

CalSAWS | Agenda for the California Statewide Automated Welfare System JPA Board of Directors

Date: August 12, 2022	Location: Zoom/Conference Call Big Sur Conference Room 11290 Pyrites Way, Suite 150 Rancho Cordova, CA 95670
Time: 12:30 p.m. – 3:30 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 925 2799 5997 Passcode: 613462 Zoom Link: JPA Zoom Link

CONVENE MEETING OF THE BOARD OF DIRECTORS – All scheduled items will be heard in the Big Sur conference room located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. The Public Session of this meeting shall be accessible via teleconference/webcast. The call-in number is: 1-888-788-0099, enter Meeting ID 925 2799 5997 followed by Passcode 613462 or join the webcast by clicking [JPA Zoom Link](#).

As allowed by Government Code Section 54953(e)(1)(A), the following Brown Act provisions related to teleconference meetings are not in effect during the COVID-19/Coronavirus emergency:

- That the location from which each member participating via teleconference be noticed on the agenda for the meeting that member is participating via teleconference.
- That each teleconference location be open and accessible to any member of the public.
- That each teleconference location be equipped to allow comments from any member of the public wishing to make a public comment.
- That an agenda be posted at each teleconference location.
- That a quorum of members of the legislative body participate from teleconference locations within the local agency's jurisdiction.

PUBLIC SESSION

12:30 p.m. – Convene Meeting of the Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Topic	Lead
1. Call Meeting to Order.	Michael Sylvester 2 min
2. Confirmation of Quorum and Agenda Review.	Michael Sylvester 3 min
3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.	Michael Sylvester

Topic	Lead
Action Items	
<p>4. Authorization to conduct CalSAWS JPA Board, Project Steering Committee (PSC), and WCDS Subcommittee Meetings in accordance with subdivision (e) of Government Code Section 54953 through September 12, 2022, based on the following findings:</p> <ul style="list-style-type: none"> a. The Governor's State of Emergency related to COVID-19 remains in effect; and b. The State of Emergency continues to directly impact the ability of the members to meet safely in person. 	<p>Michael Sylvester 5 min</p>
Informational Item	
<p>5. CalSAWS Infrastructure and M&E Procurement update/overview of the procurement and potential transition schedule.</p>	<p>Tom Harman Betty Uzupis 10 min</p>
Action Items	
<p>6. Approval of Accenture Amendment 30 (contingent upon Federal approval), which includes the extension of contracted services to align with procurement and potential transition dates.</p>	<p>John Boule Holly Murphy Michael Sylvester 15 min</p>
<p>7. Approval of Consent Items</p> <ul style="list-style-type: none"> a. Approval of the Minutes and review of the Action Items from the July 22, 2022, JPA Board of Directors Meeting. b. Accenture Change Notice No. 20, which includes requests to add services for Premise items such as CalFresh Over-issuances (Brown-Tapia), Transitional Housing Supplement, Removal of Homeless Assistance \$100 Asset Limit, Elderly Simplified Application Project, CalFresh Simplifications, Stage One Continuous Eligibility Program (Childcare Provider Portal), Medi-Cal Redetermination Forms, CalFresh Public Assistance Definition Alignment, Resume Pre-Pandemic Medi-Cal Operations, CW Time Clock, and Pandemic Emergency Assistance Fund. Also included is a request for an administrative update to the Accenture address in Section 41 of Exhibit X (CalSAWS Maintenance and Operations Extension) and to add County Purchases. c. ClearBest Change Order No. 6, Work Orders 14-19, which includes requests to add Quality Assurance services for Cal-OAR Modifications and Survey, Transitional Housing Supplement, CalFresh Over-issuances (Brown-Tapia), Removal of Homeless Assistance \$100 Asset Limit, ABAWD, and an extension of QA services related to Portal Mobile. d. RGS Amendment No. 36, which includes requests for administrative changes such as updates to position names, number of position allocations, and range of bill rates. Also includes addition of position description, and a sub-section of the Compensation section related to temporary assignment pay. 	<p>Michael Sylvester 5 min</p>

Topic	Lead
Informational Items	
8. CalSAWS Fiscal Update	Holly Murphy 20 min
9. Retrospective and Corrective Actions for Production Incidents	Arnold Malvick 10 min
10. CalSAWS Release and Policy Update	Lisa Salas Karen Rapponotti 5 min
11. Update on Key Risks	Arnold Malvick Rachel Frey 15 min
12. Conversion Update <ul style="list-style-type: none"> • Processing Yellow Banner Cases and Aggregated Numbers and Percentages by County 	Keith Salas 10 min
13. CalWIN Wave 1 Implementation Readiness Dashboard and Packet	Cathryn VanNamen 15 min
14. UAT Status Update	Peggy Macias Surrangan Kumar 10 min
15. BenefitsCal Update <ul style="list-style-type: none"> • Final Acceptance Update • Disaggregated Application Data by platform and county • BenefitsCal vs. YBN Accounts • Make links to BenefitsCal Help more prominent 	Rachel Frey 15 min
16. Overview of Accenture Change Notice 19 Scope of Services related to Warm Handoff	Dawn Wilder 10 min
17. Multi-Factor Authentication (MFA) Update <ul style="list-style-type: none"> • Status of marketing campaign to encourage counties to register for SMS • Update on ability to automate switching users to SMS access when email is down 	Luz Esparza 10 min
18. CalSAWS System Stability, Tickets, and Defects Stats <ul style="list-style-type: none"> • Onshore vs. Offshore 	Arnold Malvick Sara Rossmiller



Topic	Lead
<ul style="list-style-type: none"> SLAs 	15 min
19. Update on Key State IV&V Activities	Brian Nagy 5 min
20. Adjourn Meeting	Michael Sylvester

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 851-3201. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

