CalSAWS OCAT
Weekly Status Report

Reporting Period: April 25, 2022, to May 1, 2022

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1.0 Online CalWORKs Appraisal Tool (OCAT)

1.1 Status Agenda Topics

Table 1 – CalSAWS OCAT Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
None	• None

1.2 Deliverable Management

Table 2 – Overall Summary of Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
03.33	Monthly Status Report (April 2022)	🟢	• FDEL Due: 5/6/22
12	System Documentation – 2022 update	🟢	• DDEL Submitted: 4/19/22 • DDEL Comments Due: 5/3/22

1] Status: **Red:** Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

1.3 Highlights of the Reporting Period

Project Management
► Continued to update weekly status materials for the project
► Continued deliverable/artifact updates

Phase 1 Development & Implementation
► N/A – all D&I tasks are complete

Phase 2 Maintenance & Operations
Production Usage
► (0) unplanned outages to report for the last 2 weeks
► Table below provides OCAT production usage statistics
  ► OCAT Initiated Interviews at **1%** for this week's reporting period
  ► Metrics were provided to RMs on Friday, April 29th

Table 3 – OCAT Production Usage Statistics: 04/25/22 – 05/01/22

Activity	CalWIN	CalSAWS	Total
User Logins	725	1,260	1,985

Activity	CalWIN (2%)	CalSAWS (1%)	Total (1%)
Interviews Completed (SAWS Initiated)	561	1,025	1,586
Interviews Completed (OCAT Initiated)	10	7	17
Total	**571**	**1,032**	**1,603**

Help Desk Inquiries
► Provided Help Desk support to OCAT county users
  ► **10** New tickets opened during the reporting period
  ► **10** Resolved/Closed (includes issues opened during prior period)

Table below provides a summary of all Help Desk tickets that were active (open and/or closed) during the reporting period

Table 4 – OCAT Help Desk Tickets: 04/25/22 – 05/01/22

Request Type	Resolved/Closed	Total
Enhancement Request	1	1
ForgeRock Issue	4	4
Inactive Account	1	1
Report a System Problem	3	3
Training Question	1	1
Grand Total	**10**	**10**

Defects Summary
► **3** Defects:
  ► 2 OCAT (2 normal/medium)
  ► 1 ForgeRock (1 normal/medium)
Table below provides a list of the resolved defects released to production during the period, plus all open defects.

Table 5 – OCAT Defects as of 05/01/22

ID	Defect #	Defect Severity	Defect Summary	Defect Type	Status	Log Date	Impact	Alternative Procedure	Planned Release
1	OP-2590	Medium	Long-term Qlik reporting performance solution	OCAT	Open	03/01/21	No user impacts	N/A	TBD
2	OP-2875	Medium	Employment History Details Report Performance Issue	OCAT	In Dev	03/18/22	Report takes over 1 minute to load	N/A	TBD
3	OP-2880	Medium	OCAT User profiles being linked to duplicate FR profile w/ no email address (FR # REQ0022438)	Forge Rock	Open	04/11/22	Users are unable to update the password for these second profiles, thereby losing access to the OCAT application	N/A	Rls-May23-2022

1.4 Activities for the Next Reporting Period

Project Management

► Continue updates to weekly status materials for the project
► Continue to create/update project deliverables

Phase 1 Development and Implementation

► N/A – all D&I tasks are complete

Phase 2 Maintenance and Operations

► Continue to provide OCAT M&O support
► Continue to resolve Help Desk tickets
► Continue to resolve defects and prepare for the next production release

1.5   Deviations from Plan/Adjustments

► None