

[CA-50808] Child Welfare Program: BI: Vendor Dashboard report

Team Responsible:	Reports	Assignee:	Sumanta Mukhopadhyay	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1616
Reporter:	Ted Anderson	Regulation Reference:		Created:	01/19/2018 11:44 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maria Zelaya	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:	08/05/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Expedited Approval Provided by Karen J. Rapponotti on 8/6/2019

Current Design:

Updates to Child Welfare Services / Case Management System (CWS/CMS) vendors are sent to LRS via the CWS/CMS interface. Datamart is an Oracle database which extracts Foster Care data from the LRS system. An LRS batch job runs nightly and identifies and stores any discrepancies between the vendor related information in both systems. The Task Management Business Intelligence (BI) dashboard and Daily Skipped Issuance Report, are used to help identify the vendor record(s) requiring corrective action. When discrepancies are detected, changes may have to be made in the CWS/CMS System or LRS system.

Request:

Task Management BI dashboard is driven by case number, not CWS/CMS vendor number. The Daily Skipped Issuance Report is used as a workaround to identify any vendor records which require corrections in either system. However, the report is limited to skipped issuances and does not capture the population of vendors with missing/mismatched vendor information.

Recommendation:

- Develop a new vendor BI dashboard page which provides information on vendor information discrepancy between the CWS/CMS and LRS system. The dashboard must:
 - a. Include the vendor counts by Placement Types
 - b. Include vendor counts without Vendor ID's
 - c. Identify the vendor Exception Reasons
 - i. The Exception Reasons identifies the discrepancies between CWS/CMS and LRS
 - d. Include vendor counts by Exception Reasons
 - e. Include number of Exception Reasons for each month
 - f. Include case lists which provide vendor information and the specific 'Exception Reasons'
 - g. Include a count of all vendor exceptions which are resolved
 - h. Include vendor counts for a specified range of months
 - i. Include a full list of all 'Vendors', 'Vendor Types', 'Programs', 'Placement Types' and 'Exception Reasons'
 - j. Create a new security role to restrict access to the Vendor dashboard
- Create new reporting table to retain the outgoing exception list when processing the DCFS Inbound files from DataMart/DCFS for a period of 90 days.
- Update the Inbound readers for FC, KG and AAP programs to process the inbound files received from DCFS data mart and parse the exception data to the new reporting table.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Management Reports Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

None this feature was not previously available

Operational Impact:

N/A

Estimate:	1616				
Automated Test :	0	Batch/Interfaces :	250	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	1
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	900	Security :	0
System Test Support :	460	Tech Arch :	0	Tech Ops :	5
Training :	0				

[CA-51457] ACL 17-05 & 18-27 CalFresh Student Eligibility

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	823
Reporter:	Elton Wong [X]	Regulation Reference:	ACL 17-05	Created:	01/19/2018 11:44 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Benjamin Fimbres	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:	07/16/2019	Other Agency Cross Reference:	CIV-8054

Non-Committee

Review:

Expedite Approval:

Expedited Production Deployment approval received from Karen Rapponotti on 8/5/19.

Current Design:

The system will aid a CalFresh (CF) student who is currently a 'Member' with age between 18 and 49, attending school full time or half time in College/Higher Education or Vocational-Classroom Only and meets one of the following:

- Is an 'Active' 'Member' in a CalWORKs program case and currently eligible to CW in the budget month.
 - Is 'Incapacitated' or is 'Disabled'
 - 'Adequate Child Care' is No or 'Employment & Training Program Participation' is Yes with WIOA, EOPS or Title IV Jobs program OR 'Adequate Child Care' is Yes or N/A and 'Employment & Training Program Participation' is Yes with WIOA, EOPS or Title IV Jobs program OR Person is in 'Vocational-Classroom Only', and 'Adequate Child Care' is Yes or N/A and 'Employment & Training Program Participation' is No - High School Diploma or Equivalent Not Required
- Note: In CalACES, not having Adequate Child Care school is only applicable for CalFresh eligibility if you are attending school full time and have parental control over a household member who is age 6 or older, but under the age of 12
- Exerts parental control over a household member under the age of 6
 - Is a single parent or NPCR that exerts parental control over a household member younger than 12 years old and the student has an attendance status of 'Attending-Full Time'
 - Has Income with type code of 'JTPA/WIA Earned' or 'College Work Study'
 - Is self-employed at least 20 hours per week and receives gross weekly earnings at least equal to the 'Federal Minimum Wage' multiplied by 20 hours OR Is employed at least 20 hours per week and be paid for such employment

The system does not track Cal Grants received by students who meet TANF eligibility requirements and has no ability to provide a student eligibility exemption based on the receipt of Cal Grant (TANF funded) if required.

Request:

Per ACL 17-05, a student is eligible for an exemption from the CalFresh student eligibility rule when the student is receiving TANF funded Cal Grant. There are additional programs that qualify a student for an exemption from the CF student eligibility rule.

Recommendation:

1. Add new verification for E&T on School Attendance Detail page
2. Update the Employment & Training Program field to contain new program types on School Attendance Detail page.
3. Update the Type field of the Educational, Student income category on Income Detail page to allow the entry of Cal Grants.
4. Make updates to the system for the treatment of new income types across different programs.
5. Update the EDBC rule that determines whether a student is ineligible to CalFresh to account for the new Cal Grant income types.
6. Update the existing exemption criteria for CF student based on the 'Adequate Child Care Available' for CF student eligibility rule.
6. Update the employment hours/week to hours/month calculation for employment exemption for CF student based on the for CF student eligibility rule.

6. Update the existing E&T exemption to consider E&T verification's for CF student based on the CF student eligibility rule.
7. Revise English PA 136 with version (6/18) - Student Eligibility/Ineligibility for CalFresh Worksheet on the template repository, print office only, no data population, static form.
8. Add new form CalSAWS CF 6177 - CalFresh Student Exemption Checklist in English and in threshold languages to the Template Repository, print office only, no data population, static form and will be developed by County and include languages.
9. turn off the income verification threshold language NOAs for CalFresh due to new Income types translations are not available.
10. Add Spanish translation for new Employment and Training verification in the system.
11. Create a new batch task job to identify 50 year old unaided active CalFresh student.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this change with SCR CIV-8054 in the 19.11 release.

Migration Impact

Analysis:

Alternative

Override EDBC results

Procedure

Description:

Operational Impact:

Estimate:

823

Automated Test :	0	Batch/Interfaces :	152	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	134	DBA :	0
Design :	0	Eligibility :	178	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	70
Performance :	0	Reports :	0	Security :	0
System Test Support :	214	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-51971] Modify the GR Termination Date When LRS/MEDS Interface Updates the SSI/SSP Approval Information

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	703
Reporter:	Elton Wong [X]	Regulation Reference:		Created:	01/19/2018 11:44 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	08/12/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Expedite build approval received from Karen on 8/26

Current Design: Once the LRS/MEDS Interface or worker updates the SSI/SSP or SSI only approval information into the OPA List page, LRS automatically make the approved GR participant ineligible effective 1st of the month without ten-day NOA using the OPA begin date. OPA data sweep creates eligibility triggers for the person receiving SSI/SSP Other Program Assistance.

Request: The LRS GR participant receiving SSI/SSP or SSI only must not fail / discontinue until the 1st of the following month after the SSI/SSP benefits are verified in the OPA Page.

- Recommendation:**
- Modify EDBC to delay ineligibility of GR approved participant to 1st of the month following the month when the OPA (SSI only or SSI/SSP) record is verified with current 10 day NOA rule.
 - Modify EDBC to delay ineligibility in batch and also to online user updates
 - Modify existing OPA batch sweep PB00E158 to exclude GR Program
 - Create new OPA batch sweep specific to GR Program

See Detailed Design as attached or on SharePoint.

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, General Assistance/General Relief (GA/GR) solution has been deferred to CalSAWS General Assistance/General Relief (GA/GR) functional design sessions.

Migration Impact Analysis: GA/GR Program

Alternative Procedure Description: Manual / Override EDBC.

Operational Impact:
Estimate: **703**

Automated Test :	0	Batch/Interfaces :	193	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	264	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	181	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-52219] Supervisor's Approval for Refunds

Team Responsible:	Fiscal	Assignee:	John Besa	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	875
Reporter:	Elton Wong [X]	Regulation Reference:		Created:	01/19/2018 11:44 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	08/13/2019	Other Agency Cross Reference:	

Non-Committee Review: Collections Committee - Approved

Expedite Approval: Expedited approval from Karen to start build (attached)

Current Design: The Recovery Account Payment Refund process allows the user to complete and save the Refund request via the Transaction Detail; Transaction Transfer/ Refund page without a Supervisor approval and create an issuance for the refund through the issuance batch process that generates the warrants overnight. Additionally, the Transaction Detail page allows a user to access and complete a payment Transfer or payment Refund request via the Transfer/Refund command button without having any security restrictions for each type of request on the Transaction Detail page.

Request: To avoid violation of County Fiscal internal control requirements of protecting, misappropriation of County assets and preventing fraud, request is hereby made to modify the Recovery Account Transfer/Refund process to

- Add Supervisor Approval/Disapproval functionality.
- Separate the Transfer/Refund command button into two buttons with separate security rights for the Transfer and Refund process.

Recommendation:

- Modify the online Recovery Account Transfer/Refund process to include two separate command buttons for Transfer and Refund transactions. On the Transaction Detail page, remove the Transfer/Refund command button and add the following two new command buttons.
 - Transfer
 - Refund
- Add two new pages namely 'Transaction Transfer Detail' and 'Transaction Refund Detail'. The 'Transaction Refund Detail' will allow for Supervisor Authorization or Rejection of the Recovery Account Refund transactions.
- Update the Transaction Transfer/Refund page to enable Supervisor Approval for Refund transactions if the request for Approval of a transfer/refund transaction is rejected, no transaction will be posted to the Recovery Accounts.
- Update the existing Security group 'Transaction Transfer' to delete existing security rights associated to it (TransactionTransfer/RefundEdit & TransactionTransfer/RefundView) and add new Security rights for the Transfer button:
 - TransactionTransferEdit
 - TransactionTransferView
- Add the following new Security Groups for the "Refund" button
 - TransactionRefundEdit
 - TransactionRefundView
 - TransactionRefundApprove
 - TransactionRefundDeputyApprove
 - TransactionRefundDisapprove
- Add the following new Security Rights for the "Refund" button
 - TransactionRefundEdit
 - TransactionRefundView
 - TransactionRefundApprove
 - TransactionRefundDeputyApprove
 - TransactionRefundDisapprove
- Update Online Help and page mapping to account for changes being made to the online pages.

8. Create a Task for Supervisor or Deputy when a Refund has been initiated by the Worker or approved by a Supervisor respectively. Create a task for the worker when the refund request initiated by the worker is disapproved by a Supervisor or Deputy.

Outreach

Description:

Migration Impact

C-IV will adopt LRS' functionality for Recovery Account Transfers and Refunds.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

N/A

Estimate:

875

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	568
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	227	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-53457] ACL 17-30 CalFresh Eligibility for Victims of Domestic Violence

Team Responsible:	Eligibility	Assignee:	Andrew Munkres	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Elton Wong [X]	Regulation Reference:	ACL 17-30	Created:	01/19/2018 11:44 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Benjamin Fimbres	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	05/07/2019	Other Agency Cross Reference:	CIV-8775

Non-Committee

Review:

Expedite Approval:

Current Design:

1. LRS will not aid a victim of DV (or dependents) in more than one CF HH in the same month.
2. Victim of domestic violence are not deferred from CF Employment and Training (E&T) program

Request:

Per ACI 17-30, victims of domestic violence in a domestic violence shelter can apply and receive CF benefits in the same month as a separate household. Domestic Violence victims are deferred from CFET.

Recommendation:

1. Add 'Domestic Violence Victim' value to the Status Reason field when the Type field has one of the following values:
 - a. CFET
2. Update the CF EDBC logic to not fail a victim of domestic violence for 'Gets Duplicate Aid'
3. Update living arrangement type 'Battered Woman and Child Shelter' to 'Shelters for Battered Persons'

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. CIV will implement this Change with SCR CIV-8775 in the 19.11 release

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

104

User can run Manual EDBC

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	44	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	22
Performance :	0	Reports :	0	Security :	0
System Test Support :	28	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-56680] SB 1341 All County Solution Phase 1 - Separate MSP NOAs

Team Responsible:	Client Correspondence	Assignee:	Bryan Diep	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	846
Reporter:	Ana Cruz	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Cristina Contreras	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-104
Committee:	[Correspondence, Medi-Cal/CMSP]	Approved by Committee:	02/27/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

LRS generates Medi-Cal NOAs with Medicare Savings Program (MSP) text. The MSP text is included on mixed non-MAGI/MAGI NOAs.

Request:

The objective of this request is to address C-IV concerns with LRS current design for the mix NOAs and to create all counties solution. In addition we also need to implement any remaining portions of the Phase I SCR 47415.

This effort will be split into Phases:

SCR CA-56680 Phase 1 - Separate the MSP text onto it's own MSP NOAs

SCR CA-204496 Phase 2 - Updates to the flow of mixed Non-MAGI/MAGI NOAs

SCR CA-204497 Phase 3 - Updates to the mixed Non-MAGI/MAGI NOAs to allow for mixed actions

SCR CA-204494 Phase 4 - Update Non-MAGI/MAGI NOAs to generate in Letter Format

SCR CA-204499 Phase 5 - Mixed Non-MAGI/MAGI Text updates and update to Skip Report

Recommendation:

- 1.) Separate the MSP text onto it's own MSP NOAs. Update MC NOAs to no longer include MSP text. New MSP NOA template will be in letter format. (See attached CA-56680 MSP Updates Design Document Recommendation 2.1)
- 2.) Update MSP NOA fragments to generate based upon the NOA template section width instead of a fixed width. (See attached CA-56680 MSP Updates Design Document Recommendation 2.2)
- 3.) Update MSP Approval Fragments to dynamically generate the MSP information based upon the program being approved. (See attached CA-56680 MSP Updates Design Document Recommendation 2.3)

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.

Migration Impact

Analysis:

Alternative

Procedure

Description:

MSP will generate on mixed non-MAGI/MAGI NOAs. Existing NOAs can be rejected and Manual NOAs can be created if required.

Operational Impact:

Estimate:

846

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	142	Client Correspondence :	514	DBA :	0
Design :	115	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0

Training :

0



[CA-59263] DDCR 3037/4047: Update the Treatment of Veterans Income

Team Responsible:	Eligibility	Assignee:	Andrew Munkres	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	254
Reporter:	Paul Galloway	Regulation Reference:	ACL 17-125	Created:	01/19/2018 11:41 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Maria Zelaya	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	07/16/2019	Other Agency Cross Reference:	CIV-100074, CCM-1385, Tracker-50413

Non-Committee

Review:
Expedite Approval:
Current Design: System identifies Veterans Disability Compensation (VDC) as income category of Veterans and income types of Disabled Survivor, Partial Disability, and Disability Total. For CalWORKs (CW) and related programs, Disabled Survivor and Partial Disability are not receiving EID and Disability Total does.

The treatment of Vets - GI Bill/VEAP for various programs is as follows:

CalFresh - Unearned
 CalWORKs - Unearned
 Medi-Cal - Unearned
 Foster Care – Earned

Aid and Attendance income for Veterans income category is considered as exempt for CF.
 Student Services Program income type for Veterans income category is considered as earned for CW.
 Work Therapy income type for Veterans income category is considered as earned for both CW and CF.

Request: Per ACL 14-08, Disabled Survivor and Partial Disability income types are required to receive EID for CalWORKs and related programs effective 01/01/2014.

Per regulation 63-502.142, Veterans income should be considered unearned, with the exception of VEAP.

Per CRPC 2108, Work Therapy income type for Veterans income category should be considered as unearned for CF.
 Per CF 24 dated 06/16/2016 & Regulation 63-502.142, Vets-Aid and Attendance income should be considered as unearned for CF.

Per ACL 17-125 and SB 570, effective 01/01/2018, benefits and related allowances received from Veterans Affairs (VA) under the Galvanized Iron (GI) Bill like education, training, vocation or rehabilitation are exempt from consideration as income when determining CalWORKs eligibility and grant amount calculation. These VA benefits/ allowances also exempt as income when determining categorically eligible (CE) CalFresh (CF) eligibility.

Per CRPC 2108, Student Services Program income type for Veterans income category is considered as exempt for CW. Work Therapy income type for Veterans income category is considered as exempt for CW.

Recommendation: Update the Disabled Survivor and Partial Disability income types to be counted in the CW Disability Disregard, effective 1/1/2014.

Split existing income type of 'GI Bill/VEAP' into different types and update their treatment based on the program type.

Update Work Therapy income type for Veterans income category to be considered as unearned for CF.

Update Aid and Attendance income type for Veterans income category to be considered as unearned for CF.

Update Student Services Program income type for Veterans income category to be considered as exempt for CW.

Update Work Therapy income type for Veterans income category to be considered as exempt for CW.

Data Change: Convert existing income records with type 'GI Bill/VEAP' to 'GI Bill - Non-Educational'.

Provide required lists as an outreach.

Refer to attached design document 'CalACES CA-59263 CIV-100074 Design.docx' for full details.

Provide lists

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this change with SCR CIV-100074 in the 19.11 release.

Migration Impact

Analysis:

Alternative

Override EDBC results if required.

Procedure

Description:

Operational Impact:

Estimate:

254

Automated Test :	40	Batch/Interfaces :	6	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	191	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	17
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-200547] YBN MC Renewal Process MC604 IPS Packet & Mixed HH RE Packet in all Threshold Language Phase IV

Team Responsible:	Online	Assignee:	Chao Guan	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	2287
Reporter:	Mary Farfan	Regulation Reference:		Created:	01/31/2018 05:03 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Mary Farfan	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[C4Yourself]	Approved by Committee:	08/19/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti - 8/9/2019

Current Design:

Currently, the YBN portal allows the users to fill out and submit their MC 210 RV and MC 216 forms. These forms were implemented to be available in all YBN-supported threshold languages. When the MC RE packet has been generated and sent for the participant, these forms will be available in the YBN portal. The user can also upload verification documents for these forms. Once submitted through YBN, the RE packet is marked as received in the CalACES system and will be available for the worker to review through EDMS.

Request:

1. The MC RE packet contains additional forms for the participant. This SCR shall add the MC 604 IPS form into the YBN portal.
2. Update Form Sender thread job (PO19C49X) to include MC 604 IPS packet, MC RE Mixed Household packet, Non-MAGI Screening Packet and Non-MAGI Turning 65 Packet into the trigger condition.
3. Modify Form Sender Thread Processing (PO19C44X) batch job to send packet information to YBN when MC 604 IPS packet/ MC RE Mixed Household packet/ Non-MAGI Screening Packet/ Non-MAGI Turning 65 Packet is generated for a participant (LRS only).
4. Modify the existing YBN web services to be able to generate and receive MC 604 IPS packet, Mixed MC packet, Non-MAGI Screening Packet and Non-MAGI Turning 65 Packet (LRS only).
5. Modify the existing YBN submitForm web service to create journal entry (LRS only).

Recommendation:

- The following recommendations to implement the MC 604 IPS will be as follows:
1. Create the pages to allow the participant to fill out and submit their MC 604 IPS form and other packets that include this form on the YBN portal.
 2. Translate the MC 604 IPS form and other packets that include this form in all YBN-supported threshold languages.
 3. Notify the participant on the homepage when the MC 604 IPS form and other packets that include this form is available for submission.
 4. Create a link to allow the participant to access the MC 604 IPS form and other packets that include this form.
 5. Allow the participant to upload their verification documents for the MC 604 IPS form and other packets that include this form.
 6. Update Form Sender thread job (PO19C49X) to include MC 604 IPS packet, Mixed MC packet, Non-MAGI Screening Packet and Non-MAGI Turning 65 Packet.
 7. Modify the Form Sender Thread Processing batch job to send packet information to YBN when MC 604 IPS packet/ Mixed MC Packet/ Non-MAGI Screening Packet/ Non-MAGI Turning 65 Packet is generated for a participant in LRS.
 8. Modify the existing YBN (generateForm, submitForm) web services to be able to generate and receive MC 604 IPS packet, Mixed MC packet, Non-MAGI Screening Packet and Non-MAGI Turning 65 Packet.
 9. Modify the existing YBN-submitForm web service to create journal entry.

