CalSAWS |

WCDS SUBCOMMITTEE MEETING AGENDA PACKAGE

Friday, January 14, 2022
12:00 P.M. – 2:00 P.M.

Virtual Meeting
Dial-In: 1 323-886-6772
Conference ID: 669 384 391#

Meeting Reminder

Please:

1. Mute phone when not speaking
2. Do not put your phone line on hold
3. Unmute and identify yourself to speak and limit background noise

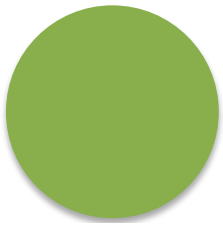
Agenda

1. Call Meeting to Order
2. Roll Call and Confirmation of Quorum
3. Public Opportunity to speak on items NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

   Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.

- *See supplemental document for full agenda.*

Action Items



Action Items

4. Approval of the Minutes and review of the action items:
   a. November 5, 2021, WCDS Subcommittee

- *Refer to attached supplemental document.*

Informational Items

5. WCDS Subcommittee JPA Board Members Update

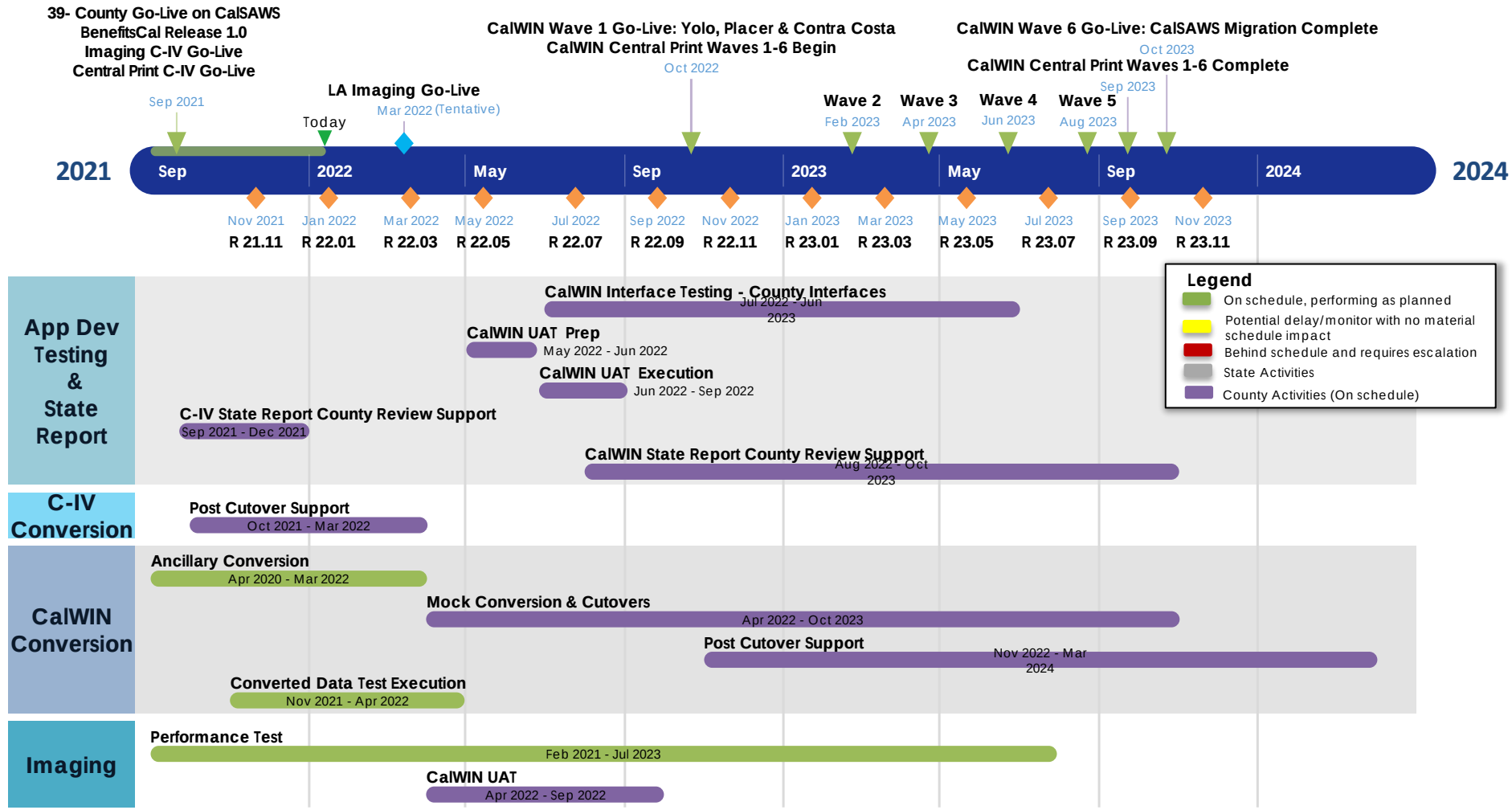
- Kathy Gallagher
- Debra Baetz
- Melissa Livingston

6. Stakeholder Updates

- CDSS
- DHCS
- OSI
- CWDA

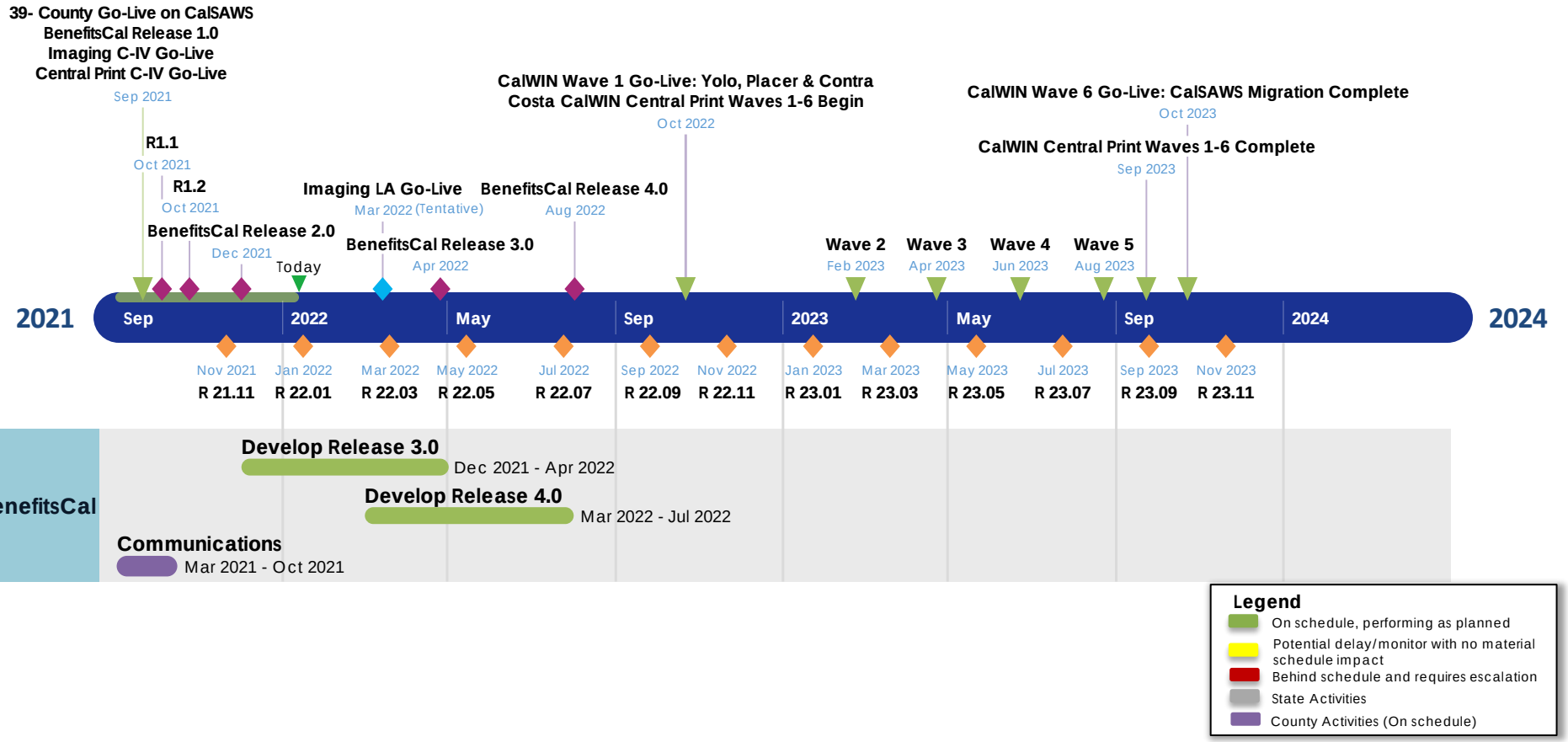
7. CalSAWS Updates

7.1 Gantt Chart Review


39- County Go-Live on CalSAWS
BenefitsCal Release 1.0
Imaging C-IV Go-Live
Central Print C-IV Go-Live
Sep 2021
Today
LA Imaging Go-Live
Mar 2022 (Tentative)
CalWIN Wave 1 Go-Live: Yolo, Placer & Contra Costa
CalWIN Central Print Waves 1-6 Begin
Oct 2022
Wave 2
Feb 2023
Wave 3
Apr 2023
Wave 4
Jun 2023
Wave 5
Aug 2023
Sep 2023
CalWIN Wave 6 Go-Live: CalSAWS Migration Complete
Oct 2023
CalWIN Central Print Waves 1-6 Complete
2021
Sep
2022
May
Sep
2023
May
Sep
2024
2024
Nov 2021 R 21.11
Jan 2022 R 22.01
Mar 2022 R 22.03
May 2022 R 22.05
Jul 2022 R 22.07
Sep 2022 R 22.09
Nov 2022 R 22.11
Jan 2023 R 23.01
Mar 2023 R 23.03
May 2023 R 23.05
Jul 2023 R 23.07
Sep 2023 R 23.09
Nov 2023 R 23.11
Legend
On schedule, performing as planned
Potential delay/monitor with no material schedule impact
Behind schedule and requires escalation
State Activities
County Activities (On schedule)
App Dev Testing & State Report
CalWIN Interface Testing - County Interfaces
Jul 2022 - Jun 2023
CalWIN UAT Prep
May 2022 - Jun 2022
CalWIN UAT Execution
Jun 2022 - Sep 2022
C-IV State Report County Review Support
Sep 2021 - Dec 2021
CalWIN State Report County Review Support
Aug 2022 - Oct 2023
C-IV Conversion
Post Cutover Support
Oct 2021 - Mar 2022
CalWIN Conversion
Ancillary Conversion
Apr 2020 - Mar 2022
Mock Conversion & Cutovers
Apr 2022 - Oct 2023
Post Cutover Support
Nov 2022 - Mar 2024
Converted Data Test Execution
Nov 2021 - Apr 2022
Imaging
Performance Test
Feb 2021 - Jul 2023
CalWIN UAT
Apr 2022 - Sep 2022

