

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-226398 DDID 2319 - Framework for GA GR
Manual Correspondence phase 2

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Harish Katragadda
	Reviewed By	Stephanie Hugo

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1 OVERVIEW

This SCR will implement the Sixth group of Non-EDBC triggers for GA/GR Automated EDBC/CC Counties Solution.

1.1 Current Design

The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

1.2 Requests

A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will add additional Non-EDBC correspondence triggers through either online or batch.

1.3 Overview of Recommendations

1. GA/GR Correspondence Master Data Update Outbound Web Service
2. GA/GR Correspondence Master Data Batch Job.
3. GA/GR Correspondence Master Data Confirmation Inbound Web Service.
4. CalSAWS Reference Data Outbound Web service.
5. GA/GR County Correspondence Administration.
6. GA/GR Consortium Correspondence Administration.
7. Non-County Staff Detail Page.
8. Non-County Staff Search Page.
9. Distributed Documents Search Page.
10. GA/GR Correspondence Framework.
11. Customer Reporting Detail Page.
12. SAR 7 - GR Correspondence Batch Trigger.
13. SAR 7 - GR Customer Reporting Batch Trigger.
14. SAR 7 - GR Correspondence.
15. SAR 7 - GR (SAR 7A/SAR 7) Correspondence.
16. SAR 7 – GR Not Received (X-NOA) Discontinuance Notice Triggers.
17. SAR 7 – GR Incomplete (Y-NOA) Discontinuance Notice Triggers.

1.4 Assumptions

1. All the changes in this SCR will not affect the Los Angeles GA, GA (Managed) and GA (Non-Managed) programs.
2. This SCR will only implement triggers based on the existing CalWIN GA/GR Correspondences. Verbiage and format are not covered in this SCR.
3. All triggers are based on current existing triggers in CalWIN.
4. The triggers will only be available to cases from counties that are mentioned in the recommendation's respective "Correspondence Information" section.

5. The functionality of this SCR will be disabled until activated by the system property flag established in SCR CA-215669.
6. Miscellaneous Parameter implementation and functionality is covered in SCR CA-215920 covering the technical details of the GA/GR Correspondence Functionality on the CalSAWS side.
7. This SCR follows the general Online Non-EDBC Correspondence Generation recommendation (rec. 2.1) from SCR CA-215670.
8. The consolidation logic implemented in SCR CA-215920 applies to all correspondences on this SCR.
9. Process of handling after receiving the Incomplete Periodic Reporting correspondence will be handled as per the County Business Process and is not automated.
10. Update to the Non-Staff detail Page will not effect the current Classification titles.
11. Update to the login Home Page will not effect the current login Home page for users with other rights.
12. Not Received and Incomplete discontinuance using county Periodic report Correspondences are implemented in SCR CA-237007.

2 RECOMMENDATIONS

2.1 GA/GR Correspondence Master Data Update Outbound Web Service

2.1.1 Overview

The GA/GR Correspondence Master Data Update Outbound Web Service will be invoked from CalSAWS to receive updates from GA/GR Correspondence Service for updates of GA/GR Correspondence Master data in the GA/GR Correspondence Service.

2.1.2 Description of Change

1. Create the GA/GR Correspondence Master Data Update Outbound Web Service that will request for updates to the CalSAWS GA/GR Correspondence data:
 - a. Create GA/GR Correspondence Master Data Update Request Parameters. Please refer to the "GA GR Correspondence Master Data Update Outbound Web Service.docx" (Supporting Document 2) document for additional details Request Parameters.
 - b. Create a Staging table to stage the Correspondence data from the GA/GR Correspondence Service.
2. Create a Batch Job to Call the GA/GR Correspondence Master Data Update Outbound Web Service.

2.1.3 Execution Frequency

Start of the Batch Cycle for the batch day (Monday – Saturday)

2.1.4 Key Scheduling Dependencies

N/A

2.1.5 Counties Impacted

GA/GR Automated EDBC/CC Solution Counties (Current 18 CalWIN counties)

2.1.6 Data Volume/Performance

N/A

2.1.7 Interface Partner

GA/GR Correspondence Service (Hosted by Gainwell)

2.1.8 Failure Procedure/Operation Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e contacting the external partner if there is an account or password issue, etc.)

2.2 GA/GR Correspondence Master Data Batch Job

2.2.1 Overview

The GA/GR Correspondence Master Data update the CalSAWS database with the updates from the Staging table created in Recommendation 2.1.

2.2.2 Description of Change

1. Update the Correspondence Master Data in CalSAWS from the staging table
 - a. Existing correspondence
 - i. End date the existing current record.
 - ii. Create a new record with the update effective from the date in the Staging table.
 - iii. Add a DOC_TEMPL_LANG record if a new language is added to the Correspondence effective from the date in the Staging table.
 - iv. End Date DOC_TEMPL_LANG record if a language is removed from the Correspondence.

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- b. New Correspondence
 - i. Create record for the Correspondence with effective from the date in the Staging table.
 - ii. Create DOC_TEMPL, DOC_TEMPL_LANG, DOC_TEMPL_PGM records for the correspondence.
2. Once the updates are made successfully, invoke CalSAWS Master Data Outbound Confirmation request (Supporting Document 3) to GA/GR Service to confirm GA/GR Correspondence data is successfully applied in CalSAWS.

2.2.3 Execution Frequency

Daily (Monday – Saturday)

2.2.4 Key Scheduling Dependencies

Predecessor:

- GA/GR Correspondence Data Update Outbound Web Service Job (Recommendation 2.1)
- NOA and Form Processing Jobs

2.2.5 Counties Impacted

GA/GR Automated EDBC/CC Solution Counties (Current 18 CalWIN counties)

2.2.6 Data Volume/Performance

N/A

2.2.7 Failure Procedure/Operation Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., contacting the external partner if there is an account or password issue, etc.)

2.3 GA/GR Correspondence Master Data Confirmation Inbound Web Service

2.3.1 Overview

The GA/GR Correspondence Master Data Confirmation Inbound Web Service will be invoked from the GA/GR Correspondence Service to confirm GA/GR Correspondence Service Master data is successfully applied in the Service repository.