Outreach

Description:

Migration Impact

Description:

The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.

Migration Impact

Analysis:

Alternative Procedure

Participants will need to submit their MC 604 IPS Packets through mail or through the office.

Description:

Operational Impact:

Estimate:

2287

Automated Test :	0	Batch/Interfaces :	606	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	74	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	804
Performance :	0	Reports :	0	Security :	0
System Test Support :	593	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201021] DDCR:Update Targeted Low-Income search page to default 'Type' and 'Status' fields to “Blank”

Team Responsible:	CalHEERS	Assignee:	Lucas Galleguillos	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Antony Lerner	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	39
Reporter:	Steven Tri	Regulation Reference:		Created:	02/23/2018 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	07/30/2019	Other Agency Cross Reference:	Tracker-54924

Non-Committee

Review:

Expedite Approval:

Current Design:

The LRS Targeted Low-Income Search Page defaults the 'Type' and 'Status' fields to "All" when the page loads. LRS does not have any Targeted Low-Income records. There are a large number of Targeted Low-Income records in C-IV counties.

Request:

Update the LRS Targeted Low-Income Search page to default the 'Type' and 'Status' drop-down lists to "Blank" in order to prepare for a large number of records when C-IV migrates and merges with LRS as one system. Remove the option "All" from both the 'Type' and 'Status' drop-down lists to decrease the search volume and improve the search performance.

Recommendation:

Update the Targeted Low-Income Search page to default the 'Type' and 'Status' to "Blank" on page load. All fields on page will default to "Blank" on page load. Search will not take place on page load. The search will only happen when the Worker makes selection and clicks the Search button. Remove the option "All" from both the 'Type' and 'Status' drop-down lists.

Outreach

Description:

Migration Impact

Description:

The Targeted Low-Income Search page will default 'Type' and 'Status' fields to "Blank" when the page loads. There will be no records in the search results until the worker performs a Search. C-IV will inherit the same changes post migration. C-IV has Status option of "Not Found" and LRS does not. However, there are no C-IV records with Status "Not Found" so LRS will not be updated to include Status "Not Found." In addition, C-IV will inherit LRS Statuses "Incomplete" and "Suppressed" post migration that are not currently in C-IV.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

39

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	28
CalHEERS Test :	11	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201641] Refactor CT73 for NOA Generation

Team Responsible:	Client Correspondence	Assignee:	Samuel Fitzsimmons	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1485
Reporter:	Lawrence Samy	Regulation Reference:		Created:	03/21/2018 01:45 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Cristina Contreras	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-104
Committee:	[Correspondence]	Approved by Committee:	01/23/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Trigger conditions for approximately 50% of Notice of Action (NOA) are stored in rules. The remaining trigger conditions, which trigger solely on program reason code, are stored in category 73 among 32 columns (8 programs * 4 NOA types). Since other application development teams use category 73, this category is running out of columns.

Request:

Refactor the NOA CT73 Structure to allow for additional Program and Action type NOAs in future releases.

Recommendation:

- 1.) Create a New Codes Table Category to store the NOA Reason IDs. (See Design Document CA-201641 CT73 Refactor, Recommendation 2.1.2.1)
- 2.) Move the High Dated records from CT73 to the new Codes Table Category. (See Design Document CA-201641 CT73 Refactor, Recommendation 2.1.2.2)
- 3.) Remove all NOA Reason Columns from CT73. (See Design Document CA-201641 CT73 Refactor, Recommendation 2.2.2.1)
- 4.) Update NOA logic to use new Codes Table Category instead of CT73. (See Design Document CA-201641 CT73 Refactor, Recommendation 2.3.2.1)

Note: No change will be seen on the user end. The NOAs will look and generate the same as they did prior to this enhancement.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 40 counties

Migration Impact

Analysis:

No Impact

Alternative

Procedure

N/A

Description:

Operational Impact:

Estimate:

1485

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	875	DBA :	0
Design :	215	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	260	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-202330] Stop benefit offsets on CalFresh Administrative Error Recovery Accounts

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Kapil Santosh	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	388
Reporter:	Christine Cheung	Regulation Reference:	Food Stamp Regulations Corrective Action Section 63-801.313 (Manual Letter No. FS-04-07 Dated 7/1/2004 - Page 445.1)	Created:	04/25/2018 03:49 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	07/10/2019	Other Agency Cross Reference:	CIV-104159

Non-Committee

Review:

Expedite Approval: Expedite approval to start build from JoAnne

Current Design:

1. The system allows benefit offsets to CalFresh State agency error recovery accounts; however, the CalFresh quarterly State FNS-209 – The Status of Claims Against Households and as a result of the Lopez v. Espy case, the offset of outstanding State Agency Error claims against restored benefits has been prohibited in California.
2. For EDBC OP/OI grant adjustment collections, LRS posted transaction type as "Offset" instead of "Benefit Reduction" for posted recovery account transactions for current and future month benefits. "Offset" transactions should be applied for prior month benefit.

Request:

1. Stop allowing benefit offsets to CalFresh State agency error recovery accounts regardless of the recovery account status.
2. For EDBC OP/OI grant adjustment collections, if posted transaction month is prior or same as transaction effective month, the transaction type should be "Benefit Reduction".

Recommendation:

1. Stop allowing benefit offsets to CalFresh State agency error recovery accounts regardless of the recovery account status.
2. To include any EDBC calculate OP/OI collections apply to recovery accounts as "Benefit Reduction" for transactions that have effective month not prior to the transaction month.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. C-IV will implement this Change with SCR CIV-104159 in the 19.11 release

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

388

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	253

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	100	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-203060] ACL 17-61 - Achieving a Better Life Experience (ABLE) Accounts

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	402
Reporter:	Jira Cleanup	Regulation Reference:	ACL 17-61, ACWDL 19-21	Created:	06/11/2018 11:50 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Maria Zelaya	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	07/16/2019	Other Agency Cross Reference:	CIV-9838

Non-Committee

Review:
Expedite Approval:
Current Design:

There is no option to select ABLE/California ABLE (CalABLE) accounts as a property type and withdraws from such accounts as an income type. Savings and investments for disability-related expenses are treated as countable property and income for means-tested public benefits programs such as CalWORKs (CW), which may result in losing program eligibility or lower benefits for the individuals with disabilities.

Request:

Per ACL 17-61, ABLE/CalABLE accounts are excluded as property in determining eligibility for CalFresh (CF) and excluded up to \$100,000 as property in determining eligibility for CW. ACL 17-61 also states that withdrawals from ABLE/CalABLE accounts for qualified expenses are excluded as income for both CF and CW programs.

Per CRPC 2120, a non-qualified withdrawal from an ABLE/CalABLE account would be considered unearned income and would be counted against the individual for determining eligibility for means-tested public benefits programs.

Recommendation:

Update the Liquid Property Type field on Liquid Property Detail page to allow the entry of 'ABLE/CalABLE Account'.

Update the Type field of Miscellaneous income category on Income Detail page to allow the entry of 'ABLE/CalABLE Non-Qualified Withdrawals'.

Make updates to the EDBC logic for the treatment of new property and income types across different programs.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. CIV will implement this Change with SCR CIV-9838 in the 19.11 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

402

Record ABLE/CalABLE activity in Journal

Automated Test :	20	Batch/Interfaces :	0	CalHEERS :	79
CalHEERS Test :	0	Client Correspondence :	20	DBA :	0
Design :	0	Eligibility :	118	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	42
Performance :	0	Reports :	0	Security :	0
System Test Support :	88	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-204420] SAR 7 Texting Campaign

Team Responsible:	Batch/Interfaces	Assignee:	Sang Yoon	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	460
Reporter:	Sam Svay	Regulation Reference:		Created:	08/30/2018 03:53 PM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Consortium Contact:	Sam Svay	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	09/24/2019	Other Agency Cross Reference:	N/A

Non-Committee

Review:	
Expedite Approval:	Approved By Karen Rapponotti on 07/26/2019
Current Design:	LRS sends outbound calls for customer report status updates 'Not Received'.
Request:	The number of CalFresh discontinuances for SAR7 continues to increase since July 2017 in Los Angeles County. This is impacting the overall CalFresh Participation Rate. Many customers expressed they would like to be informed about their case by either phone, call, or text. LRS will implement SAR7 outbound call campaigns for additional customer report status updates; 'SentReminder', 'Received', 'Not Received', 'Incomplete', 'Rescind/Restoration', and 'Processed'.
Recommendation:	<p>LRS will implement new outbound SAR7 campaigns for;</p> <ul style="list-style-type: none"> • SAR7 Sent/Reminder • SAR7 Received • SAR7 Incomplete • SAR7 Rescind/Restoration • SAR7 Processed <p>LRS will modify existing outbound campaigns</p> <ul style="list-style-type: none"> • Upload Verification (Text) • SAR7 Not Received

Outreach

Description:	
Migration Impact Description:	This functionality applies only to L.A. County and does not impact the other counties.
Migration Impact Analysis:	
Alternative Procedure Description:	LRS will implement SAR7 outbound text campaigns for additional customer report status updates; 'SentReminder', 'Received', 'Not Received', 'Incomplete', 'Rescind/Restoration', and 'Processed'.
Operational Impact:	
Estimate:	460

Automated Test :	0	Batch/Interfaces :	300	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	120	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-205319] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 1

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	241
Reporter:	Brian Furlong [X]	Regulation Reference:	ACL 18-107, ACL 18-108	Created:	10/25/2018 10:34 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Cristina Contreras	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	06/03/2019	Other Agency Cross Reference:	CIV-102560

Non-Committee

Review:

Expedite Approval:

Current Design:

Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

Request:

Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:

CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form

CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA

CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form

CA-208268/CIV-104043 Phase 4 - SNB5 NOA and SNB6 NOA

Recommendation:

1.) Add SNB1 in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

2.) Add TNB1 in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)

Note: LRS currently does not have Header Fragments or the NA Back 9 Fragment in Hmong and Lao. All Fragments on a Form need to be in a threshold language for the Form to generate in that language. The SNB/TNB Forms in Hmong and Lao will not be included for LRS as they would not generate due to the missing threshold fragments.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-102560 in the 19.09 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

241

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	171	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	50	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-205975] DPSS/DCFS Support SCR to provide responses to Consortia queries

Team Responsible:	Batch/Interfaces	Assignee:	Karthikeyan Krishnamoorthy	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Karthikeyan Krishnamoorthy	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	No	Estimate:	635
Reporter:	Karthikeyan Krishnamoorthy	Regulation Reference:		Created:	12/11/2018 12:16 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Anna Chia	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	N/A
Non-Committee Review:	On 12/12/2018, message received from Laura "Approved, on behalf of Karen Rapponotti and I. thanks Laura Chavez"				
Expedite Approval:					
Current Design:	This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-205973, was for 19.09				
Request:	To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners.				
Recommendation:	<ol style="list-style-type: none"> 1) Create DCR solution based on issue and analysis. 2) Create monthly listing of MC programs that include a DE child for which the Negative Action was not applied. 				
Outreach Description:					
Migration Impact Description:	This SCR for support activity is for ongoing operational activities and only to handle DCFS Interface data creates issues in LRS database. DCFS Interface is LRS specific interface.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	None				
Operational Impact: Estimate:	635				
Automated Test :	0	Batch/Interfaces :	100	CalHEERS :	10
CalHEERS Test :	0	Client Correspondence :	100	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	100
Imaging :	0	IVR/CC :	0	Online :	100
Performance :	0	Reports :	100	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207162] DDID 2123 Add question to the AAP Summary page

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	53
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[Business Process, Data Impact, Training]	Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: If the adopted child entered AAP on or after their 16th birthday and has a medical or mental disability that meets the extended benefit requirements or if the adopted child entered AAP on or after their 16th birthday and meets the AB12 participation requirements, then the adopted child is eligible to receive AAP extended benefits.

Request: An additional question of "Was the initial AAP Agreement signed on or after the youth's 16th birthday?" will be added to the Extended Benefits section on the AAP Summary page.

Recommendation: An additional question will be added to the Extended Benefits section on the AAP Summary page and will be used in the AAP EDBC to determine eligibility for extended benefits.

Refer to the design document for further details.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **53**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	21	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	20
Performance :	0	Reports :	0	Security :	0
System Test Support :	12	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207183] DDID 2094 - Remove Negative Action Reasons for Foster Care

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	42
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The user has the option to select from a list of negative action reasons for Foster Care on the Negative Action Detail page.

Request:

The Negative Action reasons of "ARC Program Not Available for County" and "County Opts out of ARC" will be removed from the list of Negative Action reasons for Foster Care. The "Gets ARC" Negative Action reason will be added to CalSAWS to display for historical records only. The "ARC Program Not Available for County" and "County Opts Out of ARC" notices will be turned off.

Recommendation:

Certain Negative Action reasons for Foster Care that relate to Approved Relative Caregiver (ARC) will be removed. ARC is an aid code on the Foster Care program in CalSAWS, and ARC is manual program in C-IV.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

42

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	26	DBA :	0
Design :	0	Eligibility :	6	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207184] DDID 2093 - Add State Supplemental Clothing Allowance and DMV Fees/ License Need Types

Team Responsible:	Fiscal	Assignee:	Lalitha Valamarthi	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	9
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Need Detail page documents the needs of a Customer to meet an Activity. In documenting the Need, a Worker must select a "Category" (Customer Need Category). The "Category" will drive the available options under the "Type" (Customer Need Type) dropdown field. Only certain "Type" values will be available under certain "Category" values. The following Customer Need Types are available for the following Customer Need Categories:

Foster Care/Kin-GAP Services

- Back-to-School Clothing Allowance
- Clothing Allowance
- Education Travel Reimbursement
- Foster Care Incidental Payment
- Funeral Costs
- Rate Patch

Transportation

- Bus Pass – No Valid Month
- Bus Pass – Valid Month
- Bus Ticket
- Bus Token
- Campus Parking
- Gas Card
- Imprest Cash
- Lump Sum
- Mileage-Private
- Other
- Parking Fee
- Student Parking Pass
- Tap Card
- Taxi Fare
- Vehicle Diagnosis
- Vehicle Repair

Request:

The Contractor shall update the Need Detail page and the Needs List page as follows:

- 1) Migrate "State Supp Clothing Allowance" in the "Type" dropdown field when the "Category" Foster Care/Kin Gap Services is selected
- 2) Migrate "DMV Fees/License" in the "Type" dropdown field when the "Category" Transportation is selected

Recommendation:

1. Migrate "State Supp Clothing Allowance" in the "Type" dropdown field when the "Category" Foster Care/Kin Gap Services is selected on the Need Detail page.

Note: DDID 1457 will be adding "DMV Fee/License" under the "Transportation" category. Please refer to the design document for more details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 9

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	7
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207193] DDID 2084 - Relabel "GAIN" to "WTW" throughout the CalSAWS Software

Team Responsible:	Online	Assignee:	Michael Gonzalez	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	16
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Lien Phan	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	CA-208504

Non-Committee

Review:
Expedite Approval:
Current Design: The Welfare to Work Workers in the system are labeled as GAIN Workers and the offices are categorized as GAIN Offices.

Request: Per DDID 2084, relabel "GAIN" to "WTW" throughout the CalSAWS Software.

Recommendation: Relabel "GAIN" to "WTW" throughout the CalSAWS Software.
 Update Values in Codes tables from GAIN to WTW.

This includes the removed DDID 607:
 The Contractor shall relabel the value "Talk to GAIN Worker" in the Purpose dropdown to "Talk to WTW Worker" on the Reception Log List and Reception Log Detail page.

Please reference SCR CA-208504 for the Reports update.

Refer to the design document for further details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:	16				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	13
Performance :	0	Reports :	0	Security :	0
System Test Support :	3	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207199] DDID 2078 - Make the "Hazardous Case Indicator" field a non-mandatory field on the Special Investigation Referral page

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Tan Do	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Special Investigation Referral page is where Special Investigations are added. The Hazardous Case Indicator is a required field with a Yes or No dropdown.
Request: Per DDID 2078, make the "Hazardous Case Indicator" field a non-mandatory field on the Special Investigation Referral page.
Recommendation: Make the "Hazardous Case Indicator" field a non-mandatory field on the Special Investigation Referral page. Note: Keep the default as "Select"
 See design document for additional information.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement
Operational Impact:
Estimate: **19**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207200] DDID 2077 - Update the Select Security Group Page to Allow Searching by Page Name and Security Right

Team Responsible:	Online	Assignee:	Yudhi Tanuwidjaja	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Alexia England	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	79
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Select Security Group page allows the user to select which security groups to add to the Worker specified on the previous page.

Request:

Per DDID 2077, update the Select Security Group page to allow the user to search for security groups by the page they are used on, a right they contain, or both.

Recommendation:

1. Add the Refine Your Search section to the Select Security Group page to allow for searching for Security Groups by Page Name, Security Right, or both.

See the attached design document for a detailed description of this change.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 79

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	61
Performance :	0	Reports :	0	Security :	0
System Test Support :	18	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207203] DDID 2073 - Add functionality to allow a user to request IEVS and SAVE at any time

Team Responsible:	Batch/Interfaces	Assignee:	David King	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	383
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Paul Robertson	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The IEVS Applicants List page displays the IEVS Applicant information that has been received by CalSAWS through the MEDS interface.

When a SAVE response is received it will appear on the IEVS SAVE List page once it is processed through the interface. This page is accessible via the View SAVE button on the Citizenship Status Detail page.

Request:

1) Add functionality to allow a user to request IEVS and SAVE at anytime.

Recommendation:

Create a new IEVS Applicant Request page that will allow a user to initiate an IEVS and SAVE request. The new page will be accessed by going to the IEVS Applicant List page for a specific case. A new batch job will be created to handle requests specifically from the new IEVS Applicant Request page.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

383

Automated Test :	0	Batch/Interfaces :	144	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	150
Performance :	0	Reports :	0	Security :	0
System Test Support :	89	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-207205] DDID 2070 - Do Not Trigger RFTHI at MC Auto-Test**

Team Responsible:	Client Correspondence	Assignee:	Samuel Fitzsimmons	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Brian Furlong [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	20
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: A Request for Tax Household Information (RFTHI) is triggered and sent through batch when a Medi-Cal auto-test occurs and an individual is evaluated for Aid Code '38', for example when a CalWORKs program discontinues and a Medi-Cal eligibility auto-test occurs.

Request: RFTHI will not automatically send when an individual is evaluated for Medi-Cal and determined eligible for Aid Code '38'.

Recommendation: Turn off the batch – PB19R536 – which sends the RFTHI when Medi-Cal eligibility is automatically tested for Aid Code '38'.

Refer to the design document for further details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement
Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	6	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	6	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207206] DDID 2068 - Update Primary Tax Filer Validation

Team Responsible:	CalHEERS	Assignee:	Lucas Galleguillos	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	27
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Steven Tri	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval:

Current Design: A page validation is displayed on the MAGI Determination List page, when the information for a Primary Tax Filer is not entered on the Tax Household Detail page, when requesting MAGI for a Medi-Cal program. When Batch processes a MAGI Request, there is a similar validation for the Batch MAGI Skip Reason.

Request: The validation regarding the Primary Tax Filer should only occur for a specific scenario.

Recommendation: The validation regarding the Primary Tax Filer will display for a specific scenario when requesting MAGI. The Batch MAGI Skip Reason will be updated to include the specific scenario.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 27

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	20
CalHEERS Test :	7	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207213] DDID 2061 - Update Vital Statistics to make the document number field non-mandatory

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maureen Votta	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Vital Statistics page is where the Birth Certificate and Document on File information is recorded. The Document Number is required when the Citizenship Verified or Identity Verified fields are in a Verified status.
Request: Per DDID 2061 make the Document Number non-mandatory when any Document Type is chosen in the Citizenship and Identity sections on the Vital Statistics page.
Recommendation: Update the Vital Statistics page to make the document number field non-mandatory.
Refer to the design document for further details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: **19**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207242] DDID 1844 - Suppress the automated form PA 320-3-"Certification of GR Board and Care Client's Signature", which is triggered from the Money Management Detail page for the 57 Counties.

Team Responsible:	Online	Assignee:	Rasasvi Matukumilli	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

In CalSAWS the PA 320-3 form is triggered thru the Money Management page on Save and Local Print and is used whenever a client goes into a Board and Care facility. This form certifies the client's signature.

Request:

Per DDID 1844, suppress the automated form PA 320-3-"Certification of GR Board and Care Client's Signature", which is triggered from the Money Management Detail page for the 57 Counties.

