

[CA-226399] Framework for GA GR Manual Correspondence Phase 1

Issue Type: Team Responsible: SCR Assignee: **Eligibility** Rupalatha Putta Fix Version/s: **Designer Contact:** Change Type (SCR): [22.03] Stephanie Hugo **Enhancement**

Minor Version: **Expedite Changes:** Estimate: Start Build 549

Regulation Reference: Reporter: Created: Girish Chakkingal 03/15/2021 10:33 AM

Status: Impact Analysis: Outreach Required: In Development

Policy/Design Training Impacted: Funding Source: Adelaide Mendoza Other Consortium Contact:

Project Phase (SCR): Funding Source ID: Migration

Other Agency Cross

Reference:

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's

implementation as well as the automation and monitoring of their GROW program.

Request: A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties

> to opt into this solution in the future. This change request will add the Manual-only correspondence records to CalSAWS.

Recommendation: 1. Add Correspondence Records of Manual-Only Correspondences to CalSAWS

> As part of the GA/GR Automated EDBC/CC Counties Program Correspondence Service implementation we are enabling the users to generate Manual Correspondences by accessing the "GA/GR Correspondence" or "GA/ GR Customer Reporting" tabs on the Template Repository page (CA-225258). Once the PDFs are returned to the CalSAWS system the correspondence details (such as Correspondence Names and Numbers) need to be inserted into the CalSAWS database in order for us to display the correct names and numbers on the Distributed Documents page. "CA-226399 - List of Manual-Only Correspondences.xlsx" lists the correspondences that have been determined as Manual-Only. These correspondences will not be visible through the Template Repository

Search.

Outreach Description:

Operational Impact: