



CalSAWS | Project Steering Committee Meeting

September 19, 2019



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# Agenda

1. Call Meeting to Order
2. Agenda Review
3. Public Opportunity to speak on items NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

NOTE: The public may also speak on any item ON the Agenda by waiting until that item is read then requesting recognition from the Co-Chair to speak.



# Action Items

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# Action Items

4. Approval of the Minutes of the August 15, 2019 PSC Meeting and review of Action Items.
5. Approval of CalSAWS Data Retention Policy.

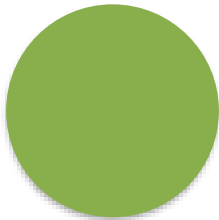


# Informational Items

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CalSAWS DD&I County Requests for  
Information (CRFIs)



# CalSAWS DD&I CRFIs

## Background

- 387 Application Development DD&I System Requirements
  - 36 requirements with CRFI impacts identified to date.
  - 4 week County turnaround time for CRFIs.
  - Requirements with CRFI impacts have been modeled in CalSAWS Release 3 and onwards to facilitate the CRFI process and turnaround time.
  - For Release 3, in order to meet design deliverable milestones, CRFIs will need to be disseminated no later than August 7, 2019.

# CalSAWS DD&I CRFIs

## Background - Approach

- Host a CRFI County webcast on August 6<sup>th</sup> to introduce the CalSAWS DD&I App Dev CRFI process.
- Coordinate with CalWIN first to determine if the requested information already exists in their system.
- Evaluate requirements with CRFI impacts to determine which items can be grouped together.
- Draft CRFIs will be reviewed and approved by the Section Directors and Region Managers before dissemination.
- Changes to CRFI responses post their CalSAWS release will be routed through the M&E County Enhancement Request (CER) process. CERs will be prioritized for implementation based on the county go-live date, scope and effort, and Worker/County impact.



# CalSAWS DD&I CRFIs

## Background – Distributed CRFIs

- The following CRFIs were distributed on August 7, 2019 to the counties
- Webinar held with the counties on 9/3/2019 to address questions
- Q&A sent to the counties on 9/3/2019 and 9/5/2019
- Responses to the CRFI extended to 9/9/2019. Counties had the option to defer making a decision
- Concerns included:
  - Having sufficient information to make an informed decision now and how that decision would impact a county's business process
  - Ability to make changes prior to go-live. What is the timeframe, what is the process and is there a county charge?
  - Packaging of DDIDs within a CRFI by functional area. Multi program CRFIs may cause distribution issues within the counties e.g. CRFI 19-030

# CalSAWS DD&I CRFIs

## The Path Forward - DRAFT

- Evaluate the CRFI Responses for R3 due back on September 9, 2019 to determine which ones require additional support in order for the counties to provide a response. The associated migration SCR may be moved to a later release beyond Release 3 depending on if the CRFI response is critical to support development or testing of core system functionality.
- Evaluate future DDIDs to determine which ones could potentially be moved to a pre-cutover activity and which items require a CRFI response for coding and testing purposes.
- For items where the County Input can be gathered later:
  - The DD&I requirement may need to be revised or a default value may need to be provided in order to meet design, build and testing milestones and exit criteria
  - Document the county action on the county decision and readiness checklists as part of OCM
  - Document any targeted topic or education on system functionality to occur during OCM in order for a county to make a decision
  - Document a placeholder SCR(s) that will be used to make the future system update. Deadlines for county decisions will be driven by the timeframe needed to implement the change prior to a county's go-live. The Consortium's expedited approval process may be used to approved these SCRs timely

# CalSAWS DD&I CRFIs

## The Path Forward - DRAFT

- For items that cannot be delayed, the project will look for ways to provide the counties with sufficient information in order to make informed decisions. This may include additional details in the CRFIs or targeted topic sessions/webcasts led by consortium staff.
  - Document the county's CRFI decision on the county decision and readiness checklists as part of OCM
  - As part of readiness assessment activities, reconfirm the county's decision. Deadlines for county decisions will be driven by the timeframe needed to implement the change prior to a county's go-live should a change be required. If there is a need to make a change, the SCR process will be followed
- For future webinars and CRFIs, incorporate suggested changes from the Regional Managers and counties



# OCCAT Overview and Status

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# OCCAT Background

## Overview

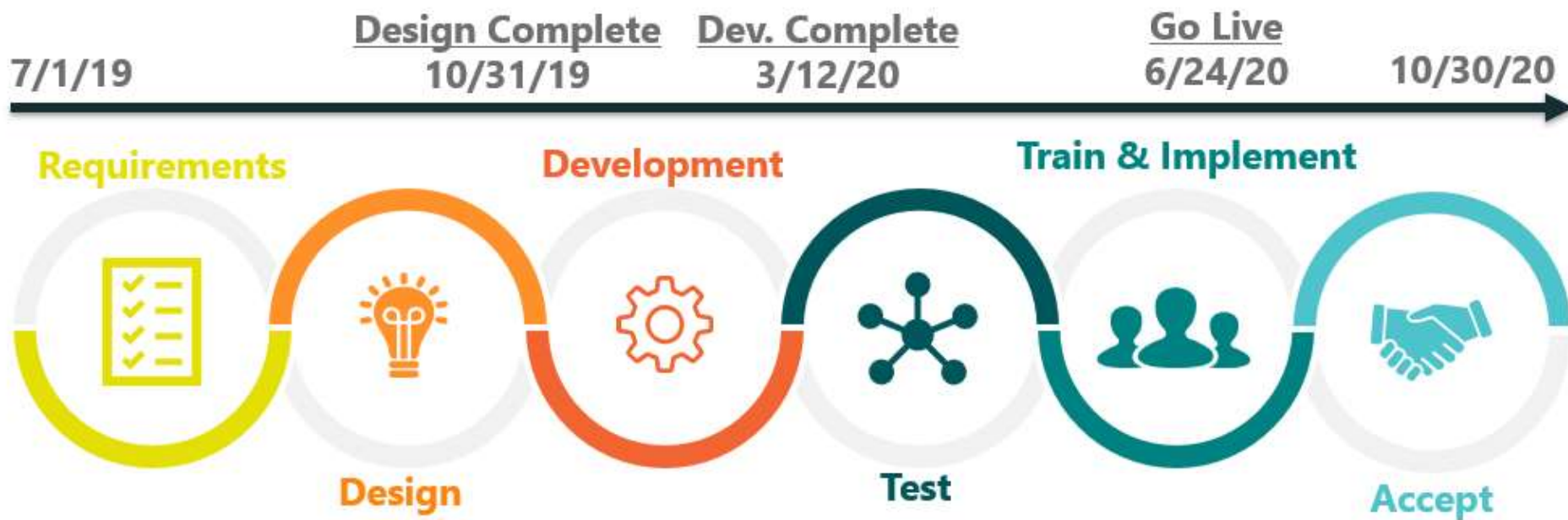
- Supports the Welfare-to-Work (WTW) employment services program
- Provides a standardized tool for gathering client information
- Creates an appraisal of client strengths and barriers to support a path to self-sufficiency

## Objective

- Replicate existing solution in AWS
- Interfaces with SAWS (CIV, LRS, CalWIN)
- Cloud native technology
- Improved efficiency and maintainability

# OCAT Lifecycle

## Timeline



## Activities

- Work Plan
- Requirements
- Standards
- Infrastructure
- Security plan
- App. Design
- Tech. design
- Interface spec.
- Data model
- Administration
- DevSecOps
- User Interface
- Connectivity
- Partner integration
- Business Rules
- Reporting
- Automation
- System tests
- Regression
- Partner testing
- UAT
- Training
- Imp. Readiness
- Cutover
- Performance verification

# OCCAT Lifecycle

## Progress



## Key Accomplishments

- Completed requirements validation
- Created a draft application design
- Documented the draft interface control specification
- Developed the logical data model
- Obtained AWS accounts for development

# OCCAT Deliverables Status

## Completed

DEL #	DELIVERABLE NAME	STATUS	NEXT MILESTONE
1	Project Control Document	●	FDEL Approved 8/21/19
2	Work Plan (initial)	●	FDEL Approved 8/21/19
3	Monthly Status Report (initial)	●	FDEL Approved 8/21/19

## In Progress

DEL #	DELIVERABLE NAME	STATUS	NEXT MILESTONE
4	Requirements Traceability Matrix	●	FDEL Approved 9/9/19 (est.)
5	General Design Document	●	DDEL Submitted 9/16/19 (est.)
6	Technical Design Document	●	FDED Approved 9/18/19 (est.)
8	Master Test Plan	●	FDED Approved 8/26/19 (est.)
9	Test Weekly Status Report (initial)	●	FDED Approved 8/26/19 (est.)

Note: Task & Deliverable completion required coordination with the Consortium, CDSS, and the WTW committee



# OCCAT Deliverables Status

## Upcoming

DEL #	DELIVERABLE NAME	STATUS	NEXT MILESTONE
7	Application/SAWS Interface	●	DDED Submitted 2/18/20 (est.)
10	Training Plan	●	DDED Submitted 11/1/19 (est.)
11	Training Materials	●	DDED Submitted 2/4/20 (est.)
12	System Documentation	●	DDED Submitted 3/13/20 (est.)
13	Performance Verification and Final Acceptance	●	DDED Submitted 6/30/20 (est.)
14	Transition Plan	●	DDED Submitted 11/2/20 (est.)

Note: Task & Deliverable completion required coordination with the Consortium, CDSS, and the WTW committee

# OCAT Design (Tentative)

## Home Page Example

CalSAWS

# Online CalWORKS Appraisal Tool

[Home](#)

[Client Search](#)

[Reports](#)

[Resources](#)

[Help](#)

[Martin, Jennifer](#)



## Client List

Interviewer: Unassigned, Assigned to Me ▾

Status: In Process, New ▾

Date Updated/Received: All ▾

Name	DOB	SSN	CIN	SAWS Case #	County	↑ Updated / Received	Appraisal Status	Interviewer	Source
Jane Smith	01/01/1980	4824	239019238N	32398C2	Placer	08/29/2019	New		CalWIN
Alexis Francisco	05/16/1995	9382	392321022N	03920X1	Placer	08/22/2019	In Process	Jennifer Martin	CalWIN
Steven Baldwin	12/01/1983	9293	1233456789N	321232C1	Placer	08/19/2019	In Process	Jennifer Martin	OCAT

# OCCAT Design (Tentative)

## Questionnaire Example

CalSAWS Online CalWORKS Appraisal Tool

Home Client Search Reports Resources Help [Martin, Jennifer](#)

Questionnaire for: [Jane Smith](#)

Assigned interviewer: Jennifer Martin CIN: 239019238N  
Questionnaire Start Date: 08/29/2019 SAWS Case #: 32398C2  
Questionnaire Lock Date: 09/05/2019

[SAVE](#) [SUBMIT](#) [EXIT](#)

*Last Saved: 09/05/2019 09:37:08 (0.03 seconds)*

**- Questionnaire**

- Demographics
- General Information**
- Household Composition
- Finances/Benefits
- Employment
- Education
- Housing
- Transportation
- General Health
- Emotional and Mental Health
- Substance Use
- Domestic Abuse - Safety
- Pregnancy
- Child Care and Parenting
- Relationships
- Final Thoughts

**+ Recommendations**

**General Information**

*Instructions to worker: The following is guidance, not intended to be read to the client.  
Ensure that the individual to be interviewed has been given a copy of the OCCAT Rights and Privacy Overview form. Remind the individual that he or she does not have to answer all the questions asked if uncomfortable, but more answers means a more accurate and complete appraisal. Also, remind the individual that the interview is confidential except for mandated reporting of suspected elder and child abuse.*

[OCCAT Rights and Privacy Notice](#)

First Name Jane	Last Name Smith	DOB 07/02/1990
Social Security Number ***-**-5678	Phone Number (916) 565-7867	Gender <input type="radio"/> M <input checked="" type="radio"/> F <input type="radio"/> O
Street Address 5454 Apple Dr	City San Diego	State California
ZIP 91911		

[NEXT](#)

# OCAAT Design (Tentative)

## Report Example

CalSAWS

### Online CalWORKS Appraisal Tool

[Home](#)

[Client Search](#)

[Reports](#)

[Resources](#)

[Help](#)

[Martin, Jennifer](#)



#### Client by Demographics Report



Controls

Report Level

California

Household Type

[ALL]

Start Date

2019-01-01 06:12

End Date

2019-09-27 09:00

	# of Clients	Percent (%)
Number of unique clients		

Gender	# of Clients	Percent (%)
Female		
Male		
Other		

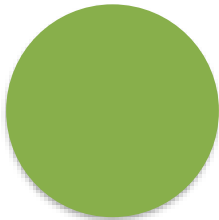
Age	# of Clients	Percent (%)
5 to 17 years		
18 to 24 years		
25 to 34 years		
35 to 44 years		
45 to 54 years		
55 years and over		

Race/Ethnicity	# of Clients	Percent (%)
White		
Black or African American		
American Indian or Alaska Native		
Asian Indian		
Chinese		
Filipino		
Japanese		
Korean		
Middle Eastern (Arab)		
Vietnamese		
Other Asian		
Native Hawaiian		
Guamanian or Chemorro		
Samoan		
Other Pacific Islander		
Some other race		
Hispanic, Latino, or Spanish origin		
Non-Hispanic, Latino, or Spanish origin		



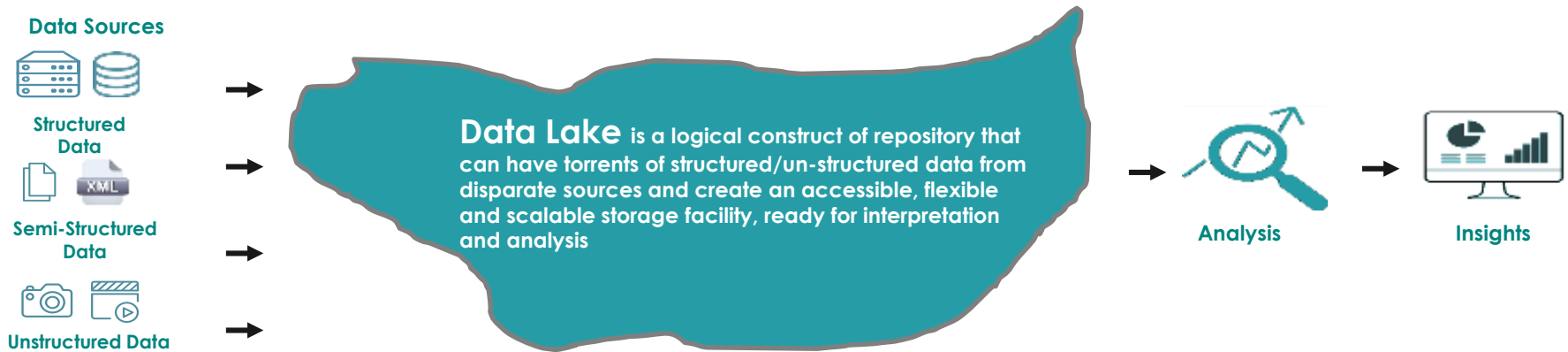
## Overview of CalSAWS Analytics Solution and Timeline

- How the Counties can use it.



# CalSAWS - Analytics

Strategic goal to deliver additional value to the Consortium, citizens and state partners while addressing both the reporting usability and performance issues identified during the PoC batch processing



## Multi Tenant

Platform to easily create and manage tenants (clients), which are isolated from each other under a single deployment. Also maintaining flexibility for cross client discovery



## Common Data and Analytics Capabilities

Lower barriers to entry for the use and analysis of data which enables the edge of the organization to rapidly create business value. (i.e. providing a common tool sets – Tableau for Visualization)



## Impacting Policy

A data lake would be solving business problems i.e., one manifestation of this is that the data in the data lake should strictly be for a particular use case, providing consistent requests to data/analytics requests.



## New Capabilities

Not just a central repository; it helps in scalability, data-driven insights and new ways of working with lower unit cost.

# Capabilities

## Data Integration & Visualization

### Ingestion



- **Data Lake;** A centralized place that allows you to store data from different sources (e.g. database, flat files, third party data) and at scale
- Unlike traditional data warehousing, the data lake allows the storage of data in its raw, unstructured format. This simplifies / increases flexibility to modify / enhance and also allows us to process data at scale.

### Curation



- **Purpose Built Data Sets;** Directly implements the business logic of report(s) / dashboard(s) and are not used as building blocks for the creation of other data sets. In a data lake the pattern is to avoid building data sets that have dependencies between each other and/or are supporting reports that are reporting on different things
- The intent of these Purpose Built Data Sets is to create data sets that are certified by the business and result in consistent reporting.

### Visualization



- The Visualization Tool empowers users to create insights quickly, safely, securely, and ultimately access anywhere
- **Data Discovery;** Insights can be developed from external data sets and/or combined with data in the data lake. This can be done without needing to ETL data in first and allow users to perform discovery on how they want to report on it

# Background

## Analytics Workstream

An outcome of the AWS POC activities was to invest in introducing a modern data architecture that supports the growth of CalSAWS

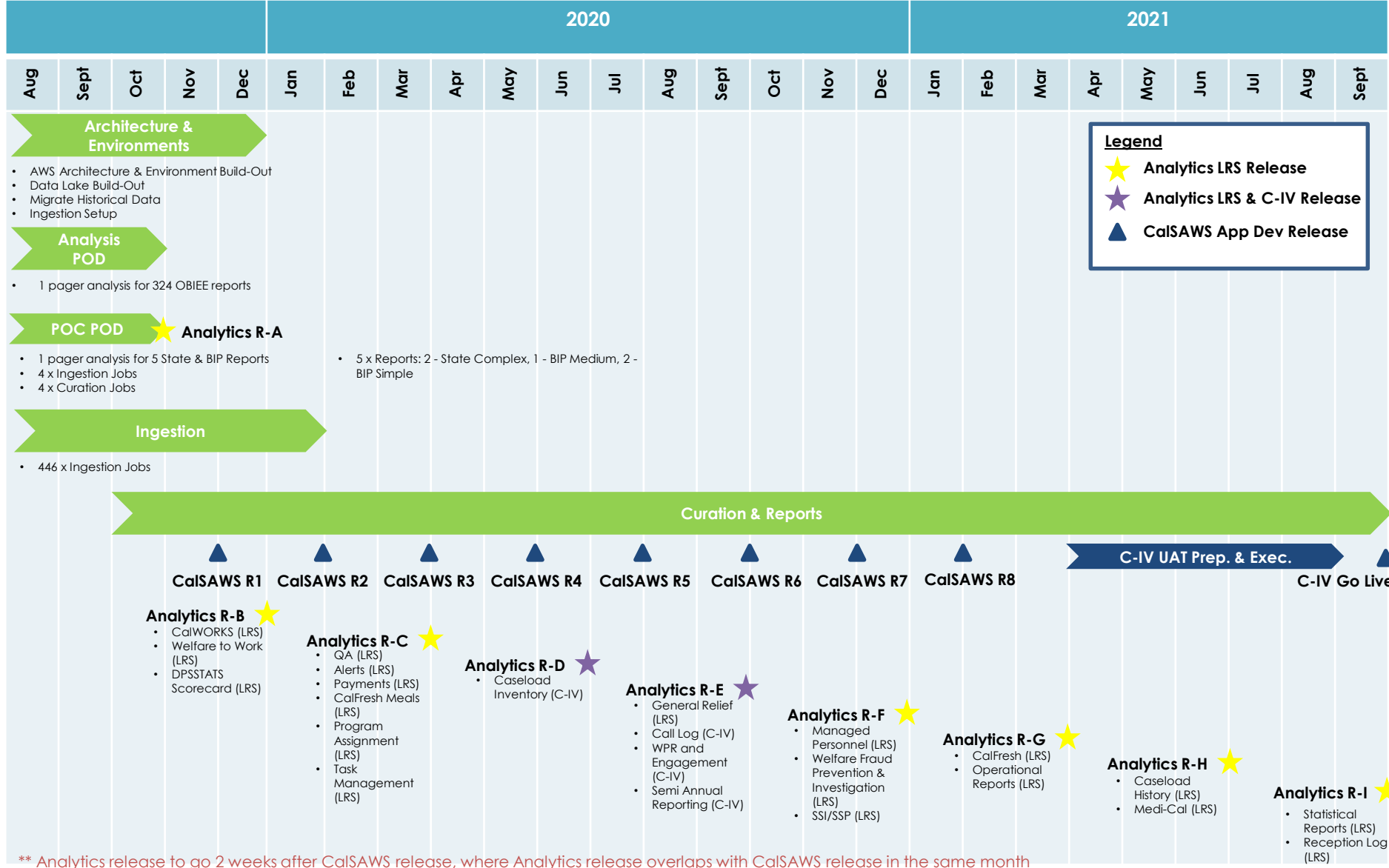
### Objectives:

- Establish the data lake and supporting architecture to support the activities outlined below.
- Re-platform the LRS& CIV OBIEE Dashboards from an Oracle based solution to non-Oracle platform running in AWS
- Conduct a proof of concept to confirm the solution and implementation estimate to re-platform the State and canned reports based on Oracle BIP



# Release Plan

## OBIEE Dashboards (Exhibit W)



\*\* Analytics release to go 2 weeks after CalSAWS release, where Analytics release overlaps with CalSAWS release in the same month

# Capabilities

## Ingestion & Curation – Foundation

Talend will be used to ingest the data into S3 buckets



- Enables users to interact with many Big Data sources and targets without having to understand or write complicated code
- Open source software platform which offers data integration and data management solutions.
- The tool provides capabilities such as data ingestion, curation, enterprise application integration, data quality, and master data management. It also provides a unified repository to store and reuse Metadata
- Talend functions as an orchestrator of analytics jobs to ensure tracking & completion of a multitude of jobs that run in parallel

Spark is the engine that will curate the data into purpose built data sets and scale to meet business demand.



- Open source software that is a lightning-fast unified analytics engine for big data and machine learning
- Spark allows the creation of temporal & transient tables to be created in-memory and can be worked with like traditional tables using the SQL command language
- This process allows data processing to be parallelized and scale up depending on the size of the current job
- Achieves high performance for both batch and streaming data
- Ease of use in writing applications quickly in Java, Scala, Python, R, and SQL

# Capabilities

## Visualization - Discovery



Visualization is the best way to understand data



**Enterprise  
(Tableau  
Server)**

- Built in security, governance and administration through Tableau server or leverage existing layer
- Ease and speed of installation and scalability through clustered, high-availability deployment
- Established support and regular updates

Tableau will be used as the visualization tool to implement reports and insights



**Data**

- Tableau supports the ability to create cross-database joins between different database connections
- Built in data mash-up capabilities, basic data transformations and preparation can be performed upon import
- In memory data engine accelerates data ingestion and queries on large complex datasets



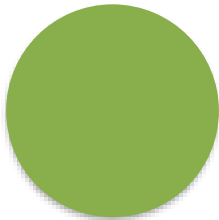
**User**

- No coding or deep knowledge of SQL required allowing for high user autonomy
- Data is front and center and can be dragged and dropped to create quick, visually-driven dashboards for data exploration
- Native app (Tableau Mobile) and dashboard templates for viewing on mobile devices



## Confirmation of Imaging Solution Approach

- Imaging Assessment



# Recap – Findings from CalSAWS Migration Planning Assessment

County	Scanning Software	Document Management Software
SCL	Kofax	FileNet
VEN	Kofax	FileNet with IBM ECM, ECM QC Drive
ALA	Ricoh WebFiles / Disc Image	Ricoh WebFiles / Disc Image
SFO	Kofax	iFiles
CCS	Compass Pilot	Compass Pilot
FRS	Upfront scanning ,Kofax	FileNet with IBM ECM
ORG	Barcode Business Solutions (BBS)	OnBase
SCZ	Kofax Suite, Barcode scanners	DocuWare
SAC	Kofax	FileNet
SDG	eReceipt Tool, EMC Captiva	Documentum
SON	Kofax	OnBase
PLA	Kofax	OnBase
TUL	Kofax	Form 61 Generation Tool, Questys
SMT	Compass (Imaging)	OnBase
SOL	Compass (Imaging)	OnBase
SLO	Kofax	EDMS
YOL	Compass Pilot	Compass Pilot
SBR	DocStar	DocStar
LA	Kofax	Documentum
C-IV counties	Perceptive	Perceptive


















CalWIN counties

**Variety of solutions used across counties:**

- 10 distinct document management products (e.g., IBM FileNet P8, Northwoods Compass Pilot, Perceptive, Documentum)
- 7 scanning products (e.g., Kofax, Northwoods Compass Pilot, Perceptive)

# Recap – Alternatives Analysis from Planning Assessment

 Emerging alternative

Considerations	Maintain current system	Use centralized LRS model	Use enhanced centralized solution
<b>Worker experience</b>	Minimal change to worker experience  	Counties that have innovations would lose it <sup>1</sup>	Innovations and core integration create uplift for all 58 counties 
<b>Technical feasibility</b>	Images must be re-indexed by new IDs of cases and clients 	One centrally maintained and managed solution integrated with core 	One centrally maintained and managed solution integrated with core 
<b>Cross-department imaging</b>	Access would continue as today  	Counties could lose cross-dept. imaging 	New solution would bring cross-dept. imaging to all counties 
<b>Local control and ability to innovate</b>	Counties continue to maintain, administer, and develop innovations  	Updates and innovations through centralized mechanism 	Updates and innovations through centralized mechanism 
<b>Cost</b>	Expensive ongoing cost, up-front integration cost 	Cost reduction in long run, up-front data migration cost 	Cost reduction in long run, up-front data migration and enhancement cost 

- Enhanced Centralized solution based on the LA County model was identified as emerging alternative for CalSAWS
- 58 requirements were identified for imaging; 37 were base requirements, and 21 requirements represented uplift

<sup>1</sup> Does not apply to LRS and C-IV and only applies to some CalWIN counties

# Key Activities Since CalSAWS Migration Planning Assessment

## Details

### Functional Design Sessions

- Conducted sessions to finalize requirements where:
  - 31 out of 58 original requirements from planning were refined into 20 final requirements
  - Remaining 27 requirements from planning were either determined not applicable or addressed by other ancillary systems or core CalSAWS

### Vendor Responses

- Received vendors responses to satisfy the requirements, which included:
  - Vendors ability to meet requirements
  - Cost estimates to deliver solution



- Solutions proposed from vendors meet the requirements for imaging
- Vendor cost estimates are different than estimated during planning phase
- An option for a SaaS-based solution was proposed that would provide scanning and image management capabilities as a service

# Results of the Assessment

- Does the proposed solution deliver on the original scope, and expectations of last year's assessment?
  - Yes – while some requirements have been consolidated or are being addressed in the core CalSAWS or other ancillary systems, **the proposed solution is in line with the expectations of the planning assessment** (i.e., enhanced centralized solution)

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- Does the proposed solution align in terms of cost with the original estimates, for both DD&I and M&O?
  - Yes – based on estimates provided, **the cost structure of the proposed solution is better** than what was estimated at the time of the planning assessment due to a combination of product bundling, new product components available in the cloud and revised pricing s

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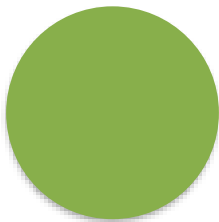
- Does the solution align with the consortium strategy (e.g., cloud solution, reduced SI dependence)?
  - Yes – the enhanced centralized solution leveraging an end-to-end SaaS solution is **aligned with CalSAWS strategy** (i.e., leveraging a cloud based solution, reducing dependence on SI, standardization and uplift of all counties)





## Functional Design Sessions Update

- Task Management Update
- GA/GR Update
- Non-State Forms Update
- APIs Update
- CalWIN Ancillary Systems Conversions  
Functional Design Sessions
- Functional Design Sessions Roadmap



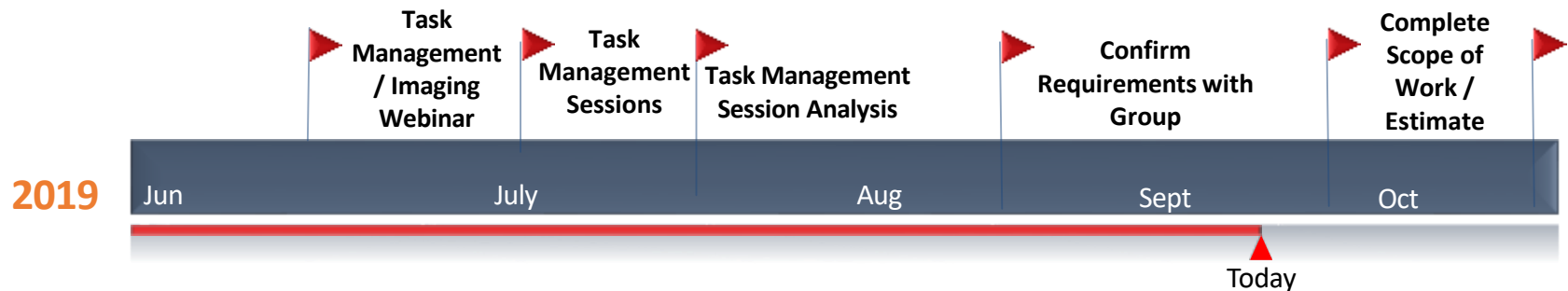
# Functional Design Sessions

## Task Management

The Task management Functional Design Sessions were executed to further define the scope of requirements for the Design and Development phase of the CalSAWS Migration Project.