2.3.2 Description of Change

1. Create the Correspondence Master Data Inbound Web Service that will get the confirmation of CalSAWS GA/GR Correspondence data in the GA/GR Service Repository:
 - a. Create GA/GR Correspondence Master Data Confirmation Inbound Web Service Request Parameters. Please refer to the "GA GR Correspondence Master Data Confirmation Inbound Web Service.docx" (Supporting Document 3) document for additional details Request Parameters.
 - b. If the Confirmation of the CalSAWS GA/GR Correspondence data in the GA/GR Service Repository is returned as not Successful, revert the changes for GA/GR Correspondence Master Data for the day.

2.3.3 Execution Frequency

The GA/GR Correspondence Master Data Confirmation Inbound Web Service will be invoked once the GA/GR Correspondence Service has updated or failed to update the Correspondence Master Data in the GA/GR Service repository.

2.3.4 Key Scheduling Dependencies

N/A

2.3.5 Counties Impacted

GA/GR Automated EDBC/CC Solution Counties (Current 18 CalWIN counties)

2.3.6 Data Volume/Performance

N/A

2.3.7 Interface Partner

GA/GR Correspondence Service (Hosted by Gainwell)

2.3.8 Failure Procedure/Operation Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e contacting the external partner if there is an account or password issue, etc.)

2.4 CalSAWS Reference Data Outbound Web Service

2.4.1 Overview

CalSAWS reference Data Outbound Web Service will be invoked from the GA/GR Correspondence Service to retrieve CalSAWS Reference Data from the lookup tables.

2.4.2 Description of Change

1. Create the CalSAWS reference Data Outbound Web Service that send the lookup data from the CalSAWS lookup tables:
 - a. Create GA/GR Correspondence Master Data Confirmation Inbound Web Service Request Parameters. Please refer to the table "CalSAWS reference Data Outbound WebService.docx" (Supporting Document 4) for additional details for Parameters.
2. Retrieve the the data from the lookup that has changed since the Job last ran.

2.4.3 Execution Frequency

Daily (Monday - Sunday)

2.4.4 Key Scheduling Dependencies

Start of the Daily Batch Cycle

2.4.5 Counties Impacted

GA/GR Automated EDBC/CC Solution Counties (Current 18 CalWIN counties)

2.4.6 Data Volume/Performance

N/A

2.4.7 Interface Partner

GA/GR Correspondence Service (Hosted by Gainwell)

2.4.8 Failure Procedure/Operation Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e contacting the external partner if there is an account or password issue, etc.)

2.5 GA/GR County Correspondence Administration

2.5.1 Overview

GA/GR Correspondence Administration current visibility is based on the County.

The screenshot displays the CalSAWS Admin Tools interface. The top navigation bar includes the CalSAWS logo, user information (Sacramento GAGR3), and various utility links like Journal, Tasks, Help, Resources, Page Mapping, Images, DCFS Images, and Log Out. The main navigation menu contains tabs for Case Info, Eligibility, Empl. Services, Child Care, Resource Databank, Fiscal, Special Units, Reports, Client Corresp., and Admin Tools. The Admin Tools menu is expanded, showing a list of options: Flag, County Announcement, County Authorizations, County Benefit Issuance Thresholds, County Security Roles, Automated Actions (Document Routing, MEDS Alert Admin, Task Admin, Audit, Non-County Staff, Correspondence, Campaign, Emergency Text), Tasks (Task Settings, Task Reassignment, Task Types, Task Upload), Referral Assignments, GA/GR County Admin (Rules, Fiscal, Grants/Income, Correspondence), and Admin Tools. A search bar with 'Refine Your Search' and 'Add Flag' buttons is visible. A message states 'No Data Found' and another indicates 'This Type 1 page took 0.33 seconds to load.'

2.5.2 Description of Change

1. Remove check for access for Counties opted in for GA/GR Automated EDBC/CC Counties solution for 'Correspondence' tab.
2. Remove the current security rights for 'Correspondence' and update with the new rights in Security Updates section.

2.5.3 Page Location:

- Global: Admin Tools
- Local: Admin
- Task: GA/GR County Admin

2.5.4 Security Updates

Security Rights

Security Right	Right Description	Right to Group Mapping
GAGRCountyCorrespondenceWorkerView	GA/GR County Correspondence	GA/GR County Correspondence Administration Worker View GA/GR County Correspondence Administration Worker Edit
GAGRCountyCorrespondenceWorkerEdit	GA/GR County Correspondence	GA/GR County Correspondence Administration Worker Edit
GAGRCountyCorrespondenceBusinessAnalystView	GA/GR County Correspondence	GA/GR County Correspondence Administration Business Analyst View GA/GR County Correspondence Administration Business Analyst Edit
GAGRCountyCorrespondenceBusinessAnalystEdit	GA/GR County Correspondence	GA/GR County Correspondence Administration Business Analyst Edit

Security Groups

Security Group	Group Description	Group to Role Mapping
GA/GR County Correspondence Administration Worker View	This group has the capability to access the County Correspondence Tab and View the GA/GR County Correspondences for Worker.	See the Security Matrix for the group to role associations
GA/GR County Correspondence Administration Worker Edit	This group has the capability to access the County Correspondence tab and make modifications to the GA/GR County Correspondences for Worker.	See the Security Matrix for the group to role associations
GA/GR County Correspondence Administration Business Analyst View	This group has the capability to access the Consortium Correspondence Tab and View the GA/GR County Correspondences for GA/GR Business Analyst.	See the Security Matrix for the group to role associations
GA/GR County Correspondence Administration Business Analyst Edit	This group has the capability to access the Consortium Correspondence tab and make modifications to the GA/GR County Correspondences for GA/GR Business Analyst.	See the Security Matrix for the group to role associations

2.5.5 Page Mapping

No New Page Mappings

2.5.6 Page Usage/Data Volume Impacts

This is a link to open GA/GR County Admin Correspondence tabs in the GA/GR Service and will not be frequented in a Normal Workflow.

2.6 GA/GR Consortium Correspondence Administration

2.6.1 Overview

This Section will describe the Consortium Correspondence administration for GA/GR Automated EDBC/CC Counties solution program.

