

*California Automated Consortium Eligibility
System, C-IV Project*

**County Purchase RV-01-2018
Riverside County - Kiosks (Quantity 2)**

I. Overview:

Riverside County ("County") would like to purchase two (2) Lobby Management Kiosks for use in the lobby of two existing C-IV Managed offices. This County Purchase also includes Administrative Charges for equipment asset-tagging, imaging, configuration, and transportation, in addition to ongoing recurring Production Operations Charges for central support, remote maintenance, scanner maintenance, and servicing of the Kiosks. The scope of this County Purchase includes the following:

- Hardware Charges
 - (2) HP Kiosk - Includes the following:
 - 1 x HP EliteDesk 800 Desktop Mini PC (includes 3-year Manufacturer's Warranty)
 - 1 x ELO 22-inch Touchscreen Monitor with Privacy Filter (includes 3-year Manufacturer's Warranty)
 - 1 x Zebra KR403 Thermal Receipt Printer
 - 1 x MagTek Magnetic Stripe Reader (includes 2-year Manufacturer's Warranty)
 - 1 x Code Reader 1000 Barcode Reader
 - (2) Fujitsu FI-7160 Scanner (for Kiosk)
 - (2) California State Recycling Fee (per monitor)
 - (2) Print Media (80mm x 645 ft., 8 rolls per case)
 - (1) HP EliteDesk 800 Desktop Mini PC (includes 3-year Manufacturer's Warranty) (Break/Fix)
 - (1) ELO 22-inch Touchscreen Monitor, includes 3-year Manufacturer's Warranty (Break/Fix)
 - (1) Zebra KR403 Thermal Receipt Printer (Break/Fix)
 - (1) MagTek Magnetic Stripe Reader (includes 2-year Manufacturer's Warranty) (Break/Fix)
 - (1) Code Reader 1000 Barcode Reader (Break/Fix)
 - (1) Fujitsu FI-7160 Scanner, includes 1 year of Hardware Support (Break/Fix)
 - (1) California State Recycling Fee (per monitor) (Break/Fix)
- Software Charges
 - (2) Windows 10 Enterprise Upgrade License with 3 years of Software Assurance
 - (2) McAfee EndPoint Protection and Deep Command (includes 3 years of Software Support)
 - (2) McAfee Complete Data Protection (includes 3 years of Software Support)
- Hardware Support Charges
 - (2) Zebra KR403 Thermal Receipt Printer - 4 Years of Hardware Support
 - (2) Code Reader 1000 Barcode Scanner - 3 Years of Hardware Support
 - (2) Fujitsu FI-7160 Scanner - Additional 2 years of Hardware Support

- (1) Zebra KR403 Thermal Receipt Printer - 4 Years of Hardware Support (Break/Fix)
- (1) Code Reader 1000 Barcode Reader - 3 Years of Hardware Support (Break/Fix)
- (1) Fujitsu FI-7160 Scanner - Additional 2 Years of Hardware Support (Break/Fix)
- Administrative Charges
- Production Operations Charges
 - Recurring Charges - Remote Workstation Maintenance (per Kiosk)
 - Recurring Charges - Central Support (per Kiosk)
 - Recurring Charges - Kiosk Scanner Maintenance and Servicing Fee (per Scanner)

Assumptions:

- *General Assumptions:*
 - The Total Cost is an estimate and is subject to changes at the time of ordering. The estimate includes shipping/handling and taxes as appropriate. The final cost will be provided to the Consortium at the time of invoicing.
 - This County Purchase includes equipment for two (2) Kiosks for two (2) C-IV Managed County sites. The table below lists the sites, addresses, and the quantity of Kiosks for each site.

Site Name	Site Address	Quantity of Managed Kiosks	Quantity of Non-Managed	Total Kiosks
RV0092	12625 Heacock St. Moreno Valley, CA 92553	1	0	1
RV0088	201 Redlands Ave. Perris, CA 92571	1	0	1
Total		2	0	2

- New equipment will initially be delivered to the C-IV Remote Depot in Rancho Cordova, California where Contractor staff will asset-tag and image the Kiosks. Once those activities have been completed, Contractor will transport the equipment to the County for installation.
- Taxes for equipment items were estimated at a rate of 8.25% and based on the initial shipping location of Rancho Cordova, California.
- Because equipment items with unit prices greater than \$5,000 are capital assets, ownership of those items will reside with the Consortium. After those equipment items have been fully amortized, the Consortium will transfer ownership of those items to the County.
- Financing is not available for equipment, including those that are capital assets (i.e. items with unit prices exceeding \$5,000).

