

CalACES Enhancement Request

PPOC: Please send the completed request to CER@CalACES.org with a cc to your RPM.

Region #: 8	County: Los Angeles	Date Submitted: 7/11/19
Submitter's Name: Gaston Herrera	Phone: (626) 569-2633	Email: GastonHerrera@dpss.lacounty.gov

Title: IEVS Processing Abstract Type: IFDS & PVS			
Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input checked="" type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input checked="" type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input checked="" type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input checked="" type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence	<input type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input checked="" type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> Other – specify			

Justification / Request Summary:**Issue:**

Requesting enhancement to the Dash Board that will improve the data results. Requesting additional parameters for the Dashboard and columns for the reports to allow users to distinguish between DPSS and DCFS data; focus on specific programs; capture case status; termination reasons; identify district level to allow the user to compare across units and workers; access workload numbers for backlog or timely data; add parameter for discrepancies under \$2500 and above \$2500; actual dollar amount; and switch from 45-90 days.

Proposed Recommendation:**Modifications to Dashboard: IEVS Disposition:**

- Add DPSS and DCFS parameter.
- Add Districts and worker level parameter.
- Add Case Status parameter.
- Add new value Not Applicable to Status drop down window
- Add Case Status parameter. If CW, CF, GR or MC are active, case status is considered Active. If GROW, IN, CC etc. are active, for our purposes this is considered Inactive. Status is current at point data is being pulled.
- Add Overpayment/Over-issuance parameter (by type: IHE, AE, IPV, PIPV)
- Add termination reason parameter of the case status.

Modifications to Report: IEVS Disposition:

- Reflect case-based, not abstract-based for same run date regardless of programs or individuals listed.
- Add columns for CW OP, PA CF 01, NA CF 01, and GR OP. Populate with discrepancy amounts identified on IEVS abstract page, reflect type of OP/O1 by type: IHE, AE, IPV, PIPV.
- Add case status. IF CW, CF, GR or MC are active, case is considered active. If GROW, IN, CC, etc are active, for our purposes this is considered Inactive.
- Add an additional program column that reflects only programs identified on abstract.
- Add column for termination reason for inactive cases.
- Program column (2nd from right) should reflect CF rather than Food Stamps (FS).

Modifications to Dashboard: IEVS Pending:

- Add DPSS and DCFS parameter (allow user to distinguish/filter)
- District Worker level needs addition parameters so we can compare across different districts compared, there should be a way to display this.
- Allow user to see all workload numbers regardless of whether backlog or timely.
- Add case status parameter. If CW, CF, GR or MC are active case is considered active. If GROW, IN, CC, etc. are active, for our purposes this is considered inactive.
- Add a program parameter that reflects only programs identified on abstract (CW PA, CF NA, CF GR MC) if none are checked, all are displayed individually.
- Add discrepancy parameter (under \$2500 and \$2500 and above)

Modifications to Report: IEVS Pending:

- Add columns for new parameters:
- Add columns for Case status
- Add column for Program parameter

- Discrepancy amount (identified as Difference on the IEVS abstract page list (list actual dollar amount)
- Modifications to Dashboard IEVS Processing:
- Change 45 days to 90 days
- Add DPSS and DCFS parameter
- Districts and worker level need additional parameters so we can compare across units and workers.

Modifications to Report: IEVS processing:

- Reflect only the abstracts that were completed. Currently the report has record of the abstracts that were not dispositioned. For example: 11th row of the report below has record of incomplete abstract. Incident #742861 has been submitted to address this issue.

Modifications to Dashboard: IEVS Received:

Defect: 206908 - Original number of abstract loaded increases after time based on changes to the abstract workload status. It appears to add a new record instead of changing the status.

- Add DPSS and DCFS parameter
- Districts and Worker level needs additional parameters so we can compare across units and Workers.
- Add case status parameter. If CW, CF, GR, or MC are active, case is considered active. If GROW, IN, CC, etc., are active, for our purposes this is considered inactive. Status is current at point data is being pulled.
- Add program parameter that reflects only programs identified on abstract. (CW, NAPA CF, GR, MC) If none are checked, all are displayed combined. If all are checked, all are displayed individually.
- Add discrepancy parameter (under \$2500 and \$2500 and above).

Modifications to Report: IEVS Received:

Defect 206908 - original number of abstract loaded increases after time based on changes to the abstract workload status. It appears to add a new record instead of changing the status.

- Add columns for new parameters:
- Add column for Case status
- Add column for program parameter
- Discrepancy amount (identified as Difference on the IEVS abstract page, List actual Dollar amount).

Priority/Implementation Consideration(s):

CalACES Response:	
CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	