generation conditions to populate the new verbiage:

- a. When satisfying generation conditions of a dynamic fragment section (shown below)
- b. And when the NOA is generated with a benefit month on or after the Older Adult Expansion's effective month.

2. Add Dynamic Fragment Section Generation

At least one dynamic fragment section of the new reason fragment will be triggered and visible on the NOA per below conditions. The other dynamic fragment will hidden.

Fragment Section	Generation Conditions
<Under50_H>	Generation conditions of the new reason fragment are satisfied. With the additional condition that the <Person> is not 50 years of age or older.
<50Older_H>	Generation conditions of the new reason fragment are satisfied. With the additional condition checking the <Person> variable is 50 years of age or older. Derived by: Benefit Month on NOA, MM/YYYY – <Person>'s DOB, MM/YYYY =>50

2.6 Add new Non-MAGI Reason Verbiage for 'Restricted Scope Approval'

2.6.1 Overview

A new Non-MAGI Approval fragment will be created to accommodate for the updated verbiages present in ACWDL 21-13.

This new reason fragment will mimic the old fragment of MC_AP_RESTRICT_MC_NO_SOC_M224 (Fragment ID: 7629).

Known State NOA: ACWDL 21-13

NOA Template: MC 239 A3

Program(s): Non-MAGI Medi-Cal

Action Type(s): Approval

Fragment Level: Person

Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A, none attached with this NOA

Languages: English, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese

2.6.2 NOA Reason Verbiage

Add new Reason Fragment XDP

Add a new reason fragment XDP to display the following new verbiage.

The formatting of below text in English is Arial, font size 10. (The text in Spanish and threshold will generate based on project standards for that language.)

NOA Mockups/Examples: See Supporting Documents #3

Description	Text per ACWDL 21-13	Notice Type
<STATIC_SECTION>	<p data-bbox="609 1367 727 1394"><Person></p> <p data-bbox="609 1430 1240 1877">You have been approved for only restricted scope Medi-Cal because you are 26 through 49 years of age and you did not send us proof of your U.S. citizenship or satisfactory immigration status for Medi-Cal purposes. California law covers full scope Medi-Cal only for individuals who are under the age of 26 or 50 years of age or older and who do not have or cannot provide proof of citizenship or satisfactory immigration status. Because you are within this age limit, you only qualify for restricted scope Medi-Cal. Restricted scope Medi-Cal only covers emergency services and pregnancy related services such as prenatal care, labor, delivery</p>	<p data-bbox="1276 1377 1409 1545">(Non-MAGI) Restricted Scope Approval</p>

	<p>and postpartum care. If you are not sure if a service is covered by restricted scope Medi-Cal, ask your medical provider.</p> <p>Your eligibility for restricted scope Medi-Cal begins <month dd, yyyy>. Your restricted scope Medi-Cal coverage will continue unless you are found no longer eligible. This could happen at the time your eligibility is renewed or when your situation changes.</p> <p>If you have proof of your citizenship or immigration status that you can give us now, or want to let us know you are having problems getting your document, please call your county Medi-Cal office at the number listed on this notice. Your benefits may change from restricted scope to full scope when you provide us with your documents. Full scope benefits allow you to see a doctor for all of your medical needs.</p> <p><Regulation> is the Regulation or law we relied on for this decision. If you think we made a mistake, you can appeal. See "Your Hearing Rights" on the back of the first page of this notice to learn how to appeal. You have only 90 days to ask for a hearing. The 90 days started the day after the date on this notice.</p>	
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2.6.3 NOA Reason Variable Population

1. Update Fragment Variable Population

Update the variable population from existing Fragment ID: 7629 to work with this new fragment.

2. Add Fragment Regulations

Add the regulations from existing Fragment ID: 7629 remain the same to be used and tied with the new fragment.

3. Add NOA Title and Footer Reference

The below details from Fragment ID: 7629 can be used for this new fragment:

NOA Reference on Document List Page: Restricted Scope Approval

NOA Title: Medi-Cal Approval

NOA Footer: MC 239 A3

2.6.4 NOA Reason Fragment Generation

Add Reason Fragment Generation

The existing generation conditions of MC_AP_RESTRICT_MC_NO_SOC_M224 (Fragment ID: 7629) are still valid for this new fragment.

Though in addition, update the existing generation conditions to populate the new verbiage when the NOA is generated with a benefit month on or after the Older Adult Expansion's effective date.

2.7 Add new Non-MAGI Reason Verbiage for 'Restricted Scope Retro Approval'

2.7.1 Overview

A new Non-MAGI Approval fragment will be created to accommodate for the updated verbiages present in ACWDL 21-13.

This new fragment will mimic the old fragment of MC_AP_RESTRICT_RETRO_MC_M225 (Fragment ID: 7630).

