CalSAWS | Notes from Imaging Committee: 07/21/2022

July 21, 2022 Date: Notes Location: Teams Meeting Time: 9:00 am - 12:00 pm Meeting Materials: CER CA-246768

Rhiannon Chin Meeting Called by: Attendees: **NAME** NAME **NAME** Jack Seng Chris Gomez Matthew \boxtimes R1 \boxtimes RM VanderEyck Terri Rose Martha Esparza Project Staff \boxtimes R1 \boxtimes **R4** \boxtimes Proj. \boxtimes R1 Esmeralda Rouse \boxtimes **R4** Louis Cuellar ■ R4 Ana Enesh Angelica \boxtimes R1 **Brent Wong** Gamboa Todd Estabrooks Jason Dix R1 \boxtimes **R4** \boxtimes **R2** Will Wren-Rodriguez ☑ R5 Phi Phi Thai \boxtimes **R2** Michelle Fell \boxtimes **R5** Tony Baker **R2** Don Post \boxtimes \boxtimes **R5** Laura Alba Shea Comerford Felix Sanchez \boxtimes **R2** \boxtimes **R5 R2** \boxtimes **R5** Eric England **R3** \boxtimes R6 Arin Shahgholi

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Karla Morales Mario Palacios

Mohsin Khan

Dianna Crowley

tant Points

Crystal Kehle

Dayna Boggs

Jessica Jackson

CER CA-246768 Add a SIU Image Coversheet/QR code in Hyland Imaging Solution

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R3

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R3

- This enhancement is to add a "Create Coversheet" button on Special Investigation Detail page, a QR code consists of the Case data and Investigation ID, so that these data can be transferred to the images when scanning.
 - To be generated from the Special Investigation Page
 - Will be available for all counties
 - Will look into adding Capture button to Special Investigation Detail page
 - Will look into adding SIU Image Coversheet to the Template repository; this will not include Investigation ID.

Recent and Future Enhancements

- CA-245279 Description: Add next document indicator in workflow grid (Released 6/24/2022)
 - This enhancement will highlight the previously opened document when user closes the document in workflow queues and imaging drawers
- CA-245364 Add guard rails to prevent/warn users not to interrupt the capture sequence (Released 6/24/2022)
 - This enhancement will alert the user with a popup notification when the scanning/processing is interrupted/navigates away from the page.

- If the scanning/processing is interrupted, there could be a batch in QA that is not going to be submittable, user will have to delete it.
- If issue is encountered, delete the page out of the batch and re-capture.
- CA-245231 Update imaging API for No Touch SAR 7 Logic when barcode is not available (Target Release 8/25/2022)
 - This enhancement will change how documents submitted as images from BenefitsCal will be updated in the system. Only for SAR 7 received from the portal with no barcode.
 - BenefitsCal has the ability to send SAR 7 with a no-change flag set to true. If documents are submitted as a very specific format, if it comes as a PDF, the BenefitsCal system will parse the pdf, look at answers in a page and equate to a no-change SAR7 with that flag set to true. It should update the corresponding documents as received.
 - Issue: most of the time, SAR 7 don't have a barcode. The SCR will add this change to update the appropriate customer reporting records.
 - Ability to generate tasks for documents that come in and are updated as no-change. Before they will not generate tasks, now they generate tasks. The tasks will be the same SAR7 tasks.

Wrap Up Items

Open Discussion

- Returned Mail form name:
 - o Need a form name for Returned Mail.
 - Make Returned Mail a selectable option in the within Form Name selection process.
 - o Make it like a document type or a form name.
- CA-231814 Add Detailed Workflow Indicator to Documents in RC: Target Release 23.01
 - RC hold stamp updates: Web portal > Meeting > Committees > Imaging > 2022 > April 21, 2022
- Indexing guides: CalSAWS Imaging Indexing Values Reference Guide 0.2
 - Web portal > Resources > Resources by Functional Area > Imaging > 58 County Imaging Solution
- There will be an enhancement to allow printing/exporting from within workflow queues:
 - CA-241341 Enable printing of documents in the Imaging workflow

Next Meeting

August 18th, 2022, 9:00am - 12:00pm

(Optional Items)

#	Action Item	Assigned To	Assigned Date	Due Date	Status
1					
2					
#	Decision Made			Who Made the Decision	Date
1	CER CA-246768 Add a SIU Imaging Solution: Unanimo			Regions 1-6	7/21/2022
2					

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