Task Management Functional Design Sessions Completed:

- June 26<sup>th</sup> Webinar with Imaging in-person Group
- July 8 – July 18 in-person sessions
- July 19-August 19<sup>th</sup> analyze and finalize requirements
- August 20<sup>th</sup> Webinar with participants to confirm requirements



# Functional Design Sessions

## Task Management

- Task requirements were updated to reflect business needs as noted by participants

### Create Tasks

- Manual Task Creation
- Automated Actions
- Image Based Tasks
- Other Task Creation Methods

### Work Tasks

- My Tasks and Task Search Pages
- Worklist Pages
- Get Next Button

### Assign Tasks

- Program Worker
- Worker Schedule
- Office Distribution
- Task Banks

### Oversee Tasks

- Task Reports
  - On Request
  - Extracts
- Dashboard
- Subscription
- Quality Sampling

### Reassign Tasks

- Manual Reassignment
- Bulk Reassignment
- Program Reassignment

# Functional Design Sessions

## Task Management

### Functionality – Create Tasks

- Updated bulk upload requirement with additional details and a confirmation flow
- Added templates to the jail match and death match requirement
- Consolidated document based task creation requirements
- Updated Error Prone and High Risk task requirement
- Added requirement for additional MEDS alert-based tasks
- Added requirement to allow for voiding a bulk task upload
- Added requirement to allow for referral based tasks

### Functionality – Assign Tasks

- Updated requirement for task distribution based on worker schedule
- Added requirement to factor in additional thresholds for task assignment, such as language, classification, etc.
- Added requirement to build in a start date for tasks
- Added requirement to route images based on program and program status

# Functional Design Sessions

## Task Management

### Functionality – Reassign Tasks

- Updated task bundling requirement to be configurable
- Updated worker assignment preview requirement to include more details

### Functionality – Work Tasks

- Updated task expedite requirement (formerly referred to as task priority)
- Expanded task search criteria
- Updated view images button requirement to display relevant images
- Updated workflow requirements to include action steps for a task, plus the ability to link tasks together
- Updated task subscription requirement with more detail
- Added a requirement to re-open a previously closed task

### Functionality – Oversee Tasks

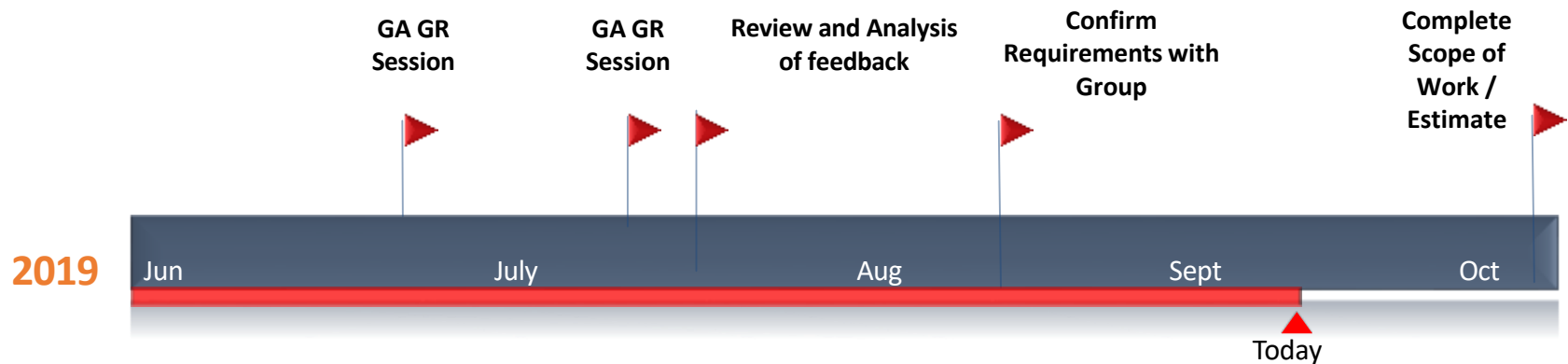
- Updated requirement for report to show tasks and appointments assigned to unavailable staff
- Updated task sampling requirement

# Functional Design Sessions

## GA/GR

GA/GR Functional Design Sessions Completed:

- June 24-27 in-person session
- July 22-24 in-person session
- August 15 requirements validation webinar



# Functional Design Sessions

## GA/GR

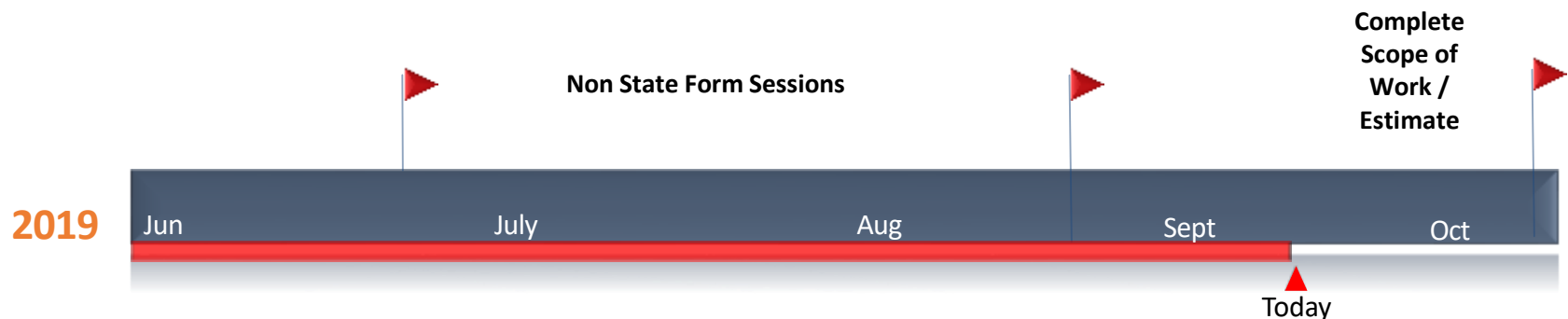
- Overview
  - Existing LA County GR functionality will continue to be unchanged and part of CalSAWS
  - Leveraging existing Consortia assets and solutions, where possible
    - ✦ Existing CalWIN rules and client correspondence
    - ✦ Existing C-IV managed GA program functionality
  - Add functionality to support existing 57 Counties GA/GR programs, including data collection, eligibility rules where appropriate, fiscal processing, periodic reporting, and employment services programs

# Functional Design Sessions

## Non-State Forms

Non State Forms Functional Design Sessions Completed:

- July 8 – August 22.
- Weekly In-person sessions based on functional area. Approximately 70 county staff across the six regions participated each week
- Requirements for each form were approved by visual majority
- Any outliers were referred to committees for discussion/approval
- Great participation from counties!





# Functional Design Sessions

## Non-State Forms

### ■ Overview

- Overarching goal was to develop one set of Non-State Forms for all 58 counties where possible
- Reviewed 246 most frequently generated Non-State Forms across the three SAWS Systems. Forms were mapped across the three systems e.g. New Worker Letter, Appointment Letter
- Agreed to retain 161 forms with the overarching agreement to use a single Non-State Form where similar forms existed across the three SAWS Systems

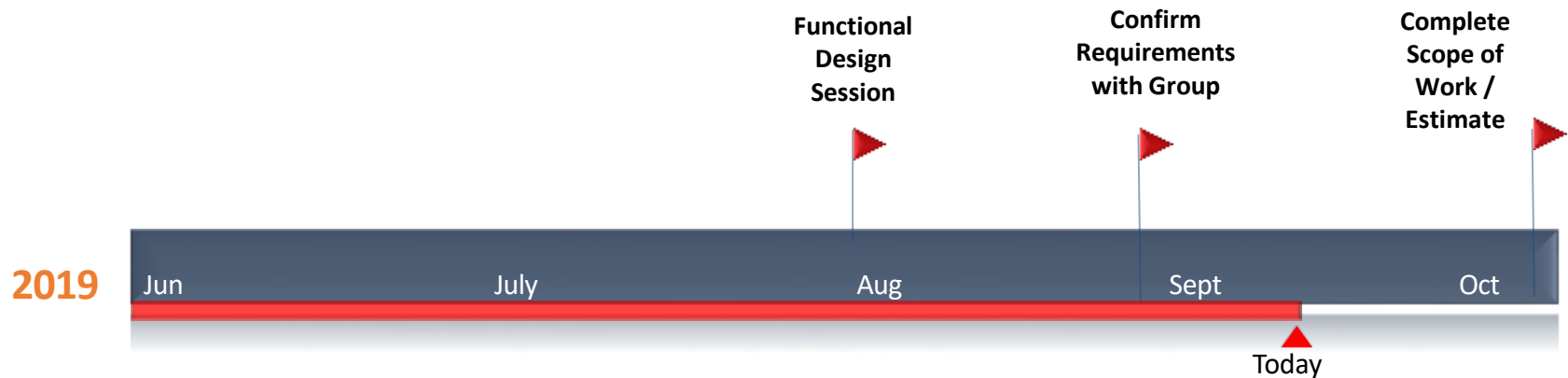
Item	WTW	CC	MC	CW/CF	Total
<b>Requires further County Input</b>			1	18	19
<b>Deferred to Future Efforts</b>					
Deferred to IVR				2	2
Deferred to Self Service Portal				3	3
<b>Modify Existing / Create New Forms</b>					
Migrate modified C-IV Form	9	2	1	7	19
Modify LRS Form	3		5	21	29
New CalSAWS Form	6	4	9	19	38
Use State Form	1		2	3	6
<b>Existing CalSAWS System Change Request</b>	4			3	7
<b>Not Needed/Use Existing Form</b>	3	1	6	28	38
<b>Total</b>	<b>26</b>	<b>7</b>	<b>24</b>	<b>104</b>	<b>161</b>

# Functional Design Sessions

## APIs

APIs Functional Design Sessions Completed:

- July 30-August 1 in-person session
- August 29 requirements validation webinar



# Functional Design Sessions

## APIs

- Long Term Goal is to provide access to CalSAWS data via APIs
- Full integration of the APIs will be a phased approach
- Initial Data Access will be provided via APIs for targeted needs and supplemented with the EDR solution
- Initial API implementation will focus on near real-time needs for:
  - Lobby Management
  - Appointments
  - Worker Schedule
  - Employment Services
  - Program and Person Information
  - Other needs
- EDR is a copy of the production schema that is refreshed on a nightly basis and made available within the CalSAWS cloud infrastructure
- Counties will continue to be provided access to read-only schemas for ad-hoc reporting

# Functional Design Sessions

## APIs

- APIs will provide counties access to near real-time data (based on needs) for specific needs as business domain objects or as raw data
- APIs will be REST (vs SOAP or ODBC) based
- APIs will be read/write depending on business need
- Could Support multi-format (JSON,XML, text)
- One unified API for all integrations
  - Consistent developer experience
  - Single security model
  - Single API gateway for auditing/governance

# CalWIN Ancillary System Conversion Functional Design Sessions

## Guiding Principles for the Ancillary Systems Functional Design Sessions

- **Beginning the Journey...** This is the start of the process to get ancillary data into CalSAWS, open and timely communication is key to our shared success.
- **CalSAWS is the target and the focus is on the type of data** being requested
- **When data is required** is a key driver in this process.

# CalWIN Ancillary System Conversion Session - Collections

- Session Objectives -
  - Provide an overview of the overall CalSAWS Conversion process and timeline
  - Walk-through the type of data that will be requested from the ancillary systems
  - Discuss the timeline within which CalSAWS will require data to be provided
- In Progress
  - Planning for County Conversations
- Follow Up Items
  - Pre-CalWIN (“legacy/legacy”)collections records conversion
  - How closed case collections records affect retention of case data
- County Preliminary Opt-in to Core Collections and Data Conversion
  - 9 Opt In to Using Core Collections, 4 Opt Out, 5 Undecided -- 9 counties have a preliminary decision to opt in to using core collections, meaning they will have their data converted and cease using their third-party solution. The 4 opted out will continue using their third-party solution, and will use either the existing LRS LA interface or the existing C-IV Merced interface (which is almost identical to the CalWIN interface).

# CalWIN Ancillary System Conversion Session – QA/QC

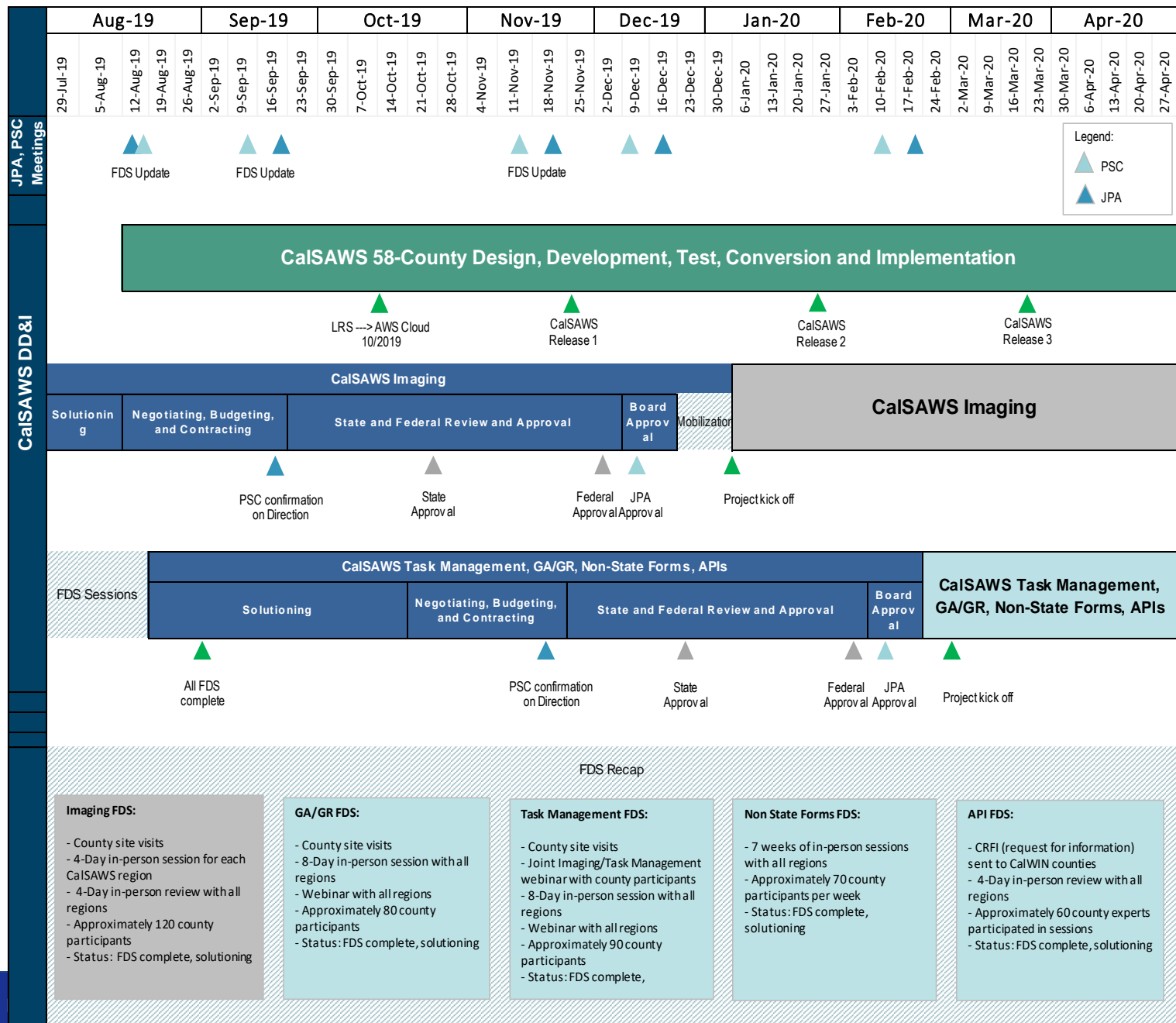
- Session Objectives
  - CalSAWS QA/QC Demo
  - Provide an overview of the overall CalSAWS Conversion process and timeline
  - Walk-through the type of data that will be requested from the ancillary systems
  - Discuss the timeline within which CalSAWS will require data to be provided
- In Progress
  - Planning for County Conversations
- Follow Up Items
  - None identified at this time
- County Preliminary Opt-in to QA/QC Data Conversion Choices
  - 4 Opt In to QA/QC Conversion, 10 Opt Out, 4 Undecided

