CalSAWS CCB Agenda

DATE	DECEMBER 09, 2021
TIME	1:30 PM
LOCATION	Microsoft Teams
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:
Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-233076		Add security to specific project staff members for the BenefisCal reports link	Online	10	LRS M&E	Production Deployment	21.09.19
21.07	CA-236088		Mass Replacement CalFresh Benefits for October 2021 due to Power Outage - Phase 2	Fiscal	285	CalSAWS M&E	Production Deployment	21.11.18
21.07	CA-236211		Batch ABAWD Determination: Update the ABAWD Status Update sweep query to exclude manual EDBCs created as part of the EA Payment process	Batch/Interfaces	21	CalSAWS M&E	Production Deployment	21.11.12
21.07	CA-236550		Update Tuolumne County to not auto-create WtW Supportive Services Overpayments	Fiscal	9	CalSAWS M&E	Production Deployment	21.11.18
21.11	CA-219831		ACIN I-64-21 - 2022 State Minimum Wage Run Batch EDBC	Eligibility	108	LRS M&E	Start Build	21.12.11
21.11	CA-229300		Implement CalSAWS Case Data Removal Functionality Sprint 1	Tech Arch	240	LRS M&O	Production Deployment	21.12.03

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.11	CA-232611		Update the 'Gets Duplicate Aid' check for Medi-Cal	CalHEERS	238	LRS M&E	Production Deployment	21.12.08
21.11	CA-233170		ACIN I-92-21 2022 CAPI COLA	Eligibility	158	LRS M&E	Production Deployment	21.12.09
21.11	CA-233171		ACIN I-92-21 2022 CAPI COLA - Batch EDBC	Eligibility	214	LRS M&E	Production Deployment	21.12.11
21.11	CA-233292		Upgrade Spectrum/Pitney Bowes to the latest 20.1 version	Tech Ops	430	LRS M&E	Start Build	22.01.08
21.11	CA-234218		Update Duplicate Aid Logic for In-Process eICTs	Eligibility	552	LRS M&E	Production Deployment	21.12.08
21.11	CA-234911		Update Imaging Workflows to support Case Number Searching	Imaging	22	CalSAWS M&E	Production Deployment	21.11.24
21.11	CA-235128		BenefitsCal - Updates for BenefitsCal Release 2.0	Batch/Interfaces	635	LRS M&E	Production Deployment	
21.11	CA-235268		Update LEX Bot Synonyms	Contact Center	20	County Purchase	Production Deployment	21.11.23
21.11	CA-235372		Update Population Logic for Forms for Migration Counties - Phase 1	Client Correspondence	142	Premise	Production Deployment	21.12.XX
21.11	CA-235588		DDID 1631: Fiscal Reports to Add Other Person and Other Amount Columns (Report Grouping #2)	Reports	530	CalSAWS DD&I	No	21.12.xx
21.11	CA-235625		Adding Date Column Breakdown for the Imaging Reports	Reports	223	LRS M&E	Start Build	21.12.xx
21.11	CA-235631		Modifications to Recovery Account related pages to align CalSAWS and C-IV	Fiscal	157	CalSAWS M&E	Production Deployment	21.12.16
21.11	CA-236379		Update Issuance Method for Resources with multiple active DD accounts	Fiscal	88	CalSAWS M&E	Production Deployment	21.11.23
21.11	CA-236526		Suppress AP19 MEDS outbound transaction when Citizenship/Identification doc type is 'DHCS approved'	Batch/Interfaces	184	CalSAWS M&E	No	21.12.30
21.11	CA-236577		Update Office Selection Functionality for eICTs	Online	324	LRS M&E	Production Deployment	21.12.16
22.01	CA-214905		DDID 2230 FDS: Task Mgt - Task Upload - Death / Jail Match	Online	747	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.01	CA-215917		DDID 2314 FDS: GA GR Phase 3 Batch 1 - Resource Rules and corresponding NOA Reasons	Eligibility	2573	CalSAWS DD&I	Start Build	
22.01	CA-225258		DDID 2314/2319 FDS: GA GR NOA/Form Generations Phase 2	Eligibility	806	CalSAWS DD&I	Start Build	
22.01	CA-226209		DDID 2292, 2697, 2698, 2723, 2724 FDS-CSC: eGain Analytics, Calabrio One and Amazon Console	Contact Center	420	CalSAWS DD&I	No	
22.01	CA-229096		SCR CA-229096 DDID 2314 FDS: GA GR Rules Phase 2 Batch 4 (5 Rules) - Income Rules and Corresponding NOA Reasons	Eligibility	1066	CalSAWS DD&I	Start Build	
22.01	CA-234065		Online Help: Update Forms Overview for CA-49617	Training	7	LRS M&E	Start Build	
22.01	CA-234071		Update Intake Appointment flow to allow Telephone Appointments	Online	144	LRS M&E	No	22.02.xx
22.01	CA-234497	CA-214912	Online Help: Update Online Help Page for CA-214912	Training	7	CalSAWS DD&I	Start Build	
22.01	CA-235136		Pro-rate the CF Minimum Allotment for CE/MCE Households	Eligibility	95	LRS M&E	Production Deployment	
22.01	CA-235688		Modify the LA County RE CalSAWS batch appointment logic	Batch/Interfaces	320	CalSAWS M&E	Production Deployment	22.02.03
22.01	CA-235755		Online Help: Update JA Homeless Assistance - Process and Issue Benefits	Training	7	LRS M&E	Start Build	
22.01	CA-236265		Online Help: Update Online Help pages for CA-223932	Training	21	CalSAWS DD&I	Start Build	
22.01	CA-236269		Online Help: Update Online Help Pages for CA-232739 and CA-225045	Training	14	LRS M&E	Start Build	
22.01	CA-236942		Design - Upgrade JAVA and Weblogic for CalSAWS Applications	Tech Arch	120	CalSAWS M&E	No	22.01.xx
22.03	CA-214906		DDID 2233 FDS: Task Mgt - General Tasks (No Case or Application)	Online	318	CalSAWS DD&I	No	
22.03	CA-230420		2021/2022 Family Members Base Allocation Amount	CalHEERS	56	CalSAWS M&E	No	
22.03	CA-230606		Add Encryption to the TTC Referral File	Fiscal	170	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.05	CA-222367		Create Disaster Services Detail and List Page	Fiscal	583	LRS M&E	No	
22.05	CA-228054		Establish RE Due Dates for MC Programs	CalHEERS	159	LRS M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.11	CA-213675	CA-229976	DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 2	Client Correspondence	499	CalSAWS DD&I	No	
21.11	CA-213759		Update Child Support Interface to send correct Begin Date	Batch/Interfaces	619	LRS M&E	No	
22.01	CA-220040		ACL 20-145, 20-146 Eliminate ESAP SAR 7 Requirement, Update ESAP NOAs	Eligibility	2814	Premise	No	
22.01	CA-226308		Updates for the CalFresh SSA COLA effective 03/2022	Batch/Interfaces	489	LRS M&E	Start Build	22.01.27
22.01	CA-228332		ACL 21-52 Opt-in All Counties to Sending Pre-Populated CF 285	Client Correspondence	133	LRS M&E	No	
22.01	CA-229901	CH-160528; CH-185776	Update EDBC Override, Manual EDBC and Disposition logic for Aid Codes IE, RR, and Covered CA Exchange	CalHEERS	70	Premise	No	
22.01	CA-232326		DDID 1631: Other Person Count, and Other Person Amounts are Not Represented in the CalSAWS Report Template	Reports	468	CalSAWS DD&I	No	22.01.XX
22.01	CA-232333		Upgrade CalSAWS database to Oracle release 19c	DBA	3319	CalSAWS DD&I	Start Build	22.02.06
22.01	CA-234059		Online Help: Create Online Help pages for CA-225639	Training	49	LRS M&E	Start Build	
22.02	CA-231692	CH-151958	Older Adult Expansion - Add Full/Restricted Scope verbiage for MAGI/NonMAGI NOAs	Client Correspondence	1348	Premise	No	
22.03	CA-222133	CIV-8898	Create preview functionality for CalSAWS Lobby Kiosk and CalSAWS Lobby Tablet	Online	1201	LRS M&E	No	
22.03	CA-223587		Enhance functionality for forms generated during Run EDBC	Client Correspondence	260	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.06	CA-221916		FCED: CalWIN Converted Data Test Support SCR	Eligibility	605	Premise	No	22.04.30

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for 01/06/2022.

3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTCR Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	**7/26/2021**	7/25/2021	Last C-IV Baseline Release	**5/28/2021**	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	**N/A**	N/A		N/A	N/A
21.11	**11/22/2021**	11/21/2021		**8/27/2021**	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	**1/24/2022**	1/23/2022		**11/24/2021**	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	**2/21/2022**		CH Release	**11/26/2021**	1/21/2022			
22.03	**3/21/2022**	3/20/2022		**1/28/2022**	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	**5/23/2022**	5/22/2022	Due to Memorial Day 5/30	**3/25/2022**	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	**6/20/2022**		CH Release	**4/8/2022**	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	**7/25/2022**	7/24/2022		**5/27/2022**	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	**9/26/2022**	9/25/2022		**7/29/2022**	9/2/2022	9/7/2022	9/9/2022	9/212022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	**N/A**	N/A	N/A	N/A	N/A
22.11	**11/21/2022**	11/20/2022		**9/30/2022**	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	**1/23/2023**	1/22/2022		**11/23/2022**	12/30/2022	1/4/2023	1/6/2023	1/186/2023
23.02	**TBD**	TBD	CH Release	**TBD**	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	**N/A**	N/A	N/A	N/A	N/A
23.03	**3/20/2023**	3/19/2022		**1/27/2023**	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	**N/A**	N/A	N/A	N/A	N/A
23.05	**5/22/2023**	5/21/2023	Due to Memorial Day 5/29	**3/24/2023**	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	**TBD**	TBD	CH Release	**TBD**	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	**N/A**	N/A	N/A	N/A	N/A
23.07	**7/24/2023**	7/23/2023		**5/26/2023**	6/30/2023	7/5/2023	7/7/2023	7/19/2023

	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	**N/A**	N/A	N/A	N/A	N/A
23.09	**9/25/2023**	9/24/2023		**7/28/2023**	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	**N/A**	N/A	N/A	N/A	N/A
23.11	**11/20/2023**	11/19/2023		**9/29/2023**	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	**1/22/2024**	1/21/2024		**11/22/2023**	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates

[CA-233076] Add security to specific project staff members for the BenefisCal reports link

- Resolved: 09/17/2021 03:05 PM

Team Responsible:	**Online**	Assignee:	**Joseph Faulkner**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Franchine Ninh**	Change Type (SCR):	**Data Change**
Minor Version:	**21.09.19**	Expedite Changes:	**Production Deployment**	Estimate:	**10**
Reporter:	**Matthew Lower**	Regulation Reference:		Created:	**09/04/2021 12:21 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Haikaz (Mike) Tombakian**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Help Desk]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	
Expedite Approval:	Approved by Karen J. Rapponotti on Monday Sept 6th, 2021
Current Design:	Project Staff are viewable and editable on the Non-County Staff Detail page. However, their security profiles cannot be updated in the application
Request:	Provide specific project staff members with the 'BenefitsCal Consumer' security group.
Recommendation:	Assign the 'BenefitsCal Consumer' security group to the following Staff IDs.

987120
987019
990219
992669
581725
987159
987053
987112
987113
987155
987122
987121
987047
987040

Outreach Description:	
Migration Impact Description:	This Security Group only exists in CalSAWS.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	5	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-236088] Mass Replacement CalFresh Benefits for October 2021 due to Power Outage - Phase 2

- Resolved: 11/17/2021 05:44 PM

Team Responsible:	**Fiscal**	Assignee:	**Nick Pasin**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**New Policy**
Minor Version:	**21.11.18**	Expedite Changes:	**Production Deployment**	Estimate:	**285**
Reporter:	**Michele Peterson**	Regulation Reference:	**SIRFRA 3695**	Created:	**11/02/2021 03:14 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 11/02/2021

Current Design: The CalSAWS System allows CalFresh benefits to be replaced in the event of a power outage. CalFresh Replacement benefits will not count towards a program's previous potential benefit calculation.

Request: Due to the emergency situation involving the power outages throughout the State, the California Department of Social Services (CDSS) has requested that the CalSAWS System replace CalFresh benefits for the impacted households in " Butte, Calaveras, El Dorado, Humboldt, Marin, Mariposa, Mendocino, Nevada and Tuolumne " Counties.

Recommendation: Turn on the CalFresh Mass Replacement Batch on 11/18. Also, do a DCR to populate DISASTER_REPLACEMT_INFO with following information. These values will be considered by the CalFresh Mass Replacement Batch for the automated mass replacements.

1. Counties
   Butte 95968
   Calaveras 95226
   El Dorado: 95735, 95721, 95633
   Humboldt: 95570, 95571, 95555, 95554, 95511 and 95549
   Marin: 94929, 94971, 94957, 94973, 94963, 94930, 94933, 94920, 94940, 94946, 94925
   Mariposa: 93623 and 95389
   Mendocino: 95463 and 95427
   Nevada: 95975
   Tuolumne: 95364

2. Program : CalFresh
3. Percent: 35%
4. Effective Month : October 2021
5. Type Code: Other
6. Begin Date : 10/22/2021
7. End Date : 10/28/2021
8. Availability Date : 10/28/2021
9. Description : Replacement Benefits issued on 11/18/2021 due to power outages.

