CalACES **CCB Agenda**

DATE	AUGUST 8, 2019
TIME	1:30 PM
LOCATION	North: Sutter Conference Room, South: Conference Room 331
SUBJECT	Change Control Board Meeting
INVITEES	CCB.Meeting.Attendees

Meeting Purpose:
Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CIV-103941		Verify Adobe Reader (17.011.30143) Compatibility	Client Correspondence	91	C-IV M&O	Start Build	19.08.15
19.07	CIV-104425		Add EBT Printer 46PRINT002 for Sierra County	Fiscal	10	C-IV M&O	Production Deployment	
19.07	CIV-104500	CA-209115	Add/Update Spanish MC 355 form and NOA	Client Correspondence	29	C-IV M&O	Start Build	19.08.15
19.09	CIV-11086	RTC-35718	Add batch functionality to discontinue Medi-Cal cases when RE packet due and not received	Batch/Interfaces	874	C-IV M&O	Start Build	
19.09	CIV-100484	CA-200844	2019 Medicare Savings Program (MSP) Property Limits	CalHEERS	45	C-IV M&O	Start Build	
19.09	CIV-102297		CO-091 - ACL 18-08 Update Online Help for SCR CIV-7215 - ABAWD Phase II	Training	15	Premise	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CIV-103662	CA-206941; CH-139211	CalHEERS eHIT: Medi-Cal Eligibility Rules Update for Young Adult Expansion (CH-139211)	CalHEERS	245	Premise	Start Build	19.09.CH
19.09	CIV-104022	CA-208241; CH-139211	CalHEERS eHIT: One-time Batches to Transition Young Adults from Restricted Scope to Full Scope Medi-Cal	CalHEERS	440	Premise	No	19.11.22
19.09	CIV-104154		C4Yourself Updates for Expedited Service and Authorized Representatives for the CalFresh program	Online	330	C-IV M&O	Start Build	
19.09	CIV-104190		Update Requested Medi-Cal Types Job Aid	Training	5	C-IV M&O	Start Build	
19.09	CIV-104276	CA-209067	MB 19-03 and MB 19-04 - Child Care State Median Income and Family Fee Schedule for 2019-20	Online	70	C-IV M&O	Start Build	
19.09	CIV-104340		Job aid updates for SCR 7215 - ABAWD Phase II	Training	15	Premise	Start Build	
19.09	CIV-104520		Update job aids for SCR CIV-11086 (MC Auto Disc)	Training	10	C-IV M&O	Start Build	
19.09	CIV-104596		Update C4Yourself Android Mobile App to support API level 28 or higher	Tech Arch	100	C-IV M&O	Start Build	
19.11	CIV-8054	CA-51457	ACL 17-05 CalFresh Student Eligibility	Eligibility	627	C-IV M&O	No	
19.11	CIV-9838	CA-203060	ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts	Eligibility	241	C-IV M&O	No	
19.11	CIV-100074	CA-59263	Update the Treatment of Veterans Income	Eligibility	99	C-IV M&O	No	
19.11	CIV-104159	CA-202330	Stop benefit offsets on CalFresh State Agency Error	Fiscal	288	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.05	CIV-103566		Update Lake County Warrant Template	Client Correspondence	38	C-IV M&O	Start Build	19.08.xx
19.07	CIV-102852	CA-50988	ACWDL 18-25 - Automation of the Medi-Cal Request for Information Form MC 355	Client Correspondence	1767	C-IV M&O	Start Build	

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.07	CA-209115	CIV-104500	Add/Update Spanish MC 355 form and NOA	Client Correspondence	211	LRS M&E	Start Build	19.08.15
19.09	CA-200844	CIV-100484	2019 Medicare Savings Program (MSP) Property Limits	CalHEERS	50	LRS M&E	Start Build	
19.09	CA-206941	CIV-103662; CH-139211	CalHEERS eHIT: Medi-Cal Eligibility Rules Update for Young Adult Expansion (CH-139211)	CalHEERS	300	Premise	Start Build	19.09.CH
19.09	CA-208241	CIV-104022; CH-139211	CalHEERS eHIT: One-time Batches to Transition Young Adults from Restricted to Full Scope Medi-Cal	CalHEERS	555	Premise	No	19.11.22
19.09	CA-208384	CIV-7215, CIV-7486	Training QA of Job Aids Impacted by SCR CA-57971	Training	1	Premise	No	
19.09	CA-209361		Training: Update WBT-SPA-Special Investigations-06-Prosecution Detail	Training	15	LRS M&E	Start Build	
19.09	CA-209362		Training: Update WBT-ELA-Eligibility General-02B-Case Creation and Completion	Training	12	LRS M&E	Start Build	
19.09	CA-209364		Training: Update WBT-ELA-Eligibility General-04-EDBC	Training	12	LRS M&E	Start Build	
19.09	CA-209365		Training: Update WBTs per SCR CA-207515	Training	20	LRS M&E	Start Build	
19.09	CA-209367		Training: Update WBTs per SCR CA-205441	Training	10	LRS M&E	Start Build	
19.11	CA-51457	CIV-8054	ACL 17-05 & 18-27 CalFresh Student Eligibility	Eligibility	823	LRS M&E	No	
19.11	CA-59263	CIV-100074, CCM-1385, Tracker-50413	DDCR 3037/4047: Update the Treatment of Veterans Income	Eligibility	380	LRS M&E	No	
19.11	CA-202330	CIV-104159	Stop benefit offsets on CalFresh State Agency Error	Fiscal	288	LRS M&E	No	
19.11	CA-203060	CIV-9838	ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts	Eligibility	306	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.11	CA-204420		SAR 7 Texting Campaign	Batch/Interfaces	460	LRS M&E	Start Build	
19.11	CA-208840		Automated Regression Test - Transaction Backlog - Phase 2	Automated Test	425	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.06	CA-204038		Training Updates - Removal of LACO Seal/Logo from LRS WBTs	Training	100	LRS M&E	Production Deployment	19.06.03
19.07	CA-50988	CIV-12409, CIV-102852	ACWDL 18-25 - Automation of the Medi-Cal Request for Information Form MC 355	Client Correspondence	1854	LRS M&E	Start Build	
19.07	CA-201204		EDMS: LRS update - Image and View Image button URL security updates.	Online	485	LRS M&E	No	19.08.15
19.09	CA-52237		Child Welfare Programs: Provide Work Order Monthly Reports via Oracle Business Intelligence	Reports	1205	LRS M&O	Start Build	
19.09	CA-205973		DPSS/DCFS Support SCR to provide responses to Consortia queries	Batch/Interfaces	630	LRS M&E	No	

3. Informational Only: CalSAWS DDID SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
19.09	CA-207640		DDID 1773 - Implement Work Managers to Phonetic Search issues impacting LRS application performance	Tech Arch	195	CalSAWS DD&I	Start Build	19.10.13

The next CCB Meeting scheduled for 8/22/2019.

4. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	Hard Defect Freeze (Fri)	Build Approved (Wed)
19.09	9/23/2019	9/22/2019		7/26/2019	8/30/2019	9/6/2019	9/18/2019
19.11	11/25/2019	11/24/2019	Due to Thanksgiving 11/28/2019	9/27/2019	11/1/2019	11/8/2019	11/20/2019
20.01	1/27/2020	1/26/2020	MLK 1/20	11/29/2019	1/3/2020	1/10/2020	1/22/2020
20.02	2/10/2020	2/9/2020	CalHEERS Release	10/18/2019	12/13/2019	12/20/2019	2/5/2020
20.03	3/23/2020	3/22/2020		1/31/2020	2/28/2020	3/6/2020	3/18/2020
20.05	5/18/2020	5/17/2020	Due to Memorial Day 5/25/2020	3/27/2020	4/24/2020	5/1/2020	5/13/2020
20.06	6/8/2020	6/7/2020	CalHEERS Release	2/28/2020	4/3/2020	4/10/2020	6/3/2020
20.07	7/20/2020	7/19/2020		5/22/2020	6/26/2020	7/3/2020	7/15/2020
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020	9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020	11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	MLK 1/18	11/27/2020	1/1/2021	1/8/2021	1/20/2021

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

[CIV-103941] Verify Adobe Reader (17.011.30143) Compatibility

Team Responsible:	**Client Correspondence**	Assignee:	**Tiffany Huckaby**	SPG Status:	**Approved**
Fix Version/s:	**[19.07]**	Designer Contact:	**Tiffany Huckaby**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**19.08.15**	Expedite Changes:	**Start Build**	Estimate:	**91**
Reporter:	**Tiffany Huckaby**	Regulation Reference:		Created:	**04/18/2019 12:15 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Dave McKinney**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Jon Burkett 7/2/2019

Expedite Approval: Karen Rapponotti - 7/30/2019

Current Design: ********* NO IMPACT TO USER *************
The C-IV System supports Adobe Reader DC (17.011.30113)

Request: Adobe Reader needs to be updated to the newest release.

Recommendation:
 1) Update the C-IV System to Adobe Reader DC (17.011.30143).

 2) Once verification is successful, change orders will be created for each county to install Adobe Reader (17.011.30143) to the workstations.

Outreach Description:

Migration Impact Description: No impact to migration as this is a C-IV specific test effort to validate the latest version of Adobe Reader with C-IV managed work stations.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **91**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	55	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	11	Security :	0
System Test Support :	20	Tech Arch :	0	Tech Ops :	5
Training :	0				

[CIV-104425] Add EBT Printer 46PRINT002 for Sierra County

- Resolved: 07/10/2019 09:37 AM

Team Responsible:	**Fiscal**	Assignee:	**Deron Schab**	SPG Status:	**Select a value**
Fix Version/s:	**[19.07]**	Designer Contact:	**Jyothirmayi Chavata**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**10**
Reporter:	**Jyothirmayi Chavata**	Regulation Reference:		Created:	**06/25/2019 10:35 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Sierra:

Expedite Approval: Karen Rapponotti - Approved - 07/01/2019

Current Design: EBT Printer name '46PRINT002' does not exist in the C-IV system for Sierra County .

Request: Sierra County has requested to add EBT Printer '46PRINT002' to the system.

Recommendation:
 Sierra County only:
(1) Add EBT Printer for SierraCounty effective 07/22/2019:
 Printer Name: 46PRINT002
 Office Number: 03
 Office Address: 22 Maiden Lane, Downieville, CA, 95936

Outreach Description:

Migration Impact Description: DDID #1361 in the SOW accounts for migrating in the EBT Printers for the 39 C-IV Counties into the new system.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	5
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104500] Add/Update Spanish MC 355 form and NOA

Team Responsible:	**Client Correspondence**	Assignee:	**Daniel J Rosales**	SPG Status:	**Approved**
Fix Version/s:	**[19.07]**	Designer Contact:	**Tiffany Huckaby**	Change Type (SCR):	**Enhancement**
Minor Version:	**19.08.15**	Expedite Changes:	**Start Build**	Estimate:	**29**
Reporter:	**Tiffany Huckaby**	Regulation Reference:		Created:	**07/03/2019 09:28 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Consortium Contact:	**Virginia C. Bernal**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:	**07/15/2019**	Other Agency Cross Reference:	**CA-209115**

Non-Committee Review:

Expedite Approval: Karen Rapponotti, 05/8/2019

Current Design: SCR CA-50988/CIV-102852 added the MC 355 and new MC 355 NOA failure reason.

C-IV added the State version of the Spanish translated Form with CA-50988/CIV-102852. The English version verbiage was altered to use a table format for the persons and requested verification listed on the Form.

Request: New Form and MC NOA failure reason generate in Spanish including variable population.

C-IV updates the Spanish MC 355 to match the English version in the System.

Recommendation:
1.) C-IV only: Update Spanish translations for the MC 355.

2.) LRS only: Add Spanish translations for the MC 355 including variable population.
See attached SCR CA-209115 Spanish Translations for variable translations.

3.) LRS only: Add Spanish translations for the MC 355 NOA failure reason including variable population.
See attached MAGI MC 355 Reason FDD, NonMAGI MC 355 Reason FDD, and MSP MC 355 Reason FDD for Spanish translation of the MC 355 NOA reason. See attached SCR CA-209115 Spanish Translations for variable translations.

Outreach Description:

Migration Impact Description: C-IV added Spanish Form and NOA translations with CIV-102852. Variable population functionality is only available in LRS.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 29

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	22	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	7	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-11086] Add batch functionality to discontinue Medi-Cal cases when RE packet due and not received

Team Responsible:	**Batch/Interfaces**	Assignee:	**Chris Carandang**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Steve Hancock**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**874**
Reporter:	**Elisa Miller**	Regulation Reference:		Created:	**12/29/2017 02:26 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Elisa Miller**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	**RTC-35718**

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 6/5/2019

Current Design: When a customer does not return a required Re-Evaluation (RE) packet by the requested due date, the User must manually complete a negative action in the C-IV System.