# CalWIN Ancillary System Conversion Session - Fraud

- Session Objectives
  - Provide an overview of the overall CalSAWS Conversion process and timeline
  - Walk-through the type of data that will be requested from the ancillary systems
  - Discuss the timeline within which CalSAWS will require data to be provided
- In Progress
  - Planning for County Conversations
- Follow Up Items
  - None identified at this time
- County Preliminary Opt-in to Fraud Data Conversion Choices
  - Pending County Conversations



# Functional Design Sessions - Roadmap



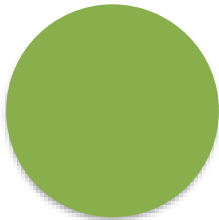
Legend:

- ▲ PSC
- ▲ JPA



## Procurement Update

- Portal/Mobile timeline
- CalWIN OCM & Training RFP timeline



# CalSAWS Statewide Portal/Mobile Application

## Strategy, Scope and Timeline

- Strategy
  - Conduct an open procurement to acquire vendor services to develop and implement statewide portal and mobile applications
  - The new portal is a critical component of the overall SAWS migration
- Scope and Objectives
  - Achieve the policy and business outcomes in a dynamic, intuitive, user friendly manner based on a robust User Centered Design process to provide the best user experience possible within the existing policy framework.
  - Engage stakeholders, advocates and clients in the design, development and test tasks through the UCD and test processes.
  - Enhance the user interface and quality of the user experience to improve program outcomes; capture, analyze and apply data about how all users are interacting with the system with the goal of continuous improvement.
  - Leverage existing SAWS Portal/Mobile and CalHEERS applications/ architectures to develop an updated Portal/Mobile solution.
  - At a minimum, experience no loss of functionality of the existing baseline portal/mobile applications in use today.
  - Establish a framework to streamline maintenance through configurability, expedite implementation of future changes and facilitate future program, practice and technology innovation.
  - Multiple RFP and requirements reviews during July, August and September.

# CalSAWS Statewide Portal/Mobile Application Strategy, Scope and Timeline

Procurement Event	Date
State RFP Review	August 6 – 14, 2019
Update RFP Based on Reviews	August 15 – 19, 2019
Prepare for and Conduct Follow-up Meeting with State Sponsors	August 14 – 23, 2019
Update RFP Based on meeting with State Sponsors	August 26 – September 4, 2019
Final State Sponsor Review	September 5 – 11, 2019
Prepare for and Conduct follow up meeting with State Sponsors and Advocate Community	September 12 – 18, 2019
Final Revisions to RFP Based on State and Stakeholder Feedback	September 19 – 23, 2019
Federal RFP Review and Approval	September 24 – November 1, 2019
Update RFP based on Federal Review & Vendor Feedback	November 4 –5, 2019
Release of RFP	November 6, 2019
Vendor Proposal Due Date	January 22, 2020
Evaluate Proposals and Prepare Vendor Selection Report	January 23 – April 22, 2020
Contract Negotiations	April 27 – May 6, 2020
State, Federal and JPA BOD Approval of Agreement	May 7 – August 7, 2020
Start Date of Statewide Portal/Mobile App Vendor	August 10, 2020
Portal/Mobile App Cutover	September 2021

# CalWIN OCM and Training

## Strategy, Scope and Timeline

### ■ Strategy

- Conduct an open procurement to acquire vendor services to provide Training, OCM and Implementation Support for the 18 CalWIN counties.
- CalWIN to CalSAWS migration is expected in 6 waves beginning January 2022 and continuing through January 2023
- CalWIN to CalSAWS migration must address multiple combinations of ancillary systems and business processes.

### ■ Scope and Objectives

- Leverage existing CalSAWS materials and lessons learned to support the migration of the CalWIN Counties to CalSAWS.
- Support the assessment of “As Is” CalWIN models and develop the plan to attain “To Be” model in CalSAWS.
- Develop and deliver Re-engineered Business Processes, Training, OCM and Implementation Support that includes County specific Plans.
- Include CalWIN County and State sponsor participation in RFP requirements development and reviews.

# CalWIN OCM and Training

## Strategy, Scope and Timeline

- Timeline

Procurement Event	Date
County, Consortium and State Requirements Review	August 7 – 15, 2019
Update Requirements Based on Feedback	August 16 – 26, 2019
Final Review of Requirements	August 27 – September 3, 2019
County and Consortium RFP Review	September 20 – October 3, 2019
State RFP Review and Approval	September 20 – October 8, 2019
Federal RFP Review and Approval	October 14 – December 13, 2019
Tentative Release of RFP	December 17, 2019
Tentative Proposal Due Date	February 19, 2020
Evaluate Proposals and Prepare Vendor Selection Report	February 20 – May 18, 2020
Contract Negotiations	May 21 – June 4, 2020
State, Federal and JPA BOD Approval of Agreement	June 5 – August 28, 2020
Tentative Start Date of CalWIN Vendor	August 31, 2020



Readiness for CalSAWS Cloud Migration  
in R6 on 10/15/19



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# Pathway to Green Light

Quality Assurance (QA) Teams to facilitate\* Green Light Meeting and predecessor activities



\*Note: QA, Consortium, and Accenture collaborate to Achieve Green Light



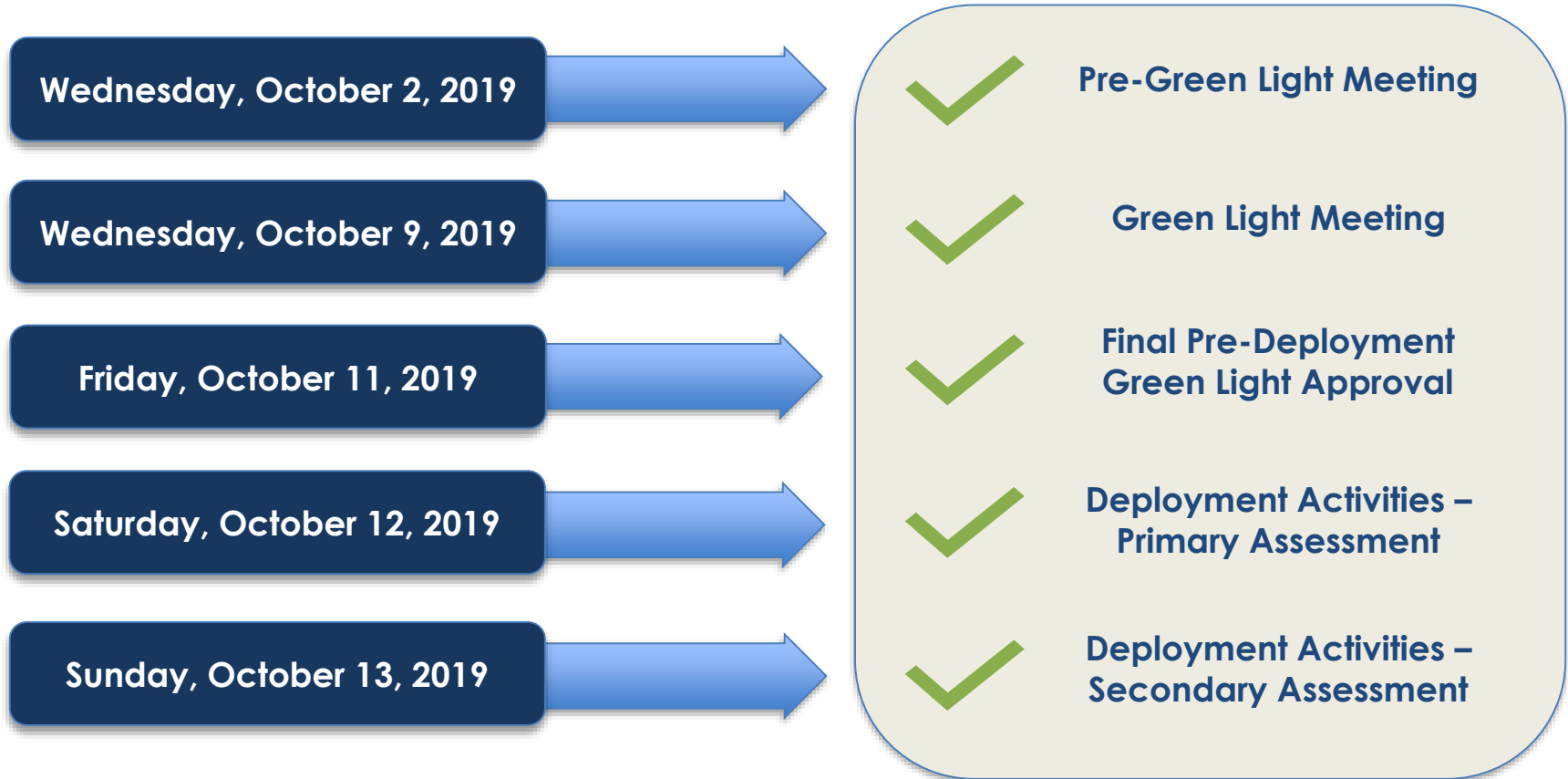
# On the Path to Green Light

## Points of Readiness



# On the Path to Green Light

## Points of Readiness & Approval



# Green Light

## Inputs and Approvals

Quality Assurance (QA) Teams to facilitate Pre-Green Light and Green Light Meetings with the following inputs:

Pass rates per SCR

Integrated Readiness: Exit Criteria Met for all Test Phases, County, Interface Partner, and Operational Readiness Confirmed, Cutover Plan, etc.

Deployment Checklist and Schedule

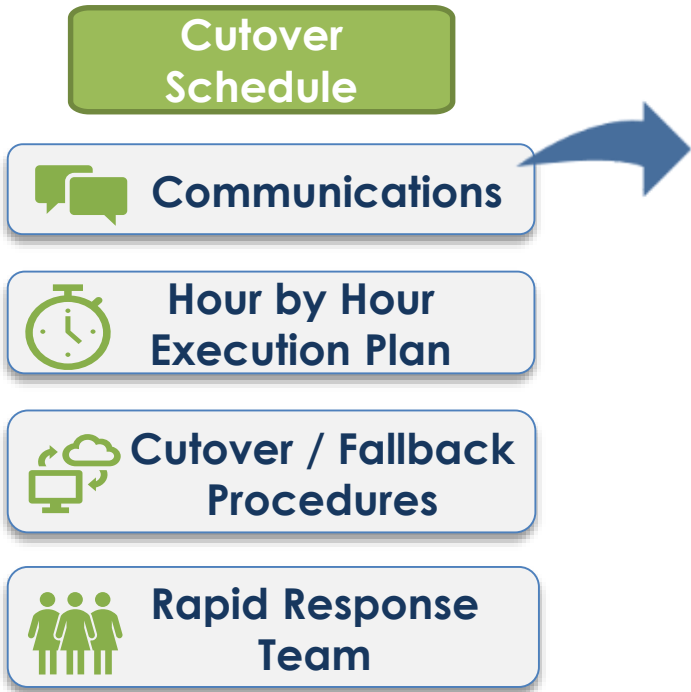


Approval

# Cutover to AWS

## Deployment Checklist & Communication Activities

The deployment checklist and schedule incorporates detailed pre-deployment, cutover, and post-implementation activities and timings



### Communication Activities

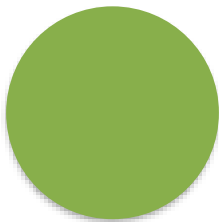
- Interface Partner Connectivity Touchpoints
- PSC Presentation on Cloud Exit Criteria
- AWS LA County User Confirmation Planning Touchpoints
- AWS LA County User Confirmation
- LRS to AWS Go-Live Broadcast to all LRS users
- Stakeholder Green Light Orientations
- Pre-Green Light and Green Light Meetings for Integrated Readiness
- Planned Outage Broadcast to all LRS Users
- Post Go-Live Daily Executive Checkpoint Calls with R6 Regional Managers, R6 PPOCs, LA County Executives, CalSAWS Project Executives
- Post Go-Live LA County Office Visit

Activity Description	Planned Start Date & Time	Planned End Date & Time	Planned Duration (min)	Team Responsible
<b>Pre - Cutover Activities</b>				
LRS Application Deployment to PROD				
Stage all artifacts (online, batch, rules, forms) to a virtual staging location	8/17/2015	8/17/2015	10	Tech
Deploy UAT Approved Build to Prod after Code Freeze comes into effect	8/17/2015	8/17/2015	45	Tech