- The Consortium will retain ownership of all software licenses purchased under this County Purchase.
- Hardware, Software, Hardware Support, and Administrative Charges will be invoiced in full upon receipt of hardware acceptance.
 - Equipment acceptance must be completed by May 31, 2018 in order for Hardware Charges to be invoiced to the County for State Fiscal Year 2017/18. Otherwise, these charges will be invoiced to the County for State Fiscal Year 2018/19.
- The County is responsible for all facility-related work including, but not limited to the following: electrical, data/electrical cabling, HVAC, and furniture.
- Administrative Charges are included in this County Purchase for Contractor staff to perform the following tasks:
 - Asset-tag, image, configure, and transport two (2) Kiosks.
 - Provide eight (8) hours of on-site support per site following deployment of the Kiosks on this order. One (1) resource will be available to the County for one (1) day, eight (8) hours per day, for a maximum of eight (8) hours.
 - Contractor staff will work with the County to develop a schedule for providing support following approval of this County Purchase.
- The County will be responsible for monthly recurring Production Operations Charges for remote workstation maintenance for the two (2) Kiosks on this order. Recurring charges will apply to the Kiosks once deployed and in use. Production Operations Charges for remote workstation maintenance will be invoiced to the County in monthly arrears and are estimated to commence on May 1, 2018 and run through the end of the Agreement, October 31, 2019.
- The County will be responsible for monthly recurring Production Operations Charges for servicing scanners and scanner maintenance kits for the two (2) Kiosks on this order. Recurring charges will apply to the Kiosks once deployed and in use. Production Operations Charges for scanner servicing and maintenance will be invoiced to the County in monthly arrears and are estimated to commence on May 1, 2018 and run through the end of the Agreement, October 31, 2019.
 - The monthly recurring charge per covered scanner includes one scanner maintenance kit per scanner per year on average. Excessive usage could result in additional scanner maintenance kits being required. These additional kits are not included in the monthly charge and will be procured through the execution of a separate County Purchase.
- The County will be responsible for all monthly recurring Production Operations charges for enhanced central support for the two (2) Kiosks on this order once deployed and in use. Recurring charges will apply to the Kiosks once deployed and in use. Production Operations Charges for enhanced central support will be invoiced to the County in monthly arrears and are estimated to commence on May 1, 2018 and run through the end of the Agreement, October 31, 2019.
 - Enhanced central support for the Kiosks includes the following:

- Service requests would be transferred directly to Level 3 support;
 - Process support would be provided to the County for any changes or updates to the process flows on the Kiosks following their deployment.
 - Enhanced central support excludes any enhancements to the C-IV custom applications for the Kiosks.
 - An installation schedule will be provided to the County for approval following approval of this County Purchase.
 - The County must approve this County Purchase and provide the corresponding approved Advanced Planning Document ("APD") by April 27, 2018. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.
- *Assumptions regarding Kiosks:*
 - Kiosks will include the following equipment:
 - Desktop computer;
 - Touch-screen monitor;
 - Printer;
 - Desktop scanner;
 - Magnetic stripe reader;
 - Barcode scanner.
 - No headsets/handsets for calls are included.
 - The County will be responsible for storing equipment for the Kiosks until installation/deployment. The County-provided storage facility must be capable of holding all equipment at the outset of this project.
 - The County will be responsible for choosing the most appropriate location where each Kiosk will be placed and used by customers.
 - The location for the Kiosk should have accessibility to electrical power outlets.
 - A C-IV network jack will be required at the installation site of the Kiosk. If a network jack is not available, then the County will be responsible for obtaining one.
 - The County is responsible for all facility-related work including, but not limited to the following: electrical, data/electrical cabling, HVAC, and furniture.
 - This County Purchase does not include any external power strips for the Kiosks.
 - The County will be responsible for set up and installation of the Kiosks. Due to the size and stability of the Kiosks, it is recommended that the County anchor the Kiosks to the floor for safety. Additionally, it is also recommended that County anchor the electrical plug to the power outlet to prevent unauthorized plugging.
 - Installation of the Kiosks on this order does not include the following:
 - Permits, bonds and/or fees;
 - Hazardous material abatement;