Request: With increased caseload size due to implementation of the Affordable Care Act (ACA), the workload associated with manually completing negative actions has significantly increased.

Recommendation:
1) Generate a Reminder Notice on the 6th business day prior to the end of the month for the month before the RE Due Month. Example: If the RE Due Month is due in 06/2019, the notice will be sent out on the 6th business day before the end of May i.e. 05/24/2019 if the most recent status of the packet is still Sent.
2) Implement a new automated process to discontinue Medi-Cal cases that have not returned a Medi-Cal Re-Evaluation (RE) packet by the batch 10-day date before the discontinuance date. Exclude from this job any cases where the Renewal MAGI Determination has at least one individual eligible or conditionally eligible to MAGI Medi-Cal.
3) Automate the Negative Action Reason for "Failed to Complete Redetermination"
4) Generate the "Failure to Complete Redetermination" discontinuance NOA when the newly added batch jobs discontinue the MC programs due to non-receipt of the RE packet.
5) Update reports with the new Batch EDR Run Reason code.

Outreach Description:

Migration Impact Description: LRS has implemented this change in SCR 35718.

Migration Impact Analysis:

Alternative Procedure Description: Continue to manually complete negative actions.

Operational Impact:

Estimate: **874**

Automated Test :	0	Batch/Interfaces :	200	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	200	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	198	Security :	0
System Test Support :	276	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-100484] 2019 Medicare Savings Program (MSP) Property Limits

Team Responsible:	**CalHEERS**	Assignee:	**Prem Raghupathy**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Tisha Mutreja**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**45**
Reporter:	**Renee Gustafson**	Regulation Reference:	**ACWDL 19-11**	Created:	**02/14/2018 06:25 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Consortium Contact:	**Elisa Miller**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**07/12/2019**	Other Agency Cross Reference:	**CA-200844**

Non-Committee Review:

Expedite Approval: Karen R. 06/27/2019

Current Design: Property limits for the Medicare Savings Program (MSP) were last updated in the C-IV system for 2018.

The current MSP Property Limits are:
Property Limit - Single: $7,560
Property Limit - Couple: $11,340

Request: ACWDL 19-11 informs the counties that the Medicare Savings Program 2019 Property Limits listed on the second page were recently updated. The letter revises the 2018 property limits for the Medicare Savings Programs (MSPs), which include Qualified Medicare Beneficiary, Specified Low Income Medicare Beneficiary, Qualifying Individual, and Medicare premium amounts to be used in determining eligibility and the cost of Medicare premiums.

The property limits used to determine MSP eligibility increased in 2019.

The 2019 MSP Property Limits are:
Property Limit - Single: $7,730
Property Limit - Couple: $11,600

Federal law sets the MSP property limits at three times the SSI property limit plus an annual percentage increase equal to the increase in the Consumer Price Index.

New Property limits for the MSP have not been updated in the C-IV system and needs to be updated to 2019 amounts.

Recommendation:
1. Update code_detl.catgry_id ="335" reference table to accommodate MSP Property limits effective 01/01/2019.
a) Update code_num_identif : "AG" Property Limit - Single value to $7730
b) Update code_num_identif : "AH" Property Limit - Couple value to $11600

2. Generate a list of cases that have a Medicare Premium Payment Program (MPPP) person who was denied or discontinued for over resources, but their property total was under the new value from 01/01/2019 through the date of implementation for this SCR.
List Name: Denied/Discontinued MPPP for over resources
The listing will consist of below columns -
- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker
- Benefit Month

	County Action: These cases failed MPPP property budgets from 01/2019 onwards using 2018 property limit values. The user will need to review the cases and process EDBCs, if needed.
Outreach Description:	Generate a list of cases that have a Medicare Premium Payment Program (MPPP) person who was denied or discontinued for over resources, but their property total was under the new value from 01/01/2019 through the date of implementation for this SCR. List will be posted at following location: CalACES Web Portal>System Changes>SCR and SIR Lists>2019>CIV-100484
Migration Impact Description:	Same changes will implemented with CA-200844 in release 19.09
Migration Impact Analysis:	
Alternative Procedure Description:	Override EDBC
Operational Impact:	

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	30
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	15	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-102297] CO-091 - ACL 18-08 Update Online Help for SCR CIV-7215 - ABAWD Phase II

Team Responsible:	**Training**	Assignee:	**Cristina Garcia**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Lisa Nesci**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**15**
Reporter:	**Lisa Nesci**	Regulation Reference:	**ACL 18-08**	Created:	**09/20/2018 02:58 PM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Online Help]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	**CO-091**
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:
Joyce Oshiro 07/08/2019 - Approve

Expedite Approval:
Approved by Karen Rapponotti 7/16/2019

Current Design:
SCR CIV-7215 added forms to the Template Repository and updated the following pages:
- ABAWD Time Limit Month List
- ABAWD Time Limit Month Detail

Request:
The Forms Overview in Online Help need to be updated.
The Online Help pages for ABAWD Time Limit Month List and ABAWD Time Limit Month Detail need to be updated.

Recommendation:
1. Make the following changes to the Forms Overview in Online Help:
  a) Update the DFA 377.11A to CF 377.11A (06/2018) 2) - CalFresh Time Limit Notice Expiration of Three Consecutive Months for ABAWDs -
Description: Notice to Customers they will receive three consecutive months of CalFresh benefits after failing to meet the ABAWD work requirement and having already received three countable months of CalFresh benefits without meeting the work requirement during the current 36-month time limit period.

  b) Add the CF 377.11B – CalFresh Countable Month Letter Use of Countable Month for ABAWDs - Notice to Customers that they received a countable month of Able-bodied Adults without Dependents (ABAWDs) benefits.
Print Options: Print, Save and Print Locally, Save and Print Centrally
Barcode Options: Imaging barcode
No Clock icon

  c) Add CF 377.11 - CalFresh Time Limit Notice failure to Meet the Able-Bodies Adults Without Dependents (ABAWDs) Work Requirement
Description: Notice to Customers that their CalFresh will be discontinued because they failed to comply with the Able-bodied Adults without Dependents (ABAWDs) work requirements.
Print Options: Print, Save and Print Locally, Save and Print Centrally
Barcode Options: Imaging barcode
No Clock icon

2. Update the following Online Help pages:
   a) ABAWD Time Limit Month List
   b) ABAWD Time Limit Month Detail

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:
None

Operational Impact:

Estimate: **15**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				

[CIV-103662] CalHEERS eHIT: Medi-Cal Eligibility Rules Update for Young Adult Expansion (CH-139211)

Team Responsible:	**CalHEERS**	Assignee:	**Chad Quan**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Rajan Vadapalli**	Change Type (SCR):	**New Policy**
Minor Version:	**19.09.CH**	Expedite Changes:	**Start Build**	Estimate:	**245**
Reporter:	**Renee Gustafson**	Regulation Reference:	**W&IC Section 14007.8(b)**	Created:	**03/19/2019 04:36 PM**
Status:	**System Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Consortium Contact:	**Elisa Miller**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CO-103**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**07/12/2019**	Other Agency Cross Reference:	**CA-206941; CH-139211**

Non-Committee Review:

Expedite Approval: Karen R. 07/10/2019

Current Design:

CalHEERS grants restricted scope MAGI Medi-Cal for all young adults who are 19 to 25 years of age, inclusive, if they do not have satisfactory citizenship or immigration status if they meet all other eligibility criteria. The System grants restricted scope Non-MAGI Medi-Cal for all young adults who are 19 to 25 years of age, inclusive, if they do not have satisfactory citizenship or immigration status if they meet all other eligibility criteria.

The System considers an individual age 19 or above for Non-MAGI Medi-Cal eligibility if the individual's 19th birthday falls on or before the first day of the EDBC benefit month.

The Aid Code table does not have the scope identified for all MAGI Medi-Cal aid codes.

Request:

Per the Governor's May Revise for the Fiscal Year (FY) 2019-20, young adults who are 19 to 25 years of age, inclusive, are eligible to full scope Medi-Cal regardless of their citizenship or immigration status if they meet all other eligibility criteria.

CalHEERS and The System will update their respective eligibility rules to grant full scope Medi-Cal to eligible young adults 19-25 years of age, inclusive, regardless of citizenship or immigration status. This change will be implemented with the ability to modify the start date and benefit month effective date based on DHCS guidance.

As of the design of this SCR, DHCS provided the start date of 11/20/2019, and the effective date of the policy change as 01/01/2020.

Update the aid code table to have the proper scope identified for all MAGI Medi-Cal aid codes.

Recommendation:

The System will update Medi-Cal EDBC rules to grant full scope Non-MAGI Medi-Cal for all eligible young adults who are 19 to 25 years of age, inclusive, regardless of citizenship or immigration status if they meet all other eligibility criteria.

The aid code scope will be updated for MAGI Medi-Cal aid codes to the scope provided by DHCS.

See attached CA-206941 CIV-103662 Medi-Cal Eligibility Rules Updates for Young Adult Expansion.docx document for detailed design.

Outreach Description:

Migration Impact Description: Same Changes will be Implemented with CA-206941 in Release 19.09

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 245

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	125
CalHEERS Test :	95	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104022] CalHEERS eHIT: One-time Batches to Transition Young Adults from Restricted Scope to Full Scope Medi-Cal

Team Responsible:	**CalHEERS**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Rajan Vadapalli**	Change Type (SCR):	**Enhancement**
Minor Version:	**19.11.22**	Expedite Changes:	**No**	Estimate:	**440**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**04/29/2019 04:51 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Consortium Contact:	**Elisa Miller**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	**CO-103**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**07/12/2019**	Other Agency Cross Reference:	**CA-208241; CH-139211**

Non-Committee Review:

Expedite Approval:

Current Design:

In Release 19.09, CalHEERS and The System were updated to grant full scope Medi-Cal for young adults who are 19 to 25 years of age, inclusive, regardless of satisfactory citizenship or immigration status if they meet all other eligibility criteria effective January 2020 benefit month starting 11/20/2019 with SCRs CA-206941, CIV-103874 and CalHEERS Change Request CH-139211. This population is referred to as "Young Adult Expansion."

The System has individuals age 19-25, inclusive, still receiving restricted scope Medi-Cal who should be transitioned to full scope Medi-Cal.

C-IV Batch EDBC process skips cases if the Determination of Eligibility Response (DER) to be used in Medi-Cal EDBC has an individual in Soft Pause; LRS does not have this functionality.

LRS Batch EDBC functionality allows Batch EDBC to automatically add a standard Journal entry to cases processed by Batch EDBC with:
Journal Category: Eligibility
Journal Type: Batch EDBC
Short Description: Batch EDBC ran for [MONTH/YEAR].
Long Description: Batch EDBC ran for [MONTH/YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: <Batch EDBC Sub-Type Code Long Description>

There is no Batch EDBC Sub-Type Code for Young Adult Expansion one-time transition batch processing, so LRS will automatically create the journal entry with a missing reason in the Long Description. C-IV does not have the functionality to automatically add a standard Journal Entry.

Request:

Automate the transition of young adults age 19- 25, inclusive, currently receiving restricted scope Medi-Cal to full scope Medi-Cal based on the Transition Aid Code Crosswalk provided by DHCS.

For LRS only: Add a Batch EDBC Sub-Type Code so the auto-journal Long Description will display the reason: "Young Adult Expansion one-time transition batch".

For C-IV only: Create a Journal entry for the cases processed successfully through Batch EDBC.

Provide one-time County lists for County Eligibility Workers to follow-up on any individuals who remain in restricted scope Medi-Cal or who are Discontinued from Medi-Cal after the one-time transition batch processing is complete.

Recommendation:

Initiate a one-time process to send Eligibility Determination Requests (EDRs) to CalHEERS and run Batch EDBC for identified individuals 19 to 25 years of age, inclusive, who are receiving restricted scope Medi-Cal to transition to full scope Medi-Cal and provide lists to the County for follow-up of the rest.

For LRS only: Add a Batch EDBC Sub-Type Code to display the Journal Long Description reason: "Young Adult Expansion one-time transition batch".

For C-IV only: Create a Journal entry for the cases processed successfully in the one-time process.

See 'CA-208241 CIV-104022 One-time Batches to Transition Young Adults from Restricted Scope to Full Scope Medi-Cal.docx' attached for detailed design document.

Outreach Description: Lists provided to county.

