



CalSAWS Quality Assurance Weekly Status Report

Reporting Period: July 18, 2022, to July 24, 2022

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in GA/GR Correspondence Web-Service discussions • Facilitated UAT Weekly Project Touch Point discussions • Presented QA and CDV updates at the Region 5 MSV meeting • Facilitated Release 22.07 Green Light Review • Participated in CalSAWS Leadership Alignment and 3X Weekly working sessions • Presented Communications Strike Team status at Section Directors meeting • Facilitated Web Portal Strike Team approach options session • Participated in CalSAWS PSC and JPA meetings
QA Technical	<ul style="list-style-type: none"> • Met with Consortium on RCA findings and recommendations • Awaiting response on Central Print Disaster Recovery Plan Comments, expected 07/25/2025 • Assisting in CalWIN ISS Post Implementation Support framework workgroup • Reviewed Release 22.07 Performance results and agreed to Go-Live
QA Functional	<ul style="list-style-type: none"> • Validated all materials are complete for BenefitsCal Final Acceptance • Prepared for Wave 1 Mock Cutover #2 – 1A • Elevated need to define Go Live Packet structure for Wave 1 counties and coordinate with the contributors
QA Test	<ul style="list-style-type: none"> • CalSAWS Release 22.07 Test execution is complete with 100% execution rate and 100% pass rate • CalSAWS CDT Test execution is in progress with 100% execution rate, 84% pass rate, and 16% fail rate • BenefitsCal Release 4.0 Test execution is complete with 100% execution rate and 100% pass rate • UAT Group 1 execution completed with 100% execution rate, 85% pass rate, and 15% fail/block rate
QA Implementation	<ul style="list-style-type: none"> • Began review of revised DDEL 10 – Implementation Support Plan • Began review of DDEL County Change Discussion Guides for Contra Costa, Santa Clara, and Tulare • Completed review and comments on Yellow Banner Case Review Guides • Participated in Wave 3 Change Discussion Guide approach discussions

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status












DEL #	DELIVERABLE NAME		STATUS
3.37	QA Monthly Status Report – July 2022		<ul style="list-style-type: none"> Submit FDEL by August 5, 2022
4.37	QA Work Plan – July 2022		<ul style="list-style-type: none"> Submit FDEL by August 5, 2022
7.37	QA Test Monthly Report – July 2022		<ul style="list-style-type: none"> Submit FDEL by August 5, 2022
8.15	UAT Weekly Report (CalWIN) – Week 4		<ul style="list-style-type: none"> Submitted FDEL on July 19, 2022
8.16	UAT Weekly Report (CalWIN) – Week 5		<ul style="list-style-type: none"> Submit FDEL by July 26, 2022
12.37	Assessment of CalSAWS Migration Work Plan Update – July 2022		<ul style="list-style-type: none"> Submitted FDEL on July 20, 2022
71.08	ClearBest Performance Report - July 2022		<ul style="list-style-type: none"> Submit FDEL by August 15, 2022
72.04	QA Monthly Status Report – ARPA – June 2022		<ul style="list-style-type: none"> Submit FDEL by August 4, 2022

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
14.21	OCAT – QA Monthly Status Report (OCAT) – July 2022		<ul style="list-style-type: none"> Submit FDEL by August 5, 2022
WP-1.1	OCAT – System Security Plan - 2022 Update (Comments Only)		<ul style="list-style-type: none"> Submit DDEL comments by October 7, 2022
WP-13.1	OCAT – QA Assessment of OCAT Phase 2 Transition Plan 2022 Annual Update		<ul style="list-style-type: none"> Submitted DDEL comments on July 18, 2022 Submitted FDEL comments early on July 22, 2022

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status











DEL #	DELIVERABLE NAME		STATUS
WP-26.09	BenefitsCal – CX Monthly Report – June 2022 (Comments Only)		<ul style="list-style-type: none"> Submitted DDEL comments on July 18, 2022 Submit FDEL comments by July 26, 2022
WP-27.05	BenefitsCal – Monthly M&O Report – June 2022 (Comments Only)		<ul style="list-style-type: none"> Submitted DDEL comments on July 18, 2022 Submit FDEL comments by July 26, 2022
WP-28.04	BenefitsCal – Work Plan Monthly Updates – July 2022 (Comments Only)		<ul style="list-style-type: none"> Submit FDEL comments by August 12, 2022
WP-29.04	BenefitsCal – Monthly Status Report – July 2022 (Comments Only)		<ul style="list-style-type: none"> Submit FDEL comments by August 12, 2022
WP- 31.10	BenefitsCal – Monthly Security Monitoring Report – July 2022 (Comments Only)		<ul style="list-style-type: none"> Submit FDEL comments by August 12, 2022
WP-37	BenefitsCal – CalSAWS Marketing and Communications Plan		<ul style="list-style-type: none"> Submit FDEL comments by July 29, 2022


Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
59.19	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – July 2022		<ul style="list-style-type: none"> Submit FDEL by August 12, 2022
64	CalWIN Implementation – Assessment of CalWIN Implementation Support Plan		<ul style="list-style-type: none"> Submit DDEL comments on Deloitte Deliverable #10 resubmission by July 29, 2022 Submit DDEL by August 16, 2022
WP-2	CalWIN Implementation – Assessment of CalWIN Change Discussion Guides		<ul style="list-style-type: none"> Submit DDEL comments for Santa Clara, Tulare, and Contra Costa Wave 2 counties by August 1, 2022
WP-60	CalWIN Implementation – Assessment of CalWIN Business Processing Re-engineering (BPR) Plan		<ul style="list-style-type: none"> Submit DDEL comments for Alameda, Fresno, and Sonoma Wave 5 counties by August 12, 2022

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DEL #	DELIVERABLE NAME		STATUS
WP-62.01	CalWIN Implementation – CalWIN Implementation Master Training Plan Monthly Update - 01 (Comments Only)		<ul style="list-style-type: none">• Submit FDEL comments by August 12, 2022

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in GA/GR Correspondence Web-Service Discussion on July 18, 2022
- ▶ Facilitated UAT Weekly Touch Point meeting on July 18, 2022
- ▶ Presented QA update for and participated in the Region 5 Management Site Visit (MSV) meeting on July 18, 2022
- ▶ Participated in Section Directors meeting on July 19, 2022
- ▶ Presented Communications Strike Team status at Section Directors meeting on July 19, 2022
- ▶ Facilitated Release 22.07 Project Virtual Green Light meeting on July 20, 2022
- ▶ Participated in CalSAWS Leadership Alignment Working Session on July 20, 2022
- ▶ Participated in CalSAWS 3X Weekly Meetings on July 22, 2022
- ▶ Presented at CalSAWS All Staff meeting on July 20, 2022
- ▶ Participated in CalSAWS Project Steering Committee meeting on July 21, 2022
- ▶ Participated in CalSAWS JPA Board of Directors meeting on July 22, 2022
- ▶ Facilitated Web Portal Strike Team approach options session on July 22, 2022
- ▶ Prepared Wellness Wednesday segments and communications

1.3.2 Technical

- ▶ Met with Consortium on RCA findings and recommendations
- ▶ Awaiting response on Central Print Disaster Recovery Plan Comments, expected 07/25/2025
- ▶ Assisting in CalWIN ISS Post Implementation Support framework workgroup
- ▶ Reviewed Release 22.07 Performance results and agreed to Go-Live
- ▶ Participated in CalSAWS Weekly Leadership meetings
- ▶ Participated in Consortium FinOps meeting on July 19, 2022
- ▶ Participated in DBCR/CTCR Review meetings on July 19, 2022
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on July 20, 2022
- ▶ Participated in Environment Management Review meeting on July 21, 2022
- ▶ Participated in Architecture Standards meeting on July 21, 2022
- ▶ BenefitsCal
 - Participated in Application Transfer meetings
 - Participated in BenefitsCal Operations Review meeting on July 19, 2022
 - Participated in DD&I and M&O calls on June 19 and 21, 2022
- ▶ Batch
 - Participated in Batch Performance Checkpoint meeting on July 20, 2022
 - Participated in Batch Weekly Roundup meeting on July 21, 2022
- ▶ CalWIN

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- Participated in CalWIN Wave 3 - TPOC Meeting on July 20, 2022
- Participated in CalWIN Wave 1 - TPOC Meeting on July 21, 2022
- Participated in Interface Partner Testing DDID Weekly meeting on July 21, 2022
- ▶ Central Print
 - Participated in Central Print Weekly Status Meeting on July 18, 2022
- ▶ Contact Center
 - Participated in Orange County Contact Center Discussions on July 18, 2022
 - Participated in Los Angeles Skill group and Routing Profile discussion on July 19, 2022
 - Participated in Solano IVR Contact Center Design Session on July 20, 2022
 - Participated in Santa Cruz IVR Contact Center Design Session on July 20, 2022
 - Participated in Santa Barbara IVR Contact Center Design Session on July 20, 2022
 - Participated in Marin Support Meeting on July 21, 2022
 - Participated in San Mateo Contact Center Design Session on July 21, 2022
 - Participated in LA County Contact Center IT Networking Sessions/Routing Rules on July 21, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in GA/GR Client Correspondence discussion on July 20, 2022
- ▶ Security
 - Participated in weekly Security POAM review on July 21, 2022
 - Participated in bi-weekly Security Status Meeting on July 22, 2022
- ▶ Lobby Management
 - Participated in San Bernardino Lobby Management Call on July 21, 2022

1.3.3 Imaging

- ▶ Participated in Imaging Admin UAT Support Bridge Line on July 18 - 22, 2022
- ▶ Participated in Imaging Migration status meeting on July 19, 2022
- ▶ Participated in Imaging Committee Meeting on July 21, 2022
- ▶ Reviewed Post Deployment defect CA-247419 - Placer Case and Person Data incorrectly imported
- ▶ Continued to review Imaging activities for LA with the review of Change requests, defects, and configurations

1.3.4 Functional

- ▶ M&O
 - Participated in CalHEERS/CalSAWS meeting on July 19, 2022
 - Participated in Fiscal Committee meeting on July 20, 2022
 - Participated in CW/CF Eligibility Status meeting on July 20, 2022
 - Participated in the Correspondence User Group July 20, 2022
 - Attended follow up discussion on the Cambria SCRB/CCB discussion on July 21, 2022
 - Participated in WTW Committee meeting on July 21, 2022
 - Attended JAD sessions for:
 - CR 207486 - Changes to the Text in the NOD22 Issuer Bill Statement Notice - Design Session 2
 - CR 209869 - Catastrophic Age Out BOT JAD #2
 - CR 200859 - Upgrade Google Captcha Pre-JAD #2

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- CR 210639 - GI for Temp CSR Recon Process for CR 190956 (State-Level Cost Sharing Reduction Program) - Pre-JAD#1
- CR 208654 - Renewal Closure Batch to withdraw RRC applications that have future year eligibility established on the last day of renewal
- CR 205510 - Over Aged Dependent BOT JAD #1
- CR 208859 - Apply Soft Pause to beneficiaries that are placed in Pending eligibility status due to pending verifications following SAWS renewal - Design Session 1
- Reviewed seventy-six (76) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O SCR Updates

Release	SCRs in QA Review
RWR	10
21.07	1
22.03	5
22.06	6
22.07	13
22.09	14
22.11	13
23.01	4
23.03	2
23.09	2
Other	6
Grand Total	76

- ▶ Conversion
 - Discussed Conversion Team defect priorities and CDV defect impacts
 - Reviewed Wave 1B Cutover Plan post Mock Cutover #1 with Conversion and Consortium Teams
 - Participated in the Conversion Implementation Readiness Weekly Sync on July 22, 2022
 - Elevated need to define the Go Live Packet structure for Wave 1 counties and coordinate with the contributors
- ▶ County Data Validation (CDV)
 - Managed the triage of outstanding CDV findings
 - Managed follow-up activities on the triage of outstanding CDV findings
 - Presented CDV plans for Waves 3 and 4 at the July Region 5 MSV on July 18, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Attended twice-weekly GA/GR Correspondence Web-Service discussions
 - Participated in the GA/GR Reports discussions with CalWIN Counties
- ▶ CalSAWS Case Purge
 - Tracked CalSAWS Purge sprint activities and conducted validations
 - Conducted validation testing of purged images

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- ▶ Fiscal
 - Reviewed CalSAWS State and Fiscal Reports – Enhanced Weekly Communication

1.3.5 BenefitsCal

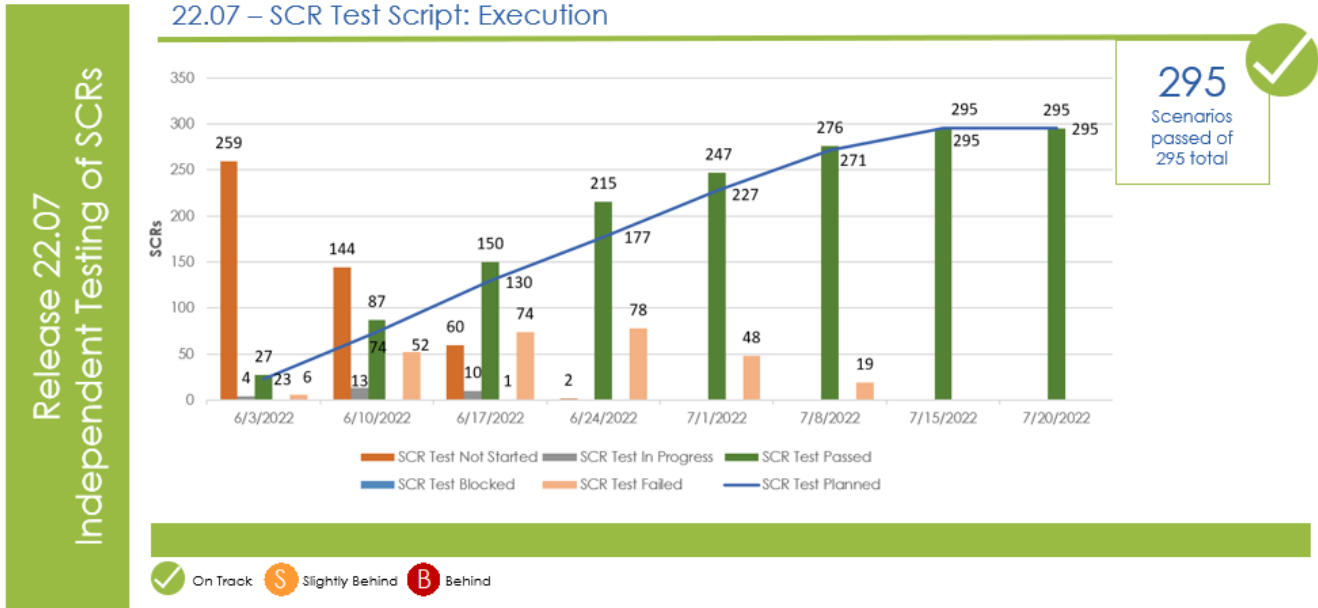
- ▶ Attended the BenefitsCal Design Session: Recap of CalWORKs 2.0 (Release 5.0) on July 19, 2022
- ▶ Attended the BenefitsCal Communications and Marketing Kick Off on July 22, 2022
- ▶ Attended Daily Transaction Failures Meetings
- ▶ Participated in the combined twice weekly DD&I and M&O Check-in meetings
- ▶ Monitored Release 5.0 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Participated in the BenefitsCal Operation Review weekly meeting
- ▶ Monitored BenefitsCal Major Release 4.0 Scope and QA verification progress
- ▶ Conducted review and submitted comments on BenefitsCal Priority Release 3.2.2 Release Notes
- ▶ Conducted review on BenefitsCal Major Release 4.0 Release Notes
- ▶ Conducted FDEL resolution review and attended one working session for unresolved comments on the following Final Acceptance deliverables:
 - FDEL 8.01 Portal Implementation Complete Report and Final Acceptance – LA County
 - FDEL 04.08 Statewide Portal Mobile Requirement Traceability Matrix (RTM) – LA County Final Acceptance
- ▶ Conducted FDEL resolution review for unresolved comments on 9.01 Maintenance and Operations (M&O) Plan – LA County
- ▶ Conducted review and submitted comments on the following monthly reports:
 - DWP 24.09 CX Monthly Report - June 2022 (Comments Only)
 - DWP 25.05 Monthly M&O Report - June 2022 (Comments Only)
- ▶ Conducted review on the following monthly reports:
 - FWP 24.09 CX Monthly Report - June 2022 (Comments Only)
 - FWP 25.05 Monthly M&O Report - June 2022 (Comments Only)
- ▶ Conducted review and submitted comments on DWP 26.01 BOM Review and License Renewal
- ▶ Conducted review and submitted comments on DWP 27.01 Certificate Review

