

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-234658

Prevent Benefit Reduction without the 10-day
NOA for late SAR 7 and RD Processing

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Meenavalli S
	Reviewed By	Jason F, Ritu Ch, Caroline B, Binh Tran

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12/16/2021	1.1	Added Assumptions with the SCR's	Meenavalli S
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Table of Contents

1	Overview	4
	1.1 Current Design.....	4
	1.2 Requests	4
	1.3 Overview of Recommendations	4
	1.4 Assumptions	4
2	Recommendations	5
	2.1 CW/CF EDBC Rules Update.....	5
	2.1.1 Overview.....	5
	2.1.2 Description of Changes.....	5
	2.1.3 Programs Impacted	6
	2.1.4 Performance Impacts	6
3	Supporting Documents	6
4	Requirements	7
5	Migration Impacts	7
6	Outreach	7
7	Appendix	7

1 OVERVIEW

In CalSAWS, for CW(CalWORKs), RCA (Refugee Cash Assistance) and CF (Cal-Fresh) Programs when the SAR7 or RE EDBC's run, CalSAWS application will evaluate and determine the benefits based on the worker entered data collection details. The new EDBC benefit amount could be either an increase or decrease or the same based on the new data entered.

Note: RCA Program will have SAR7 and not RE.

1.1 Current Design

For the CW/RCA and CF Programs when the SAR7 or RE EDBC's run with any new Income added etc., that negatively impacts the benefits, after the 10-day NOA cutoff for the SAR7/RE due month and if the EDBC is run after the SAR7 or RE due month, the EDBC is reducing the benefits without providing timely NOA and applying the changes.

1.2 Requests

The purpose of this SCR is to not apply the negative impact changes before the 10-day timely notice and reduce the benefits. The negative impact changes should apply after giving the timely Notice and should reduce the benefits.

1.3 Overview of Recommendations

- Update the EDBC logic to set the Run reason SAR7/RE on the come-up month and not in the current month if the 10-day timely notice is not issued.
- Update the EDBC logic to not apply the changes in the month when the benefits are reducing, and 10-day timely notice is not issued.
- Update the EDBC logic to apply the changes (apply date logic) in the month when the benefits are reducing after a timely Notice of Action is issued.

1.4 Assumptions

- There will be no Batch Run for this SCR.
- This change will apply to all counties.
- SCR CA-232056 (Release TBD) – Reduce Cal-Fresh (CF) Benefits after RE without 10 Day Notice is created and will be prioritized as per the CW/CF Priority list.
- SCR CA-218060 (Release 21.07) – When EDBC run after SAR7/RE month (future month) is Read Only EDBC with 10-day Negative Action, set Run Reason SAR7/RE to the future-future month for the Regular EDBC and packet status to be Completed.

2 RECOMMENDATIONS

2.1 CW/CF EDBC Rules Update

2.1.1 Overview

To ensure that RE/SAR7 run reason populate on the EDBC and to prevent benefits reduction without 10-day timely notice, EDBC rules need to be updated.

2.1.2 Description of Changes

1. Update the EDBC logic to set the Run reason SAR7/RE on the first month which is having Regular EDBC with reduced benefits to have a 10-day Timely NOA.
2. Update the EDBC logic to advance the RE due month based on the RE run reason when Authorized.
3. Update the Customer Reporting logic to flip the SAR7/RE packets that are marked as "Reviewed-Ready to Run EDBC" to "Complete-EDBC Accepted" when Authorized with Run Reason SAR7/RE.
4. Update the apply date / change reason logic to not reduce the benefits when timely notice not generated and
 - a. Prevent the benefit amount from being reduced and authorize the prior month benefit
 - b. Prevent the Run reason to set SAR7/RE and Packets to not marked as complete.
 - c. Mark the EDBC as Read Only EDBC with Type Reason: 10-Day Negative Action
5. When Rerun EDBC for the month after past due, the change reason logic should apply with Run reason SAR7/RE and reduce the benefits after timely NOA issued.

EDBC Scenario 1 (Current Functionality): Case with CW/CF SAR7/RE Due: 12/31/2021.

- a. Add income to reduce the benefits
- b. Mark the SAR7 Packet in Customer Reporting Page to "Reviewed-Ready to Run EDBC".
- c. Run EDBC after the 10-day cutoff for 01/2022 and 02/2022 in the month of 12/2021 (After 10-day for the 01/2022 month)

Expected Results:

- i. CW/CF EDBC for 01/2022 will be Read-Only EDBC with Type Reason: 10-Day Negative Action
- ii. CW/CF EDBC for 02/2022 will be Regular EDBC with reduced benefits to generate a Timely NOA.
- iii. 02/2022 EDBC will have Run reason: SAR7/RE

- iv. SAR7/RE Packet to be flipped to "Complete-EDBC Accepted" when Authorized.
- v. If RE, RE Due date to be advanced when Authorized.
- vi. After the benefits are issued for 01/2022, rerun EDBC for 01/2022 to establish an overpayment / over issuance.
- vii. Populate 01/2022 EDBC to have Run reason: SAR7/RE

EDBC Scenario 2: Case with CW/CF SAR7/RE Past Due: 12/31/2021

- a. Add income to reduce the benefits
- b. Mark the SAR7/RE Packet in Customer Reporting Page to "Reviewed-Ready to Run EDBC".
- c. Run EDBC for 01/2022 and 02/2022 in the month of 01/2022 (After 10-day for the 01/2022 month)

Expected Results:

- i. CW/CF EDBC for 01/2022 will be Read-Only EDBC with Type Reason: 10-Day Negative Action without any benefit reduction for the first EDBC run due to late SAR7/RE
- ii. CW/CF EDBC for 02/2022 will be Regular EDBC with reduced benefits to generate a Timely NOA.
- iii. 02/2022 EDBC will have Run reason: SAR7/RE
- iv. SAR7/RE Packet to be flipped to "Complete-EDBC Accepted" when Authorized.
- v. If RE, RE Due date to be advanced when Authorized.
- vi. After the benefits are issued for 01/2022, rerun EDBC for 01/2022 to establish an overpayment / over issuance.
- vii. Populate 01/2022 EDBC to have Run reason: SAR7/RE

2.1.3 Programs Impacted

CalWORKs, Refugee Cash Assistance, Cal-Fresh

2.1.4 Performance Impacts

N/A

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment

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4 REQUIREMENTS

None

5 MIGRATION IMPACTS

None

6 OUTREACH

None

7 APPENDIX

None