CalACES Enhancement Request

PPOC: Please send the completed request to CER@CalACES.org with a cc to your RPM.

Region #: 6	**County: Los Angeles**	**Date Submitted: 10/03/2019**
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Title: CalFresh $0 Allotment Discontinuance Batch Run

Program(s) Impacted:

☐ Adoptive Services	☐ ARC	☒ CalFresh	☐ Cal-Learn
☐ CalWORKS / RCA	☐ CAPI	☐ Child Care	☐ CMSP
☐ Foster Care	☐ GA/GR	☐ GAIN/REP/WTW	☐ GROW
☐ Kin-GAP	☐ Medi-Cal / RMA	☐	☐
☐ Other – specify			

Area(s) Impacted:

☐ Call Center	☐ Case Assignment	☐ Client Correspondence	☒ Eligibility
☐ Fiscal / Collections	☐ Hearings	☐ Imaging	☐ Lobby Management
☐ Reports	☐ Resource Data Bank	☐ Schedule Appt	☐ Security
☐ Self Service Portal	☐ Special Investigation	☐ Task Mgmt	☐ Time Limits
☐ Training			
☐ Interface(s) - specify			
☐ Other – specify			

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Justification / Request Summary: Operation necessity
Issue: The system was approving applications and/or continuing CalFresh eligibility for both intake applications and ongoing approved CalFresh cases. This was occurring in HHs that are CE eligible when the income is higher than the Federal Poverty Limit (FPL). The system was incorrectly approving the application and/or continuing eligibility with a $0 benefit allotment. These applications/cases should have been denied/discontinued. SCR 201416 was implemented with the 19.09 LRS build to correct the issues; however, this request will correct the affected population that occurred prior to the fix.
Description and Objectives of the Request: Conduct a batch run on the cases identified on DSR 2019-192 CalFresh $0 Benefit Allotment. The batch run will discontinue the cases that the system incorrectly approved.

CalACES Response:	
CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	

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