

## CalSAWS | Notes from Collections Committee

Date: November 13, 2019	Location: Conference Call
Time: 2:30 pm – 3:30 pm	Thank you, Placer, for taking our Meeting Minutes! 🙏
Meeting Called by: Sheryl Eppler	
Attendees: Region 1: Contra Costa, Monterey, San Francisco, Santa Clara, Solano Region 2: Placer, Sacramento, Yolo Region 3: Butte, Humboldt, Shasta Region 4: Fresno, Kern, Merced, San Joaquin, Stanislaus Region 5: Orange, Riverside, San Bernardino, San Diego Region 6: Los Angeles CalSAWS: North & South State: CDSS/State Fraud	

### Topic

#### Release 19.11 (November 25, 2019)

CA-52219	Supervisor's Approval for Refunds
CA-202330 CIV-104159	Stop benefit offsets on CalFresh Administrative Error Recovery Accounts
CA-208685 CIV-104217	ACL 19-50 – Increase Threshold for CalFresh Overissuances

#### Release 20.01 (January 27, 2020)

CA-205512 * CIV-101423	Update Office Location on system generated Benefit Reductions and Offset Transactions
CA-207089 *	Update Converted LEADER Claims on LRS

\*SCR is not in approved status yet.

#### Release 20.03 (March 23, 2020)

CA-205652 * CIV-9947 *	Change Recovery Account Cause Code editing logic
CA-209661 * CIV-104671 *	Update Previous Potential Benefit Calculation Logic

\*SCR is not in approved status yet.

#### Returning Business

- CIV-104624 – Update FIN 107 Billing Statement phone number to be printed
  - Should show Case Manager, Phone number. At the bottom, case worker number should be collectors #
  - Bring back next Quarterly Meeting.

## Topic

### New Business

- CA-204863 / CIV-102263 - ACL 18-99 CF OI Collection Period
  - Currently in development / pending clarifications from the State.
- Proposed 2020 Meeting Schedule
  - Wednesday February 19, 2020 2:30pm – 3:30pm
  - Wednesday May 20, 2020 2:30pm – 3:30pm
  - Wednesday August 19, 2020 2:30pm – 3:30pm
  - Wednesday November 18, 2020 2:30pm – 3:30pm

### Top 10 Prioritized Items / Collections Committee

Top 10	SCR #	Short Description
1	CA-204762 / CIV-102098	Do not create Transaction for Overpayment/Overissuance Adjustments (R20.05)
2	CA-53819	DDCR 5021: C-IV SCR: Remove references to Federal Tax Information (FTI) from Recovery Account Reasons, Special Investigations and Quality Reviews (IRS Pub 1075, ACL 16-106) (R20.01)
3	CA-202330	LRS to stop benefit offsets on CalFresh State Agency Error (R19.11)
4	CA-205652 / CIV-9947	Change Recovery Account Cause Code editing logic (R20.03)
5	CA-52219	Supervisor's Approval for Refunds (R19.11)
6	CA-205649 / CIV 174	Update Expungement Detail page to allow linking CalFresh Expungements to Recovery Accounts (37548)
7	CA-205648 / CIV-4524	Change Recovery Account Detail page to add indicator for External vs Internal Recovery Account creation
8	CA-203018	DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months
9	CA-205512 / CIV-101423 /	Update Office Location on system generated Benefit Reductions and Offset Transactions (R20.01)

### Open Discussion

- CIV-174 – Expungements Detail page needs to reflect when Expungements are manually applied to a Recovery Account, and the applied Expungements need reported accurately to FNS.

### 2019 Meeting Schedule

- Approved 2020 Meeting Schedule
  - Wednesday February 19, 2020 2:30pm – 3:30pm
  - Wednesday May 20, 2020 2:30pm – 3:30pm
  - Wednesday August 19, 2020 2:30pm – 3:30pm
  - Wednesday November 18, 2020 2:30pm – 3:30pm