1.3.6 Test

- ▶ CalSAWS Release 22.09 testing activities
 - Continued test preparation activities
- ▶ CalSAWS Release 22.07 testing activities
 - Participated in 22.07 Project Integrated Readiness Areas - T-1 Integrated Readiness Status meeting on July 18, 2022
 - Participated in 22.07 Pre-Green Light Review meeting on July 18, 2022

Table 1-7 – 22.07 Independent Test Progress

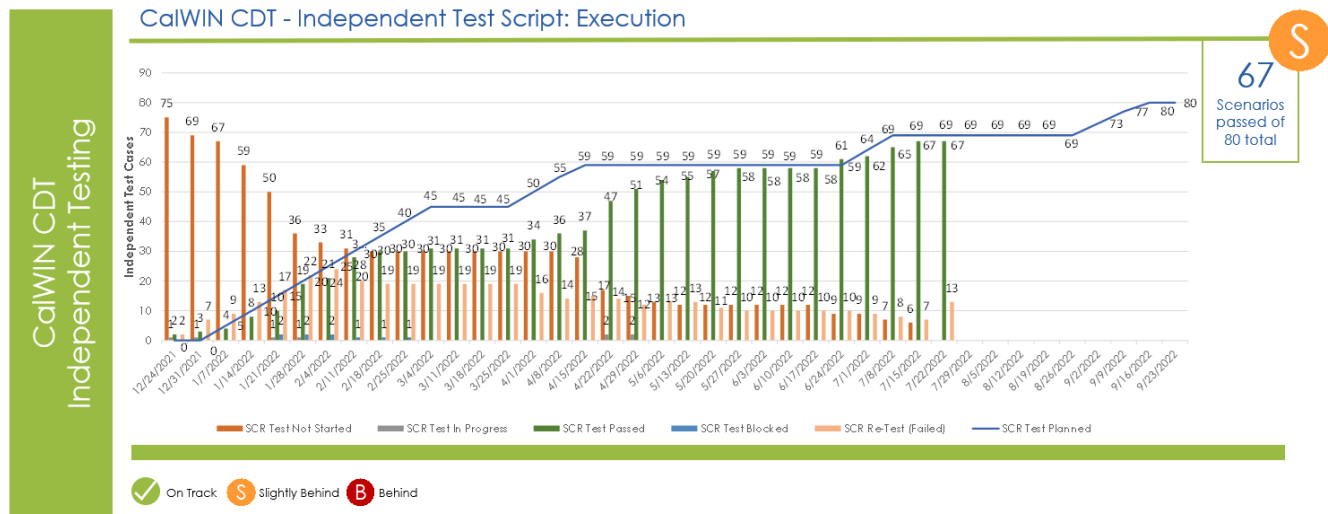
Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
22.07 - ClearBest QA Independent Test Results	295	0% (0)	0% (0)	100% (295)	0% (0)	0% (0)



- ▶ CalWIN CDT – Functional Testing activities
 - Continued CalWIN CDT Test Execution

Table 1-8 – CalWIN CDT Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalWIN CDT – ClearBest QA Independent Test Results	80	0% (0)	0% (0)	84% (67)	16% (13)	0% (0)