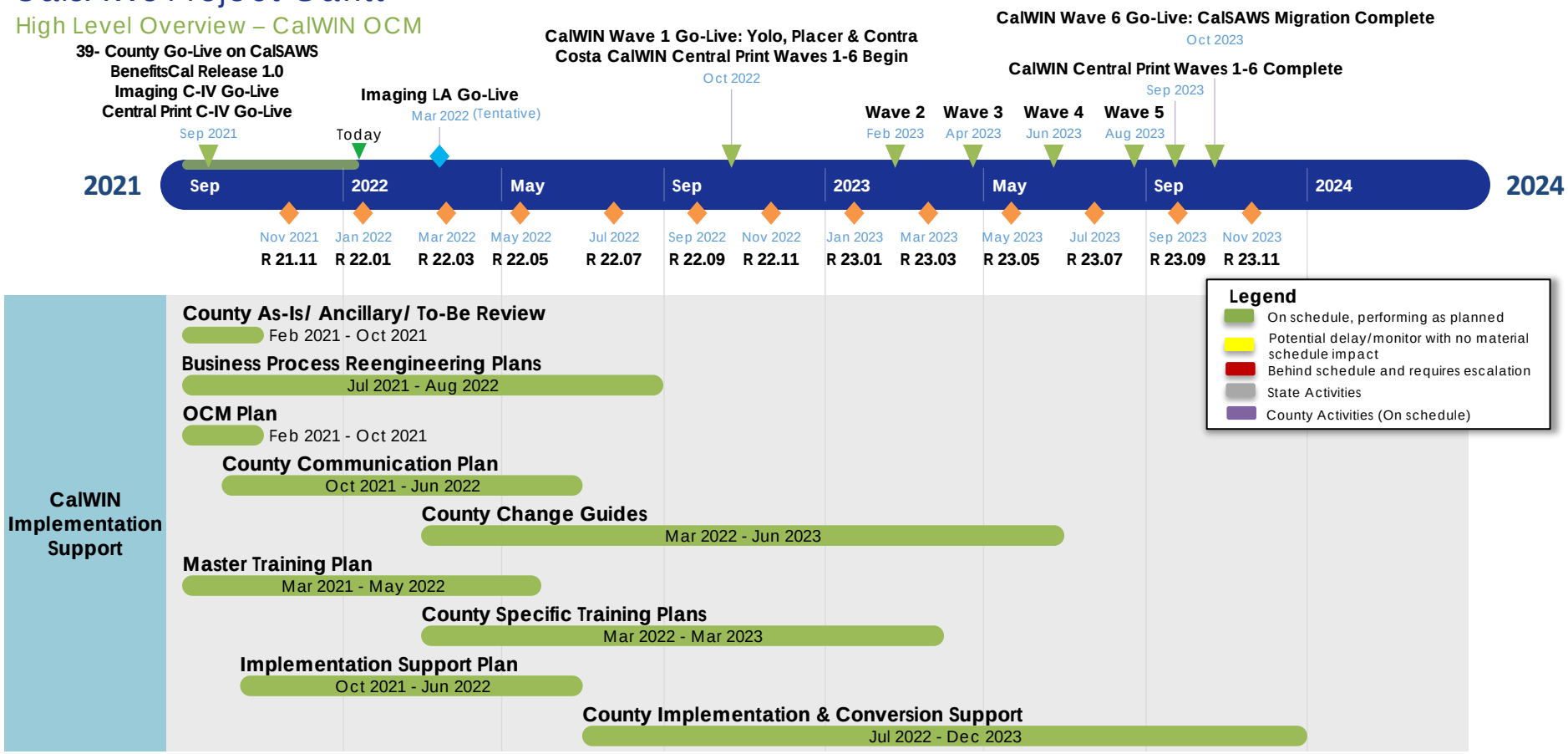
CalSAWS Project Gantt

High Level Overview – BenefitsCal



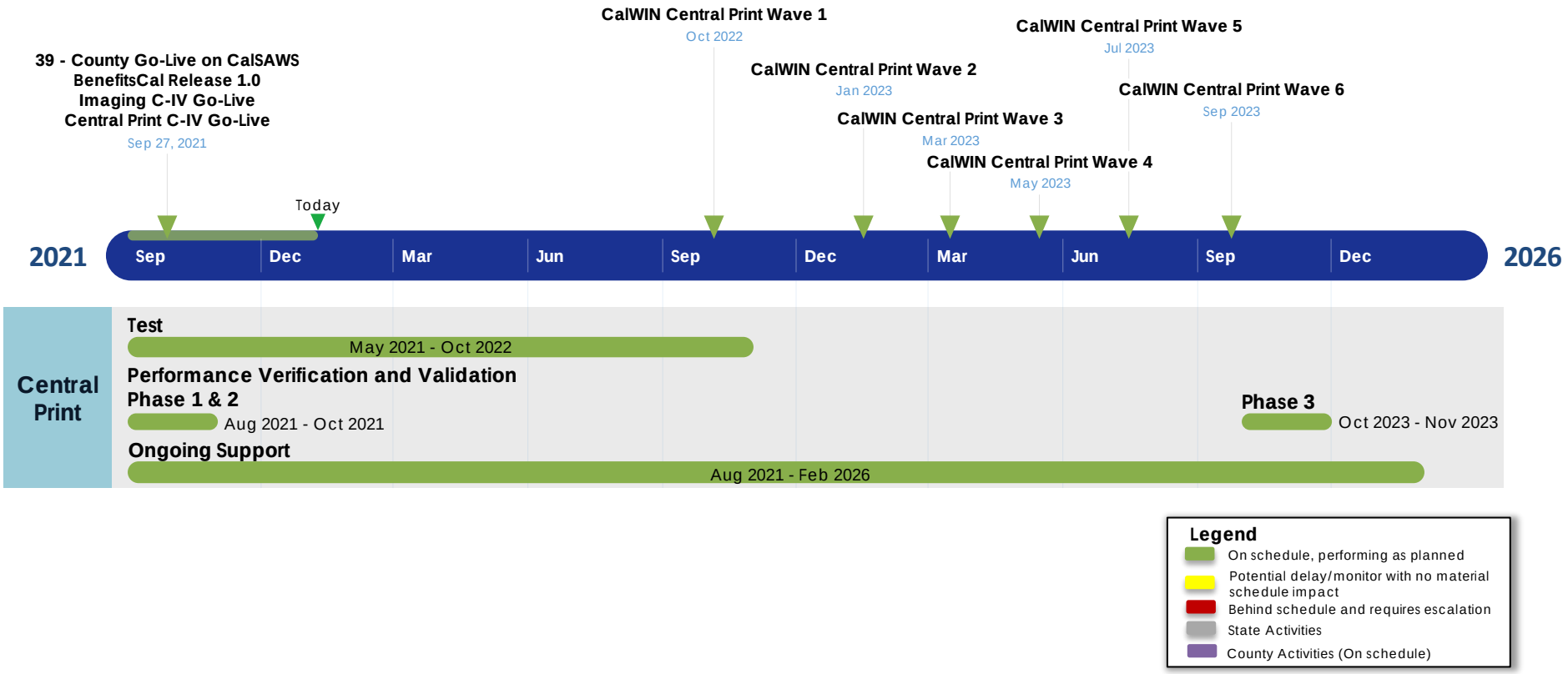
CalSAWS Project Gantt

High Level Overview – CalWIN OCM



CalSAWS Project Gantt

High Level Overview – Central Print



8. Conversion

8.1 Data Conversion

8.2 Converted Data Testing

8.3 Converted Data Test Risk

Conversion Updates

Data Conversion – Overall Status

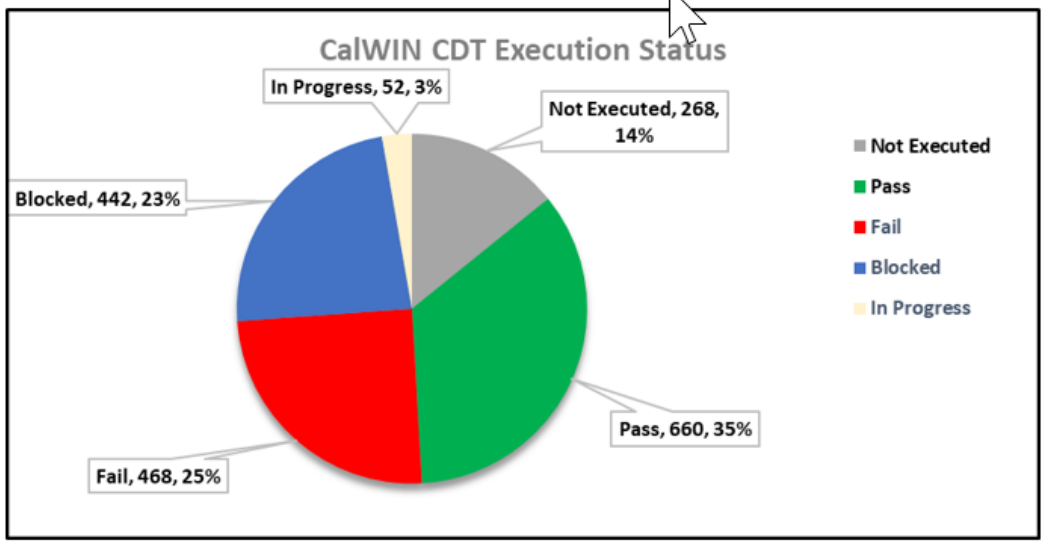
Phase	CalWIN	Ancillary
Mapping and Development	On-Going and In-Progress • *Data Model Updates* • *Converted Data Test*	In-Progress • *Counties delivering data for Testing* • *Counties receiving Exception Reports for testing and data cleansing*
Conversion System Testing	In Progress through March 2022 *With each Golden Data Set*	
Converted Data Test (CDT) Support	Started November 1, 2021	
Case Review Report (EDBC Match)	Planning and Execution Started in March 2021	n/a
Conversion Reports	Planning and Design Began March 2021	In-Progress (w/County Data Files)
Mock Conversions	Wave 1 Mock Conversion Planned April 2022 (with County Data Validation in Final Mock for Wave)	
Cutover Schedule	Wave 1 Go-Live October 2022	

