

California Automated Consortium Eligibility System, C-IV Project

**County Purchase MR-01-2018
Merced County - Kiosks (Quantity 2)**

I. Overview:

Merced County ("County") would like to purchase two (2) Lobby Management Kiosks for use at two existing C-IV Managed offices. This County Purchase also includes Administrative Charges for equipment asset-tagging, imaging, configuration, and transportation, in addition to ongoing Production Operations Charges for central support, scanner maintenance and servicing, and remote maintenance of the Kiosks. The scope of this County Purchase includes the following:

- Hardware Charges
 - (2) HP Kiosk - Includes the following:
 - 1 x HP EliteDesk 800 Desktop Mini PC (includes 3-year Manufacturer's Warranty)
 - 1 x ELO 22-inch TouchScreen Monitor with Privacy Filter (includes 3-year Manufacturer's Warranty)
 - 1 x Zebra KR403 Thermal Receipt Printer
 - 1 x MagTek Magnetic Stripe Reader (includes 2-year Manufacturer's Warranty)
 - 1 x Code Reader 1000 Barcode Reader
 - (2) Fujitsu FI-7160 Scanner (for Kiosk)
 - (2) California State Recycling Fee (per Monitor)
 - (2) Print Media (80mm x 645 ft., 8 rolls per case)
- Software Charges
 - (2) Windows 10 Enterprise Upgrade License with 3 Years of Software Assurance
 - (2) McAfee EndPoint Protection and Deep Command (includes 3 years of Software Support)
 - (2) McAfee Complete Data Protection (includes 3 years of Software Support)
- Hardware Support Charges
 - (2) Zebra KR403 Thermal Receipt Printer - 4 Years of Hardware Support
 - (2) Code Reader 1000 Barcode Scanner - 3 Years of Hardware Support
 - (2) Fujitsu FI-7160 Scanner - Additional 2 Years of Hardware Support
- Administrative Charges
- Production Operations Charges
 - Recurring Charges - Remote Workstation Maintenance (per Kiosk)
 - Recurring Charges - Central Support (per Kiosk)
 - Recurring Charges - Kiosk Scanner Maintenance and Servicing Fee (per Scanner)

Assumptions:

- *General Assumptions:*
 - The Total Cost is an estimate and is subject to changes at the time of ordering. The estimate includes shipping/handling and taxes as appropriate. The final cost will be provided to the Consortium at the time of invoicing.
 - This County Purchase includes equipment for two (2) Kiosks for two (2) C-IV Managed County sites. The table below lists the sites, the addresses, and the quantity of Kiosks for each site.

Site Name	Site Address	Quantity of Managed Kiosks	Quantity of Non-Managed Kiosks	Total Quantity of Kiosks
HSA Main	2115 Wardrobe Ave. Merced, CA 95341	1	0	1
Los Banos FSB	415 F. St. Los Banos, CA 93635	1	0	1
Total		2	0	2

- New equipment will initially be delivered to the C-IV Remote Depot in Rancho Cordova, California where Contractor staff will asset-tag and image the Kiosks. Once those activities have been completed, Contractor will transport the equipment to the County for installation.
- Taxes for equipment items were estimated at a rate of 8.25% and based on the initial shipping location of Rancho Cordova, California.
- Because equipment items with unit prices greater than \$5,000 are capital assets, ownership of those items will reside with the Consortium. After those equipment items have been fully amortized, the Consortium will transfer ownership of those items to the County.
- Financing is not available for equipment, including those that are capital assets (i.e. items with unit prices exceeding \$5,000).
- The Consortium will retain ownership of all software licenses purchased under this County Purchase.
- Hardware, Software, Hardware Support, and Administrative Charges will be invoiced in full upon receipt of hardware acceptance.
 - Equipment acceptance must be completed by May 31, 2018 in order for Hardware Charges to be invoiced to the County for State Fiscal Year 2017/18. Otherwise, these charges will be invoiced to the County for State Fiscal Year 2018/19.
- The County is responsible for all facility-related work including, but not limited to the following: electrical, data/electrical cabling, HVAC, and furniture.
- Administrative Charges on this County Purchase include charges for the Contractor staff to perform the following tasks:
 - Asset-tag, image, configure, and transport two (2) Kiosks.
 - Provide up to four (4) hours of support per Kiosk prior to deployment to assist the County with its definition and creation of the process flows for the Kiosks' initial deployment.