Create a new Batch module to process automated replacements for Emergency Allotments. This new batch will run on 11/18. Moreover, do a DCR to populate DISASTER_REPLACEMT_INFO with following information. These values will be considered by this new batch for the automated mass replacements.
1. Counties
   Butte 95968
   Calaveras 95226
   El Dorado: 95735, 95721, 95633

Humboldt: 95570, 95571, 95555, 95554, 95511 and 95549
Marin: 94929, 94971, 94957, 94973, 94963, 94930, 94933, 94920, 94940, 94946, 94925
Mariposa: 93623 and 95389
Mendocino: 95463 and 95427
Nevada: 95975
Tuolumne: 95364

2. Program : CalFresh
3. Percent: 35%
4. Effective Month : September 2021, August 2021 and July 2021
5. Type Code: Other
6. Begin Date : 10/22/2021
7. End Date : 10/28/2021
8. Availability Date : 10/28/2021
9. Sub Cat Code : Emergency Allotment
10. Description : Replacement Benefits issued on 11/18/2021 due to power outages.

Do a DBCR to add a new database column in DISASTER_REPLACEMT_INFO table to store the sub cat code for the replacements.

Note: In addition to the list, the Replacement benefits will also show up on the:
- CalFresh EBT Production Reconciliation Report (Scheduled / Fiscal) – Daily Report
- Supplemental Benefit Issuance EBT Register (Scheduled / Fiscal) – Daily Report
- No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Mass-Replacement benefits.

Outreach Description:	A list of replaced CalFresh issuances will be sent to " Butte, Calaveras, El Dorado, Humboldt, Marin, Mariposa, Mendocino, Nevada and Tuolumne " Counties. The list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR 236088
Migration Impact Description:	County Specific Automated Mass Replacement of CalFresh Benefits.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**285**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	174	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	16
Security :	0	Special Project :	0	System Test Support :	70
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-236211] Batch ABAWD Determination: Update the ABAWD Status Update sweep query to exclude manual EDBCs created as part of the EA Payment process

- Resolved: 11/12/2021 12:04 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Ian Gillespie**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Dana K. Petersen**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.11.12**	Expedite Changes:	**Production Deployment**	Estimate:	**21**
Reporter:	**Dana K. Petersen**	Regulation Reference:		Created:	**11/03/2021 06:44 PM**
Status:	**In Production**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Performance**	Migration Impact:		Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Caroline Bui 11/4/2021
Expedite Approval:	Approved by Jo Anne Osborn 11/4/2021
Current Design:	The Batch ABAWD (Able Bodied Adults Without Dependents) Determination process is an automated process that runs nightly in CalSAWS. the purpose of this job is to identify CalFresh recipients in which a host of data elements have changed throughout the business day that may affect the person's overall ABAWD determination.

Typically, ABAWD is determined during EDBC. However in the case of Manual EDBCs (which don't include ABAWD Determination Rules), ABAWD determination may not match the results of the manual EDBC. Therefore, the Batch ABAWD Sweep job detects Manual EDBCs that were run during the day and triggers ABAWD rules during batch. |
Request:	Due to the PHE, CalSAWS is issuing EA Payments monthly to the CalFresh population. This process involves the creation of Manual EDBCs by system processes, which are picked up by the Batch ABAWD Sweep job. These executions are unnecessary as the overall CF person status has not changed as part of this process. However, the excessive amount of unnecessary triggers is overwhelming the Batch ABAWD Threads, causing the process to run extremely long.
Recommendation:	Update the Batch ABAWD Sweep job to exclude Manual EDBCs that are created as a result of system-automation for CalFresh EA payments.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**21**

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	16
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-236550] Update Tuolumne County to not auto-create WtW Supportive Services Overpayments

- Resolved: 11/18/2021 11:04 AM

Team Responsible:	**Fiscal**	Assignee:	**Eric Makino**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.11.18**	Expedite Changes:	**Production Deployment**	Estimate:	**9**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**11/10/2021 09:58 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections, Welfare to Work/ WPR]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Terri Davis (Tuolumne) - Approved - 11/15/2021
Expedite Approval:	Approved by Karen Rapponotti on 11/16/2021
Current Design:	We implemented CA-207493 DDID 87 - Batch Automation For WTW Supportive Services Overpayments in release 20.03. This batch is running for:

02	-	Alpine
12	-	Humboldt
13	-	Imperial
14	-	Inyo
18	-	Lassen
19	-	Los Angeles
20	-	Madera
21	-	Marine
22	-	Mariposa
23	-	Mendocino
29	-	Nevada
35	-	San Benito
55	-	Tuolumne

Request:	Do a BSCR to Turn off the Ancillary Overdue Receipt Batch (PB55F118) and Transportation Overpayment Batch (PB55F119) for Tuolumne County.
Recommendation:	Do a BSCR to Turn off the Ancillary Overdue Receipt Batch (PB55F118) and Transportation Overpayment Batch (PB55F119) for Tuolumne County.
Outreach Description:	
Migration Impact Description:	Tuolumne County specific enhancement.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	9

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	7	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	2
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-219831] ACIN I-64-21 - 2022 State Minimum Wage Run Batch EDBC

Team Responsible:	**Eligibility**	Assignee:	**Manjoban Hundal**	SPG Status:	**Approved**	
Fix Version/s:	**[21.11]**	Designer Contact:	**Yale Yee**	Change Type (SCR):	**New Policy**	
Minor Version:	**21.12.11**	Expedite Changes:	**Start Build**	Estimate:	**108**	
Reporter:	**Thomas Lazio**	Regulation Reference:	**ACIN I-64-21**	Created:	**09/15/2020 12:17 PM**	
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**	
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**	
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:		
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval:		Consortium Review Approval Date:				

Non-Committee Review:

Expedite Approval: Karen Rapponotti, 11/15/2021

Current Design: CalFresh EDBC uses the statewide minimum wage value of $14 implemented by SCR CA-213269, as of 01/01/2021

Request: Per Senate Bill 3 (2016), Chapter 4, California minimum wage will increase annually for all industries, until 2022.

ACIN I-64-21 reminds counties the California Labor Code is increasing the minimum wage for all industries to $15 per hour effective on and after January 1, 2022. The updated values must be implemented in CalSAWS and batch EDBC will run to calculate new benefit amounts for FFY 2022.

Recommendation: 1) On 11/12/2021, run Batch EDBC in targeted-program mode for the January 2022 benefit month for all active CF programs (this includes Transitional, or TCF programs) and any NB programs linked to those CF programs that meet the following set of conditions:
   a) a) Households currently receiving WINS where at least one person is considered WEI (Work Eligible Individual) and has an income record with a work type of 'Proxy' in the benefit month.
    b) Exclude the following cases:
      i) The benefit month is past the latest RE due date for the program.
      ii) The program has a SAR7 Due Month of 12/2021 and the report status is Sent, Received, or Incomplete
      iii) EDBC has already been processed for the benefit month since changes went to production on 11/05/2021.
    c) Batch EDBC will use Sub Type code 'CT942-WI' to create the following Journal entry:
     Short Description: Batch EDBC ran for <month, year>
     Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: State Minimum Wage Increase.

2) Generate the following lists from the batch EDBC process:
    a) List of cases discontinued by the batch EDBC process.
    b) List of cases where the batch EDBC process closed a person.
    c) List of cases where the EDBC resulted in a benefit reduction.
    d) List of cases which resulted in a read-only EDBC.
    e) Unprocessed cases where the batch EDBC process skipped a program.
    f) Standard List Columns to display on the listings:
     1) Case Name
     2) Case Number
     3) County
     4) Unit
     5) Unit Name
     6) Office Name
     7) Worker ID

These lists will be posted at:

CalSAWs Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-219831

3)   Batch Operations:
     a. Run the DCR for recommendation 1 to insert records into SYS_TRANSACT for a single program on the
   case for the month of 01/2022.
       b. Run batch EDBC.

Note: There's an existing issue when running CF-only EDBCs on PACF cases where the IRT changes, SAR 2 is
   generated incorrectly. We are assuming this problem will not occur with this effort as we are only targeting WINS
   households, which should not be active in CW.

| **Outreach Description:** | A list of affected cases will be posted to the CalSAWS Web Portal in the following location: CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-219831 |

Migration Impact Description:

Migration Impact Analysis:

| **Alternative Procedure Description:** | N/A |

Operational Impact:

Estimate:	**108**				
Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	12
DBA :	0	Design :	0	Eligibility :	55
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-229300] Implement CalSAWS Case Data Removal Functionality Sprint 1

- Resolved: 11/30/2021 11:20 AM

Team Responsible:	**Tech Arch**	Assignee:	**Michael A. Wright**	SPG Status:	**No**
Fix Version/s:	**[21.11]**	Designer Contact:	**Michael A. Wright**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.12.03**	Expedite Changes:	**Production Deployment**	Estimate:	**240**
Reporter:	**Michael A. Wright**	Regulation Reference:		Created:	**05/28/2021 01:42 PM**
Status:	**System Test**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Frederick Gains**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&O**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Usability]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Frederick Gains 11/29/2021

Current Design: LRS retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system

Request: Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies

Recommendation:
1) Update Case Identification logic for CalSAWS Case Data
2) Port new Case Data Removal section on Case Summary
3) Port new Case Data Removal Detail page for CalSAWS
a) Update the detail page with the existing Override Reasons from C-IV

Outreach Description: Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A New functionality

Operational Impact:

Estimate: **240**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	240	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-232611] Update the 'Gets Duplicate Aid' check for Medi-Cal

Team Responsible:	**CalHEERS**	Assignee:	**Dylan Patel**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.12.08**	Expedite Changes:	**Production Deployment**	Estimate:	**238**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**08/24/2021 09:40 AM**
Status:	**System Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Elisa Miller**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 8/26/2021

Current Design: CalSAWS has a 'Gets Duplicate Aid' rule for Non-MAGI and MSP Medi-Cal that checks if an individual is already receiving MC or cash-based Medi-Cal.

If an individual is found eligible to a Non-MAGI MC or MSP Budget, then the 'Gets Duplicate Aid' rule checks:
A. Other EDBC
1. The rule checks if the individual is an Active MEM on MC or Active MEM/MMO on cash-based MC from any EDBC in any county in the system, including LA. The EDBC aid code(s) is then used later for a 'Gets Duplicate Aid' comparison. -->Go to C. Comparison

B. Other Programs Assistance (OPA)
The rule checks the OPA record(s) for MC or cash-based MC active in the EDBC benefit month.
1. If the MC/cash-based MC OPA record is set to a county in California other than Los Angeles, the MC or MSP budget immediately fails for 'Gets Duplicate Aid'. -->Go to C. Comparison
2. If the MC/cash-based MC OPA record is set to either; no State/County, or State California/County Los Angeles, the OPA record is NOT considered as duplicate.

C. Comparison
The 'Gets Duplicate Aid' rule compares the aid code in 'Other EDBC' and 'OPA' against the aid code determined in this MC EDBC Non-MAGI or MSP budget.

1. If Non-MAGI MC budget aid code is a Primary MC aid code or a secondary MC aid code (not MSP)
   AND either of the following are true:
      a. the 'Other EDBC' or OPA record is also for a Primary MC aid code, or a secondary MC aid code (not MSP), or
      b. the 'Other EDBC' or OPA is for cash-based Medi-Cal,
   THEN fail the Non-MAGI MC budget for 'Gets Duplicate Aid'.

2. If Non-MAGI MC budget aid code is MSP
   AND the 'Other EDBC' or OPA record is also for a MSP aid code
   THEN fail the Non-MAGI MC budget with the MSP aid code for 'Gets Duplicate Aid'.

The 'Gets Duplicate Aid' rule is hard-coded to check specifically for Los Angeles county OPA records and it immediately fails MC for 'Gets Duplicate Aid' if the OPA is set to another California county without doing an aid code comparison. Since this comparison doesn't happen, MSP programs may fail for 'Gets Duplicate Aid' if there is an OPA record set to any California county other than Los Angeles, including when the OPA is for SSI or SSI/SSP.

***NOTE: Other rules: Gets AAP, Gets CalWORKs, Gets FC, Gets Kin-GAP, Gets RCA, Gets SSI, Gets SSI/SSP

There are other rules that prevent granting duplicate MC EDBC when either Other EDBC or OPA has cash-based Medi-Cal. These other rules are higher in the EDBC MC rule set so the prevention of duplicate Medi-Cal when someone already receives cash-based MC is typically handled by these other rules and the EDBC doesn't even test the Non-MAGI MC budget. However, the other rules don't check for duplicate Medi-Cal program coverage (only cash-based MC) and there are some exceptions to those rules (i.e. a person has Medicare Part A or B) and the EDBC continues on to determine the MC Aid code. That's when EDBC runs the 'Gets Duplicate Aid' rule for comparison.

Request: The county of the MC or cash-based MC OPA record is not relevant when determining duplicate aid for the MC program. If an individual is receiving cash-based MC or MC in an OPA record or in EDBC, the duplicate aid comparison should use the OPA record to determine if the aid is duplicate and not immediately fail if the OPA record is from California but not LA county.

Recommendation:

1. Update the 'Gets Duplicate Aid' (_700PersonReceivesMcFromOtherPgm) rule to no longer check for the state and/or county assigned to the MC or cash-based MC OPA record when determining 'Gets Duplicate Aid' for the Non-MAGI or MSP Medi-Cal budget. The OPA record should be used in the comparison for 'Gets Duplicate Aid' regardless of the county where the duplicate aid is received.

Note: SCR CA-234218 adds an exception for ICT.

2. Regenerate the List: "Gets Duplicate Aid since C-IV Migration" from CA-232611 to capture any individuals who may have failed MC budget for 'Gets Duplicate Aid' since the list was run with release of CA-235992.