Conversion Updates

Converted Data Testing – Status

CalWIN CDT Execution Status

Pass Rate Target as of January 7, 2021	**33%**
Pass Rate Actual as of January 7, 2021	**35%**
System Test Complete Date: April 29, 2022	



Note:

- Test Script counts are subject to change as test scripts are added or removed throughout the execution phase

Conversion Updates

Converted Data Testing – Status

CalWIN Converted Data Test (CDT) Execution Status by Functional Area

CalWIN CDT Execution Status by Functional Area	Not Executed	In Progress	Pass	Fail	Blocked	Total
Ancillary	0	2	26	1	11	40
CalHEERS	5	23	38	8	4	78
Correspondence	9	10	40	84	21	164
Eligibility	3	2	119	118	144	386
Fiscal	6	10	107	48	139	310
GA/GR	234	0	0	1	0	235
Online	5	1	107	65	10	188
Reports	0	0	0	72	45	117
High-Volume Online Transactions	6	4	222	71	69	372
Total	**268**	**52**	**659**	**468**	**443**	**1890**

Note:

- High-Transaction volume are the scripts that are executed via our Automated Regression scripts that are being manually executed against Converted data. Test script counts are subject to change as test scripts are added or removed throughout the execution phase
- GA/GR functional area is scheduled to see execution begin with load of Golden Data Set (GDS) 6 in the Converted Data Test (CDT) environment (currently scheduled for week of March 21, 2022)

Conversion Updates

Converted Data Testing – Risk #263

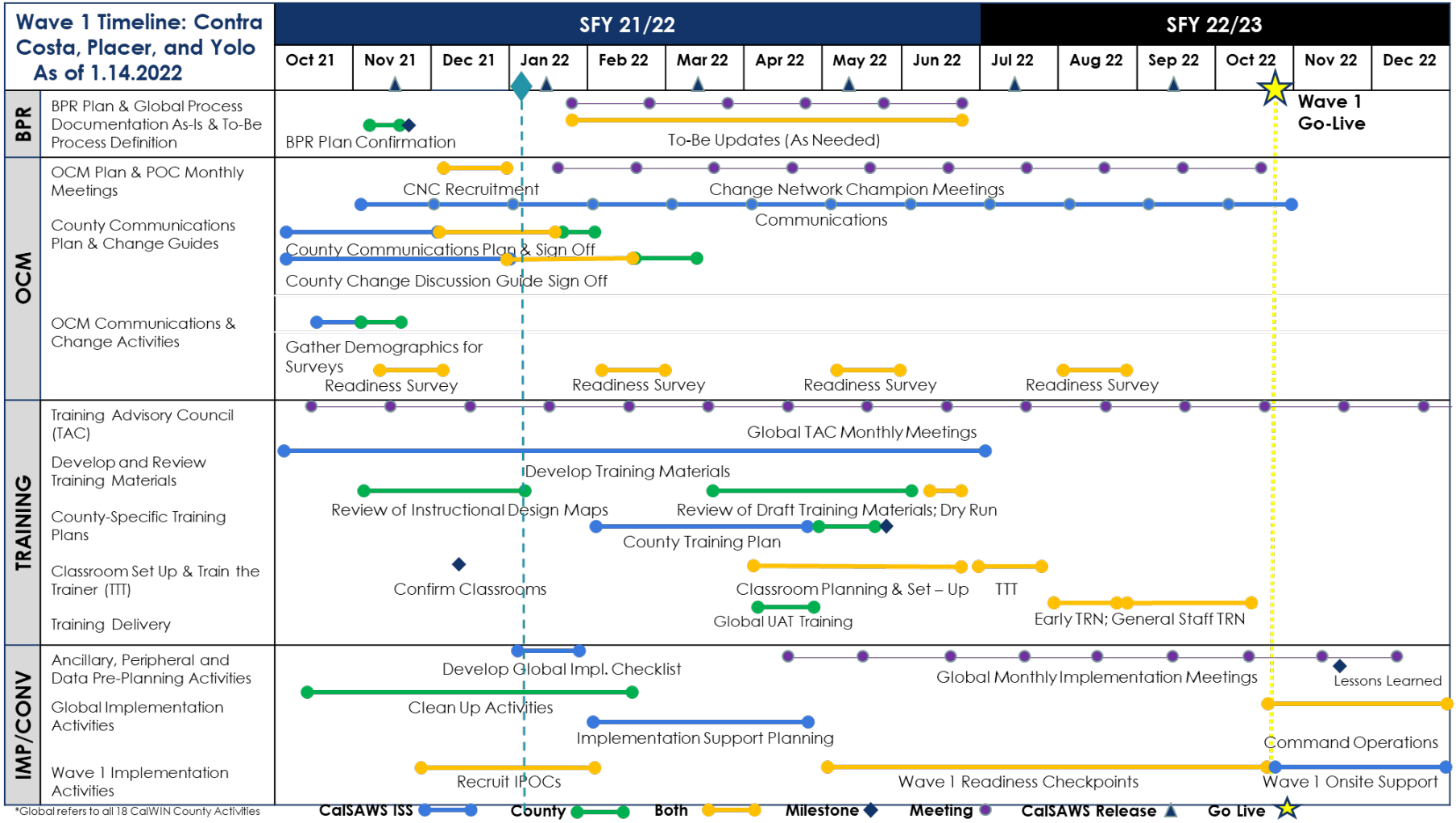
Risk	Converted Data Test (CDT) defects not resolved prior to UAT start could impact the user experience for User Acceptance Test (UAT) participants.
Risk Description	Converted Data Test (CDT) is experiencing a higher than projected (planned) volume of defects. CDT defects will need to be tested prior to the scheduled completion of CDT or mitigated prior to the planned execution start of UAT. Defects not tested and closed could result in a schedule slippage of CDT and/or UAT and impact the county participants experience during UAT.
Mitigation Steps (for Discussion Purposes)	**Converted Data Test** • Consortium and Accenture to evaluate where we can re-prioritize project and application development teams' scope (Production Defects, Releases, etc.) so teams have the capacity to review, assess, and resolve CDT defects. • Consortium and Accenture to prioritize SCRs and/or Defects that impact CalWIN over other lower priority SCR's (scope). • Conversion team to prioritize CDT P1/P2 defects as #1. • QA team to review and confirm defect priorities with P2 vs. P3 as the focus. • For Production Backlog and CDT defects, prioritize Priority 1 and Priority 2 CDT Defects over other lower priority Defects. • Create a contingency plan (i.e., which environment to test) for Priority 3+ CDT Defects which are resolved post CDT (end of April). **UAT Impact** Project to solution options which would deliver an 18 county converted data set that includes resolved and delivered CDT P1/2 defects. The options (considered) include: 1. UAT (with Wave 1 County Converted Data) + Enhanced County Validation by Wave. 2. UAT by Wave. 3. Procure additional environment to dedicate for the 18 county converted data set. 4. Deliver CW GDS #7 (Final CDT delivery) to UAT for the start of Preparation activities and then Procure additional environment to deliver the 18 county converted data set for the UAT execution in June.

9. CalWIN Wave Go-Live Dates

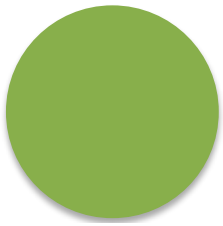
10. CalWIN Implementation Support Services Update

Wave 1 Timeline

Contra Costa, Placer, and Yolo



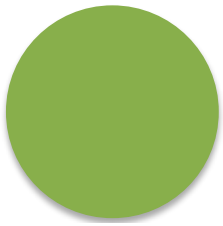
Business Process Reengineering (BPR)



BPR: To-Be Status

- Waves 1-2 – **ON-TRACK**
  - Wave-1 To-Be Final Work Product (FWP) and Closeout – **COMPLETE**
  - Wave-2 To-Be Sessions – **COMPLETE**
  - Wave-2 To-Be Draft Work Product (DWP) Submission – **COMPLETE**
  - Wave-2 To-Be Final Work Product (FWP) Sign-Off – **IN-PROGRESS**
- Wave 3 – **ON-TRACK**
  - Santa Barbara To-Be Sessions – **COMPLETE**
  - Santa Barbara To-Be Final Work Product (FWP) – **COMPLETE**
  - Orange & Ventura To-Be Sessions – **COMPLETE**
  - Orange & Ventura Draft Work Product (DWP) Review – **IN-PROGRESS**
- Wave 4 – **ON-TRACK**
  - Santa Cruz & Solano Formal Prep – **COMPLETE**
  - Santa Cruz & Solano To-Be Sessions – **IN-PROGRESS**
  - San Diego & San Mateo Formal Prep – **PENDING**
- Waves 5-6 – **PENDING**

Organizational Change Management (OCM)



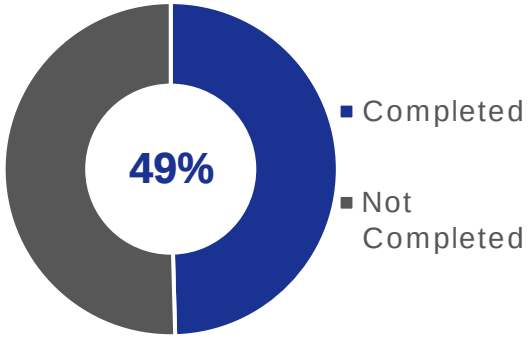
Change Readiness Assessment Survey Overview

Purpose: To assess communication effectiveness, and measure User awareness of the Wave 1 CalWIN Migration to CalSAWS.

The survey was conducted from **November 15** to **December 3, 2021** and was distributed to **1,414 CalWIN Wave 1 County Users across 3 Counties.**

701 complete responses were received (49% response rate).

