

Discussion item SCR CA-202307 CIV-100774

OVERVIEW

ACWDL 17-23 requires GEN 1365 to be provided to all Medi-Cal applicants and beneficiaries.

Current Design

CIV:

1. GEN 1365 is attached to Correspondence in the following scenarios.

Primary language	Correspondence in English	Threshold language supported by system
Other than English	Y	Y
Other than English	Y (automatically set)	N
NA 960X SAR, NA 960Y SAR, CF 377.2, CW/CF RE Packet, CW RE Packet		

LRS:

1. GEN 1365 is manually stuffed into every envelope at Business Data Inc. (BDI).

Suggested approach

- The GEN 1365 to be included through automation in the System. This would no longer require manually stuffing at Central Print facilities.
- The GEN 1365 would be updated to generate for every envelope regardless of program. This would be a standard across all correspondence.
- Currently a standard envelope has a maximum of **20** impressions and Flat mail has a maximum of **50** impressions. If we reduce the maximum number of impressions per envelope by 2, a GEN 1365 could be added to each envelope.

Question to the Committee

Does the Committee agree with the suggested approach for all correspondence?

Please note: This will be brought to each Program Committee for discussion.