

*CalACES Consortium
C-IV Project*



**County Purchase SJ-04-2017
San Joaquin County – Windows 10 Workstation Refresh
for Customer Service Center**



I. Overview:

San Joaquin County ("County") would like to purchase eighteen (18) workstations without monitors, eighteen (18) Windows 10 Enterprise licenses, and eighteen (18) Microsoft Office 2016 Standard licenses for a local technology refresh of existing equipment in production. In addition to charges for new equipment and software, this County Purchase includes ongoing recurring Production Operations Charges for central support for the County's Managed workstation image and Administrative Charges for asset-tagging, inventory, imaging, and transportation of the new equipment. The scope of this County Purchase includes the following:

- Hardware Charges
 - (18) HP EliteDesk 800 G3 Small Form Factor PC, Includes:
 - Intel Core i5-7500 (7th Gen) 3.4G 6M 2400 4C CPU
 - 8GB DDR4-2400 NECC UNB
 - 256GB 2.5 Solid State Drive
 - Windows 10 Professional 64-bit
 - Slim Desktop DVD-ROM Optical Drive
 - 3-Year Manufacturer's Warranty
- Software Charges
 - (18) Windows 10 Enterprise Upgrade License with Software Assurance
 - (18) Microsoft Office 2016 Standard License
- Production Operations Charges
 - Recurring Charges – Central Support for Managed Workstation Image
- Administrative Charges

Assumptions:

- General Assumptions
 - The Total Cost is an estimate and is subject to changes at the time of ordering. The estimate includes shipping/handling and taxes as appropriate. The final cost will be provided to the Consortium at the time of invoicing.
 - Taxes for hardware items were estimated at 8.25% and based on the initial shipping location of Rancho Cordova, California.
 - New hardware will initially be sent to the C-IV Remote Depot in Rancho Cordova, California where Contractor staff will asset-tag, inventory, and image the eighteen (18) workstations. Once those activities have been completed, Contractor will transport the equipment to a County-provided facility.
 - The County-provided facility must be capable of storing all equipment on this order at the outset of this project.



- The Consortium will transfer ownership of the eighteen (18) workstations purchased under this County Purchase to the County.
- The Consortium will retain ownership of all software licenses purchased under this County Purchase.
- Hardware, Software, and Administrative Charges will be invoiced and paid in full upon receipt of equipment acceptance.
- This County Purchase includes eighteen (18) new workstations that will be used to replace those already in production.
 - Because the eighteen (18) new workstations will be used for refresh, no new software licenses (with the exception of Microsoft Windows 10 Enterprise Upgrade and Office 2016 Standard) for the workstations are included in this County Purchase.
 - If the County would like to deploy any of the eighteen (18) new workstations as growth, additional software licenses, software support, and monthly recurring Production Operations charges of \$6.93 per Managed workstation would apply and require a revision to this County Purchase.
- The County will be responsible for monthly recurring Production Operations charges for central support for the County's C-IV-Managed workstation image that will be based on the Microsoft Windows 10 Enterprise operating system.
 - The monthly recurring operations charges will apply to the eighteen (18) Managed workstations once deployed and in use. The Total Cost in Section III below is based on recurring Production Operations charges commencing on November 1, 2017 and continuing through the end of the Agreement, October 31, 2019.
 - Production Operations charges will be invoiced in monthly arrears to the Consortium, who will then invoice the County.
- No new monitors are included in this County Purchase, as the County will be providing monitors from existing inventory.
- Contractor staff will be responsible for asset-tagging, inventory, imaging, and transportation of the eighteen (18) new workstations purchased under this County Purchase.
 - Contractor staff will be responsible for installation of the Microsoft Windows 10 Enterprise licenses and Microsoft Office 2016 Standard licenses purchased under this County Purchase.
- County IT staff will be responsible for the deployment and installation of the eighteen (18) new workstations on this order.
- All Microsoft Windows 10 Enterprise Upgrade licenses are purchased with 3-year Software Assurance agreements from the date of purchase (unless noted otherwise). Once these Software Assurance agreements have expired, the County will be responsible for funding refreshes of these Software Assurance agreements.



- Microsoft Software Assurance agreements provide key administrator features and security, as well as maintaining up-to-date versioning of the Windows 10 Enterprise product.
 - All HP workstations are purchased with 3-year hardware support agreements from the date of purchase (unless noted otherwise). Once the hardware support agreements have expired, the County will be responsible for funding any hardware refreshes for the workstations via the execution of a separate County Purchase.
 - The County must approve this County Purchase and provide the corresponding approved Advance Planning Document ("APD") by October 27, 2017, otherwise the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.
- Hardware Preparation Assumptions:
 - New equipment will be delivered by the equipment manufacturer to the C-IV Remote Depot in Rancho Cordova, California.
 - Contractor staff will un-package and verify the model of each workstation. Contractor will also deploy a new image onto each new refresh workstation. After these activities have been completed, Contractor will re-package the workstations for transport to the County.
 - Contractor staff will be responsible for imaging the workstations.
 - The C-IV Network Operations Center ("NOC") team will work closely with the County to create and test an image for the workstations on this order. That image will be based on the Microsoft Windows 10 Enterprise operating system.
 - The County will be responsible for assisting with testing of the workstation image.
 - Testing of the image must be completed before the workstations on this order can be imaged.
 - Contractor staff will report any defective equipment to the equipment vendor and ship the equipment to the vendor for replacement.
- Hardware De-Installation/Installation Assumptions:
 - County staff will be responsible for moving/storing users' files before removing the retiring equipment.
 - County staff will be responsible for wiping hard drives, as well as disposal of the retiring equipment.
 - County IT staff will be responsible for post-installation configuration of all new workstations (e.g., County printers and software).
 - Any defective mice or keyboards will follow the C-IV Project's current procedures for replacement as documented in the C-IV System Operations and Support Plan ("SOSP").



II. Schedule:

The costs associated with this County Purchase will be incurred during State Fiscal Years ("SFYs") 2017/2018 through 2019/2020.

III. Total Cost:

Total County Purchase Charges	SFY 2019/20			Total Cost
	SFY 2017/18	SFY 2018/19	(6/2019 - 10/2019)	
Administrative Charges	\$882	\$0	\$0	\$882
Hardware and Software Charges	\$24,164	\$0	\$0	\$24,164
Hardware Charges	\$14,750	\$0	\$0	\$14,750
Hardware Maintenance and Support Charges	\$0	\$0	\$0	\$0
Software Charges	\$9,414	\$0	\$0	\$9,414
Software Maintenance and Support Charges	\$0	\$0	\$0	\$0
Production Operations Charges	\$418	\$732	\$311	\$1,462
One Time Charges	\$0	\$0	\$0	\$0
Recurring Charges	\$418	\$732	\$311	\$1,462
Total Charges	\$25,464	\$732	\$311	\$26,508

IV. References:

This purchase is tracked in the Procurement Database and via CA Unicenter Change Order CO5911-2017.



COUNTY PURCHASE APPROVAL

Subject: County Purchase - SJ-04-2017

The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

San Joaquin County

By: [Signature]
Printed Name: Sam Karsch
Title: Deputy Director
Date: 10/4/17

Notice Address:
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California Automated Consortium Eligibility System (Consortium)

By: [Signature]
Printed Name: Thomas J. Hartman
Title: Project Director
Date: 3/8/2018

Notice Address:
California Automated Consortium Eligibility System (Consortium)
Attention: C-IV Project Director
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