% of CalSAWS Users



701 of 1,414 Wave 1 Users (49%) responded to the survey

Wave 1 Respondents by Stakeholder Group

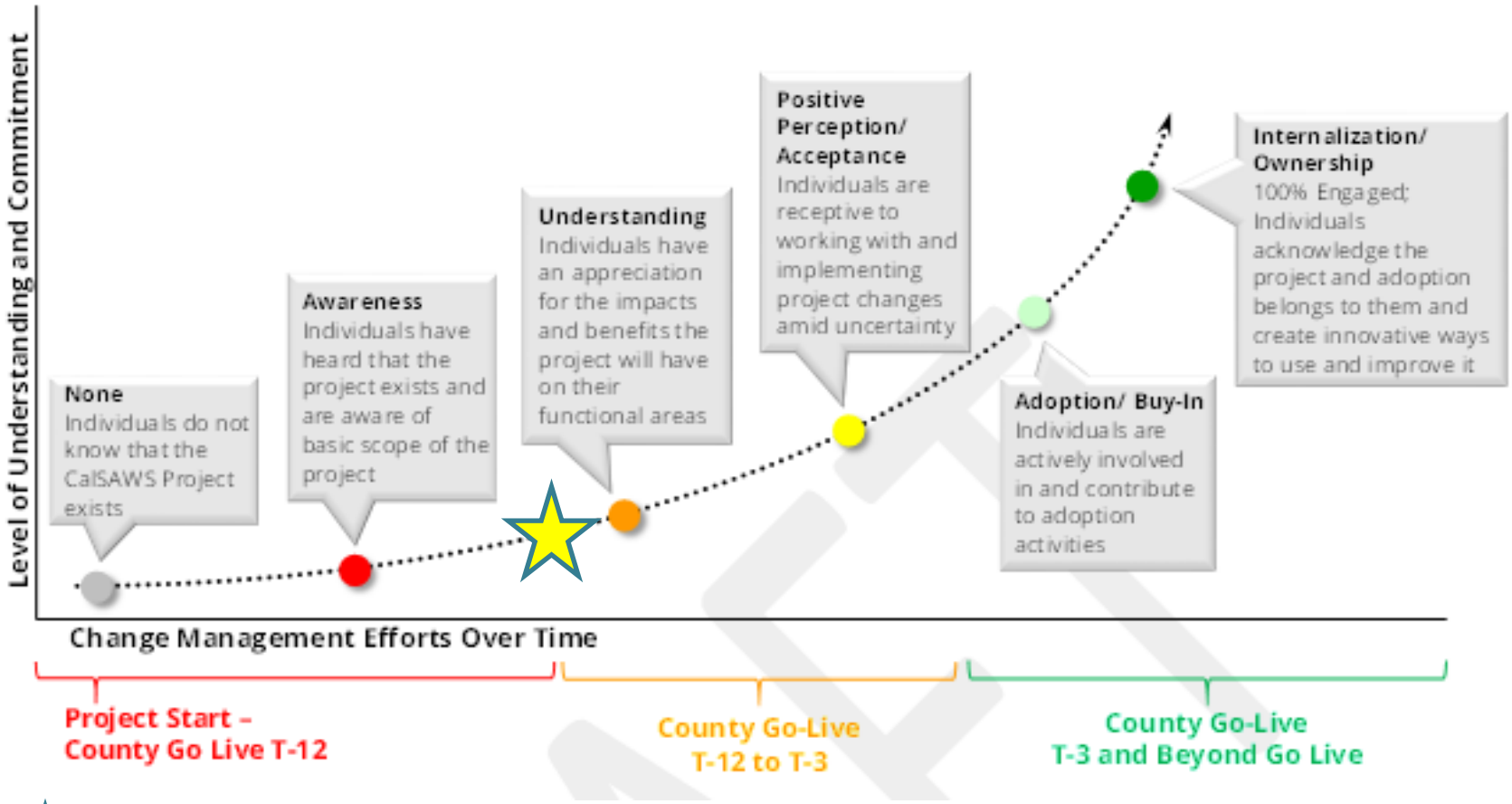
267 (38%) Service Delivery / Eligibility Workers	**111 (15.8%)** Clerical/ Call Center	**123 (17.5%)** Supervisors	**21 (2.9%)** Fiscal	**99 (14.1%)** Policy, ESW, Research & Staff Development
27 (3.8%) QA/QC, Hearings, SIU	**25 (3.5%)** Managers	***1 (.1%)*** Child Care Workers	**19 (2.7%)** Technical	**8 (1.1%)** Executive Staff

Respondents

T-12M
1,414 Wave 1 Users
701 Respondents
49% Response Rate

T – 12 Wave 1 - Change Curve Assessment

The Wave 1 CalWIN Counties are Aware and trending towards Understanding



- Wave 1Current Baseline

Upcoming OCM Activities

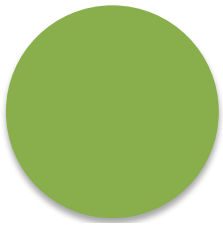
January 2022

- DEL 06 – County Communication Plan
- CNC Kickoff for Waves 1 and 2 – January 19th
- Begin Monthly Communications to Counties
- Engage with Wave 1 Counties on Change Discussion Guides (CDGs)
- Issue CRFI for Wave 2 County Demographics for Readiness Surveys

February 2022

- Monthly CNC Meeting for Waves 1 and 2
- Continue to work with Wave 1 Counties on CDGs
- Issue CRFI for:
  - T-9 Readiness Surveys for Wave 1
  - T-12 Readiness Surveys for Wave 2

Training



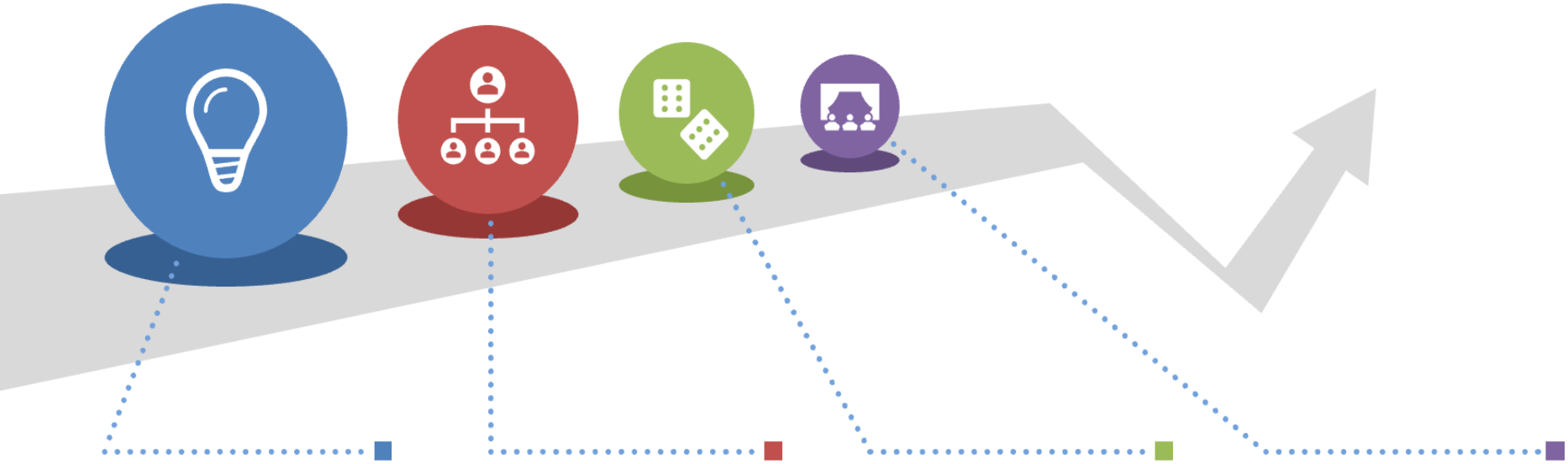
Training

Learning Journey Map *Demonstration*

Meet Cali, Clara, and Diego!

Training

Learning Journey Map *Demonstration*



PURPOSE

Provide individuals with a customized digital learning experience to keep them engaged and from feeling overwhelmed.

ORGANIZATION

Personalized by role so that it engages workers in relevant system training and scenarios.

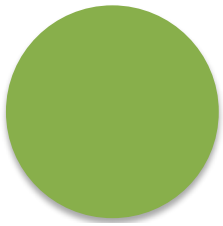
ELEMENTS

Personalized learning is accomplished by interactive games, scenarios, and system practice.

DEMONSTRATION

Showcase a couple of interactive games and scenarios in our Learning Journey Maps.

Implementation



Implementation Framework

Wave by Wave Implementation Schedule

Counties	IPOC Recruit	County Specific Workplan (T-12 mon)	TOSS Team + Wave IPOC Mtgs (T-10 mon)	County Readiness Checklists (T-10 mon)	Imp. Readiness Packet + Dashboard (T-6 mon)	Green Light Governance Meetings (T-5 mon)	Go-Live	Post Go-Live Support (T+2 mon)
Wave 1: Contra Costa, Placer, Yolo	Dec 2021	Nov 2021	Jan 2022	Jan 2022	May 2022	June 2022	Oct 2022	Dec 2022
Wave 2: Santa Clara, Tulare	Dec 2021	Feb 2022	April 2022	April 2022	Aug 2022	Sept 2022	Feb 2023	April 2023
Wave 3: Orange, Santa Barbara, Ventura	Dec 2021	April 2022	June 2022	June 2022	Sept 2022	Nov 2022	April 2023	June 2023
Wave 4: San Diego, San Mateo, Solano, Santa Cruz	Dec 2021	June 2022	Aug 2022	Aug 2022	Dec 2022	Jan 2023	June 2023	Aug 2023
Wave 5: Alameda, Fresno, Sonoma	Dec 2021	Aug 2022	Oct 2022	Oct 2022	Feb 2023	Mar 2023	Aug 2023	Oct 2023
Wave 6: Sacramento, San Francisco, San Luis Obispo	Dec 2021	Oct 2022	Dec 2022	Dec 2022	April 2023	May 2023	Oct 2023	Dec 2023

Please note: Global Implementation Meetings will begin in March 2022 and all IPOCs are invited to attend.

County Implementation Points of Contact (IPOC)

Roles and Responsibilities

Communicator

Stay informed on Implementation activities and status; monitor and report County readiness

Informer

Attend Checkpoint Meetings and disseminate Implementation information to County Users (confirm end-user comprehension)

Tracker

Track County/Site Readiness and escalate challenges and/or issues.

