

CalACES Enhancement Request CalACES

PPOC: Please send the completed request to CER@CalACES.org with a cc to your RPM.

Region #: 8		County: Los Angeles		Date Submitted: 06/27/2019	
Submitter's Name: José Tario		Phone: 562-345-9942		Email: josetario@dpss.lacounty.gov	
Title: LRS BI Glance report enhancements					
Program(s) Impacted: N/A					
Adoptive Services	CI ARC	CalFresh	Cal-Learn		
CalWORKS / RCA	CI	El Child Care	C] CMSP		
FOster Care	GA/GR	C] GAIN/REP/WTW	C] GROW		
Kin-GAP	O Medi-cal / RMA				
Other — specify					
Area(s) Impacted:					
Call Center	C] Case Assignment	Client Correspondence	Eligibility		
Fiscal / Collections	Hearings	C] Imaging	C] Lobby Management		
Reports	Resource Data Bank	Schedule Appt	Security		
Self Service Portal	Special Investigation	Task Mgmt	C] Time Limits		
Training					
Interface(s) - specify					
Other — specify					

Justification / Request Summary:

Issue:

The LRS BI Glance report has the following issues:

1. Calculates the GR caseload by using logic similar to the State Report GR 237 — Cell 7.
2. Calculates the GR Average Benefit amount using case count from State Report GR 237 — Cell 237
3. Categorizes PRUCOL individuals as "Legal Immigrants"
4. Does not provide detail records for validation or verification of aggregate counts of cases or persons for any program.
5. Includes DCFS related cases and persons in the program counts.

Proposed Recommendation:

1. GR caseload should be active caseload the same as the logic for State Report GR 237 — Cell 4 (without any reference aided)
2. GR Average Benefit amount should be calculated using the same logic used for State Report GR 237 — Cell 4 (without any reference to aided)
3. Citizenship type changes
 - a. PRUCOL should be categorized as Undocumented Immigrants instead of legal immigrants
4. Provide detail records for validation / verification purposes for all programs
5. Provide unduplicated column across all categories of information
 - a. Cases, Persons, Citizens, Age, Gender, Ethnicity, Language
6. Removal of DCFS related cases and/or persons from the glance report across all programs
 - a. For example, MC program has cases and persons which belong to DCFS.

Priority / Implementation Consideration(s):

CalACES Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

Rejected By:

Date:

Rejection Reason(s) or other Comments:

(Examples: Organization, age, ethnicity, zip code, primary language, citizenship, etc...)

Layout: (If "Yes" is selected, please attach sample report layout)

REQUESTOR INFORMATION AND APPROVALS

Department/Bureau - Division Name: BPP - CF & GR DIVISION		District/Section Name: GR - CalFresh Program on behalf of the BI Team
Contact Person Name: Jose Tario	Contact Person Phone #: 562-345-9942	
Section Head Name:	Section Head Signature:	Date:
Division Chief Name: LaShonda Diggs	Division Chief Signature: 	Date: 7/18/19

LRS PROJECT APPROVALS

Branch Manager Name (Print):	Branch Manager Signature:	Date:
County Project Director Name:	County Project Director Signature:	Date:

DRAFT