2.6.2 GA/GR Consortium Correspondence Administration Mockup

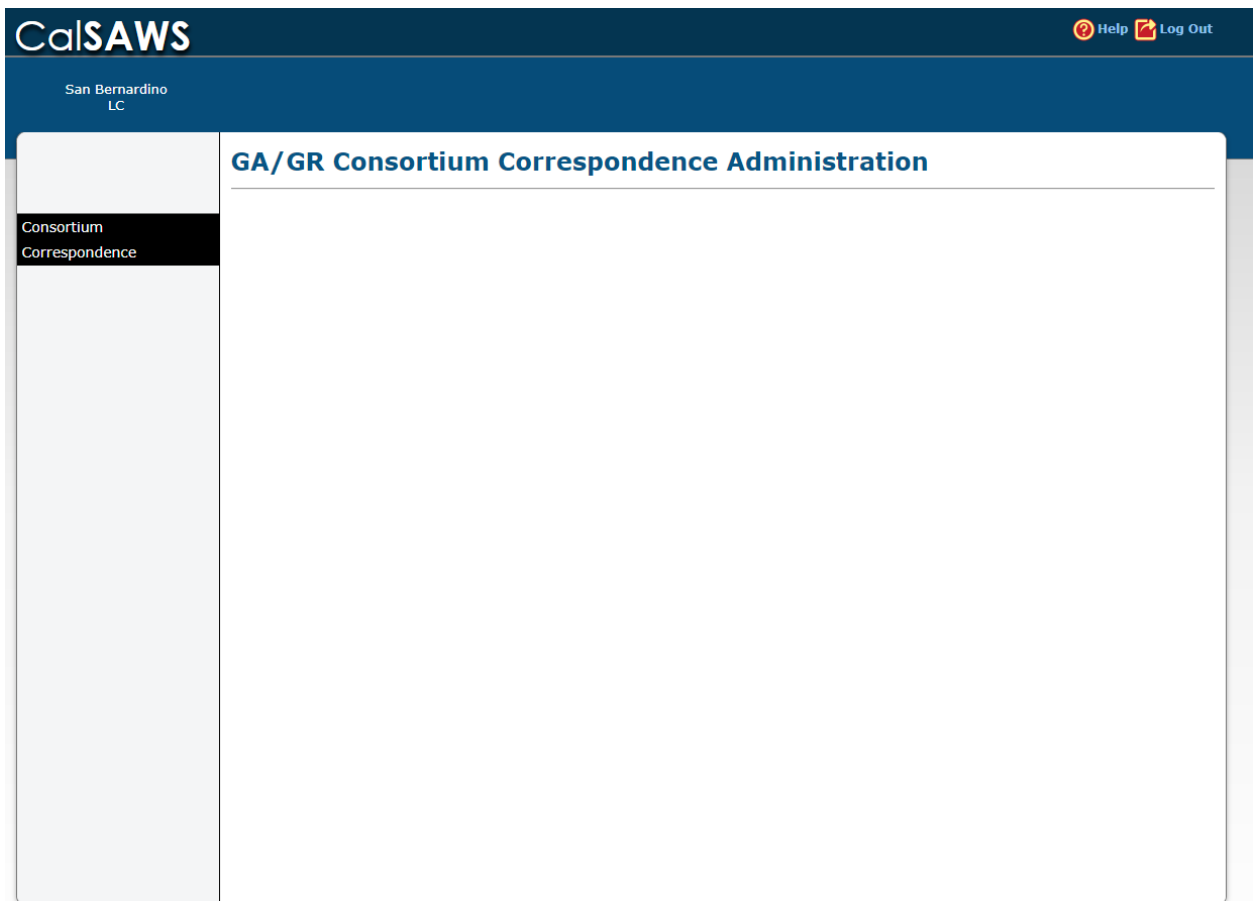


Figure 2.6.2.1 GA/GR Consortium Correspondence Administration

2.6.3 Description of Change

1. When a User with GA/GR Consortium Correspondence Administration rights login to the CalSAWS application display the new 'GA/GR Consortium Correspondence Administration' Home page for the user.
2. Clicking on the 'Consortium Correspondence' tab opens a new window to 'Notice Maintenance' page mentioned in 'SCR CA-215920 DDID 2314d GAGR Correspondence Service - Maintenance Functionality Final' document for Consortium Correspondences.
 - a. Case Worker Maintenance Functionality - Section 2.1

3. 'CalSAWS' logo on top left will not have any link to display the homepage.
4. 'Logout' link will allow the user to logout from the application.

Note: The access to this Page should only be available to GainWell Developers and Business Analysts who maintain the GA/GR Consortium Correspondence.

2.6.4 Page Location:

- **Global:** Home Page for GA/GR Consortium Correspondence Administration

2.6.5 Security Updates

Security Rights

Security Right	Right Description	Right to Group Mapping
GAGRConsortiumCorrespondenceTechnicalAnalystView	Consortium Correspondence Administration	GAGR Consortium Correspondence Technical Analyst Administration View GAGR Consortium Correspondence Technical Analyst Administration Edit
GAGRConsortiumCorrespondenceTechnicalAnalystEdit	Consortium Correspondence Administration	GAGR Consortium Correspondence Technical Analyst Administration Edit
GAGRConsortiumCorrespondenceBusinessAnalystView	Consortium Correspondence Administration	GAGR Consortium Correspondence Business Analyst Administration View GAGR Consortium Correspondence Business Analyst Administration Edit
GAGRConsortiumCorrespondenceBusinessAnalystEdit	Consortium Correspondence Administration	GAGR Consortium Correspondence Business Analyst Administration Edit

Security Groups

Security Group	Group Description	Group to Role Mapping
GAGR Consortium Correspondence Technical Analyst Administration View	This group has the capability to access the GA/GR Consortium Correspondence Administration Home Page and make modifications to the Consortium Correspondences for Technical Analyst. Staff with this group have an alternate login page and should only be set for GainWell Correspondence Staff on Request.	See the Security Matrix for the group to role associations
GAGR Consortium Correspondence Technical Analyst Administration Edit	This group has the capability to access the GA/GR Consortium Correspondence Administration Home Page and make modifications to the Consortium Correspondences for Technical Analyst. Staff with this group have an alternate login page and should only be set for GainWell Correspondence Staff on Request.	See the Security Matrix for the group to role associations
GAGR Consortium Correspondence Business Analyst Administration View	This group has the capability to access the GA/GR Consortium Correspondence Administration Home Page and View the Consortium Correspondences for Business Analyst in GA/GR Service. Staff with this group have an alternate login page and should only be set for GainWell Correspondence Staff on Request.	See the Security Matrix for the group to role associations
GAGR Consortium Correspondence Business Analyst Administration Edit	This group has the capability to access the GA/GR Consortium Correspondence Administration Home Page and make modifications to the Consortium Correspondences for Business Analyst in GA/GR	See the Security Matrix for the group to role associations

Security Group	Group Description	Group to Role Mapping
	Service. Staff with this group have an alternate login page and should only be set for GainWell Correspondence Staff on Request.	

Note: Security Groups are Restricted groups

2.6.6 Page Mapping

No New Page Mappings

2.6.7 Page Usage/Data Volume Impacts

This is a link to open GA/GR County Admin Correspondence tabs in the GA/GR Service and will not be frequented in a Normal Workflow.

2.7 Non-County Staff Detail Page

2.7.1 Overview

This Section will describe the access of the GA/GR Consortium Correspondence Administration Page.

2.7.2 Non-County Staff Detail Mockup

Non-County Staff Detail

*- Indicates required fields Save Cancel

General Staff Information

First Name: * Middle Name: Last Name: * Suffix:

Classification Title: * Staff ID:

E-mail Address: *

Comments:

Security Profile

User Name: Login Status: Password:

County Access

Status	Begin Date	End Date	Updated By
No Data Found			

Save Cancel

This [Type 1](#) page took 0.31 seconds to load.

Figure 2.7.2.1. Non-County Staff Detail Page (Edit Mode)

Non-County Staff Detail

*- Indicates required fields

Security Assignment
Edit
Close

General Staff Information

First Name: *	Middle Name:	Last Name: *	Suffix:
John		Doe	
Classification Title: *		Staff ID:	
GA/GR Correspondence Staff		987012	
E-mail Address: *			
johndoe@calsaws.org			
Comments:			

Security Profile

User Name:	Login Status:
DoeJ	Active

Security Assignment
Edit
Close

Figure 2.7.2.2 Non-County Staff Detail Page (View Mode)

2.7.3 Description of Change

1. A new 'GA/GR Correspondence Staff' Classification Title will be available in Non-Staff County Detail Page (Figure 2.7.2.1).
2. Selecting a 'GA/GR Correspondence Staff' Classification Title will create a 'C90' Profile with no default role or rights to the staff.
3. Security Assignment to the Profile can be added by clicking the 'Security Assignment' button in the page available in 'View' mode (Figure 2.7.2.2).

2.7.4 Page Location:

- Global: Admin Tools
- Local: Admin
- Task: Non-County Staff -> 'Add Staff'

2.7.5 Security Updates

No Updates to the Security Rights

2.7.6 Page Mapping

No New Page Mappings

2.7.7 Page Usage/Data Volume Impacts

This is a link to add Non-County Staff and will not be frequented in a Normal Workflow.

2.8 Non-County Staff Search Page

2.8.1 Overview

This Section will describe the access of the GA/GR Consortium Correspondence Administration Page.

2.8.2 Non-County Staff Search Mockup

Non-County Staff Search

Search

Staff Name:

Classification:

Status:

Begin Date:

End Date:

Results per Page: Search

This Type_1 page took 0.33 seconds to load.

Figure 2.8.2.1 Non-County Staff Search Page

2.8.3 Description of Change

1. A new 'GA/GR Correspondence Staff' Classification will be available in Non-Staff County Detail Page.
2. Display the new 'GA/GR Correspondence Staff' Classification staff records in the Search results.

2.8.4 Page Location:

- Global: Admin Tools
- Local: Admin
- Task: Non-County Staff

2.8.5 Security Updates

No Updates to the Security Rights

2.8.6 Page Mapping

New Page Mappings

2.8.7 Page Usage/Data Volume Impacts

This is a link to add Non-County Staff Search Page and will not be frequented in a Normal Workflow.

2.9 Distributed Documents Search Page

2.9.1 Overview

The Distributed Documents Search page displays the list of documents for the case depending on the criteria of the search. Currently, the Correspondence documents which are generated will have a 'Incomplete' status when they are initially generated for GA/GR Automated EDBC/CC Counties program.

With the implementation of SCRs CA-215920 and CA-225943 a request for GA/GR Correspondence Service will be sent when the correspondences are triggered from CalSAWS application. Upon receiving this request, the service processes the document and determines if any mandatory variables are missing and CalSAWS will receive either a 'Missing Mandatory Variables' indicator or a processed PDF document for the correspondence. The hyperlink of the document will be activated after the refresh of the 'Distributed Documents Search page. With this Recommendation the link will always be active for the GA/GR Automated EDBC/CC Counties program Correspondences.

Distributed Documents Search

*- Indicates required fields Images

▸ Refine Your Search

Search Results Summary						Results 1 - 2 of 2
Date	Document Name	Number	Program	Status	Viewed Via Self-Service Portal	Details
08/14/2020 9:41 AM	Overissuance Budget Worksheet (ENG)	NA 1263	CalFresh	Printed Locally		Details
08/13/2020 4:05 PM	GA Denial - Not a Legal Alien	119-4 (02/90)	General Assistance/General Relief	Incomplete		

2.9.2 Distributed Documents Search Mockup

Distributed Documents Search

*- Indicates required fields

- GA/GR Correspondence is not available to view.

▸ Refine Your Search

Search Results Summary						Results 1 - 2 of 2
Date	Document Name	Number	Program	Status	Viewed Via Self-Service Portal	Details
02/02/2022 2:44 PM	Self-Employment Sworn Statement (ENG)	CSF 35	GA/GR Automated Solution	Incomplete		
01/29/2022 2:01 AM	CALM Discontinuance - Not Eligible for ABD Medi-Cal	007 0 (09/03)	GA/GR Automated Solution	Pending Review		Details

2.9.3 Description of Changes

When a user searches the Distributed Documents Search Page and if a GA/GR Automated EDBC/CC Counties program Correspondence has Incomplete Status:

1. Hyperlink of the documents will be active when the document status is Incomplete.
2. Following Message will be displayed when the user clicks the hyperlink of a document in Incomplete status and the document is not available to view
 - a. GA/GR Correspondence is not available to view.
3. A new tab will open up with the document PDF when a user clicks the hyperlink of a document and the initial status is Incomplete and document is available to view.
4. A new tab will open up with GA/GR Service for the document to update the Mandatory Variables when a user clicks the hyperlink of a document and the initial status is Incomplete and the document has Missing Mandatory Variables.

