

CalSAWS | Notes from WTW Committee Meeting 9/19/19

Date: September 19, 2019	Notes Location: Skype Meeting
Time: 9:00am-11:30pm	Meeting Materials: CIV-103087, HVI CDI, LRS CA-55200, LRS CA-206223, LRS CA-209760, WTW Committee Top 10 SCR's, WTW Committee Agenda 09.19.2019
Meeting Called by: Lien Phan, Lynn Thai	

Attendees: Region County Attendee(s)

Region 1- Contra Costa Teri Howe
Monterey Debra McAlahney - Voter
Napa Shanna Gardner - Voter
Santa Clara Jesus Manzanero
Solano Aisha Teal

Region 2- Placer Jamie Sweeney
Sacramento Jasmin Perrigo
Sutter Cathy Collins - Voter
Yolo Shaun Fitzgerald

Region 3-Humboldt Ryan Bishop - Voter
Siskiyou Sarah Engen

Region 4- Fresno Rosalinda Rolph
Kern Connie Shin - Voter
San Joaquin Kathy Copeland – Voter
San Luis Obispo Michelle Lowe
Stanislaus Robert Hemsley
David
Marlisa
Maria

Region 5-Imperial Araceli Lopez
Orange Lori Evans – Voter?
Riverside Alexandra Vertti – Voter
San Bernardino Megan Peck - Voter
San Diego Abigail Roxas
Maria Montez

Region 6- Los Angeles Heidi Murillo
Jacqueline Bustos
Lorraine Sinelkoff - Voter
Magin Argueta - Voter
Patricia Gonzalez – Voter
Elaine Ogata
Elizabeth

State Partners- Dan Brown - OSI
Consortium- Matthew Lower, Franz Lightle, Lynn Thai, Lien Phan

I know Sara

CER CA-208112

- Lien Phan explained that a New SCR was created for this request.

SCR CA-57298/ C-IV 789**Family Stabilization List Page**

- Accenture Design team presented screen shots and mock ups for functionality of the Family Stabilization (FS) List page and requested feedback from counties on the line. The Committee Members were reminded that this is strictly to update the information and no vote would occur on this topic today.
- The design is based on the County Design Input (CDI)
- The new design will allow the counties to add a customer who participates in FS, add barriers and services per customer, timeline of usage, data will include adults and children, and create a reporting page for data collection.
- The recommendation was to make the list page available in the "Employment Services" tab, and Accenture would take the recommendation it forward.
- Region 2 had questions regarding the verbiage of "FS/WTW Agreement". Accenture responded that in the new design the section will be entitled "Agreement Sign Date".
- Region 1 requested the denial reasons from the FSP 14 be available in the drop down feature for denials of FS services. Accenture reported that shouldn't be an issue and would update that information for the document design.
- There was discussion around the creation of the activities, Pay codes, etc. Accenture explained that the Needs have to be identified in the system to allow supportive service payments to be issued. Accenture also explained that the Pay codes will be automatically attached to the payment request in the CalSAWS system.
- Region 6 had a question regarding whether Cal-OAR (CalWORKs Outcomes and Accountability Review) will pull directly from the "Agreement Sign Date"? The concern was that there may be two different entries between the sign date on the WTW Plan Sign date and the Agreement Sign date. A proposed solution to this was to have the Sign date be tracked with a history page. Accenture explained that the use currently is the only person who changes the page and that these pages were designed this way to reduce hindrance by validations.
- There was discussion about the use of exception code "408-Other Good Cause". Region 6 gave a recommendation to have the system utilize a different exception code because depending on the case circumstances, a customer could use good cause in FS for longer than 6 months. They also had a question about whether SCR CA 50297 will affect this item and the 24 Month Time Clock. Accenture would check the SCR and follow up with more information.
- Accenture did reassure the group that there will be no system changes to how the 24 Month Time Clock is triggered.

- In the 20.03 release the 57 counties will be asked for a list of "Referral Agencies" to add to the Barrier detail page shown in the mock ups. This stimulated conversation around whether the counties could utilize their resource data banks for the information or if they need to create a separate list. Region 6 said that for Los Angeles specifically, they will need to contact their upper management and get back to CalSAWS on whether they could use the resource data bank.
- For the Family Stabilization Service Summary page, Region 1 asked if the information could be tracked by services and individuals. Accenture stated they will remap the page based on the information in the FSP 14.
- A question was asked whether the system could drill down at the individual and case level to show what services were received. Accenture stated he would look into it.

SCR CA 208186

CalSAWS requested to prioritize this SCR since there was at least 1 slot opened on the Top 10 priority SCR listing due to the recent deployment. Region 6 requested we look at reprioritizing the current Top 10 Listing before adding this SCR. WTW Facilitator explained that this SCR will integrate into the Top 10 that will be presented in 11/19. There will be a number of Top 10 SCR's for WTW which are planned for deployment in early 2020 and opening up additional slots. During the 11/2019 WtW Committee Meeting a better picture will be available on upcoming Releases and their SCR's.

A request was made to include in the agenda a note for any Agenda Item which will require a vote by the committee so members can be prepared to address the issue at the meeting and not push it out to a future meeting unless it is appropriate.

SCR CA 203993/ C-IV 101933

- This SCR has been implemented in the 19.07 release. No further action needed.

Top 10 SCR's

- This has been tabled for the next WTW Meeting in 11/19.

CalWORKs HVP

- Design input was requested from counties in 06/19. WTW facilitator reports she will forward the email to the new committee members and request input again. She will also send the CDI process for the new counties.

CER CA 209425

- SCR 209760 was created for this item and will be included in the next priority process for the next meeting.

(Optional Items)

#	Action Item	Assigned To	Assigned Date	Due Date	Status
1	Look at current Top 10 list to ensure that we can add an SCR without reviewing the pending SCR List.	CalSAWS	9/19/19	Pending	
2	Indicate in future agendas any item which will require a vote from the Voting members, the purpose of the vote and include all related documents as attachments.	CalSAWS	9/19/19	Next Meeting	
3	Forward CDI for HVI and CDI process to new WTW Committee Members	CalSAWS	9/19/19	9/20/19	Closed

#	Decision Made	Who Made the Decision	Date
1			
2			