Post the list to CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CA-235992

Outreach Description:	CIT
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	For MSP, remove the State and County in the SSI/SSP OPA record to grant MSP with SSI/SSP.
Operational Impact:	
Estimate:	**238**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	122	CalHEERS Test :	96	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-233170] ACIN I-92-21 2022 CAPI COLA

Team Responsible:	**Eligibility**	Assignee:	**Henry Thamas**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Paul Galloway**	Change Type (SCR):	**New Policy**
Minor Version:	**21.12.09**	Expedite Changes:	**Production Deployment**	Estimate:	**158**
Reporter:	**Srinivasa Meenavalli**	Regulation Reference:	**ACIN I-92-21**	Created:	**09/08/2021 11:02 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Michele Peterson on 10/29/21

Current Design: Currently, CAPI payment rates are based on 2021 payment standards.

Request: Update CalSAWS with the 2022 CAPI COLA Payment Standards effective 01/01/2022.

Recommendation: Update CalSAWS CAPI Payment Standards with the 2022 CAPI COLA amounts and the increase in combined SSI/SSP payment standards effective 01/01/2022.
(see attached design document for full details)

Outreach Description:

Migration Impact Description: This functionality is for CalSAWS and all counties will inherit the functionality at migration.

Migration Impact Analysis:

Alternative Procedure Description: User may override the CAPI benefit amount beginning with the 01/2022 benefit month.

Operational Impact:

Estimate: 158

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	84
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	59
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-233171] ACIN I-92-21 2022 CAPI COLA - Batch EDBC

Team Responsible:	**Eligibility**	Assignee:	**Manjoban Hundal**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Paul Galloway**	Change Type (SCR):	**New Policy**
Minor Version:	**21.12.11**	Expedite Changes:	**Production Deployment**	Estimate:	**214**
Reporter:	**Paul Galloway**	Regulation Reference:	**ACIN I-92-21**	Created:	**09/08/2021 11:09 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Michele Peterson on 10/29/21

Current Design: CAPI payment rates are based on 2021 payment standards until EDBC is run for a benefit month in 2022 following the implementation of CA-233170.

Request: CA-233170 will update CalSAWS with the 2022 CAPI COLA Payment Standards effective 01/01/2022.
Once that is implemented, run batch EDBC on active CAPI programs to calculate new benefit amounts effective 1/1/2022. Then run batch EDBC on CalFresh programs that have a participant in common with a CAPI program.

Recommendation:

1) RECOMMENDATIONS:
a) Run batch EDBC in single program mode for active CAPI programs for the benefit month of 01/2022. Exclude any CAPI programs that already have an Accepted & Saved CAPI EDBC that was run after the rate changes from CA-233170 were applied. (approximately 7,000) (Note: this step must complete before the next step because spouses who are both on CAPI will be on separate cases for CAPI benefits, but may be in the same CF household and the CF should only run after both CAPI cases have processed.)
b) Run batch EDBC in targeted program mode for active CalFresh (CF) and Nutrition Benefit (NB) programs that have an active participant in common with an active participant on an active CAPI program for the benefit month 01/2022. (approximately 3,100)
c) Batch EDBC will run for CAPI, CF, and NB with the existing run reason CT744_CP (CAPI COLA).
d) All CAPI, CF, and NB programs run by batch will be automatically authorized. There is no Pending Authorization logic in batch, so no cases will be queued for supervisor authorization.
e) CalSAWS will write a journal entry for each CAPI, CF, and NB EDBC that is authorized:
  Short Description: "Batch EDBC ran for [month year]."
  Long Description: "Batch EDBC Ran for [month year]. Batch EDBC processed for the <program> program for following reasons: CAPI COLA "

2) LISTS:
The following lists will be generated:
a) List of all impacted CAPI and CF cases named 'Impacted Case List' will be generated before the Batch EDBC run. It will have two columns: 'CAPI Case Number' listing all active CAPI cases, and 'CalFresh Case Number' listing the case where the person from the CAPI CASE is active on CF, if one exists. The second column may contain the same or a different case number than the first column, or it may be blank.
b) Exception list named "Cases with Program Closed by Batch" with CP/CF/NB programs discontinued by batch EDBC. List will include the Standard List Columns plus "Program Type" and "Program Closure Reason" columns.
c) Exception list named "Cases with Person Closed by Batch" with CP/CF/NB programs where batch EDBC closed a person. List will include the Standard List Columns plus "Program Type" and "Person Closure Reason" columns.
d) Exception list named "Cases Skipped by Batch" with CP/CF/NB unprocessed programs skipped in the batch EDBC run with skip reasons like Override, Manual EDBC, Read Only EDBC, No Worker Assigned, etc. List will include the Standard List Columns plus "Program Type", "EDBC Month", and "Skip Reason" columns.

Standard List Columns are:
   1) Case Name
   2) Case Number
   3) County
   4) Unit
   5) Unit Name
   6) Office Name
   7) Worker ID

After the batch run is completed in production, the lists will be posted at:
CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-233171

3) Batch Operations:
a) Run the DCR to insert into sys_transact all CAPI programs that are active for 01/2022 benefit month.
b) Run batch EDBC for the population in the previous step.
c) When the previous step completes, run the DCR to insert active CF and NB programs that have an active member in common with an active member on an active CAPI program in the 01/2022 benefit month into sys_transact.
d) Run batch EDBC for the population in the previous step.

Note:
There are currently 7,920 cases with active CAPI programs in CalSAWS.
LA County (where the program has always been automated) has 6,935.
The C-IV migration counties (where the program was manual prior to migration) have 985.
If the latest EDBC on a migrated CAPI program still has a source of CONVERSION it will be skipped by batch EDBC. Currently about 4% of the CAPI caseload that migrated from C-IV has a regular EDBC run in CalSAWS. The rest of the CAPI caseload that converted from C-IV will be skipped and will show on the exception lists. That percentage is expected to change prior to the execution of this SCR.

Outreach Description:	Lists will be posted to the CalACES Web Portal in the following location: CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-233171
Migration Impact Description:	CalWIN counties will inherit this functionality after migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	User may run EDBC for the 01/2022 benefit month.
Operational Impact:	
Estimate:	**214**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	18
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	8
DBA :	0	Design :	0	Eligibility :	113
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	55
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-233292] Upgrade Spectrum/Pitney Bowes to the latest 20.1 version

Team Responsible:	**Tech Ops**	Assignee:	**Raji Reddy**	SPG Status:	**No**
Fix Version/s:	**[21.11]**	Designer Contact:	**Raji Reddy**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**22.01.08**	Expedite Changes:	**Start Build**	Estimate:	**430**
Reporter:	**Raji Reddy**	Regulation Reference:		Created:	**09/13/2021 09:36 AM**
Status:	**In Development**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Grady Howe**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Design**	Migration Impact:		Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Grady on Nov 29 2021
Expedite Approval:	Approved by Grady on Nov 29 2021
Current Design:	Current version of Pitney Bowes or spectrum used in CalSAWS is V12.0.
Request:	Upgrade Pitney Bowes or spectrum to the latest V20.1 version
Recommendation:	1)Upgrade Pitney Bowes or spectrum to the latest V20.1 version.
	2) Configure CalSAWS application to support the latest Spectrum version.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	NA
Operational Impact:	
Estimate:	**430**

Automated Test :	0	Batch/Interfaces :	60	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	40	Performance :	60
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	150
Tech Arch :	60	Tech ForgeRock :	0	Tech Ops :	60
Training :	0	Translation :	0		

[CA-234218] Update Duplicate Aid Logic for In-Process eICTs

Team Responsible:	**Eligibility**	Assignee:	**Andrew Munkres**	SPG Status:	**Select a value**
Fix Version/s:	**[21.11]**	Designer Contact:	**Paul Galloway**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.12.08**	Expedite Changes:	**Production Deployment**	Estimate:	**552**
Reporter:	**Ritu Chinya**	Regulation Reference:		Created:	**09/30/2021 01:45 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh, Medi-Cal/ CMSP]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: received from Karen Rapponotti on September 30, 2021

Current Design: CalSAWS EDBC sets a status of 'Gets Duplicate Aid' (CT73 Code GD) when it detects duplicate aid conditions of:
- a person active in more than one of the same program in the same benefit month; or,
- a person active on a program who also has an active Other Program Assistance (OPA) record for the same program in the same benefit month.

Programs impacted by this logic are CalFresh(CF), CalWORKs, CAPI, Disaster CalFresh, Homeless Perm, Homeless Temp, Medi-Cal(MC)/MSP/CMSP, RCA/RMA.

With the migration of C-IV counties to CalSAWS, all 40 CalSAWS counties have inherited this logic. The presence of an open program in the ICT Sending County in the same system as the receiving county that is trying to open the transferred program can cause the receiving county's program to fail for Gets Duplicate Aid. CIT 0291-21 was issued to provide details on the county process to approve ICTs in the receiving county when the program is still active in the sending county.

Note: A few exceptions exist to the duplicate aid conditions stated above, including (but not limited to):
> A person may get CF on two cases if their Living Arrangement is in "Shelters for Battered Persons" (see SCR CA-53457).
> Disaster CF and regular CF are treated as duplicate aid of each other if a person is aided on both.
> MC EDBC may consider or leave unconsidered an Other Program Assistance record from Data Collection depending on its State or County.
> MC EDBC may consider or leave unconsidered other aid based on Aid Code.

Request: For an open/ongoing ICT, allow a program to be activated in the receiving county while the customer is still active in the sending county with the understanding that once the program is activated in the receiving county, a disposition is sent to the sending county that triggers the discontinuance of the program in the sending county.

Recommendation: Update the rules that check for duplicate aid to not set the status Gets Duplicate Aid if the following are all true for the person who appears to be receiving duplicate aid:
1. The County of the case where EDBC is being run is the receiving county on an ICT (Note: ICT.SRC_CODE must be ICT (CT 268 Code IC))
2. The program person who appears to be receiving duplicate aid on the program being processed by EDBC is an active member in the same type of program on the ICT received from the sending county.
  Note: "the same type of program" includes:
  > being aided on Disaster CF and Regular CF simultaneously; or,
  > being aided with the same scope of benefits as in MC and cash-based MC simultaneously.
3. The aid from the other county is not from an Other Program Assistance record.
4. The most recent status for the ICT is "In Process" (CT 450 Code IP), and the Status Date is not more than 90 days ago.

Note: there are four rules that can set the status "Gets Duplicate Aid":
 i. All EDBC programs except MC, Foster Care, Disaster CF, and CAPI
 ii. CAPI only
 iii. Disaster CF only
 iv. MC only
This SCR will add the above logic to all four of these rules.

Note: SCR CA-232611 will be implemented at the same time as this SCR to remove a MC-only condition that
 checks if the OPA record is from LA county.

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Outreach Description:	
Migration Impact Description:	CalWIN counties will inherit this functionality at migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	NA
Operational Impact:	
Estimate:	**552**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	38	CalHEERS Test :	44	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	292
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	133
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234911] Update Imaging Workflows to support Case Number Searching

- Resolved: 11/24/2021 03:17 PM

Team Responsible:	**Imaging**	Assignee:	**Christopher Vasquez**	SPG Status:	**Pending**
Fix Version/s:	**[21.11]**	Designer Contact:	**Christopher Vasquez**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.11.24**	Expedite Changes:	**Production Deployment**	Estimate:	**22**
Reporter:	**Christopher Vasquez**	Regulation Reference:		Created:	**10/11/2021 04:17 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:		Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Rhiannon Chin - 11/16/2021
Expedite Approval:	Karen Rapponotti
Current Design:	Currently Workflow Searches do not support Case Number Searching of items.
Request:	Imaging to add support for performing searches of case numbers within workflow queues.
Recommendation:	Imaging to add a Custom Property to the workflow folder to run searches of case numbers against. This would be the case number of the 1st Document in the folder if more than one document is in the workflow folder.
Outreach Description:	
Migration Impact Description:	This is a post migration enhancement
Migration Impact Analysis:	
Alternative Procedure Description:	Counties can search by the Folder Creation Date in the Imaging Solution.
Operational Impact:	
Estimate:	**22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	22
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235128] BenefitsCal - Updates for BenefitsCal Release 2.0

- Resolved: 11/12/2021 07:11 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Melissa Mendoza**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**635**
Reporter:	**Melissa Mendoza**	Regulation Reference:		Created:	**10/14/2021 10:10 AM**
Status:	**In Production**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Connie Buzbee**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: N/A - Approved by Connie Buzbee - 10/14/2021

Expedite Approval: Karen J. Rapponotti Approved 10/14/2021

Current Design: BenefitsCal is supporting the 39 migrated Counties.

Request: Make updates to CalSAWS to support Release 2.0.

Recommendation:
  Make the following updates to CalSAWS to support Release 2.0:
1. Update e-Application Summary to remove signed SAWS2A indicator.
2. Updates to Form Status API to support Expenses, Income and Assets.
5. Update GA/GR Program Linking flow for e-application summary.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Customer can submit their e-Applications and renewals by mail or in-person.

Operational Impact:

Estimate: **635**

Automated Test :	160	Batch/Interfaces :	160	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	235	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	80
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235268] Update LEX Bot Synonyms

- Resolved: 11/23/2021 09:39 AM

Team Responsible:	**Contact Center**	Assignee:	**Nikhil Mathur**	SPG Status:	**No**
Fix Version/s:	**[21.11]**	Designer Contact:	**Jared Kuester**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.11.23**	Expedite Changes:	**Production Deployment**	Estimate:	**20**
Reporter:	**Jared Kuester**	Regulation Reference:		Created:	**10/18/2021 09:36 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[N/A]**	Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CSC Support**
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Martha Zepeda 11/2/2021 SCR Approved

Expedite Approval: Karen Rapponotti Expedited Production Deployment Approval 11-9-2021

Current Design: The Welcome LEX Bot doesn't understand popular synonyms for program names.