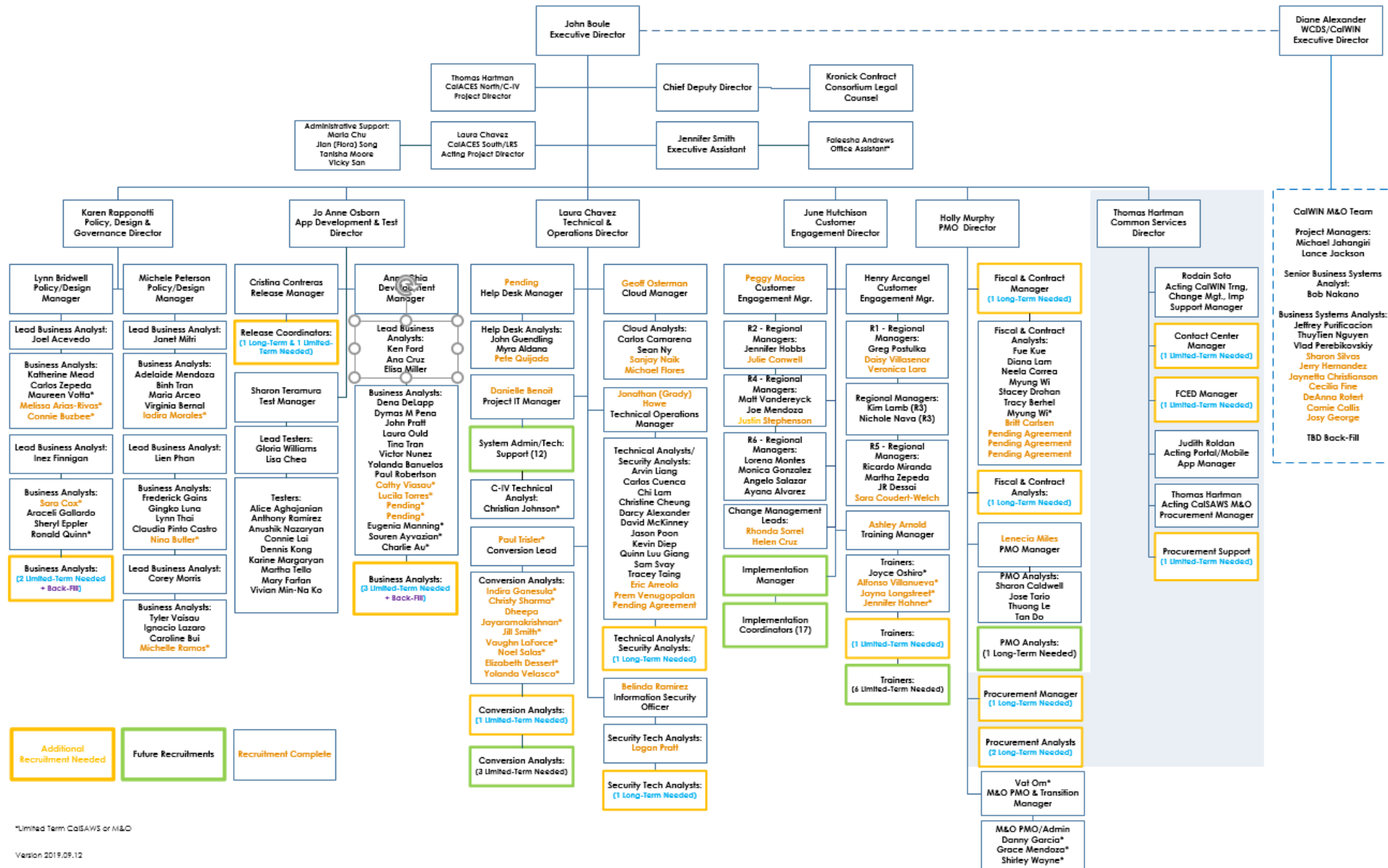
# CalSAWS Staffing Status

- Review Section Staffing Status



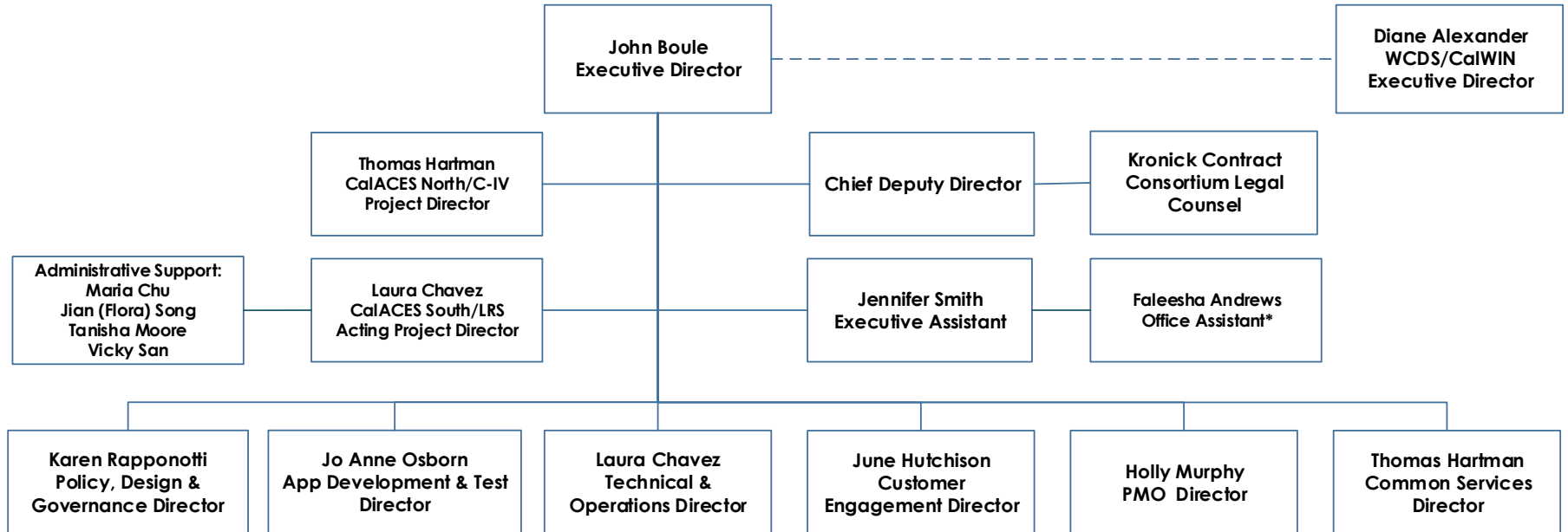
# CalSAWS Consortium

## Staff Recruitment Update



# CalSAWS Consortium

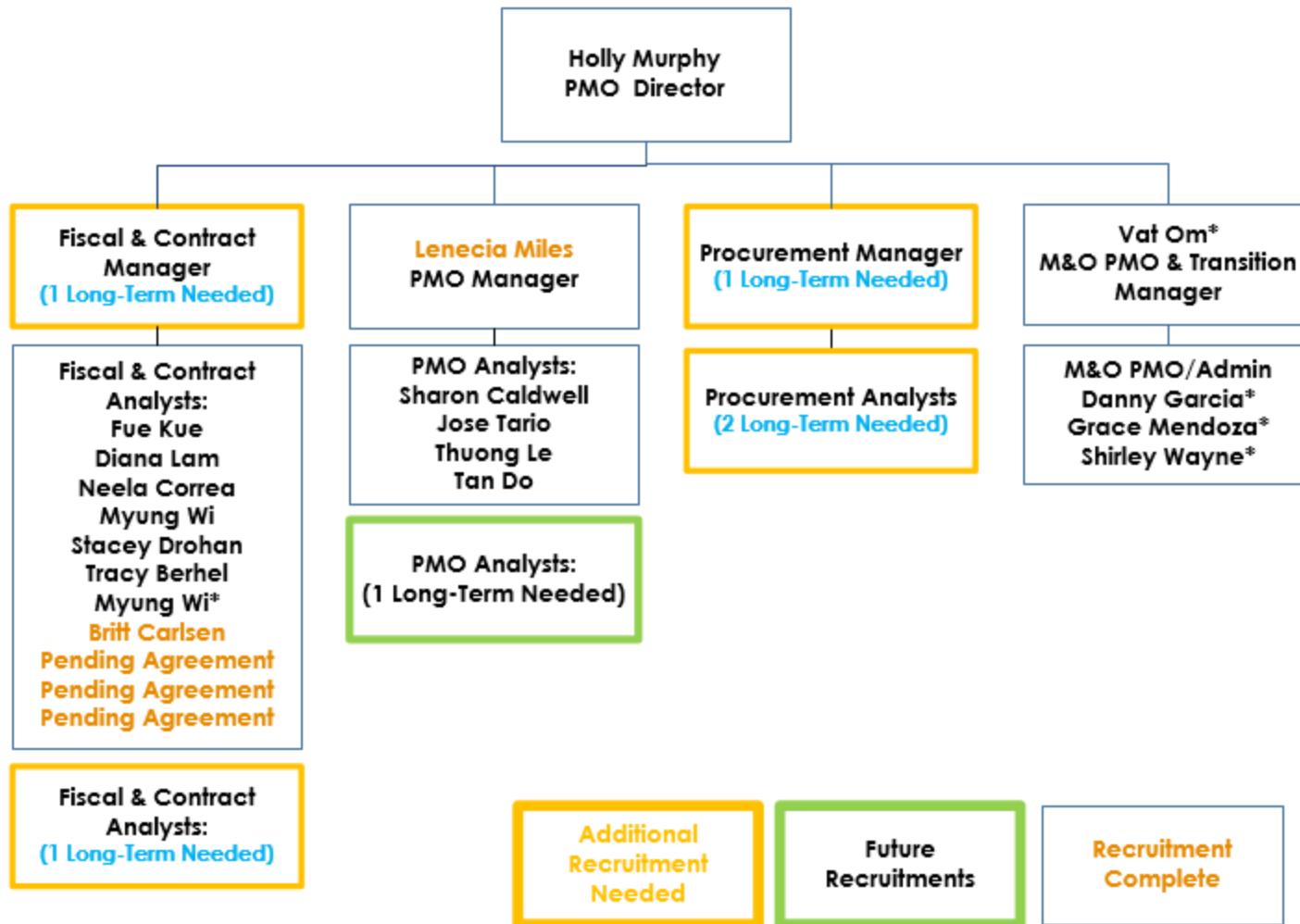
## Executive Team (No Change)



