Medi-Cal CalHEERS – BREfS Application Life Cycle

Purpose

The purpose of this job aid is to provide the information for an individual who reapplies for Insurance Affordability Programs (IAP) on the CalHEERS portal, and how the information is sent to, received by, and displayed in CalSAWS.

Reapplication Information sent to CalSAWS

CalHEERS will lift a Medi-Cal Negative Action and/or Non-Compliance when an individual applies for coverage via the Portal. An individual may reapply for coverage through the CalHEERS portal when their current eligibility status is Ineligible, Discontinued, or Undetermined.

When a Negative Action or Non-Compliance has been lifted by CalHEERS, an Eligibility Evaluation Reason Code (EERC) is sent to the System The individual discontinued from MAGI Medi-Cal will remain discontinued from MAGI Medi-Cal when outside of the MAGI Medi-Cal FPL Limit, and soft Paulse will not be triggered from a subsequent Report a Change (RAC).

Applicant rules will apply for MAGI Medi-Cal when a consumer reapplies in the portal and CalHEERS will not persist negative action when it is no longer necessary, nor treat this reapplication as a Report a Change (RAC) for IAPS, triggering erroneous Soft Pause protection.

The system changes in CalSAWS and CalHEERS allow the systems to align with the existing SAWS application life cycle, e.g., Reapplication scenarios. This information is now displayed in both systems.

MAGI Determination Detail page

The MAGI Determination Detail page displays a section under both the MAGI budget and the APTC budget, which records a Negative Action Reason and/or Non-Compliance Reason(s), received in the Determination of Eligibility Response (DER).
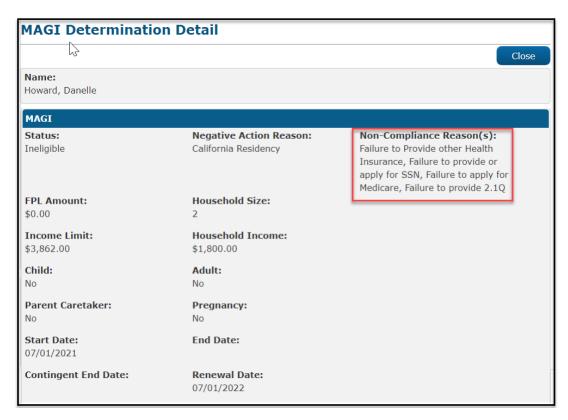
Negative Action Reasons

The possible values in this field are blank, or the Negative Action reason provided for the budget for either/or MAGI or APTC program(s). This field displays the information received in the DER transaction; previously on this portion of the page

it was displayed from the Negative Action reason sent in the Eligibility Determination Response (EDR).

Non-Compliance Reason(s)

The possible values in this field are blank, or the Non-Compliance reason provided for the budget for either/or MAGI or APTC program(s). This field displays the information received in the DER transaction.

Eligibility Evaluation Reason Codes

CalSAWS will save and display the Eligibility Evaluation Reason codes (EERC) received in an DER when an individual has reapplied for Insurance Affordability Programs on the CalHEERS portal. When the individual reapplies through the CalHEERS portal, the previous Negative Action or Non-Compliance reason(s) will be lifted.

The two EERCs will be displayed on the following pages in the System:

- MAGI Determination Summary page
- MAGI Determination Detail page
- MAGI Referral Detail page

EERC Consumer Elected to Re-Apply on CalHEERS Portal, Negative Action Lifted

The EERC for lifting of the Negative Action states:

The person did not have active eligibility and elected to reapply on the CalHEERS portal, Negative Action was Automatically Lifted.

EERC Consumer Elected to Re-Apply on CalHEERS Portal, Non-Compliance Lifted

The EERC for lifting of the Non-Compliance states:

The person did not have active eligibility and elected to reapply on the CalHEERS portal, Non-Compliance was Automatically lifted.