Work with Implementation Team, TOSS and TPOC to compile/ complete items on the County Readiness Checklist

Coordinator

Coordinate and collaborate with the TPOC for technical readiness needs (infra, network, performance) and cross project teams

Operational SME

Infuse functional and operational County knowledge throughout migration to help bridge global processes to county specific needs

Assister

Assist with post go-live support (coordinate and support the TOSS teams, command center operations and issue identification and escalation)

11. CalWIN/CalSAWS UAT Preparation Update

UAT CalWIN
County UAT Purpose

PURPOSE

CalWIN counties will be able to validate:

- Common and Critical End-to-End scenarios with the CalSAWS application Production functionality
- Specific functionality for CalWIN including GA/GR
- C-IV migration lessons learned in the areas of Fiscal status workflows, Journals, Tasks, Imaging and Reports
- CalSAWS functionality with CalWIN converted data

UAT Approach for CalWIN

Validating CalWIN Processes in CalSAWS

UAT for all 18 CalWIN Counties will focus on:

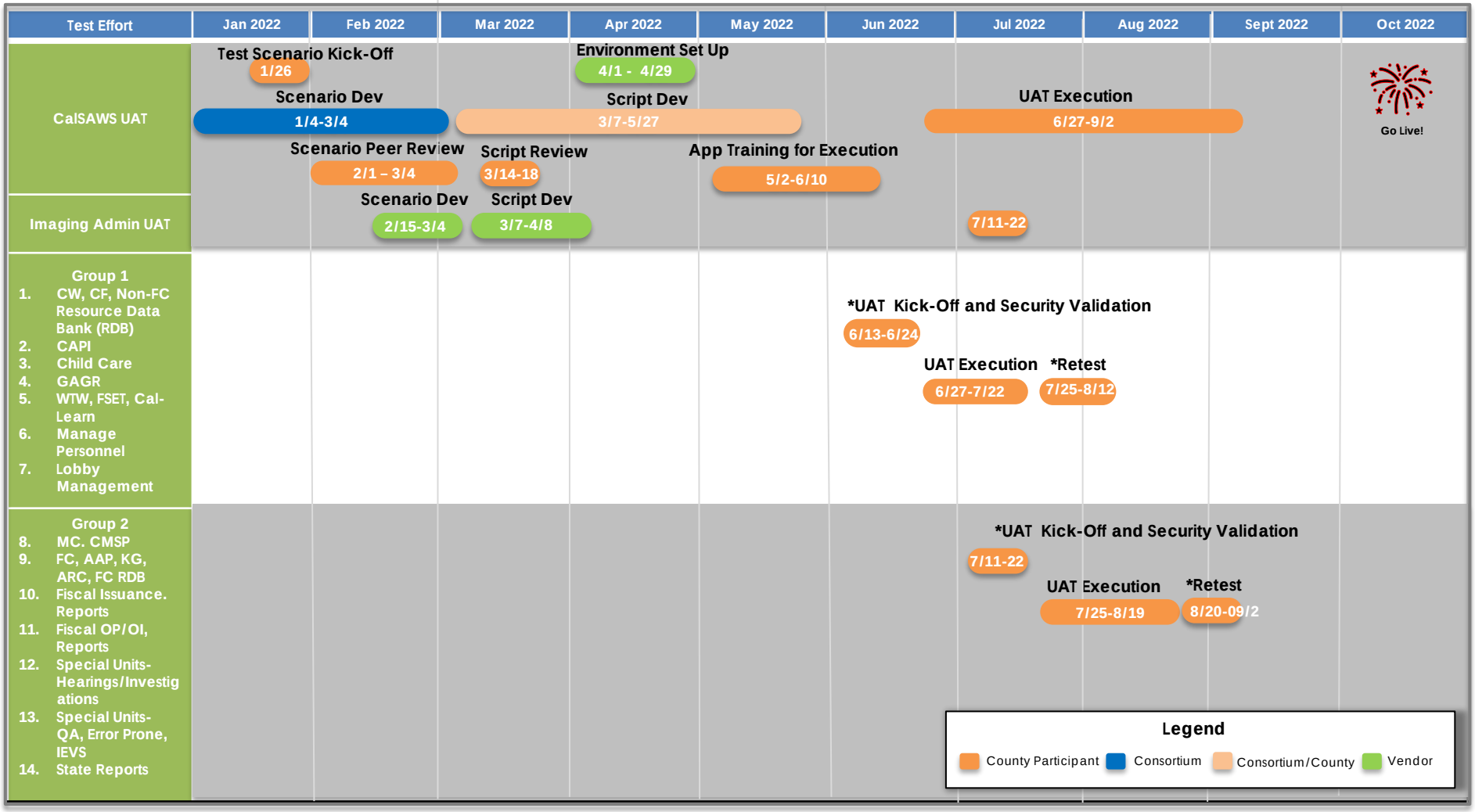
End-to-End Scenarios
Validating End-to-End common workflow test scenarios with broad application and BPR coverage

Lessons Learned
Integrating lessons learned from C-IV Migration into testing and validation

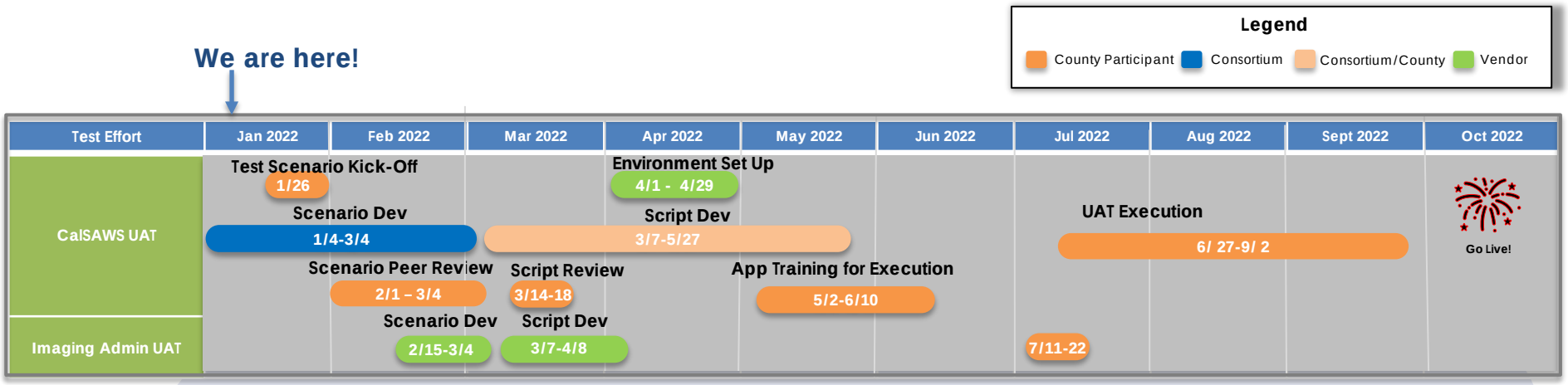
Integrated Environment with Unmasked Data
Using an integrated environment leveraging "unmasked" county converted data and pre-defined county system configurability for data validation

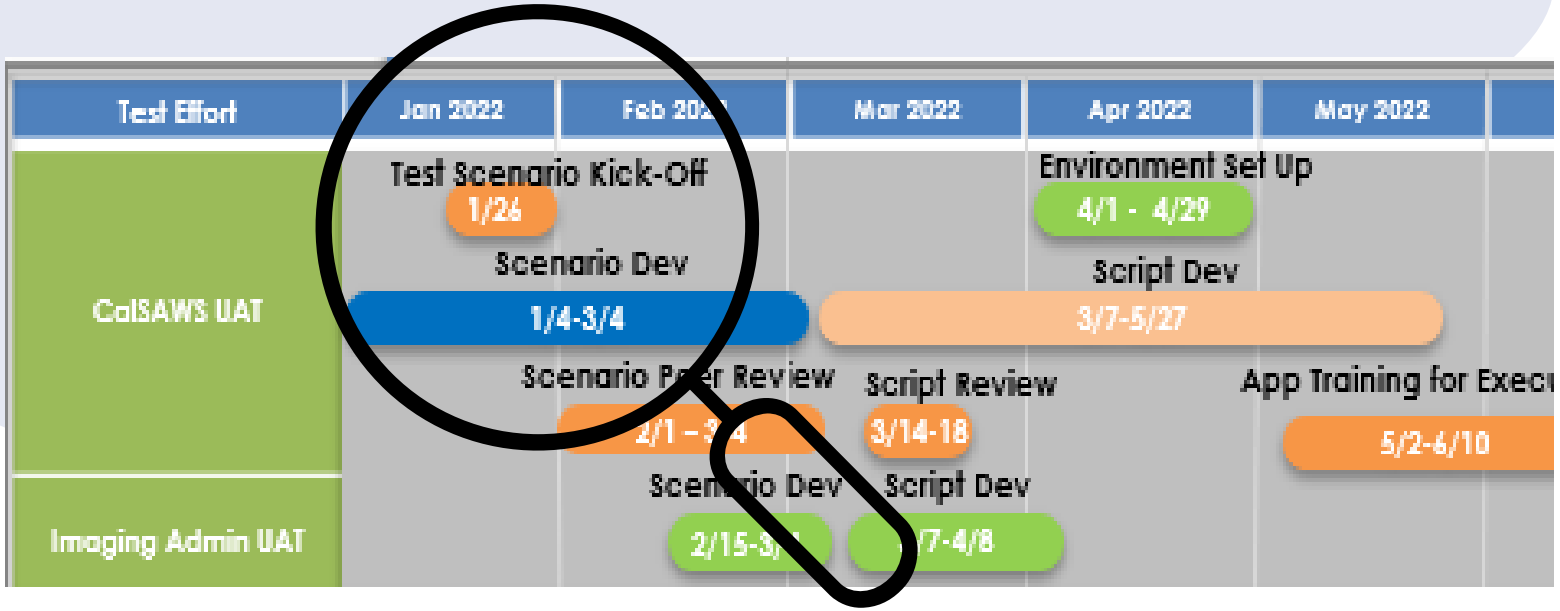
UAT Timeline

High-Level UAT Timeline and Activities



UAT Timeline
Where are we now





CRFI 21-075 CalSAWS CALWIN User Acceptance Test Scenario and Script Development

What did you say?