Request: Update the Welcome Bot synonyms to improve it's performance.

Recommendation:

  1) Update the synonyms list for the Welcome LEX bot
     a) Yeah Fresh = CalFresh
     b) Yeah Works = CalWORKs
     c) Medicare = MediCal
     d) Size Seven = SAR 7
     e) Store Seven = SAR 7
     f) First Seven = SAR 7
     g) Car Seven = SAR 7

Outreach Description:

Migration Impact Description: LEX Bots does not impact Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	20	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235372] Update Population Logic for Forms for Migration Counties - Phase 1

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Jasmine Chen**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.12.XX**	Expedite Changes:	**Production Deployment**	Estimate:	**142**
Reporter:	**Lawrence Samy**	Regulation Reference:		Created:	**10/19/2021 04:48 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Ould**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**FCED**
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Laura Ould - 11/17/2021
Expedite Approval:	Michele Peterson, 11/3/21
Current Design:	Currently the NA 791 form version, via Template Repository, is populating Los Angeles (LA) County references when the form is generated for Migration counties. When accessing the current NA 791 via Template Repository, it only has a Language document parameter, the form fields are not editable and it only has one print option, Print Only.
Request:	Update the logic to remove LA County-specific references from NA 791. Update the form to be editable and printable centrally.
Recommendation:	1. Update the population logic of NA 791 form version (from Template Repository) to no longer populate LA County references. 2. Update the form to have the standard document parameters and allow central printing. 3. Update the form to be editable. Please see design documentation for more details.
Outreach Description:	
Migration Impact Description:	After implementation, the form version of NA 791 will be used by all counties.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**142**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	86
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	41
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Training :   0   Translation :   0

[CA-235588] DDID 1631: Fiscal Reports to Add Other Person and Other Amount Columns (Report Grouping #2)

Team Responsible:	**Reports**	Assignee:	**Diana Bonilla**	SPG Status:	**No**
Fix Version/s:	**[21.11]**	Designer Contact:	**Diana Bonilla**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.12.xx**	Expedite Changes:	**No**	Estimate:	**530**
Reporter:	**Thao Ta**	Regulation Reference:		Created:	**10/25/2021 10:09 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Claudia Pinto 11/19/2021

Expedite Approval:

Current Design:

Person Count for Other Adult, Person Count for Other Child, and Other Amount are not listed in specific CalSAWS templates. The corresponding CalSAWS templates with missing columns are:
• Daily Claiming Adjustment Report
• Supplemental Benefit Issuance Warrant Register
• Supplemental Benefit Issuance EBT Register
• Supplemental Benefit Issuance Direct Deposit Register
• Rush Benefit Issuance Warrant Register

Request:

Update the following reports to include a column for Other Amount, Other Person Count for Adult, and Other Person Count for Child:
• Daily Claiming Adjustment Report
• Supplemental Benefit Issuance Warrant Register
• Supplemental Benefit Issuance EBT Register
• Supplemental Benefit Issuance Direct Deposit Register
• Rush Benefit Issuance Warrant Register

Recommendation:

For the following reports, update to include a column for Other Amount, Other Person Count for Adult, and Other Person Count for Child:
• Daily Claiming Adjustment Report
• Supplemental Benefit Issuance Warrant Register
• Supplemental Benefit Issuance EBT Register
• Supplemental Benefit Issuance Direct Deposit Register
• Rush Benefit Issuance Warrant Register

Outreach Description:

Migration Impact Description:

This SCR is part of DDID 1631 effort to sync up the reports design between C-IV counties and LA county to support their migration into CalSAWS.

Migration Impact Analysis:

Alternative Procedure Description:

-Daily and Monthly manual reconciliation needed GA/GR reports
-Daily manual reconciliation is needed for ARC
-Note: no impact on Monthly

Operational Impact:

Estimate: **530**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	388	Reports Test :	142
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235625] Adding Date Column Breakdown for the Imaging Reports

Team Responsible:	**Reports**	Assignee:	**Diana Bonilla**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Diana Bonilla**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.12.xx**	Expedite Changes:	**Start Build**	Estimate:	**223**
Reporter:	**Penny Chen**	Regulation Reference:		Created:	**10/25/2021 02:45 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee: Consortium Review Approval Date:	**11/18/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval: Expedited Start Build approval provided by Karen J. Rapponotti on 11/19/2021

Current Design: These two reports currently do not have a 'Routed to Queue Begin Date' column in any of their sheets in Qlik.

Request: A column breakdown ('Routed to Queue Begin Date' column) shall be added to the Imaging Exception Queue Aging Report and to the Imaging Initial QA Report.

Recommendation:

1. Update Imaging Exception Queue Aging Report to add a 'Routed to Queue Begin Date' column for the following sheets:
- Summary
- Barcode Verification
- No Case
- Exception
- Reindex
- Full Reindex
- Person Select
2. Update Imaging Initial QA Report to add a 'Routed to Queue Begin Date' column.

Outreach Description:

Migration Impact Description: No Impact as this SCR will be implemented in CalSAWS post migration 21.11 release.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 223

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	153	Reports Test :	70
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235631] Modifications to Recovery Account related pages to align CalSAWS and C-IV

Team Responsible:	**Fiscal**	Assignee:	**Andrea Chen**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.12.16**	Expedite Changes:	**Production Deployment**	Estimate:	**157**
Reporter:	**Jimmy Tu**	Regulation Reference:		Created:	**10/25/2021 03:28 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee: Consortium Review Approval Date:	**11/16/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 10/25/2021

Current Design: Currently there are some design gaps between CalSAWS and C-IV for recovery account related pages. This is creating issues for the migration counties.

Request: Address the design gaps between CalSAWS and C-IV that are causing issues for migration counties.

Recommendation:
  1. Add the 'Add' and 'Remove' button for responsible parties on the Care and Maintenance Fund Detail page.
  2. Add the 'Generate Form', 'Transfer', 'Refund', 'Back Out', and 'Bounce' buttons on the Transaction Detail page for Foster Care Trust Funds.

Outreach Description:

Migration Impact Description: N/a

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 157

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	101	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	41
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-236379] Update Issuance Method for Resources with multiple active DD accounts

- Resolved: 11/23/2021 08:37 AM

Team Responsible:	**Fiscal**	Assignee:	**Eric Chu**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Data Change**
Minor Version:	**21.11.23**	Expedite Changes:	**Production Deployment**	Estimate:	**88**
Reporter:	**Sidhant Garg**	Regulation Reference:		Created:	**11/05/2021 05:31 PM**
Status:	**In Production**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal, Foster Care/ Kin GAP/AAP]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 11/08/2021

Current Design: In C-IV, Direct Deposit Accounts are managed at the Program Level. A provider can receive payments in different bank accounts for different beneficiaries.
In CalSAWS the Direct Deposit Accounts are managed at the Resource level. When the Resource has multiple bank accounts, the system does not know which account to use and deposit the payments into one account.

Request: Update Payment Preference to Warrant for Resource Payees with more than one Active direct deposit accounts.

Recommendation: Update Payment Preference to Warrant for Resource Payees with more than one Active direct deposit accounts. The change will only apply to the opt-in counties. See CRFI 21-063.
Note: Counties that did not provide a response for the CRFI 21-063 will be considered opt-in to this update.

Outreach Description:

Migration Impact Description: Counties Specific Data Change

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	55	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	23
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-236526] Suppress AP19 MEDS outbound transaction when Citizenship/ Identification doc type is 'DHCS approved'

Team Responsible:	**Batch/Interfaces**	Assignee:	**Angela Zhao**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.12.30**	Expedite Changes:	**No**	Estimate:	**184**
Reporter:	**Sowmya Coppisetty**	Regulation Reference:		Created:	**11/09/2021 04:15 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Performance**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[MEDS]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Carlos Zepeda 11/19/2021
Expedite Approval:	
Current Design:	Currently, when the citizenship or identification document type are updated to document type 'DHCS approved on the Vital Statistics Detail page an AP19 MEDS outbound transaction is triggered and sent to MEDS.
Request:	Suppress the AP19 MEDS outbound transaction when the citizenship or Identification document types are updated to 'DHCS Approved'.
Recommendation:	Update the AP19 MEDS outbound job PO00EM436-MedsUpdateVitalStat to suppress the outbound transaction if the citizenship or identification document types are updated to 'DHCS approved'. Note- The design for this SCR has been documented in JIRA. So, there will not be a separate design document.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	Not Applicable as this SCR is updating an outbound MEDS transaction
Operational Impact:	

Estimate: 184

Automated Test :	0	Batch/Interfaces :	132	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	52
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-236577] Update Office Selection Functionality for eICTs

Team Responsible:	**Online**	Assignee:	**Alexia England**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Gerald Limbrick**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.12.16**	Expedite Changes:	**Production Deployment**	Estimate:	**324**
Reporter:	**Matthew Lower**	Regulation Reference:		Created:	**11/10/2021 03:11 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[ICT]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Carlos Zepeda 11/19/2021
Expedite Approval:	Approved by Karen J. Rapponotti on 11/19/2021
Current Design:	The logic to associate an Office to an eICT was designed for a one county solution so at times the sending Office or Receiving Office was stored in the system, but never both.
Request:	Update the eICT functionality to allow for a sending and receiving Office when an eICT is an internal transfer.
Recommendation:	(see Design doc for complete recomendations) 1. Add validation to ensure the address(es) are updated before an ICT can be sent. 2. Update the ICT Detail page logic to now associate e-ICTs to both a sending county Office and a receiving county Office. 3. Update the Incoming/Outgoing ICT Search page to now search based on the associated receiving county Office, when searching for received eICTs on the Incoming ICT Search page, and based on the sending county Office, when searching for an outgoing eICT on the Outgoing ICT Search page. 4. The Incoming/Outgoing ICT Search Detailed Results page will now display the Office associated to the receiving county when viewing received/incoming eICTs on the Incoming ICT Search Detailed results page and display the Office associated to the sending county when viewing outgoing eICTs on the Outgoing ICT Search Detailed Results page.
Outreach Description:	List of eICTs sent to LA County that do not have an LA County Office association
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	Look up eICTs by date and manually reassign the office
Operational Impact:	
Estimate:	**324**

Automated Test :	0	Batch/Interfaces :	36	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	169	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	119
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Training :   0   Translation :   0

[CA-214905] DDID 2230 FDS: Task Mgt - Task Upload - Death / Jail Match

Team Responsible:	**Online**	Assignee:	**William Truong**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Mayuri Srinivas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**747**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/01/2020 05:20 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Task Management]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Sarah Cox**	Consortium Review Approval Date:	**11/16/2021**		

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 10/14/2021

Current Design: SCR CA-214901 introduced Task Upload functionality to the CalSAWS System which allows a user to upload a file that will be processed to create Tasks in bulk.

Request: Modify the Task upload functionality to incorporate 3 additional upload templates per DDID 2230. The Task processing will include additional logic to match to a person in the CalSAWS System based on information in the uploaded template. The 3 templates are County Death Match, Jail Incarceration Match and Jail Release Referral.

Recommendation:

1. Add the following Task Upload Templates the CalSAWS System Task Upload functionality:
   a. County Death Match
   b. Jail Incarceration Match
   c. Jail Release Referral

2. Update the Task Upload preview processing and Task creation logic to incorporate person matching processing to identify a person in the CalSAWS System based on information provided in the template file.

Outreach Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **747**

Automated Test :	0	Batch/Interfaces :	295	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	280	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	172
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-215917] DDID 2314 FDS: GA GR Phase 3 Batch 1 - Resource Rules and corresponding NOA Reasons

Team Responsible:	**Eligibility**	Assignee:	**Srinivas Sajja**	SPG Status:	**No**		
Fix Version/s:	**[22.01]**	Designer Contact:	**Jennifer Chen**	Change Type (SCR):	**Enhancement**		
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**2573**		
Reporter:	**Girish Chakkingal**	Regulation Reference:		Created:	**04/27/2020 01:47 PM**		
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**		
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**		
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:			
Committee:	**[GA/GR]**	Approved by Committee: Consortium Review Approval Date:	**11/03/2021**	Other Agency Cross Reference:			
Consortium Review Approval:							

Non-Committee Review:

Expedite Approval: Approved - Karen Rapponotti 09/30/21

Current Design: The GA/GR Automated EDBC/CC Counties Solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. Currently CalWIN manages their General Assistance GR program logic by using a Rule Matrix which can be accessed by the county to allow each county administrator to customize the behavior to their specific county.

Request: A new GA/GR Automated EDBC/CC Counties Solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will automate the Resource functionality for the new solution

Recommendation: Add all the required Data Collection elements to implement the Resource functionalities for the new solution
A new set of Admin detail pages, Rules and NOA triggers will be added for the below Resource Rules

1. Vehicle Count.
2. Vehicle Exemption.
3. Vehicle Value.
4. Vehicle Resource Test.
5. Resource Overall.
6. Personal Property.
7. Retirement Funds.
8. Trust Funds.
9. Jointly Owned
10. Real Property Primary Residence

Additional EDBC Summary Page Changes if applicable.

Outreach Description:

Migration Impact Description: General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact Analysis:

Alternative Procedure Description: The following CalWIN rules, batch and NOA tiggers related to the Resource ruleset will not be migrated into CalSAWs.