\*Limited Term CalSAWS or M&O

# CalSAWS Consortium

## Project Management Office Team

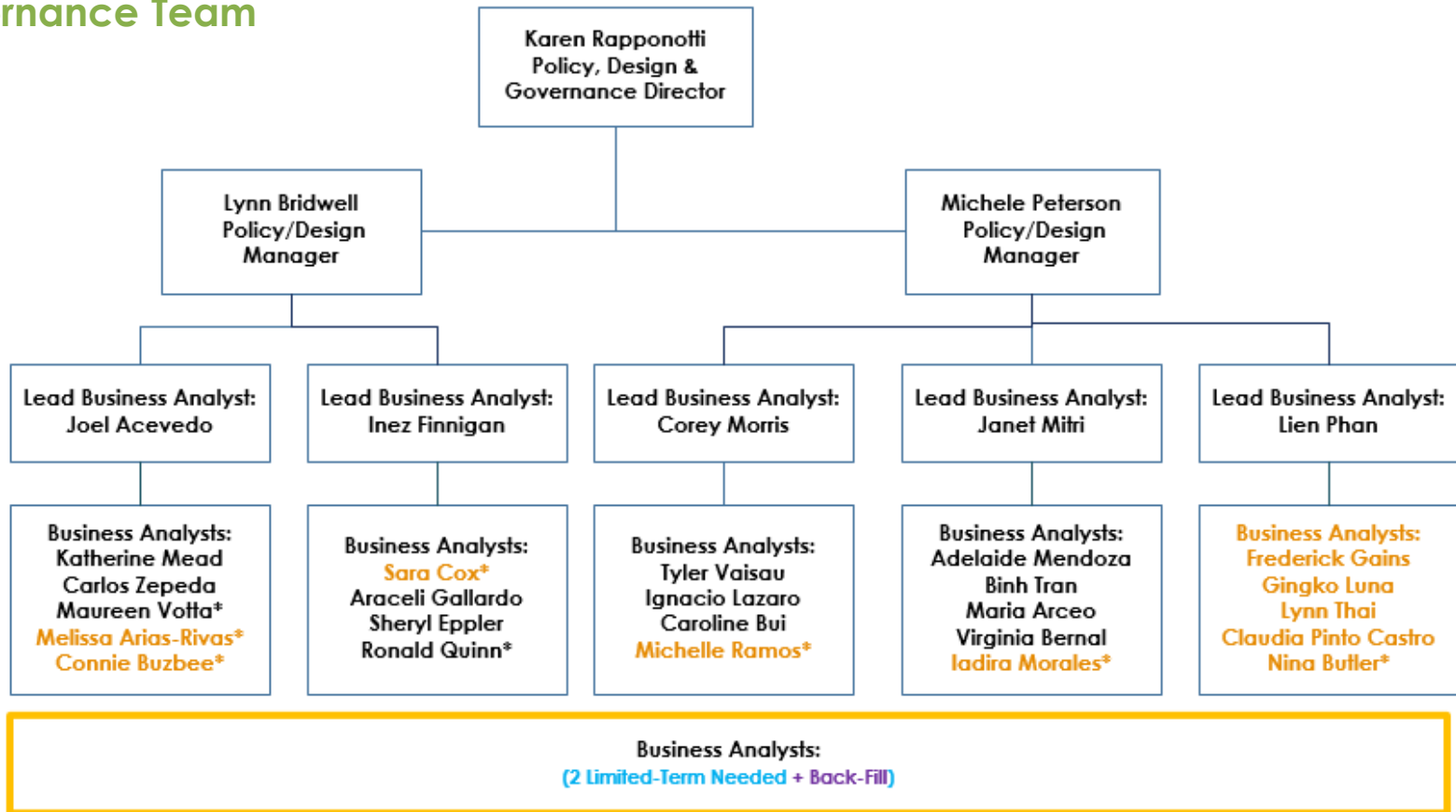


\*Limited Term CalSAWS or M&O



# CalSAWS Consortium

## Policy, Design & Governance Team



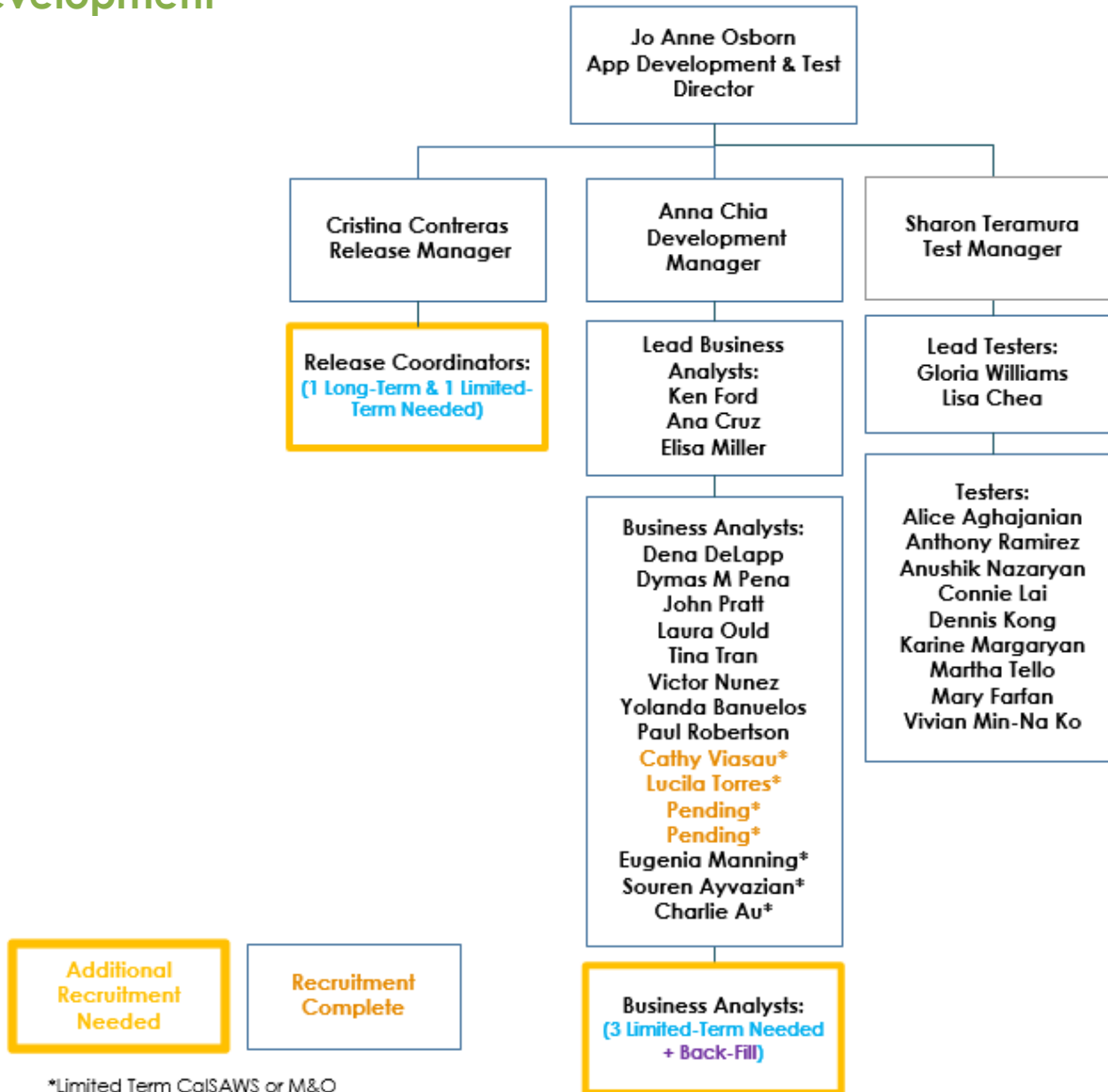
Additional  
Recruitment  
Needed

Recruitment  
Complete

\*Limited Term CalSAWS or M&O

# CalSAWS Consortium

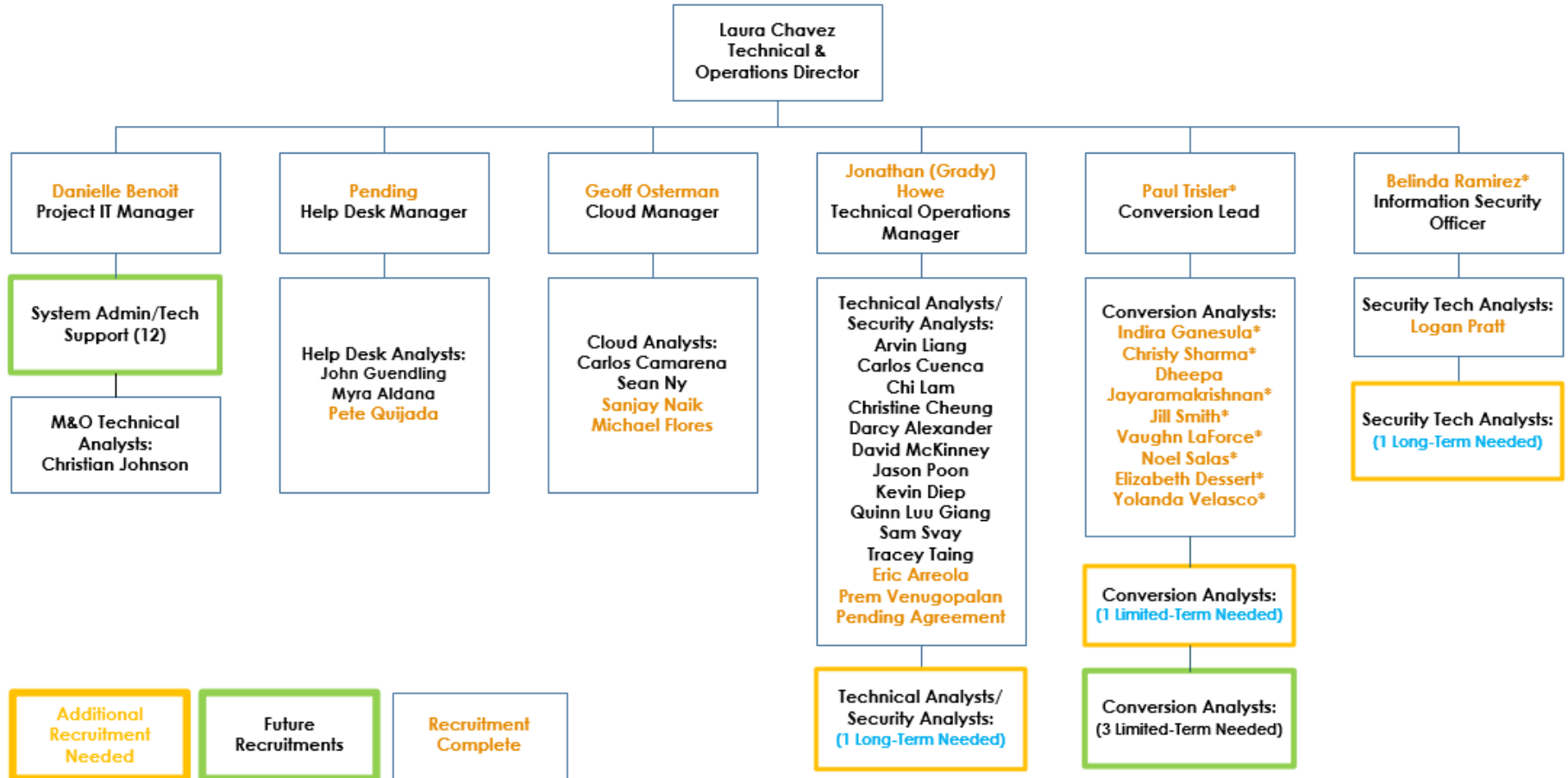
## Application Development & Test Team



\*Limited Term CalSAWS or M&O

# CalSAWS Consortium

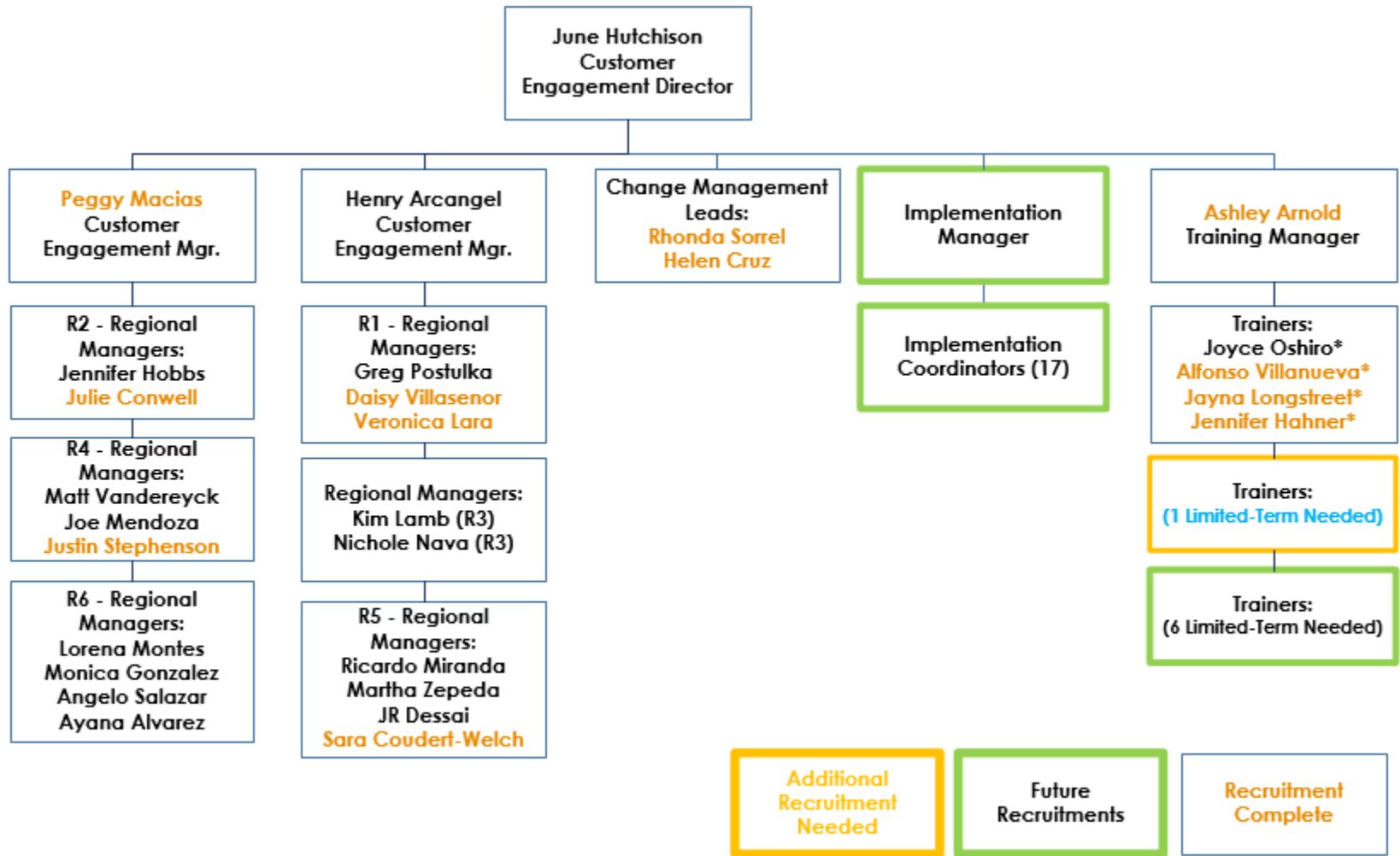
## Technical & Operations Team



\*Limited Term CalSAWS or M&O

# CalSAWS Consortium

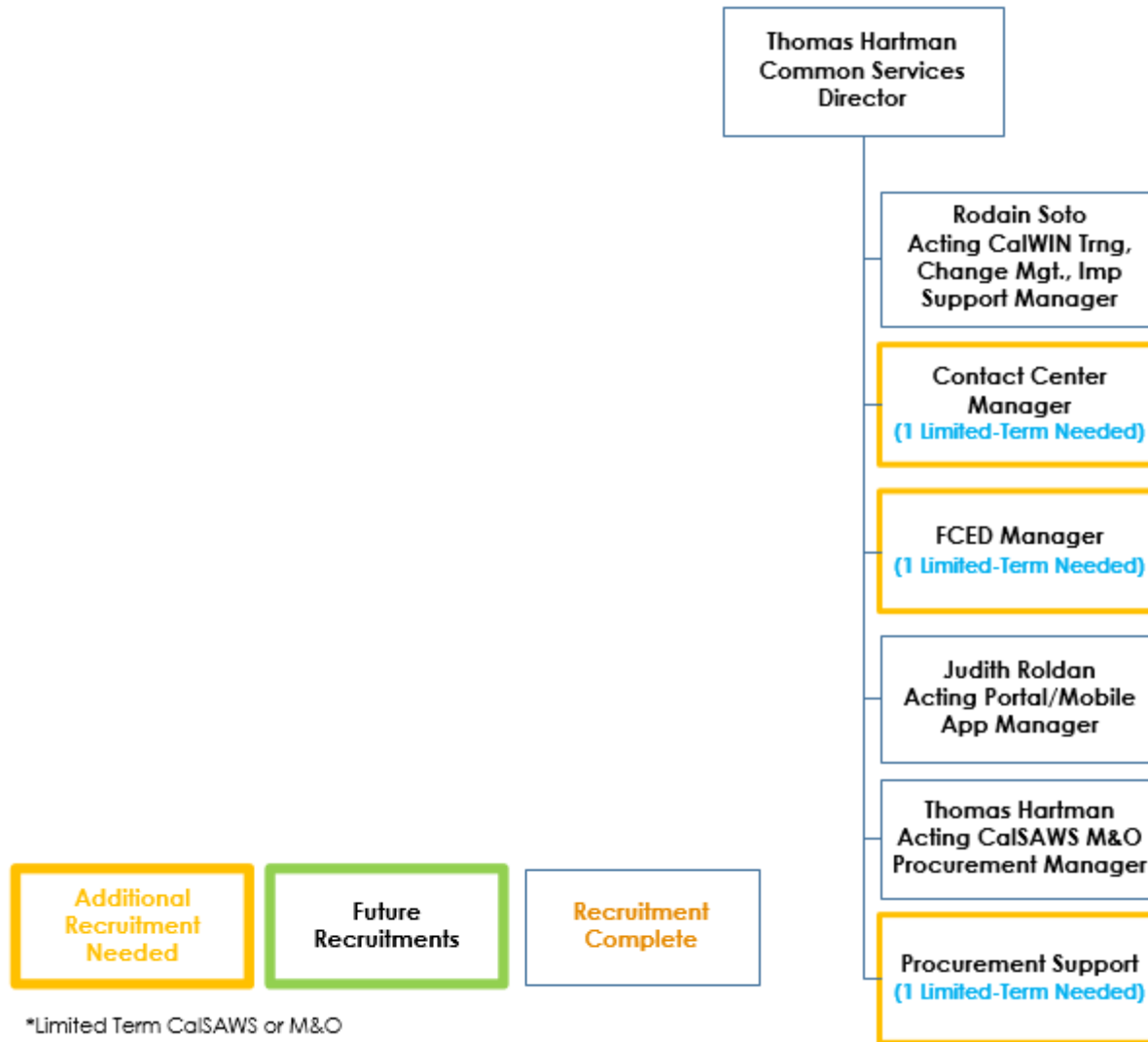
## Customer Engagement Team



\*Limited Term CalSAWS or M&O

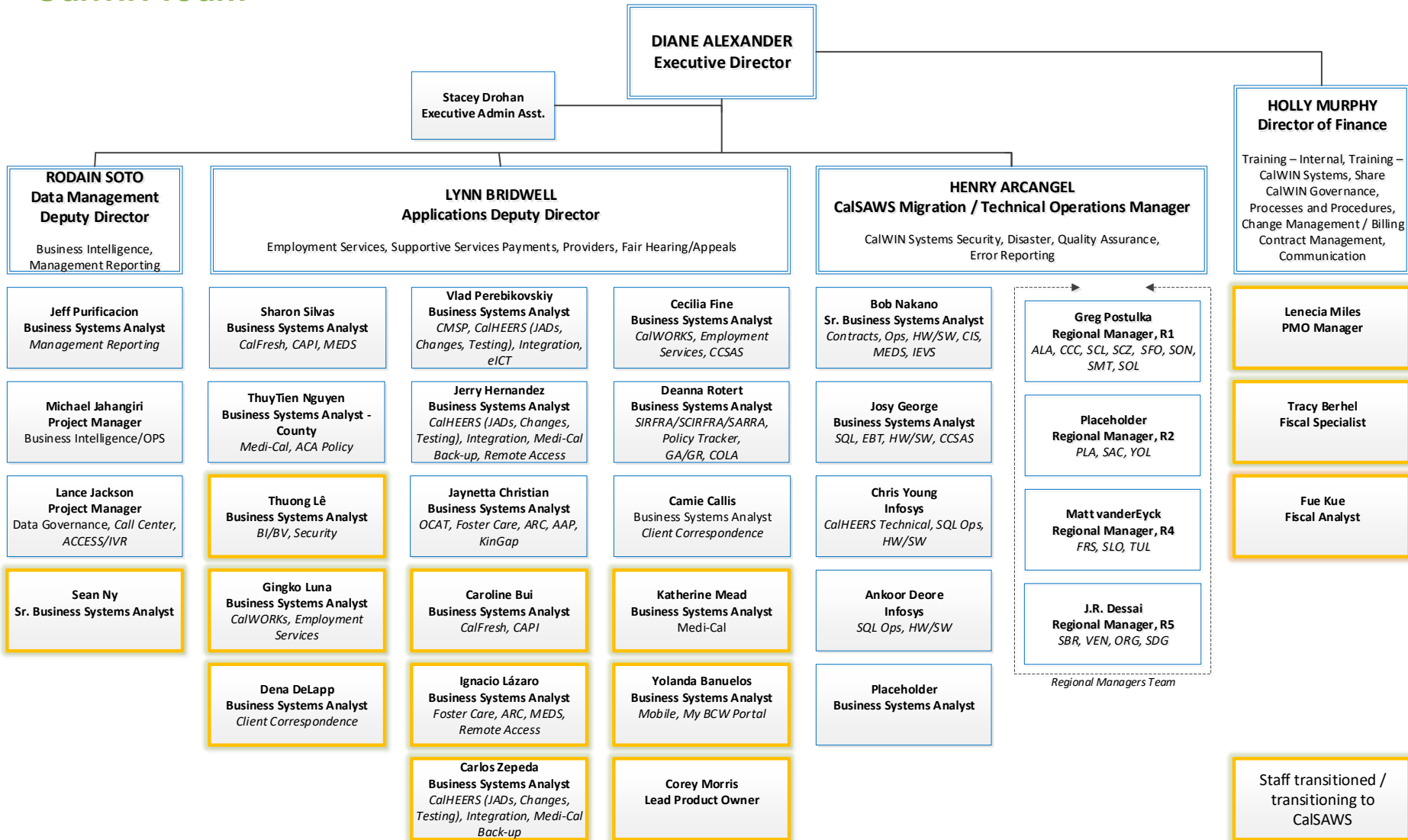
# CalSAWS Consortium

## Common Services Team

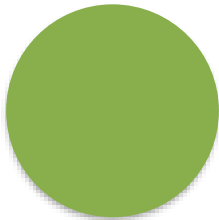


# CalSAWS Consortium

## CalWIN Team



Lunch





# CalSAWS Issues and Risks Reporting

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# CalSAWS Project High Risks

RISK NAME	201: Pace of Policy Changes may exceed capacity of App-Dev team, resulting in less automation	203: Project communications must be enhanced, otherwise stakeholder / audience needs will not be met	204: Volume of changes to baseline code may cause degradation in quality & increase in defects
<b>DESCRIPTION</b>	<p>There is a risk that the pace of policy changes could exceed the capacity of the Application Development Team during the CalSAWS DD&amp;I Phase. This may result in a reduction of required automation and increased work arounds.</p>	<p>Unless the CalSAWS Project scales up and enhances Project communications, stakeholder needs for timely, tailored, and accurate information, as well as the needs of many diverse audience groups, may not be met.</p>	<p>The volume of changes introduced to the baseline code from LRS M&amp;E, DDCRs, and CalSAWS Migration may cause degradation in quality and increase in defects.</p>
<b>MITIGATION PLAN/ STATUS</b>	<p>One page overview on policy implementation timeline sent to CDSS, OSI, and DHCS to review and provide feedback. CWDA has been making a strong effort to inform the legislature of project timelines.</p>	<p>Launched the CalSAWS.org public facing website on 8/23/2019 and AskCalSAWS integration with ServiceNow. Continued focus on enhanced communication activities for key project milestones.</p>	<p>The project continues to take mitigating steps, such as conducting training with new App Dev staff on testing processes and procedures; increasing the automated testing suite (expand number of scripts and coverage); and involving testers in design reviews.</p>
<b>OWNER(S)</b>	<p>Karen Rapponotti, Lisa Salas, Rocky Givon</p>	<p>Holly Murphy, Lulu Fou</p>	<p>Jo Anne Osborn, Lisa Salas, Dan Dean</p>



**Risk Trend Legend**

- Remains high
- Trending to Issue
- Trending to Medium
- Trending to Low
- Realized into an Issue
- Retired Risk

# CalSAWS Project High Risks

<b>RISK NAME</b>	205: A Delay of Cloud Enablement would lead to a delay in the implementation of CalSAWS	211: Delay in consolidated portal procurement and implementation may impact C-IV and CalWIN go-live dates
<b>DESCRIPTION</b>	The risk caused by a delay of Cloud Enablement is that the critical path of the project may be affected, leading to a delay in the deployment of the LRS into the AWS Cloud and the implementation of CalSAWS.	If the consolidated portal procurement is not completed timely, the statewide portal may not be implemented in time for the C-IV and CalWIN go-live dates.
<b>MITIGATION PLAN/ STATUS</b>	Accenture, Consortium, and QA resources are developing a detailed readiness checklist, and meet weekly to review, and address any deviations from the plan.	Project met with CDSS, DHCS, and CWDA in late August, and reached consensus on a clear path forward.
<b>OWNER(S)</b>	Laura Chavez, Scot Bailey	Tom Hartman



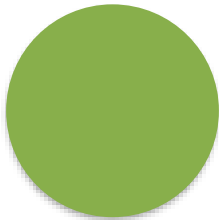
**Risk Trend Legend**

- Remains high
- Trending to Issue
- Trending to Medium
- Trending to Low
- Realized into an Issue
- Retired Risk



## CalSAWS Communications Update

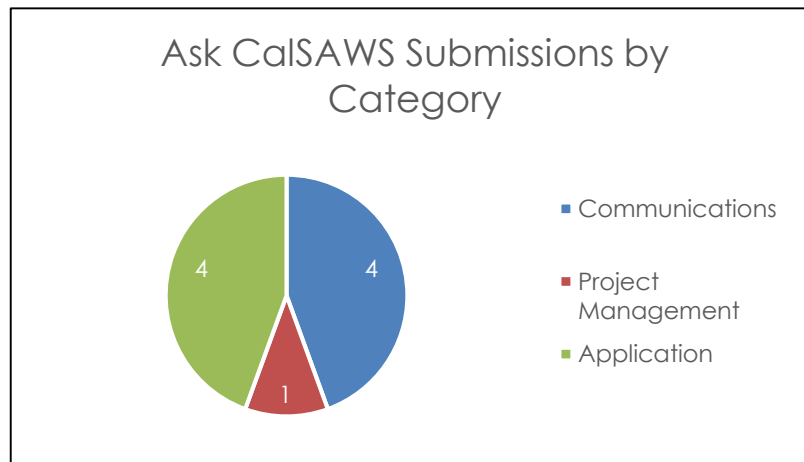
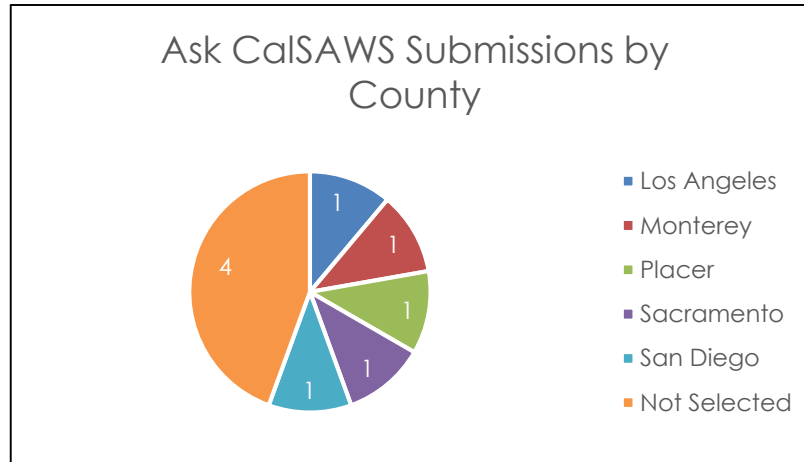
- Debrief on CalSAWS Website Launch
- Upcoming Activities

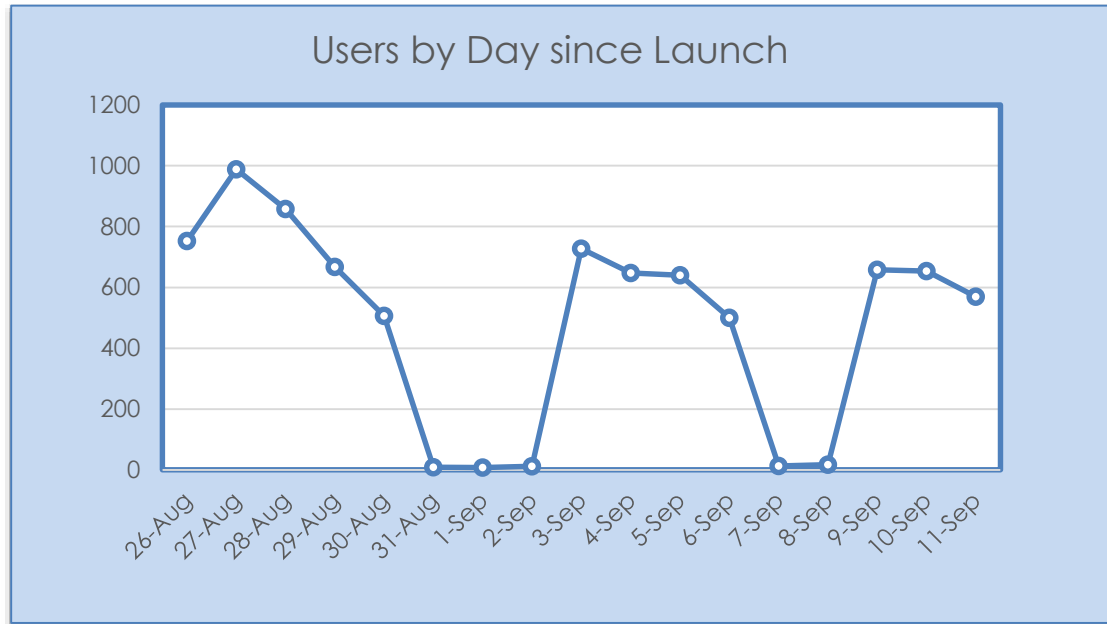


## AskCalSAWS Submissions received through the Website

**Total Submissions: 9**

**Response Time Average: 2.5**

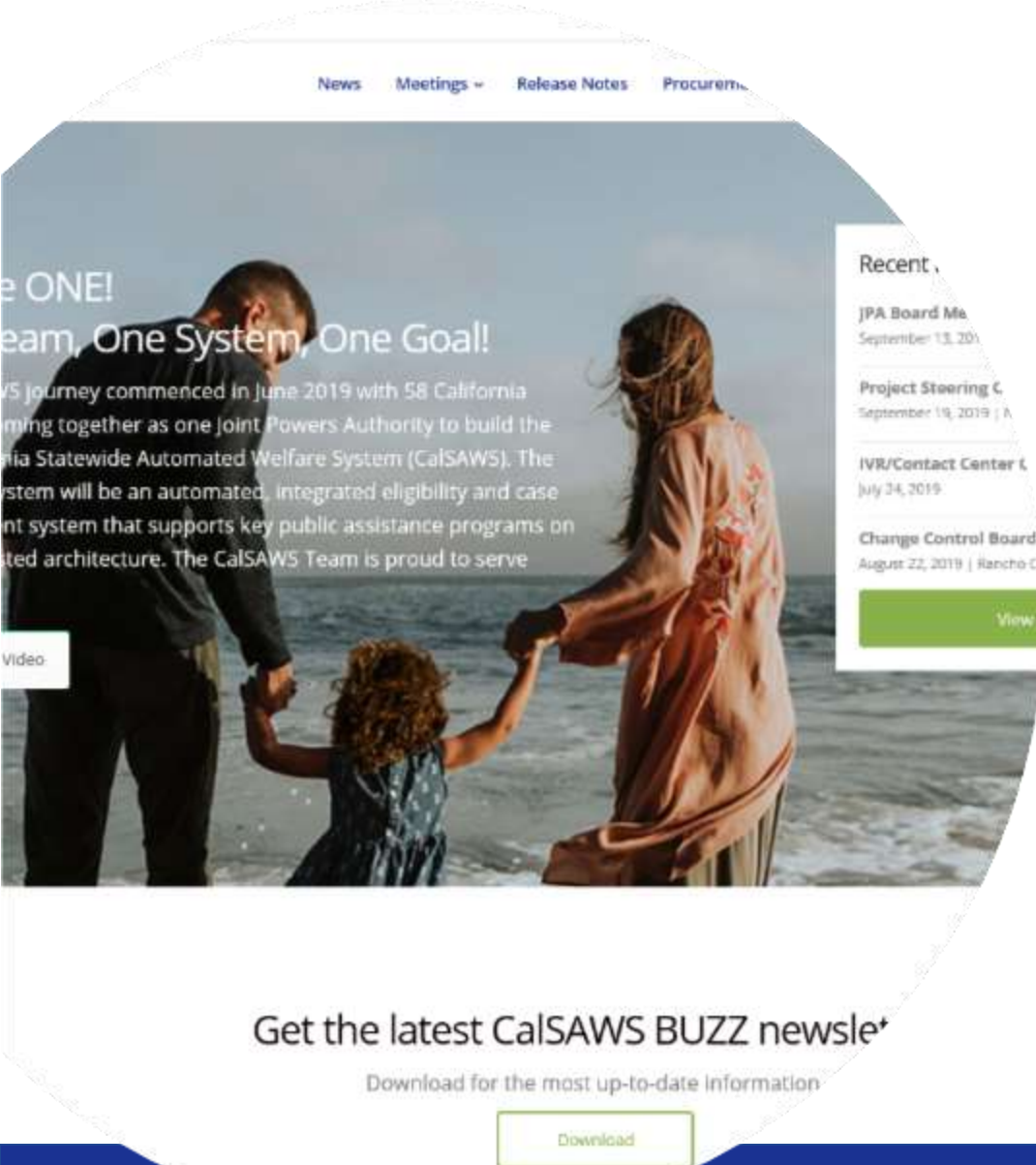




- Total Number of Unique Users: 6,953
- Total Number of Sessions (Individual Visits): 11,578
- Average Number of Sessions per User: 1.67
- Average Number of Page Views per Session: 1.97
- Average Session Duration: 3:02
- Most used Browser: Internet Explorer (79.6% of Visitors)
- Most used Device: Desktop (96.53% of Visitors)