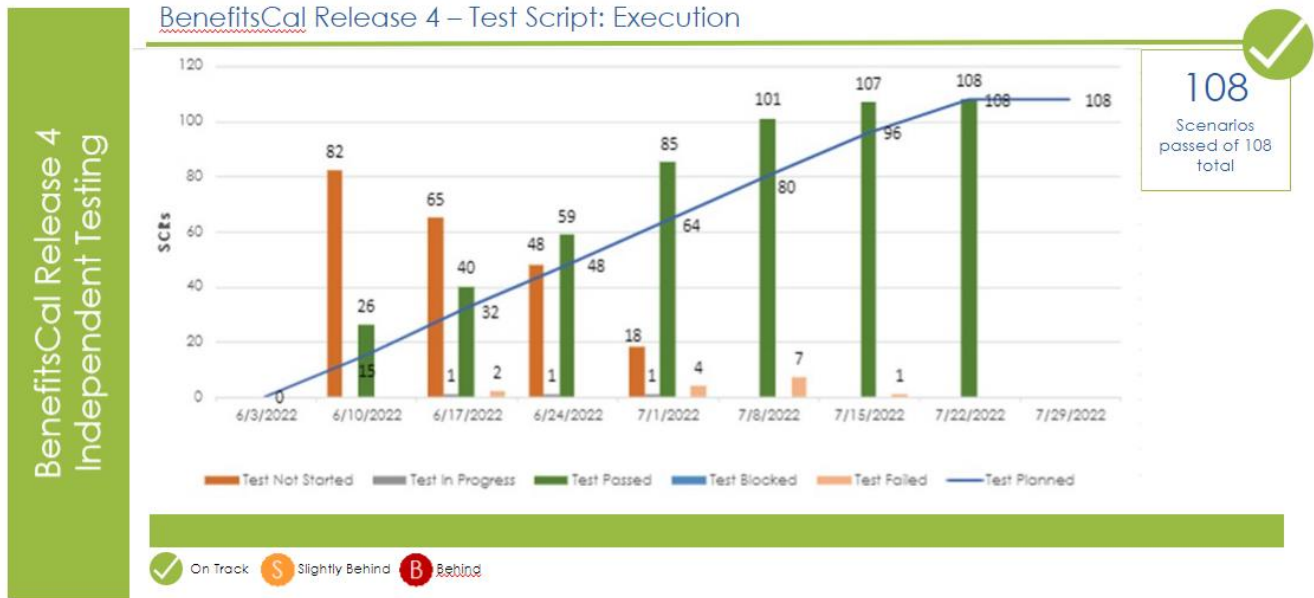
CDT Execution has been extended through September in anticipation of GDS#9

- ▶ BenefitsCal Activities
 - Continued to monitor open defects
 - Participated in BenefitsCal DD&I and M&O calls on July 19 and 21, 2022

- Completed script writing for R4.1.5 ARPA

Table 1-9 - BenefitsCal Release 4 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
R4.0 - ClearBest QA Independent Test Results	108	0% (0)	0% (0)	100% (108)	0% (0)	0% (0)



- ▶ Priority Release / RWR Activities
 - Monitored Fiscal Reports defects and Priority Release issues selected for future QA Review or Independent Test
 - Participated in bi-weekly CalSAWS State and Fiscal Reports meeting on July 21, 2022
 - Performed QA Review of System Test scripts for the following SCR and submitted findings for resolution

Table 1-10 - Fiscal Reports Issues QA Reviewed or Tested

Defect/SCR #	Scheduled Release	Type of Testing
CA-235977 Update GR 237	22.07.28	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on July 19, 2022
 - Participated in Weekly Test Touch point meeting on July 19, 2022
 - Participated in GA/GR Testing Check-In meetings on July 19 and 21, 2022
 - Participated in GA/GR Weekly System Test Status Call on July 20, 2022
- ▶ CalWIN UAT
 - Completed Group 1 UAT Execution of scripts

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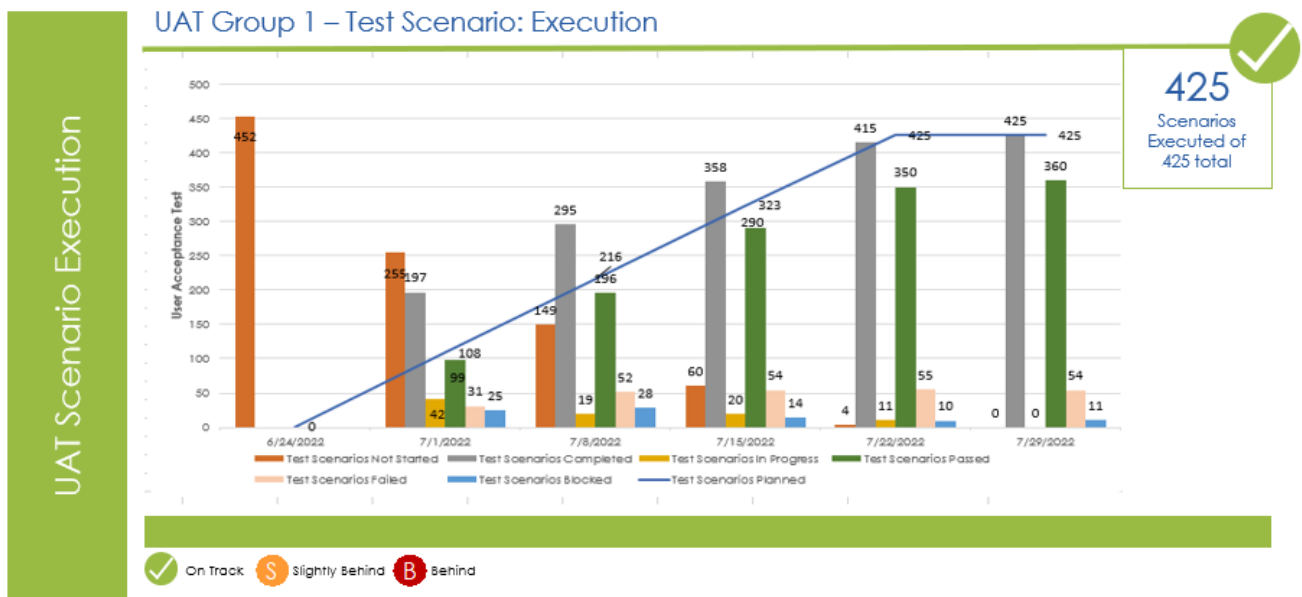
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- Uploaded and distributed weekly LMS status report on July 18, 2022
- Facilitated UAT Group 1 Weekly and Daily execution meetings on July 18 - 22, 2022
- Facilitated Weekly UAT management touchpoint on July 18, 2022
- Managed and monitored UAT Group 1 Execution Findings and Defects progress
- Managed UAT Group 1 test execution
- Managed and monitored UAT Group 2 LMS training progress
- Completed uploading Group 2 UAT scripts into Jira
- Conducted UAT Group 2 Kickoff Meetings on July 20 - 21, 2022
- Monitored the UAT CalSAWS mailbox

Table 1-12 - UAT Group 1 Test Scenario Execution progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS UAT Group 1 Execution	425	0% (0)	0% (0)	85% (360)	13% (54)	2% (11)



1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting
- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in weekly CalWIN ISS Management meetings
 - Participated in 3X Weekly leadership meetings for the CalWIN Implementation
 - Participated in weekly CalWIN ISS OCM Leads meeting
 - Participated in weekly Customer Engagement/ISS Weekly Touchbase
 - Participated in weekly Implementation Management meeting
 - Participated in weekly CalWIN ISS Training Touchpoint
 - Participated in weekly CalWIN Conversion and Change Management meeting
 - Conducted weekly Implementation Team Meeting

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- Began review of revised DEL 10 – Implementation Support Plan
- Began review of DDEL County Change Discussion Guides for Contra Costa, Santa Clara, and Tulare
- Completed review and comments on Yellow Banner Case Review Guides
- Participated in Region 5 MSV on July 18, 2022
- Participated in Orange BPR Closeout Sessions
- Participated in Santa Barbara BPR Closeout Sessions
- Prepared for Contra Costa Action Plan and T-9/T-6 Survey Discussion
- Participated in CalSAWS Leadership Alignment Working Session
- Participated in Targeted On-Site Support (TOSS)/Implementation Point of Contact (IPOC) Meeting: Yolo County
- Conducted Change Network Kickoff Meetings for Waves 3 and 4
- Conducted Placer TOSS/IPOC Meeting
- Participated in Yolo Post Implementation Triage Support Meeting
- Participated in Mock Cutover #2 CalWIN Cutover Table Read
- Participated in Contra Costa survey discussion
- Participated in Wave 2 Change Discussion Guide deliverable dates discussion
- Participated in Wave 3 Change Discussion Guide approach discussions
- Supported Change Discussion Office Hours for Placer and Yolo
- ▶ Release Management
 - Analyzed WBT SCR changes and provide feedback
 - Participated in 22.07 Project Integrated Readiness Areas T-1 Integrated Readiness Status
 - Participated in CalSAWS Webcast on CalSAWS Release 22.07
 - Participated in Green Light - Release 22.07
- ▶ Special Projects
 - Participated in Web Portal Strike Team
 - Participated in Communications Strike Team
 - Planned for next ERG AAPI Meeting - August

1.3.8 OCAT

- ▶ Continued reviewing interim draft submissions of the OCAT System Security Plan (SSP)
- ▶ Participated in Monthly OCAT SLA Review on July 18, 2022
- ▶ Participated in bi-weekly OCAT Operations and Release Meeting on July 20, 2022

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in the 3X Weekly CalSAWS Leadership meetings
- ▶ Partner on County Data Validation internal retrospective activities
- ▶ Facilitate Web Portal Strike Team County Focus Group preparation session on July 26, 2022
- ▶ Facilitate a CIT/CRFI observations and draft process flow session to prepare for internal working session on July 27, 2022
- ▶ Participate in UAT Weekly Project touch-point meeting on July 25, 2022
- ▶ Participate in GA/GR web-service discussion meeting on July 25, 2022

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- ▶ Participate in CalSAWS 22.07 post-release meetings on July 25 and 27, 2022
- ▶ Participate in Section Directors meeting on July 26, 2022
- ▶ Participate in GA/GR correspondence meeting on July 27, 2022
- ▶ Participate in Environment Integration/Management meeting on July 28, 2022
- ▶ Participate in CalWIN OPAC meeting on July 28, 2022
- ▶ Participate in Monthly Helpdesk Trends meeting on July 28, 2022
- ▶ Participate in IV&V/PMO Meeting on July 29, 2022
- ▶ Prepare Wellness Wednesday segments and communications

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Leadership meetings
- ▶ Participate in CalSAWS Weekly Technical meeting on July 25, 2022
- ▶ Participate in Consortium FinOps meeting on July 26, 2022
- ▶ Participate in App/Dev meeting on July 26, 2022
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on July 27, 2022
- ▶ Participate in DBCR/CTCR Review meetings on July 28, 2022
- ▶ Participate in Environment Management Review meeting on July 28, 2022
- ▶ BenefitsCal
 - Participate in Application Transfer meetings
 - Participate in BenefitsCal Operations Review meeting on July 26, 2022
 - Participate in DD&I and M&O calls on June 26 and 28, 2022
- ▶ Batch
 - Participate in Batch Performance Checkpoint meeting on July 27, 2022
 - Participate in Batch Weekly Roundup meeting on July 28, 2022
- ▶ CalWIN
 - Participate in CalWIN Conversion and Change Management on June 26, 2022
 - Participate in CalWIN Wave 2 - TPOC Meeting on July 27, 2022
 - Participate in CalWIN Wave 1 - TPOC Meeting on July 28, 2022
- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on July 25, 2022
- ▶ Contact Center
 - Participate in Orange County Contact Center Discussions on July 25, 2022
 - Participate in Los Angeles Skill group and Routing Profile discussion on July 26, 2022
 - Participate in San Bernardino CSC Support Meeting on July 26, 2022
 - Participate in Solano IVR Contact Center Design Session on July 27, 2022
 - Participate in Santa Cruz IVR Contact Center Design Session on July 27, 2022
 - Participate in Santa Barbara IVR Contact Center Design Session on July 27, 2022
 - Participate in San Mateo Contact Center Design Session on July 28, 2022
 - Participate in LA County Contact Center IT Networking Sessions on July 28, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Client Correspondence discussions on July 25 and 28, 2022
- ▶ Security
 - Participate in weekly Security POAM review on July 28, 2022
- ▶ Service Management
 - Participate in Service Management meetings

1.4.3 Imaging

- ▶ Participate in Imaging Migration Status meeting on July 26, 2022
- ▶ Continue to review Imaging activities for LA with the review of Change requests, defects, and configurations

1.4.4 Functional

- ▶ M&O
 - Participate in CalHEERS/CalSAWS meeting on July 26, 2022
 - Participate in the Foster Care Programs Committee meeting on July 26, 2022
 - Participate in Correspondence Committee meeting on July 28, 2022
 - Participate in the Medi-Cal Correspondence Committee July 28, 2022
 - Participate in the CW/CF Eligibility Status on July 27, 2022
 - Participate in 3rd Quarter Management Report July 28, 2022
 - Attend JAD sessions for:
 - CR 200859 - Upgrade Google Captcha Pre-JAD #2
 - CR 208654 - Renewal Closure Batch to withdraw RRC application that have future year eligibility established on the last day of renewal
 - CR 205510 - Over Aged Dependent BOT JAD #1
 - CR 208859 - Apply Soft Pause to beneficiaries that are placed in Pending eligibility status due to pending verifications following SAWS renewal - Design Session 1
 - CR 247889 - ACL 22-XX Resource Limit Increase
 - CR 243555 - Activate Converted Case Review Dashboard for Migrating Counties
 - CR 147420 - Admin Search Pre-JAD #5
 - CR 199836 - Periodic Verifications No Response from Consumers - Pre-JAD #1
 - CR 191453 - Verification Caching Phase III (VC III) Pre-JAD 1
 - CR 186221/186317 - CalWIN Conversion to CalSAWS Wave 4 and Wave 5 - Pre - JAD
 - CR 195945 - Design Change Request (DCR) for R23.2 JAD Session 1
- ▶ Conversion
 - Participate in Wave 1 Mock Cutover 1A
 - Provide inputs for risk updates
 - Continue discussions on the Go Live packet structure
- ▶ County Data Validation (CDV)
 - Send a communication to Wave 2 counties regarding the recruitment, types of staff, and the importance of CDV (from Lessons Learned)
 - Manage the follow up on the triage of outstanding CDV findings
 - Provide CDV updates at OPAC
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor design completion for GA/GR SCRs
- ▶ Contact Center
 - Participate in weekly Contact Center Test Automation Cross Team call
- ▶ Case Purge
 - Track CalSAWS Purge sprint activities and conduct validations

1.4.5 BenefitsCal

- ▶ Attend Support Request API Joint Design Session for BenefitsCal/CalSAWS on July 27, 2022
- ▶ Attend the BenefitsCal Collaboration Model July Ad-Hoc Meeting on July 29, 2022
- ▶ Monitor Release 5.0 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Attend Daily Transaction Failures Meetings
- ▶ Participate in the combined twice weekly DD&I and M&O Check-in meetings
- ▶ Participate in the BenefitsCal Operation Review weekly meeting
- ▶ Participate in weekly scope review and vendor coordination meeting for upcoming BenefitsCal releases
- ▶ Conduct review and submit comments on BenefitsCal Major Release 4.0 Release Notes
- ▶ Identify BenefitsCal Monthly Release 4.1 QA verification scope
- ▶ Create and monitor BenefitsCal Release 4.1.5 Independent Test Dashboard
- ▶ Conduct FDEL resolution confirmation for unresolved comments on 09.01 Maintenance and Operations (M&O) Plan – L.A. County
- ▶ Conduct review and submit comments on the following monthly reports:
 - FWP 24.09 CX Monthly Report - June 2022 (Comments Only)
 - FWP 25.05 Monthly M&O Report - June 2022 (Comments Only)
- ▶ Conduct review and submit comments on FWP 32 CalSAWS Marketing and Communications Plan
- ▶ Conduct review on FWP 26.01 BOM Review and License Renewal
- ▶ Conduct review on FWP 27.01 Certificate Review

