CalSAWS IV&V Weekly Status Report

Reporting Period: December 13, 2021, to

December 19, 2021

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 13, 2021, to December 19, 2021

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2021

1.0 Independent Verification and Validation

1.1 Highlights for the Reporting Period

Consortium Documentation Reviewed

- Accenture FDEL #65 CalSAWS Migration Work Plan Update #32
- Deloitte BenefitsCal Work Product Expectation Document 25 Monthly M&O Report
- Project Communications (CIT / CRFI)

Consortium Meetings Attended

- o GA / GR Weekly Touch Point
- Purge Daily Standup
- CalSAWS Analytics Weekly Roundup
- SCRB Meeting
- CalSAWS Weekly Status
- Los Angeles County Imaging Readiness Checkpoint
- o BenefitsCal Release 4.0 Requirement Clarification Sessions (Multiple)
- CalSAWS Useability Committee Meeting
- CalSAWS IVR Contact Center Committee Meeting
- CalSAWS Migration Touchpoint Meeting FDEL #65
- CalSAWS Virtual All Staff Meeting
- CalSAWS PSC Meeting
- CalSAWS JPA Meeting
- CalSAWS Imaging Committee Meeting
- Integrated Test Team Meeting
- CalWIN Conversion and Change Management Meeting
- o Operations and M&O Daily Call (multiple)
- BenefitsCal and Code for America Weekly Meeting
- BenefitsCal Defects and Activities
- Imaging Migration Standup Call
- Conversion Strategic Direction, Touchpoint, Status Meeting
- CalSAWS State and Fiscal Reports
- Scrum Talk BenefitsCal Meeting
- Batch Performance Checkpoint
- Project Status Meeting Collections, Fraud, QA/QC & Task Management
- o CalWIN To-Be County Visits Process Flow Reviews Orange (Multiple)

► IV&V Deliverables Update

None

▶ Other

None

1.2 Activities for the Next Reporting Period

▶ Consortium Documentation

 Deloitte BenefitsCal Work Product Expectation Document 25 – Monthly M&O Report

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- Deloitte BenefitsCal Work Product CX Monthly Report November 2021
- o Deloitte CalWIN OCM BPR Plan FDEL #4.01 Wave 1 Contra Costa
- o Deloitte CalWIN OCM BPR Plan FDEL #4.02 Wave 1 Placer
- o Deloitte CalWIN OCM BPR Plan FDEL #4.03 Wave 1 Yolo
- o CalWIN OCM DWP 02 To-Be Process Flows Orange and Ventura County
- Project Communications (CIT / CRFI)

Consortium Meetings to be Attended

- o GA / GR Weekly Touch Point
- Purge Daily Standup
- CalSAWS Weekly Status
- Test Touchpoint
- Scope Review of Upcoming Priority Releases
- IV&V December Regional Manager Meeting
- BenefitsCal: Dashboards and JIRA
- o BenefitsCal Acceptance Deliverable Review
- Integrated Test Team Meeting
- CalWIN Conversion and Change Management Meeting
- Operations and M&O Daily Call (Multiple)
- BenefitsCal and Code for America Weekly Meeting
- BenefitsCal Defects and Activities
- Imaging Migration Standup Call
- o Conversion Strategic Direction, Touchpoint, Status Meeting
- Batch Performance Checkpoint
- o Project Status Meeting Collections, Fraud, QA/QC & Task Management

► IV&V Deliverables Update

None

▶ Other

None