Migration Impact Description: Same Changes will be Implemented with CA-208241 in Minor Release 19.11.22

Migration Impact Analysis: No Impact

Alternative Procedure Description: This is a one-time process.

Operational Impact:

Estimate: **440**

Automated Test :	0	Batch/Interfaces :	10	CalHEERS :	295
CalHEERS Test :	90	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104154] C4Yourself Updates for Expedited Service and Authorized Representatives for the CalFresh program

Team Responsible:	**Online**	Assignee:	**Pramisha Chintapalli**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**330**
Reporter:	**Matthew Lower**	Regulation Reference:		Created:	**05/15/2019 05:16 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Mary Farfan**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[C4Yourself]**	Approved by Committee:	**07/18/2019**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approval provided by Karen J. Rapponotti on 05/20/2019

Current Design: Currently, the C4Y portal helps the participant apply for benefit programs online. As part of the CF application process, when the participant is only applying for the CF program, their online application will be marked for ES in the C-IV system. The C4Y portal asks the participant if they need someone to help them with their CF case. However, there are no additional questions to enter information about this individual if the participant answers 'Yes'. Lastly, the C4Y portal only allows a participant to enter information about medical expenses if their application contains CalWORKs and/or Medi-Cal.

Request: The ES indicator should only appear if the participant answers 'Yes' to any of the following questions:
1. Is your household's gross income less than $150 and cash on hand, checking and savings accounts $100 or less?
2. Is your household's combined gross income and liquid resources less than the combined rent/mortgage and utilities?
3. Are you a Migrant/Seasonal Farmworker?
When a participant indicates that they need someone to help them with their CF case, the application should gather additional information regarding this person. The CF application should allow the participant to input their medical expenses.

Recommendation:
1. Add the following questions to the C4Y portal:
a. Is your household's gross income less than $150 and cash on hand, checking and savings accounts $100 or less?
b. Is your household's combined gross income and liquid resources less than the combined rent/mortgage and utilities?
c. Are you a Migrant/Seasonal Farmworker?
2. Display the medical expense question for CF applications.
3. Add a new page flow to collect additional questions about the Authorized Representative.
4. Update the e-Application Summary page to include the new questions and the participant's answers (if available).

Outreach Description:

Migration Impact Description: This data already exists in YBN and the LRS system. This data will need to be assessed for conversion requirements.

Migration Impact Analysis:

Alternative Procedure Description: na

Operational Impact:

Estimate: **330**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	11	DBA :	0

DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	246
Performance :	0	Reports :	0	Security :	0
System Test Support :	73	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104190] Update Requested Medi-Cal Types Job Aid

Team Responsible:	**Training**	Assignee:	**Jamala Rule**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Elisa Miller**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Elisa Miller**	Regulation Reference:		Created:	**05/22/2019 05:26 PM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Job Aid]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Joyce Oshiro 07/08/2019 - Approve
Expedite Approval:	Approved by Karen Rapponotti 7/16/2019
Current Design:	The existing Requested Medi-Cal Types job aid was not updated for 19.07 SCR CIV-101764 which implemented the No Potential MAGI requested Medi-Cal type. This job aid also included obsolete information. .
Request:	Update the existing job aid.
Recommendation:	Update the existing Requested Medi-Cal Types job aid for: 1. SCR CIV-101764 which implemented the new Requested Medi-Cal type of No Potential MAGI. 2. Updated the Requested Medi-Cal Types that should no longer be used because they are now obsolete. 3. Update descriptions 4. Change the name of the job aid to: Medi-Cal - Requested Medi-Cal Types.
Outreach Description:	Update job aid.
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	**5**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-104276] MB 19-03 and MB 19-04 - Child Care State Median Income and Family Fee Schedule for 2019-20

Team Responsible:	**Online**	Assignee:	**Julian Harriott**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Robert Untalan**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**70**
Reporter:	**Matthew Lower**	Regulation Reference:	**MB 19-03 State Median Income, MB 19-04 Family Fee Schedule for 2019-20**	Created:	**06/06/2019 01:33 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Child Care]**	Approved by Committee:	**07/08/2019**	Other Agency Cross Reference:	**CA-209067**

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 07/09/2019

Current Design: The Eligibility Detail page calculates an amount for the Income Ceiling and is linked to either a 70% or 85% Median. Also calculated on this page are part time and full time family fees. These calculations are based upon the Average Monthly income, the Household Size and the effective date to determine Child Care Eligibility.

Request: Update the initial eligibility ceiling to 85% and set the values for Income Ceiling and Family Fee schedule to match Management Bulletin 19-03 and 19-04.

Recommendation: Update the Eligibility Detail page to match MB 19-03 and add the rates for the Part Time and Full Time Family Fee to match MB 19-04. Add validation to prevent 70% Median from being saved when the Begin Date is set 07/01/2019 or later.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Child Care Committee. LRS will implement this Change with SCR CA-209067 in the 20.05 release.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Enter rates manually.

Operational Impact:

Estimate: **70**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	10	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	46
Performance :	0	Reports :	0	Security :	0
System Test Support :	14	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104340] Job aid updates for SCR 7215 - ABAWD Phase II

Team Responsible:	**Training**	Assignee:	**Jamala Rule**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Tyler Vaisau**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**15**
Reporter:	**Tyler Vaisau**	Regulation Reference:		Created:	**06/13/2019 11:15 AM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Consortium Contact:	**Tyler Vaisau**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	**CO-091**
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Joyce Oshiro 07/08/2019 - Approve
Expedite Approval:	Approved by Karen Rapponotti 7/16/2019
Current Design:	SCR CIV-7357 created the Able Bodied Adults Without Dependents (ABAWD) Status Determination job aid currently available in Online Help with the 18.03 release.
Request:	The SCR CIV-7215 implements ABAWD Phase II for ACL 18-08. The Able Bodied Adults Without Dependents (ABAWD) Status Determination job aid needs to be updated for SCR CIV-7215.
Recommendation:	1. Update the Able Bodied Adults Without Dependents (ABAWD) Status Determination job aid for SCR CIV-7215. 2. Change the name of the job aid to Able Bodied Adults Without Dependents (ABAWD) Processing.
Outreach Description:	Updated job aid.
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	5				

[CIV-104520] Update job aids for SCR CIV-11086 (MC Auto Disc)

Team Responsible:	**Training**	Assignee:	**Jamala Rule**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Lisa Nesci**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**10**
Reporter:	**Elisa Miller**	Regulation Reference:		Created:	**07/05/2019 05:51 PM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Consortium Contact:	**Joyce Oshiro**	Training Impacted:	**[Job Aid]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Joyce Oshiro 07/09/2019 - Approve
Expedite Approval:	Approved by Karen Rapponotti 7/16/2019
Current Design:	SCR CIV-11086 added batch jobs to discontinue Medi-Cal cases when the RE packet is due but not received. The Batch Sweeps and Medi-Cal - Automated Re-Evaluation Packets job aids do not contain information regarding the MC auto discontinuance batch.
Request:	Update the Batch Sweeps and Medi-Cal - Automated Re-Evaluation Packets job aids to include batch information for discontinuance of Medi-Cal cases when RE packet is due and not received.
Recommendation:	1. Update Batch Sweeps job aid for SCR CIV-11086 including the following: a). MC Renewal Reminder Notice b) MAGI MC RE Discontinuance sweep c) Non-MAGI RE Discontinuance sweep 2. Update the Medi-Cal - Automated Re-Evaluation Packets job aid for SCR CIV-11086
Outreach Description:	Updated job aid
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	**10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

[CIV-104596] Update C4Yourself Android Mobile App to support API level 28 or higher

Team Responsible:	**Tech Arch**	Assignee:	**Pallavi Singh**	SPG Status:	**Select a value**
Fix Version/s:	**[19.09]**	Designer Contact:	**Pallavi Singh**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**100**
Reporter:	**Sumeet Patil**	Regulation Reference:		Created:	**07/16/2019 11:21 AM**
Status:	**System Test**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Consortium Contact:	**Danielle Benoit**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Jon Burkett on 7/16

Current Design: C4Yourself Mobile app android build support target API level 26

Request: Starting November 1, 2019, Google Play requires all android app updates must target Android 9.0 (API level 28) or higher.

Recommendation: Build and release C4Yourself Mobile app android version with target API level 28.

Outreach Description:

Migration Impact Description: The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.

Migration Impact Analysis: SSP & Mobile App

Alternative Procedure Description: There is no alternate procedure, as without the update a new version of mobile cannot be released app post Nov 1,2019.

Operational Impact:

Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	30	Tech Arch :	70	Tech Ops :	0
Training :	0				

[CIV-8054] ACL 17-05 CalFresh Student Eligibility

Team Responsible:	**Eligibility**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[19.11]**	Designer Contact:	**Sridhar Mullapudi**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**627**
Reporter:	**Tyler Vaisau**	Regulation Reference:	**ACL 17-05; ACL 18-27**	Created:	**12/29/2017 02:25 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Tyler Vaisau**	Training Impacted:	**[Job Aid]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**07/17/2019**	Other Agency Cross Reference:	**CA-51457**

Non-Committee Review:

Expedite Approval:

Current Design:
The system will aid a CalFresh (CF) student who is currently a 'Member' with age between 18 and 49, attending school full time or half time in College/Higher Education or Vocational-Classroom Only and meets one of the following:
- Is an 'Active' 'Member' in a CalWORKs program case and currently eligible to CW in the budget month.
- Is 'Incapacitated' or is 'Disabled'
- 'Adequate Child Care' is No or 'Employment & Training Program Participation' is Yes with WIOA, EOPS or Title IV Jobs program OR
'Adequate Child Care' is Yes or N/A and 'Employment & Training Program Participation' is Yes with WIOA, EOPS or Title IV Jobs program OR
Person is in 'Vocational-Classroom Only', and 'Adequate Child Care' is Yes or N/A and 'Employment & Training Program Participation' is No - High School Diploma or Equivalent Not Required
Note: In CalACES, not having Adequate Child Care school is only applicable for CalFresh eligibility if you are attending school full time and have parental control over a household member who is age 6 or older, but under the age of 12
- Exerts parental control over a household member under the age of 6
- Is a single parent or NPCR that exerts parental control over a household member younger than 12 years old and the student has an attendance status of 'Attending-Full Time'
- Has Income with type code of 'JTPA/WIA Earned' or 'College Work Study'
- Is self-employed at least 20 hours per week and receives gross weekly earnings at least equal to the 'Federal Minimum Wage' multiplied by 20 hours OR Is employed at least 20 hours per week and be paid for such employment

The system does not track Cal Grants received by students who meet TANF eligibility requirements and has no ability to provide a student eligibility exemption based on the receipt of Cal Grant (TANF funded) if required.

Request:
Per ACL 17-05, a student is eligible for an exemption from the CalFresh student eligibility rule when the student is receiving TANF funded Cal Grant. There are additional programs that qualify a student for an exemption from the CF student eligibility rule.

Recommendation:
1. Add new verification for E&T on School Attendance Detail page
2. Update the Employment & Training Program field to contain new program types on School Attendance Detail page.
3. Update the Type field of the Educational, Student income category on Income Detail page to allow the entry of Cal Grants.
4. Make updates to the system for the treatment of new income types across different programs.
5. Update the EDBC rule that determines whether a student is ineligible to CalFresh to account for the new Cal Grant income types.
6. Update the existing exemption criteria for CF student based on the 'Adequate Child Care Available' for CF student eligibility rule.
6. Update the employment hours/week to hours/month calculation for employment exemption for CF student based on the for CF student eligibility rule.

6. Update the existing E&T exemption to consider E&T verification's for CF student based on the CF student eligibility rule.

7. Add new form 'CalFresh Student Exemption Checklist' in English and in threshold languages to the Template Repository, print office only, no data population, static form and will be developed by County and include languages.

8. turn off the income verification thershold language NOAs for the new added Cal Grant income

9. Add spanish translation for new E&T verification in the system

10. Create a new batch task job to identify 50 year old unaided active Calfresh student.

Outreach Description: Job aid updates will be done with SCR CIV-102072

Migration Impact Description: Joint design has been approved through the CW/CF Committee. CalACES will implement this Change with SCR CA-51457 in 19.11 release

Migration Impact Analysis:

Alternative Procedure Description: Override EDBC Results

Operational Impact:

Estimate: **627**

Automated Test :	0	Batch/Interfaces :	152	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	83	DBA :	0
DBA :	0	Eligibility :	178	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	70
Performance :	0	Reports :	0	Security :	0
System Test Support :	144	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-9838] ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts

Team Responsible:	**Eligibility**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[19.11]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**241**
Reporter:	**Tyler Vaisau**	Regulation Reference:	**ACL 17-61**	Created:	**12/29/2017 02:25 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Tyler Vaisau**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh, Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]**	Approved by Committee:	**07/17/2019**	Other Agency Cross Reference:	**CA-203060**

Non-Committee Review:

Expedite Approval:

Current Design: There is no option to select ABLE/California ABLE (CalABLE) accounts as a property type and withdraws from such accounts as an income type. Savings and investments for disability-related expenses are treated as countable property and income for means-tested public benefits programs such as CalWORKs (CW), which may result in losing program eligibility or lower benefits for the individuals with disabilities.