- The estimate is based on assistance for the creation of two (2) process flows for the Kiosks on this order.
- Although Contractor assistance will be provided to the County, the County will fully own the responsibility of defining and creating the process flows for the application on the Kiosks.
- Provide four (4) hours of on-site support per site following deployment of the Kiosks on this order. One (1) resource will be available to the County for one day, four (4) hours per day, for a maximum of four (4) hours per site.
- Contractor staff will work with the County to develop a schedule for providing support following approval of this County Purchase.
- The County will be responsible for monthly recurring Production Operations charges for remote workstation maintenance for the two (2) Kiosks on this order. Recurring charges will apply to the Kiosks once deployed and in use. Charges will be invoiced in monthly arrears and are estimated to commence on June 1, 2018 and run through the end of the Agreement, October 31, 2019.
- The County will be responsible for all monthly recurring Production Operations Charges for enhanced central support for the two (2) Kiosks on this order.
 - Recurring enhanced central support will apply to the Kiosks once deployed and in use. Charges will be invoiced in monthly arrears and are estimated to commence on June 1, 2018 and run through the end of the Agreement, October 31, 2019.
 - Enhanced central support includes the following:
 - Service requests would be transferred directly to Level 3 support.
 - Process support would be provided to the County for any changes or updates to the process flows on the Kiosks following their deployment.
 - Enhanced central support excludes any enhancements to the C-IV custom applications for the Kiosks.
- The County will be responsible for monthly recurring operations charges for servicing scanners and scanner maintenance kits. These operations charges will apply to the Kiosks on this order from the date the Kiosks are deployed and in use, and will run through the end of the Agreement, October 31, 2019.
 - The monthly operations charge per covered scanner includes one scanner maintenance kit per scanner per year on average. Excessive usage could result in additional scanner maintenance kits being required. These additional kits are not included in the monthly charge and would be procured through the execution of a separate County Purchase.
- Production Operations charges will be invoiced in monthly arrears to the Consortium, who will then invoice the County.
- An installation schedule will be provided to the County for approval following approval of this County Purchase.
- The County must approve this County Purchase and provide the corresponding approved Advanced Planning Document ("APD") by May 4, 2018. Otherwise,

the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

- *Assumptions regarding Kiosks:*
 - Kiosks will include the following equipment:
 - Desktop computer;
 - Touch-screen monitor;
 - Printer;
 - Desktop scanner;
 - Magnetic stripe reader;
 - Barcode scanner.
 - No break/fix equipment is included on this order, as the County currently has sufficient break/fix to accommodate these Kiosks.
 - No headsets/handsets for calls are included.
 - The County will be responsible for storing equipment for the Kiosks until installation/deployment. The County-provided storage facility must be capable of holding all equipment at the outset of this project.
 - The County will be responsible for choosing the most appropriate location where each Kiosk will be placed and used by customers.
 - The location for the Kiosk should have accessibility to electrical power outlets.
 - A C-IV network jack will be required at the installation site of the Kiosk. If a network jack is not available, then the County will be responsible for obtaining one.
 - The County is responsible for all facility-related work including, but not limited to the following: electrical, data/electrical cabling, HVAC, and furniture.
 - This County Purchase does not include any external power strips for the Kiosks.
 - The County will be responsible for set up and installation of the Kiosks. Due to the size and stability of the Kiosks, it is recommended that the County anchor the kiosks to the floor for safety. Additionally, it is also recommended that County anchor the electrical plug to the power outlet to prevent unauthorized plugging.
 - Installation of the Kiosks on this order does not include the following:
 - Permits, bonds and/or fees;
 - Hazardous material abatement;
 - Independent testing fees other than specified;
 - Electronic voice/data connectivity equipment (i.e. network components or phone systems);
 - Network drops to access points;
 - Electrical cabling;
 - Facility remediation;
 - Heating, ventilation, and air conditioning;
 - Battery backup or other type systems;
 - Outside plant conduit installation or repair;

