SCR Consolidated Top Ten List
Self Service Portal

SCR	Short Description	Region #1	Region #2	Region #3	Region #4	Region #5	Region #6	Region #7	Region #8.a	Region #8.b	Region #8.c	Region #8.d	Total	Prioritization	Notes
CIV-10690	C4Y: Update C4Yourself with latest SAWS 2 Plus form and appendices	X	X	X	X	X	X	X					7	1	
CIV-1398	C4Y: Post External User Guide to C4Y Home Page (47182)	X	X	X	X	X	X	X					7	2	
CA-203421	Your Benefits Now (YBN) SAWS II Plus/GR SAWS II plus/CW RD form(also the SAWS II Plus) to remove all default mapping.				X		X		X	X	X	X	6	3	
CIV-101801	C4Y: Update the Application to allow multiple Authorized Representatives	X	X	X	X	X		X					6	4	
CA-202406	YBN - Post all forms addressed to participants on YBN	X		X					X	X	X	X	6	5	
CA-204080	Allow CBO/FBO account users the ability to reset their password from YBN						X		X	X	X	X	5	6	
CIV-261	C4Y: Prevent de-selected person data from displaying on data collection pages (39920)			X	X	X	X	X					5	7	
CIV-337	C4Y: e-Application Worker Assignment Changes (41530)	X		X	X	X		X					5	8	
CA-200547	Your Benefits Now Online Medi-Cal Renewal Process remaining forms MC262, MC14A, MC604 in all Threshold Language Phase IV	X							X	X	X	X	5	9	
CA-56686	State requirement/mandate: add disaster CF (CF385 10/15) to YourBenefitsNow (YBN.)						X		X	X	X	X	5	10	
CIV-101357	ACWDL 18-07: Update C4Yourself to Post Language Access Service Messaging for Limited-English and Non-English Proficient Individuals		X					X					2		
CIV-101296	Update the Web Portal link on CalACES.org to point to the CalACES webportal		X										1		
CIV-100965	PlaceHolder SCR for upgrading Google Cloud Messaging (GCM) to Firebase Cloud Messaging	X	X	X	X								4		
CIV-100276	C4Y: Update Office hours		X		X			X					3		
CIV-10005	C4Y: Enhance Error Handling		X										1		
CIV-3845	Add Validation if Same Person Selected More than Once when Linking an e-App		X			X		X					3		
CIV-1195	Refactor: Update C4Yourself to check if counties are CMSP or non-CMSP upon address changes (57750)		X										1		
CIV-1044	C4Y: Add CW and MC Information to the CalFresh CBO Application Report in the C-IV System (56490)						X	X					2		
CIV-442	C4Y: CBO Portal Enhancements (43871)														
CIV-17	C4Y: Add Missing Threshold Languages to C4Yourself				X	X	X	X					4		
CA-203057	YBN: Translate EBT Account Balance and Transactions page														
CA-203039	YourBenefitsNow (YBN): Update SAR7/QR7 Threshold Language Questions to match form in LRS														
CA-202864	ACWDL 18-07 - YBN: Update YBN to include language access tagline														
CA-202689	Your Benefits Now (YBN) menu pages(case info, application etc) are still missing in all Threshold language.														
CA-202611	Your Benefit Now (YBN) applications with mapping issues														
CA-201096	LRS add/create Customer Portal section on Case Summary Page for all LRS cases (migration SCR)	X				X	X						3		
CA-200806	YourBenefitsNow (YBN) application processing logic enhancement: Add ability to resubmit failed YBN application and add transaction log for troubleshooting	X		X		X							3		
CA-202399	SAWS COMMUNICATION INFORMATION REQUEST FOR RESEARCH & ANALYSIS (SCIRFRA) 18-15 Adding disclaimer to SAWS Portal														
CA-200320	DDCR 5053: Allow linking of e-Applications during a period of Transitional CalFresh	X		X		X							3		
CA-48371	YBN modification: Current logic prevents submission of duplicate YBN applications. This logic/message to client will be moved up in the application process.			X	X								2		
CA-202081	Your Benefits Now (YBN) space out address fields for all Reporting/redetermination pdf forms. CF 37 On-line, question 8. need to add field for "How Often"								X	X	X	X	4		
CA-201927	Revision to readability QR7-LA (v.7/17) in all TL and implement in YBN in all languages								X	X	X	X	4		
CA-201652	C4Y: Add CW and MC Information to the CalFresh CBO Application Report in the C-IV System														

CA-200808	YourBenefitsNow (YBN) Electronic notices((eNotice) page update to compatible technology: Current form notice viewing is not optimized for apple mobile device users. Modify electronic notice viewing for iPhone/iPad users viewing 2nd page														
CA-200807	YourBenefitsNow (YBN) change: Accenture to automate a process to delete un-submitted (saved) application older than 90 days in the YBN database.														
CA-200679	YourBenefitsNow (YBN) enhancement to update outdated info and to allow multiple block display. LRS customer ID is linked to multiple cases. YBN is not capable of displaying multiple active blocks of the same programs. Mostly Impact MediCal cases.														
CA-58029	To create a new job that will update webservices table's YBN status to "UA" whenever there is an outage.														
CA-58006	LRS mapping for domestic abuse/child abuse to LRS case from eapp screen.														
CA-56269	Add CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI) APPLICATION ON YOUR BENEFITS NOW (YBN) SYSTEM, add CAPI forms to YBN.								X	X	X	X	4		
CA-52217	Add YourBenfitsNOw YBN reference/mapping for CF special event referral for YBN Applications and mapping to LRS e-pp and case summary														
CA-51456	YBN CalHEERS # Field to Only Display when Redirect from BenefitsCal Website *This SCR need to go with C-IV's release.														
CA-50560	YBN Modification to office routing logic to send Community based organization agency code: MediCal Outreach(MOD) & COP(Sheriff) applications to various offices depending on the agency code and program														
CA-48774	ACL 16-77 - YBN -REPLACMENT OF REVISED English CALFRESH APPLICATION FOR BENEFITS, CF 285, DATED 4/15 WITH 11/16 REVISION.														