Request: Per ACL 17-61, ABLE/CalABLE accounts are excluded as property in determining eligibility for CalFresh (CF) and excluded up to $100,000 as property in determining eligibility for CW. ACL 17-61 also states that withdrawals from ABLE/CalABLE accounts for qualified expenses are excluded as income for both CF and CW programs.

Per CRPC 2120, a non-qualified withdrawal from an ABLE/CalABLE account would be considered unearned income and would be counted against the individual for determining eligibility for means-tested public benefits programs.

Recommendation: Update the Liquid Property Type field on Liquid Property Detail page to allow the entry of 'ABLE/CalABLE Account'.

Update the Type field of Miscellaneous income category on Income Detail page to allow the entry of 'ABLE/ CalABLE Non-Qualified Withdrawals'.

Make updates to the EDBC logic for the treatment of new property and income types across different programs.

Outreach Description:

Migration Impact Description: Joint design has been approved through the CW/CF Committee. LRS will implement this Change with SCR CA-203060 in the 19.11 release

Migration Impact Analysis:

Alternative Procedure Description: Record ABLE/CalABLE activity in Journal.

Operational Impact:

Estimate: **241**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	125	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	42
Performance :	0	Reports :	0	Security :	0
System Test Support :	74	Tech Arch :	0	Tech Ops :	0

Training :   0

[CIV-100074] Update the Treatment of Veterans Income

Team Responsible:	**Eligibility**	Assignee:	**Akira Moriguchi**	SPG Status:	**Approved**
Fix Version/s:	**[19.11]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**99**
Reporter:	**Frederick Gains**	Regulation Reference:	**ACL 17-125**	Created:	**01/08/2018 10:10 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Consortium Contact:	**Tyler Vaisau**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**07/17/2019**	Other Agency Cross Reference:	**CA-59263**

Non-Committee Review:

Expedite Approval:

Current Design:

GI Bill – Educational income type is considered as exempt for both CalWORKs and CalFresh whereas GI Bill - Non-Educational income type is considered as un-earned for both CW and CF.

Student Services Program income type for Veterans income category is considered as unearned for CF and earned for CW.

Work Therapy income type for Veterans income category is considered as earned for CW and unearned for CF.

Request:

Per ACL 17-125 and SB 570, effective 01/01/2018, benefits and related allowances received from Veterans Affairs (VA) under the Galvanized Iron (GI) Bill like education, training, vocation or rehabilitation are exempt from consideration as income when determining CalWORKs eligibility and grant amount calculation. These VA benefits/ allowances also exempt as income when determining categorically eligible (CE) CalFresh (CF) eligibility.

Per CRPC 2108, Student Services Program income type for Veterans income category is considered as exempt for CW. Work Therapy income type for Veterans income category is considered as exempt for CW. Student Services Program income type for Veterans income category should be considered as earned for CF.

Recommendation:

Update GI Bill - Non-Educational income type for Veterans income category to be considered as exempt for CalWORKs effective 01/01/2018.

Update Student Services Program income type for Veterans income category to be considered as earned for CF.

Update Student Services Program income type for Veterans income category to be considered as exempt for CW.

Update Work Therapy income type for Veterans income category to be considered as exempt for CW.

Provide required lists as an outreach.

Refer to attached design document 'CalACES CA-59263 CIV-100074 Design.docx' for full details.

Outreach Description:

Provide lists

Migration Impact Description:

This system change will be implemented in the CalACES system through SCR CA-59263, with the 18.11 release.

Migration Impact Analysis:

Alternative Procedure Description:

Override EDBC results if required.

Operational Impact:

Estimate:

99

Automated Test :	20	Batch/Interfaces :	0	CalHEERS :	0

CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	58	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	21	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-104159] Stop benefit offsets on CalFresh State Agency Error

Team Responsible:	**Fiscal**	Assignee:	**Kapil Santosh**	SPG Status:	**Approved**
Fix Version/s:	**[19.11]**	Designer Contact:	**Kapil Santosh**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**288**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:	**Food Stamp Regulations Corrective Action Section 63-801.313 (Manual Letter No. FS-04-07 Dated 7/1/2004 - Page 445.1)**	Created:	**05/16/2019 11:29 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:		Other Agency Cross Reference:	**CA-202330**

Non-Committee Review:

Expedite Approval:

Current Design:

1. The system allows benefit offsets to CalFresh State agency error recovery accounts; however, the CalFresh quarterly State FNS-209 – The Status of Claims Against Households and as a result of the Lopez v. Espy case, the offset of outstanding State Agency Error claims against restored benefits has been prohibited in California.

2. For EDBC OP/OI grand adjustment collections, LRS posted transaction type as "Offset" instead of "Benefit Reduction" for posted recovery account transactions for current and future month benefits. "Offset" transactions should be applied for prior month benefit.

Request:

1. Stop allowing benefit offsets to CalFresh State agency error recovery accounts regardless of the recovery account status.

2. For EDBC OP/OI grand adjustment collections, if posted transaction month is prior or same as transaction effective month, the transaction type should be "Benefit Reduction".

Recommendation:

1. Stop allowing benefit offsets to CalFresh State agency error recovery accounts regardless of the recovery account status.

2. To include any EDBC calculate OP/OI collections apply to recovery accounts as "Benefit Reduction" for transactions that have effective month not prior to the transaction month.

Outreach Description:

Migration Impact Description:

Joint design has been approved through the Collections Committee. LRS will implement this Change with SCR CIV-202330 in the 19.11 release

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate: **288**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	187
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	76	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs

[CIV-103566] Update Lake County Warrant Template

Team Responsible:	**Client Correspondence**	Assignee:	**Sahithi Pabba**	SPG Status:	**Approved**
Fix Version/s:	**[19.05]**	Designer Contact:	**Lawrence Samy**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**19.08.xx**	Expedite Changes:	**Start Build**	Estimate:	**38**
Reporter:	**Virginia C. Bernal**	Regulation Reference:		Created:	**02/27/2019 10:49 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Virginia C. Bernal**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Reviewed and approved by Lake County - 03/13/2019
Expedite Approval:	Karen Rapponotti, 03/13/2013
Current Design:	Lake County is using a dot matrix check stock.
Request:	Lake County is switching from dot matrix check stock to laser and requesting a change to their warrant check template.
Recommendation:	Update Lake County's warrant print check stock according to the following requirements: 1) Modify the physical size of the warrant template to be 8.5 X 11. 2) Change alignment and format of the data fields to match the new format so that stub appears on first 1/3, warrant on second 1/3, and mailing information on the last 1/3. 3) Conduct alignment testing with Lake County to check the alignment of all fields.
Outreach Description:	
Migration Impact Description:	This functionality applies only to Lake County and does not impact the other counties.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**38**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	28	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change: Before: 3) Conduct alignment testing with Lake County to check the alignment of all fields and test AP Technology software. After: 3) Conduct alignment testing with Lake County to check the alignment of all fields. 2. Estimate Change: N/A 3. Release Change:

Before: 19.03
After: 19.05

4. Funding Source Change: N/A

Content Revision Status-2:
Content Revision Description-2:

Pending CCB

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 19.05
After: 19.07

4. Funding Source Change: N/A

Content Revision Status-3:
Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CIV-102852] ACWDL 18-25 - Automation of the Medi-Cal Request for Information Form MC 355

- Resolved: 07/17/2019 09:49 AM

Team Responsible:	**Client Correspondence**	Assignee:	**Rainier Dela Cruz**	SPG Status:	**Approved**
Fix Version/s:	**[19.07]**	Designer Contact:	**Brian Furlong**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1767**
Reporter:	**Maureen Votta**	Regulation Reference:	**ACWDL 18-25: Updated MC 355 Medi-Cal Request for Information Form**	Created:	**11/29/2018 08:16 AM**
Status:	**In Production**	Impact Analysis:	**[Central Print, Security]**	Outreach Required:	**No**
Consortium Contact:	**Elisa Miller**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence, Medi-Cal/CMSP]**	Approved by Committee:	**2019-05-07 00:00:00.0**	Other Agency Cross Reference:	**CA-50988**

Non-Committee Review:

Expedite Approval: Karen Rapponotti, 05/8/2019

Current Design: The C-IV System currently has the Medi-Cal Request for Information MC 355(5/07) in the template repository for use.

MC 355 – Medi-Cal Request for Information – is available in the system via the Template Repository. Workers manually generate the form for needed verifications. After the form is sent, the Customer has 30 days to return it. The Workers are required to send a second notice during the 30-day timeframe if the Customer has not returned the MC 355. The second notice must state which verifications are missing. Workers generate the reminder notice manually . After 30 days, the Worker will discontinue the case if the requested verifications have not been returned.

Request: Department of Health Care Services has released an updated version of the Medi-Cal Request for Information MC 355 (5/07). It is the MC 355 (07/18).

The MC 355 process is a workload issue. Automating additional notices after the initial MC 355 is sent will reduce the workload

Recommendation:
1. Add the MC 355 List, MC 355 Detail and MC 355 Verification Detail pages to the system. See sections 2.1-2.3 of the design document.
2. Add Automated tasks per section 2.4 of the design document.
3. Add an Initial MC 355 Sweep. See section 2.5 of the design document.
4. Add a Reminder MC 355 Sweep. See section 2.6 of the design document.
5. Updates to the MC 355 form including:
    a. Updating MC 355 to the newest state version (07/2018 from ACWDL 18-25).
    b. Adding new MC 355 form generation and population logic.
    c. Removing the existing MC 355 form generation logic (LRS only).
    d. Adding a new MC 355 Reminder form with matching generation and population logic.
    e. Adding logic to determine the Primary Applicant to be used as the addressee.
    f. Removing the MC 355 form from template repository.
See section 2.7 of the design document.
6. Update batch form generation thread logic, central print staging and bundling logic to set the MC 355 detail status when MC 355/MC 355 Reminder notice is sent or errors out. See section 2.8-2.10 of the design document.
7. Create new MC 355 Verifications NOA Reason - See section 2.11 of the design document.
8. Add MC 355 Detail Record Cleanup job and MC 355 Due task creation jobs. See section 2.12 and 2.13 of the design document.

Outreach Description: Job aid created with SCR CIV-104153.

Migration Impact Description:	Joint design has been approved through the Correspondence and Medi-Cal/CMSP Committees. LRS will implement this Change with SCR CA-50988 in the 19.07 release.
Migration Impact Analysis:	
Alternative Procedure Description:	Continue as a manual process.
Operational Impact:	

Estimate: **1767**

Automated Test :	10	Batch/Interfaces :	151	CalHEERS :	0
CalHEERS Test :	528	Client Correspondence :	605	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	466
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	7				

Content Revision Status-1:	Accepted
Content Revision Description-1:	The following updates are made to the design document CA-50988 CIV-102852 - MC 355 - Content Revision.docx LRS only: a) Print options and header are updated for MC 355 forms to match the existing functionality. b) Spanish version has been turned off for MC 355 Initial, Reminder Notice and MC 355 Verifications NOA. It will be turned on through the Priority SCR CA-209115 CalACES : a) A clarification has been added to mention the MC 355 functionality applies for MSP program. b) Added "Create" Mode Verification due date validation and requested verifications checkbox visibility. c) The MC 355 Complete status has been included for the description for view only of the MC 355 Status Field, and viewability of the Requested Verifications Verify button. The condition that an associated case must have a MC case to display the Generate MC 355 Button has been added. The MC 355 Verification Detail page has been updated to include Create mode for editing Type and Sub-Type fields. d) The Position Detail Page has been added to include an additional Task Value 'MC 355'. e) Added Security Update section for access and use on MC 355 List, MC 355 Detail, and MC 355 Verification Detail pages for the following existing security rights 'VerificationListView', 'VerificationListEdit', 'VerificationDetailView', and 'VerificationDetailEdit'. f) Spanish Translations has been added to the FDDs and design document in Supporting Document #9
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: Before: - The Hyperlink Navigation Mapping (and corresponding security) for Sub-Type of Immigration Documentation was to the Vital Statistics List Page. - 2.5.2 stated for C-IV: A MC 355 and verifications have been received through C-IV System, and ImageNow. -2.7.2 stated that the MC 355 Sweep will insert into the batch transaction table to create a new Reminder MC 355 Form. After: - The Hyperlink Navigation Mapping (and corresponding security) for Sub-Type of Immigration Documentation is to the Citizenship Status List Page. See highlighted section 7.1 of the attached document CA-50988 CIV-102852 - MC 355 - Content Revision_2.docx - 2.5.2 states for C-IV: A MC 355 and verifications have been received through ImageNow. -2.7.2 states that the MC 355 Sweep will insert into the batch transaction table to create a new Reminder MC 355 Form and add a record to the Reminder Section of the MC 355 Detail page when one does not currently exist. 2. ETC Change: N/A

	3. Release Change: N/A
	4. Funding Source Change: N/A
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

End Content Revisions

[CA-209115] Add/Update Spanish MC 355 form and NOA

Team Responsible:	**Client Correspondence**	Assignee:	**Samuel Fitzsimmons**	SPG Status:	**Approved**
Fix Version/s:	**[19.07]**	Designer Contact:	**Tiffany Huckaby**	Change Type (SCR):	**Enhancement**
Minor Version:	**19.08.15**	Expedite Changes:	**Start Build**	Estimate:	**211**
Reporter:	**Nithya Chereddy**	Regulation Reference:		Created:	**06/24/2019 03:55 PM**
Status:	**System Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Consortium Contact:	**Virginia C. Bernal**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:	**07/14/2019**	Other Agency Cross Reference:	**CIV-104500**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 07/10/2019

Current Design: SCR CA-50988/CIV-102852 added the MC 355 and new MC 355 NOA failure reason.

C-IV added the State version of the Spanish translated Form with CA-50988/CIV-102852. The English version verbiage was altered to use a table format for the persons and requested verification listed on the Form.

Request: New Form and MC NOA failure reason generate in Spanish including variable population.

C-IV updates the Spanish MC 355 to match the English version in the System.

Recommendation:

1.) C-IV only: Update Spanish translations for the MC 355.

2.) LRS only: Add Spanish translations for the MC 355 including variable population.
See attached SCR CA-209115 Spanish Translations for variable translations.

3.) LRS only: Add Spanish translations for the MC 355 NOA failure reason including variable population.
See attached MAGI MC 355 Reason FDD, NonMAGI MC 355 Reason FDD, and MSP MC 355 Reason FDD for Spanish translation of the MC 355 NOA reason. See attached SCR CA-209115 Spanish Translations for variable translations.

Outreach Description:

Migration Impact Description: C-IV added Spanish Form and NOA translations with CIV-102852. Variable population functionality is only available in LRS.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 211

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	137	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	54	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-200844] 2019 Medicare Savings Program (MSP) Property Limits

Team Responsible:	**CalHEERS**	Assignee:	**Lucas Galleguillos**	SPG Status:	**Approved**		
Fix Version/s:	**[19.09]**	Designer Contact:	**Tisha Mutreja**	Change Type (SCR):	**New Policy**		
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**50**		
Reporter:	**Renee Gustafson**	Regulation Reference:	**ACWDL 19-11**	Created:	**02/14/2018 10:26 AM**		
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**		
Consortium Contact:	**Carlos Camarena**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**		
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:			
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**07/11/2019**	Other Agency Cross Reference:	**CIV-100484**		

Non-Committee Review:

Expedite Approval: Karen R. 06/27/2019

Current Design: Property limits for the Medicare Savings Program (MSP) were last updated in the LRS system for 2018.

Currently, 2018 MSP Property Limits are as below:

Property Limit - Single: $7,560
Property Limit - Couple: $11,340

Request: ACWDL 19-11 informs the counties that the Medicare Savings Program 2019 Property Limits listed on the second page were recently updated. The letter revises the 2018 property limits for the Medicare Savings Programs (MSPs), which include Qualified Medicare Beneficiary, Specified Low Income Medicare Beneficiary, Qualifying Individual, and Medicare premium amounts to be used in determining eligibility and the cost of Medicare premiums.

The property limits used to determine MSP eligibility increased in 2019.

The 2019 MSP Property Limits are:
Property Limit - Single: $7,730
Property Limit - Couple: $11,600

Federal law sets the MSP property limits at three times the SSI property limit plus an annual percentage increase equal to the increase in the Consumer Price Index.

New Property limits for the MSP have not been updated in LRS and needs to be updated to 2019 amounts.

Recommendation: 1. Update code_detl.catgry_id ="335" reference table to accommodate MSP Property limits effective 01/01/2019.
a) Update code_num_identif : "AG" Property Limit - Single value to $7730
b) Update code_num_identif : "AH" Property Limit - Couple value to $11600

2. Generate a list of cases that have a Medicare Premium Payment Program (MPPP) person who was denied or discontinued for over resources, but their property total was under the new value from 01/01/2019 through the date of implementation for this SCR.
List Name: Denied/Discontinued MPPP for over resources
The listing will consist of below columns -
- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker
- Benefit Month

	County Action: These cases failed MPPP property budgets from 01/2019 onwards using 2018 property limit values. The user will need to review the cases and process EDBCs, if needed.
Outreach Description:	Generate a list of cases that have a Medicare Premium Payment Program (MPPP) person who was denied or discontinued for over resources, but their property total was under the new value from 01/01/2019 through the date of implementation for this SCR.
	List will be posted at following location: CalACES Web Portal>System Changes>SCR and SIR Lists>2019>CA-200844
Migration Impact Description:	Same changes will be implemented with CIV-100484 in release 19.09
Migration Impact Analysis:	
Alternative Procedure Description:	Override EDBC
Operational Impact:	
Estimate:	**50**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	30
CalHEERS Test :	15	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-206941] CalHEERS eHIT: Medi-Cal Eligibility Rules Update for Young Adult Expansion (CH-139211)

Team Responsible:	**CalHEERS**	Assignee:	**Appalaraju Indala**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Rajan Vadapalli**	Change Type (SCR):	**New Policy**
Minor Version:	**19.09.CH**	Expedite Changes:	**Start Build**	Estimate:	**300**
Reporter:	**Carlos Camarena**	Regulation Reference:	**W&IC Section 14007.8(b)**	Created:	**03/01/2019 08:27 AM**
Status:	**System Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Consortium Contact:	**Carlos Camarena**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CalHEERS**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**07/10/2019**	Other Agency Cross Reference:	**CIV-103662; CH-139211**

Non-Committee Review:

Expedite Approval: Karen R. 07/10/2019

Current Design: CalHEERS grants restricted scope MAGI Medi-Cal for all young adults who are 19 to 25 years of age, inclusive, if they do not have satisfactory citizenship or immigration status if they meet all other eligibility criteria. The System grants restricted scope Non-MAGI Medi-Cal for all young adults who are 19 to 25 years of age, inclusive, if they do not have satisfactory citizenship or immigration status if they meet all other eligibility criteria.

The System considers an individual age 19 or above for Non-MAGI Medi-Cal eligibility if the individual's 19th birthday falls on or before the first day of the EDBC benefit month.

The Aid Code table does not have the scope identified for all MAGI Medi-Cal aid codes.

Request: Per the Governor's May Revise for the Fiscal Year (FY) 2019-20, young adults who are 19 to 25 years of age, inclusive, are eligible to full scope Medi-Cal regardless of their citizenship or immigration status if they meet all other eligibility criteria.

CalHEERS and The System will update their respective eligibility rules to grant full scope Medi-Cal to eligible young adults 19-25 years of age, inclusive, regardless of citizenship or immigration status. This change will be implemented with the ability to modify the start date and benefit month effective date based on DHCS guidance.

As of the design of this SCR, DHCS provided the start date of 11/20/2019, and the effective date of the policy change as 01/01/2020.

Update the aid code table to have the proper scope identified for all MAGI Medi-Cal aid codes.

Recommendation: The System will update Medi-Cal EDBC rules to grant full scope Non-MAGI Medi-Cal for all eligible young adults who are 19 to 25 years of age, inclusive, regardless of citizenship or immigration status if they meet all other eligibility criteria.

The aid code scope will be updated for MAGI Medi-Cal aid codes to the scope provided by DHCS.

See attached CA-206941 CIV-103662 Medi-Cal Eligibility Rules Updates for Young Adult Expansion.docx document for detailed design.

Outreach Description:

Migration Impact Description: Same Changes will be Implemented with CIV-103662 in Release 19.09

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **300**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	130
CalHEERS Test :	115	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-208241] CalHEERS eHIT: One-time Batches to Transition Young Adults from Restricted to Full Scope Medi-Cal

Team Responsible:	**CalHEERS**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Rajan Vadapalli**	Change Type (SCR):	**Enhancement**
Minor Version:	**19.11.22**	Expedite Changes:	**No**	Estimate:	**555**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**04/30/2019 11:01 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Consortium Contact:	**Carlos Camarena**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CalHEERS**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**07/11/2019**	Other Agency Cross Reference:	**CIV-104022; CH-139211**

Non-Committee Review:

Expedite Approval:

Current Design:

In Release 19.09, CalHEERS and The System were updated to grant full scope Medi-Cal for young adults who are 19 to 25 years of age, inclusive, regardless of satisfactory citizenship or immigration status if they meet all other eligibility criteria effective January 2020 benefit month starting 11/20/2019 with SCRs CA-206941, CIV-103874 and CalHEERS Change Request CH-139211. This population is referred to as "Young Adult Expansion."

The System has individuals age 19-25, inclusive, still receiving restricted scope Medi-Cal who should be transitioned to full scope Medi-Cal.

C-IV Batch EDBC process skips cases if the Determination of Eligibility Response (DER) to be used in Medi-Cal EDBC has an individual in Soft Pause; LRS does not have this functionality.

LRS Batch EDBC functionality allows Batch EDBC to automatically add a standard Journal entry to cases processed by Batch EDBC with:
Journal Category: Eligibility
Journal Type: Batch EDBC
Short Description: Batch EDBC ran for [MONTH/YEAR].
Long Description: Batch EDBC ran for [MONTH/YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: <Batch EDBC Sub-Type Code Long Description>

There is no Batch EDBC Sub-Type Code for Young Adult Expansion one-time transition batch processing, so LRS will automatically create the journal entry with a missing reason in the Long Description. C-IV does not have the functionality to automatically add a standard Journal Entry.

Request:

Automate the transition of young adults age 19- 25, inclusive, currently receiving restricted scope Medi-Cal to full scope Medi-Cal based on the Transition Aid Code Crosswalk provided by DHCS.

For LRS only: Add a Batch EDBC Sub-Type Code so the auto-journal Long Description will display the reason: "Young Adult Expansion one-time transition batch".

For C-IV only: Create a Journal entry for the cases processed successfully through Batch EDBC.

Provide one-time County lists for County Eligibility Workers to follow-up on any individuals who remain in restricted scope Medi-Cal or who are Discontinued from Medi-Cal after the one-time transition batch processing is complete.

Recommendation:

Initiate a one-time process to send Eligibility Determination Requests (EDRs) to CalHEERS and run Batch EDBC for identified individuals 19 to 25 years of age, inclusive, who are receiving restricted scope Medi-Cal to transition to full scope Medi-Cal and provide lists to the County for follow-up of the rest.

For LRS only: Add a Batch EDBC Sub-Type Code to display the Journal Long Description reason: "Young Adult Expansion one-time transition batch".

For C-IV only: Create a Journal entry for the cases processed successfully in the one-time process.

See 'CA-208241 CIV-104022 One-time Batches to Transition Young Adults from Restricted Scope to Full Scope Medi-Cal.docx' attached for detailed design document.

Outreach Description: Lists provided to county.

Migration Impact Description: Same Changes will be Implemented with CIV-104022 in Minor Release 19.11.22

Migration Impact Analysis:

Alternative Procedure Description: Process cases manually to move individuals aged 19-25, inclusive, from Restricted Scope to Full Scope.

Operational Impact:

Estimate: **555**

Automated Test :	0	Batch/Interfaces :	15	CalHEERS :	295
CalHEERS Test :	130	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-208384] Training QA of Job Aids Impacted by SCR CA-57971

Team Responsible:	**Training**	Assignee:	**Frances Baez-Lugo**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Frances Baez-Lugo**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**1**
Reporter:	**Frances Baez-Lugo**	Regulation Reference:		Created:	**05/08/2019 03:59 PM**
Status:	**New**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**ABAWD**
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-7215, CIV-7486**

Non-Committee Review:

Approved by Ana Cruz on June 17, 2019

Expedite Approval:

Current Design: Job Aids impacted by SCR CA-57971 are being/have been updated by CalACES South Consortium.