Recommendation:

Update the Money Management Detail page to ONLY automate the generation of the PA 320-3-"Certification of GR Board and Care Client's Signature" form for Los Angeles County when a record is created for the Money Management Detail page upon clicking Save and Return. Prevent the automation from occurring for the remaining counties.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 19

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207243] DDID 1838 - Suppress the automated form ABP 116-"Special Notice to Veterans and/or Their Dependents" for GA/GR cases

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

In LRS the CW 5 - Veterans Benefits Verification and Referral form is generated On save of the Military/Veteran Detail Page with a new record, generate a form for the person when the VA Benefits received is no and the verified dropdown is pending.

Fot GR only cases CW 5 and ABP 116 is generated together

If case has multiple programs: if CW associate form to CW (~>90% of the cases), RCA is CW, NACF is NACF, CAPI is CAPI and GR is GR

Trigger Pages:
Military Service Detail

Request:

Per DDID 1838, suppress the automation of the AB116 when creating the Military Service Detail record for GA/GR cases for all counties except for Los Angeles County.

Recommendation:

Update the Military Service Detail page to ONLY automate the generation of the ABP 116-"Special Notice to Veterans and/or Their Dependents" form is automatically triggered with a Military Service Detail record for GA/GR cases when a record is created, the VA Benefits received is no and the verified drop-down is pending for Los Angeles county. Prevent the automation from occurring for the remaining counties.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 19

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207244] DDID 1835 - Suppress the automated form CA 24 when creating a Sponsor Type of Corporation

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Dennis Kong	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: Form CA 24 - Sponsoring Agency or Organization's Statement of Facts Regarding Ability to Meet the Alien's Needs (Supplemental Application for AFDC) is automatically triggered with a Sponsorship record with the Type of Corporation is created and checked as complete.

Request: Per DDID 1835, suppress the automation of the CA-24 when creating a Sponsorship record with the Type of Corporation for all counties except for Los Angeles County.

Recommendation: Suppress the automated form CA 24-"Sponsoring Agency/Organizations Statement of Facts Regarding Ability to Meet the Aliens Needs", which is triggered from the Sponsorship Detail page for the 57 Counties.

Refer to the design document for further details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement
Operational Impact:

Estimate: **19**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207255] DDID 1735 - Update Recovery Account to be Non-Mandatory on EBT Repayment Detail Page

Team Responsible:	Fiscal	Assignee:	Lalitha Valamarthi	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	47
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The "Recovery Account" field is a mandatory field on the EBT Repayment Detail page when the "Posting Type" is "Manual".

Request: The CONTRACTOR shall update the "Recovery Account" Field to be a non-mandatory field on the EBT Repayment Detail page.

Recommendation: 1. Update the Recovery Account Field to be a non-mandatory field on the EBT Repayment Detail Page.

Note: Transactions will no longer auto-post if a Recovery Account is not chosen.

Refer to the detail design for more details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement
Operational Impact:
Estimate: 47

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	36
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	11	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207257] DDID 1729 - Migrate Additional Cause Reasons for Cal-Learn, REP, and Welfare to Work Recovery Accounts

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	9
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

When creating a Recovery Account for a Cal-Learn (CL), Refugee Employment Program (REP), and Welfare to Work (WTW) program, the following "Reason" values are available:

- Admin Caused
- Customer Caused
- Fraud Referral

Request:

The CONTRACTOR shall migrate the following values in the "Reason" dropdown field when Cal-Learn, REP, WTW is selected as a program on the Recovery Account Detail page:

- 1) Administrative Error
- 2) Aid Paid Pending - State Hearing
- 3) Bounce Check Charge
- 4) Change in Living Arrangements/Household Composition
- 5) Collection Fee
- 6) Court Fees
- 7) Court Ordered Restitution
- 8) Eligible Person/Child out of Home
- 9) Failure to Provide Essential Information
- 10) Financial Sanction Penalty Not Done Timely
- 11) Fleeing Felon
- 12) Increased/Changed Earned Income
- 13) Increased/Changed In-Kind Income
- 14) Increased/Changed Other Income
- 15) Increased/Changed Stepparent Income
- 16) Other
- 17) Out of County
- 18) Overpayment Transferred In
- 19) Sheriffs Service Fee
- 20) Timing Out/Time Limits
- 21) Unreported Child Support
- 22) Unreported Income - IEVS
- 23) Unreported Income - Other

Recommendation:

1. Update the "Reason" dropdown field on the Recovery Account Detail when Cal-Learn, REP, or WTW is selected as a program:
 - Administrative Error
 - Aid Paid Pending - State Hearing
 - Bounce Check Charge
 - Change in Living Arrangements/Household Composition
 - Collection Fee
 - Court Fees
 - Court Ordered Restitution
 - Eligible Person/Child out of Home
 - Failure to Provide Essential Information

- Financial Sanction Penalty Not Done Timely
- Fleeing Felon
- Increased/Changed Earned Income
- Increased/Changed In-Kind Income
- Increased/Changed Other Income
- Increased/Changed Stepparent Income
- Other
- Out of County
- Overpayment Transferred In
- Sheriffs Service Fee
- Timing Out/Time Limits
- Unreported Child Support
- Unreported Income - IEVS
- Unreported Income - Other

Refer to the design document for more details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 9

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	7
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207258] DDID 1673 - Migrate Additional Cause Reasons for Homeless Assistance Temp, IHSS, and IV-D Recovery Accounts

Team Responsible:	Fiscal	Assignee:	Eric Chu	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	9
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

- Review:**
- Expedite Approval:**
- Current Design:** When creating a Recovery Account for a Homeless Assistance Temp (HT), In-Home Supportive Service (IHSS), and IV-D Child Support (IV-D) program, the following "Reason" values are available:
- Act to Misreprsnt/Withld Fcts
 - Administrative Error
 - Aid Paid Pending - State Hearing
 - Batch Process
 - Birthdate Change
 - Bounce Check Charge
 - Budget Factor Missing
 - Budget/Voucher STP Date Discr
 - Change Clothing
 - Change Income
 - Change in Housing Cost - Unreported
 - Change in Living Arrangements/Household Composition
 - Change in Status (SSI)
 - Child Care
 - Child Care - Child Stopped Attending
 - Child Care - Inaccurate Billing
 - Child Care - Increase / Change in Income
 - Child Care - No County-Approved Activity
 - Child Care - Not Eligible to CalWORKS
 - Child Care - Not an Eligible Provider
 - Child Care - Not in an approved activity
 - Child Care - Over Billing
 - Child Care - Wrong Provider Paid
 - Child Care - Wrong Rate Paid
 - Child Support Collections
 - Child Support Cooperation
 - Clothing B/F Missing
 - Collection Fee
 - Convicted Drug Felon
 - Convicted FS-Trafficking
 - Convicted-Trading FS Cpns
 - Court Fees
 - Court Order
 - DIB
 - DMV Fees
 - Deceased Child
 - Decreased Special Needs
 - Duplicate CalFresh Received
 - Duplicate Child Support Disregard / Pass On
 - Duplicate Payment,Clothing

- Duplicate Payment,Placement
- Duplicate Payments Issued
- Duplicate Warrants Cashed
- EBT Error
- Eligible Person / Child Out of Home
- Emergency Assistance Foster Care
- Exceed 48 Mths Time Limit
- Excess Child Care
- Excess Homeless Assistance
- Excess Personal Property (Good Faith)
- Excess Personal Property (Not Good Faith)
- Excess Real Property (Good Faith)
- Excess Real Property (Not Good Faith)
- Failed to Provide Receipt
- Failed to Report - Other Parent in Home
- Failure to Provide Essential Information
- Financial Sanction Penalty Not Done Timely
- Fleeing Felon
- Foster Care
- Foster Care Social Security
- Fraud Benefits Betwn 2K-5K
- Fraud Benefits Less than 2K
- Fraudulent Benefits Over 10K
- Full Time Employment
- General Assistance / General Relief
- Hearing Decision
- Homeless Assistance - Permanent Recipient
- Homeless Assistance - Temporary Applicant
- Homeless Assistance - Temporary Recipient
- IEVS - Duplicate Aid PARIS
- IEVS - New Hire
- IEVS - Unreported Income BEER
- IEVS - Unreported Income Earnings Clearance
- IEVS - Unreported Income PVS
- IEVS - Unreported Property Asset Match
- Immediate Need
- In Home Supportive Services (IHSS)
- Increased / Changed Earned Income
- Increased / Changed In-Kind Income
- Increased / Changed Other Income
- Increased / Changed Stepparent Income
- Intake Recom
- Interim Assistance
- Invalid,All Plmt B/F Cancelled
- Levy
- Lien
- Lump Sum Income
- Made False/Misleading Stmt
- Medical Expense
- Misapplication of Regs
- Multiple Aid-Falsified Resid
- Multiple Aid-Multiple Apps
- New Income
- No Deprivation
- No State Residence
- Other
- Out of County
- Overpayment Transferred In
- Parole Violator
- Payment Issued/Computer Error
- Personal Income Tax
- Personal Property

- Placement Amount Change
- Placement Start Date Change
- Placement Stop Date Change
- Plmt Contract Vendor Change
- Probation Violator
- RISP
- RR Benefits
- Real Property
- Recipient Did Not Meet Reporting Responsibilities
- Recoverable Aid
- Refugee Cash Assistance
- Refused Potentially Avail Inc
- Relationship
- SS Benefits
- SSI Approved
- SSN
- School Attendance
- Sheriffs Service Fee
- Special Allowance Change
- Special Circumstances
- Sponsored Alien
- Support from Prsn In Home
- Support from Prsn Outside Home
- TANF State FG
- TANF State U
- Technical Overpayment
- Third Fraudulent Act
- Third Party Loss - Court Order
- Timing Out/Time Limits
- Transportation
- UIB
- Unearned Income & HH Change
- Unreported Child Support
- Unreported Income - IEVS
- Unreported Income - Other
- Utility Expenses
- VA Benefits
- Voluntary Repay (Abatement)
- Warrant Not Held
- Work Registration
- Worker's Comp Benefits
- Workfare

Request: The CONTRACTOR shall migrate the value of "Electronic Theft" in the "Reason" dropdown field when Homeless Assistance TEMP, IHSS, IV-D is selected as a program on the Recovery Account Detail page.

Recommendation: 1. Add the "Reason" drop down value of "Electronic Theft" when Homeless Assistance TEMP, IHSS, IV-D is selected as a program on the Recovery Account Detail Page.

See the detail design for more details

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A - CalSAWS DD&I Requirement

Description:

Operational Impact:

Estimate: 9

Automated Test : 0 Batch/Interfaces : 0 CalHEERS : 0

CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	7
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207260] DDID 1670 - Migrate Additional Cause Reasons for CalFresh Recovery Accounts

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	9
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

When creating a Recovery Account for a CalFresh (CF) program, the following "Reason" values are available:

- Administrative Error
- Aid Paid Pending - State Hearing
- Change in Living Arrangements/Household Composition
- Child Care - Not Eligible to CalWORKS
- Convicted Drug Felon
- Convicted FS-Trafficking
- Convicted-Trading FS Cpns
- Court Order
- DIB
- Duplicate Payments Issued
- Failure to Provide Essential Information
- Fleeing Felon
- Hearing Decision
- In Home Supportive Services (IHSS)
- Increased / Changed Earned Income
- Lump Sum Income
- Medical Expense
- Misapplication of Regs
- Multiple Aid-Falsified Resid
- No State Residence
- Other
- Out of County
- Parole Violator
- Personal Property
- Probation Violator
- RR Benefits
- Real Property
- Refused Potentially Avail Inc
- Relationship
- SS Benefits
- SSI Approved
- SSN
- School Attendance
- Sponsored Alien
- Support from Prsn In Home
- Support from Prsn Outside Home
- Transportation
- UIB
- Unearned Income & HH Change
- Utility Expenses
- VA Benefits

- Work Registration
- Worker's Comp Benefits
- Workfare

Request: The CONTRACTOR shall migrate the following values in the "Reason" dropdown field when CalFresh is selected as a Program Type on the Recovery Account Detail page:

- 1) Bounce Check Charge
- 2) Change in Housing Cost - Unreported
- 3) Collection Fee
- 4) Court Fees
- 5) Eligible Person/Child Out of the Home
- 6) Financial Sanction Penalty Not Done Timely
- 7) IEVS - Duplicate Aid PARIS
- 8) IEVS - New Hire
- 9) IEVS - Unreported Income BEER
- 10) IEVS - Unreported Income Earnings Clearance
- 11) IEVS - Unreported Income PVS
- 12) IEVS - Unreported property Asset Match
- 13) Increased/Changed In-Kind Income
- 14) Increased/Changed Other Income
- 15) Increased/Changed Stepparent Income
- 16) Overpayment Transferred In
- 17) Recipient Did Not Meet Reporting Responsibilities
- 18) Sheriffs Service Fee
- 19) Unreported Child Support
- 20) Unreported Income - IEVS
- 21) Unreported Income - Other

Recommendation:

1. Add the following values in the "Reason" dropdown field when CalFresh is selected as a Program Type on the Recovery Account Detail page:
 - Bounce Check Charge
 - Change in Housing Cost - Unreported
 - Collection Fee
 - Court Fees
 - Eligible Person/Child Out of the Home
 - Financial Sanction Penalty Not Done Timely
 - IEVS - Duplicate Aid PARIS
 - IEVS - New Hire
 - IEVS - Unreported Income BEER
 - IEVS - Unreported Income Earnings Clearance
 - IEVS - Unreported Income PVS
 - IEVS - Unreported property Asset Match
 - Increased/Changed In-Kind Income
 - Increased/Changed Other Income
 - Increased/Changed Stepparent Income
 - Overpayment Transferred In
 - Recipient Did Not Meet Reporting Responsibilities
 - Sheriffs Service Fee
 - Unreported Child Support
 - Unreported Income - IEVS
 - Unreported Income - Other

Please refer to the design document for details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

N/A - CalSAWS DD&I Requirement

Estimate:	9				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	7
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207261] DDID 1669 - Migrate Additional Cause Reasons for CalWORKs, GROW, RCA, and Immediate Need Recovery Accounts

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	9
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

- Review:**
- Expedite Approval:**
- Current Design:** When creating a Recovery Account for a CalWORKs (CW), GROW, RCA, or Immediate Need (IN) program, the following "Reason" values are available:
- Act to Misreprsnt/Withld Fcts
 - Administrative Error
 - Aid Paid Pending - State Hearing
 - Change in Living Arrangements/Household Composition
 - Child Care - No County-Approved Activity
 - Child Care - Not Eligible to CalWORKS
 - Child Support Cooperation
 - Convicted Drug Felon
 - Convicted FS-Trafficking
 - Convicted-Trading FS Cpns
 - Court Order
 - DIB
 - Decreased Special Needs
 - Duplicate Child Support Disregard / Pass On
 - Duplicate Payments Issued
 - Exceed 48 Mths Time Limit
 - Excess Personal Property (Good Faith)
 - Excess Real Property (Not Good Faith)
 - Failure to Provide Essential Information
 - Fleeing Felon
 - Fraud Benefits Betwn 2K-5K
 - Fraud Benefits Less than 2K
 - Fraudulent Benefits Over 10K
 - Full Time Employment
 - Gain Child Care
 - Hearing Decision
 - In Home Supportive Services (IHSS)
 - Increased / Changed Earned Income
 - Lump Sum Income
 - Made False/Misleading Stmt
 - Medical Expense
 - Misapplication of Regs
 - Multiple Aid-Falsified Resid
 - Multiple Aid-Multiple Apps
 - No State Residence
 - Other
 - Out of County
 - Parole Violator
 - Personal Property
 - Probation Violator

- RR Benefits
- Real Property
- Refused Potentially Avail Inc
- Relationship
- SS Benefits
- SSI Approved
- SSN
- School Attendance
- Sponsored Alien
- Support from Prsn In Home
- Support from Prsn Outside Home
- Third Fraudulent Act
- Timing Out/Time Limits
- Transportation
- UIB
- Unearned Income & HH Change
- Utility Expenses
- VA Benefits
- Work Registration
- Worker's Comp Benefits
- Workfare

Request:

The CONTRACTOR shall migrate the following values in the "Reason" dropdown field on the Recovery Account Detail page when CalWORKs, GROW, RCA, or Immediate Needs is selected as a Program Type on the Recovery Account Detail page:

- 1) Bounce Check Charge
- 2) Collection Fee
- 3) Court Fees
- 4) Electronic Theft
- 5) Eligible Person/Child Out of Home
- 6) Failed to Report - Other Parent in Home
- 7) Financial Sanction Penalty Not Done Timely
- 8) IEVS - Duplicate Aid PARIS
- 9) IEVS - New Hire
- 10) IEVS - Unreported Income BEER
- 11) IEVS - Unreported Income earnings Clearance
- 12) IEVS - Unreported Income PVS
- 13) IEVS - Unreported Property Asset Match
- 14) Immediate Need
- 15) Increased/Changed In-Kind Income
- 16) Increased/Changed Other Income
- 17) Increased/Changed Stepparent Income
- 18) No Deprivation
- 19) Overpayment Transferred In
- 20) Sheriffs Service Fee
- 21) Unreported Child Support
- 22) Unreported Income - IEVS
- 23) Unreported Income - Other

Recommendation:

1. Add the following values to the "Reason" drop-down field when Child Care is selected as a program on the Recovery Account Detail Page:

- Bounce Check Charge
- Collection Fee
- Court Fees
- Electronic Theft
- Eligible Person/Child Out of Home
- Failed to Report - Other Parent in Home
- Financial Sanction Penalty Not Done Timely
- IEVS - Duplicate Aid PARIS
- IEVS - New Hire
- IEVS - Unreported Income BEER
- IEVS - Unreported Income earnings Clearance
- IEVS - Unreported Income PVS

- IEVS - Unreported Property Asset Match
- Immediate Need
- Increased/Changed In-Kind Income
- Increased/Changed Other Income
- Increased/Changed Stepparent Income
- No Deprivation
- Overpayment Transferred In
- Sheriffs Service Fee
- Unreported Child Support
- Unreported Income - IEVS
- Unreported Income - Other

Please refer to the design document for details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 9

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	7
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207262] DDID 1668 - Migrate Additional Cause Reasons for CAPI Recovery Accounts

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	9
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

- Review:**
- Expedite Approval:**
- Current Design:** When creating a Recovery Account for a Cash Assistance Program for Immigrants (CAPI) program, the following "Reason" values are available:
- Act to Misreprsnt/Withld Fcts
 - Administrative Error
 - Aid Paid Pending - State Hearing
 - Change in Living Arrangements/Household Composition
 - Child Care - Not Eligible to CalWORKS
 - Court Order
 - DIB
 - Decreased Special Needs
 - Duplicate Payments Issued
 - Failure to Provide Essential Information
 - Fleeing Felon
 - Full Time Employment
 - Hearing Decision
 - Increased / Changed Earned Income
 - Lump Sum Income
 - Misapplication of Regs
 - Multiple Aid-Falsified Resid
 - No State Residence
 - Other
 - Out of County
 - Parole Violator
 - Personal Property
 - Probation Violator
 - RR Benefits
 - Real Property
 - Recoverable Aid
 - Refused Potentially Avail Inc
 - Relationship
 - SS Benefits
 - SSI Approved
 - SSN
 - Sponsored Alien
 - Support from Prsn In Home
 - Support from Prsn Outside Home
 - UIB
 - Unearned Income & HH Change
 - Utility Expenses
 - VA Benefits
 - Worker's Comp Benefits

Request: The CONTRACTOR shall migrate the following values in the "Reason" dropdown field when CAPI is selected as a Program Type on the Recovery Account Detail page:
 1) Bounce Check Charge
 2) Collection Fee
 3) Court Fees
 4) Eligible Person/Child Out of Home
 5) Sheriffs Services Fee

Recommendation: 1. Add the following values to the "Reason" drop-down field when CAPI is selected as a program on the Recovery Account Detail Page:
 - Bounce Check Charge
 - Collection Fee
 - Court Fees
 - Eligible Person/Child Out of Home
 - Sheriffs Services Fee

Refer to the design document for details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 9

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	7
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207263] DDID 1667 - Migrate Additional Cause Reasons for Child Care Recovery Accounts

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	9
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

When creating a Recovery Account for a Child Care (CC) program, the following "Reason" values are available:

- Child Care
- Child Care – Child Stopped Attending
- Child Care – Inaccurate Billing
- Child Care – Increase / Change in Income
- Child Care – No County-Approved Activity
- Child Care – Not Eligible to CalWORKS
- Child Care – Not an Eligible Provider
- Child Care – Not in an Approved Activity
- Child Care – Over Billing
- Child Care – Wrong Provider Paid
- Child Care – Wrong Rate Paid

Request:

The CONTRACTOR shall migrate the following values to the "Reason" dropdown field when Child Care is selected as a program type on the Recovery Account Detail page:

- 1) Administrative Error
- 2) Aid Paid Pending - State Hearing
- 3) Bounce Check Charge
- 4) Change in Living Arrangements/Household Composition
- 5) Change in Status (SSI)
- 6) Collection Fee
- 7) Court Fees
- 8) Court Ordered Restitution
- 9) Duplicate Payments Issued
- 10) Eligible Person/Child out of Home
- 11) Other
- 12) Overpayment Transferred In
- 13) Sheriffs Service Fee

Recommendation:

1. Add the following values to the "Reason" drop-down field when Child Care is selected as a program on the Recovery Account Detail Page:

- Administrative Error
- Aid Paid Pending - State Hearing
- Bounce Check Charge
- Change in Living Arrangements/Household Composition
- Change in Status (SSI)
- Collection Fee
- Court Fees
- Court Ordered Restitution
- Duplicate Payments Issued
- Eligible Person/Child out of Home
- Other
- Overpayment Transferred In

- Sheriffs Service Fee

Please refer to the design document for more details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

9

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	7
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207264] DDID 1658 - Add Additional Recovery Account Cause Codes to CalSAWS

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	16
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

When creating a new Recovery Account, the "Cause" indicates the reason that gave rise to the Recovery Account. The "Program Type" will determine which "Cause" values will be available. Currently in the CalSAWS System, the following "Cause" values are available for the following "Program Type":

Cal-Learn (CL)

- Bounce Check Charges
- Cash – Admin Caused
- Cash – Customer Caused
- Cash – Late QR7
- Cash – Late SAR7
- Cash – Potential IPV
- Collection Fee
- Court Filing Fees
- Sheriff Service Fees

Refugee Employment Program (REP)

- Bounce Check Charges
- Collection Fee
- Court Filing Fees
- Sheriff Service Fees
- Welfare to Work – Ancillary
- Welfare to Work – Education
- Welfare to Work – Parking
- Welfare to Work – Transportation
- Welfare to Work – Vehicle Repairs

Welfare to Work (WTW)

- Bounce Check Charges
- Collection Fee
- Court Filing Fees
- Sheriff Service Fees
- Welfare to Work – Ancillary
- Welfare to Work – Education
- Welfare to Work – Parking
- Welfare to Work – Transportation
- Welfare to Work – Vehicle Repairs

Request:

The CONTRACTOR shall add the following values in the "Cause" dropdown field when Cal-Learn, REP or WTW is selected as a Program on the Recovery Account Detail page:

- 1) Admin Caused
- 2) Customer Caused
- 3) Fraud Referral

Recommendation:

1. Add the following values to the Cause drop down menu on the Recovery Account Detail page:
 - Admin Caused
 - Customer Related

- Fraud Referral

Please refer to the design document for more details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

16

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	14
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207275] DDID 221, 222, 223, 296, 297, 868, 1032, 1080, 1081, 1288, 1289, 1290, 1322, 1323, 1590, 1607, 1635 - Migrate the C-IV Project maintained Security Roles

Team Responsible:	Online	Assignee:	Alexia England	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Alexia England	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	690
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

This SCR will migrate the 34 C-IV project-maintained security roles to be used in CalSAWS. These roles are also referred to as "c90 system managed roles."
LRS inherited all 34 roles along with the C-IV Security functionality prior to LRS Go Live in 2014. These roles have evolved over time separately in the two systems and are no longer the same, though they still share the same name.

Request:

This SCR supports the following requirements:
Per DDID 1607, migrate the C-IV project-maintained security roles (system managed roles) and C-IV Consortium maintained security roles (county managed roles) into LRS.

Because a security role is made up of one or more security group(s), migrating the security roles means migrating their group associations too.

Per DDID 1322, update access to the Living Arrangement and Military/Veterans pages through the Employment Services Global and Case Summary local navigation via security controlled by each CONSORTIUM County. These pages will not be included in the system-maintained security roles for employment service workers under the Employment Service Navigation.

Per DDID 1590, update access to the "Grow Class Attendance" button from the Class List Page via security controlled by the counties.

Per DDID 868, hide the "Issuance Method" button for the C-IV counties via security on the Resource Detail Page.

Per DDID 1323, update access to the Customer Reporting List page and Employment Services Global Navigation via security controlled by each CONSORTIUM County. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the 58 Counties.

Per DDID 1032, migrate the C-IV Project security roles to the Select Security Role page.

The below DDID's will be addressed through changes made as part of DDID 1607:

Per DDID 221, 222 and 223, update access to the Institutional Information, Jail Information and Juvenile Information pages via security controlled by each CONSORTIUM County. Do not include the security rights that protect these pages in groups that will be used by the migrating counties.

Per DDID 296, update access to the Assessment Results List page via security controlled by each CONSORTIUM County. The security right of the page will need to be evaluated so that it is not included in the security groups which will be used by the 58 Counties.

Per DDID 297, update access to the Assessment Results Detail page via security controlled by each CONSORTIUM County and do not include the page in the system-maintained security roles.

Per DDID 1080 and 1081, update access to the Barrier List and Detail pages via security controlled by each CONSORTIUM County.

Per DDID 1288, 1289 and 1290, update access to the Job Development Activity Search page, Job Development Detail and Job Development List pages to be controlled by each CONSORTIUM County. The security right of these pages will need to be evaluated so that it is not included in the security groups which will be used by the 58 Counties.

Per DDID 1635, hide the Treasurer and Tax Collector Account Search page through security for the 57 Counties.

Recommendation:

DDID 1607:

- 1) Migrate C-IV Project maintained security roles into LRS secure_role table (roles with county code 90 in secure_role table).
- 2) Migrate their security group associations stored in secure_role_grp table. The two roles that will be excluded are "System Administrator" and "View Only". Their initial security groups' setup is described in Description of Changes section 2.1.2 below.
- 3) Migrate security groups unique to C-IV and unique security rights. Per initial analysis and while migration design is still ongoing, these security groups are deemed necessary to C-IV users after migration. Because LRS code does not have any reference to C-IV only groups and rights, migrating them will not impact LRS functionality. Should these groups get assigned to LRS users, there will be no impact until the C-IV functionality is migrated.

The following DDID's will also be addressed through changes made as part of DDID 1607: 221, 222, 223, 296, 297, 1080, 1081, 1288, 1289, 1290, 1635

DDID 1322:

- 1) Create new security rights and groups to protect the Living Arrangement pages and Military/Veterans pages under Employment Services > Case Summary.
- 2) Update the personalizeOnRight tags in these pages to use the new security pages when accessed through the Employment Services – Case Summary task navigation flow.
- 3) Add all new security rights to c90 System Administrator security roles.

DDID 1590:

- 1) Protect the "GROW Class Attendance" button on the Class List page with existing "GROWClassAttendanceReport" security right with a personalizeOnRightTag around the button.
- 2) Add the "GROW Class Attendance Report" security group to LRS users who have access to the Class List page and who do not have either "GROW Class Attendance Report" or "Collaborator" security group so they will continue to see the button on the page.

DDID 868:

- 1) Protect the "Issuance Method" button on the Resource Detail with a new security right and group.
- 2) Assign the new security group to LRS users who have already access to the page, so they will continue to see the "Issuance Method" button.

Add the new security group to c90 "System Administrator" security roles and to c90 "View Only" role.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

690

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	336
Performance :	0	Reports :	0	Security :	0
System Test Support :	216	Tech Arch :	88	Tech Ops :	0

Training :

0



[CA-207277] DDID 398, DDID 404, DDID 1605, DDID 1607 - Add Multi-County Login Support

Team Responsible:	Online	Assignee:	Alexia England	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Alexia England	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	932
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Current login functionality supports Los Angeles County logins.

The System supports two types of users, internal and external. Both types of users have an Oracle Internet Directory (OID) account. Internal users have an Active Directory id (AD) and an OID account. Their OID login account matches their AD id. The password resides in AD. External users only have an OID account and their password resides in OID. Their login authorization is done in OID.

Request:

Per DDID 1605, add multi-county login functionality to support users from the migration counties.

Per DDID 1607 (#2), migrate the C90 and C92 Login capability. The C90 and C92 account creation will continue to be created by the CONSORTIUM. The C92 County Access will continue to be controlled by the respective county administrators.

Per DDID 404, migrate the "Reset Password" button on the Security Assignment page when the Staff Type is set to Internal on the Staff Detail page for any of the counties that choose not to utilize the Active Directory option. Resetting a password, shall generate and send a Reset Password email to the staff for whom the password is being reset.

Per revised DDID 398, the CONTRACTOR shall remove the "Staff Type" field from the Staff Detail page.

Recommendation:

1. Add multi-county login functionality for users from the migrating counties, c90 and c92 users.
2. Set a new Login Authorization option in CT15 so counties can choose between AD or OID clearance for their county users. Set all migrating counties with the OID option in R1. Set Los Angeles County with the AD option.
3. For users from the migrating counties with OID Clearance and for c92 users, the login format will end in @CXX where CXX represents the County Code. The login format for c90 users will be their Active Directory Id.
4. Display the "County" dropdown on the CalSAWS Homepage for c90, c92 and Regional Call Center users to select the county they are working with.
5. Update Application Development staff from County Code 19 to 90 in staff table so they will now see the "County" drop-down on the Homepage.
6. Update the Staff Detail page to support the creation and maintenance of users from counties other than Los Angeles County.
7. Update the Security Assignment page to be the page to add users in OID and to search for the Active Directory Id for all counties going forward.
8. Update the Oversight Agency Staff pages to support the creation and maintenance of c92 users.

See the attached design document for a detailed description of these changes.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

932

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	474
Performance :	0	Reports :	0	Security :	50
System Test Support :	173	Tech Arch :	105	Tech Ops :	0
Training :	0				



[CA-207278] DDID 1602 - Relabel the "IHSS" checkbox to "CMIPS" in the Program Section of the Flag Detail Page.

Team Responsible:	Online	Assignee:	Michael Gonzalez	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Araceli Gallardo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Flag Detail page lets the User add Programs that the Flag is associated to. The list of programs includes the In Home Supportive Services (IHSS) checkbox to choose from.
Request: Per DDID 1602, relabel the "IHSS" checkbox to "IHSS/CMIPS II" in the Program Section of the Flag Detail page.
Recommendation: Under the Program(s) section of the Flag Detail page update the field from In Home Supportive Services (IHSS) to IHSS/CMIPS II.
 See design document for additional details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: **19**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207282] DDID 1585 - Add the Comments box to the Approved for County Use List

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Tan Do	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Approved for County Use List page allows an authorized user to change Approval for a Resource to either Yes or No. There is a Comments box that is required with the user sets the Approved dropdown to No.

Request:

Per DDID 1585, update the Approved for County Use List page to display the "Comments" text box regardless of selection of Yes or No in the "Approved for County Use" dropdown field. The Comments text box will be updated to be a non-mandatory field.

Recommendation:

- 1) Update the Comments text box to display on the page at all times regardless of the option selected in the Approved field.
- 2) Update the Comment text box to no longer be a required field.

See design document for additional details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

19

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207284] DDID 1577 - Hide the 'Issuance Method' button for the C-IV counties via security on the Money Management Resource Detail page.

Team Responsible:	Online	Assignee:	Yudhi Tanuwidjaja	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Money Management Resource Detail page contains the Issuance Method button, which links to the Issuance Method Detail page.
Request: Per DDID 1577, update access to the Issuance Method button via security, so the button is not visible to counties other than Los Angeles by default.
Recommendation: Update the Money Management Resource Detail page so the Issuance Method buttons are only visible to those users with the specified security right/group.
 See the attached design document for a detailed description of this change.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement
Operational Impact Estimate: **29**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207294] DDID 1543 - Update Type dropdown in the Quality Review Type Section on the Position Detail page

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	17
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Tan Do	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Type dropdown in the Quality Review Type Section on the Position Detail page has values that are used to match the position for automated batch assignment via the QA/QC batch.

Request:

Update the Type dropdown in the Quality Review Type Section on the Position Detail page as follows:

- Relabel IEVS - Fleeing Felon to IEVS - FF
- Relabel IEVS - New Hire to IEVS - NHR
- Relabel IEVS - California Youth Match to IEVS - CYA
- Relabel IEVS - ECS to IEVS - IFDS
- Relabel IEVS - Jail Match to IEVS - NPM
- Add IEVS-PVS
- Add IEVS-IFDS Medical Only

Recommendation:

Relabel and add the values as described above to CATGRY_ID 94.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 17

Automated Test :	0	Batch/Interfaces :	13	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207307] DDID 1494, 1503, 1539 - Relabel "Disposition Date" to "Review Date" on the IEVS Abstract pages

Team Responsible:	Batch/Interfaces	Assignee:	Chris Carandang	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	23
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Paul Robertson	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, starting at the IEVS Abstract Search page, a user can search for an IEVS Abstract by selecting a type from the Abstract Type dropdown. When a user selects one of the returned cases, they can view the Disposition Date in the Associated Disposition subsection. This value is the system date that a disposition was saved.

Request:

The Contractor shall relabel the "Disposition Date" to "Review Date" and populate the appropriate review date on the following pages:

- IEVS New Hire Abstract page
- IEVS Prisoner Match Abstract (DDID 1503)
- IEVS Integrated Fraud Detection System Abstract (DDID 1539)
- CYA Abstract
- FF Abstract
- IFDS – Medical Only Abstract
- PVS Abstract

Recommendation:

Change the displayed label "Disposition Date" to read "Review Date" for all Abstract types, under the subsection Associated Dispositions.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **23**

Automated Test :	0	Batch/Interfaces :	17	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	6	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207322] DDID 1428 - Update Program dropdown values on Create QA/QC Batch

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Tan Do	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Program dropdown on the current Create QA/QC Batch page contains values for "NACF", "PACF" and "In Home Supportive Services (IHSS)". When CalFresh is picked as the program the Expedited Services dropdown will display.

Request: The request is to update the values as follows:

 Remove the "NACF" value from the "Program" field
 Remove the "PACF" value from the "Program" field
 Relabel the value "Expedited Services" to "Expedited Service" on the program dropdown field
 Relabel the value "In Home Supportive Services (IHSS)" to "IHSS/CMIPS II" on the program dropdown field

Recommendation: Create a new reference table for CATGRY_ID 18 to update the values as described above.

 Relabel the conditional dropdown "Expedited Services" to "Expedited Service"

 Refer to the design document for further details.

Outreach

Description:
Migration Impact
Description:
Migration Impact
Analysis:
Alternative Procedure N/A - CalSAWS DD&I Requirement

Description:
Operational Impact:
Estimate: 29

Automated Test :	0	Batch/Interfaces :	21	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207323] DDID 1398, 1408, 1425, 1519 - Update Audit Type values for QA/QC

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	16
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Tan Do	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design:

The Audit Type dropdown is available on the following pages:
 Create QA/QC Batch
 Quality Review Search
 Quality Review Detail
 Quality Assurance Random Sample Search
 All pages contain values for "Approved" and "General Relief".

Request:

The request is to update the values as follows:
 "Approved" to "Approved/Continuing"
 "General Relief" to "General Assistance/General Relief"

Recommendation:

Modify the appropriate code table to update the values as needed. Modify the values "Approved" to "Approved/Continuing", and "General Relief" to "General Assistance/General Relief" using the CATGRY_ID 396. Include begin date and end date as appropriate.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **16**

Automated Test :	0	Batch/Interfaces :	11	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207327] DDID 1406 - Update QA/QC Batch page to return county specific data

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Tan Do	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The QA/QC Batch page is used to view all the currently available jobs that have been created for QA/QC. The page allows the user to add a new job or schedule, edit or delete an existing one.
Request: Update the QA/QC Batch page to only display the batch names that apply to the County.
Recommendation: Modify the query used on the page to filter results based on County.

Refer to the design document for further details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact: N/A - CalSAWS DD&I Requirement

Estimate: 19

Automated Test :	0	Batch/Interfaces :	15	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207330] DDID 1393 - Migrate Value "In Review" to Workload Status

Team Responsible:	Batch/Interfaces	Assignee:	Naresh Gandra	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Paul Robertson	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The IEVS Assignment page currently lacks the option "In Review" in the Workload Status drop down. As a result, cases cannot be filtered on by this status.

Request:

Add the status "In Review" to the Workload Status drop down.

Recommendation:

Add the value "In Review" to the Workload Status drop down on the IEVS Assignment page.

Create/Modify a query to return records with the desired value.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 29

Automated Test :	0	Batch/Interfaces :	21	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207333] DDID 1387 - Make Voucher a Non-Mandatory Field on Service Arrangement Detail Page

Team Responsible:	Fiscal	Assignee:	John Besa	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	55
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Service Arrangement Detail page allow Workers to arrange supportive services to Customers with a Need. The current supportive services that can be requested are Valuables and Payment Requests
Request: The CONTRACTOR shall migrate the "Voucher" field as a non-mandatory field on the Service Arrangement Detail page and default the value to "No".
Recommendation: 1. Add "Voucher" as a non-mandatory field on the "Service Arrangement Detail" page with the default value of "No" into the new system.
 Please refer to the design document for more details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement
Operational Impact Estimate: 55

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	43
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	12	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207340] DDID 1367 - Update Program Dropdown Field on Cash Aid Time Limit Month Detail Page

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	75
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Cash Aid Time Limit Month Detail page allows workers to manually add or edit an existing Time Limit Month for an individual. When adding or modifying a Time Limit Month, the "Program" dropdown field becomes a required field when selecting "Manual" or "Courtesy" as the "Add Reason". The possible values under "Program" are:

1. CalWORKs
2. Diversion
3. Homeless – Perm
4. Homeless – Temp
5. RCA
6. REP
7. Welfare to Work

Request:

The CONTRACTOR shall update "WTW" to "Retention Services" on the Program dropdown field on the Cash Aid Time Limit Month Detail page.

Recommendation:

1. CTRC to add new Time Limits Program code Category
2. Update cash aid time limit month detail page to retrieve the Program values from the new category mentioned above.
3. Update page mappings for cash aid time limit month detail page.

Please refer to the design document for more details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	58
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	17	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-207345] DDID 1347 - Update to IEVS Review Disposition page**

Team Responsible:	Batch/Interfaces	Assignee:	David King	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: In the current LRS system starting at the IEVS Disposition Search page the user can search for a disposition associated to a Case or Reviewer. When the user adds a disposition to the case they are navigated to the IEVS Review Disposition page and can see the disposition date is blank. This value is updated with the system date when the disposition is saved.

Request: The Contractor shall relabel the "Disposition Date" to "Review Date" on the IEVS Review Disposition page and populate the appropriate review date.

Recommendation: Change the displayed label "Disposition Date" to read "Review Date" on the IEVS Review Disposition page.

Refer to the design document for further details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:	19				
Automated Test :	0	Batch/Interfaces :	15	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-207346] DDID 1346 - Updates to IEVS Review Disposition page**

Team Responsible:	Batch/Interfaces	Assignee:	David King	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Joel M. Acevedo	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The IEVS Review Case Disposition Detail page is only available in LRS. In the current LRS Release 19.03 the option "In Review" is not available for the Disposition Status. The fields Disposition Closure Code, Impact to AU and Discrepancy become mandatory with adding a disposition and changing the disposition status.

Request:

- 1) Migrate the dropdown value of "In Review" to the "Disposition Status" field
- 2) Update the "Disposition Closure Code" field to be non-mandatory
- 3) Update the "Impact to AU" field to be non-mandatory
- 4) Update the "Discrepancy" field to be non-mandatory
- 5) Relabel "Disposition Date" to "Review Date" in the Associated Disposition section

Recommendation:

Add "In Review" to the dropdown options for Disposition Status on the IEVS Review Case Disposition Detail page.
 Remove mandatory field markers and validation for Disposition Closure Code, Impact to AU and Discrepancy.
 Relabel "Disposition Date" to "Review Date" in the Associated Disposition section
 Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **29**

Automated Test :	0	Batch/Interfaces :	21	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207365] DDID 1234 - Add Non-Compliance of Failure to Provide Vendor Information

Team Responsible:	Client Correspondence	Assignee:	Raj Devidi	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	107
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:
Expedite Approval:
Current Design: In LRS, the Non-Compliance Type of 'Failure to Provide' and the Non-Compliance Reason of 'Vendor Information' is not available to be selected as a Non-Compliance for a Cash Program.