- ✓ **14 CalWIN counties** participating in Test Scenarios reviews
- ✓ **13 CalWIN Counties** in addition to CalSAWS project staff will develop UAT GAGR scripts
- ✓ **CalSAWS Counties** in addition to CalSAWS project staff will develop UAT scripts

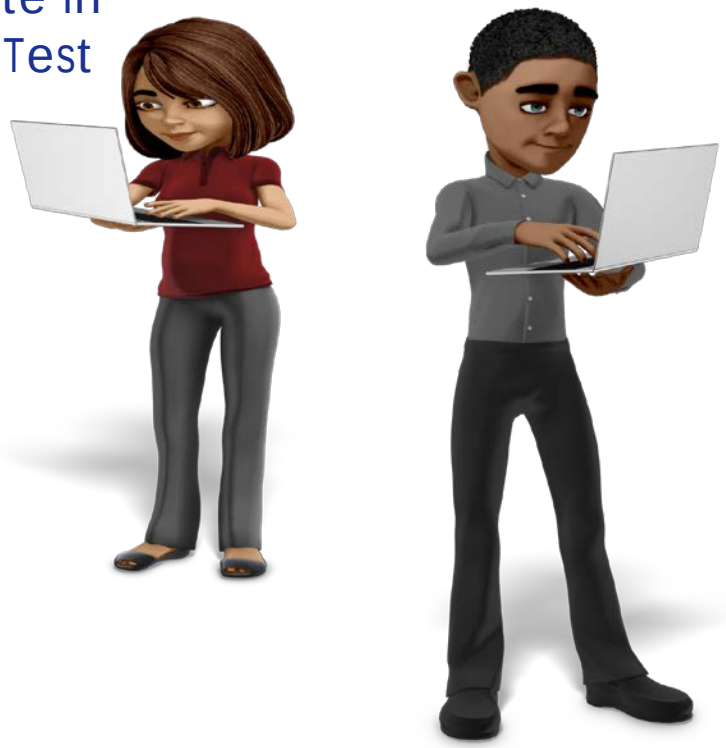
18 CalWIN County responses received

UAT Preparation for CalWIN

Test Scenario and Script development

Between January 26 and May 27, 2022:

- ✓ **January 26, 2022 - Counties** participate in Kick-off for Test Scenario reviews and Test Scripts
- ✓ **February 1 – March 4, 2022 - CalWIN Counties** review, update, and add additional UAT scenarios through a CalWIN coordinator
- ✓ **March 7- May 27, 2022 - CalSAWS Counties** develop UAT scripts



Support will be provided through weekly touch points, Q and A's, TEAMS and Zoom

UAT Planning
Regional and County Touchpoints

Meetings with CalWIN County PPOC and OPAC

CalWIN PPOC and OPAC
November 29. 2021
- UAT Overview provided

CalWIN ISS – Stand up
December 13. 2021
- UAT Update and Q&A

CalWIN UAT Q and A
December 15. 2021
- UAT Q&A

Meeting with WCDS Members
January 14, 2021

CalWIN WCDS Members
- 18 county representation
- UAT Overview
- Q&A

Recurring and Upcoming Meetings
- Recurring meetings with OPAC
- **January 27, 2022**
  JPA General Membership Meeting

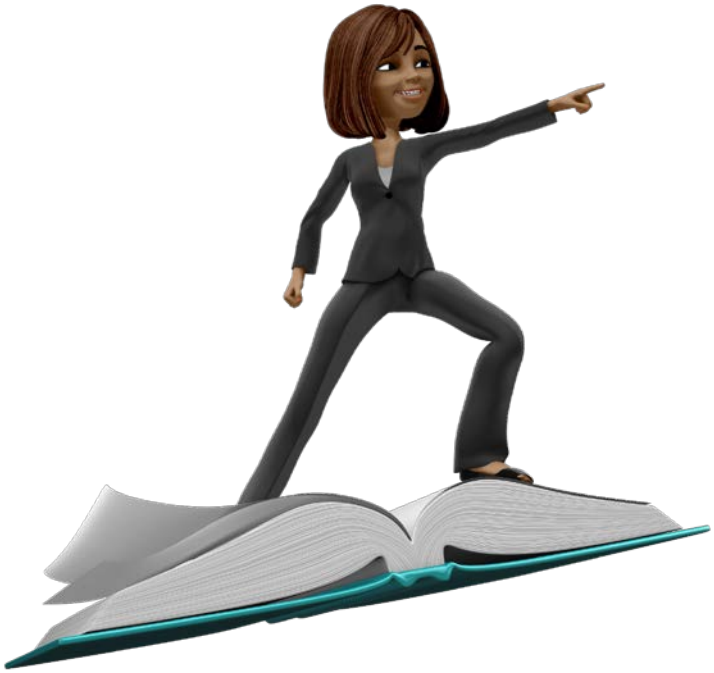
Upcoming UAT Preparation for CalWIN

Training

Between May 2 and Jun 10, 2022, Testers will participate in:

CalSAWS Application Training

- ✓ Complete self-paced CalSAWS LMS training modules that vary by program and functional area from 5 to 18 hrs.
- ✓ Attend a CalSAWS Application instructor led “webinar” and hands on training - 6 hrs.
- ✓ Attend Q&A training sessions



12. CalSAWS Financial Update

CalSAWS Quarterly Financial Update

Overview

- CalSAWS DD&I/M&O and Premise
- CalWIN M&O
- C-IV M&O
- LRS M&O
- JPA Admin

1. **Actuals to Date**
   Based on Vendor Invoices & County Claims
2. **Projections (Estimates to Complete)**
   Estimated Costs for Future Months
3. **Estimate at Completion (EAC)**
   Actual Costs Plus Estimated
4. **Total Allocation/Budget**
   Amount Allocated by Line Item for the Approved Budget
5. **Balance**
   Difference Between EAC and Budget
   Negative balance is over budget
   Positive balance is under budget
6. **% Expended to Date (Actuals)**
   Percent of Actuals to Date Divided by the Budget
7. **% EAC to Budget**
   Percent of EAC Divided by the Budget

CalSAWS | SFY 2021/22 FINANCIAL DASHBOARD - January 7, 2022

Category	Actuals to Date[1]	Projections (ETC)	EAC	Total Allocation (Budget)	Balance + Under / (-Over)	% Expended to Date	% EAC to Budget
CalSAWS	**$99,122,368**	**$228,693,007**	**$327,815,375**	**$330,462,825**	**$2,647,450**	**30.0%**	**99.2%**
DD&I App. Dev.	$6,384,516	$15,597,162	$21,981,678	$21,981,678	$0	29.0%	100.0%
DD&I Non-App. Dev.	$43,890,540	$48,747,036	$92,637,576	$92,637,576	$0	47.4%	100.0%
DD&I Training	$895,279	$6,942,115	$7,837,394	$7,837,394	$0	11.4%	100.0%
DD&I GA/GR	$3,912,018	$405,642	$4,317,660	$4,317,660	$0	90.6%	100.0%
DD&I Procurement	$170,213	$28,383	$198,596	$198,596	$0	85.7%	100.0%
CalSAWS M&O	$33,986,930	$101,342,802	$135,329,732	$135,329,732	$0	25.1%	100.0%
M&O Procurement	$263,783	$747,274	$1,011,057	$1,011,057	$0	26.1%	100.0%
CalHEERS Interface	$809,631	$4,632,299	$5,441,930	$5,441,930	$0	14.9%	100.0%
Covered CA CSC	$0	$176,092	$176,092	$176,092	$0	0.0%	100.0%
CalSAWS Premise	$8,809,458	$50,074,202	$58,883,660	$61,531,110	$2,647,450	14.3%	95.7%
CalWIN M&O	**$51,307,769**	**$49,840,924**	**$101,148,693**	**$107,131,760**	**$5,983,067**	**47.9%**	**94.4%**
CalWIN M&O	$45,597,199	$46,353,184	$91,950,383	$91,950,383	$0	49.6%	100.0%
CalHEERS Interface	$4,903,889	$2,438,275	$7,342,164	$13,325,231	$5,983,067	36.8%	55.1%
CalHEERS CSCN	$806,681	$1,049,465	$1,856,146	$1,856,146	$0	43.5%	100.0%
C-IV M&O	**$25,268,244**	**$342,043**	**$25,610,287**	**$28,341,748**	**$2,731,461**	**89.2%**	**90.4%**
C-IV M&O	$22,575,092	$341,848	$22,916,940	$23,825,411	$908,471	94.8%	96.2%
CalHEERS Interface	$1,724,220	$191	$1,724,411	$3,478,921	$1,754,510	49.6%	49.6%
Covered CA CSC	$968,932	$4	$968,936	$1,037,416	$68,480	93.4%	93.4%
LRS M&O	**$17,033,821**	**$62,287**	**$17,096,108**	**$17,466,687**	**$370,579**	**97.5%**	**97.9%**
LRS M&O	$15,708,852	$62,286	$15,771,138	$16,141,717	$370,579	97.3%	97.7%
CalHEERS Interface	$1,324,969	$1	$1,324,970	$1,324,970	$0	100.0%	100.0%
JPA Admin. Budget	**$248,251**	**$473,009**	**$721,260**	**$721,260**	**$0**	**34.4%**	**100.0%**
CalSAWS 58 Counties	$248,251	$473,009	$721,260	$721,260	$0	34.4%	100.0%
Total	**$192,980,453**	**$279,411,270**	**$472,391,723**	**$484,124,280**	**$11,732,557**	**39.9%**	**97.6%**

Notes:

CalSAWS Premise: QA less than Budget and C-IV SAWS Shared App is N/A; CalWIN & C-IV CaHEERS Interfacess less than planned C-IV Central Print less than planned; LRS QA Services, Staff & Travel less than planned

1. January Payment Month (partial actuals per advance)

CalSAWS | SFY 2021/22 CONSORTIUM PERSONNEL BUDGET & FTEs

CATEGORY	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget
CalSAWS DD&I	**$11,413,549**	**$17,629,941**	**$29,043,490**	**$29,043,490**	**$0**	**39.3%**	**100.0%**
Consortium Personnel - County[1]	$3,292,111	$9,137,689	$12,429,800	$12,429,800	$0	26.5%	100.0%
Consortium Personnel - Contractor[2,3]	$8,121,438	$8,492,252	$16,613,690	$16,613,690	$0	48.9%	100.0%
CalWIN M&O	**$1,829,712**	**$1,988,991**	**$3,818,703**	**$3,818,703**	**$0**	**47.9%**	**100.0%**
Consortium Personnel - County[1]	$49,932	$116,136	$166,068	$166,068	$0	30.1%	100.0%
Consortium Personnel - Contractor[2,3]	$1,779,780	$1,872,855	$3,652,635	$3,652,635	$0	48.7%	100.0%
C-IV M&O	**$1,642,457**	**$1,356**	**$1,643,813**	**$1,643,813**	**$0**	**99.9%**	**100.0%**
Consortium Personnel - County	$478,274	$189	$478,463	$478,463	$0	100.0%	100.0%
Consortium Personnel - Contractor[2]	$1,164,183	$1,167	$1,165,350	$1,165,350	$0	99.9%	100.0%
LRS M&O	**$4,212,709**	**$62,202**	**$4,274,911**	**$4,353,667**	**$78,756**	**96.8%**	**98.2%**
Consortium Personnel - County	$4,212,709	$62,202	$4,274,911	$4,274,911	$0	98.5%	100.0%
Consortium Personnel - Contractor[2]	$0	$0	$0	$78,756	$78,756	0.0%	0.0%
Premise	**$133,811**	**$550,902**	**$684,713**	**$684,713**	**$0**	**19.5%**	**100.0%**
Consortium Personnel - County	$45,338	$406,328	$451,666	$451,666	$0	10.0%	100.0%
Consortium Personnel - Contractor[2]	$88,473	$144,574	$233,047	$233,047	$0	38.0%	100.0%
Total	**$19,232,238**	**$20,233,392**	**$39,465,630**	**$39,544,386**	**$78,756**	**48.6%**	**99.8%**

CalSAWS | SFY 2021/22 CONSORTIUM PERSONNEL BUDGET & FTEs

SFY 2021/22 - Consortium Personnel FTE Counts	Current/Planned FTEs (As of 10/2021)
CalSAWS DD&I and M&O	**192**
Consortium Personnel - County[1]	85
Consortium Personnel - Contractor[2]	75
Consortium Personnel - Contractor Limited Term[3]	19
TBD[4]	13
CalWIN M&O	**21**
Consortium Personnel - County[1]	1
Consortium Personnel - Contractor[2]	12
Consortium Personnel - Contractor Limited Term[3]	7
TBD[4]	1
C-IV M&O	**0**
Consortium Personnel - County[1]	0
Consortium Personnel - Contractor[2]	0
Consortium Personnel - Contractor Limited Term[3]	0
TBD[4]	0
LRS M&O	**0**
Consortium Personnel - County[1]	0
Consortium Personnel - Contractor[2]	0
Consortium Personnel - Contractor Limited Term[3]	0
TBD[4]	0
Premise	**2**
Consortium Personnel - County[1]	1
Consortium Personnel - Contractor[2]	1
Total	**215**

[1]Includes only Consortium Staff, does not include County Support Staff
[2]Includes RGS and CSAC employees
[3]Includes RGS, CSAC, and First Data Staff (Non-Employees)
[4]Does not account for backfill considerations

CalSAWS | SFY 2021/22 CHANGE BUDGET (APPLICATION MAINTENANCE / M&E HOURS)

Change Budget Category	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget
CalWIN M&O	**$10,531,550**	**$25,284,605**	**$35,816,155**	**$41,530,177**	**$5,714,022**	**25.4%**	**86.2%**
CalWIN M&O	$5,854,632	$7,821,795	$13,676,427	$13,676,427	$0	42.8%	100.0%
CalHEERS Interface Change Budget	$2,068,764	$500,000	$2,568,764	$8,282,786	$5,714,022	25.0%	31.0%
CalHEERS CSCN Change Budget	$0	$249,595	$249,595	$249,595	$0	0.0%	100.0%
CalWIN Premise	$2,608,154	$16,713,215	$19,321,369	$19,321,369	$0	13.5%	100.0%
C-IV M&O	**$6,384,626**	**$1,338,074**	**$7,722,700**	**$10,939,734**	**$3,217,034**	**58.4%**	**70.6%**
C-IV M&O	$5,728,000	$0	$5,728,000	$5,728,000	$0	100.0%	100.0%
CalHEERS Interface Change Budget	$179,644	$0	$179,644	$1,789,280	$1,609,636	10.0%	10.0%
Covered CA CSC Change Budget	$233,856	$0	$233,856	$233,856	$0	100.0%	100.0%
C-IV Premise	$243,126	$1,338,074	$1,581,200	$3,188,598	$1,607,398	7.6%	49.6%
LRS M&O	**$6,089,733**	**$85**	**$6,089,818**	**$6,089,818**	**$0**	**100.0%**	**100.0%**
LRS M&E	$5,203,244	$84	$5,203,328	$5,203,328	$0	100.0%	100.0%
CalHEERS Interface Change Budget	$886,489	$1	$886,490	$886,490	$0	100.0%	100.0%
CalSAWS M&O	**$9,045,464**	**$25,476,379**	**$34,521,843**	**$34,521,843**	**$0**	**26.2%**	**100.0%**
CalSAWS M&E	$7,154,808	$18,074,650	$25,229,458	$25,229,458	$0	28.4%	100.0%
CalHEERS Interface Change Budget	$809,631	$3,445,937	$4,255,568	$4,255,568	$0	19.0%	100.0%
BenefitsCal	$0	$0	$0	$0	$0	0.0%	0.0%
LRS/Calsaws Premise	$1,081,025	$3,955,792	$5,036,817	$5,036,817	$0	21.5%	100.0%
TOTAL	**$23,005,909**	**$26,622,764**	**$49,628,673**	**$58,559,729**	**$8,931,056**	**39.3%**	**84.7%**

Warranty & Liquidated Damages Detail - SFY 2021/22					
Category	**Contract**	**Service Month**	**Amount**	**Invoice Month**	**Invoice #**
Deliverable(s) to UAT on schedule	CalWIN	June-20	$5,000	July-21	60006752
Operations Deliverables and Reports Delivery	CalWIN	June-20	$263	July-21	60006752
CalWIN System Availability	CalWIN	May-21	$30,250	August-21	60007348
Disaster Recovery	CalWIN	July-21	$25,000	January-22	60009358
SLA Performance Liquidated Damages	CalWIN	August-21	$6,500	February-22	TBD
CalWIN System Availability	CalWIN	September-21	$8,750	January-22	60009358
CalWIN System Availability	CalWIN	October-21	$62,750	February-22	TBD
C-IV Application Maintenance	C-IV	April-21	$14,320	July-21	1100759393
C-IV Application Maintenance	C-IV	May-21	$4,475	August-21	1100766972
LRS Daily Prime Business Hours Availability	LRS/CalSAWS	April-21	$5,000	July-21	1100759977
LRS Daily Prime Business Hours Availability	LRS/CalSAWS	July-21	$6,000	December-21	1100794323
LDs - Security Incident	LRS/CalSAWS	September-21	$5,000	December-21	1100794323
LRS Daily Prime Business Hours Availability	LRS/CalSAWS	September-21	$2,000	December-21	1100794323
Imaging - Hyland Software	CalSAWS	September-21	$25,000	February	TBD
Imaging - Hyland Software	CalSAWS	October-21	In Process	TBD	TBD
CalSAWS	CalSAWS	October-21	In Process	TBD	TBD
CalSAWS	CalSAWS	November-21	In Process	TBD	TBD
Total			**$200,308**		

Hours & Credits					
Category	**Actuals**	**Projections (ETC)**	**EAC**	**Allowance**	**BALANCE +Under / (-Over)**
CalWIN Modernization ("Modification") Hours	$4,715,006	$2,006,374	$6,721,380	$9,428,370	$2,706,990
CalWIN Business Intelligence (BI)	$3,971,215	$0	$3,971,215	$3,971,215	$0
CalWIN IDMS (Applied to GA/GR)	$1,500,000	$0	$1,500,000	$1,500,000	$0
CalWIN Business Rules Engine (Applied to GA/GR)	$416,460	$3,083,540	$3,500,000	$3,500,000	$0
C-IV Royalty Fees	$200,000	$0	$200,000	$200,000	$0
Total	**$10,802,680**	**$5,089,914**	**$15,892,594**	**$18,599,585**	**$2,706,990**

CalSAWS Contract (Premise/App Maintenance Services)	Total Amount	Change Notice Ref.
Total Baseline Allocation (Amendment 23)	**$50,000,000**	
Previously Approved through June 2021	$21,229,544	ONE - NINE
CalHEERS Maintenance	$412,772	TEN
Get CalFresh (Code for America)	$1,238,837	TEN
Pre-populated Medi-Cal Redetermination Forms	$1,800,900	TEN
Age 50 or Older Full Scope Med-Cal Exp	$536,268	TEN
LRS M&E	$1,331,242	TEN
Stage One Continuous Eligibility (Fiscal Year Shift for CN5)	$0	ELEVEN
CalWORKs Time Clock	$1,204,950	ELEVEN
CalWORKs Child Support Pass-Through	$165,822	ELEVEN
Elderly Simplification Application	$499,902	ELEVEN
Pandemic Emergency Assistance Fund	$174,000	ELEVEN
CalFresh Public Assistance Definition Alignment	$574,896	ELEVEN
ForgeRock IAM Enterprise Enablement M&O (Extension of CN7)	$1,243,200	ELEVEN
CalHEERS Maintenance	$448,009	TWELVE
Extended C-IV Post-Deployment Support	$300,000	TWELVE
CDSS Reports Support	$299,976	THIRTEEN
CalSAWS Correspondence	$4,329,375	THIRTEEN
Additional CalSAWS M&E Services for SFY 2021/22	$670,590	THIRTEEN
Total Allocated Amounts	**$36,460,283**	
Total Remaining Allocation	**$13,539,717**	

CalSAWS Contract (County Purchases)	Total Amount	Change Notice Ref.
Total Baseline Allocation (Amendment 23)	**$20,000,000**	
N/A	$0	
Total Allocated Amounts	**$0**	
Total Remaining Allocation	**$20,000,000**	

Deloitte Portal/Mobile	Total Amount	Work Order Ref.
Total Baseline Allocation (Change Order 3)	**$5,000,000**	
Customer Compensation Payments	$7,728	ONE
Pre-populated Medi-Cal Redetermination Forms	$682,583	TWO
Get CalFresh (Code for America)	$422,067	THREE
Total Allocated Amounts	**$1,112,377**	
Total Remaining Allocation	**$3,887,623**	

Deloitte CalWIN ISS (County Purchases)	Total Amount	Work Order Ref.
Total Baseline Allocation (Amendment 2)	**$8,000,000**	
Total Allocated Amounts	**$0**	
Total Remaining Allocation	**$8,000,000**	

Note: Removed First Data C-IV Premise as N/A as of 9/30/2021. Removed Accenture C-IV Premise and County Purchase as N/A of 12/3/21.

CalWIN Contract (Premise/App Maintenance Services)	Total Amount	Change Order Ref.
Total Baseline Allocation	**$54,516,908**	
Previously Approved Projects	$18,419,400	N/A
Pre-populated Medi-Cal Redetermination Forms	$575,000	TWO
CalWORKs Time Clock	$1,413,261	THREE
Pandemic Emergency Assistance Fund	$434,588	THREE
Elderly Simplified Application Project	$156,500	FOUR
Cal-OAR Modifications and Cal-OAR Client Satisfaction Survey	$99,182	FOUR
Total Allocated Amounts	**$21,097,931**	
Total Remaining Allocation	**$33,418,977**	

CalWIN Contract (County Purchases)	Total Amount	Change Order Ref.
Total Baseline Allocation	**$6,968,662**	
Previously Approved	$2,021,592	N/A
Projects 60548 and 60549	$177,419	FOUR
Total Allocated Amounts	**$2,199,011**	
Total Remaining Allocation	**$4,769,651**	

First Data LRS Contract (Staff Augmentation Services)	Total Amount	Change Notice Ref.
Total Baseline Allocation (Amendment 7)	**$1,000,000**	
Previously Approved through June 2021	$337,792	ONE - TWO
Testing Staff Augmentation	$40,832	THREE
Testing Staff Augmentation	$116,928	FOUR
Total Allocated Amounts	**$495,552**	
Total Remaining Allocation	**$504,448**	

Infosys Contract (App Maintenance Services)	Total Amount	Change Notice Ref.
Total Baseline Allocation	**$10,000,000**	
Previously Approved	$7,002,152	
Total Allocated Amounts	**$7,002,152**	
Total Remaining Allocation	**$2,997,848**	

ClearBest	Total Amount	Work Order Ref.
Total Baseline Allocation (Change Order 6)	**$4,000,000**	
Central Print	$91,120	ONE
Get CalFresh (Code for America)	$89,110	TWO
Pre-populated Medi-Cal Redetermination Forms	$248,349	THREE
Age 50 or Older Full Scope Med-Cal Exp	$65,493	FOUR
CalWORKs Time Clock	$181,374	FIVE
Elderly Simplification Application	$49,932	SIX
OCAT QA Services through June 2022	$50,040	SEVEN
CalFresh Public Assistance Definition Alignment	$86,184	EIGHT
QA Project Management Services	$737,968	NINE
Total Allocated Amounts	**$1,599,570**	
Total Remaining Allocation	**$2,400,430**	

13. Policy Update

Policy Updates

Near Future Watch Items

- Governor Newsom's Proposed Budget – January 2022
  - Upon release will be reviewing for impacts to current release and migration wave schedules if new policies and program requirements introduced.
  - Coordination with CalSAWS to determine level of automation and timing.

- Medi-Cal Public Health Emergency (PHE) Period
  - Once end-dated will prompt automation actions for renewals and "undoing coding" that has prevented system batch run negative actions from being 'auto-authorized' by CalWIN.
  - DHCS is aware both CalWIN and CalSAWS need time to reinstate automation.

CalFresh Emergency Assistance Allotments

Year End totals

CalWIN Totals	
Total $ issued for 2020	$1,064,997,378.00
Total $ issued for 2021	$1,899,349,316.86
Grand total - dollars issued	*$2,964,346,694.86*
Total cases touched for 2020	5,910,625
Total cases touched for 2021	10,815,162
Grand total - cases touched	*16,725,787*

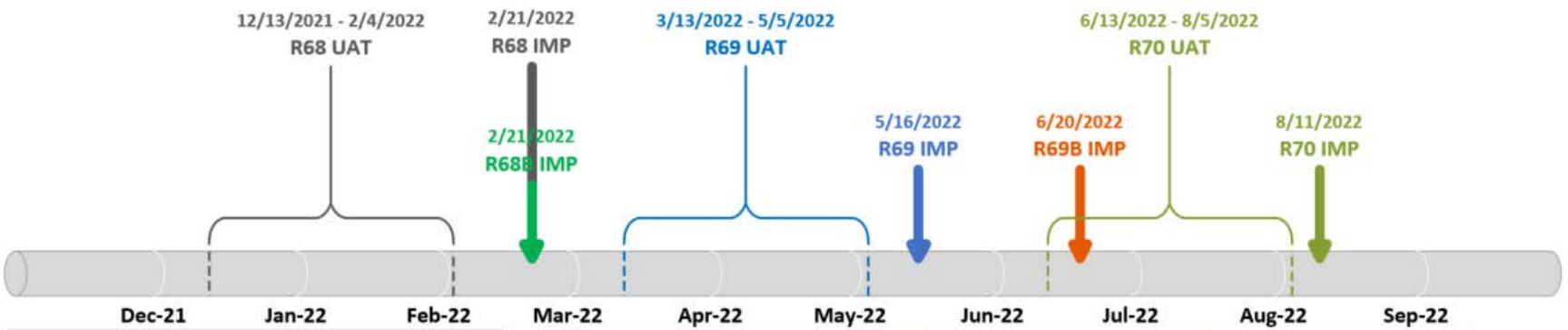
2020 - benefits began being issued in April

2021 - issued all 12 months

Next issuance January 14, 2022

Rev: 1/7/2022

CalWIN Release Delivery Impact



R68 –2/21/2022
(18,356 Effort Hours)

55738 CW Clarification of Mandatory Incl Regs for AU Composition
58070 MOD00 Enh of Individual Level Eligibility Determinations
58210 CalFresh ESAP SAR 7 Elimination
58889 Treatment of CalWORKs/RCA Cases on Incom ICTs
59147 Pre-popul MAGI/Non-MAGI Medi-Cal Ann Ren Form Redesign – PII
59233 Upd MyBenefits CalWIN to collect the Sexual Orient Gender Identity (SOGI)
59249 BREFS EHIT Verify Enh- Add Value Column
59358 Aid Code 3F Update
59916 CF296 Report Modifications
59550 Cov CA Aid Codes (X1–X9) Not Consd as MC w/o Share of Cost
59772 CMS PI - Identified Changes that align to respond the SIRFRA # 1107
59594 Enh of Prop Budget under the Spousal Impoverishment Prov
60339 CMS PI - Identified Changes that align to respond the SIRFRA # 1107
60959 Removal of Part A of MRS056R MR Report
60892 Add Aide Code "R1" MRD081R, MRD083R, MRD098R and MRD138R

R68B –2/21/2022 - *(24,102 Effort Hours)*

59046 Test Only (TOD) for CalHEERS R22.2 CalWIN R67B
59250 Citizenship Verif Mark "Not Received", - CalHEERS Show "SAWS Verified"
59524 CalHEERS (R22.2 Tech Refr) - Repl Partner Access Gateway with Red Hat
59549 Case Linkage per CalHEERS Update (CH 171387)
59551 Verify Current Inc Svc for FDSH e-verif of income (Work Number)
59553 BREFS CalHEERS App Life Cycle (CH 171373)
59578 Impl Addll Language Pref per MEDS Update (CH 168267)
59693 MAGI ARPA Postpartum Extension (CH 182474)
59694 American Rescue Plan Act (ARPA) Postpartum Care for Non-MAGI MC
59743 Verification Caching Phase II (CH 172212)
60032 MAGI Health4All Companion to CalHEERS CR 159158
60033 Health4All - Older Californian Expansion for Non MAGI

R69 –5/16/2022
(30,341 Effort Hours)

58079 MOD02 CalWORKs Time Limit Changed to 60 Months
58211 MOD00 Repeal of the WTW 24-Month Time Clock
58240 Proposal: Full Implementation of Level of Care Rate Determination Protocol (LOCP)
59790 IEVS asset verification request at application
59847 Automation of housing supplement across counties for Foster Care THP-NMDs program
60173 MOD05 CalSAWS Conversion (Retention Documents and CC Replication)
60545 CMS PI Revision per DHCS
60420 CW Income Disregard Increase Effective 6/1/2022
60458 PPO Eligible Upon Application Effective 7/1/2022
60459 CW/CF Two Year Establishment and Calculation Timeframe for Overpayments/Overissuances
60460 Enhancement of Non-Compliance to Apply for or Accept Unconditionally Available Income
60173 MOD05 CalSAWS Conversion (Retention Documents and CC Replication)
60549 CD ORG Pre-Populated CalFresh Applications
60779 Cal-OAR – Add existing field (Variable #23 - WTW_SRED) to all Cal-OAR Reports
60783 Increase of Asset Limits
60581 ACL 20-129 Sanctioned individuals in TCF household
60580 Proposal: CF 29C Change Mailing Date
60579 SAVE Update Step 2
60259 CD SDG -EBT Transportation Payments for GR and FSET

R69B –6/20/2022
(8,878 Effort Hours)

60518 Addition of Federally Recognized Tribes (CH 174936)
60519 Case Linkage Phase II (CH181476)
60204 Medi-Cal Annual Redeterminations for Pregnant/Postpartum Individuals and Deemed Infants
60024 RT Only - EID for CalWORKs/RCA Applicants Eff 7/1/2022
60806 Send Tax Filing Info to CalHEERS for all individuals on EDR (CH 160531)
60695 NA Back 9 Revision
60418 CalWIN to send only one disposition to CalHEERS for Non- AGI Medi-Cal only case

R70 –8/15/2022
(1,306 Effort Hours)

60584 Revision to the Notice of Denial or Pending Status CF 377.1A
60782 EBT Claim NOAs - Add List Variable
60415 SUAS continue through 24 or 36 month certification
60405 "Ignore e-Verification for Non-MAGI" Section
59404 CoveredCA Aid Codes (X1 – X9) Not Considered As Medi-Cal Without Share-of-Cost (SOC) - Ling Term Solution
60875 CalFresh ABAWD Informing Notice CF 886

*Forecasted total Effort Hours will increase as estimates are finalized and if additional content is added to the releases.

14. CalSAWS General Membership Meeting: January 27, 2022

15. Adjourn Meeting

- Next meeting March 18, 2022