Request: Review job aids impacted by SCR CA-57971 for style and standards, readability, clarity, and focus on system functionality.
Job Aids determined to be impacted include:
-261 JA ABAWD

Recommendation: Accenture will QA job aids for style and standards, readability, clarity, and focus on system functionality.

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS Online Help pages and job aids as a starting point, and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: 1

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	1				

[CA-209361] Training: Update WBT-SPA-Special Investigations-06-Prosecution Detail

Team Responsible:	**Training**	Assignee:	**Luis Alvarado**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Frances Baez-Lugo**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**15**
Reporter:	**Frances Baez-Lugo**	Regulation Reference:		Created:	**07/09/2019 05:02 PM**
Status:	**System Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on 07/09/19
Expedite Approval:	Approved by Karen Rapponotti on 07/10/2019. See email approval attached.
Current Design:	'160-WBT-SPA-Special Investigations-06' is not updated to include changes based on comments made/issues identified by First Data during the WBTs Clean-up & Genericization effort. Note: These issues/comments were not addressed during the WBTs "clean-up and genericization" as they were determined by both Consortium an Accenture to fall out of the scope of such effort.
Request:	Update '160-WBT-SPA-Special Investigations-06' to include changes based on comments made/issues identified by First Data and Consortium during the WBTs Clean-up & Genericization effort.
Recommendation:	Update the following WBT per comments made/issues identified by First Data: -160-WBT-SPA-Special Investigations-06 Note: Specific questions are available in the Attachments section of this JIRA item.
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.
Migration Impact Analysis:	
Alternative Procedure Description:	None.
Operational Impact:	
Estimate:	**15**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				

[CA-209362] Training: Update WBT-ELA-Eligibility General-02B-Case Creation and Completion

Team Responsible:	**Training**	Assignee:	**Frances Baez-Lugo**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Frances Baez-Lugo**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**12**
Reporter:	**Frances Baez-Lugo**	Regulation Reference:		Created:	**07/09/2019 05:08 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on 07/09/19
Expedite Approval:	Approved by Karen Rapponotti on 07/10/2019. See email approval attached.
Current Design:	'040-WBT-ELA-Eligibility-02-B' is not updated to include changes based on comments made/issues identified by First Data during the WBTs Clean-up & Genericization effort. Note: These issues/comments were not addressed during the WBTs "clean-up and genericization" as they were determined by both Consortium an Accenture to fall out of the scope of such effort.
Request:	Update '040-WBT-ELA-Eligibility-02-B' to include changes based on comments made/issues identified by First Data and Consortium during the WBTs Clean-up & Genericization effort.
Recommendation:	Update the following WBT per comments made/issues identified by First Data: -040-WBT-ELA-Eligibility-02-B Note: Specific questions are available in the Attachments section of this JIRA item.
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.
Migration Impact Analysis:	
Alternative Procedure Description:	None.
Operational Impact:	
Estimate:	**12**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	12				

[CA-209364] Training: Update WBT-ELA-Eligibility General-04-EDBC

Team Responsible:	**Training**	Assignee:	**Frances Baez-Lugo**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Frances Baez-Lugo**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**12**
Reporter:	**Frances Baez-Lugo**	Regulation Reference:		Created:	**07/09/2019 05:10 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on 07/09/19
Expedite Approval:	Approved by Karen Rapponotti on 07/10/2019. See email approval attached.
Current Design:	'040-WBT-ELA-Eligibility-04' is not updated to include changes based on comments made/issues identified by First Data during the WBTs Clean-up & Genericization effort. Note: These issues/comments were not addressed during the WBTs "clean-up and genericization" as they were determined by both Consortium an Accenture to fall out of the scope of such effort.
Request:	Update '040-WBT-ELA-Eligibility-04' to include changes based on comments made/issues identified by First Data and Consortium during the WBTs Clean-up & Genericization effort.
Recommendation:	Update the following WBT per comments made/issues identified by First Data: -040-WBT-ELA-Eligibility-04 Note: Specific questions are available in the Attachments section of this JIRA item.
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.
Migration Impact Analysis:	
Alternative Procedure Description:	None.
Operational Impact:	
Estimate:	**12**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	12				

[CA-209365] Training: Update WBTs per SCR CA-207515

Team Responsible:	**Training**	Assignee:	**Frances Baez-Lugo**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Frances Baez-Lugo**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**20**
Reporter:	**Frances Baez-Lugo**	Regulation Reference:		Created:	**07/09/2019 05:14 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on 07/09/19

Expedite Approval: Approved by Karen Rapponotti on 07/10/2019. See email approval attached.

Current Design: WBTs impacted by SCR CA-207515 are not up-to-date.

Request: Update WBTs that are impacted by SCR CA-207515.

Recommendation:
 Update the following WBTs per impact of AppDev SCR CA-207515:
052-WBT-ELG-Eligibility Medi-Cal-01-C
052-WBT-ELG-Eligibility Medi-Cal-02-B
052-WBT-ELG-Eligibility Medi-Cal-06
*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				

[CA-209367] Training: Update WBTs per SCR CA-205441

Team Responsible:	**Training**	Assignee:	**Frances Baez-Lugo**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Frances Baez-Lugo**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**10**
Reporter:	**Frances Baez-Lugo**	Regulation Reference:		Created:	**07/09/2019 05:17 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on 07/09/19
Expedite Approval:	Approved by Karen Rapponotti on 07/10/2019. See email approval attached.
Current Design:	WBTs impacted by SCR CA-205441 are not up-to-date.
Request:	Update WBTs that are impacted by SCR CA-205441.
Recommendation:	Update the following WBTs per impact of AppDev SCR CA-205441: 060-WBT-ESA-Employment Services-GAIN-06 062-WBT-ESB-Employment Services-GROW-05 *Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	None.
Operational Impact:	
Estimate:	**10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

[CA-51457] ACL 17-05 & 18-27 CalFresh Student Eligibility

Team Responsible:	**Eligibility**	Assignee:	**Praveen Badabhagni**	SPG Status:	**Approved**
Fix Version/s:	**[19.11]**	Designer Contact:	**Sridhar Mullapudi**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**823**
Reporter:	**Elton Wong [X]**	Regulation Reference:	**ACL 17-05**	Created:	**01/19/2018 11:44 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Benjamin Fimbres**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**07/16/2019**	Other Agency Cross Reference:	**CIV-8054**

Non-Committee Review:
Expedite Approval:
Current Design: The system will aid a CalFresh (CF) student who is currently a 'Member' with age between 18 and 49, attending school full time or half time in College/Higher Education or Vocational-Classroom Only and meets one of the following:
• Is an 'Active' 'Member' in a CalWORKs program case and currently eligible to CW in the budget month.
• Is 'Incapacitated' or is 'Disabled'
• 'Adequate Child Care' is No or 'Employment & Training Program Participation' is Yes with WIOA, EOPS or Title IV Jobs program OR
'Adequate Child Care' is Yes or N/A and 'Employment & Training Program Participation' is Yes with WIOA, EOPS or Title IV Jobs program OR
Person is in 'Vocational-Classroom Only', and 'Adequate Child Care' is Yes or N/A and 'Employment & Training Program Participation' is No - High School Diploma or Equivalent Not Required
Note: In CalACES, not having Adequate Child Care school is only applicable for CalFresh eligibility if you are attending school full time and have parental control over a household member who is age 6 or older, but under the age of 12
• Exerts parental control over a household member under the age of 6
• Is a single parent or NPCR that exerts parental control over a household member younger than 12 years old and the student has an attendance status of 'Attending-Full Time'
• Has Income with type code of 'JTPA/WIA Earned' or 'College Work Study'
• Is self-employed at least 20 hours per week and receives gross weekly earnings at least equal to the 'Federal Minimum Wage' multiplied by 20 hours OR Is employed at least 20 hours per week and be paid for such employment

The system does not track Cal Grants received by students who meet TANF eligibility requirements and has no ability to provide a student eligibility exemption based on the receipt of Cal Grant (TANF funded) if required.

Request: Per ACL 17-05, a student is eligible for an exemption from the CalFresh student eligibility rule when the student is receiving TANF funded Cal Grant. There are additional programs that qualify a student for an exemption from the CF student eligibility rule.

Recommendation:
1. Add new verification for E&T on School Attendance Detail page
2. Update the Employment & Training Program field to contain new program types on School Attendance Detail page.
3. Update the Type field of the Educational, Student income category on Income Detail page to allow the entry of Cal Grants.
4. Make updates to the system for the treatment of new income types across different programs.
5. Update the EDBC rule that determines whether a student is ineligible to CalFresh to account for the new Cal Grant income types.
6. Update the existing exemption criteria for CF student based on the 'Adequate Child Care Available' for CF student eligibility rule.
6. Update the employment hours/week to hours/month calculation for employment exemption for CF student based on the for CF student eligibility rule.

6. Update the existing E&T exemption to consider E&T verification's for CF student based on the CF student eligibility rule.

7. Revise English PA 136 with version (6/18) - Student Eligibility/Ineligibility for CalFresh Worksheet on the template repository, print office only, no data population, static form.

8. Add new form CalSAWS CF 6177 - CalFresh Student Exemption Checklist in English and in threshold languages to the Template Repository, print office only, no data population, static form and will be developed by County and include languages.

9. turn off the income verification threshold language NOAs for CalFresh due to new Income types translations are not available.

10. Add Spanish translation for new Employment and Training verification in the system.

11. Create a new batch task job to identify 50 year old unaided active CalFresh student.

Outreach Description:		
Migration Impact Description:	Joint design has been approved through the CW/CF Committee. CalACES will implement this Change with SCR CIV-8054 in the 19.11 release	
Migration Impact Analysis:		
Alternative Procedure Description:	Override EDBC results	
Operational Impact:		
Estimate:	**823**	

Automated Test :	0	Batch/Interfaces :	152	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	134	DBA :	0
Design :	0	Eligibility :	178	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	70
Performance :	0	Reports :	0	Security :	0
System Test Support :	214	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-59263] DDCR 3037/4047: Update the Treatment of Veterans Income

Team Responsible:	**Eligibility**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[19.11]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**380**
Reporter:	**Paul Galloway**	Regulation Reference:	**ACL 17-125**	Created:	**01/19/2018 11:41 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Consortium Contact:	**Maria Zelaya**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**07/16/2019**	Other Agency Cross Reference:	**CIV-100074, CCM-1385, Tracker-50413**

Non-Committee Review:

Expedite Approval:

Current Design: System identifies Veterans Disability Compensation (VDC) as income category of Veterans and income types of Disabled Survivor, Partial Disability, and Disability Total. For CalWORKS (CW) and related programs, Disabled Survivor and Partial Disability are not receiving EID and Disability Total does.

The treatment of Vets - GI Bill/VEAP for various programs is as follows:
CalFresh - Unearned
CalWORKs - Unearned
Medi-Cal - Unearned
Foster Care – Earned

Aid and Attendance income for Veterans income category is considered as exempt for CF.
Student Services Program income type for Veterans income category is considered as earned for CW.
Work Therapy income type for Veterans income category is considered as earned for both CW and CF.

Request: Per ACL 14-08, Disabled Survivor and Partial Disability income types are required to receive EID for CalWORKs and related programs effective 01/01/2014.

Per regulation 63-502.142, Veterans income should be considered unearned, with the exception of VEAP.

Per CRPC 2108, Work Therapy income type for Veterans income category should be considered as unearned for CF.
Per CF 24 dated 06/16/2016 & Regulation 63-502.142, Vets-Aid and Attendance income should be considered as unearned for CF.

Per ACL 17-125 and SB 570, effective 01/01/2018, benefits and related allowances received from Veterans Affairs (VA) under the Galvanized Iron (GI) Bill like education, training, vocation or rehabilitation are exempt from consideration as income when determining CalWORKs eligibility and grant amount calculation. These VA benefits/ allowances also exempt as income when determining categorically eligible (CE) CalFresh (CF) eligibility.

Per CRPC 2108, Student Services Program income type for Veterans income category is considered as exempt for CW. Work Therapy income type for Veterans income category is considered as exempt for CW.

Recommendation: Update the Disabled Survivor and Partial Disability income types to be counted in the CW Disability Disregard, effective 1/1/2014.

Split existing income type of 'GI Bill/VEAP' into different types and update their treatment based on the program type.

Update Work Therapy income type for Veterans income category to be considered as unearned for CF.

Update Aid and Attendance income type for Veterans income category to be considered as unearned for CF.

Update Student Services Program income type for Veterans income category to be considered as exempt for CW.

Update Work Therapy income type for Veterans income category to be considered as exempt for CW.

Data Change: Convert existing income records with type 'GI Bill/VEAP' to 'GI Bill - Non-Educational'.

Provide required lists as an outreach.

Refer to attached design document 'CalACES CA-59263 CIV-100074 Design.docx' for full details.

Outreach Description: Provide lists

Migration Impact Description:
4047 DDCR Review Decision = SCR Recommendations (Modify Existing LRS Functionality)
DDCR Priority = High
Priority Reason = Eligibility is affected.

C-IV SCR 50413/DDCR 3037
$225 disregard is allowed in C-IV for the following income types when EDBC is run for CW, DV, IN, KG and RCA
1. Veterans – Disabled Survivor
2. Veterans Partial Disability
In LRS the $225 disregard is not allowed
Committee Priority- High

C-IV SCR 1385/DDCR 4047
1. C-IV has 3 different types of Veterans Income:
a) GI Bill-Non Educational
b) GI Bill-Educational
c) VEAP
LRS lumped them as one type: GI Bill/VEAP Accept C-IV and break income apart
2. C-IV treats the following income types as Unearned Income
a) Veterans-Aid and Attendance
b) Veterans-Student Services Program
c) Veterans-Work Therapy
LRS does not treat Veterans – Student Services Program and Veterans – Work Therapy income as Unearned Income. Accept LRS Solution. CRPC is needed for Student services, Work therapy exempt for CW/PACF (01/01/2018), earned for NACF
Committee Priority- High

Migration Impact Analysis:

Alternative Procedure Description: Override EDBC results if required.

Operational Impact:

Estimate: **380**

Automated Test :	40	Batch/Interfaces :	6	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	191	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	17
Performance :	0	Reports :	0	Security :	0
System Test Support :	91	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-202330] Stop benefit offsets on CalFresh State Agency Error

Team Responsible:	**Fiscal**	Assignee:	**Kapil Santosh**	SPG Status:	**Approved**
Fix Version/s:	**[19.11]**	Designer Contact:	**Kapil Santosh**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**288**
Reporter:	**Christine Cheung**	Regulation Reference:	**Food Stamp Regulations Corrective Action Section 63-801.313 (Manual Letter No. FS-04-07 Dated 7/1/2004 - Page 445.1)**	Created:	**04/25/2018 03:49 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Gloria Williams**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:	**07/10/2019**	Other Agency Cross Reference:	**CIV-104159**

Non-Committee Review:

Expedite Approval:

Current Design:

1. The system allows benefit offsets to CalFresh State agency error recovery accounts; however, the CalFresh quarterly State FNS-209 – The Status of Claims Against Households and as a result of the Lopez v. Espy case, the offset of outstanding State Agency Error claims against restored benefits has been prohibited in California.

2. For EDBC OP/OI grant adjustment collections, LRS posted transaction type as "Offset" instead of "Benefit Reduction" for posted recovery account transactions for current and future month benefits. "Offset" transactions should be applied for prior month benefit.

Request:

1. Stop allowing benefit offsets to CalFresh State agency error recovery accounts regardless of the recovery account status.

2. For EDBC OP/OI grant adjustment collections, if posted transaction month is prior or same as transaction effective month, the transaction type should be "Benefit Reduction".

Recommendation:

1. Stop allowing benefit offsets to CalFresh State agency error recovery accounts regardless of the recovery account status.

2. To include any EDBC calculate OP/OI collections apply to recovery accounts as "Benefit Reduction" for transactions that have effective month not prior to the transaction month.

Outreach Description:

Migration Impact Description:

Joint design has been approved through the Collections Committee. C-IV will implement this Change with SCR CIV-104159 in the 19.11 release

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate: 288

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	187
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	76	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-203060] ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts

Team Responsible:	**Eligibility**	Assignee:	**Srinivas Sajja**	SPG Status:	**Approved**
Fix Version/s:	**[19.11]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**306**
Reporter:	**Gurpreet Aulakh [X]**	Regulation Reference:	**ACL 17-61**	Created:	**06/11/2018 11:50 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Consortium Contact:	**Maria Zelaya**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**07/16/2019**	Other Agency Cross Reference:	**CIV-9838**

Non-Committee Review:

Expedite Approval:

Current Design: There is no option to select ABLE/California ABLE (CalABLE) accounts as a property type and withdraws from such accounts as an income type. Savings and investments for disability-related expenses are treated as countable property and income for means-tested public benefits programs such as CalWORKs (CW), which may result in losing program eligibility or lower benefits for the individuals with disabilities.

Request: Per ACL 17-61, ABLE/CalABLE accounts are excluded as property in determining eligibility for CalFresh (CF) and excluded up to $100,000 as property in determining eligibility for CW. ACL 17-61 also states that withdrawals from ABLE/CalABLE accounts for qualified expenses are excluded as income for both CF and CW programs.

Per CRPC 2120, a non-qualified withdrawal from an ABLE/CalABLE account would be considered unearned income and would be counted against the individual for determining eligibility for means-tested public benefits programs.

Recommendation: Update the Liquid Property Type field on Liquid Property Detail page to allow the entry of 'ABLE/CalABLE Account'.

Update the Type field of Miscellaneous income category on Income Detail page to allow the entry of 'ABLE/ CalABLE Non-Qualified Withdrawals'.

Make updates to the EDBC logic for the treatment of new property and income types across different programs.

Outreach Description:

Migration Impact Description: Joint design has been approved through the CW/CF Committee. CIV will implement this Change with SCR CIV-9838 in the 19.11 release.

Migration Impact Analysis:

Alternative Procedure Description: Record ABLE/CalABLE activity in Journal

Operational Impact:

Estimate: **306**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	18	DBA :	0
Design :	0	Eligibility :	125	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	42
Performance :	0	Reports :	0	Security :	0
System Test Support :	91	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-204420] SAR 7 Texting Campaign

Team Responsible:	**Batch/Interfaces**	Assignee:	**Sang Yoon**	SPG Status:	**Approved**
Fix Version/s:	**[19.11]**	Designer Contact:	**Michael Barillas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**460**
Reporter:	**Sam Svay**	Regulation Reference:		Created:	**08/30/2018 03:53 PM**
Status:	**In Development**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Consortium Contact:	**Sam Svay**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	**N/A**

Non-Committee Review:

Expedite Approval: Approved By Karen on 07/26

Current Design: LRS sends outbound calls for customer report status updates 'Not Received'.

Request: The number of CalFresh discontinuances for SAR7 continues to increase since July 2017 in Los Angeles County. This is impacting the overall CalFresh Participation Rate. Many customers expressed they would like to be informed about their case by either phone, call, or text. LRS will implement SAR7 outbound call campaigns for additional customer report status updates; 'SentReminder', 'Received', 'Not Received', 'Incomplete', 'Rescind/ Restoration', and 'Processed'.

Recommendation: LRS will implement new outbound SAR7 campaigns for;
• SAR7 Sent/Reminder
• SAR7 Received
• SAR7 Incomplete
• SAR7 Rescind/Restoration
• SAR7 Processed
LRS will modify existing outbound campaigns
• Upload Verification (Text)
• SAR7 Not Received

Outreach Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis:

Alternative Procedure Description: LRS will implement SAR7 outbound text campaigns for additional customer report status updates; 'SentReminder', 'Received', 'Not Received', 'Incomplete', 'Rescind/Restoration', and 'Processed'.

Operational Impact:

Estimate: **460**

Automated Test :	0	Batch/Interfaces :	300	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	120	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-208840] Automated Regression Test - Transaction Backlog - Phase 2

Team Responsible:	**Automated Test**	Assignee:	**William Baretsky**	SPG Status:	**Approved**
Fix Version/s:	**[19.11]**	Designer Contact:	**William Baretsky**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**425**
Reporter:	**William Baretsky**	Regulation Reference:		Created:	**06/07/2019 10:37 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Sharon Teramura**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Assembly Test**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:	**07/07/2019**	Other Agency Cross Reference:	

Non-Committee Review: Approved by JoAnne Osborn on 7/8/2019

Expedite Approval: JoAnne Osborn 7/8/2019

Current Design: A suite of automated regression scripts is executed on a regular basis to validate major and minor version releases before they are deployed to production.

Request: The automated regression test suite should be expanded to cover more of the highest usage online application transactions by production volume.

Recommendation:

Create new automated regression scripts to cover additional high volume online application transactions in the functional areas listed below. Each of the targeted transactions are represented in the top 80% of monthly production transactions by volume (as of June 2019).

Functional Areas:
Application Registration
County Hearings
Data Collection:
    Employment
    Household Status
    Income
    Living Arrangement
    Other Program Assistance
    Root Questions
    Tax Household
    Vital Statistics
Employment Services:
    Activities
    Service Arrangements
Fiscal:
    EBT Accounts / Cards
    Issuance
    Payment Requests
    Recovery Accounts
Workload Inventory / Reassignment

The specific transaction list is attached (see Transaction List - Phase 2).

Outreach Description:

Migration Impact Description: Per DDID #713, A complete set of regression scripts leveraging existing C-IV and LRS scripts is to be utilized for CalSAWS.

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: Execute all regression testing manually for major and minor version releases.

Operational Impact:

Estimate: **425**

Automated Test :	425	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

End SCRs

[CA-204038] Training Updates - Removal of LACO Seal/Logo from LRS WBTs

- Resolved: 06/03/2019 08:02 AM

Team Responsible:	**Training**	Assignee:	**Frances Baez-Lugo**	SPG Status:	**Approved**
Fix Version/s:	**[19.06]**	Designer Contact:	**Frances Baez-Lugo**	Change Type (SCR):	**Enhancement**
Minor Version:	**19.06.03**	Expedite Changes:	**Production Deployment**	Estimate:	**100**
Reporter:	**Frances Baez-Lugo**	Regulation Reference:		Created:	**08/14/2018 10:06 AM**
Status:	**In Production**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Consortium Contact:	**Jose Tario**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	This Training SCR is tied to TCR #57054 - Training Support 2017-2018. TCR #57054 was approved by Hayward Gee and CCB approved on Nov. 16, 2017.
Expedite Approval:	Approved by Karen Rapponotti on 06/03/2018.
Current Design:	LRS WBTs display LACO seal/logo.
Request:	Remove LACO seal/logo from LRS WBTs.
Recommendation:	Accenture Training Team to remove LACO seal/logo from LRS WBTs in an on-going basis (as other updates to WBTs due to App-Dev SCRs take place).
Outreach Description:	
Migration Impact Description:	Updates to existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	None.
Operational Impact:	
Estimate:	**100**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	3. Release Change: This SCR was initially CCB approved for 19.06, but received expedited Production Deployment approval prior to this release taking place (19.06.03). This Content Revision will change the Fix Version from 19.06 to 19.05 (a Minor Fix Version of 19.06.03 has already been added). Before: 19.06 After: 19.05
Content Revision Status-2:	
Content Revision Description-2:	1. Recommendation Change: Before: After:

	2. ETC Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After:
	2. ETC Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After:
	2. ETC Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CA-50988] ACWDL 18-25 - Automation of the Medi-Cal Request for Information Form MC 355

- Resolved: 07/19/2019 12:41 PM

Team Responsible:	**Client Correspondence**	Assignee:	**Sreekanth Kalvoju**	SPG Status:	**Approved**
Fix Version/s:	**[19.07]**	Designer Contact:	**Brian Furlong**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1854**
Reporter:	**Lynnel Silva**	Regulation Reference:	**ACWDL 18-25**	Created:	**01/19/2018 11:43 AM**
Status:	**In Production**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Consortium Contact:	**Carlos Camarena**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Correspondence, Medi-Cal/CMSP]**	Approved by Committee:	**2019-05-07 07:00:00.0**	Other Agency Cross Reference:	**CIV-12409, CIV-102852**

Non-Committee Review:

Expedite Approval: Karen Rapponotti, 05/8/2019

Current Design:
Current LRS functionality requires that Eligibility Staff manually track the initial MC 355 for receipt, with a 10-day turnaround. When beneficiaries do not respond to the initial MC Other 355, the EW must initiate a second MC 355 request for the pending verification. Without an automated tracking system, it may result in untimely action. This delay may result in
beneficiaries receiving ongoing MC benefits that they are not entitled to.

Current Regulatory/Policies and/or Procedures:
The Eligibility Worker is currently responsible for:
1. Manually initiating and mailing the MC 355 form via LRS when unable to complete a MC eligibility review through the SB 87 ex parte process, and has been unsuccessful at reaching the beneficiary by telephone.
2. Updating the corresponding LRS screens to indicate which information is "Pending" if not included with the RE packet, or anytime it is necessary to request information/verification documents from the beneficiary.
3. Allowing 10 calendar days (due date) on the initial MC 355 form via LRS when it is determined that information/documentation is required.
4. Including a self-addressed prepaid return envelope when mailing the form, if printed locally on the LRS.
5. Manually initiating a second MC 355 via the LRS, allowing 1 O additional calendar days (second due date) to provide the missing information, if information is not received or is incomplete. The words "Second Request" are written at the top of the form, if printed locally.
6. Initiating negative action manually if the requested information is not received by the due date on the second MC 355 and using the "Failed to Complete Determination" reason in the LRS Negative Action Detail page. Once EDBC is run and the case is authorized, LRS initiates a timely and adequate NOA to all the members for whom continuing eligibility could not be reestablished and identifies the items not provided by the beneficiary.

Request:
Proposed Regulatory and/or Procedural Change:
Once the EW reviews the case and determines that essential information/documentation is required to redetermine or reestablish ongoing eligibility, the EW shall update the "MC 355 Detail Page" with verifications being requested via the MC 355.

Recommendation:
1. Add the MC 355 List, MC 355 Detail and MC 355 Verification Detail pages to the system. See sections 2.1-2.3 of the design document.
2. Add Automated tasks per section 2.4 of the design document.
3. Add an Initial MC 355 Sweep. See section 2.5 of the design document.
4. Add a Reminder MC 355 Sweep. See section 2.6 of the design document.
5. Updates to the MC 355 form including:
   a. Updating MC 355 to the newest state version (07/2018 from ACWDL 18-25).
   b. Adding new MC 355 form generation and population logic.
   c. Removing the existing MC 355 form generation logic (LRS only).
   d. Adding a new MC 355 Reminder form with matching generation and population logic.
   e. Adding logic to determine the Primary Applicant to be used as the addressee.

      f. Removing the MC 355 form from template repository.

See section 2.7 of the design document.

6. Update batch form generation thread logic, central print staging and bundling logic to set the MC 355 detail status when MC 355/MC 355 Reminder notice is sent or errors out. See section 2.8-2.10 of the design document.

7. Create new MC 355 Verifications NOA Reason - See section 2.11 of the design document.

8. Add MC 355 Detail Record Cleanup job and MC 355 Due task creation jobs. See section 2.12 and 2.13 of the design document.

9. Update IFDS, and NHR interface jobs - See section 2.14 and 2.16 of the design document.

10. Turn off PB19R1933 job. See section 2.16 of the design document.

11. Update Kofax webservice for task generation- See section 2.17 of the design document.

Outreach Description:	
Migration Impact Description:	Joint design has been approved through the Correspondence and Medi-Cal/CMSP Committees. C-IV will implement this Change with SCR CIV-102852 in the 19.07 release. There is migration impact as this SCR creates new batch jobs in LRS that will need to be scheduled for the migration counties. This effort will be part of SCRs CA-208599, CA-208600, CA-208601, CA-208602, CA-208603, CA-208604, and CA-208605.
Migration Impact Analysis:	
Alternative Procedure Description:	LLui 07/03/17: SCR requires an Outbound Call and it is scheduled for the October build.
Operational Impact:	
Estimate:	**1854**

Automated Test :	10	Batch/Interfaces :	246	CalHEERS :	0
CalHEERS Test :	530	Client Correspondence :	490	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	403
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1:	Accepted
Content Revision Description-1:	The following updates are made to the design document CA-50988 CIV-102852 - MC 355 - Content Revision.docx LRS only: a) Print options and header are updated for MC 355 forms to match the existing functionality. b) Spanish version has been turned off for MC 355 Initial, Reminder Notice and MC 355 Verifications NOA. It will be turned on through the Priority SCR CA-209115 CalACES : a) A clarification has been added to mention the MC 355 functionality applies for MSP program. b) Added "Create" Mode Verification due date validation and requested verifications checkbox visibility. c) The MC 355 Complete status has been included for the description for view only of the MC 355 Status Field, and viewability of the Requested Verifications Verify button. The condition that an associated case must have a MC case to display the Generate MC 355 Button has been added. The MC 355 Verification Detail page has been updated to include Create mode for editing Type and Sub-Type fields. d) The Position Detail Page has been added to include an additional Task Value 'MC 355'. e) Added Security Update section for access and use on MC 355 List, MC 355 Detail, and MC 355 Verification Detail pages for the following existing security rights 'VerificationListView', 'VerificationListEdit', 'VerificationDetailView', and 'VerificationDetailEdit'. f) Spanish Translations has been added to the FDDs and design document in Supporting Document #9
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: Before: - The Hyperlink Navigation Mapping (and corresponding security) for Sub-Type of Immigration Documentation was to the Vital Statistics List Page.

- 2.5.2 stated for C-IV: A MC 355 and verifications have been received through C-IV System, and ImageNow.
-2.7.2 stated that the MC 355 Sweep will insert into the batch transaction table to create a new Reminder MC 355 Form.

After:
- The Hyperlink Navigation Mapping (and corresponding security) for Sub-Type of Immigration Documentation is to the Citizenship Status List Page.
See highlighted section 7.1 of the attached document CA-50988 CIV-102852 - MC 355 - Content Revision_2.docx
- 2.5.2 states for C-IV: A MC 355 and verifications have been received through ImageNow.
-2.7.2 states that the MC 355 Sweep will insert into the batch transaction table to create a new Reminder MC 355 Form and add a record to the Reminder Section of the MC 355 Detail page when one does not currently exist.

2. ETC Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	

[CA-201204] EDMS: LRS update - Image and View Image button URL security updates.

Team Responsible:	**Online**	Assignee:	**Carl Moore**	SPG Status:	**Approved**
Fix Version/s:	**[19.07]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**19.08.15**	Expedite Changes:	**No**	Estimate:	**485**
Reporter:	**Tina Nguyen**	Regulation Reference:		Created:	**03/05/2018 05:49 PM**
Status:	**System Test**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Consortium Contact:	**Arvin Liang**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:	**2019-04-24 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: The EDMS Images servlets have security issues that can potentially allow LRS users to access image/view image button for EDMS, copy and paste the link and view/access these case images later without going through LRS. This include WFP&I, E-app images and any LRS case images. The URL can then be emailed to unauthorized users and opened. This includes Domestic Violence cases. After opening the link, the documents including Social Security numbers, IDs, and birth certificates are available for viewing and printing.

Request: Apply security to LRS image url.
From EDMS end, EDMS can provide a one-time authentication token from Documentum. Once the token is used with the first time for authentication, it will expire automatically and hence wouldn't work when URL's are copied and pasted. ITD-EDMS team will create a new Web Service operation, that will take a username as input, and return a one-time authentication token as output. From LRS end, LRS can call this new Web Service operation to get the authentication token, and then use the newly generated token to embed in the URL while calling the servlet.

Recommendation: Update the link generated to contain an authentication token.
Set up a new Web Service Operation that will be used to get a one-time login token for authentication. The one-time login token expires after creating a browser session once. The session is maintained in the browser window until it is closed.

Outreach Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis: No Impact

Alternative Procedure Description: No alternative procedure.

Operational Impact:

Estimate: **485**

Automated Test :	0	Batch/Interfaces :	85	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	170
Performance :	0	Reports :	0	Security :	0
System Test Support :	115	Tech Arch :	35	Tech Ops :	40
Training :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:	1. Recommendation Change: Before: Setup a new web service operation that will be used to get a one-time login token for authentication. After: Set up a new Web Service Operation that will be used to get a one-time login token for authentication. The one-time login token expires after creating a browser session once. The session is maintained in the browser window until it is closed. 2. ETC Change: None 3. Release Change: Before: 19.09 After: 19.07 Minor Release: 19.08.15
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: Before: Please see CA-201204 EDMS - Security Issue on URL Content Revision v1.docx for further details. After: Please see CA-201204 EDMS - Security Issue on URL Content Revision v2.docx for further details. We are including the 'VLP Step 3 Initiate Third Verification Request Detail' and 'Select VLP Step 3 Image' pages as part of security updates. 2. ETC Change: Before: System Test Support ETC: 115 Batch/Interfaces ETC: 85 Unallocated Hours ETC: 40 After: System Test Support ETC: 145 CalHEERS ETC: 50 Batch/Interfaces ETC: 95 Unallocated Hours ETC: 50 3. Release Change: None
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: {Description of Recommendation Change} Before: After: 2. ETC Change: {Description of ETC Change} Before: After: 3. Release Change: {Description of Release Change} Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: {Description of Recommendation Change} Before: After: 2. ETC Change: {Description of ETC Change} Before: After: 3. Release Change: {Description of Release Change} Before: After:

[CA-52237] Child Welfare Programs: Provide Work Order Monthly Reports via Oracle Business Intelligence

Team Responsible:	**Reports**	Assignee:	**Carl Moore**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1205**
Reporter:	**Farhat Ulain**	Regulation Reference:		Created:	**01/19/2018 11:44 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Maria Zelaya**	Training Impacted:	**[Online Help]**	Funding Source:	**LRS M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Management Reports]**	Approved by Committee:	**2019-06-07 07:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Expedited start build approved by Karen J. Rapponotti on 6/10/2019

Current Design: DCFS has a robust set of monthly management reports on EW Works for managing work orders and task-related metrics. There are no ad hoc reports in LRS.

Request: DCFS is currently using EW Works, a stand-alone system, to generate monthly management reports on work orders and task-related activities since EW WORKS functionality was not included in LRS per original contract

Recommendation:
  1. Include the Work Order counts for Work Orders closed within the due date, Work Orders closed after the due date, Work Orders open within the due date and Work Orders open after the due date.
  2. Calculate the percentage of total for Work Orders closed within the due date, Work Orders closed after the due date, Work Orders open within the due date and Work Orders open after the due date.
  3. For Work Orders that are 'Closed', calculate the number of days between the created day of the Work Order until its completion. This will determine if the work order is 'Closed On Time' or 'Closed Late'.
  4. Count the number of days from its due date until the current day for Work Orders that are 'Open'. This will determine if the Work Order is 'Open on Time' or 'Open Late'

Outreach Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis:

Alternative Procedure Description: None this feature was not previously available

Operational Impact:

Estimate: **1205**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	853	Security :	0
System Test Support :	346	Tech Arch :	0	Tech Ops :	0
Training :	6				

Content Revision Status-1: Pending CCB

Content Revision Description-1: Section 6.1 Work Order Programs, Types and Sub Types has been removed to avoid confusion regarding Due Days

Content Revision Status-2:

Content Revision Description-2:
Content Revision Status-3:
Content Revision Description-3:
Content Revision Status-4:
Content Revision Description-4:

[CA-205973] DPSS/DCFS Support SCR to provide responses to Consortia queries

Team Responsible:	**Batch/Interfaces**	Assignee:	**Karthikeyan Krishnamoorthy**	SPG Status:	**Approved**
Fix Version/s:	**[19.09]**	Designer Contact:	**Karthikeyan Krishnamoorthy**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**No**	Estimate:	**630**
Reporter:	**Karthikeyan Krishnamoorthy**	Regulation Reference:		Created:	**12/11/2018 12:02 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Anna Chia**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	**N/A**

Non-Committee Review: On 12/12/2018, message received from Laura "Approved, on behalf of Karen Rapponotti and I. thanks Laura Chavez"

Expedite Approval:

Current Design: This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-205972, was for 19.07

Request: To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners.

Recommendation:
1) Create DCR solution based on issue and analysis.
2) Create monthly listing of MC programs that include a DE child for which the Negative Action was not applied.

Outreach Description:

Migration Impact Description: This SCR for support activity is for ongoing operational activities and only to handle DCFS Interface data creates issues in LRS database. DCFS Interface is LRS specific interface.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: **630**

Automated Test :	0	Batch/Interfaces :	100	CalHEERS :	5
CalHEERS Test :	0	Client Correspondence :	100	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	100
Imaging :	0	IVR/CC :	0	Online :	100
Performance :	0	Reports :	100	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:
1. Recommendation Change:
Before: N/A
After : Create monthly listing of MC programs that include a DE child for which the Negative Action was not applied.

2. ETC Change:
Before: N/A
After: 5 - CalHEERS

	3. Release Change: None
	4. Funding Source Change: None
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: None
	2. ETC Change: Before: Fiscal ETC 1- 100 Eligibility ETC 1- 100
	After: Fiscal ETC 1- 150 Eligibility ETC 1- 200
	3. Release Change: None
	4. Funding Source Change: None
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After:
	2. ETC Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After:
	2. ETC Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

End Content Revisions