Whitelist Information for the CalWIN T-12 Readiness Survey

The Readiness Surveys will be distributed directly to CalWIN county users via email addresses provided by the Wave 1 counties. The email the surveys will come from will be **Admin Deloitte** <uschangescoutadmin@deloitte.com>

NOTE: We are using Salesforce to distribute the surveys so if you are having trouble accessing the CalWIN T-12 Readiness Survey or are not receiving the emails, add the Salesforce domains and IP addresses listed below to your whitelist not just ████████████████████████████████

Salesforce's IP Ranges

IPv4 Network	IPv4 IP Range
13.108.0.0/14	13.108.0.0 - 13.111.255.255
66.231.80.0/20	66.231.80.0 - 66.231.95.255
68.232.192.0/20	68.232.192.0 - 68.232.207.255
96.43.144.0/20	96.43.144.0 - 96.43.159.255
128.17.0.0/16	128.17.0.0 - 128.17.255.255
128.245.0.0/16	128.245.0.0 - 128.245.255.255
136.146.0.0/15	136.146.0.0 - 136.147.255.255
198.245.80.0/20	198.245.80.0 - 198.245.95.255
199.122.120.0/21	199.122.120.0 - 199.122.127.255
204.14.232.0/21	204.14.232.0 - 204.14.239.255
34.226.36.48/28	34.226.36.48 - 34.226.36.63
34.211.108.32/28	34.211.108.32 - 34.211.108.47
13.58.135.64/28	13.58.135.64 - 13.58.135.79
13.56.32.176/28	13.56.32.176 - 13.56.32.191
35.182.14.32/28	35.182.14.32 - 35.182.14.47

Additionally, the Salesforce team also recommends the following IPs

Region	Connections to Salesforce	Connections from Salesforce

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USA	3.228.190.251 34.206.116.149 35.174.143.92 52.203.77.201 54.156.107.163 54.158.77.4 54.163.166.54 54.83.60.38 107.21.202.122	3.225.151.145 3.225.240.254/32 18.204.28.162/32 18.211.105.61 34.197.58.108 34.204.111.166/32 52.3.16.30 52.22.251.194 52.70.135.185

For Receiving Emails

Certain filters and firewalls may prevent emails from reaching inboxes. This may be the case if you're not receiving emails.

What do we recommend?

Instead of allowing lists, we recommend relying on standard email security protocols - TLS, SPF, DKIM and DMARC. If you are experiencing issues receiving email from Salesforce, please check with your IT department or the person managing your system to ensure that:

• Antivirus system is not blocking Salesforce emails (including how your rules and filters are setup)

• SPF, DKIM, and DMARC are properly configured

• Firewall is not blocking IPs

• Mail is arriving in the SPAM folder

• Issues with TLS - notes Salesforce currently only supports TLS 1.2 for email encryption

• TLS Mail Delivery - Supported TLS Cipher suites