

 **[CA-210446] Passport to Services (GEN 2000)**

Team Responsible:	Assignee: Virginia C. Bernal	SPG Status: Select a value
Fix Version/s:	Designer Contact:	Change Type (SCR):
Minor Version:	Expedite Changes: No	Estimate:
Reporter: Lien Phan	Regulation Reference:	Created: 09/09/2019 03:31 PM
Status: In Progress	Impact Analysis:	Outreach Required:
Consortium Contact:	Training Impacted:	Funding Source:
Project Phase (SCR):	Migration Impact:	Funding Source ID:
Committee: [Correspondence]	Approved by Committee:	Other Agency Cross Reference:

Non-Committee

Review:

Expedite Approval:

Current Design:

Request:

The GEN 2000 doesn't include any CW supplements received by the Customer. The information on the GEN 2000 doesn't provide a complete and correct reflection of issued benefits received by the Customer.

C-IV Trouble Ticket (R76754-2019) was submitted because the grant amounts listed on the GEN 2000 did not match the amounts on the Issuance page in C-IV.

EDBC is overridden. Currently, if the EDBCs are overridden, the system will set the values for the income and CW grant to zero. The information on the GEN 2000 does not provide a complete and accurate reflection of the issued benefits received by the Customer.

C-IV Trouble Ticket (R75280-2019) was submitted because the grant amounts listed on the GEN 2000 did not match the amounts on the Issuance page in C-IV.

Recommendation: List the correct CW grant amounts issued to the customer on the GEN 2000, including supplements

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				