

[CA-225258] DDID 2314/2319 FDS: GA GR NOA/Form Generations Phase 2

Team Responsible: Issue Type: Assignee: SCR **Eligibility** Stephanie Hugo Fix Version/s: **Designer Contact:** Change Type (SCR): [22.01] Harish Katragadda **Enhancement**

Minor Version: **Expedite Changes:** Estimate: Start Build 806

Regulation Reference: Reporter: Created: Girish Chakkingal 02/16/2021 05:35 PM

Status: Impact Analysis: Outreach Required: In Development [Business Process]

Policy/Design Training Impacted: Funding Source: **Adelaide Mendoza** [Online Help] CalSAWS DD&I Consortium Contact:

Project Phase (SCR): Funding Source ID: Migration

Other Agency Cross

Reference:

Current Design: The Correspondences generated for GA/GR Automated EDBC/CC Counties solution are displayed in Distributed

> Documents Search page with 'Incomplete' status and as text instead of hyperlink. As the General Assistance/ General Relief (GA/GR) Correspondence Service has been implemented a document will be available for the

Correspondence created.

Request: A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the

program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This SCR will provide the framework for Central Printing. Imaging correspondences from General Assistance/General Relief (GA/GR) Correspondence Service for the GA/GR Automated EDBC/CC Counties solution developed with SCR CA-225943. Manual Correspondence and Notice Maintenance functionality for GA/GR Automated EDBC/CC Counties solution will also be implemented with this

SCR.

Recommendation:

- 1. Update Central Print Jobs to print Correspondences created for GA/GR Automated EDBC/CC Counties solution from the Correspondence service.
- 2. Create framework to Generate Manual Correspondences for GA/GR Automated EDBC/CC Counties solution.
- 3. Create framework for GA/GR Correspondence administration for GA/GR Automated EDBC/CC Counties solution.
- 4. Create framework for Manual GA/GR Customer Reporting Forms for GA/GR Automated EDBC/CC Counties solution.
- 5. Update EDBC NOA action logic for EDBC NOAs of GA/GR Automated EDBC/CC Counties solution.
- 6. Update GA/GR Automated EDBC/CC Counties solution EDBC Form framework to match with SCR
- 7. Create new GA/GR document outbound service for 'Manual Correspondences' requests.
- 8. Update existing GA/GR store document service for 'Manual Correspondence' requests.
- 9. Create new GA/GR Notice Maintenance request for GA/GR Notice Maintenance.

Outreach **Description:**

Operational Impact: