CalACES Enhancement Request

Region #: 8	County: Los Angeles	Date Submitted: 06/10/19
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Program(s) Impacted:

☐ Adoptive Services	☐ ARC	☒ CalFresh	☐ Cal-Learn
☒ CalWORKS / RCA	☒ CAPI	☐ Child Care	☐ CMSP
☐ Foster Care	☒ GA/GR	☐ GAIN/REP/WTW	☐ GROW
☐ Kin-GAP	☒ Medi-Cal/MSP	☐	☐
☒ Other: Former Foster Care Youth			

Area(s) Impacted:

☐ Call Center	☐ Case Assignment	☐ Client Correspondence/NOA	☐ Eligibility
☐ Fiscal / Collections	☐ Hearings	☐ Imaging	☐ Lobby Management
☐ Reports	☐ Resource Data Bank	☐ Schedule Appt	☐ Security
☐ Self Service Portal	☐ Special Investigation	☐ Task Mgmt	☐ Time Limits
☐ Training	☐ Onlines	☐ Web Services YBN- mob.Apps)	☐ C-IV ☒ Administrative
☐ Interface(s) - specify			

Justification / Request Summary:

Modify Customer Reporting Progress Detail Report to include new columns for Sheet 1, Sheet 2 and 3.

Issue: Currently report does not include detailed information needed by users. Recommended enhancement will improve the delivery of data.

Proposed Recommendation:

Current Regulatory/Policies and/or Procedures:

Proposed Regulatory and/or Procedural Change:

Modifications to Sheet 1:
- Add columns titled Incomplete & Ready to run EDBC
- Add Rows to include the following reports that are missing: SAR 7 (RCA), MAGI MC Packet, MSP Packet, Pre-ACA MC RE Packet, Former Foster Youth Packet, CAPI Annual Agreement and GR RD Packet

Modifications to Sheet 2 & 3:
- Add column titled Updated By
- Add column titled Current Program Status
- Add new value Not Applicable to Status drop down window

Request Summary:

Request to modify the report which will improve the delivery of data, save users time and increase productivity.

CalACES Response:	
CER Tracking #: (automatically generate by JIRA)	SCR # **BPP LOD DVIVI 19-030 (Work Group #3)**
Rejected By:	Date:
Rejection Reason(s) or other Comments:	