1. Vehicle Count.
2. Vehicle Exemption.
3. Vehicle Value.
4. Vehicle Resource Test.

5. Resource Overall.
6. Personal Property.
7. Retirement Funds.
8. Trust Funds.
9. Jointly Owned
10. Real Property Primary Residence

Operational Impact:
Estimate: **2573**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	299
DBA :	0	Design :	425	Eligibility :	1081
Fiscal :	0	Forms Test :	403	Imaging :	0
IVR/CC :	0	Online :	134	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-225258] DDID 2314/2319 FDS: GA GR NOA/Form Generations Phase 2

Team Responsible:	**Eligibility**	Assignee:		**Stephanie Hugo**	SPG Status:		**No**
Fix Version/s:	**[22.01]**	Designer Contact:		**Harish Katragadda**	Change Type (SCR):		**Enhancement**
Minor Version:		Expedite Changes:		**Start Build**	Estimate:		**806**
Reporter:	**Girish Chakkingal**	Regulation Reference:			Created:		**02/16/2021 05:35 PM**
Status:	**System Test**	Impact Analysis:		**[Business Process]**	Outreach Required:		**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		**[Online Help]**	Funding Source:		**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		**No**	Funding Source ID:		
Committee:	**[GA/GR]**	Approved by Committee:		**11/03/2021**	Other Agency Cross Reference:		
Consortium Review Approval:		Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved - Karen Rapponotti 10/13/21

Current Design: The Correspondences generated for GA/GR Automated EDBC/CC Counties solution are displayed in Distributed Documents Search page with 'Incomplete' status and as text instead of hyperlink. As the General Assistance/General Relief (GA/GR) Correspondence Service has been implemented a document will be available for the Correspondence created.

Request: A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This SCR will provide the framework for Central Printing, Imaging correspondences from General Assistance/General Relief (GA/GR) Correspondence Service for the GA/GR Automated EDBC/CC Counties solution developed with SCR CA-225943. Manual Correspondence and Notice Maintenance functionality for GA/GR Automated EDBC/CC Counties solution will also be implemented with this SCR.

Recommendation:
  1. Update Central Print Jobs to print Correspondences created for GA/GR Automated EDBC/CC Counties solution from the Correspondence service.
  2. Create framework to Generate Manual Correspondences for GA/GR Automated EDBC/CC Counties solution.
  3. Create framework for GA/GR Correspondence administration for GA/GR Automated EDBC/CC Counties solution.
  4. Create framework for Manual GA/GR Customer Reporting Forms for GA/GR Automated EDBC/CC Counties solution.
  5. Update EDBC NOA action logic for EDBC NOAs of GA/GR Automated EDBC/CC Counties solution.
  6. Update GA/GR Automated EDBC/CC Counties solution EDBC Form framework to match with SCR CA-223587.
  7. Create new GA/GR document outbound service for 'Manual Correspondences' requests.
  8. Update existing GA/GR store document service for 'Manual Correspondence' requests.
  9. Create new GA/GR Notice Maintenance request for GA/GR Notice Maintenance.

Outreach Description:

Migration Impact Description: General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified

Migration Impact Analysis:

Alternative Procedure Description: N/A - DD&I Requirement

Operational Impact:

Estimate: **806**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	502

DBA :	0	Design :	105	Eligibility :	0
Fiscal :	0	Forms Test :	126	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-226209] DDID 2292, 2697, 2698, 2723, 2724 FDS-CSC: eGain Analytics, Calabrio One and Amazon Console

Team Responsible:	**Contact Center**	Assignee:	**Pramod Ramesh**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Jared Kuester**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**420**
Reporter:	**Jared Kuester**	Regulation Reference:		Created:	**03/09/2021 02:58 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:	**04/09/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: Butte, Humboldt, Kern, Kings, Marin, Merced, Monterey, Riverside, San Bernardino, San Joaquin, Shasta, Stanislaus, Sutter, and Yuba counties have access to eGain, Calabrio, and Amazon Connect Reporting.

Request: Enable access to eGain, Calabrio, and Amazon Connect for LA County and CalWIN counties upon their go live on the Amazon Connect platform.

Recommendation: 1) Enable access to eGain, Calabrio, and Amazon Connect once their counties go live on Amazon Connect.

Outreach Description:

Migration Impact Description: None - Granting access to Third Party Access tools only.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 420

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	420	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-229096] SCR CA-229096 DDID 2314 FDS: GA GR Rules Phase 2 Batch 4 (5 Rules) - Income Rules and Corresponding NOA Reasons

Team Responsible:	**Eligibility**	Assignee:	**Jagadeesh Dasu**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Ramakrishna Kuchibhotla**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1066**
Reporter:	**Girish Chakkingal**	Regulation Reference:		Created:	**05/24/2021 05:35 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee: Consortium Review Approval Date:	**11/03/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval: Approved - Karen Rapponotti 09/30/21

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. Currently CalWIN manages their General Assistance GR program logic by using a Rule Matrix which can be accessed by the county to allow each county administrator to customize the behavior to their specific county.

Request: A new CalWIN GA GR solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will automate the Financial functionality for the new solution

Recommendation: Add all the required Data Collection elements to implement the Financial functionalities for the new solution
A new set of Admin detail pages, Rules and NOA triggers will be added for the below Financial Rules

1. Return to Residence
2. Shared Housing
3. Financial Housing
4. Housing Test
5. Drug and Alcohol
6. Room and Board

Additional EDBC Summary Page Changes if applicable.

Outreach Description:

Migration Impact Description: General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact Analysis:

Alternative Procedure Description: The following CalWIN rules, batch and NOA triggers related to the Financial ruleset will not be migrated into CalSAWs.

1. Return to Residence
2. Shared Housing
3. Financial Housing
4. Housing Test
5. Drug and Alcohol
6. Room and Board

Operational Impact:

Estimate: **1066**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	127
DBA :	0	Design :	144	Eligibility :	465
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	57	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	173
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234065] Online Help: Update Forms Overview for CA-49617

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Melita Dennis**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**7**
Reporter:	**Melita Dennis**	Regulation Reference:	**ACL 16-45**	Created:	**09/29/2021 09:23 AM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:	**[Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Christina Velasco on 10/28/2021

Expedite Approval: Approved by Karen Rapponotti on 10/27/2021

Current Design: CA-49617 updates Forms Overview with Add the CW 2219 for Non-Needy Caretaker

Request: Update the Forms Overview in Online Help

Recommendation: Update the following in Forms Overview:
1. Add CW 2219 Forms Overview

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **7**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	7	Translation :	0		

[CA-234071] Update Intake Appointment flow to allow Telephone Appointments

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Farhat Ulain**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.xx**	Expedite Changes:	**No**	Estimate:	**144**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**09/29/2021 09:56 AM**
Status:	**Committee Review**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee: Consortium Review Approval Date:	**11/22/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval:

Current Design: When scheduling an Intake Interview Appointment from the Select Intake Appointment page, it is considered an in-person appointment by default that is created under the Category 'Intake Interview' and the Appointment Letter indicates the same. The Select Intake Appointment page does not provide an option to the user to specify the type of the appointment.

Request: Add a 'Telephone Interview Intake' field with a checkbox in the Select Intake Appointment page for the user to specify the type of the Appointment is a telephone appointment.

Recommendation:
1. Update Select Intake Appointment page to add a 'Telephone Interview Intake' field with a checkbox.
2. Update Appointment Letter Gen 102 to indicate the telephone appointment.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: **144**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	35
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	41	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	53
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234497] Online Help: Update Online Help Page for CA-214912

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**Select a value**
Fix Version/s:	**[22.01]**	Designer Contact:	**Melita Dennis**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**7**
Reporter:	**Melita Dennis**	Regulation Reference:		Created:	**10/05/2021 11:45 AM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CA-214912**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Jamie Cox on 10/29/2021

Expedite Approval: Approved by Karen Rapponotti on 10/27/2021

Current Design: CA-214912 updates the Task Mgt - Enhanced Task Search

Request: OLH impacted by this change need to be updated

Recommendation: Update the following Online Help Page:
1. Task Search

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of the Migration

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	7	Translation :	0		

[CA-235136] Pro-rate the CF Minimum Allotment for CE/MCE Households

Team Responsible:	**Eligibility**	Assignee:	**Henry Thamas**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Sridhar Mullapudi**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**95**
Reporter:	**Caroline Bui**	Regulation Reference:	**Per 7 CFR 273.10(e) (2)(ii)(B & C), Per MPP 63-503.13, CRPC 2278**	Created:	**10/14/2021 11:32 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti 10/19/2021.

Current Design: CalSAWS does not pro-rate the CalFresh minimum allotment when the CW/MCE household applies and is eligible after the first of the month or when CF is restored with a break in aid (i.e. restoration of aid).

Request: Pro-rate the CalFresh minimum allotment when the CW/MCE household applies and is eligible after the first of the month or when the CF is restored with a break in aid.

Recommendation: Update CalFresh EDBC rule to pro-rate the CalFresh minimum allotment even when the HH fails the net income test.

Outreach Description:

Migration Impact Description: Migrating counties will inherit functionality.

Migration Impact Analysis:

Alternative Procedure Description: Override EDBC results

Operational Impact:

Estimate: 95

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	44
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	41
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235688] Modify the LA County RE CalSAWS batch appointment logic

Team Responsible:	**Batch/Interfaces**	Assignee:	**Elizabeth Robelo**	SPG Status:	**No**	
Fix Version/s:	**[22.01]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**Operational Enhancement**	
Minor Version:	**22.02.03**	Expedite Changes:	**Production Deployment**	Estimate:	**320**	
Reporter:	**Frederick Gains**	Regulation Reference:		Created:	**10/26/2021 12:02 PM**	
Status:	**Approved**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Ignacio Lazaro**	Training Impacted:		Funding Source:	**CalSAWS M&E**	
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:		
Committee:	**[Usability]**	Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval:		Consortium Review Approval Date:				

Non-Committee Review: Approved by Ignacio Lazaro on 11/22/2021

Expedite Approval: Approved by Karen J. Rapponotti on 11/18/2021

Current Design: The CalSAWS RE Appointment Batch job automatically schedules appointments for CalWORKs only, CalFresh only, and CalWORKs/CalFresh combination cases in the RE Due Month based on the worker's availability/ schedule. The batch job schedules the number of appointments per day based on the daily threshold amount entered for Appointment category of 'General Appointment' with type of 'Telephone Interview Recertification' on the Position Detail page. If there is no daily threshold amount entered for the worker, the batch job will not have a daily scheduling limit. When appointments are created, they are scheduled chronologically per day and based on available time slot(s).

LA County departments are having difficulty managing the volume of RE appointments created by the batch job, particularly workers who do not have a daily threshold configured. This results in most of the RE appointments being scheduled in the first few days of the RE Due Month and impacting the staff's workload.

Example: Below are the OCT-21 scheduled Appts. (total 49,116 appointments) the first few business days of the month.

DATE FRI
1-Oct MON
4-Oct TUES5-Oct WEDS6-Oct THUR7-Oct FRI
8-Oct MON
11-Oct TUES12-Oct WED
13-Oct THUR14-Oct
Appts. 21,029 14,867 7,465 2,751 1,158 722 3 529 381 211

Although there are appointments scheduled across the entire month, the biggest variance always occurs the first few business days of the month.

Request: Modify the RE appointment batch job to schedule appointment throughout the RE Due Month and within the RE appointment period. The RE appointments should be distributed proportionately across multiple days instead of being scheduled one day at a time. This change will allow appointments to be more equally distributed allowing line staff to better handle the volume across multiple days.

Example: Batch will schedule appointments on the first available time slot(s) throughout the RE appointment period and increment throughout the days until all assigned cases for the worker has been scheduled with an appointment. This will allow appointments to be spread evenly based on the existing days identified in the the batch- job logic. The goal is to have a better way of load balancing the work in a more manageable form.

Example: Below are the OCT-21 scheduled Appts. (total 49,116 appointments) after the change the total number of daily appointments will be around the same amount across many days.

DATE	1-Oct	4-Oct	5-Oct	6-Oct	7-Oct	8-Oct	11-Oct	12-Oct	13-Oct	14-Oct
Appts.	4,911	4,911	4,911	4,911	4,911	4,911	4,911	4,911	4,911	4,911

Recommendation:

  1. Modify RE Appointment batch job by distributing appointments throughout the RE Due Month and within the RE appointment period.

  2. Perform a regression test for Los Angeles County RE packet and Appointment letter

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Workers can set the number of appointments per day by configuring the Appointment daily threshold on the Position Detail page. This will allow RE Appointment batch job to schedule the number of appointments per day based on the information entered.