1.4.6 Test

- ▶ CalSAWS Release 22.09
 - Continue test preparation activities for Independent Test
- ▶ CalSAWS Converted Data Testing – Functional Testing activities
 - Continue test execution activities
- ▶ BenefitsCal Activities
 - Begin Test Execution for ARPA Release 4.1.5
 - Participate in BenefitsCal DD&I and M&O calls on July 26 and 28, 2022
 - Monitor open defects
- ▶ Priority Release / RWR Activities
 - Perform QA activities for the following Fiscal Reports issue upon delivery to System Test

Table 1-11 - Fiscal Reports Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-245594 Add General Assistance Program Code converted from CalWIN to Generate reports	22.07.XX	QA Review
CA-246779 [Fiscal] Summary doesn't reconcile with Details sheet on both Unposted Receipts Daily and Monthly Activity Report and other issues	22.07.28	QA Review

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Defect/SCR #	Scheduled Release	Type of Testing
CA-235977 Update GR 237	22.07.28	QA Review
CA-245329 [Fiscal] Discrepancies in the CalFresh Supplemental Issuance Register FS 04-11-2022 and LIHEAP_SUAS Benefit Issuance Register Daily FS 04-11-2022	22.07.28	QA Review
CA-246977 [Fiscal] The CalFresh EBT Production Reconciliation Report Cancelled Summary and Cancelled Details tabs not matching	22.08.xx	QA Review
CA-245726 [State] DFA 256 report reconciliation to Issuance Detail Claiming Summary Report	22.08.11	QA Review
CA-246813 [Fiscal] Summary does not reconcile with detail on Supplemental Benefit Issuance EBT Register	22.08.11	QA Review
CA-239445 [State] Update Carried Forward Logic for Reports to add Single County Basis only runs	22.09	QA Review
CA-235413 [Fiscal] Valuable Inventory Report and Issued Valuable Inventory Report show incorrect information	RWR	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitor test support for priority releases
 - Participate in Integrated Test Team meeting on July 26, 2022
 - Participate in GA/GR Testing Check-In meetings on July 26 and 28, 2022
 - Participate in GA/GR Weekly System Test Status Call on July 27, 2022
 - Participate in Weekly Test Touch point meeting on July 27, 2022
- ▶ CalWIN UAT
 - Facilitate UAT Group 1 Retest and Group 2 execution meetings on July 25- 29, 2022
 - Facilitate Weekly UAT management touchpoint on July 25, 2022
 - Facilitate a Tech support discussion with Tech Support and Consortium Support on July 25, 2022
 - Manage and monitor UAT Group 2 Execution Findings and Defects progress
 - Monitor the UAT CalSAWS mailbox

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in weekly CalWIN ISS Management meetings
 - Participate in 3X Weekly leadership meetings for the CalWIN Implementation
 - Participate in weekly CalWIN ISS OCM Leads meeting
 - Participate in weekly Customer Engagement/ISS Weekly Touchbase
 - Participate in weekly Implementation Management meeting
 - Participate in weekly CalWIN ISS Training Touchpoint

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- Participate in weekly CalWIN Conversion and Change Management meeting
- Conduct weekly Implementation Team Meeting
- Participate in weekly touchpoint with Accenture Delivery Manager and Consortium ISS Project Manager
- Submit comments on revised DDEL 10 – Implementation Support Plan
- Submit comments on County Change Discussion Guides for Contra Costa, Santa Clara, and Tulare
- Participate in Orange BPR Closeout Sessions
- Participate in Santa Clara BPR Closeout Sessions
- Plan for BenefitsCal Q&A Session
- Support Change Discussion Office Hours for Placer and Yolo
- Support monthly CalSAWS Change Network Champion Meeting - Waves 1 and 2
- Participate in monthly Santa Barbara and Santa Clara TOSS/IPOC meeting
- Support the CalSAWS Q&A Session: Eligibility Overview session
- Participate in monthly OPAC meeting
- Participate in TOSS/QA/ISS Leadership Sync meeting
- ▶ Release Management
 - Analyze WBT SCR changes and provide feedback
 - Participate in 22.07 Project Integrated Readiness Areas T-1 Integrated Readiness Status
 - Participate in CalSAWS Webcast on CalSAWS Release 22.07
 - Participate in Green Light - Release 22.07
- ▶ Special Projects
 - Participate in Web Portal Strike Team
 - Participate in Communications Strike Team
 - Plan for next ERG AAPI Meeting – August

1.4.8 OCAT

- ▶ Continue reviewing interim draft submissions of the OCAT System Security Plan (SSP)

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period