2.9.4 Page Location

- Global: Client Corresp.
- Local: Distributed Documents
- Task: Distributed Documents Search

2.9.5 Security Updates

No security updates.

2.9.6 Page Mapping

No page mappings are required.

2.9.7 Page Usage/Data Volume Impacts

No additional page usage updates.

2.10 GA/GR Correspondence Framework

2.10.1 Overview

This Section describes updates to the GA/GR Correspondence framework

2.10.2 Description of Change

1. Add new Correspondence Suppress Indicator for GA/GR Automated EDBC/CC Counties program Correspondences with the Suppress Indicator value.
2. Suppress automatic generation of Correspondences which has the suppress Indicator as 'Y'.
3. Update the Mailing Priority for all Periodic Reporting correspondences to 'Zero priority' (00).
4. Update Central Print Process to handle the Periodic Reporting correspondences mailing priority for GA/GR Automated EDBC/CC Solution program.
5. Update the Customer Reporting Record for Periodic Reporting correspondences to 'Sent' when the correspondence is Printed Centrally similar to current existing Periodic Reporting correspondences.

Note: The Suppression of automatic generation of Correspondences is available only for correspondences in GA/GR Correspondence Service.

2.11 Customer Reporting Detail Page

2.11.1 Overview

Customer Reporting for Semi Annual Reporting for Alameda and Tulare counties is not available in the Customer Reporting Page.

2.11.2 Description of Change

1. Add SAR 7 – GR customer reporting type to the Customer Reporting List Page for GA/GR Automated EDBC/CC Counties solution program.
2. Add SAR 7 – GR form will be viewable and editable in the same manner as any of the other forms that are currently in the system in customer reporting list page.
3. Add SAR 7 – GR form will follow current "Status" labeling practices.
4. Add and display the Incomplete Reasons listed in GAGR Periodic Reporting Incomplete Reasons.xlsx (Supporting document 1) for the counties opted in for GA/GR Automated EDBC/CC Counties solution specific to the GA/GR Periodic Reporting forms for the county.
5. Update the SAR 7 – GR Customer Reporting record status to 'Received' when SAR 7 – GR form or SAR 7 form linked to the SAR 7

- GR Customer Reporting record is returned from the customer through
 - a. Imaging
 - b. BenefitsCal
 - c. Barcoded Document Routing Detail Page

Note:

1. When a State SAR 7 for CF/GR Combination Case is sent back by the customer that was sent for the submit month, both SAR 7 and SAR 7 – GR Customer reporting Records will be updated as 'Received'.

2. State SAR 7 (SAR 7 Addendum/SAR 2/SAR 7) can be returned from BenefitsCal account if Periodic report has been sent for both CalFresh and GR Automated EDBC/CC Counties solution program for the SAR due month. SAR 7 – GR that will be sent for only GR Automated EDBC/CC Counties solution program cannot be returned from BenefitsCal.

6. Update the Customer Reporting record status to 'Received' when GA/GR Automated EDBC/CC Counties solution program Periodic Reports correspondences are returned from the customer through
 - a. Imaging
 - b. Barcoded Document Routing Detail Page

2.11.3 Page Location

- Global: Eligibility
- Local: Reporting
- Task: Customer Reporting

2.11.4 Security Updates

There are no updates to the security settings

2.11.5 Page Mapping

There are no updates that require new page mapping.

2.11.6 Page Usage/Data Volume Impacts

There are no updates that impact the page usage or data volume.

2.12 SAR 7 – GR Correspondence Batch Trigger

2.12.1 Overview

This Section outlines the functionality with SAR 7 - GR Periodic reporting triggers for Alameda and Tulare counties

2.12.2 Description of Change

Create a new Batch Jobs to create SAR 7 – GR Periodic Reporting Correspondence along with Customer reporting record for cases in Alameda and Tulare counties for the following conditions:

1. County is setup for Semi-Annual Reporting.
2. There exists an active GA/GR Automated EDBC/CC Counties solution program for the batch run month.
3. GA/GR Automated EDBC/CC Counties solution program on the case is due for the Semi-Annual Reporting in the next month.
4. A SAR 7 – GR customer reporting record applicable for the GA/GR Automated EDBC/CC Counties solution program does not exist on the case for the Submit Month.
5. A State SAR 7 (SAR 7 Addendum/SAR 2/SAR 7) Correspondence
 - a. Applicable for CalFresh doesn't exist on the case for the Submit Month and
 - b. Will not be generated on the same day for the Submit Month for CalFresh through batch.
6. For each record returned in the driving query, a record will be inserted into the batch transaction table to generate a SAR 7 – GR / SAR 7 – GR (SAR 7A/SAR 7) Correspondence
 - a. Alameda : SAR 7 – GR
 - b. Tulare : SAR 7 – GR (SAR 7A/SAR 7)

Transaction values:

- a. Case ID: Case associated to GA/GR Automated EDBC/CC Counties Program
- b. Program ID: Program ID
- c. Person ID: Primary Applicant of Active GA/GR Automated EDBC/CC Counties Program
- d. Type Code: FR
- e. Sub Type Code: TBD by build
- f. Eff Date: Batch Date
- g. Created By: Batch
- h. Updated By: Batch

2.12.3 Execution Frequency

Monthly – 6th Day from the end of the Month

2.12.4 Key Scheduling Dependencies

Predecessor: PB00R412 - SAR 7 Batch Sweep

2.12.5 Counties Impacted

Alameda and Tulare

2.12.6 Data Volume/Performance

N/A

2.12.7 Failure Procedure/Operation Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution.

2.13 SAR 7 – GR Customer Reporting Batch Trigger

2.13.1 Overview

This Section outlines the functionality with SAR 7 - GR Customer Reporting records for Alameda and Tulare counties

2.13.2 Description of Change

Create a new Batch Jobs to create SAR 7 – GR Customer Reporting records for cases in Alameda and Tulare counties

1. County is setup for Semi-Annual Reporting.
2. There exists an active GA/GR Automated EDBC/CC Counties solution program batch run month.
3. GA/GR Automated EDBC/CC Counties solution program on the case is due for the Semi-Annual Reporting in the next month.
4. A SAR 7 - GR customer reporting record applicable for the GA/GR Automated EDBC/CC Counties solution program does not exist on the case for the Submit Month.
5. A state SAR 7(SAR 7 Addendum/SAR 2/SAR 7) is generated for CalFresh for the Submit Month.