Operational Impact:

Estimate: **320**

Automated Test :	0	Batch/Interfaces :	170	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	40
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	80
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235755] Online Help: Update JA Homeless Assistance - Process and Issue Benefits

Team Responsible:	**Training**	Assignee:	**Nour Bibars**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**7**
Reporter:	**Joyce Oshiro**	Regulation Reference:		Created:	**10/27/2021 11:31 AM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Binh Tran**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee: Consortium Review Approval Date:		Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:	Approved by Joyce Oshiro on 10/27/2021
Expedite Approval:	Approved by Karen Rapponotti on 10/27/2021
Current Design:	The Homeless Assistance - Process and Issue Benefits job aid does not include references to other job aids for information related Homeless Assistance.
Request:	Update the Homeless Assistance - Process and Issue Benefits job aid to refer to other job related job aids.
Recommendation:	Update the Homeless Assistance - Process and Issue Benefits job aid to include references to the following job aids: 1. CalWORKs and Homeless Assistance Money Management Payments - Add and Issue 2. Service Arrangements - Process for Eligibility Programs 3. Valuables - Issue a Valuable
Outreach Description:	Job aid update
Migration Impact Description:	
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	**7**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	7	Translation :	0		

[CA-236265] Online Help: Update Online Help pages for CA-223932

Team Responsible:	**Training**	Assignee:	**Nour Bibars**	SPG Status:	**Select a value**
Fix Version/s:	**[22.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**21**
Reporter:	**Cristina Garcia**	Regulation Reference:		Created:	**11/04/2021 11:53 AM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Jennifer Hahner**	Consortium Review Approval Date:	**11/17/2021**		

Non-Committee Review:	Approved by Jennifer Hahner on 11/17//2021
Expedite Approval:	Approved by Karen Rapponotti on 11/23/2021
Current Design:	CA-223932 Updates Task Management Online Help pages
Request:	Update Online Help pages to add steps to export reports using the Export icon.
Recommendation:	Update the following Online Help Pages: 1) Task Search 2) My Tasks 3) Task Reassignment Results List
Outreach Description:	
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	21

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	21	Translation :	0		

[CA-236269] Online Help: Update Online Help Pages for CA-232739 and CA-225045

Team Responsible:	**Training**	Assignee:	**Nour Bibars**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**14**
Reporter:	**Cristina Garcia**	Regulation Reference:		Created:	**11/04/2021 12:18 PM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Haikaz (Mike) Tombakian**	Training Impacted:	**[Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Alfonso (Tom) Villanueva on 11/10/21

Expedite Approval: Approved by Karen Rapponotti on 11/23/2021

Current Design: CA-232739 and CA-225045 updates Online Help pages.

Request: Update the online help pages for Oversight Agency Staff Search, Oversight Agency Staff Detail pages. Active Directory Search and Security Assignment pages

Recommendation:

The Oversite Agency Staff pages have been renamed to Non-County Staff as per CA-225045 for alignment with the appdev design document.

Update the following Online Help pages:
1) CA-225045 Update the following::
-Oversight Agency Staff Search
-Oversight Agency Staff Detail
-Active Directory Search
2) CA-232739 Update the following:
- Non-County Staff Detail page (formerly the Oversight Agency Staff Detail page)
-Security Assignment

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **14**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Training :   14   Translation :   0

[CA-236942] Design - Upgrade JAVA and Weblogic for CalSAWS Applications

Team Responsible:	**Tech Arch**	Assignee:	**Kenneth J. Lerch**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Sumeet Patil**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**22.01.xx**	Expedite Changes:	**No**	Estimate:	**120**
Reporter:	**Sumeet Patil**	Regulation Reference:		Created:	**11/18/2021 12:53 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Design**	Migration Impact:		Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Grady Howe on 11/30/2021

Current Design: CalSAWS application run time environment uses JAVA 8 and Weblogic 12c.

Request: Upgrade the application to latest versions of JAVA and Weblogic

Recommendation: Identify the impact across CalSAWS applications for the following upgrades -
1. Upgrade JAVA to latest version
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to latest version
4. Upgrade Spring framework to support the JAVA upgrade.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: NA

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	100	Tech ForgeRock :	0	Tech Ops :	20
Training :	0	Translation :	0		

[CA-214906] DDID 2233 FDS: Task Mgt - General Tasks (No Case or Application)

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:	**No**
Fix Version/s:	**[22.03]**	Designer Contact:	**Rakan Ali**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**318**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/01/2020 05:20 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Task Management]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Sarah Cox**	Consortium Review Approval Date:	**11/16/2021**		

Non-Committee Review:

Expedite Approval:

Current Design: The CalSAWS System does not allow Tasks without a Case association to be created manually.

Request: Update the CalSAWS System Task Management functionality to allow Users to create Tasks without a Case association manually.

Recommendation: Update the following pages to allow Tasks to be manually crated without a Case association:
Worklist: Task Detail
Task Pop-Up: Task Detail

Outreach Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 318

Automated Test :	0	Batch/Interfaces :	23	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	222	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	73
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-230420] 2021/2022 Family Members Base Allocation Amount

Team Responsible:	**CalHEERS**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Carmen Kolaskey**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**56**
Reporter:	**Humberto Trinidad**	Regulation Reference:	**ACWDL 21-17-2021/2022 Family Members Base Allocation Amount**	Created:	**06/24/2021 02:02 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:		Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approval per Karen Rapponotti-11/19/2021/E. Miller

Current Design: The Family Member Base Allocation (FMBA) amount is used to determine how much the Long Term Care (LTC) beneficiary may allocate to family members. Currently, CalSAWS maintains the limit for FMBA amount at 2020/2021 value of $2155.

Request: The purpose of this All County Welfare Directors Letter is to provide counties with the updated family member base allocation (FMBA) amount per Section 1924(d) of the Social Security Act. The FMBA amount is used to determine how much of their income the institutionalized spouse and Home and Community Based Services (HCBS) spouse may allocate to family members.

Effective July 1, 2021, through June 30, 2022, the FMBA amount for a family member living with the community spouse of an institutionalized spouse and HCBS spouse is $2,178.

Recommendation: 1. Update MC LTC Family Member Base Allocation limit (CT335_82) to $2,178 effective July 1, 2021.

2. Generate a list of cases that meet the following conditions at least one day on or after July 1, 2021:
• At least one LTC Member active on a LTC Aid code with a Share of Cost greater than zero
• The Medi-Cal program status is Active, Ineligible or Pending
• The LTC individual has at least one family member in the home
   - Either a Spouse (Spouse or RDP) or, related family member (Not Spouse, RDP, nor Unrelated)
• The FMBA amount used in the LTC budget is the previous year's FMBA amount ($2,155.00)

Note:
1) LTC Aid Codes include: 13, 23, 53, 55, 63, D2, D3, D4, D5, D6, and D7.

List Name: Active LTC with previous FMBA value
List to include the following columns:
  - Case Name
  - Case Number
  - County
  - Unit
  - Unit Name
  - Office Name
  - Worker ID

Additional Column:
  - Benefit Month - The Benefit Month is derived from the EDBC that meets the defined conditions.

County Action: County will review the case list and take appropriate action, if needed.

	The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021		
Outreach Description:	CIT		
Migration Impact Description:			
Migration Impact Analysis:			
Alternative Procedure Description:	Override		
Operational Impact:			
Estimate:	**56**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	29	CalHEERS Test :	22	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-230606] Add Encryption to the TTC Referral File

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Darion Toney**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**170**
Reporter:	**Eric Wu**	Regulation Reference:		Created:	**06/30/2021 12:07 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Lien Phan**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:
Expedite Approval:

Ebony Lewis (Los Angeles) - Approved by Region 6 Tax Intercept Committee - 11/22/2021

Current Design:

The TTC Referral File contains outstanding overpayment and over-issuance Recovery Accounts and is sent to the Los Angeles County Treasurer and Tax Collector (TTC) for collections. The file is first transferred to a DPSS MFT server unencrypted. the DPSS server will encrypt the file and send it to TTC.

Request:

Update CalSAWS to add the encryption to the TTC Referral File before being sent to the DPSS server.

Recommendation:

1. Create a new batch job for encrypting the TTC Referral File that is generated by CalSAWS to be sent to TTC
Note: DPSS will need to update their system to receive the encrypted file and to remove the encryption process that currently takes place on their server
2. Schedule the new TTC Referral File Encryption job to run after the ARS TTC Referral File Copy job and before the TTC Referral Writer FTP job
3. Update TTC Referral Writer FTP batch job to send the encrypted file to DPSS MFT server
4. Do Interface Partner Testing with both DPSS Server and TTC.

Assumptions

This change is only for files that will be generated after implementing the SCR. Any files already generated and sent to TTC are not being impacted by this change.

Outreach Description:
Migration Impact Description:

LA County Specific enhancement.

Migration Impact Analysis:
Alternative Procedure Description:

N/A

Operational Impact:
Estimate: **170**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	124	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	31

| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Training : | 0 | Translation : | 0 | | |

[CA-222367] Create Disaster Services Detail and List Page

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**583**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**12/04/2020 10:05 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 11/09/2021

Current Design: Disaster CalFresh (DCF) is turned on for individual counties after extensive coordination with the State and affected counties and an approval from the Food and Nutrition Services (FNS). Turning off DCF functionality required an additional SCR, which can take several days to implement.

Request: Create a new page in the system that will allow a Consortium Manager to turn off DCF functionality for individual Counties in real-time.

Recommendation: Create a new 'Deactivate Disaster CalFresh' page that will be limited to Consortia Management security, which will allow the user to turn off DCF functionality for individual Counties as needed in real time.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/a

Operational Impact:

Estimate: 583

Automated Test :	24	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	360	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	144
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-228054] Establish RE Due Dates for MC Programs

Team Responsible:	**CalHEERS**	Assignee:	**Dylan Patel**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Cynthia Ridley**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**No**	Estimate:	**159**
Reporter:	**Kevin Ha [X]**	Regulation Reference:		Created:	**04/27/2021 11:11 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maggie Orozco-Vega**	Training Impacted:		Funding Source:	**LRS M&O**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:
Expedite Approval:

Approved by Karen Rapponotti -11/15/2021/E. Miller

Current Design:

In CalSAWS, the Medi-Cal EDBC rules do not create a new redetermination record for Medi-Cal cases that are rescinded with event type 'Discontinued Rescind'. When a rescinded Medi-Cal program is reactivated, the Medi-Cal program retains the current redetermination record, if one exists.
Medi-Cal programs with any other status of 'Active' were not included with the data change applied in May 2020 for CA-203636. As a result, when a closed Medi-Cal program without a redetermination record is rescinded with an event type of 'Discontinued Rescind', the redetermination record is still missing when Medi-Cal is approved.
With the LEADER to LEADER Replacement System (LRS) conversion, some Medi-Cal programs have only completed redetermination records and do not have a redetermination record without a completion date. If such closed Medi-Cal cases are rescinded with event type 'Discontinued Rescind', Medi-Cal EDBC rules do not create a new redetermination record.

Request:

All Medi-Cal programs are subject to an annual redetermination, and Medi-Cal programs without an appropriate redetermination record will be excluded from the redetermination process; therefore, CalSAWS will establish a redetermination record for all Medi-Cal programs via a one-time data change.

1. Perform a one-time data change to establish a redetermination record for all Medi-Cal programs without an appropriate redetermination record.
2. Create a journal entry for cases updated by the one-time data change.

Recommendation:

1. Perform a one-time data change to establish a redetermination record for all Medi-Cal programs without an appropriate redetermination record
2. Create a Journal entry for cases updated by the one-time data change.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:

Manually create redetermination record

Operational Impact:
Estimate: **159**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	83	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication Support :	8	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	46
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

End SCRs

[CA-213675] DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 2

- Resolved: 11/11/2021 10:33 AM

Team Responsible:	**Client Correspondence**	Assignee:	**Vicente Romero**	SPG Status:	**No**
Fix Version/s:	**[21.11]**	Designer Contact:	**Rainier Dela Cruz [X]**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**499**
Reporter:	**Lawrence Samy**	Regulation Reference:		Created:	**02/18/2020 03:15 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CA-229976**
Consortium Review Approval:	**Sheryl Eppler - Approved**	Consortium Review Approval Date:	**06/17/2021**		

Non-Committee Review:

Expedite Approval:

Current Design: The Rush Warrant templates for the CalWIN Migration Counties do not exist in CalSAWS.

Request: Add the Rush Warrant templates for the CalWIN Migration Counties.

Recommendation:

  1. Create the Rush Warrant templates for the 10 CalWIN Migration Counties.

  2. Add population logic for the Rush Warrant templates.

Outreach Description:

Migration Impact Description: N/A - CalSAWS DD&I Requirement

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 499

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	377
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	122
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Accepted

Content Revision Description-1:
  1. Recommendation Change:
N/A
(Changes to Mockups and Assumptions only.)

	2. Estimate Change: Before: Client Correspondence - 342 System Test - 102 After: Client Correspondence - 377 System Test - 122 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Recommendation Change: Before: Sacramento and Fresno counties included Foster Care in programs using Default - Vendor templates, causing problems with variable population. After: Updated Warrant Variation Spreadsheet (attached) to split Foster Care logic from default logic for Sacramento and Fresno counties, matching logic used by other counties. 2. Estimate Change: N/A 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Recommendation Change: Update to attached Warrant Variation spreadsheet for Ventura County programs.
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-213759] Update Child Support Interface to send correct Begin Date

- Resolved: 11/05/2021 03:11 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Edgars Reinholds**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**619**
Reporter:	**Frederick Gains**	Regulation Reference:		Created:	**02/20/2020 03:05 PM**
Status:	**Approved**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Frederick Gains**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**04/22/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: Currently, when the eligibility status of the Absent Parent, Custodial Parent, Dependent Person (the child), and Other Persons associated to the Child Support Referral is updated, the Beginning Date of Aid data element in the outbound file is populated with the aid code begin date (i.e., first date being active without a break in aid) associated to the program.

Request: Update the CCSAS Outbound interface to set the Beginning Date of Aid data element appropriately when there is a change in the eligibility status.

Recommendation:

  1.Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.

    2. Update the CCSAS Outbound interface logic of populating the IV-A member identifier for FC(ARC) and Kin-Gap program when a resource is listed as the Custodial Parent.

    3. Update CCSAS inbound interface logic to accept and process the value of organization id received in the 'IVA_MEMBER_IDENTIFIER' data for FC/ARC and Kin-GAP program.

Outreach Description:

Migration Impact Description: No Impact as this SCR will be implemented in CalSAWS post migration 21.11 release .

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **619**

Automated Test :	0	Batch/Interfaces :	403	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	216
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Training :	0	Translation :	0

Content Revision Status-1:

Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:
Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.
After:
   1.Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.

   2. Update the CCSAS Outbound interface logic of populating the IV-A member identifier for FC(ARC) and Kin-Gap program when a resource is listed as the Custodial Parent.