Request: The Non-Compliance Type of 'Failure to Provide' and the Non-Compliance Reason of 'Vendor Information' will be available to be selected as a Non-Compliance for a Cash Program. In addition, Vendor Types will be added when the Vendor Information Reason is selected.

Recommendation: The Failure to Provide Vendor Information Reason fragment will generate on the NOA whenever the EDBC results in a program denial or discontinuance with a Status Reason of FTP Vendor Information.

The Non-Compliance Type of 'Failure to Provide' and the Non-Compliance Reason of 'Vendor Information' will be added to the Eligibility Non-Compliance Detail page.

Generate the Failure to Provide Vendor Information Reason fragment when EDBC results in a program denial or discontinuance with a Status Reason of FTP Vendor Information.

When the Non-Compliance record includes vendor type(s) (CT1811), the vendor type(s) will be listed in the fragment. If no vendor type(s) is selected, a generic fragment will be used.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

107

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	56	DBA :	0
Design :	0	Eligibility :	6	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	24	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207369] DDID 1191 - Update to the Sponsorship Detail page to include the "Did the sponsor sign an I-864?" question.

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Tyler Vaisau	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Sponsorship Detail page does not currently capture information about the I-864 form.

Request:

Per DDID 1191, add the following question to the Sponsorship Detail page: "Did the sponsor sign an I-864?"

Recommendation:

- 1) Update to the Sponsorship Detail page to include the "Did the sponsor sign an I-864?" question. Note this is a N/Y field.
- 2) Update Page Mapping

Refer to the attached design document for additional details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 29

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207370] DDID 1190 - Add the Child Support Participant Information Section to the Support Questionnaire Page

Team Responsible:	Online	Assignee:	Rasasvi Matukumilli	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	46
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Support Questionnaire page captures and displays information about the parents and caregivers of children with absent parents.
Request: Per DDID 1190, add the Child Support Participant Section to the Support Questionnaire page to display the customer's information received from the California Child Support Automation System (CCSAS) interface, also referred to as "IV-D".
Recommendation:

1. Add the Child Support Participant Section to the Support Questionnaire page.
2. Add page mapping for the new fields on the Support Questionnaire page.

See the attached design document for a detailed description of these changes.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement
Operational Impact:
Estimate: **46**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	36
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207371] DDID 1182 - Rename the Expiration Date Field on the Degrees Licenses List Page

Team Responsible:	Online	Assignee:	Michael Gonzalez	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Degrees Licenses List page displays a listing of Degrees Licenses records for the current case. Among the information displayed on the page is the Expiration Date field.

Request:

Per DDID 1182, relabel the "Expiration Date" column to "Termination Date" to support the 58-county solution. This change also aligns this page with the field on Degrees Licenses Detail page.

Recommendation:

1. Relabel the "Expiration Date" field on the Degrees Licenses List page to "Termination Date"
2. Update the page's page mapping to reflect this change.

See the attached design document for a detailed description of these changes.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **29**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207377] DDID 1089 - Rename the Date Reported to GSW Field on the Cal-Learn Progress Detail page

Team Responsible:	Online	Assignee:	Michael Gonzalez	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Cal-Learn Progress Detail page captures and displays the fields used to record the customer's Cal-Learn progress. Among the information on the page is the Date Reported to GSW field.

Request:

Per DDID 1089, rename the Date Reported to GSW field to Date Reported to Cal-Learn County Worker to support the 58-county solution.

Recommendation:

1. Rename the Date Reported to GSW field on the Cal-Learn Progress Detail, Cal-Learn Non-Compliance Cause Determination Detail, and Disability Evaluation Result Detail pages to Date Reported to Cal-Learn County Worker.
2. Update the dropdown fields on the Cal-Learn Non-compliance Cause Determination page.

See the attached design document for a detailed description of these changes.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 29

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207408] DDID 1011 - Rename the Values of the Worker Level Field on the Position Detail Page

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Araceli Gallardo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Worker Level field of the Position Detail page contains values representing where the Position exists in the office hierarchy.

Request:

Per DDID 1011, rename some of the values of this field to support a 58-county solution.

Recommendation:

1. Rename some of the values of the Worker Level field on the Position Detail page to support a 58-county solution.
 - a. Update the ordering of the values in this field

See the attached design document for a detailed description of these changes.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **29**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207417] DDID 938 - Update the System name on the "Pers" column on the On "ICT Detail" Page to the name of the new system.

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	35
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Paul Robertson	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

ICTs (Inter County Transfers) transfer the person's case information from one County to another. The ICT Detail displays that information. The ICT Detail has a section called All People Associated with the ICT. This section has a column name labeled "LRS Pers". This column identifies if the person on the ICT is known to the system.

Request:

Relabel "LRS Pers" to "Known to System" on the ICT Detail page.

Recommendation:

- 1) Update the column name in the All People Associated with the ICT from LRS Pers to Known to System.
- 2) Update the Page Mapping to reference the new column name.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **35**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	25
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207418] DDID 937 - Update the Phonetic Search Results check box to be defaulted to checked on the Person Search page.

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Araceli Gallardo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Person Search allows the User to search for people that are known to the system. There is a checkbox at the end of the form to search based on Include Phonetic Search Results.

Request:

The checkbox for the Include Phonetic Search Results is not checked by default and the User is required to check it each time they do a search.

Recommendation:

Update the Phonetic Search Results check box to be defaulted to checked on the Person Search page.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **19**

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207424] DDID 707 - CW 10 Wording Update

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Brian Furlong [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	12
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:
Expedite Approval:
Current Design: CW 10 lists General Relief as a program label.
Request: Relabel General Relief to GA/GR.
Recommendation: General Relief label will be changed to GA/GR for English and Spanish versions of the CW 10. Update the word "hacimos" to "hicimos" on the Spanish form.
Refer to design document for further details.

Outreach Description: N/A
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: 12

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	10	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207426] DDID 702 - Migrate Form NA 840 A

Team Responsible:	Client Correspondence	Assignee:	Harish Katragadda	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Brian Furlong [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	58
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Lien Phan	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	CA-209369

Non-Committee

Review:
Expedite Approval:
Current Design: NA 840A – Determination of Good Cause/No Good Cause (10/2003) – is used to notify Customers of the result of their Welfare-to-Work non-compliance sanction.

LRS has each of the three sections of the NA 840A in its own template and triggers the relevant template as follows:
 1) NA 840A-1 – Triggered when a Worker enters a Status of Non-Compl with a Status Reason of Not Signing the WtW Plan on the WTW Status List page.
 2) NA 840A-2 – Triggered when a worker enters a Status of Non-Compl with a Status Reason of In-Conciliation on the WTW Status List page.
 3) NA 840A-3 – Not triggered and not available in LRS Template Repository.

Request: Migrate form NA 840 A (10/03)-Determination of Good Cause/No Good Cause and add the functionality of dynamically populating the form.

Recommendation:

- 1) Remove the LRS NA 840A templates from CalSAWS.
- 2) Add the C-IV NA 840A to CalSAWS.
- 3) Update the population logic of NA 840A to work with the C-IV template.
- 4) Update the generation logic of NA 840A from the WtW Status List page.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

58

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	45	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	13	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207428] DDID 680 - Hold Correspondence for Minor Consent Cases

Team Responsible:	Client Correspondence	Assignee:	Samuel Fitzsimmons	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Brian Furlong [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	66
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Los Angeles County holds Client Correspondence (forms/NOAs) for pickup at a county office when the forms/NOAs are flagged for Central Print on cases with a Minor Consent Medi-Cal program.

Request:

Hold forms/NOAs for pickup at county offices for the 57 Migration Counties when the forms/NOAs are flagged for Central Print on cases with a Minor Consent Medi-Cal program.

Recommendation:

Update the batch bundling process to update the forms/NOAs being sent to cases with an Active Minor Consent Medi-Cal program to 'Hold For Pickup' status for the 57 Migration Counties.

Refer to design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

66

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	50	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	16	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207429] DDID 654 - Update the section label from "My Assignments" to "My New Assignments" on the Home Page.

Team Responsible:	Online	Assignee:	Michael Gonzalez	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Araceli Gallardo	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The home page displays important sections with links for the Workers to quickly access them. This includes New Assignments that have been assigned to that worker.
Request: Relabel "My Assignments" to "My New Assignments" on the Home page.
Recommendation: Update the section label from "My Assignments" to "My New Assignments" on the Home Page.
Refer to the design document for further details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:	19				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207430] DDID 653 - Add the name of the CalSAWS County of the logged in user under the application logo

Team Responsible:	Online	Assignee:	Rasavi Matukumilli	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Araceli Gallardo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The CalSAWS Home Page does not currently display the county of the logged in User under the application logo.
Request: Migrate the functionality that displays the name of the CalSAWS County of the logged in User under the application logo.
Recommendation: Add the name of the CalSAWS County of the logged in user under the application logo.
Refer to the design document for further details.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate:	39				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	30
Performance :	0	Reports :	0	Security :	0
System Test Support :	9	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207431] DDID 647 - Update the YBN label on the Document List Page

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Document List page has a column that identifies when a document has been viewed in the YBN Self-Service Portal site.
Request: Update the "Viewed Via YBN" column in the Search Results Summary section of the "Document List" page to "Viewed Via Self-Service Portal".
Recommendation: Update the Document List page as follows:
 1) Update the column from Viewed Via YBN to Viewed Via Self-Service Portal.
 2) Update Page Mapping to use the new column name Viewed Via Self-Service Portal.
 Refer to the design document for further details.

Outreach

Description:
Migration Impact
Description:
Migration Impact
Analysis:
Alternative
Procedure
Description:
Operational Impact:
Estimate: **29**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-207436] DDID 582 - Updates to the IEVS Abstracts Search page**

Team Responsible:	Batch/Interfaces	Assignee:	David King	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Paul Robertson	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The IEVS Abstract search page allows the user to filter and find records based on available criteria. The Workload Status dropdown currently has Assigned, Backlog, Completed and Unassigned as options. These values are not saved with records in the database, but instead use logic to determine which records to display when returning search results. For example:

Assigned: When the abstract is assigned to the worker, the search page will display the status as Assigned.

Backlog: Same criteria as 'Assigned' but the assignment is 45 days old (90 days for IFDS abstracts).

Completed: After the user dispositions the abstract, it will be considered Completed.

Unassigned: No worker assigned and no associated disposition.

Request: Migrate the value of "In Review" in the "Workload Status" dropdown.

Update the existing DPA 482 report to account for the "In Review" status in Part B of the report

Update the automated batch job that sets the "Backlog" status when the user does not complete the IEVS disposition within 45 days to not include "In Review" statuses

Recommendation: Add "In Review" to the Workload Status dropdown using CATGRY_ID 1814 and the appropriate reference table.

Modify the search query to return records based on "In Review" value stored in the database.

Refer to the design document for more details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 29

Automated Test :	0	Batch/Interfaces :	21	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-207439] DDID 557 - Migrate Value to IEVS Abstract Type Field**

Team Responsible:	Online	Assignee:	Justin Concepcion	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	55
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently the "All-Except ECM" value is available for selection via the "IEVS Abstract Type" field only in the C-IV system. Selecting this value in C-IV will return a subset of records that contain all abstract types except the records of the type Earnings Clearance (Medical).

The "All-Except ECM" value does not exist in CalSAWS. Additionally, the type "Earnings Clearance (Medical)" in C-IV is referred to as "IFDS – Medical Only" in CalSAWS.

Request:

Add the value "All-Except IFDS Medical Only" to the IEVS Abstract Type dropdown.

Recommendation:

Add the value "All-Except IFDS Medical Only" to the IEVS Abstract Type dropdown on the IEVS Abstracts Search page in CalSAWS.

Create a query to return records for all available abstract types except "IFDS – Medical Only". This query should also include any other search criteria chosen on the page. criteria chosen on the page.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **55**

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	43
Performance :	0	Reports :	0	Security :	0
System Test Support :	12	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207445] DDID 469 - M16-120B Wording Update

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Brian Furlong [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	7
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval:

Current Design:

M16-120B includes a rules section. This section has language which is not consistent with other CalSAWS notices.

Request:

Update the language in the rules section to be consistent with other CalSAWS notices.

Recommendation:

Language in the rules section of the M16-120B will be updated to be consistent with other CalSAWS notices. Update from LRS -EAS: 16.120 to MPP Section: 16.120

Outreach

Description:

N/A

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

7

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	5	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207446] DDID 466 - M16-120A Wording Update

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Brian Furlong [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	7
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval:

Current Design:

M16-120A includes a rules section. This section has language which is not consistent with other CalSAWS notices.

Request:

Update the language in the rules section to be consistent with other CalSAWS notices.

Recommendation:

Language in the rules section of the M16-120A will be updated to be consistent with other CalSAWS notices. Update from EAS: 16.120 to MPP Section: 16.120

Refer to the design document for further details.

Outreach

N/A

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

7

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	5	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207447] DDID 463 - Remove TEMP 2215

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Brian Furlong [X]	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	8
Reporter:	Lynnel Silva	Regulation Reference:	ACL 13-75	Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:
Expedite Approval:
Current Design: TEMP 2215 - Electronic Benefit Transfer (EBT) Important Information – is available in the CalSAWS Template Repository.
Request: Remove TEMP 2215 from CalSAWS.
Recommendation: End-date TEMP 2215. This form is only available in English.

Refer to design document for further details.

Outreach Description: N/A

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact Estimate: 8

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	6	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207448] DDID 461 - Migrate Form NA 840

Team Responsible:	Client Correspondence	Assignee:	Harish Katragadda	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Brian Furlong [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Lien Phan	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

LRS sends an NA 840 – Notice of Action – Welfare to Work Plan – when client fails or refuses to cooperate with the WTW/REP requirements for the first time and is a mandatory participant and to schedule a good cause determination interview appointment.

1. Did not sign WTW plan
2. Did not participate in activity
3. Did not make adequate progress
4. Did not accept a job
5. Quit a job
6. Did not keep same earnings
7. Post WTW 24 MTC Fed Standards Not Met - Participation
8. Post WTW 24 MTC Fed Standards Not Met – Progress
9. Post WTW 24 MTC Failed to Sign Subsequent Fed Plan
10. Failed to sign post 24 MTC Fed Plan.

Request:

Migrate form NA 840 (03/14)- Sanction / Removal from Aid of Participant Notice and add the functionality of populating the form fields based on the Status Reason used to trigger the form.

Recommendation:

- 1) Add the C-IV NA 840 to CalSAWS.
- 2) Update the population logic of NA 840 to work with the C-IV template.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

104

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	81	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	23	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207449] DDID 458 - Remove AR 2 CR

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Brian Furlong [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	8
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Binh Tran	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

LRS has AR 2 CR (7/15) CR – Reporting Changes for CalWORKs and CalFresh – available in English and Spanish in Template Repository.

Request:

The CONTRACTOR shall remove form AR 2 CR (7/15) CR-Reporting Changes for CalWORKs and CalFresh.

Recommendation:

Remove the AR 2 CR from LRS Template Repository. Both English and Spanish versions will no longer be available after this change.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

8

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	6	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207450] DDID 456 - CW 2208 Wording Update

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Jamie Ng	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	12
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

CW 2208 includes a chart. This chart has language which is not consistent with the State form.

Request:

Update the CW 2208 (2/13)-Your Welfare-To-Work 24-Month Time Clock with the following updates:

1. Add "Required # of Core Hours" in the table for "During 24-Month Clock" and "After the 24-Month Clock"

Recommendation:

Language in the chart section of the CW 2208 will be updated to be consistent with the State form.

Refer to design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

12

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	10	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-207462] DDID 386 - Updates to WINS Aid Code Descriptions**

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	13
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: Work Incentive Nutritional Supplement (WINS) was introduced at part of All County Letter (ACL) 13-71 to provide an additional \$10 food benefit to Non-Assistance CalFresh (NACF) households to meet the eligibility work requirements. CalFresh (CF) households that meet the WINS eligibility are assigned one of the following WINS Aid Code:

- R4 – WINS
- R5 – WINS
- R6 – WINS
- R7 – WINS
- R8 – WINS
- R9 - WINS

Request: The CONTRACTOR shall update the short description for aid codes R4, R5, R6, R7, R8 and R9 as follows:

- 1) R4 WINS to R4-WINS Non-Two Parent
- 2) R5 WINS to R5-Two-Parent
- 3) R6 WINS to R6-CFAP
- 4) R7 WINS to R7-Non-Two Parent TCF
- 5) R8 WINS to R8-Two-Parent TCF
- 6) R9 WINS to R9-TCFAP

Recommendation: Update the short description for R4 through R9 aid code drop down values on "Fiscal History" page as follows:

- R4: WINS Non-Two Parent
- R5: WINS Two-Parent
- R6: WINS CFAP
- R7: WINS Non-Two Parent TCF
- R8: WINS Two-Parent TCF
- R9: WINS TCFAP

Please refer to the design document for more details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 13

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	11

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-207465] DDID 360 - Updates to Payment Request Search Page**

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	9
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Payment Request Search page is used to search for Supportive Services Payment Requests that have been created. Workers can choose to search a Payment Request by the Case, Status, Invoice Number, Service Arrangement, Voucher Number, Payee, and Payment Request Number. When searching Payment Request by Status, "Pending Deputy Approval" and "Pending Deputy Approval (L2)" are two of the possible values under "Status".

Request:

The CONTRACTOR shall update the Payment Request Search page as follows:

- 1) Relabel Pending Deputy Approval to Awaiting Approval (L2) in the "Status" field when the Search By field is "Status"
- 2) Relabel Pending Deputy Approval (L2) to Awaiting Approval (L3) in the "Status" field when the Search By field is "Status"

Recommendation:

1. Rename the following "Status" drop down values when "Search By" field is "Status" on "Payment Request Search" page in the new system:
 - From "Pending Deputy Approval" to "Awaiting Approval (L2)"
 - From "Pending Deputy Approval (L2)" to "Awaiting Approval (L3)"

Please refer to the design document for more details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 9

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	7
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207474] DDID 284 - Add the Display Workload and Status Effective Date Filters to the Employment Services Workload Inventory Page

Team Responsible:	Online	Assignee:	Justin Concepcion	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	164
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Employment Services Workload Inventory page displays the Employment Services workload for a single Worker. The user can specify whose workload to view by clicking the Select button in the result filters section at the top of the page.

Request:

Per DDID 284, add the Display Workload and Status Effective Date fields to the result filters section of the top of the page.

Recommendation:

1. Add the Display Workload field to the result filters section of the page. Update the Search Results Summary section to display only those programs that were assigned to the specified worker on the date entered in this field.
2. Add the Status Effective Date field to the result filters section of the page. Update the Search Results Summary section to display the program information on the effective date entered in this field.
3. Make cosmetic updates to improve the overall appearance of the page.
4. Add page mapping for the Display Workload and Status Effective Date fields.

See the attached design document for a detailed description of these changes.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

164

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	126
Performance :	0	Reports :	0	Security :	0
System Test Support :	38	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207475] DDID 275 - Update the Document List page to Distributed Documents Search

- Resolved: 09/30/2019 12:24 PM

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	35
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Document List page is used for searching for case and resource documents. It is not a list page but a search page. The page and Local Navigation in the system are called Document List.

Request: Relabel " the "Document List" page to "Distributed Documents Search", the local navigation to Distributed Documents and the Task Navigation to Distributed Documents Search.

Recommendation:

- 1) Relabel " the "Document List" page to "Distributed Documents Search", the local navigation to "Distributed Documents" and the Task Navigation to "Distributed Documents Search".
- 2) Update the Page Mapping to use the new page title.

Refer to the design document for further details.

Outreach Description: N/A

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **35**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	25
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207477] DDID 257 - Relabel the Mail button to Generate Form on the Verification List page

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Verification List page contains all of the verifications that are associated with the Case. The Mail button opens a new window with the Document Parameters page.

Request:

Per DDID 257, the request is to relabel the "Mail" button to "Generate Form" on the Verification List page.

