CalSAWS | Weekly Status Meeting

Date:	April 6, 2022	Location:	Microsoft Teams Meeting
Time:	**9:00 a.m. – 11:00 a.m.**	Meeting Called by:	CalSAWS Management

Attendees: John Boule, Seth Richman, Joel Acevedo, Diane Alexander, Henry Arcangel, Dawn Wilder, Ayana Alvarez, Ted Anderson, Lynn Bridwell, Laura Chavez, Cristina Contreras, Sharon Caldwell, Emmeil Davis, JR Dessai,, Luz Esparza, Jennifer Flanagan, Lulu Fou, Monica Gonzalez, Tom Hartman, Jennifer Hobbs, June Hutchison, Arnold Malvick, Ricardo Miranda, Dan Kohn, Kim Lamb, Peggy Macias, Joe Mendoza, Lenecia Miles, Lorena Montes, Holly Murphy, Nichole Nava, Rosalie Ngo, Jo Anne Osborn, Michele Peterson, Greg Postulka, Karen Rapponotti, Keith Salas, Lisa Salas, Jennifer Smith, Rodain Soto, Sean Swift, Sharon Teramura, Matthew Vandereyck, Chris Van Vlack, Christine Hendren, Michael A. Johnson, Dan Dean, Wendy Battermann, Belinda Ramirez, Matt Coffin, Julie Conwell, Justin Stephenson, Daisy Villasenor, Veronica Lara, Yolanda Banuelos, Ashley Arnold, Mary Sabillo, Roger Perez, Sreshta Wickramasinghe (CalWIN Implementation Support, Yong Vangbliayang, Casey Morris, Kevin Wilson (OCAT Project), Rachel Frey (BenefitsCal Project), Gabrielle Otis (BenefitsCal Project), Surranjan Kumar (BenefitsCal Project), Cathryn Van Maren (CalWIN Implementation Support), Richard Neumann (BenefitsCal Project)

State Partners: Brandon Hansard (OSI), Neha Dhawan (OSI), Manroop Mahal (OSI), Katie Ouyang (OSI), Melissa Brock (OSI), Stephen Zaretsky (OSI), Russell Carroll (OSI), Patty Goodwin (OSI), Lourdes Chang (OSI), Renee Mollow (DHCS), Rocky Givon (CDSS), Jessica Abernethy (CDSS), Erin Leight (CDSS), Brittney Blake (CDSS), Mong Vang (CDSS), Sherice Sterling (CDSS), Cecilia Rolon (CDSS), Yingjia Huang (DHCS), David Lucio (DHCS), Katie Mead (DHCS), Nellie Abeleda (DHCS), Theresa Hasbrouck (DHCS), Param Bansal (IV&V), Brian Nagy (IV&V), Wilma Kopf (IV&V), Aftab Mohammed (IV&V), Kalleen Lyman (IV&V), Rob Trojan (DOF)

Topic	Lead
Commence Meeting	Arnold Malvick
CalSAWS DD&I Weekly Status	Arnold Malvick

STATUS REPORT SECTION	STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	N/A	• None to note
Imaging	Enhanced Performance	• Ongoing testing identified areas that could use improvement. Hyland implementing additional changes for internal testing on April 4, 2022
	Los Angeles Office Model	• Test scenarios and image validation complete
	Contra Costa Migration (Amber)	• Several documents were mapped to be exported as case level documents. These documents must be moved from the Case Drawer to the Confidential Drawer for security reasons
	Placer County Migration (Amber)	• Placer County has submitted several test batches to validate fixes this week. The number of errors has

		decreased
	Santa Clara Migration (Amber)	• Santa Clara County and Hyland have requested assistance in navigating network requirements and permission access
Customer Service Center (CSC)	N/A	• Continued to System Test Task for Cancelling an Appointment in Outbound IVR (CA-25604) and, Enhanced Call Control Panel (CCP) (CA-226839) Service Change Requests (SCR) • Continued discussion with Los Angeles County, Wave 1, and Wave 2 CalWIN Counties about migration to CalSAWS Contact Center Solution • Continued Build of Administration Page (CA-226672) • Delivered Telephonic Signature (CA-226838) SCR to System Test
Analytics	4.1.2 Soft Launch	• Release J County Validation remains in-progress and on-schedule to complete by the end of the week
	4.1.3 Production (Hard Launch)	• Release J Hard Launch planned for the end of April 2022. This will be the final re-platform release. All reports will be re-platformed as of this release
Application Development and Test	5.1.2 Design Difference Identifiers (DDID) System Test Status	• 22.05 System Testing on schedule. Week 1 of 8 completed. 13% pass rate on a 13% EOW target
	5.1.3 Converted Data Test (CDT)	• CalWIN CDT 56% pass rate on a 55% EOW target
	5.1.3-1 CalWIN CDT Weekly Test Script Passed Burndown Chart	• CalWIN CDT Weekly Test Script Passed Burndown Chart updated per recommendation from last week's status report meeting to include all open test scripts starting from week 1of GDS#6 delivery
Conversion	6.1.1 C-IV Conversion	• The 6 months of Post Go-Live Support for the converted C-IV Counties completed at the end of March 2022
	6.1.2 CalWIN Conversion	• GDS7 is on-schedule to deliver to the project on April 18, 2022, this converted data deliver includes • On-schedule to deliver approx. 40 P1, P2, and P3/4 Defects with GDS#7. This is inclusive of the remaining Open P1 Defects as of April 1, 2022
CalWIN Functional Support	N/A	• None to note

CalSAWS BenefitsCal Portal/Mobile DD&I Weekly Status	Gabby Otis
CalWIN Implementation Support Weekly Status	Sreshta Wickramasinghe
CalSAWS Central Print Weekly Status	Dawn Wilder
OCAT Weekly Status	Kevin Wilson
CalSAWS QA Weekly Status	Dan Dean
CalSAWS DD&I IV&V Weekly Status	Kalleen Lyman
	Brian Nagy
Risk Management Group	Jennifer Flanagan

(Optional Items)

#	Action Item	Who	Due	Status

#	Decision Made	Who Made the Decision	Date