Known State NOA: ACWDL 21-13

NOA Template: MC 239 A3

Program(s): Non-MAGI Medi-Cal

Action Type(s): Approval

Fragment Level: Person

Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A, none attached with this NOA

Languages: English, Armenian, Cambodian, Chinese, **Farsi**, Korean, Russian, Spanish, Tagalog, Vietnamese

2.7.2 NOA Reason Verbiage

Add new Reason Fragment XDP

Add a new reason fragment XDP to display the following new verbiage.

The formatting of below text in English is Arial, font size 10. (The text in Spanish and threshold will generate based on project standards for that language.)

Description	Text	Notice Type
<p data-bbox="428 338 529 363"><26-49></p> <p data-bbox="428 726 578 957">NOA Mockups/ Examples: See Supporting Documents #4</p>	<p data-bbox="607 327 727 352"><Person></p> <p data-bbox="607 394 1243 968">You asked us to check if you could get Medi-Cal to cover your bills for any of the three months before you applied. You qualified for restricted scope Medi-Cal in <MonthYYYY> because you are 26 through 49 years of age and you did not send us proof of U.S. citizenship or satisfactory immigration status for Medi-Cal purposes. Restricted scope Medi-Cal only covers emergency services, pregnancy related services such as prenatal care, labor, delivery, and postpartum care, and long-term care services. If you are not sure if a service is covered by restricted scope Medi-Cal, ask your medical provider. You may get, or may have already received, other notices about your eligibility for other time periods. This notice is only telling you that you got restricted scope Medi-Cal coverage for <MonthYYYY>.</p>	<p data-bbox="1276 338 1406 537">(Non-MAGI) Restricted Scope Retro Approval</p>
<p data-bbox="428 991 509 1016"><50+></p>	<p data-bbox="607 980 727 1005"><Person></p> <p data-bbox="607 1047 1243 1751">You asked us to check if you could get Medi-Cal to cover your bills for any of the three months before you applied. You qualified for restricted scope Medi-Cal in <MonthYYYY> because you are 50 years of age or older and you did not send us proof of U.S. citizenship or satisfactory immigration status for Medi-Cal purposes. Starting on May 1, 2022, California law covers full scope Medi-Cal for individuals who are 50 years of age or older and who do not have or cannot provide proof of citizenship or satisfactory immigration status. Restricted scope Medi-Cal only covers emergency services, pregnancy related services such as prenatal care, labor, delivery, and postpartum care, and long-term care services. If you are not sure if a service is covered by restricted scope Medi-Cal, ask your medical provider. You may get, or may have already received, other notices about your eligibility for other time periods. This notice is only telling you that you got restricted scope Medi-Cal coverage for <MonthYYYY>.</p>	
<p data-bbox="428 1776 553 1829"><STATIC SECTION></p>	<p data-bbox="607 1766 1227 1881">If you have proof of your citizenship or immigration status that you can give us now, or want to let us know you are having problems getting your document, please call your county</p>	

	<p>Medi-Cal office at the number listed on this notice. Your benefits may change from restricted scope to full scope when you provide us with your documents. Full scope benefits allow you to see a doctor for all of your medical needs.</p> <p>We counted your household size and income to make our decision.</p> <p>For Medi-Cal, your household size is <household size> and your monthly household income is <modified adjusted gross income>. The monthly Medi-Cal income limit for your household size is <MAGI limit>. Your income is below this limit, so you qualify for Medi-Cal. You received restricted scope Medi-Cal because you did not provide proof of your U.S. citizenship or satisfactory immigration status.</p> <p><Regulation> is the Regulation or law we relied on for this decision. If you think we made a mistake, you can appeal. See "Your Hearing Rights" on the back of the first page of this notice to learn how to appeal. You have only 90 days to ask for a hearing. The 90 days started the day after the date on this notice.</p>	
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Add Dynamic Fragment Sections

The new XDP file will have dynamically generated fragment sections (<26-49>, <50+>) to compile for two different Non-MAGI 'Restricted Scope Retro Approval' NOAs, dependent on age.

2.7.3 NOA Reason Variable Population

1. Update Fragment Variable Population

Update the variable population from existing Fragment ID: 7630 to work with this new fragment.

2. Add Fragment Regulations

Add the regulations from existing Fragment ID: 7630 to be used and tied with the new fragment.

3. Add NOA Title and Footer Reference

The below details from Fragment ID: 7630 can be used for this new fragment:

NOA Reference on Document List Page: Restricted Scope
Retro Approval

NOA Title: Medi-Cal Approval

NOA Footer: MC 239 A3

2.7.4 NOA Reason Fragment Generation

1. Add Reason Fragment Generation

The existing generation conditions of MC_AP_RESTRICT_RETRO_MC_M225 (Fragment ID: 7630) are still valid for this new fragment.