Recommendation:

Update the button that is labeled Mail on the Verification List page to Generate Form.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 19

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207478] DDID 242 - Add the Encumbrance Source Field to the Property History Detail Page

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	35
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Property History Detail page is used to track the status history of a customer's personal property. When the Property Category field has the value Motor Vehicle, this page displays the Encumbrance text input field, among others.

Request:

In the C-IV System, the Property History Detail page also contains the Encumbrance Source select input field when the Property Category field has the value Motor Vehicle.

Recommendation:

1. Add the Encumbrance Source field to the Property History Detail page to display when the Property Type field has the value Motor Vehicle.
 - a. Add page mapping for the Encumbrance Source field.

See the attached design document for a detailed description of this change.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 35

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	27
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207479] DDID 240: Add Mobile Home to Motor Vehicle Property

Team Responsible:	Online	Assignee:	Justin Concepcion	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	40
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

In LRS, 'Mobile Home' is available to be selected as a Real Property Type. In C-IV, 'Mobile Home' is available to be selected as a Real Property Type and as a Motor Vehicle Type.

Request:

In CalSAWS, 'Mobile Home' will be available to be selected as a Motor Vehicle Type.

Recommendation:

The property of 'Mobile Home' will be added to the Motor Vehicle Type dropdown on the Motor Vehicle Detail page.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	10	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	9	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207483] DDID 214 - Relabel "Champus Benefits" to "TRICARE" on the Military/Veterans Detail page

- Resolved: 09/30/2019 01:10 PM

Team Responsible:	Online	Assignee:	Rasasvi Matukumilli	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	35
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Military/Veterans Detail page displays a field named Champus Benefits.

Request:

Update the Champus label on the "VA Contract" section of the Military/Veterans Detail page to TRICARE.

Recommendation:

- 1) Update the Champus label on the "VA Contract" section of the Military/Veterans Detail page to TRICARE.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 35

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	25
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207484] DDID 186 - Update the "Hours/Week" field on School Attendance Detail

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	23
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Frederick Gains	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Hours/Week field is a mandatory field on the School Attendance Detail page.

Request:

Update the "Hours/Week" field on the School Attendance Detail page to be a non-mandatory field.

Recommendation:

- 1) Update the "Hours/Week" field on the School Attendance Detail page to be a non-mandatory field.
- 2) In the absence of a value entered by the user, the "Hours/Week" field on the School Attendance Detail page will save a zero value.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 23

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	18
Performance :	0	Reports :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207486] DDID 139 - Update the language dropdown on Individual Demographics

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Araceli Gallardo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The language dropdown on Individual Demographics for Spoken Language and Written Language default to English and then sort alphabetically.

Request:

Update the language dropdown on Individual Demographics to re-order the languages. The languages in the dropdown field should be English, Spanish and then be in alpha order.

Recommendation:

Update the Individual Demographics Detail page as follows:

- 1) Sort the order of the "Spoken Language" dropdown field to sort by English, Spanish and then alpha order for the remaining languages.
- 2) Sort the order of the "Written Language" dropdown field to sort by English, Spanish and then alpha order for the remaining languages.

Note: This estimate is related to the codes table updates that are part of CA-207486 DDID 116.

See design document for additional information.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 19

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207487] DDID 116: Update the language dropdown on New Programs Detail

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	29
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Araceli Gallardo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The language dropdown on New Program Detail defaults to English.

Request: Update the language dropdown on New Program Detail to not default to English, and the order of the languages in the drop-down field to be English, Spanish and then be in alpha order.

Recommendation: Update the New Programs Detail page as follows:
 1) Display the Language dropdown to "English" first, "Spanish" second, and the remaining values in alphabetical order.
 2) Update the language dropdown to not default to any value

Refer to the design document for further details.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **29**

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	21
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207495] DDID 65- Add the dropdown for intake or re-evaluate on the Non Financial and Financial Root Questions List

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	58
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Araceli Gallardo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Non-Financial Root Questions List and the Financial Root Questions List contain a View option for Required, Answered and All.

Request: Migrate the View dropdown list that indicates if it's Intake or Re-evaluate on the Non Financial and Financial Root Questions List page.

Recommendation:

1. Add a dropdown next to the View button for Intake and Re-Evaluate on the Non-Financial and Financial Root Questions List page. The dropdowns will work together and the results will update when clicking the View button.
2. Update the Non-Financial and Financial Root Question List pages to display either the CF 37 or SAWS 2 PLUS questions.
 - b. Add a header to the list of root questions to indicate which form the questions will populate: SAWS 2 Plus or CF 37.
 - c. For all Active/Pending programs, a value of "Intake" will display the SAWS 2 Plus questions.
 - d. For Active/Pending NACF (CalFresh without a Cash program, i.e. CW, RCA, etc.), a value of "Re-Evaluate" will display the CF 37 questions.

NOTE: In a case also with Active/Pending MC, the SAWS 2 Plus questions will display as well.
 e. For Active/Pending PACF (CalFresh with a Cash program, i.e. CW, RCA etc.), a value of "Re-Evaluate" will display the SAWS 2 PLUS questions.

See design document for additional information.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 58

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	45
Performance :	0	Reports :	0	Security :	0
System Test Support :	13	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208247] DDID 713 - Update Automated Regression Test (ART) scripts to account for CalSAWS Migration R1 system modifications

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	460
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/30/2019 11:53 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The suite of Automated Regression Test (ART) scripts are executed against the C-IV and LRS applications on a scheduled basis throughout each major release cycle. The ART scripts are updated as needed to account for system modifications implemented within each of the C-IV (M&O) and LRS (M&E) releases.

Request:

The ART scripts should also be updated to account for the system modifications being made as part of each CalSAWS Migration (DD&I) release.

Recommendation:

Update the ART scripts to account for the system modifications being made as part of the first CalSAWS Migration release (R1). Update the underlying framework code modules used by the ART scripts as needed to support these changes.

Refer to the attached design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 460

Automated Test :	460	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208374] CFL 18/19-79 Update Electronic Theft replacement and reporting

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Eric Wu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	658
Reporter:	Sheryl E. Eppler	Regulation Reference:	CFL 18/19-79	Created:	05/08/2019 10:36 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal, State/Fiscal Reports]	Approved by Committee:	08/21/2019	Other Agency Cross Reference:	CIV-104094

Non-Committee

Review:

Expedite Approval: Karen Rapponotti & Laura Chavez - Approved - 05/13/2019

Current Design:

On the Issuance Detail page, County staff can replace Cash Benefits that are lost due to Electronic Theft by clicking the [Replace] button. The system automatically populates the Status Reason field as "EBT Theft - AB 2035". All replacements are reported on the monthly 'Temp 2035' Report (Scheduled / State) in the C-IV system. The 'TEMP 2035 Report does not exist in the LRS/CalACES system.

Request:

CFL 18/19-79 requires that Counties now report separately the Electronic Theft replacements due to Skimming (AB 2035) from those Electronic Theft replacements due to Scams (AB 2313).

Recommendation:

- (1) Update the Issuance Detail page, for when the [Replace] button is clicked:
 - a. Update the Status Reason of 'EBT Theft-AB 2035' to 'EBT Theft'.
 - b. Add new drop-down field 'Electronic Theft Type' with options of blank (no value), 'AB 2035 - Skimming', and 'AB 2313 - Scam'. This field is required when replacing cash benefit because of electronic theft and will be used to separate replacements due to skimming from scams on reports
- (2) Reports:
 - a. Add Report 'TEMP 2035 EBT THEFT - Skimming'
 - b. Add Report 'TEMP 2313 EBT THEFT- Scam'

Note: Form and NOA updates will be made with SCR CA-209721/CIV-104707

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Fiscal and State/Fiscal Reports Committees. C-IV will implement this change with SCR CIV-104094 in the 19.11 release.

Migration Impact

Analysis:

No Impact

Alternative

Procedure

N/A

Description:

Operational Impact:

Estimate:

658

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	212
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	229	Security :	0
System Test Support :	157	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208462] DDID 1159 - Remove Number and Alphabetize Job Aid Titles

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	20
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/14/2019 04:43 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The job aids in Online Help include a number in their title and are ordered by that number.

Request: Per DDID 1159, the job aid number needs to be removed from job aid titles and they need to be put in alphabetical order by title.

The DDID states:
The CONTRACTOR shall remove the Job Aid number from all Job Aid Titles.

The CONTRACTOR shall alphabetize the Job Aid listing within Online Help.

Recommendation: Remove numbers from all job aid titles and organize by alphabetical order.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **20**

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				



[CA-208512] Update Online Help for SCR CA-207475 - Update Document List to Distributed Document Search

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/17/2019 04:40 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: In the LRS, there is a Document List page.

Request: SCR CA-207475 is updating the Document List page to be titled Distributed Documents Search. All Online Help pages that mention the Document List page need to be updated for the name change.

Recommendation: Update the following Online Help pages for the page name change:

1. Document Detail
2. Document Enclosure List
3. Document List
4. Document Enclosure Detail
5. e-Signature Document Detail
6. Print Reason
7. NOA Append Detail
8. NOA Detail
9. MAGI Images Transfer Summary
10. Electronic Signature

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact: N/A - CalSAWS DD&I Requirement

Estimate: 50

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				



[CA-208513] Update Online Help for SCR CA-207193 - Relabel GAIN to WTW

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/17/2019 04:47 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: In the LRS, GAIN is referenced.

Request: SCR CA-207193 is relabeling GAIN to WTW. Any Online Help pages that include GAIN need to be updated for the change.

Recommendation: Update the Online Help page for the Linkages List page.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact: N/A - CalSAWS DD&I Requirement

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-208514] Update Online Help for SCR CA-207447 - Remove TEMP 2215

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/17/2019 04:51 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The LRS contains the TEMP 2215 form. This form is listed in Online Help in the Forms Overview.

Request: SCR CA-207447 is removing the TEMP 2215. The Forms Overview needs to be updated for this change.

Recommendation: Update the Forms Overview in Online Help to remove the TEMP 2215.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208515] Update Online Help for SCR CA-207277 - Security Assignment page changes

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/17/2019 04:55 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Security Assignment page allows Users to add, edit and remove staff security rights.

There is no Online Help page for the Active Directory Search page.

Request:

SCR CA-207277 updates the Security Assignment page to display the Reset Password button for all internal staff. With this SCR, Users will also be able to access the Active Directory Search page from the Security Assignment page instead of the Staff Detail page.

The Online Help page for Security Assignment needs to be updated for this change.

Recommendation:

1. Update the Security Assignment page in Online Help.
2. Create an Online Help page for the Active Directory Search page.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208543] Update Online Help for SCR CA-207477 - Relabel Mail button

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 10:52 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Online Help pages exist for all System pages.

Request:

SCR CA-207477 relabels the Mail button to Generate Form on the Verifications List page. The corresponding Online Help page needs to be updated.

Recommendation:

Update the Verifications List page in Online Help for SCR CA-207477.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208544] Update Job Aids for SCR CA-207162- AAP Summary Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 10:56 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The DCFS Adoption Assistance Program (AAP) job aid addresses the AAP.

Request: SCR CA-207162 adds questions to the AAP Summary page. The job aid needs to be updated for this change.

Recommendation: Update the DCFS Adoptions Assistance Program (AAP) job aid.

Outreach

Description: Updated job aid.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

 **[CA-208546] Update Job Aids for SCR CA-207193 - GAIN to WTW**

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:06 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Several job aids in the LRS refer to GAIN.

Request:

SCR CA-207193 is updating GAIN to WTW throughout the system. Job aids need to be updated for this change.

Recommendation:

Update the following job aids to change the GAIN references to WTW:

1. GAIN Exemptions - Adding and Editing
2. Offices - Manage
3. Customer Options Detail - Add
4. WTW-Non-Compliance/Conciliation/Sanction
5. Needs-Create and Maintain
6. Pay Codes
7. Reapplications and Rescissions
8. Reissue Benefits
9. Workload Assignment - Manage
10. Employment Detail - Add or Edit

Note: The GAIN Appraisal Process job aid was update for SCR CA-207193 with the 19.09 release.

Outreach

Description:

Updated job aids.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

50

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				



[CA-208547] Update Job Aid for SCR CA-207199 - IEVS Abstract

- Resolved: 07/09/2019 03:10 PM

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:12 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Hazardous Case Indicator on the Special Investigatoin Referral page is mandatory. This field is included in the IEVS Abstracts and Special Investigations - Manage job aids.

Request:

With the 19.11 release, SCR CA-207199 updates this field to no longer be mandatory. The job aid need to be updated for this change.

Recommendation:

Update the IEVS Abstracts job aid.

Outreach

Description:

Updated job aid.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208548] Update Job Aid for SCR CA-207213 - Vital Statistics Detail page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:16 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Vital Statistics job aid includes information about the document number fields on the Vital Statistics page.

Request:

SCR CA-207213 updates the field to no longer be mandatory when Verified is selected from the corresponding Citizenship Verified or Identify Verified field. The job aid needs to be updated for this change.

Recommendation:

Update the Vital Statistics job aid for SCR CA-207213..

Outreach

Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208550] Update Needs - Create and Maintain Job Aid for SCRs CA-207184

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:20 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Needs - Create and Maintain job aid references the selection options in the type and category fields on the Need Detail page.

Request: SCR CA-207184 updates the Need types. The job aid needs to be updated for these changes.

Recommendation: Update the Needs - Create and Maintain job aid.

Outreach Updated job aid.

Description:
Migration Impact
Description:
Migration Impact
Analysis:
Alternative
Procedure
Description:
Operational Impact:
Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208551] Update Job Aids for SCR CA-207370 - Update Child Support Questionnaire Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:28 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The Child Support Questionnaire job aid includes information on the Child Support Questionnaire page.
Request: SCR CA-207370 adds a Child Support Participant Information section to the page. This job aid needs to be updated for this change.
Recommendation: Update the Child Support Questionnaire job aid for SCR CA-207370.

Outreach Description: Updated job aid.

Migration Impact

Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208552] Update Job Aids for SCR CA-207475 - Document List page to Distributed Documents

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	60
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 11:34 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: Several job aids reference the Document List page and/or include steps to access the Document List page.
Request: SCR CA-207475 changes the page name from Document List page to Distributed Document Search. The job aids need to be updated for this change.

- Recommendation:**
- Update the following job aids:
 1. Central Print Document Enclosures
 2. Forms and NoAs
 3. LRS Data Collection and Navigation
 4. CW CF Re-Evaluation and Periodic Reporting
 5. Processing CH Referrals
 6. Semi-Annual Report (SAR 7)- Process
 7. Foster Care (FC) Program Discontinuance – Continuing Eligibility for Children (CEC)
 8. Medi-Cal RenewalPackets Sent by LRS and MC 355 Referral
 9. QMB Approval
 10. EDBC – Online Definitions and Troubleshooting
 11. Interactive Voice Response (IVR)
 12. Valuables – Issue a Valuable
 13. DCFS FC Income and Property Detail Page

Outreach Description: Updated job aids.

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: None

Operational Impact:
Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				



[CA-208555] Update Job Aids for SCR CA-207277 - Security Assignment page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 01:09 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: The Security Access Profile - Manage job aid has information regarding the Security Assignment page. The Staff - Manage includes information on the Staff Detail page.

Request: SCR CA-207277 is updating the System the Security Assignment and Staff Detail pages. The Security Access Profile - Manage and Staff - Manage job aids need to be updated for this SCR.

Recommendation: Update the following job aids for SCR CA-207277:
 1. Security Access Profile - Manage
 2. Staff - Manage

Outreach Description: Updated job aids.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-208556] Update Job Aid for SCR CA-207477 - Relabel Mail Button

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 01:13 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Verifications - Manage job aid includes steps to use the Mail button on the Verification List page.

Request:

SCR CA-207477 updates the Mail button to the Generate Form button. The job aid needs to be updated.

Recommendation:

Update the Verifications - Manage job aid for SCR CA-207477.

Outreach

Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208557] Update Job Aids for SCR CA-207484 - School Attendance Detail Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	05/21/2019 01:17 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The School Attendance Detail page includes the Hours/Week field. Several job aids reference this field.

Request:

SCR CA-207484 updates the Hours/Week field on the School Attendance Detail page. The School Attendance Information - Add and Edit job aid needs to be updated for this change.

Recommendation:

Update the School Attendance Information - Add and Edit job aid for SCR CA-207484.

Outreach

Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208785] Update Job Aids for SCR CA-207417

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/05/2019 09:23 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Inter-County Transfers – Electronic - Receiving County job aid and Inter County Transfer (ICT) Electronic - Sending County job aid discusses the ICT Detail page.

Request:

SCR CA-207417 updates the name of the LRS Pers column on the ICT Detail page to be Known to System.

Recommendation:

Update the following job aids for SCR CA-207417:
 1. Inter-County Transfers – Electronic - Receiving County
 2. Inter-County Transfers – Electronic - Sending County

Outreach

Description:

Updated job aids

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-208786] Update Job aid for SCR CA-207465 - Update Payment Request Search Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	25
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/05/2019 09:30 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Payment Requests - Manage job aid includes information on the Payment Request Search page.

Request:

SCR CA-207465 updates the Payment Request Search page.

Recommendation:

Update the Payment Requests - Manage job aid for SCR CA-207465:

Outreach

Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	25				



[CA-208787] Update Job Aid for SCR CA-207369 - Sponsorship Detail Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/05/2019 09:34 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Citizenship and Sponsorship - Add or Edit job aid references the Sponsorship Detail page.

Request:

SCR CA-207369 updates the Sponsorship Detail page.

Recommendation:

Update the Citizenship and Sponsorship - Add or Edit job aid for SCR CA-207369.

Outreach

Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208788] Update Job Aid for SCR CA-207429 - Update Home Page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/05/2019 09:39 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The LRS Data Collection and Navigation job aid references the Home Page.

Request:

SCR CA-207429 updates the My Assignments section name to My New Assignments.

Recommendation:

Update the LRS Data Collection and Navigation job aid to reference My New Assignments.

Outreach

Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

 **[CA-208821] DDID 1101 - Update Phrasing in Online Help**

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/06/2019 01:40 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The LRS Online Help pages use the phrase: Click xxxx on the Global navigation bar.

Request:

Per DDID 1101, the Online Help pages need to use the phrase: Place the cursor over xxxx on the Global Navigation bar.

DDID 1101 states:

The CONTRACTOR shall update the phrasing within the LRS Online Help Pages from Click XXXXXX on the Global Navigation Bar to read Place the cursor over XXXXXX on the Global navigation bar.

Examples:

- Place the cursor over Eligibility on the Global navigation bar.
- Place the cursor over Child Care on the Global navigation bar.
- Place the cursor over Case Info on the Global navigation bar.

Recommendation:

Update the Online Help pages to use the correct phrase: Place the cursor over XXX on the Global navigation bar.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 50

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				



[CA-208840] Automated Regression Test - Transaction Backlog - Phase 2

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	425
Reporter:	William Baretsky	Regulation Reference:		Created:	06/07/2019 10:37 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sharon Teramura	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Assembly Test	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Other]	Approved by Committee:	07/07/2019	Other Agency Cross Reference:	

Non-Committee Review: Approved by JoAnne Osborn on 7/8/2019

Expedite Approval: JoAnne Osborn 7/8/2019

Current Design: A suite of automated regression scripts is executed on a regular basis to validate major and minor version releases before they are deployed to production.

Request: The automated regression test suite should be expanded to cover more of the highest usage online application transactions by production volume.

Recommendation: Create new automated regression scripts to cover additional high volume online application transactions in the functional areas listed below. Each of the targeted transactions are represented in the top 80% of monthly production transactions by volume (as of June 2019).

Functional Areas:

Application Registration

County Hearings

Data Collection:

Employment

Household Status

Income

Living Arrangement

Other Program Assistance

Root Questions

Tax Household

Vital Statistics

Employment Services:

Activities

Service Arrangements

Fiscal:

EBT Accounts / Cards

Issuance

Payment Requests

Recovery Accounts

Workload Inventory / Reassignment

The specific transaction list is attached (see Transaction List - Phase 2).

Outreach

Description:

Migration Impact

Description:

Per DDID #713, A complete set of regression scripts leveraging existing C-IV and LRS scripts is to be utilized for CalSAWS.

Migration Impact

Analysis:

Accounted for in SOR

Alternative Procedure

Execute all regression testing manually for major and minor version releases.

Description:

Operational Impact:

Estimate:

425

Automated Test :	425	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208860] Update Online Help Pages for SCR CA-207203- IEVS and SAVE

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/10/2019 01:47 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: SCR CA-207203 adds functionality to allow Users to request IEVS and SAVE at anytime. With that SCR the IEVS Applicant List page is changing and the IEVS Applicant Request List page is created.