   3. Update CCSAS inbound interface logic to accept and process the value of organization id received in the 'IVA_MEMBER_IDENTIFIER' data for FC/ARC and Kin-GAP program.

2. Estimate Change:
Batch/Interfaces ETC 1
Before: 259
After: 403
System Test Support ETC 1:
Before: 104
After: 216

Content Revision Status-2:

Pending CCB

Content Revision Description-2:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 21.11
After: TBD

4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-220040] ACL 20-145, 20-146 Eliminate ESAP SAR 7 Requirement, Update ESAP NOAs

Team Responsible:	**Eligibility**	Assignee:	**Manjoban Hundal**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Paul Galloway**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**2814**
Reporter:	**Michele Peterson**	Regulation Reference:	**SCERFRA 20-503, ACL 20-145, ACL 20-126**	Created:	**09/22/2020 09:53 AM**
Status:	**System Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**ESAP**
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**08/11/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:
Expedite Approval:

Current Design:
An ESAP household in CalSAWS:
• must be Non-Assistance CalFresh (NACF),
• must have all aided members be elderly and/or disabled (E/D) with no earned Income,
• has a 36-month certification period
• has a reporting type of Semi-Annual Reporting Annually (SARA) and must submit SAR 7's in the 12th and 24th months of the recertification period.
• (LA County only) has an RE appointment auto-scheduled when the RE packet is generated.

Request:
• Remove the SAR 7 reporting requirement from CalSAWS for ESAP households effective March 1, 2022.
• Inform all ESAP households they will no longer be required to submit SAR7 reports by sending them a one-time notification form.
• Update the existing ESAP forms CF 377.2B and CF 377.2C to the latest versions.
• Send the SAR2 form to ESAP households at the 12th and 24th month of their recertification period to remind them of the requirement to report mid-period income changes that exceed the IRT.
• Stop auto-scheduling RE interviews and sending appointment letters for ESAP households (LA County only).
• Include the CF 377.2B in the RE Packet for ESAP households.
• Update the definition of an ESAP household to include PACF households, and to require all household members (including ineligible ones) to be E/D with no earned income.

Recommendation:
1. Add a new reporting type "Semi-Annual Reporting – No Report" (SARN) to CalSAWS for CF ESAP households.
2. Update EDBC to set the reporting type to SARN when the benefit month is March 2022 or later, the Meets ESAP Criteria is 'Yes', and the Recertification Period is greater than 24 months long.
3. Add new Batch Run Reasons for running Batch EDBC to set CF ESAP households to the new reporting type.
4. Update EDBC logic for setting the Meets ESAP Criteria indicator to:
   a. Require all persons in the household, even if they are ineligible, to be E/D with no earned income.
   b. Remove the requirement that the household be NACF.
5. Hide the SAR Due Month field on the Case Summary CF program block and CF Detail page when the reporting type is SARN.
6. Add new "CalFresh Notice of Change: Semi-Annual Reporting Eliminated" CF 34 (12/20) to CalSAWS.
7. Update "CalFresh Notice of Expiration of Certification for Households with Only Elderly and/or Disabled Members" CF 377.2B (12/20) per ACL 20-126.
8. Update "CalFresh Notice of Expiration of Certification for Households with Only Elderly and/or Disabled Members" CF 377.2C (12/20) per ACL 20-145.
9. Update CalSAWS to not auto-schedule an RE interview and send an RE appointment letter for ESAP households (LA County only).
10. Create two new ESAP CF RE Packets (one for LA County, one for the Migration Counties) that do not include the CF 29 and do include CF 377.2B.

11. Update the SAR 2 batch job to send it to ESAP households at the 12th and 24th months of their recertification period.
12. Create the ESAP CF RE Packet batch job for LA County and Migration Counties.
13. Update the CF 377.2 batch job to not send the form to ESAP households.
14. Update the CF 377.2B batch job to send the form when a case has a CW and CF program with the same redetermination/recertification due month and the CF program is ESAP.
15. Update the CF 377.2C batch job to send the form if the previous reporting type was SARN and the current reporting type is not SARN.
16. Update the Overpayment Adjustment and Skip Issuance logic to consider the new SARN reporting type.

Related Batch SCR's will apply some of these changes:
CA-230192 will run batch EDBC to set the new reporting type on ESAP Households.
CA-221837 will generate the CF 34 mailer to ESAP Households.

Outreach Description:

Migration Impact Description: All Regional feedback has been addressed and the design has been approved through the CW/CF Committee. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: Set SAR 7 reports generated by CalSAWS for ESAP households to N/A; generate new versions of forms externally; cancel RE appointments auto-scheduled for ESAP households.

Operational Impact:

Estimate: **2814**

Automated Test :	158	Batch/Interfaces :	178	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	653
DBA :	0	Design :	0	Eligibility :	227
Fiscal :	438	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	122	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	805
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	3.0		

Content Revision Status-1: Accepted

Content Revision Description-1:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
All other estimates stay the same.
After:
Adding Translation Resource ETC - 3 hours

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2: Accepted

Content Revision Description-2:
1. Recommendation Change:
Before: BenefitsCal was not addressed when adding new ESAP RE Packets

After: Additional sub-recommendations (2.17.8, 2.18.8) to Update BenefitsCal Batch Sweep to capture new ESAP RE Packets for Migration and LA Counties.

2. Estimate Change:
Before:
Online - 67
Batch - 138
System Test - 610

After:
Online - 122
Batch - 178
System Test - 805

3. Release Change:
N/A

4. Funding Source Change:
N/A

Content Revision Status-3:

Pending CCB

Content Revision Description-3:

1. Recommendation Change:
Before: Recommendation 2.16 updated SAR 2 Batch Job to re-purpose it for ESAP households.
After: Recommendation 2.16 will instead implement a separate ESAP SAR 2 Batch Job to send the SAR 2 to ESAP households for their 12th and 24th months; Additional minor Design Clarifications for Correspondence.

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-226308] Updates for the CalFresh SSA COLA effective 03/2022

Team Responsible:	**Batch/Interfaces**	Assignee:	**Edgars Reinholds**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Michael Barillas**	Change Type (SCR):	**New Policy**
Minor Version:	**22.01.27**	Expedite Changes:	**Start Build**	Estimate:	**489**
Reporter:	**Amy Gill**	Regulation Reference:	**TBD**	Created:	**03/11/2021 10:25 AM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Caroline Bui on 9/21/2021
Expedite Approval:	Approved by Karen Rapponotti on 9/21/2021
Current Design:	SSI/SSP assistance is not automatically updated when the Social Security Administration (SSA) Cost of Living Adjustments (COLA) changes are applied to the Systems.
Request:	The Systems will generate and send a file to MEDS containing CalFresh persons receiving SSI or SSI/SSP Income. After sending the file, MEDS will provide a one-time response file that includes elements in the initial outbound file, as well as additional SSI and/or SSP payment amounts. CalSAWS will process the inbound file and update OPA records with the new SSI or SSI/SSP amounts. CalSAWS will generate an exceptions list containing records that could not be processed.
Recommendation:	1) Create a new on demand outbound file for CalFresh persons receiving SSI or SSI/SSP Income and send to MEDS. 2) Create a new on demand Inbound MEDS SSI/SSP COLA Response File containing the data in the CalSAWS outbound file as well as additional SSI and/or SSP Payment Amounts. 3) Create a new logging table for the all unprocessed records in the Inbound MEDS SSI/SSP COLA Response File.
Outreach Description:	
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	No alternative, this is a new process.
Operational Impact:	
Estimate:	**489**

Automated Test :	0	Batch/Interfaces :	300	Batch Operations :	40
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	109
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before: N/A - New Requirements/Details have been added.
After: Adding new processing requirement for 2.2 CalFresh SSA COLA Inbound. Adding File name details for SSA COLA Outbound/Inbound.

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-228332] ACL 21-52 Opt-in All Counties to Sending Pre-Populated CF 285

- Resolved: 05/27/2021 08:35 AM

Team Responsible:	**Client Correspondence**	Assignee:	**Sahithi Pabba**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**133**
Reporter:	**Caroline Bui**	Regulation Reference:	**ACL 21-52, AB 79**	Created:	**05/03/2021 03:31 PM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:	**08/26/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: At the time of a Medi-Cal intake and Medi-Cal renewal, the system runs the CalFresh non-financial and financial eligibility rules, using the income and expense details available at the time of approving the Medi-Cal program. If the household is potentially eligible for CalFresh benefits, the CalFresh Solicitation Letter, which is a Los Angeles County form, is generated to inform the participants of their potential CalFresh eligibility.
For C-IV Counties that have opted in, a pre-populated CF 285 is generated in batch when a Medi-Cal household is potentially eligible for CalFresh benefits.

Request: 1. Update the System to opt in all 58 counties (including LA) to the functionality to have the pre-populated CF 285 generate when a Medi-Cal household is potentially eligible for CalFresh benefits.
2. The System must mail the CF Solicitation letter for LA separately if the Med-Cal household is potentially eligible for CalFresh.

Recommendation: 1. Update the system to opt in all 58 counties (including LA) to the functionality to have the pre-populated CF 285 generate when a Medi-Cal household is potentially eligible for CalFresh benefits.
2. The System must mail the CF Solicitation letter for LA separately if the Med-Cal household is potentially eligible for CalFresh.

Outreach Description:

Migration Impact Description: C-IV and CalWIN counties will all be opted into this functionality.

Migration Impact Analysis:

Alternative Procedure Description: Manually generate the CF 285 when needed from the Template Repository.

Operational Impact:

Estimate: 133

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	89
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	44

Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:
Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before:
1. Update the system to opt in all 58 counties (including LA) to the functionality to have the pre-populated CF 285 generate when a Medi-Cal household is potentially eligible for CalFresh benefits.
2. The System must mail the CF Solicitation letter for LA separately if the Med-Cal household is potentially eligible for CalFresh.

After:
1. Update the system to opt in all 58 counties (including LA) to the functionality to have the pre-populated CF 285 generate when a Medi-Cal household is potentially eligible for CalFresh benefits.
2. Update the batch job to generate the CF 285 and CF Solicitation Letter only at Medi-Cal RE, ignoring intake scenarios.
3. The System must mail the CF Solicitation letter for LA separately if the Med-Cal household is potentially eligible for CalFresh.

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:

After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-229901] Update EDBC Override, Manual EDBC and Disposition logic for Aid Codes IE, RR, and Covered CA Exchange

Team Responsible:	**CalHEERS**	Assignee:	**Prem Raghupathy**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**70**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**06/10/2021 09:12 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CalHEERS**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	**CH-160528; CH-185776**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	9/9/2021 - Michele approved
Expedite Approval:	
Current Design:	Per CA-214686 in release 21.02, eHIT Disposition logic was updated to send the Aid Code when a person is an Active MEM or MMO in CalWORKs or Medi-Cal EDBC as follows:

Send Primary Aid Code if Active MEM or MMO. If the individual is active on more than one aid code, send the primary aid code. If the individual is on more than one aid code and there is no primary aid code, send status IE without an aid code. (This is for the rare case of them having only a secondary and special segment aid code.)

Covered California Exchange aid codes X1-X9 are available to select in Manual EDBC and EDBC Override. These aid codes are not Medi-Cal aid codes and should not be used in Manual EDBC or EDBC Override. Aid Codes 'IE' and 'RR' are also available in the Manual and EDBC override for the Medi-Cal program. These aid codes are not actual aid codes and should not be sent to CalHEERS in a disposition.

When a user specifies an individual is Active MEM on MC with aid code X1-X9, IE or RR, the Disposition logic will send:
Program = MC
Status = Eligible (EL)
Aid Code = <aid code X1-X9, IE or RR>

CalHEERS errors out a Disposition when the Aid Code is "IE" or "RR". CalHEERS is able to process the Disposition when the aid code is exchange (X1-X9) but their downstream processes do not happen. |
| **Request:** | 1. Remove the availability to set Covered California Exchange aid codes on the Manual and Override pages; the aid code can remain available for OPA.

2. Update the eHIT Disposition logic to send MC Ineligible without an aid code when an individual is Active MEM on the MC program with aid code set to any of the Covered California Exchange aid codes (X1-X9), "IE" or "RR". |
| **Recommendation:** | 1. Update Aid Code table (CT184), effective the release of this SCR, to set Manual and Override columns to 'N' for the following Covered CA aid codes:
X1, X2, X3, X4, X5, X6, X7, X8, X9

2. Update the eHIT Disposition logic for the Medi-Cal program EDBC. For an Active MEM on the Accepted and Saved Regular EDBC:
  a. If the primary aid code is NOT 'IE', 'RR', or exchange (X1-X9), send:
    Program = MC
    Status = Eligible (EL)
    Aid Code = <the primary aid code>
  b. If the Primary aid code is 'IE', 'RR', or exchange (X1-X9), send:
    Program = MC
    Status = Ineligible (IE) |

Aid Code = not sent
c. If there is no primary aid code, send:
Program = MC
Status = Ineligible (IE)
Aid Code = not sent

Technical Note: Dispositions are one-per EDBC, not one per case. If a case has more than one Medi-Cal program and EDBC is run for each program, Disposition logic applies to each EDBC result. This Disposition-per-EDBC logic is not changing with this SCR.