2.13.3 Execution Frequency

Monthly – 6th Day from the end of the Month

2.13.4 Key Scheduling Dependencies

After Print File processing Jobs for the county

2.13.5 Counties Impacted

Alameda and Tulare

2.13.6 Data Volume/Performance

N/A

2.13.7 Failure Procedure/Operation Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution

2.14 SAR 7 – GR Correspondence

2.14.1 Overview

This section outlines the functionality of SAR 7 – GR in the CalSAWS template repository.

State Form: SAR 7 - GR

Programs: GA/GR Automated EDBC/CC Counties solution program

Attached Forms: N/A

Forms Category: Forms

Template Repository Visibility: Migration Counties

Languages: English and Spanish

2.14.2 Correspondence Information

1. Add SAR 7 – GR to the CalSAWS template Repository.
2. SAR 7 – GR will be available only to GA/GR Automated EDBC/CC Counties solution program.
3. Use the existing current State SAR 7 (SAR 7 Addendum/SAR 2/SAR 7) PDF for SAR 7 – GR correspondence.

4. Create a SAR 7 – GR customer reporting records for GA/GR Automated EDBC/CC Counties solution program when the form is created from the CalSAWS template repository.
5. Add SAR 7 - GR in English and Spanish.

- a. Create SAR 7 - GR Form XDP's in English and Spanish.

Form Header: LRS/CalSAWS Standard Header

Form Title: Semi-Annual Eligibility Status Report (GR)

Form Number: SAR 7 – GR

Template Description: Used by Customers to report changes for . GA/GR Automated EDBC/CC Counties solution program. This form is a combination of the SAR 7 Addendum, SAR 7 and SAR 2 forms.

Include NA Back 9: No

Imaging Form Name: TBD

Imaging Document Type: TBD

Form Mockup/Example: See Supporting Documents #6

Note: TBD Imaging Values are for Imaging Fucntionality will receive by 02/15/2022)

6. CalSAWS standard footer will be used for the form.
7. Add the SAR 7 - GR correspondence to Template Repository. The following parameters will be required:

Required Form Input: Case Number, Customer Name, Program, and Language, SAR Due Month

8. Display error message when the GA/GR Automated EDBC/CC Counties solution program is selected in Document Parameters page and the program is not on the case.
 - a. Program - The selected program does not exist in the case.
9. Add the following barcode options to the SAR 7 – GR Form:

Tracking Barcode	BRM Barcode	Imaging Barcode
Y	Y	Y

10. Add the following print options to the SAR 7 - GR Form:

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Requirements:

Mail-To (Recipient): Case Person selected on the Document parameter page
 Mailed From (Return): Worker's Office Address
 Mail-back-to Address: No
 Outgoing Envelope Type: Standard Mail Envelope
 Return Envelope Type: Returned Pre-Paid Envelope
 Mailing Priority: No Priority (00)
 BRM Address : Yes (Page 3)

Additional Requirements:

Special Paper Stock: N/A
 Enclosures: Y
 Electronic Signature: Y
 Post to SSP (Self Service Portal): Y
 Clock Indicator: Y

11. Variable Population for SAR 7 - GR Form

a. Header fields population

Field	Description
Section: Header - Page 1, Page 2, Page 3	
Worker Name	Name of Worker who is assigned to the Program
Worker ID	ID of Worker who is assigned to the Program
Worker Phone Number	Phone Number of Worker who is assigned to the Program
Case Name	Case Name on the Case
Date	Date on which SAR 7 - GR form generated

Field	Description
Customer ID	Customer Id of the Participant
Case Number	Case Number on the Case

b. Form fields population:

All fields are blank and editable when SAR 7 - GR form generated from Template Repository.

2.15 SAR 7 – GR (SAR 7A/SAR 7) Correspondence

2.15.1 Overview

This section outlines the functionality of SAR 7 – GR (SAR 7A/SAR 7) in the CalSAWS template repository.

State Form: SAR 7 – GR (SAR 7A/SAR 7)

Programs: GA/GR Automated EDBC/CC Counties solution program

Attached Forms: N/A

Forms Category: Forms

Template Repository Visibility: Migration Counties

Languages: English and Spanish

2.15.2 Correspondence Information

1. Add SAR 7 – GR (SAR 7A/SAR 7) to the CalSAWS template Repository.
2. SAR 7 – GR (SAR 7A/SAR 7) will be available only to GA/GR Automated EDBC/CC Counties solution program.
3. Create a SAR 7 – GR customer reporting records for GA/GR Automated EDBC/CC Counties solution program when the form is created from the CalSAWS template repository.
4. Add SAR 7 – GR (SAR 7A/SAR 7) in English and Spanish.
 - a. Create SAR 7 – GR (SAR 7A/SAR 7) Form XDP's in English and Spanish.

Form Header: Form Header: Cover Page with CalSAWS Standard Header

Form Title: Semi-Annual Eligibility Status Report (GR)

Form Number: SAR 7 – GR (SAR 7A/SAR 7)

Template Description: Used by Customers to report changes for . GA/GR Automated EDBC/CC Counties solution program. This form is a combination of the SAR 7A and SAR 7 forms.