Request: The Online Help page for the IEVS Applicant List page needs to be updated for the change and an Online Help page for the new IEVS Applicant Request List page needs to be created.

Recommendation:

1. Update the Online Help page for the IEVS Applicant List page.
2. Create the Online Help page for the new IEVS Applicant Request List page.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-208861] Update Job Aid for SCR CA-207203 - IEVS and SAVE**

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/10/2019 01:51 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207203 updates functionality to allow a User to request IEVS and SAVE at anytime.

Request:

The IEVS Abstracts and SAVE job aid needs to be updated for this change.

Recommendation:

Update the following job aid for SCR CA-207203:
1. IEVS Abstracts and SAVE

Outreach

Updated job aid.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208962] Update Online Help for SCR CA-207200 - Select Security Group page

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/17/2019 11:52 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207200 updates the Select Security Group page.

Request:

The corresponding Online Help page needs to be updated for the change.

Recommendation:

Update the Select Security Group Online Help page for SCR CA-207200.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-208965] Update Job Aids for SCR CA-207200 - Select Security Group

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/17/2019 12:46 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR CA-207200 updates the Select Security Group page.

Request:

Job aids need to be updated for this change.

Recommendation:

Update the following job aids for SCR CA-207200:

1. Security Roles - Manage
2. Security Access Profiles - Manage

Outreach

Updated job aids.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-209070] DDID 1101 - Update Phrasing in Job Aids**

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Lisa Nesci	Regulation Reference:		Created:	06/20/2019 03:48 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The LRS Online Help job aids use the phrase: Click xxxx on the Global navigation bar.

Request:

Per DDID 1101, the Online Help job aids need to use the phrase: Place the cursor over xxxx on the Global navigation bar.

DDID 1101 states:

The CONTRACTOR shall update the phrasing within the LRS Online Help Pages from "Click XXXXXX on the Global Navigation Bar" to read "Place the cursor over XXXXXX on the Global Navigation Bar".

Example: Place the cursor over Eligibility on the Global navigation bar.

Recommendation:

Update the job aids to use the correct phrase: Place the cursor over XXX on the Global navigation bar.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 50

N/A - CalSAWS DD&I Requirement

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				

[CA-209407] Update Issuance Thresholds for 2020 (CRFI 19-026)

Team Responsible:	Fiscal	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	100
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	07/11/2019 03:18 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	08/19/2019	Other Agency Cross Reference:	CIV-104577

Non-Committee Review: Reviewed by affected Counties - approvals in comments field - 08/15/2019

Expedite Approval: Emergency approval to start build from JoAnne Osborn on 8/21/2019

Current Design: Issuance thresholds are established to determine the amount of benefits or service payments that can be approved by an Eligibility worker without requiring a supervisor override.

Request: Counties have been requested to review their existing Issuance Thresholds for Adoption Assistance Program (AAP), Approved Relative Caregiver (ARC), CalFresh (CF), Cal-Learn (CL), CAPI, CalWORKs (CW), CalFresh Employment and Training (CFET), Child Care (CC), Diversion (DV), Foster Care (FC), General Assistance/General Relief (GA/GR), General Relief Opportunities for Work (GROW), Homeless Assistance Temp (HT), Homeless Assistance Perm (HP), Kin-GAP (KG), Nutritional Benefits (NB), Refugee Cash Assistance (RCA), Refugee Employment Program (REP) and Welfare to Work (WtW) to determine if any changes are appropriate. The last changes were made by SCR # CIV-100503 in Release 19.01.

Recommendation: Affected Counties: Alpine, Butte, Calaveras, El Dorado, Glenn, Humboldt, Imperial, Los Angeles, Madera, Marin, Mendocino, Merced, Monterey, Riverside, San Bernardino, Shasta, Siskiyou, Stanislaus, Sutter, Yuba

- 1) Update the following issuance thresholds for Alpine County (02):
 - a) General Assistance (Managed): GM - From: \$200 to: \$1,000
- 2) Update the following issuance thresholds for Butte County (04):
 - a) Foster Care: FC - From: \$30,000 to: \$50,000
- 3) Update the following issuance thresholds for Calaveras County (05):
 - a) AAP: AP - From: \$12,000 to: \$15,000
 - b) Foster Care: FC - From: \$12,000 to: \$15,000
 - c) HA-Temp: HT - From: \$1,000 to: \$2,000
 - d) HA-Perm: HP - From: \$4,000 to: \$5,000
- 4) Update the following issuance thresholds for El Dorado County (09):
 - a) Foster Care: FC - From: \$12,500 to: \$15,000
 - b) HA-Temp: HT - From: \$1,280 to: \$2,000
 - c) HA-Perm: HP - From: \$2,500 to: \$3,000
 - d) Welfare-to-Work: WTW - From: \$1,500 to: \$5,000
- 5) Update the following issuance thresholds for Glenn County (11):
 - a) General Assistance (Managed): GM - From: \$297 to: \$500
 - b) HA-Perm: HP - From: \$2,000 to: \$2,500
- 6) Update the following issuance thresholds for Humboldt County (12):
 - a) Nutritional Benefit: NB - From: \$2,500 to: \$1,000
 - b) Welfare-to-Work: WTW - From: \$999 to: \$1,500
- 7) Update the following issuance thresholds for Imperial County (13):
 - a) Cal-Learn: CL - From: \$99,999 to: \$2,000
 - b) Welfare-to-Work: WTW - From: \$3,500 to: \$5,000

- 8) Update the following issuance thresholds for Los Angeles County (19):
 - a) Supportive Services - Need Category: Transportation / Need Type: Bus Token / Program: Cal-Learn - Update Max Quantity to zero.
 - b) Supportive Services - Need Category: Transportation / Need Type: Bus Token / Program: REP - Update Max Quantity to zero.
 - c) Supportive Services - Need Category: Transportation / Need Type: Bus Token / Program: Welfare-to-Work - Update Max Quantity to zero.
 - d) Supportive Services - Need Category: County Specific Program / Need Type: Educational Support Payment / Program: CalWORKs - Update Max Quantity to zero.
 - e) Supportive Services - Need Category: County Specific Program / Need Type: Educational Support Payment / Program: RCA - Update Max Quantity to zero.
 - f) Supportive Services - Need Category: Ancillary-Education / Need Type: Family Reunification Moving Assistance / Program: Welfare-to-Work - Update Max Quantity to zero.
- 9) Update the following issuance thresholds for Madera County (20):
 - a) Cal-Learn: CL - From: \$1 to: \$550
 - b) HA-Temp: HT - From: \$1 to: \$2,000
 - c) HA-Perm: HP - From: \$1,000 to: \$2,000
- 10) Update the following issuance thresholds for Marin County (21):
 - a) CalFresh: CF - From: \$5,000 to: \$3,000
 - b) HA-Temp: HT - From: \$1,100 to: \$2,000
 - c) HA-Perm: HP - From: \$1,000 to: \$2,000
 - d) Nutritional Benefits: NB - From: \$5,000 to: \$3,000
- 11) Update the following issuance thresholds for Mendocino County (23):
 - a) AAP: AP - From: \$13,500 to: \$15,500
 - b) ARC: AR - From: \$10,000 to: \$5,000
 - c) Foster Care: FC - From: \$13,500 to: \$15,500
 - d) General Assistance (Managed): GM - From: \$600 to: \$2,000
- 12) Update the following issuance thresholds for Merced County (24):
 - a) AAP: AP - From: \$10,500 to: \$15,000
 - b) ARC: AR - From: \$10,500 to: \$15,000
 - c) CalFresh: CF - From: \$2,000 to: \$2,500
 - d) CalWORKs: CW - From: \$2,000 to: \$2,500
 - e) Foster Care: FC - From: \$12,036 to: \$15,000
 - f) Kin-GAP: KG - From: \$3,500 to: \$15,000
- 13) Update the following issuance thresholds for Monterey County (27):
 - a) ARC: AR - From: \$10,200 to: \$5,000
 - b) Kin-GAP: KG - From: \$1,700 to: \$5,000
- 14) Update the following issuance thresholds for Riverside County (33):
 - a) Kin-GAP: KG - From: \$8,000 to: \$9,000
- 15) Update the following issuance thresholds for San Bernardino County (36):
 - a) CAPI: CP - From: \$2,337 to: \$2,389
- 16) Update the following issuance thresholds for Shasta County (45):
 - a) ARC: AR - From: \$7,000 to: \$8,000
 - b) CalWORKs: CW - From: \$2,000 to: \$2,500
 - c) General Assistance (Managed): GM - From: \$500 to: \$700
- 17) Update the following issuance thresholds for Siskiyou County (47):
 - a) Welfare-to-Work: WTW - From: \$2,500 to: \$5,000
- 18) Update the following issuance thresholds for Stanislaus County (50):
 - a) CFET: FT - From: \$0 to: \$500
 - b) General Assistance (Managed): GM - From: \$500 to: \$604

19) Update the following issuance thresholds for Sutter County (51):

a) RCA: RC - From: \$600 to: \$1,000

20) Update the following issuance thresholds for Yuba County (58):

a) AAP: AP - From: \$13,000 to: \$13,600

b) ARC: AR - From: \$13,000 to: \$13,600

c) Foster Care: FC - From: \$13,000 to: \$13,600

Developer Note: All changes to Issuance Thresholds will be done to codes table category 562.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

System/County specific data change. These threshold values are specific to counties and will not impact other C-IV Counties threshold values.

No Impact

Add the "Authorize Issuance Amount Exceptions" security group to a user who must authorize issuances above the current threshold amount.

100

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	35	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-209540] County Ad-Hoc database - Technical Support - October and November 2019

Team Responsible:	DBA	Assignee:	Sauvik Basu	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	160
Reporter:	Sauvik Basu	Regulation Reference:		Created:	07/23/2019 06:14 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Anna Chia	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Approved by Laura Chavez on 7/23/19.				
Expedite Approval:					
Current Design:	Provision isolated database in place of ad-hoc database with up to the minute data connection to Production. Refresh data set from Production weekly. Backup County DW data store and recreate them after the data refresh to ensure County DW operations continuity.				
Request:	Set up Database – Immediate Need.				
Recommendation:	Requirements: Consistent execution times for Complex state wide reports. Support execution of complex queries without impacting Production’s performance. Frequent data refreshes from Production for appropriate reporting and maintain COUNTY saved data (COUNTY DW Data store).				
Outreach Description:					
Migration Impact Description:	No impact to the C-IV counties as the changes with this SCR only impact L.A. County specific functionality.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	160				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	160
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-209641] Training Release 19.11 - LMS Support

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/26/2019 09:01 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Jose Tario	Training Impacted:	[CFP/WBT, Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on June 17, 2019

Expedite Approval: Current Design: There is no LMS Support/maintenance SCR for 19.11.

Request: Provide/conduct LMS support/maintenance activities for 19.11 release. Training Environment and OLH support activities for the release will be tracked through separate Training SCRs.

Recommendation: Provide TR19.11 training support for the following activities:

- Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.
- Update LMS Production with 19.09 LA County/Consortium developed materials. See comments section for specific list of updates.
- Update LMS Lite with 19.07 Training Artifacts (this SCR is used for the delivery of files to Bitbucket). LMS Lite is always one release behind from LMS Production. Note: Detailed information for LMS Lite items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

All training updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

Outreach

Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to LMS.

Migration Impact Description: No Impact

Analysis: None

Alternative Procedure Description:

Operational Impact: Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				



[CA-209644] Update Job Aids for SCR CA-51457

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:	ACL 17-05, ACL 18-27	Created:	07/26/2019 09:57 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Ana Cruz	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	CIV-102072

Non-Committee Review: Approved by Ana Cruz on August 27, 2019

Expedite Approval: Approved by Karen Rapponotti on 9/11/2019

Current Design: SCR CA-51457 updates CalFresh Student functionality.

Request: Job aids need to be updated for this change.

Recommendation: Update the following job aids:
 1. School Attendance Information - Add and Edit
 2. EDBC – Online Definitions and Troubleshooting

Outreach Description: Updated job aids.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-209694] Training: Update WBTs per SCR CA-207486**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	72
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/30/2019 02:28 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207486 updates the language dropdown box on the Individual Demographics page.

Request:

WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-09-A Part A
 2. 040-WBT-ELA-Eligibility-02-B
 3. 040-WBT-ELA-Eligibility-06
 4. 052-WBT-ELG-Eligibility MediCal-02-A
 5. 052-WBT-ELG-Eligibility MediCal-05-A
 6. 062-WBT-ESB-Employment Services-GROW-01

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

None

72

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	72				

 **[CA-209695] Training: Update WBTs per SCR CA-207483**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/30/2019 02:29 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design: SCR CA-207483 relabels Champus Benefits to TRICARE on the Military/Veterans Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. 050-WBT-ELF-Eligibility General Relief-01
 2. 062-WBT-ESB-Employment Services-GROW-01

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

[CA-209719] Training: Update WBTs per SCR CA-207418

- Resolved: 09/30/2019 11:19 AM

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	25
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 12:15 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design:

SCR CA-207418 updates the Phonetic Search Results check on the Person Search page.

Request:

WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 110-WBT-ORA-Orientation-03
 2. 110-WBT-ORA-Orientation-05
 3. 110-WBT-ORA-Orientation-07
 4. 112-WBT-ORB-Other User Orientation-01
 5. 150-WBT-SIM-Simulation-01

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	25				

 **[CA-209722] Training: Update WBTs per SCR CA-207478**

- Resolved: 09/24/2019 04:51 PM

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	45
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 01:05 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design:

SCR CA-207478 adds the Encumbrance Source Field to the Property History Detail Page.

Request:

WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-02-B
 2. 052-WBT-ELG-Eligibility MediCal-01-B
 3. 052-WBT-ELG-Eligibility MediCal-02-A
 4. 094-WBT-ELI-Eligibility CalWORKs-01-B
 5. 094-WBT-ELI-Eligibility CalWORKs-03

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	45				

[CA-209723] Training: Update WBTs per SCR CA-207213

- Resolved: 09/25/2019 03:36 PM

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	25
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 01:13 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design:

SCR CA-207213 updates Vital Statistics to make the document number field non-mandatory.

Request:

WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-02-A
 2. 052-WBT-ELG-Eligibility MediCal-01-A
 3. 052-WBT-ELG-Eligibility MediCal-02-A
 4. 094-WBT-ELI-Eligibility CalWORKs-01-A

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description:

None

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	25				

 **[CA-209724] Training: Update WBTs per SCR CA-207199**

- Resolved: 09/26/2019 10:30 AM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 01:43 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207199 makes the Hazardous Case Indicator field a non-mandatory field on the Special Investigation Referral page.

Request:

WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 042-WBT-ELB-Eligibility Supervisor-02
 2. 110-WBT-ORA-Orientation-11

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-209731] Training: Update WBTs for Changes to Recovery Accounts

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	75
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 03:52 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

Several SCRs are updating Recover Accounts.

1. CA-207257 - Migrates Additional Cause Reasons for Cal-Learn, REP, and Welfare to Work Recovery Accounts
2. CA-207258 - Migrates Additional Cause Reasons for Homeless Assistance Temp, IHSS, and IV-D Recovery Accounts
3. CA-207260 - Migrates Additional Cause Reasons for CalFresh Recovery Accounts
4. CA-207261 - Migrates Additional Cause Reasons for CalWORKs, GROW, RCA, and Immediate Need Recovery Accounts
5. CA-207262 - Migrates Additional Cause Reasons for CAPI Recovery Accounts.
6. CA-207263 - Migrates Additional Cause Reasons for Child Care Recovery Accounts
7. CA-207264 - Adds Additional Recovery Account Cause Codes to CalSAWS.

Request: WBTs impacted by this change need to be updated.

Recommendation:

Update the following WBTs:

1. For SCR CA-207257
 - a. 084-WBT-FSC-Fiscal-DCFS-04
2. For SCR CA-207258
 - a. 084-WBT-FSC-Fiscal-DCFS-04
3. For SCR CA-207260
 - a. 084-WBT-FSC-Fiscal-DCFS-04
 - b. 040-WBT-ELA-Eligibility-04
 - c. 080-WBT-FSA-Fiscal-03
4. For SCR CA-207261
 - a. 084-WBT-FSC-Fiscal-DCFS-04
 - b. 040-WBT-ELA-Eligibility-04
5. For SCR CA-207262
 - a. 084-WBT-FSC-Fiscal-DCFS-04
6. For SCR CA-207263
 - a. 084-WBT-FSC-Fiscal-DCFS-04
 - b. 080-WBT-FSA-Fiscal-03
7. For SCR CA-207264
 - a. 084-WBT-FSC-Fiscal-DCFS-04
 - b. 080-WBT-FSA-Fiscal-03

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	75				

 **[CA-209734] Training: Update WBTs per SCR CA-207495**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 04:30 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design: SCR CA-207495 Add the dropdown for intake or re-evaluate on the Non Financial and Financial Root Questions List page.

Request: WBTs impacted by this change need to be updated.

- Recommendation:**
- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-01
 2. 040-WBT-ELA-Eligibility-02-A
 3. 040-WBT-ELA-Eligibility-02-B
 4. 046-WBT-ELD-Eligibility CalFresh-01
 5. 046-WBT-ELD-Eligibility CalFresh-02
 6. 046-WBT-ELD-Eligibility CalFresh-03
 7. 046-WBT-ELD-Eligibility CalFresh-06
 8. 050-WBT-ELF-Eligibility General Relief-01
 9. 052-WBT-ELG-Eligibility MediCal-01-A
 10. 052-WBT-ELG-Eligibility MediCal-02-A
 11. 052-WBT-ELG-Eligibility MediCal-05-A
 12. 054-WBT-ELH-Eligibility RCA-01
 13. 094-WBT-ELI-Eligibility CalWORKs-01-A
 14. 094-WBT-ELI-Eligibility CalWORKs-01-B
 15. 094-WBT-ELI-Eligibility CalWORKs-03
 16. 112-WBT-ORB-Other User Orientation-01

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				

 **[CA-209736] Training: Update WBTs per SCR CA-207484**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 04:34 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design: SCR CA-207484 updates the Hours/Week field on School Attendance Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. 056-WBT-ELJ-Eligibility Kin-Gap-02
 2. 068-WBT-ELM-Eligibility Cal-Learn-01

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.
Migration Impact Description:

Migration Impact Analysis: Alternative Procedure None

Description: Operational Impact: Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-209738] Training: Update WBTs per SCR CA-207479**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	30
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 04:38 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design: SCR CA-207479 adds Mobile Home to Motor Vehicle Property

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:

1. 040-WBT-ELA-Eligibility-02-B
2. 052-WBT-ELG-Eligibility MediCal-01-B
3. 052-WBT-ELG-Eligibility MediCal-02-A
4. 094-WBT-ELI-Eligibility CalWORKs-01-B

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **30**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	30				

 **[CA-209739] Training: Update WBTs per SCR CA-207370**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 04:40 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design: SCR CA-207370 adds the Child Support Participant Information section to the Support Questionnaire page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:

1. 084-WBT-FSC-Fiscal-DCFS-03
2. 040-WBT-ELA-Eligibility-02-B
3. 048-WBT-ELE-Eligibility Foster Care-01-A
4. 048-WBT-ELE-Eligibility Foster Care-02-A

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact: **50**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				

 **[CA-209741] Training: Update WBTs per SCR CA-207487**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	8
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 04:44 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design: SCR CA-207487 adds the Encumbrance Source Field to the Property History Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
030-WBT-CLE-Clerical Support-02

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: Alternative Procedure None

Description: Operational Impact: Estimate: **8**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	8				

 **[CA-209743] Training: Update WBTs per SCR CA-207377**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	15
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 04:46 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design: SCR CA-207377 renames the Date Reported to GSW Field on the Cal-Learn Progress Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
068-WBT-ELM-Eligibility Cal-Learn-01

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Description:

Migration Impact Analysis: None

Alternative

Procedure

Description:

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				

 **[CA-209744] Training: Update WBTs per SCR CA-207464**

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	12
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 04:49 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design: SCR CA-207464 adds new Homeless Customer Need Types.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
060-WBT-ESA-Employment Services-GAIN-06

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact Estimate: 12

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	12				

 **[CA-209746] Training: Update WBTs per SCR CA-207369**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	15
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 04:56 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design: SCR CA-207369 updates the Sponsorship Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
096-WBT-ELK-CAPI-01