Outreach Description:	
Migration Impact Description:	The Migration Counties will be inheriting this functionality at migration.
Migration Impact Analysis:	
Alternative Procedure Description:	None.
Operational Impact:	
Estimate:	**70**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	29	CalHEERS Test :	36	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Funding Source Change: Before: LRS M&E After: Premise
Content Revision Status-2:	
Content Revision Description-2:	
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	

[CA-232326] DDID 1631: Other Person Count, and Other Person Amounts are Not Represented in the CalSAWS Report Template

Team Responsible:	**Reports**	Assignee:	**Diana Bonilla**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Diana Bonilla**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.01.XX**	Expedite Changes:	**No**	Estimate:	**468**
Reporter:	**Sean Ny**	Regulation Reference:		Created:	**08/16/2021 04:37 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Claudia Pinto 11/19/2021
Expedite Approval:	
Current Design:	Person Count for Other Adult, Person Count for Other Child, Rate Structure, Child's Date of Birth, Child's Age, and Other Amount are not listed in specific CalSAWS templates. The corresponding CalSAWS templates with missing columns are: • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Benefit Issuance Detail Claiming Report by Case • Integrated Payroll Summary Report
Request:	Update the following reports to include a column for Other Amount, Other Person Count for Adult, and Other Person Count for Child: • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Benefit Issuance Detail Claiming Report by Case • Integrated Payroll Summary Report Update the following reports to include a column for Rate Structure, Child's Date of Birth, and Child's Age: • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Benefit Issuance Detail Claiming Report by Case
Recommendation:	1. Update the following reports to include a column for Other Amount, Other Person Count for Adult, and Other Person Count for Child: • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Benefit Issuance Detail Claiming Report by Case • Integrated Payroll Summary Report 2. Update the following reports to include a column for Rate Structure, Child's Date of Birth, and Child's Age for KG and AAP aid codes: • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Benefit Issuance Detail Claiming Report by Case 3. Update the report template to cosmetically sync up with CalSAWS template standards: • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Summary Report
Outreach Description:	
Migration Impact Description:	This SCR is part of DDID 1631 effort to sync up the reports design between C-IV counties and LA county to support their migration into CalSAWS.
Migration Impact Analysis:	
Alternative Procedure Description:	-Daily and Monthly manual reconciliation needed GA/GR reports -Daily manual reconciliation is needed for ARC -Note: no impact on Monthly
Operational Impact:	

Estimate:	**468**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	340	Reports Test :	128
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:
Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before: Fix Version/s: 22.01 with Minor Version 22.01.xx
After: Fix Version/s: 21.11 with Minor Version 21.12.xx

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-232333] Upgrade CalSAWS database to Oracle release 19c

Team Responsible:	**DBA**	Assignee:	**Jyoti Rani**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Sauvik Basu**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**22.02.06**	Expedite Changes:	**Start Build**	Estimate:	**3319**
Reporter:	**Sauvik Basu**	Regulation Reference:		Created:	**08/16/2021 07:14 PM**
Status:	**In Development**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Expedited build approval received from Laura Chavez on 11/4.

Current Design: The Oracle database version used for CalSAWS main database, PRSAWS is 18c.

Request: Oracle 19c version is required for being under Oracle standard support. Standard support allows the database to receive:
- New updates, fixes, security alerts, data fixes, and critical patch updates
- New tax, legal, and regulatory updates
- New upgrade scripts
- Certification with new third-party products/versions
- Certification with new Oracle products

Recommendation:
  No impact to end user
1. Upgrade the CalSAWS main database to the current stable release of Oracle 19c, version 19.12.0.0.210720.
2. Upgrade Weblogic version to 12.2.1.4
3. Upgrade the application to integrate Oracle 19c ojdbc jar.
4. The following APIs will be updated with Oracle 19c ojdbc jar
         - OCAT
         - Lobby Service
         - Journal API
         - Portal API
         - Task API
         - Appointment API
         - Activities API
         - Email API
         - Fiscal API
         - CalASWS API
5. Upgrade all the standby databases to 19c.
6. Test application functionality is not impacted across all functional areas as a result of the upgrade.
7. Execute online and batch performance tests with the 19c release to confirm that performance complies with current SLA standards.
8. Remediate any functional or performance issues falling out of the 19c upgrade.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:
Estimate: **3319**

Automated Test :	110	Batch/Interfaces :	480	Batch Operations :	0
CalHEERS :	100	CalHEERS Test :	0	Client Correspondence :	0
DBA :	1519	Design :	0	Eligibility :	100
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	100	Performance :	80
Release Communication Support :	0	Reports :	200	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	450
Tech Arch :	180	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:
Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
Recommendation #4. The following APIs will be updated with Oracle 19c ojdbc jar
        - OCAT
        - Lobby Service
        - Journal API
        - Portal API
        - Task API
        - Appointment API
        - Activities API
        - Email API
        - Fiscal API
        - CalSAWS API
After:
Recommendation #4. The following APIs will be updated with Oracle 19c ojdbc jar
        - OCAT
        - Lobby Service
        - Journal API
        - Portal API
        - Task API
        - Appointment API
        - Activities API
        - Email API
        - Fiscal API
        - CalSAWS API
    - Imaging API

2. Estimate Change:
Before:
Batch Operations: 0 hrs
Online: 100 hrs
Fiscal: 0 hrs
Eligibility: 100 hrs

Total Estimate: 3319 hrs

After:
Batch Operations: 400 hrs
Online: 600 hrs
Fiscal: 150 hrs
Eligibility: 420 hrs

Total Estimate: 4689 hrs

	3. Release Change: Before: NA After: NA 4. Funding Source Change: Before: CalSAWS DD&I After: CalSAWS M&E
Content Revision Status-2:	Pending SCRB
Content Revision Description-2:	Before Fix Version - 21.11 Minor Version - 21.12.19 After Fix Version - 22.01 Minor Version - 22.02.06
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	

[CA-234059] Online Help: Create Online Help pages for CA-225639

- Resolved: 11/23/2021 01:04 PM

Team Responsible:	**Training**	Assignee:	**Cristina Garcia**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Melita Dennis**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**49**
Reporter:	**Melita Dennis**	Regulation Reference:	**MEDIL I 21-03**	Created:	**09/29/2021 07:56 AM**
Status:	**Pending Rejection**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Joyce Oshiro 10/14/2021 - Approve

Expedite Approval: Approved by Karen Rapponotti on 10/21/2021

Current Design: CA-225639 updates online help fpr Delivery on Asset Verification Reports

Request: Create new online help pages.

Recommendation:
 Create the following online help pages:
1. Asset Verification Detail
2. Asset Verification Search
3. Asset Verification - Financial Institution Balance Inquiry
4. Asset Verification - Real Property Inquiry
5. Asset Verification - Aircraft Detail
6. Asset Verification - Watercraft Detail

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: 49

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	49	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.01
After: TBD

4. Funding Source Change: N/A

Content Revision Status-2:
Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-231692] Older Adult Expansion - Add Full/Restricted Scope verbiage for MAGI/NonMAGI NOAs

Team Responsible:	**Client Correspondence**	Assignee:	**Raj Devidi**	SPG Status:	**Approved**
Fix Version/s:	**[22.02]**	Designer Contact:	**Jasmine Chen**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**1348**
Reporter:	**Jasmine Chen**	Regulation Reference:	**ACWDL 21-13**	Created:	**07/29/2021 06:24 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**MC Full Scope Expansion**
Committee:	**[Correspondence, Medi-Cal/CMSP]**	Approved by Committee:	**09/16/2021**	Other Agency Cross Reference:	**CH-151958**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: CalSAWS grants restricted scope Medi-Cal for all eligible individuals aged 26 years or older, if they meet all other eligibility criteria but does not have satisfactory citizenship or immigration status. CalSAWS generates corresponding MAGI and Non-MAGI NOAs that explain the approval or change of Medi-Cal eligibility to the individual.

Request: When Older Adult Expansion becomes effective on 05/01/2022, CalSAWS will need to populate certain Medi-Cal - Approval and Change NOAs with the appropriate and updated verbiage. CalSAWS will also populate the verbiage in threshold languages.

Recommendation:
1. Effective date the existing NOA fragments to continue to populate for certain conditions.
2. Start populating the new State-provided NOA fragments if the NOA is generated for certain conditions.
3. Provide the NOAs in the system-supported threshold languages.

Please see design documentation for more details.

Outreach Description:

Migration Impact Description: N/A, This change will be implemented for all counties of the CalSAWS system.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1348**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	281	Client Correspondence :	842
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	59	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
1. Effective date the existing NOA fragments to continue to populate for certain conditions.
2. Start populating the new State-provided NOA fragments if the NOA is generated for certain conditions.
3. Provide the NOAs in the system-supported threshold languages.
Please see design documentation for more details.
After:
Attached Design Document updated and JIRA Recommendation Section Change below:
1. Effective date the existing NOA fragments to continue to populate for certain conditions.
2. Start populating the new State-provided NOA fragments if the NOA is generated for certain conditions.
Please see design documentation for more details.

2. Estimate Change:
Before:
Client Correspondence ETC 1: 842
Release Communication Support ETC-1: 59
CalHEERS Test ETC-1: 281
Technical Infrastructure Support: 56
Unallocated Hours: 110
After:
(removing hours for Threshold Languages)
Client Correspondence ETC 1: 440
Release Communication Support ETC-1: 31
CalHEERS Test ETC-1: 152
Technical Infrastructure Support: 29
Unallocated Hours: 60

3. Release Change:
Before: 22.02
After: 22.03

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:

	Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-222133] Create preview functionality for CalSAWS Lobby Kiosk and CalSAWS Lobby Tablet

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**1201**
Reporter:	**Erick Arreola**	Regulation Reference:		Created:	**11/25/2020 05:31 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Erick Arreola**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Lobby Management]**	Approved by Committee:	**08/31/2021**	Other Agency Cross Reference:	**CIV-8898**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: Currently, when a user creates/updates the device flows (the on-screen actions the participants navigate through when using the devices) for the CalSAWS Lobby Kiosk and the CalSAWS Lobby Tablet they are not able to preview how the device flow will look and feel.

Request: Create a preview functionality that will allow users to preview how the device flow that was saved will look and feel.

Recommendation:
1. Add a 'Preview' button to the Flow Management Detail page.
2. Create a new page that will display a preview of the device flow look and feel.

Outreach Description:

Migration Impact Description: CIV counties will inherit this functionality when they migrate over to CalSAWS

Migration Impact Analysis:

Alternative Procedure Description: Worker will need to launch the Kiosk application in order to see the flow.

Operational Impact:

Estimate: **1201**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	737	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	354
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Accepted

Content Revision Description-1: No Change to Design Document, Content Revision is only for the change in Release Version.
1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:

	Before: 22.01 After: 22.03 4. Funding Source Change: N/A
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	No Change to Design Document, Content Revision is only for the change in Release Version. 1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 22.03 After: 22.07 4. Funding Source Change: N/A
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-223587] Enhance functionality for forms generated during Run EDBC

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Connor Gorry**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**260**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**01/06/2021 05:00 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee: Consortium Review Approval Date:	**10/13/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval: Approved by Karen J.Rapponotti on 10/20/2021

Current Design: Certain forms are generated during Run EDBC:
AAP 2
AR 2
AR 2 SAR
CW 2211
CW 2212
CW 2215
FC 3
FC 3A
SAR 2

For EDBC Runs set to Pending Authorization, these forms can be issued prior to 1st/2nd level Authorization, or if the EDBC is Rejected.

Request: Update EDBC generated form functionality to only generate forms after EDBCs are fully authorized.

Update the Form Number of FC 3A. Currently the form number on the bottom displays FC 3 even though it is FC 3A.

Recommendation:
1. Add Functionality for Forms generated via EDBC
2. Update FC 3A Form Footer

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: **260**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	200
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	60
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before: List of Forms included in Recommendation 2.1 contained AAP 2, FC 3, and FC 3A
After: Removed AAP 2, FC 3, and FC 3A from the list of affected Forms, as these Forms can only be printed locally.

2. Release Change:
Before: 22.03
After: 22.09

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:

Before:
After:

4. Funding Source Change:
Before:
After:

[CA-221916] FCED: CalWIN Converted Data Test Support SCR

Team Responsible:	**Eligibility**	Assignee:	**Prakash Thota**	SPG Status:	**No**
Fix Version/s:	**[22.06]**	Designer Contact:	**Prakash Thota**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.04.30**	Expedite Changes:	**No**	Estimate:	**605**
Reporter:	**Prakash Thota**	Regulation Reference:		Created:	**11/18/2020 02:52 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Michelle Ramos**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	**FCED**
Committee:	**[Foster Care/Kin GAP/AAP]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:
Expedite Approval:

Support SCR for the FCED CalWIN Converted Data Testing

Current Design:

The CONTRACTOR shall provide support for the FCED Converted Data Test Phase for the CalWIN Counties.

Foster Care / Kin-GAP / Adoption Assistance Program(AAP) program functionality is different in CalSAWS than other 57 counties. More automation exists in CalSAWS and below are some of the differences .

1. Multi-Month Online EDBC
2. Multi-Month Manual EDBC
3. Automated Adoption Assistance Program (AAP)
4. Auto-Recovery account creation
5. Skip program discontinuance through batch EDBC
6. Batch eligibility exception report for Foster Care / Kin-GAP / AAP programs

The CONTRACTOR shall conduct System Tests of the FCED functionality on the Converted Data in the CalSAWS Software and provide validation that the System Tests on the Converted Data were successfully completed and met all applicable requirements and Specifications.

Request: This SCR is to track the CalWIN Converted Data Test for the FCED functionality.

Recommendation: N/A - Support SCR Only

Outreach Description:

Migration Impact Description: No migration impact as this is a support-only SCR

Migration Impact Analysis: No Impact

Alternative Procedure Description: NA

Operational Impact:

Estimate: 605

Automated Test :	0	Batch/Interfaces :	125	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	240
DBA :	0	Design :	0	Eligibility :	240
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:   Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.06
After: 22.03

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:

After:

4. Funding Source Change:
Before:
After:

End Content Revisions