Include NA Back 9: No

Imaging Form Name: TBD

Imaging Document Type: TBD

Form Mockup/Example: See Supporting Documents #7

Note: TBD Imaging Values are for Imaging Fucntionality will receive by 02/15/2022)

5. CalSAWS standard footer will be used for the form.
6. Add the SAR 7 – GR (SAR 7A/SAR 7) correspondence to Template Repository. The following parameters will be required:

Required Form Input: Case Number, Customer Name, Program, and Language, SAR Due Month

7. Display error message when the GA/GR Automated EDBC/CC Counties solution program is selected in Document Parameters page and the program is not on the case.
 - a. Program - The selected program does not exist in the case.
8. Add the following barcode options to the SAR 7 – GR (SAR 7A/SAR 7)Form:

Tracking Barcode	BRM Barcode	Imaging Barcode
Y	Y	Y

9. Add the following print options to the SAR 7 – GR (SAR 7A/SAR 7)Form:

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Requirements:

Mail-To (Recipient): Case Person selected on the Document parameter page
 Mailed From (Return): Worker's Office Address
 Mail-back-to Address: No
 Outgoing Envelope Type: Standard Mail Envelope
 Return Envelope Type: Returned Pre-Paid Envelope
 Mailing Priority: No Priority (00)
 BRM Address : Yes (Page 5)

Additional Requirements:

Special Paper Stock: N/A
 Enclosures: Y
 Electronic Signature: Y
 Post to SSP (Self Service Portal): Y
 Clock Indicator: Y

10. Variable Population for SAR 7 - GR (SAR 7A/SAR 7) Form

a. Header fields population

Field	Description
Section: Header - Page 1, Page 5	
Worker Name	Name of Worker who is assigned to the Program
Worker ID	ID of Worker who is assigned to the Program
Worker Phone Number	Phone Number of Worker who is assigned to the Program
Case Name	Case Name on the Case
Date	Date on which SAR 7 - GR form generated
Customer ID	Customer Id of the Participant
Case Number	Case Number on the Case

b. Form fields population:

All fields are blank and editable when SAR 7 – GR (SAR 7A/SAR 7) form generated from Template Repository.

2.16 SAR 7 – GR Not Received (X-NOA) Discontinuance Notice Triggers

2.16.1 Overview

Trigger SAR 7 - GR Not Received (X-NOA) Discontinuance Notice in batch for a case when an Individual fails to return the Customer Reporting Correspondence for the reporting period.

2.16.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
GN0065	Alameda	NOA	Discontinuance	GA Disc - SAR7 Not Received	701 3 (06/14)	609593
GN0065	Tulare	NOA	Discontinuance	GA Disc-Nonreceipt of Eligibility and Income Report	060-4	12337

2.16.3 Description of Change

1. Create New Batch Jobs for the Counties to trigger SAR 7 - GR Not Received (X-NOA) Discontinuance Notice for cases with following conditions:
 - a. Periodic Reporting Correspondence that was sent has not been returned for the reporting month.
 - b. Reporting Month is month the Batch Job is running.
 - c. GA/GR Automated EDBC/CC Counties solution program status is active currently for the current month.
 - d. A Negative action of 'Not Received' is active for the Periodic Reporting Form.
 - e. County Doesn't Participate in County Sanctions for Periodic Reporting

Customer Reporting Negative Action Correspondences:

	Document not returned		Resulting Triggered Document	
County	Document Number	Document Name	Negative Action NOA Number	Negative Action NOA Name
Alameda	SAR 7 (12/14)/SAR 7 - GR	Semi Annual Eligibility/Status Report	701 3 (06/14)	GA Disc - SAR7 Not Received

	Document not returned		Resulting Triggered Document	
Tulare	SAR 7 (12/14)/SAR 7 - GR	Semi Annual Eligibility/Status Report	060-4	GA Disc-Nonreceipt of Eligibility and Income Report

2. For each record returned in the driving query, a record will be inserted into the batch transaction table to generate a SAR 7- GR Not Received (X-NOA) Discontinuance Notice form during batch forms processing.

Transaction values:

- i. Case ID: Case associated to GA/GR Automated EDBC/CC Counties Program
- j. Program ID: Program ID
- k. Person ID: Primary Applicant of Active GA/GR Automated EDBC/CC Counties Program
- l. Type Code: FR
- m. Sub Type Code: TBD by build
- n. Eff Date: Batch Date
- o. Created By: Batch
- p. Updated By: Batch

2.16.4 Execution Frequency

Schedule batch jobs to run monthly on the 12th Calendar day.

2.16.5 Key Scheduling Dependencies

This job will run before forms balancers.

2.16.6 Counties Impacted

This job will run for counties in the Requirement

2.16.7 Data Volume/Performance

N/A

2.16.8 Failure Procedure/Operational Instructions

Batch Support/Operations staff will diagnose the nature of the failure and determine the appropriate action.

2.16.9 Miscellaneous Parameters

N/A

2.17 SAR 7 - GR Incomplete (Y-NOA) Discontinuance Notice Triggers

2.17.1 Overview

SAR 7 - GR Incomplete (Y-NOA) Discontinuance Notices are triggered when a required Customer Reporting Correspondence is returned incomplete.

2.17.2 Correspondence Information

Reason Code	County	Category	NOA Action	Number	Document Name	Template
GN0028	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340
GN0032	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340
GN0033	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340
GN0057	Alameda	NOA	Discontinuance	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete	609594
GN0057	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340
GN0058	Alameda	NOA	Discontinuance	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete	609594
GN0058	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340
GN0059	Alameda	NOA	Discontinuance	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete	609594
GN0059	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340
GN0060	Alameda	NOA	Discontinuance	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete	609594
GN0060	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340
GN0061	Alameda	NOA	Discontinuance	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete	609594
GN0061	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340

Reason Code	County	Category	NOA Action	Number	Document Name	Template
GN0062	Alameda	NOA	Discontinuance	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete	609594
GN0062	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340
GN0063	Alameda	NOA	Discontinuance	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete	609594
GN0063	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340
GN0064	Alameda	NOA	Discontinuance	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete	609594
GN0064	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340
GN0066	Tulare	NOA	Discontinuance	Y-3	GA Disc - Incomplete Eligibility and Income Report	12340

2.17.3 Description of Changes

1. Trigger the correspondence for all opted-in counties through Customer Reporting Detail page and the following conditions are met:
 - a. Customer Reporting correspondence for GA/GR Automated EDBC/CC Counties solution program has been received back from the client.
 - b. Customer Reporting record is marked as 'Incomplete' and a Incomplete Reason is Selected.
 - c. County doesn't use the Sanction Process for periodic reports
 - d. Periodic report has been designated by the county as requiring a negative action.
 - e. GA/GR Automated EDBC/CC Counties solution program is active or discontinued.
 - f. A GA/GR Periodic Report Not Received (X-NOA) Discontinuance Notice has not already sent out for the Periodic Reporting correspondence.
 - g. A GA/GR Periodic Report Incomplete (Y-NOA) Discontinuance Notice has not already sent out for the Periodic Reporting correspondence.
 - h. Customer Reporting correspondence is mapped in the County Parameter with the action indicator "Incomplete" negative action switch is Yes and with the incomplete reason the user selected.

