Cal**SAWS** | **Self Service Portal Committee Meeting Notes**

Date:	2/1/2022	Notes Location:	
Time:	10:00 am – 12:30 pm	Meeting Materials:	
Meeting Called by:	Self Service Portal		
Attendees:			

Topic	Important Points
CA-235841 BenefitsCal API for IRT -Creating a webservice for BenefitsCal so the customers can view their IRT and display the screens. 2.1 All changes are in 2.1 Questions: will it still have an IRT displayed with help text to help them understand status, not required or unavailable, the customer will be directed to their notices of action with a manual or overridden EDBC. Where will IRT be? A: On case detail and dashboard Vote: Regions 1-5, vote: Yes, Region 6-? Will email vote in later •	Vote: Regions 1-5, vote: Yes, Region 6-? Will email vote in later
County Response Timeframes: Counties will choose whether to opt into 2-way messaging #6 from caseworker flow (User views the expected timeframe for a worker to respond) Identify questions to program from pre-defined questions per program CDSS/DHCS reviewing questions	VOTE 3-10 days by email, go back and discuss with county rep will vote by region-can provide with timeframe, will get a consensus.
Identifying SSA Assisted Applications CA-208406-ACL 19-44 SSA Online	SSA to identify through Code for America to avoid double interviewing of the customer.
Expectations for new or replacement EBT cards Discussion on expectation and general functionality	No vote expected

(Optional Items)

#	Action Item	Assigned To	Assigned Date	Due Date	Status

1	
2	

#	Decision Made	Who Made the Decision	Date
1			
2			