- Trenching in, restoration of, cutting, or patching of asphalt, concrete, or landscape.
- This County Purchase includes one case of eight (8) rolls of receipt paper for each Kiosk. Once this supply has been exhausted, the County will be responsible for the purchase and installation of replacement rolls. The County is also responsible for other consumables for the printer in the Kiosks (toner, printer, etc.).
- All HP desktop computers and ELO touchscreen monitors are purchased with 3-year manufacturer's warranties from the date of purchase (unless noted otherwise). Once the manufacturer's warranties have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals via a separate County Purchase.
- All Fujitsu desktop scanners and barcode scanners are purchased with 3-year hardware support agreements from the date of purchase (unless noted otherwise). Once the hardware support agreements have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals via a separate County Purchase.
- All Zebra KR403 printers are purchased with 4-year hardware support agreements from the date of purchase (unless noted otherwise). Once the hardware support agreements have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals via a separate County Purchase.
- No support is available for the magnetic stripe readers and Kiosk integration/enclosures on this order.
- All Microsoft Windows 10 Enterprise Upgrade licenses are purchased with 3-year Software Assurance agreements from the date of purchase (unless noted otherwise).
 - Microsoft Software Assurance agreements provide key administrator features and security, as well as maintaining up-to-date versioning of the Windows 10 Enterprise product.
 - Once the Software Assurance agreements have expired, the County will be responsible for funding any software refreshes via a separate County Purchase.
- All McAfee EndPoint/Deep Command and Complete Data Protection licenses are purchased with 3-year software support agreements from the date of purchase (unless noted otherwise). Once the software support agreements have expired, the County will be responsible for funding any software support renewals via a separate County Purchase.



II. Schedule:

The charges associated with this County Purchase will be incurred during State Fiscal Years ("SFYs") 2017/18 through 2019/20.

III. Total Cost:

Total County Purchase Charges	SFY 2017/18	SFY 2018/19	SFY 2019/20 (6/2019 - 10/2019)	Total Charges
Administrative Charges	\$4,340	\$0	\$0	\$4,340
Hardware and Software Charges	\$23,552	\$0	\$0	\$23,552
Hardware Charges	\$22,159	\$0	\$0	\$22,159
Hardware Maintenance and Support Charges	\$727	\$0	\$0	\$727
Software Charges	\$666	\$0	\$0	\$666
Software Maintenance and Support Charges	\$0	\$0	\$0	\$0
Production Operations Charges	\$0	\$11,256	\$4,780	\$16,036
One Time Charges	\$0	\$0	\$0	\$0
Recurring Charges	\$0	\$11,256	\$4,780	\$16,036
Total Charges	\$27,892	\$11,256	\$4,780	\$43,928

IV. References:

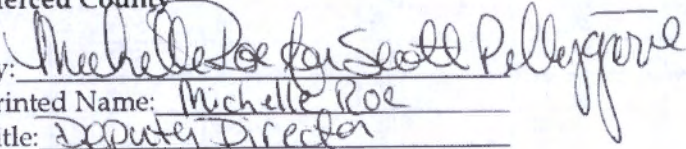
This purchase will be tracked in the CalACES Procurement Database and via Unicenter Change Order CO2236-2018.

COUNTY PURCHASE APPROVAL

Subject: County Purchase - MR-01-2018

The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

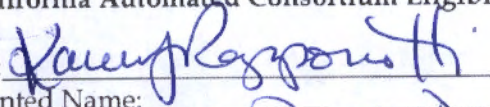
Merced County

By: 
Printed Name: Michelle Roe
Title: Deputy Director
Date: 4/25/18

Notice Address:

~~1871 Grogan Avenue~~ 56 W. 15th St.
Merced, CA 95340

California Automated Consortium Eligibility System

By: 
Printed Name: _____
Title: CalACES Deputy Director
Date: 4/27/2018

Notice Address:

California Automated Consortium Eligibility System
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Rancho Cordova, CA 95670-4481