Though in addition, update the existing generation conditions to populate the new verbiage:

- a. When satisfying generation conditions of a dynamic fragment section (shown below)
- b. And when the NOA is generated with a benefit month on or after the Older Adult Expansion's effective date.

2. Add Dynamic Fragment Section Generation

At least one dynamic fragment section of the new reason fragment will be triggered and visible on the NOA per below conditions. The other dynamic fragment will hidden.

Fragment Section	Generation Conditions
<26-49>	Generation conditions of the new reason fragment are satisfied. With the additional condition that the <Person> is not 50 years of age or older.
<50+>	Generation conditions of the new reason fragment are satisfied. With the additional condition checking the <Person> variable is 50 years of age or older. Derived by: Benefit Month on NOA, MM/YYYY – <Person>'s DOB, MM/YYYY =>50

2.8 Add new Non-MAGI Reason Verbiage for 'Full Scope to Restricted Scope'

2.8.1 Overview

A new Non-MAGI Change fragment will be created to accommodate for the updated verbiages present in ACWDL 21-13.

This new fragment will mimic the old fragment of MC_CH_ALIEN_STATUS_VERIF_FAIL_M780 (Fragment ID: 7631).

Known State NOA: ACWDL 21-13

NOA Template: MC 239

Program(s): Non-MAGI Medi-Cal

Action Type(s): Change

Fragment Level: Person

Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A, none attached with this NOA

Languages: English, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese

2.8.2 NOA Reason Verbiage

Add a new Reason Fragment XDP

Add a new reason fragment XDP to display the following new verbiage.

The formatting of below text in English is Arial, font size 10. (The text in Spanish and threshold will generate based on project standards for that language.)

Description	Text per ACWDL 21-13	Notice Type
<STATIC_SECTION>	<p>Important change to your benefits. Your Medi-Cal is changing to restricted scope on <month dd yyyy>.</p> <p>Here's why: <Person></p> <p>Your Medi-Cal is changing from full scope to restricted scope because you are 26 through 49</p>	Full Scope to Restricted Scope

	<p>years of age and you did not send us proof that you are a U.S citizen or have satisfactory immigration status for Medi-Cal purposes. You have not contacted us to let us know that you are trying to provide proof. California law covers full scope Medi-Cal only for individuals who are under the age of 26 or 50 years of age or older and who do not have or cannot provide proof of citizenship or satisfactory immigration status. Now that you are within the age limit of 26 through 49 years of age, your Medi-Cal is changing to restricted scope.</p> <p>Restricted scope Medi-Cal only covers emergency services, pregnancy related services such as prenatal care, labor, delivery, and postpartum care services. If you are not sure if a service is covered by restricted scope, call your medical provider.</p> <p>If you have proof of your citizenship or immigration status that you can give us now, or want to let us know you are having problems getting your document, please call your county Medi-Cal office at the number listed on this notice. Your benefits may change from restricted scope to full scope when you send us your documents. Full scope benefits allow you to see a doctor for all of your medical needs.</p> <p>If you give us acceptable proof within one year, your Medi-Cal may change back to full scope Medi-Cal starting the month your restricted benefits began.</p> <p>In the meantime, your restricted scope Medi-Cal coverage will continue unless you are found no longer eligible. This could happen at the time your eligibility is renewed or when your situation changes.</p> <p><Regulation> is the Regulation or law we relied on for this decision. If you think we made a mistake, you can appeal. See "Your Hearing Rights" on the back of the first page of this notice to learn how to appeal. You have only 90 days to ask for a hearing. The 90 days started the day after the date on this notice.</p>	
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2.8.3 NOA Reason Variable Population

1. Update Fragment Variable Population

Update the variable population from existing Fragment ID: 7631 to work with this new fragment.

2. Add Fragment Regulations

Add the regulations from existing Fragment ID: 7631 to be used and tied with the new fragment.

3. Add NOA Title and Footer Reference

The below details from Fragment ID: 7631 can be used for this new fragment:

NOA Reference on Document List Page: Alien Status – Full Scope to Restricted Scope

NOA Title: Medi-Cal Change

NOA Footer: MC 239

2.8.4 NOA Reason Fragment Generation

Add Reason Fragment Generation

The existing generation conditions of MC_CH_ALIEN_STATUS_VERIF_FAIL_M780 (Fragment ID: 7631) are still valid for this new fragment.

Though in addition, update the existing generation conditions to populate the new verbiage when the NOA is generated with a benefit month on or after the Older Adult Expansion's effective date.

2.9 Add new Non-MAGI Reason Verbiage for 'Restricted Scope to Full Scope'

2.9.1 Overview

A new Non-MAGI Change fragment will be created to accommodate for the updated verbiages present in ACWDL 21-13.

This new fragment will mimic the old fragment of MC_CH_RESTR_TO_FULL_M781 (Fragment ID: 7632).

