Imaging – Defects That Affect Finding Documents

Defect #	Target Date	Defect Description/Next Actions	Workaround steps for locating documents
CA-237374	2/11/2022	**Short Description: Case Linked E-Apps Submitted to Imaging with Blank Case Number.** **Impact:** Upon linking e-Applications to cases, documents are updated to case context without case numbers. Documents are not searchable by case number.	Documents can be located by using the CalSAWS Point of Service link on Task navigation bar via Case Summary page.
CA-240446	2/11/2022	**Short Description: Retro Active fix to folders not in workflow** **Impact:** ~42,000 restored documents are not viewable on case after submission from workflow due to processing error of the workflow folder.	No Workaround: Users should submit tickets for the Imaging team to manually resolve until the retro fix can be deployed by the Imaging vendor.
CA-239493	2/16/2022	**Short Description: Retro Active fix to documents impacted by CA-235161 – Person Drawer Case Documents.** **Impact:** Documents impacted prior to defect CA-235161 release do not show up in search results when searching for document by case number in the "All Case Archived" search or images button links.	Users can search for the impacted documents by performing a search using the Case Number in the place of CIN via the "All Persons Archived" search.
CA-237631	2/18/2022	**Short Description: System Queue Times seen taking up to 4-hours to process items.** **Impact:** When submitting documents from the QA and Indexing queue, they may take up to 4-hours to appear on a case depending on the system load.	Users may need to wait up to 4 hours for documents to show up on cases.
CA-239697	3/4/2022	**Short Description: QA & Indexing Queue "Created by" Constraint not working.** **Impact:** When using the "Created by" search constraint from within the "QA & Indexing Queue" results in no returned search results.	Users can add an additional constraint such as "Folder creation date" or "Bundle ID" to narrow the number of results. Users can also use the browser find option "Ctrl+F" to search for usernames in the creation user column.
CA-239725	3/4/2022	**Short Description: Socket Timeout Error for search filter "All Case Archive: Captured by User by Dates"** **Impact:** Users are unable to use the default search filter "All Case Archive: Captured by User by Dates".	Users can use the other 'All Case Archive' default search filters to narrow down results or create a custom search; however, using the 'Created By' constraint will result in the "java.net.SocketTimeoutException: Read timed out" error.
CA-236442	3/4/2022	**Short Description: Newly scanned documents are merged/appended with archived documents.** **Impact:** In some cases, documents classified by OCR do not honor the "Applicable Date" values when indexing is updated. This may result in newly scanned documents appending to previously archived documents on the same case with matching document context.	Documents can be found by searching for the case and form number. Users should look at documents with larger than normal page counts to easily identify appended documents.