- Independent testing fees other than specified;
 - Electronic voice/data connectivity equipment (i.e. network components or phone systems);
 - Network drops to access points;
 - Electrical cabling;
 - Facility remediation;
 - Heating, ventilation, and air conditioning;
 - Battery backup or other type systems;
 - Outside plant conduit installation or repair;
 - Trenching in, restoration of, cutting, or patching of asphalt, concrete, or landscape.
- This County Purchase includes one case of eight (8) rolls of receipt paper for each Kiosk. Once this supply has been exhausted, the County will be responsible for the purchase and installation of replacement rolls. The County is also responsible for other consumables for the printer in the Kiosk (toner, printer, etc.).
 - This County Purchase includes one (1) of each of the following spare equipment for break/fix purposes:
 - Desktop computer;
 - Desktop scanner;
 - Touchscreen monitor;
 - Printer;
 - Magnetic stripe reader;
 - Barcode scanner.
 - All HP desktop computers and ELO touchscreen monitors are purchased with 3-year manufacturer's warranties from the date of purchase (unless noted otherwise). Once the manufacturer's warranties have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals via a separate County Purchase.
 - All Fujitsu FI-7160 scanners and barcode readers are purchased with 3-year hardware support agreements from the date of purchase (unless noted otherwise). Once the hardware support agreements have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals via a separate County Purchase.
 - All Zebra printers are purchased with 4-year hardware support agreements from the date of purchase (unless noted otherwise). Once the hardware support agreements have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals via a separate County Purchase.
 - No support is available for the magnetic stripe readers and Kiosk integration/enclosures on this order.
 - All Microsoft Windows 10 Enterprise Upgrade licenses are purchased with 3-year Software Assurance agreements from the date of purchase (unless noted otherwise). Once the Software Assurance agreements have expired, the County will be responsible for funding any refreshes.

- Microsoft Software Assurance agreements provide key administrator features and security, as well as maintaining up-to-date versioning of the Windows 10 Enterprise product.
- All McAfee EndPoint/Deep Command and Complete Data Protection licenses are purchased with 3-year software support agreements from the date of purchase (unless noted otherwise). Once the software support agreements have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals via a separate County Purchase.

II. Schedule:

The charges associated with this County Purchase will be incurred during State Fiscal Years ("SFYs") 2017/18 through 2019/20.

III. Total Cost:

Total County Purchase Charges	SFY 2017/18	SFY 2018/19	SFY 2019/20 (6/2019 - 10/2019)	Total Charges
Administrative Charges	\$2,940	\$0	\$0	\$2,940
Hardware and Software Charges	\$28,082	\$0	\$0	\$28,082
Hardware Charges	\$26,326	\$0	\$0	\$26,326
Hardware Maintenance and Support Charges	\$1,090	\$0	\$0	\$1,090
Software Charges	\$666	\$0	\$0	\$666
Software Maintenance and Support Charges	\$0	\$0	\$0	\$0
Production Operations Charges	\$920	\$11,256	\$4,780	\$16,957
One Time Charges	\$0	\$0	\$0	\$0
Recurring Charges	\$920	\$11,256	\$4,780	\$16,957
Total Charges	\$31,942	\$11,256	\$4,780	\$47,979

IV. References:

This purchase will be tracked in the C-IV Procurement Database and via Unicenter Change Order CO7679-2017.

COUNTY PURCHASE APPROVAL

Subject: County Purchase - RV-01-2018

The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

Riverside County

By: Susan von Zubern
Printed Name: Susan von Zubern
Title: Director
Date: 4-26-18

Notice Address:
Department of Public Social Services
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California Automated Consortium Eligibility System

By: Karen Rappanotti
Printed Name: Karen Rappanotti
Title: CalACES Deputy Director
Date: 5/1/2018

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