## Pages Visited

- Homepage: 66.09%
- News: 2.93%
- Resources: 2.88%
- Leadership: 2.55%
- Release Notes: 2.49%
- Careers: 2.21%
- Procurement Listings: 2.13%
- Meetings (Home): 1.87%
- Meetings (Committees): 1.86%
- About Us (Home): 1.67%
- Meetings – JPA: 1.51%
- Our Counties: 1.49%
- Meetings – PSC: 1.33%
- Project Locations: 1.26%
- History: 1.01%
- All other: <1% each (~7% total)





## State Partner Update on CalSAWS Activities

- OSI
  - CDSS
  - DHCS
- 
-



# M&O Application and Operations Update

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# Policy Update

## Foster Care/Kin-GAP California Necessities Index (CNI)

Policy Effective Date & State Letter Reference	C-IV/LRS Status	CalWIN Status	Implementation Details
<p>7/1/2019</p> <p><a href="#">ACL 19-70</a></p>	<p><b>SCR CIV-100485/CA-206310</b> Implemented Release 9/7/19</p> <p><b>SCR CIV-103141/CA-206317</b> System Test Release 9/7/19</p>	<p><b>PPM #51505</b> Implemented 7/8/19</p>	<p>ACL 19-70 introduced a 4.15% California Necessities Index (CNI), which adjusted the rates related to the Kinship Guardianship Assistance Payment Program (Kin-GAP) and Foster Family Agencies (FFAs) placements.</p> <p><b>CalSAWS Update:</b></p> <ul style="list-style-type: none"> <li>• Update the FC and KG rate values in C-IV and LRS.</li> <li>• Run batch EDBC on the impacted FC and KG cases on 9/7/19. C-IV System downtime is not required.</li> <li>• E-mail notification will be sent to the counties on Monday 9/9/19 after the list of cases not processed by batch is posted to the web portal.</li> </ul> <p>Batch EDBC memorandum call with the counties was held on 8/28/19. The batch EDBC memorandum provides details on the batch EDBC process, timeline, and county action for cases not processed by batch EDBC.</p> <p><b>CalSAWS County Business Impact:</b> Manually process the cases not processed by the batch EDBC.</p> <p><b>CalWIN Update:</b></p> <ul style="list-style-type: none"> <li>• Updated FC and Kin-Gap rate values</li> <li>• COLA process run on 7/7 and 7/8 to update value.</li> </ul> <p><b>CalWIN County Business Process Impact:</b> Manual process cases not authorized during COLA batch run.</p>

# Policy Update

## CalWORKs Maximum Aid Payment (MAP) Increase

Policy Effective Date & State Letter Reference	C-IV/LRS Status	CalWIN Status	Implementation Details
<p>10/1/2019</p> <p><a href="#">ACL 19-73</a></p>	<p><b>SCRs CIV-103092; CA-206231</b> Implemented Release 19.07 priority on 8/15/19</p> <p><b>SCRs CIV-103090; CA-206229</b> System Test Release 19.07 priority on 9/14/19</p> <p><b>SCRs CIV-104521; CA-209326</b> Implemented Release 19.07 Priority on 8/15/19</p>	<p><b>PPM #51852-</b> Design COLA run 9/2/19</p> <p><b>PPM #52240-</b> Implemented 8/20/19</p>	<p>The MAP increase applies to all CalWORKs cases, regardless of whether the Assistance Unit (AU) lives in Region One or Region Two and regardless of the AU's Exempt or Non-Exempt status. The counties are to treat the grant increase as a mandatory county-initiated mid-period action for Semi Annual Reporting (SAR) and Annual Reporting/Child Only (AR/CO) cases.</p> <p><b>CalSAWS Updates:</b></p> <ul style="list-style-type: none"> <li>• Sent the mail mass mailer to all active CW recipients on 8/14/19.</li> <li>• Updated the CW MAP values and added the new MAP increase Notice of Action fragment which were implemented on 8/15/19.</li> <li>• Run batch EDBC on the impacted CW and CF cases on 9/14/19. CIV System downtime is required. System downtime notification was sent to the counties on 8/9/19.</li> <li>• E-mail notification will be sent to the counties on Monday 9/16/19 after the list of cases not processed by batch is posted to the web portal.</li> </ul> <p>Batch EDBC memorandum call with the counites was held on 8/28/19. The batch EDBC memorandum provides details on the batch EDBC process, timeline, and county action for cases not processed by batch EDBC.</p> <p><b>CalSAWS County Business Impact:</b> Manually process the cases not processed in the batch EDBC</p> <p style="text-align: center;">-Continued on Next Slide-</p>

# Policy Update

## CalWORKs Maximum Aid Payment (MAP) Increase

Policy Effective Date & State Letter Reference	C-IV/LRS Status	CalWIN Status	Implementation Details
<p>10/1/2019</p> <p><a href="#">ACL 19-73</a></p>	<p><b>SCRs CIV-103092; CA-206231</b> Implemented Release 19.07 priority on 8/15/19</p> <p><b>SCRs CIV-103090; CA-206229</b> System Test Release 19.07 priority on 9/14/19</p> <p><b>SCRs CIV-104521; CA-209326</b> Implemented Release 19.07 Priority on 8/15/19</p>	<p><b>PPM #51852-</b> Design COLA run 9/2/19</p> <p><b>PPM #52240-</b> Implemented 8/20/19</p>	<p><b>CalWIN Update:</b></p> <ul style="list-style-type: none"> <li>• Sent the mail mass mailer to all active CW recipients 8/20/2019.</li> <li>• Update the CW MAP values and add the new MAP increase Notice of Action text.</li> <li>• Run batch EDBC on the impacted CW and CF cases on 9/2/19.</li> <li>• Counties informed of TEMP2250 mass mailing via county information transmittal, CIT #08-4417</li> <li>• Counties will be informed of the MAP increase update the week prior to 9/2/19 via county Information transmittal that includes instructions to review list of cases that were not authorized in batch.</li> <li>• Conference call with counties pre- and post-batch run</li> </ul> <p><b>CalWIN County Business Process Impact:</b> Manually process the cases not processed in the batch EDBC</p>

# Policy Update

## CalFresh Cost of Living Increase

Policy Effective Date & State Policy Reference	C-IV/LRS Status	CalWIN Status	Implementation Details
<p>6/1/2019 ACIN I-54-19</p>	<p><b>SCR CIV-100442/CA-58614</b> Implemented on 8/23/19</p> <p><b>SCRs CIV-103090; CA-206229</b> System Test Release 19.07 Priority on 9/14/19</p>	<p><b>PPM #51853</b> Scheduled 9/9/2019</p>	<p>The United States Department of Agriculture, Food and Nutrition Service (FNS) has issued the Federal Fiscal Year (FFY) 2020 Cost-of-Living Adjustments (COLAs) for the period of 10/1/19, through 9/30/20. This update also includes the new Standard Utility Allowance (SUA), Limited Utility Allowance (LUA), and Telephone Utility Allowance (TUA) amounts.</p> <p><b>CalSAWS Update:</b></p> <ul style="list-style-type: none"> <li>• Update the C-IV and LRS with the applicable CalFresh (CF) values</li> <li>• Update the applicable values on C4Y and YBN</li> <li>• Update the C-IV System COLA NOA. The LRS NOA remains unchanged</li> <li>• Run batch EDBC on the impacted CW and CF cases on 9/14/19. C-IV System downtime is required. System downtime notification was sent to the counties on 8/9/19.</li> <li>• E-mail notification will be sent to the counties on Monday 9/16/19 after the list of cases not processed by batch is posted to the web portal.</li> </ul> <p>Batch EDBC memorandum call with the counites was held on 8/28/19. The batch EDBC memorandum provides details on the batch EDBC process, timeline, and county action for cases not processed by batch EDBC</p> <p><b>CalSAWS County Business Impact:</b> Manually process the cases not processed in the batch EDBC</p> <p style="text-align: center;">-Continued on Next Slide-</p>

# Policy Update

## CalFresh Cost of Living Increase

Policy Effective Date & State Policy Reference	C-IV/LRS Status	CalWIN Status	Implementation Details
6/1/2019 ACIN I-54-19	<b>SCR CIV-100442/CA-58614</b> Implemented on 8/23/19  <b>SCRs CIV-103090; CA-206229</b> System Test Release 19.07 Priority on 9/14/19	<b>PPM #51853</b> Scheduled 9/9/2019	<b>CalWIN Update:</b> COLA batch process to run September 7 and 8. Update CalFresh allotment tables and deductions.  <b>CalWIN County Business Impact</b> Manually process the cases not processed during the COLA batch run.

# Policy Update

## Able-Bodied Adults Without Dependents (ABAWD)

Policy Effective Date & State Policy Reference	C-IV/LRS Status	CalWIN Status	Implementation Details
<p>1/1/2017 Fixed Clock</p> <p>8/31/2019 Waiver Expires</p> <p><a href="#">ACIN I-11-16</a></p> <p><a href="#">ACIN I-88-16</a></p> <p><a href="#">ACL 18-08 ABAWD Handbook</a></p>	<p><b>SCRs CIV-7215; CA-57971</b></p> <p><b>Phase II</b></p> <p>System Test Release 19.09</p>	<p><b>PPM #46539-</b> Implemented 8/2018</p> <p><b>PPM #47411-</b> Implemented 8/2018</p> <p><b>PPM #52324-</b> Review TBD</p> <p><b>PPM #51360</b> Implemented Aug 12, 2019</p> <p><b>PPM #52397</b> Design R60 (2/20)</p>	<p>ABAWD implementation began in September 2018 for San Francisco, San Mateo, and Santa Clara. The remaining counties are on waiver until 8/31/2019. In September, CDSS submitted another ABAWD waiver request to FNS for the time period 9/1/2018-8/31/2019. If the waiver is approved, three additional counties (Alameda, Contra Costa, and Marin) will be required to implement the ABAWD policy effective September 2019. The ABAWD Handbook version 2.0 draft was sent to the counties for review on 7/1/19.</p> <p><b>CalSAWS Update:</b></p> <p>Marin County staff will attend an ABAWD functionality demo and click through at the CalSAWS North location on 8/12/19. A CIV functional presentation is being created for the changes being introduced in the September release.</p> <p><b>Phase II changes include the following:</b></p> <ul style="list-style-type: none"> <li>• Updates to ABAWD exemption logic</li> <li>• Updates to Count persons as ABAWD in a partial month</li> <li>• Provide a manual way for case workers to indicate whether the ABAWD work requirement was met</li> <li>• Add a task and batch EDBC closure for ABAWD that does not meet work requirement and has no other exemption, good cause, etc.</li> <li>• Provide a way to track whether an ABAWD regained eligibility by meeting the work requirement</li> </ul> <p style="text-align: right;">-Continued on Next Slide-</p>

# Policy Update

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# Policy Update

## Medi-Cal Expansion for Young Adults

Policy Effective Date & State Policy Reference	C-IV/LRS Status	CalWIN Status	Implementation Details
<p>1/1/2020</p> <p>Draft ACWDL Received on 6/7/19</p> <p>Draft NOAs Received on 7/1/19</p>	<p><b>SCRs CIV-103662; CA-206941</b> System Test Release 19.09</p> <p><b>SCRs CIV-104022; CA-208241</b> Build Release 19.09</p> <p><b>SCRs CIV-103874; CA-207950</b> Committee Review Release 19.11 Priority</p>	<p><b>PPM #51191-</b> Phase 1 Design R58B (9/19)</p> <p><b>PPM #51703-</b> Phase 2 Design R59 (11/19)</p>	<p>Building upon SB 75 the Governors budget proposes to expand full-scope Medi-Cal coverage to eligible young adults aged 19 through 25 regardless of immigration status, starting no sooner than 7/1/19. However, DHCS proposed a 1/1/20 effective date.</p> <p>CalHEERS eHIT changes for this policy are scheduled for implementation on 9/23/19 (19.9 release).</p> <p><b>CalSAWS Updates:</b></p> <ul style="list-style-type: none"> <li>• Notice of action changes</li> <li>• Aid code rule changes to account for the increased age limit</li> <li>• Update existing monthly batch process</li> <li>• Run batch EDBC for the impacted Medi-Cal cases</li> </ul> <p style="text-align: center;">-Continued on Next Slide-</p>



# Policy Update

## Medi-Cal Expansion for Young Adults

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<p>1/1/2020</p> <p>Draft ACWDL Received on 6/7/19</p> <p>Draft NOAs Received on 7/1/19</p>	<p><b>SCRs CIV-103662; CA-206941</b> System Test Release 19.09</p> <p><b>SCRs CIV-104022; CA-208241</b> Build Release 19.09</p> <p><b>SCRs CIV-103874; CA-207950</b> Committee Review Release 19.11 Priority</p>	<p><b>PPM #51191-</b> Phase 1 Design R58B (9/19)</p> <p><b>PPM #51703-</b> Phase 2 Design R59 (11/19)</p>	<p>The effort to turn on young adult expansion eHIT functionality and process a one-time batch EDBC run is tentatively scheduled for mid November. Batch EDBC memorandum call with the counties will be scheduled for early November. The batch EDBC memorandum provides details on the batch EDBC process, timeline, and county action for cases not processed by batch EDBC.</p> <p>The on-going monthly batch process will re-evaluate individuals for Medi-Cal due to aging out of young adult expansion aid codes. The first time this batch needs to run will be in January 2020 for February 2020 benefit month.</p> <p><b>CalSAWS County Business Impact:</b></p> <ul style="list-style-type: none"><li>• Train staff on changes to system functionality</li><li>• Manually process the cases not processed in the batch EDBC</li></ul> <p>-Continued on Next Slide-</p>

# Policy Update

## Medi-Cal Expansion for Young Adults

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# Region 6 Reports/Data Validation

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# CalSAWS Regional Updates

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# JPA Board September Meeting Debrief

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Adjourn Meeting