Known State NOA: ACWDL 21-13

NOA Template: MC-MAGI-C (11/2015)

Program(s): Non-MAGI Medi-Cal

Action Type(s): Change

Fragment Level: Person

Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A, none attached with this NOA

Languages: English, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese

2.9.2 NOA Reason Verbiage

Add new Reason Fragment XDP

Add a new reason fragment XDP to display the following new verbiage.

The formatting of below text in English is Arial, font size 10. (The text in Spanish and threshold will generate based on project standards for that language.)

Description	Text	Notice Type
<Under50>	<Person> Good news! Your Medi-Cal changed to full scope on <month dd, yyyy>. Your Medi-Cal changed from restricted scope to full scope because you were able to prove your U.S. citizenship or satisfactory immigration status or you are under 26 years old. Your full scope Medi-Cal coverage will continue unless you are found to be no longer eligible. This could happen at the time your eligibility is renewed or when your situation changes.	Restricted Scope to Full Scope
<50Older>	<Person> Good news! Your Medi-Cal changed to full scope on <month dd, yyyy>. Your Medi-Cal changed from restricted scope to full scope because you were able to prove your U.S. citizenship or satisfactory immigration status or you are 50 years of age or older. Full scope Medi-Cal is available to all eligible people age 50	

	and older starting May 1, 2022. Your full scope Medi-Cal coverage will continue unless you are found to be no longer eligible. This could happen at the time your eligibility is renewed or when your situation changes.	
<STATIC SECTION>	<p>Your eligibility for full scope Medi-Cal benefits may cover past months. If you paid for medical care that was not an emergency, pregnancy related, or long-term care service while you had restricted Medi-Cal benefits, you may be able to get your money back. Call Beneficiary Services at the Department of Health Care Services for answers to your reimbursement questions at 1-916-403-2007.</p> <p><Regulation> is the Regulation or law we relied on for this decision. If you think we made a mistake, you can appeal. See "Your Hearing Rights" on the back of the first page of this notice to learn how to appeal. You have only 90 days to ask for a hearing. The 90 days started the day after the date on this notice.</p>	

Add Dynamic Fragment Sections

The new XDP file will have dynamically generated fragment sections (<Under50>, <50Older>) to compile for two different Non-MAGI 'Restricted Scope to Full Scope' Change NOAs, dependent on age.

2.9.3 NOA Reason Variable Population

1. Update Fragment Variable Population

Update the variable population from existing Fragment ID: 7632 to work with this new fragment.

2. Add Fragment Regulations

Add the regulations from existing Fragment ID: 7632 to be used and tied with the new fragment.

3. Add NOA Title and Footer Reference

The below details from Fragment ID: 7632 can be used for this new fragment:

NOA Reference on Document List Page: Restricted Scope to Full Scope

NOA Title: Medi-Cal Change

2.9.4 NOA Reason Fragment Generation

1. Add Reason Fragment Generation

The existing generation conditions of MC_CH_RESTR_TO_FULL_M781 (Fragment ID: 7632) are still valid for this new fragment.

Though in addition, update the existing generation conditions to populate the new verbiage:

- a. When satisfying generation conditions of a dynamic fragment section (shown below)
- b. And when the NOA is generated with a benefit month on or after the Older Adult Expansion's effective date.

2. Add Dynamic Fragment Section Generation

At least one dynamic fragment section of the new reason fragment will be triggered and visible on the NOA per below conditions. The other dynamic fragment will hidden.

Fragment Section	Generation Conditions
<Under50 >	Generation conditions of the new reason fragment are satisfied. With the additional condition that the <Person> is not 50 years of age or older.
<50Older>	Generation conditions of the new reason fragment are satisfied. With the additional condition checking the <Person> variable is 50 years of age or older. Derived by: Benefit Month on NOA, MM/YYYY – <Person>'s DOB, MM/YYYY =>50

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
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1	NOA	Mockup: MAGI Full Scope to Restricted Scope	CA-231692_MAGI - Full Scope to Restricted Scope.pdf
2	NOA	Mockup: MAGI Restricted Scope to Full Scope, 50 years of age and older	CA-231692_MAGI - Restricted Scope to Full Scope, 50+.pdf
3	NOA	Mockup: Non-MAGI Restricted Scope Approval	CA-231692_NonMAGI - Restricted Scope Approval.pdf
4	NOA	Mockup: Non-MAGI Restricted Scope Retro Approval, 26-49 years of age	CA-231692_NonMAGI - Restricted Scope Retro Approval, 26_49.pdf

4 REQUIREMENTS

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.7	The LRS shall identify case actions that require a notice, NOA, form, letter, stuffer, or flyer, and shall generate that appropriate notice, NOA, form, letter, stuffer, or flyer, using variable case-specific information.	CalSAWS will generate NOAs with updated verbiage with respect to policy changes of Older Adult Expansion.