Customer Reporting Negative Action Correspondences:

Returned Periodic report				Resulting Document to Trigger		
County	Form Number	Customer Reporting Form Name	Incomplete Reason	Reason code	Negative Action NOA Number	Negative Action NOA Name
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	No signature	GN0058	Y-3	GA Disc - Incomplete Eligibility and Income Report
Alameda	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	No signature	GN0058	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Did not date	GN0059	Y-3	GA Disc - Incomplete Eligibility and Income Report
Alameda	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Did not date	GN0059	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Dated before first of the month	GN0060	Y-3	GA Disc - Incomplete Eligibility and Income Report
Alameda	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Dated before first of the month	GN0060	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Information not provided for Y-N answer	GN0061	Y-3	GA Disc - Incomplete Eligibility and Income Report
Alameda	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Information not provided for Y-N answer	GN0061	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	You failed to answer all the questions on the CW 7	GN0062	Y-3	GA Disc - Incomplete Eligibility and Income Report
Alameda	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	You failed to answer all the questions on the CW 7	GN0062	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Need proof of information reported	GN0063	Y-3	GA Disc - Incomplete Eligibility and Income Report
Alameda	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Need proof of information reported	GN0063	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	One or Two Required Signature Missing	GN0064	Y-3	GA Disc - Incomplete Eligibility and Income Report

Returned Periodic report				Resulting Document to Trigger		
County	Form Number	Customer Reporting Form Name	Incomplete Reason	Reason code	Negative Action NOA Number	Negative Action NOA Name
Alameda	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	One or Two Required Signature Missing	GN0064	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete
Tulare	SAR 7 / SAR 7 - GR)	Semi Annual Eligibility/Status Report	All Income Not Reported	GN0014	Y-3	GA Disc - Incomplete Eligibility and Income Report
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	No Verification of Assets	GN0020	Y-3	GA Disc - Incomplete Eligibility and Income Report
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Information provided earlier not reported	GN0057	Y-3	GA Disc - Incomplete Eligibility and Income Report
Alameda	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Information provided earlier not reported	GN0057	GA Y (06/14)	GA Disc - Reminder SAR7 Incomplete
Tulare	SAR 7 / SAR 7 - GR)	Semi Annual Eligibility/Status Report	Incorrect Date	GN0033	Y-3	GA Disc - Incomplete Eligibility and Income Report
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Employment Information Missing	GN0021	Y-3	GA Disc - Incomplete Eligibility and Income Report
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Earned Income Not Verified	GN0024	Y-3	GA Disc - Incomplete Eligibility and Income Report
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Missing pay stubs	GN0026	Y-3	GA Disc - Incomplete Eligibility and Income Report
Tulare	SAR 7 / SAR 7 - GR	Semi Annual Eligibility/Status Report	Did not answer all questions correctly on the QR7	GN0066	Y-3	GA Disc - Incomplete Eligibility and Income Report

2.17.4 Miscellaneous Parameters

N/A

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1.	Periodic Reporting Incomplete Reasons	Incomplete Reasons for Periodic reporting for Different county	CA- 226398 GAGR Periodic Reporting Incomplete Reasons.xlsx
2.	GA/GR Correspondence Batch Sync	Technical Details of GA/GR Correspondence Master Data Outbound Service	GA GR Correspondence Master Data Update Outbound Web Service.docx
3.	GA/GR Correspondence Batch Sync	Technical Details of CalSAWS Master Data Outbound Confirmation Service	CalSAWS Master Data Outbound Confirmation Service.docx
4.	GA/GR Correspondence Batch Sync	Technical Details of GA/GR Correspondence Master Data Confirmation Inbound Web service	GA GR Correspondence Master Data Confirmation Inbound Web Service.docx
5.	GA/GR Correspondence Reference Data Sync	Technical Details of CalSAWS reference Data Outbound Web Service	CalSAWS reference Data Outbound WebService.docx
6.	SAR 7 for GR similar to State CF/CW SAR 7	Combination of SAR 7 Addendum/SAR 2/SAR 7 forms	SAR 7 – GR English.pdf SAR 7 – GR Spanish.pdf
7.	SAR 7 for GR with SAR 7A and SAR 7	Combination of SAR 7A and SAR 7 forms	SAR 7 - GR (SAR71_SAR 7) English.pdf SAR 7 - GR (SAR71_SAR 7) Spanish.pdf

4 REQUIREMENTS

4.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
2319	<p>The CONTRACTOR shall update the CalSAWS Software with current available automated CalWIN county specific NOA's and Forms associated to their GA/GR program.</p> <p>The CONTRACTOR shall update the CalSAWS software to trigger and generate county specific NOAs and Forms based upon each counties eligibility rules.</p>	<p>Correspondence- Forms:</p> <ol style="list-style-type: none"> 1. There are a total of 180 non EDBC triggered forms of which <ul style="list-style-type: none"> • 53 forms will be manually generated from template repository. • 93 forms will be triggered from CalSAWS and generated through DXC service. • 34 forms will use current CalSAWS triggers and the corresponding version available. 2. All GA/GR specific and combo program State forms will be triggered/generated through CalSAWS except if any form is customized by county already in CalWIN. In that case, DXC service will be called just for that county alone to generate the form PDF. 3. All GA/GR specific and combo program Non-State forms will be generated through DXC service. Whenever required CalSAWS will call the GA/GR Correspondence service with all the data related to the case. 4. New functionality will be added to CalSAWS to determine form generation based on county. 5. All CalSAWS generated state forms will not have capability to add/modify data elements by user. The existing CalSAWS capability to append text to the NOA pdf will be available to the user. 6. If any manual variables are needed, print queue will be accessed through iframe by 	<p>This requirement is met based on the "NOAs listed in Appendix A" supplemented by the functionality described in this design document.</p>

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
		<p>calling DXC service where user will be able to add manual variables.</p> <p>Correspondence - NOAs:</p> <p>1.The triggers for 164 NOAs will be developed in CalSAWS and DXC Correspondence Service will be called with the case/program information to render the NOA pdf.</p> <p>2.If any manual variables are needed, print queue will be accessed through iFrame by calling DXC service where user will be able to add manual variables.</p>	

*Note: DXC is now referred to as Gainwell

5 MIGRATION IMPACTS

General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.