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description: None

Migration Impact Analysis:

Alternative Procedure Description: 15

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	15				

 **[CA-209748] Training: Update WBTs per SCR CA-207333**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 04:59 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design: SCR CA-207333 makes Voucher a Non-Mandatory field on Service Arrangement Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
060-WBT-ESA-Employment Services-GAIN-06

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-209749] Training: Update WBTs per SCR CA-207323**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 05:01 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design: SCR CA-207323 updates Audit Type values in QA/QC Batch.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
120-WBT-QAA-QAQC-01

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis: Alternative Procedure Description: None

Operational Impact: Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-209750] Training: Update WBTs per SCR CA-207284**

- Resolved: 09/25/2019 03:31 PM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 05:02 PM
Status:	Rejected	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design: SCR CA-207284 hides the Issuance Method button via security on the Money Management Resource Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
130-WBT-RDM-Resource Databank Maintainer/Supervisor-01

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure: None

Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-209751] Training: Update WBTs per SCR CA-207278**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	07/31/2019 05:03 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design: SCR CA-207278 relabels the IHSS checkbox to CMIPS on the Flag Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
140-WBT-SAS-Security/Administrative Support-03

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-209924] Release 19.11 Job Aids Support

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	225
Reporter:	Shivani Smith	Regulation Reference:		Created:	08/08/2019 03:52 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Ana Cruz	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

- Non-Committee Review:** Approved by Ana Cruz on August 27, 2019
- Expedite Approval:** Approved by Karen Rapponotti on 9/11/2019
- Current Design:** The Job Aids are not updated per CalSAWS R1 (19.11). The Consortium is responsible for updating Job Aids per system changes, however, for CalSAWS R1 (19.11), the Accenture team will update the impacted Job Aids. Any other request to update Job Aids for subsequent releases will be submitted through another SCR.
- Request:** Update Job Aids impacted by CalSAWS R1 (19.11). The following SCRs have job aid impacts:
 - CA-207162
 - CA-207184
 - CA-207193
 - CA-207200
 - CA-207203
 - CA-207213
 - CA-207277
 - CA-207369
 - CA-207370
 - CA-207417
 - CA-207418
 - CA-207429
 - CA-207464
 - CA-207465
 - CA-207475
 - CA-207477
 - CA-207484
- Recommendation:** Update the following job aids:
 - Authorizations
 - Central Print Document Enclosures
 - Child Support Questionnaire
 - Citizenship and Sponsorship - Add or Edit
 - Customer Options Detail - Add
 - CW CF Re-Evaluation and Periodic Reporting
 - Data Collection and Navigation
 - DCFS Adoptions Assistance Program (AAP)
 - DCFS FC Income and Property Detail Page
 - Employment Detail - Add or Edit
 - Forms and NoAs
 - Foster Care (FC) Program Discontinuance – Continuing Eligibility for Children (CEC)
 - Foster Care and Kin-GAP - Issue Supplemental Benefits with Service -Arrangements
 - GAIN Appraisal Process
 - GAIN Exemptions - Adding and Editing
 - Homeless Assistance – Process and Issue Benefits
 - ICT- Electronic - Receiving County
 - ICT- Electronic - Sending County
 - IEVS Abstracts IEVS Abstracts and SAVE

Interactive Voice Response (IVR) 1
 Issuing Transportation and Ancillary (All Programs)
 LRS Data Collection and Navigation
 Medi-Cal Renewal Packets Sent by LRS and MC 355 Referral
 Needs- Create and Maintain
 Offices - Manage
 Pay Codes
 Payment Requests - Manage
 Person Search
 Processing CH Referrals
 QMB Approval
 Reapplications and Rescissions
 Reissue Benefits 10. Workload Assignment - Manage
 Security Access Profile - Manage
 Security Roles - Manage Security Access Profiles - Manage
 Semi-Annual Report (SAR 7)- Process
 Staff - Manage
 Valuables – Issue a Valuable
 Verifications - Manage
 Vital Statistics
 WTW-Non-Compliance/Conciliation/Sanction.

Outreach

Description:

Updated job aids.

Migration Impact

Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

225

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	225				



[CA-209973] Update Job Aids for SCR CA-59263 - Income Categories and Types

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/13/2019 12:26 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Ana Cruz	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 27, 2019

Expedite Approval: Approved by Karen Rapponotti on 9/11/2019

Current Design: SCR CA-59263 updates the treatment of Veterans income in the LRS System.

Request: Income Categories and Types job aid needs to be updated for the changes.

Recommendation: Update the Income Categories and Types job aid.

Outreach Description: Updated job aid.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

 **[CA-209975] Update Job Aids for SCR CA-205441- Need Types**

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/13/2019 02:18 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Ana Cruz	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 27, 2019

Expedite Approval: Approved by Karen Rapponotti on 9/11/2019

Current Design: SCR CA-205441 adds a Need Category to the Needs Detail page in the LRS System.

Request: The Needs job aid needs to be updated for this change.

Recommendation: Update the Needs job aid.

Outreach Description: Updated job aid.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				



[CA-209976] Update Job Aids for SCR CA-52219 - Recovery Accounts

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/13/2019 02:25 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Ana Cruz	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 27, 2019

Expedite Approval: Current Design: SCR CA-52219 adds Supervisor Approval/Disapproval functionality for refunds.

Request: The Recovery accounts – Manage and Recovery Accounts – Transaction and Refund job aids need to be updated for this change.

Recommendation: Update the following job aid:
1. Recovery accounts – Manage
2. Recovery Accounts – Transaction and Refund

Outreach Description: Updated job aid.

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: Alternative Procedure Description: None

Operational Impact: Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-210001] Update Job Aid for SCR CA-207464 -Homeless Need Types

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	5
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/14/2019 11:38 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:					
Expedite Approval:					
Current Design:	The Needs - Create and Maintain job aid covers the Homeless Need Types.				
Request:	SCR CA-207464 updates the Homeless Customer Need Type codes. The job aid needs to be updated for this change.				
Recommendation:	Update the Needs - Create and Maintain job aid for SCR CA-20746..				
Outreach Description:	Updated job aid.				
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	5				

 **[CA-210075] Training: Update WBTs per SCR CA-207203**

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	20
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/19/2019 11:06 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207203 creates a new IEVS Applicant Request page that will allow a user to initiate an IEVS and SAVE request.

Request: WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 048-WBT-ELE-Eligibility Foster Care-01-A
 2. 048-WBT-ELE-Eligibility Foster Care-02-A
 3. 056-WBT-ELJ-Eligibility Kin-GAP-02

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description:

None

Operational Impact: Estimate:

20

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				

[CA-210076] Training: Update Clerical Support WBTs

- Resolved: 09/23/2019 04:40 PM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	45
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 12:31 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 030-WBT-CLE-Clerical Support-01, 030-WBT-CLE-Clerical Support-02, and 030-WBT-CLE-Clerical Support-03 do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 030-WBT-CLE-Clerical Support-01, 030-WBT-CLE-Clerical Support-02, and 030-WBT-CLE-Clerical Support-03 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
 -030-WBT-CLE-Clerical Support-01
 -030-WBT-CLE-Clerical Support-02
 -030-WBT-CLE-Clerical Support-03

Outreach

Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:
Alternative Procedure Description: None.

Operational Impact:
Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	45				

[CA-210078] Training: Update General Eligibility WBTs

- Resolved: 09/18/2019 11:52 AM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	40
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 12:48 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 040-WBT-ELA-Eligibility-02-A, 040-WBT-ELA-Eligibility-03, and 040-WBT-ELA-Eligibility-07 do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 040-WBT-ELA-Eligibility-02-A, 040-WBT-ELA-Eligibility-03, and 040-WBT-ELA-Eligibility-07 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBT per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
 -040-WBT-ELA-Eligibility-02-A
 -040-WBT-ELA-Eligibility-03
 -040-WBT-ELA-Eligibility-07

Outreach

Description:
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:
Alternative Procedure None.

Description:
Operational Impact:
Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	40				



[CA-210079] Training: Update 046-WBT-ELD-Eligibility CalFresh-01 and 046-WBT-ELD-Eligibility CalFresh-02

- Resolved: 09/24/2019 09:33 AM

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	50
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 12:54 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:					
Expedite Approval: Approved by Karen Rapponotti on 8/21/2019					
Current Design: 046-WBT-ELD-Eligibility CalFresh-01 and 046-WBT-ELD-Eligibility CalFresh-02 do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.					
Request: Update 046-WBT-ELD-Eligibility CalFresh-01 and 046-WBT-ELD-Eligibility CalFresh-02 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.					
Recommendation: Update the following WBT per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort: -046-WBT-ELD-Eligibility CalFresh-01 -046-WBT-ELD-Eligibility CalFresh-02					
Outreach Description:					
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate: 50					
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				



[CA-210080] Training: Update 046-WBT-ELD-Eligibility CalFresh-03 and 046-WBT-ELD-Eligibility CalFresh-06

- Resolved: 09/25/2019 10:40 AM

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:07 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:					
Expedite Approval: Approved by Karen Rapponotti on 8/21/2019					
Current Design: 046-WBT-ELD-Eligibility CalFresh-03 and 046-WBT-ELD-Eligibility CalFresh-06 do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.					
Request: Update 046-WBT-ELD-Eligibility CalFresh-03 and 046-WBT-ELD-Eligibility CalFresh-06 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.					
Recommendation: Update the following WBT per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort: -046-WBT-ELD-Eligibility CalFresh-03 -046-WBT-ELD-Eligibility CalFresh-06					
Outreach Description:					
Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.					
Migration Impact Analysis:					
Alternative Procedure Description: None.					
Operational Impact Estimate: 30					
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	30				



[CA-210081] Training: Update Foster Care WBTs

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	80
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:17 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: Foster Care Intake and Approved WBTs do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update Foster Care Intake and Approved WBTs to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-048-WBT-ELE-Eligibility Foster Care-01-A
-048-WBT-ELE-Eligibility Foster Care-01-B
-048-WBT-ELE-Eligibility Foster Care-02-A
-048-WBT-ELE-Eligibility Foster Care-02-B

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **80**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	80				



[CA-210082] Training: Update 054-WBT-ELH-Eligibility RCA-03

- Resolved: 09/12/2019 03:10 PM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:23 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 054-WBT-ELH-Eligibility RCA-03 does not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 054-WBT-ELH-Eligibility RCA-03 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-054-WBT-ELH-Eligibility RCA-03

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				

 **[CA-210083] Training: Update 110-WBT-ORA-Orientation-04**

- Resolved: 08/27/2019 09:31 AM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:30 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 110-WBT-ORA-Orientation-04 does not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 110-WBT-ORA-Orientation-04 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-110-WBT-ORA-Orientation-04

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CA-210084] Training: Update 052-WBT-ELG-Eligibility Medi-Cal-05-A

- Resolved: 08/27/2019 10:24 AM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:34 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 052-WBT-ELG-Eligibility Medi-Cal-05-A does not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 052-WBT-ELG-Eligibility Medi-Cal-05-A to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-052-WBT-ELG-Eligibility Medi-Cal-05-A

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				



[CA-210085] Training: Update 040-WBT-ELA-Eligibility General-09-A

- Resolved: 09/17/2019 07:34 AM

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	40
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:38 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 040-WBT-ELA-Eligibility General-09-A does not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 040-WBT-ELA-Eligibility General-09-A to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-040-WBT-ELA-Eligibility General-09-A

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	40				



[CA-210086] Training: Update 052-WBT-ELG-Eligibility Medi-Cal-03 and 052-WBT-ELG-Eligibility Medi-Cal-06

- Resolved: 09/19/2019 09:16 AM

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	24
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:41 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 052-WBT-ELG-Eligibility Medi-Cal-03 and 052-WBT-ELG-Eligibility Medi-Cal-06 do not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 052-WBT-ELG-Eligibility Medi-Cal-03 and 052-WBT-ELG-Eligibility Medi-Cal-06 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
 -052-WBT-ELG-Eligibility Medi-Cal-03
 -052-WBT-ELG-Eligibility Medi-Cal-06

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Description:

Migration Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate: **24**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	24				



[CA-210087] Training: Update 094-WBT-ELI-Eligibility CalWORKs-03

- Resolved: 09/13/2019 12:15 PM

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/19/2019 01:46 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/21/2019

Current Design: 094-WBT-ELI-Eligibility CalWORKs-03 does not include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort, as the comments/issues were determined by both Consortium and Accenture to fall out of the scope of such effort.

Request: Update 094-WBT-ELI-Eligibility CalWORKs-03 to include changes based on comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort.

Recommendation: Update the following WBTs per comments made/issues identified by First Data and Consortium reviewers during the WBT Clean-up & Genericization effort:
-094-WBT-ELI-Eligibility CalWORKs-03

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20				

 **[CA-210095] Training: Update WBTs per SCR CA-207193**

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	32
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/19/2019 03:45 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design: SCR CA-207193 relabels "GAIN" to "WTW" throughout the CalSAWS Software.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. 110-WBT-ORA-Orientation-08
 2. 140-WBT-SAS-Security/Administrative Support-01-A
 3. 140-WBT-SAS-Security/Administrative Support-01-B
 4. 062-WBT-ESB-Employment Services-GROW-05

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:
Migration Impact Analysis: None

Alternative Procedure Description:
Operational Impact: Estimate: **32**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	32				

 **[CA-210096] Training: Update WBTs per SCR CA-207200**

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	25
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/19/2019 03:52 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207200 adds the Refine Your Search section to the Select Security Group page to allow for searching for Security Groups by Page Name, Security Right, or both.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. 140-WBT-SAS-Security/Administrative Support-02

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.
Migration Impact Description:

Migration Impact Analysis: Alternative Procedure None

Description: Operational Impact: Estimate: **25**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	25				

 **[CA-210097] Training: Update WBTs per SCR CA-207277 Part A**

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	75
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/19/2019 03:57 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design: SCR CA-207277 displays the “County” dropdown on the CalSAWS Homepage for c90, c92 and Regional Call Center users to select the county they are working with.

Update the Staff Detail page to support the creation and maintenance of users from counties other than Los Angeles County.

Update the Security Assignment page to be the page to add users in OID and to search for the Active Directory Id for all counties going forward.

Request: WBTs impacted by this change need to be updated.

- Recommendation:**
- Update the following WBTs:
 1. 140-WBT-SAS-Security/Administrative Support-01-A
 2. 140-WBT-SAS-Security/Administrative Support-01-B
 3. 140-WBT-SAS-Security/Administrative Support-02

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact: 75

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	75				



[CA-210101] Training: Update WBTs per CA-207365

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	35
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/19/2019 04:52 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207365 adds the Non-Compliance Type of 'Failure to Provide' and the Non-Compliance Reason of 'Vendor Information' to the Eligibility Non-Compliance Detail page.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
1. 046-WBT-ELD-Eligibility CalFresh-04
2. 050-WBT-ELF-Eligibility General Relief-02

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.
Migration Impact Description:

Migration Impact Analysis: None
Alternative Procedure Description:

Operational Impact Estimate: **35**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	35				



[CA-210112] Training: Update WBTs per CA-207371

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	24
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:08 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design: SCR CA-207371 relabels the "Expiration Date" field on the Degrees Licenses List page to "Termination Date"

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. 060-WBT-ESA-Employment Services-GAIN-01
 2. 062-WBT-ESB-Employment Services-GROW-03
 3. 068-WBT-ELM-Eligibility Cal-Learn-01

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact Estimate: **24**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	24				



[CA-210113] Training: Update WBTs per CA-207431

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:12 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207431 updates the column from Viewed Via YBN to Viewed Via Self-Service Portal in the Document List page.

Request:

WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-03
 2. 040-WBT-ELA-Eligibility-04
 3. 046-WBT-ELD-Eligibility CalFresh-02
 4. 046-WBT-ELD-Eligibility CalFresh-03
 5. 046-WBT-ELD-Eligibility CalFresh-05
 6. 046-WBT-ELD-Eligibility CalFresh-06
 7. 052-WBT-ELG-Eligibility MediCal-01-C
 8. 052-WBT-ELG-Eligibility MediCal-02-B
 9. 052-WBT-ELG-Eligibility MediCal-03
 10. 052-WBT-ELG-Eligibility MediCal-04
 11. 052-WBT-ELG-Eligibility MediCal-05-A
 12. 052-WBT-ELG-Eligibility MediCal-05-B
 13. 094-WBT-ELI-Eligibility CalWORKs-04
 14. 110-WBT-ORA-Orientation-09

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure

None

Description:

Operational Impact:

Estimate: 100

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				



[CA-210114] Training: Update WBTs per CA-207474

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	75
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:25 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

- SCR CA-207474 contains the following updates:
1. Add the Display Workload field to the result filters section of the page. Update the Search Results Summary section to display only those programs that were assigned to the specified worker on the date entered in this field.
 2. Add the Status Effective Date field to the result filters section of the page. Update the Search Results Summary section to display the program information on the effective date entered in this field.
 3. Make cosmetic updates to improve the overall appearance of the page.

Request: WBTs impacted by this change need to be updated.

- Recommendation:**
- Update the following WBTs:
1. 030-WBT-CLE-Clerical Support-07
 2. 060-WBT-ESA-Employment Services-GAIN-01
 3. 060-WBT-ESA-Employment Services-GAIN-04
 4. 062-WBT-ESB-Employment Services-GROW-01
 5. 068-WBT-ELM-Eligibility Cal-Learn-01

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description: None

Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	75				



[CA-210115] Training: Update WBTs per CA-207475

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	550
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:35 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207475 relabels " the "Document List" page to "Distributed Documents Search", the local navigation to "Distributed Documents" and the Task Navigation to "Distributed Documents Search".

Request: WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-03
 2. 040-WBT-ELA-Eligibility-04
 3. 046-WBT-ELD-Eligibility CalFresh-02
 4. 046-WBT-ELD-Eligibility CalFresh-03
 5. 046-WBT-ELD-Eligibility CalFresh-05
 6. 046-WBT-ELD-Eligibility CalFresh-06
 7. 052-WBT-ELG-Eligibility MediCal-01-C
 8. 052-WBT-ELG-Eligibility MediCal-02-B
 9. 052-WBT-ELG-Eligibility MediCal-03
 10. 052-WBT-ELG-Eligibility MediCal-04
 11. 052-WBT-ELG-Eligibility MediCal-05-A
 12. 052-WBT-ELG-Eligibility MediCal-05-B
 13. 094-WBT-ELI-Eligibility CalWORKs-04
 14. 110-WBT-ORA-Orientation-09
 15. Remaining Eligibility, GAIN, GROW, and Child Care, and DCFS Modules (74)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact: Estimate: 550

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	550				



[CA-210116] Training: Update WBTs per CA-207477

Team Responsible:	Training	Assignee:	Lisa Nesci	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:43 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Ana Cruz on August 6, 2019

Expedite Approval:

Current Design:

SCR CA-207477 relabels the "Mail" button to "Generate Form" on the Verification List page.

Request:

WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-02-B
 2. 040-WBT-ELA-Eligibility-03
 3. 046-WBT-ELD-Eligibility CalFresh-03
 4. 052-WBT-ELG-Eligibility MediCal-01-C
 5. 054-WBT-ELH-Eligibility RCA-02
 6. 094-WBT-ELI-Eligibility CalWORKs-03
 7. 096-WBT-ELK-CAPI-01

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative

Procedure

Description:

None

Operational Impact:

Estimate:

50

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	50				

 **[CA-210286] Training Release 19.11 - Online Help (OLH) Support**

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[19.11]	Designer Contact:	Lisa Nesci	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	125
Reporter:	Lisa Nesci	Regulation Reference:		Created:	08/28/2019 04:52 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: Sections of the LRS Online Help are updated to the 19.09 release.

Request: Sections of the LRS Online Help needs to be updated for the 19.11 release.

Recommendation: Make the following changes to LRS Online Help:

1. Add Desk Aids from LMS 19.09 that were not approved in time for the 19.07 OLH release.
2. Add Desk Aids updated for the 19.11 release.
3. Update the Reports Overview OLH page pursuant to Reports changes for the 19.11 release, as provided by the Accenture Reports team.
4. Add/Retire DCFS and DPSS TIPs and Hints per LA County request.
5. Update OLH page descriptions to conform with current training material style and standards (ongoing effort).

Detailed information for each of these items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative Procedure None

Description:

Operational Impact:

Estimate: **125**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	125				