

CalACES Enhancement Request

PPOC: Please send the completed request to **XX@xx.xx.xxx** with a cc to your RPM.

Region #: DPSS/BCTS/ITD	County: Los Angeles	Date Submitted: 05/23/19
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Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input checked="" type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Other – Specify – Sensitive/Confidential Cases			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence/NOA	<input type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input checked="" type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training	<input type="checkbox"/> Onlines	<input type="checkbox"/> Web Services YBN- mob.Apps)	<input type="checkbox"/> C-IV <input type="checkbox"/> Administrative
<input type="checkbox"/> Interface(s) - specify			

Justification / Request Summary:

The EDMS Dashboard Reports application captures EDMS imaging statistics from the following files:

- **File name:** program_status.txt and case_office_file.txt
- **File location:** [\\dpsssrvitd132\users\LRS_EDMS](#)
- **LRS batch job numbers:**
 - PO19C945 (program_status.txt)
 - PO19C943 (case_office_file.txt.)

Currently, the reports that are generated by the EDMS Dashboard Reports app include CalHEERS cases and Confidential cases. We request to identify these cases in our reports.

Issue:

This application reports on the number of cases that have not been imaged through EDMS. CalHEERS & sensitive cases are exempt and should not be reported on and removed or filtered out from the application. Inaccurate information in these reports could result in false reporting.

Proposed Recommendation:

This is a request to add the following fields information to the LRS data file, in order to identify and filter out the Cal HEERS and Confidential cases from the report:

- For all the Medi-Cal cases, include the field "Source" value in Medi-Cal Detail page under the program information section.
- Include a confidential case identifier to the LRS file.

Example confidential case: **LA77014**

Example Medi-Cal case with CalHEERS application source: **B0NG321**

Request Summary:

Add the CalHEERS source and confidential case indicators to the EDMS file.

CalACES Response:

CER Tracking #: (automatically generate by JIRA)

SCR # **N/A**

Rejected By:

Date:

Rejection Reason(s) or other Comments: