



[CIV-541] Update WDTIP Outbound file writer to not allow LD02 transactions to be generated for WTW supportive services participation records

Team Responsible:	Batch/Interfaces	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	228
Reporter:	Srividhya Sivakumar	Regulation Reference:		Created:	12/29/2017 02:23 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Time Limits]	Approved by Committee:	09/16/2019	Other Agency Cross Reference:	CA-204814
Non-Committee Review:					
Expedite Approval:					
Current Design:					
LD02 and LD06 Transactions are being generated and sent to WDTIP for WTW time clock month when only LD06 transaction is required to be generated .					
Request:					
1. Update the WDTIP Outbound file to allow only LD06 transactions to be generated and populated for WTW Time clock month.					
2. Send one-time Clean up file to WDTIP to delete historical records for the LD02 transactions that were sent in the WDTIP Outbound file for the WTW Supportive Services.					
Note: Provide a detailed list of the historical LD02 transaction records sent for WTW time clock month					
The following columns will be included in the file-					
1.County number					
2.Office Number					
3.Case Worker ID					
4.Case Name					
5.Case Number					
6.Program Code					
7. WTW Program – Last Worker ID					
8. WTW Program – Participant Name					
9. WTW Program – Applicant CIN Number					
10. WTW Program- Transaction month					
11. WTW Program- Last Date of Aid					
Recommendation:					
1.Update the WDTIP Outbound file to allow only LD06 transactions to be generated and populated for WTW Time clock month.					
2. Send one-time Clean up file to WDTIP to delete historical records for the LD02 transactions that were sent in the WDTIP Outbound file for the WTW Supportive Services.					
Outreach Description:					
A detailed case list of all the WTW program persons will be provided for which LD02 transactions were generated in the WDTIP outbound file prior to this SCR for Retention Services (WTW) time limit program participation records					
Migration Impact Description:					
Joint design has been approved through the Time Limits Committee. CalSAWS will implement this change with SCR CA-204814 in the 20.01 release.					
Migration Impact Analysis:					
Alternative Procedure Description:					
N/A					
Operational Impact:					
Estimate:					
228					
Automated Test :	0	Batch/Interfaces :	175	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0

DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	53	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-100733] Enhance the Employment Summation and Employment Summation Detail Reports

Team Responsible:	Reports	Assignee:	Rashmi Holla	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	224
Reporter:	Farhat Ulain	Regulation Reference:		Created:	03/19/2018 11:57 AM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Dennis Kong	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:	10/22/2019	Other Agency Cross Reference:	CA-51131

Non-Committee

Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti on 10/22/2019

Current Design: The Employment Summation Report and Employment Summation Detail Report are On Request reports that provide the total number of new employments, the average salary per hour and the average hours worked per week for each worker in the selected organization. These reports are used by administration staff to monitor employments created during the report period.

Request: Add additional data elements to the Employment Summation Report and Employment Summation Detail Report to improve usability.

Recommendation: Add additional data columns that include program and person status information and additional employment information for the following reports:
a. Employment Summation Report
b. Employment Summation Detail Report

Reference the attached detailed design document for the column specifics and the report layouts.

Outreach Description: N/A

Migration Impact Description: Joint design has been approved through the Management Reports Committee and it will be implemented in both systems. LRS will implement this Change with SCR CA-51131 in the 20.01 release.

Migration Impact Analysis: Alternative Procedure N/A

Description: Operational Impact: Estimate: **224**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	156	Security :	0
System Test Support :	68	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-101423] Update Office Location on system generated Benefit Reductions and Offset Transactions

Team Responsible:	Fiscal	Assignee:	Jacob Betz	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	72
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	06/01/2018 01:21 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	08/29/2019	Other Agency Cross Reference:	CA-205512

Non-Committee

Review:

Expedite Approval:

Current Design:

When the system creates benefit reduction, payment reduction, and offset transactions, their office locations are set to be the county's main office. For example, for Los Angeles County, the system is defaulting the office location to 'Probation Madera Office' which is a CIV baseline default office location.

Request:

Update the system to use the office location of the latest worker who is assigned to the program when creating a recovery account transaction with type 'Benefit Reduction', 'Payment Reduction', or 'Offset'.

Recommendation:

This system change request will update Issuance Batch to do the following when creating benefit reduction transactions, payment reduction transactions, offset transactions, and their receipts:
Use the office of the latest worker who is the assigned to the program for the location field of the transactions and receipts.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. LRS will implement this change with SCR CA-205512 in the 20.01 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

72

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	17	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-101430] CF - FTP INS Document, Income of FRE should be prorated

Team Responsible:	Eligibility	Assignee:	Cassandra Mestayer	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	210
Reporter:	Tyler Vaisau	Regulation Reference:	63-503.442	Created:	06/04/2018 04:37 PM
Status:	In Assembly Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	09/11/2019	Other Agency Cross Reference:	CA-201575

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently for FRE non-citizens with role reason of 'FTP - INS Document' all of their income is counted against the eligible household in the CF EDBC. Also, the entire SSI Only, SSP Only (CalSAWS Only) and SSI/SSP unearned income amounts received from Other Program Assistance (OPA) by a FRE non-citizen with a role reason eligible for income proration are counted against the eligible household members.

Request:

In a CalFresh household of eligible citizens and FRE non-citizen with role reason of 'FTP-INS Document', income of the excluded non-citizen should be prorated. Also, SSI Only, SSP Only (CalSAWS Only) and SSI/SSP unearned incomes from OPA need to be prorated in the same way it does for income for a FRE non-citizen with a role reason eligible for income proration.

Recommendation:

Update CF EDBC logic to prorate income of non-citizen in household with role FRE and role reason FTP - INS Document.

Update CF EDBC logic to prorate SSI Only, SSP Only (CalSAWS Only) and SSI/SSP unearned incomes received from OPA by a non-citizen in household with a role of FRE and a role reason eligible for income proration.

Generate list of CF cases based on the following criteria:

- Case has 'Active' program person with role of FRE and role reason of 'FTP-INS Document'.
- Case had an active income record for the program person with role of FRE and role reason of 'FTP-INS Document' any time since January 2019.
- Case had a CF program with a status of 'Active' any time since January 2019.

The lists will include the following list columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID
Current CF Program Status

These lists will be posted at:

CalSAWS: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-201575

C-IV: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV-101430

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. LRS will implement this Change with SCR CA-201575 in the 19.11 release.

Migration Impact

Analysis:

Alternative Procedure Description:		Overwrite EDBC			
Operational Impact:					
Estimate:					
	210				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	162	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	48	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-101987] Update SAR7 Sent Text Message for Tutorial

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Steve Hancock	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	24
Reporter:	Danielle Benoit	Regulation Reference:		Created:	08/14/2018 02:47 PM
Status:	In Assembly Test	Impact Analysis:	[Other]	Outreach Required:	No
Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	08/20/2018	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

A "SAR 7 Sent" text message was created with SCR 100050. This SCR contains a link to a SAR 7 tutorial that is available on C4Yourself.com

The current 'SAR 7 Sent' text message states the following:

English:

Your SAR 7 has been sent. It's due by the 5th of this month. C4Yourself.com/S7

Spanish:

Su SAR 7 ha sido enviado. Esta previsto para el 5 de este mes. C4Yourself.com/S7

Request:

Update text message to inform customers what the link is for.

Recommendation:

1. Change the message text for the 'SAR 7 Sent' message text for the following:

a. Text Notification Messages Category (Category ID = 2806)

b. SAR 7 Sent (ID = 78546)

i. English (REFER_TABLE_1_DESCR):

1. Change text to: Your SAR7 has been sent. It's due by the 5th of this month. Visit C4Yourself.com/S7 for instructions.

ii. Spanish (REFER_TABLE_2_DESCR)

1. Change text to: Su SAR7 ha sido enviado. Esta previsto para el 5 de este mes. Visita C4Yourself.com/S7 para obtener instrucciones.

Outreach

Description:

Migration Impact

Description:

The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **24**

Automated Test :	0	Batch/Interfaces :	14	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-102404] Transitional CalFresh Eligibility Updates

Team Responsible:	Eligibility	Assignee:	Jagadeesh Dasu	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	56
Reporter:	Nithya Chereddy	Regulation Reference:		Created:	10/04/2018 12:57 PM
Status:	In Assembly Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	08/13/2019	Other Agency Cross Reference:	CA-204326

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, for a case where the TCF program has been previously discontinued and a recertification CF EDBC is run in the month following the RE Due Month, a denial will force the program and program persons to have a 'MEM' Role code and no Role Reason. If a program person was previously given a different Role and Role Reason as part of the TCF discontinuance, that Role and Role Reason are not preserved in the CalFresh Detail page after the EDBC is saved/authorized.

Request:

The Role and Role Reason for the program person(s) from the prior TCF discontinuance EDBC should be preserved on the CalFresh Detail page after the denied recertification EDBC is saved/authorized to be consistent with the original discontinuance details.

Recommendation:

Update CF EDBC save/authorize logic to copy the Role and Role Reason of the previous TCF discontinuance EDBC when a current recertification EDBC denial result is saved/authorized.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. LRS will implement this Change with SCR CA-204326 in the 20.01 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **56**

None

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	44	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	12	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-102946] Update CW EDBC to Remove Stepsibling or Half-Sibling Excluded from CalWORKs in the CalFresh Budget

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	66
Reporter:	Jason M. Francis	Regulation Reference:	ACL 18-82	Created:	12/11/2018 03:53 PM
Status:	In Assembly Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Tyler Vaisau	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	09/15/2019	Other Agency Cross Reference:	CA-205982

Non-Committee

Review:

Expedite Approval:

Current Design:

On a CW/CF case, a sanctioned penalty is applied in the CW grant amount counted as unearned income by the CF program when one of the members in the CW program is in non-compliance. When SCR CA-200785/ CIV-100390 updated CW and RCA EDBC to allow an option to exclude child support payments as income for a stepsibling or half-sibling with the role reason of 'Optional Child-Receives Child Support', it did not exclude that 'optional child' from being considered a sanctioned person assessed a penalty in the CW grant amount counted in the CF EDBC.

Request:

For a CW/CF case, non-members that are stepsiblings or half-siblings with the role reason of 'Optional Child - Receives Child Support' that are excluded in the CW program should also be excluded in the CW grant counted as unearned income in the CF budget.

Recommendation:

Update the CF EDBC rule that determines sanctioned persons assessed penalties in the CW grant amount considered as unearned income in the CF program to exclude CW persons with the role reason of 'Optional Child -Receives Child Support'.

Generate list of active CW/CF cases based on the following criteria:

- Case has an active CW non-member with role of 'MMO' and role reason of 'Optional Child -Receives Child Support' who is also a member on the CF program.

The lists will include the following Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

These lists will be posted at:

CalSAWS: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CA-205982

C-IV: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CIV-102946

NOTE: Counties will need to review the generated list and take corrective action as necessary.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. LRS will implement this Change with SCR CA-205982 in the 19.11 release.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Overwrite EDBC

Estimate:	66				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	52	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	14	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-103772] Automate SAWS 30 - IEVS Employment and Income Verification Form

Team Responsible:	Batch/Interfaces	Assignee:	Chris Larson	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	325
Reporter:	John Pratt	Regulation Reference:		Created:	04/01/2019 04:13 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	John Pratt	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:	10/02/2019	Other Agency Cross Reference:	CA-206520

Non-Committee

Review:

Expedite Approval: Expedited Approval provided by JoAnne Osborn on 11/5/2019

Current Design:

IFDS Abstracts

IEVS-IFDS (Integrated Fraud Detection System) abstracts are received by the system from the California Department of Social Services (CDSS) on a quarterly basis. Abstracts received by the system contain the demographic, income, SSP, DADS and employment information of the participants. Data received through the interface file is used to compare with the participant reported income of the person existing in the system.

LRS:

If the income discrepancy is \$2500 or more, the abstract is auto assigned to an IEVS worker and Form PA 2418B is sent to the participant to inform them of the details of the interview and the Forms/data to be submitted.

If the income discrepancy is below \$2500, abstract is assigned to IEVS supervisor who reassigns the abstracts to IEVS workers. These abstracts are reviewed by the assigned IEVS worker.

C-IV:

If the income discrepancy is over \$1000, then the IEVS-IFDS abstract is assigned to an IEVS worker. IEVS-IFDS abstract will be manually reviewed by IEVS worker. If necessary, worker will generate and send Form VER 201.

NHR Abstracts

IEVS-NHR (New Hire Registry) abstracts are received monthly by the system and contain the demographic and employer information of the participant who have been hired or rehired in the last 30 to 60 days. Data received through the interface file is used to compare the data from Employment Development Department (EDD) with the participant reported employment data.

LRS:

PA 2418C Form is generated for active Medi-Cal programs if there are any discrepancies in employment data identified between the participant reported data and the data received through the interface.

Form PA 2418C NHR-MC (10/13) informs the participant to contact the IEVS worker within 10 days to report about the new job and income.

Form SAWS 30 can be generated through New Hire Abstract page.

C-IV:

If employer data does not match, the NHR abstract is assigned to the IEVS worker. If required, IEVS worker will generate and send Form SAWS 30. This Form requests new employer details which can be submitted through mail or at the time of redetermination.

Request:

- Modify IEVS-IFDS Interface to trigger PA 2418B for all IFDS abstracts except the abstract that will be dispositioned through the Interface (LRS only).
- Modify IEVS-IFDS Interface to assign the task and abstract to IEVS worker instead of the supervisor (LRS only).
- Modify NHR Interface to automate the generation of SAWS 30 Form for all NHR abstracts (LRS and C-IV).
- Add a new batch job to disposition NHR abstracts as 'No Impact' after the Form SAWS 30 is sent to the participant (LRS and C-IV).
- Modify NHR Interface to not assign task to the worker except Medi-Cal abstract (LRS only).
- Add PA 2418B Form in Spanish language to the template repository (LRS only).
- Modify the barcode generation logic in PA 2418B to use Form due date (LRS only).
- Add threshold language titles for SAWS 30 Form in C4Yourself (C-IV only).

Recommendation:

- Modify the existing IFDS Interface job (PI19C407) on all the following.
LRS only:

- o Trigger PA 2418B Form for all IFDS abstracts except the abstract that will be dispositioned through the Interface.
- o Assign IEVS tasks to the IEVS worker instead of the supervisor.
- Modify the existing NHR Interface job on all the following.
 - LRS only (job Number PI19C506):
 - o Trigger SAWS 30 Form for all abstracts except for the MC participant that will receive PA 2418C Form.
 - o Remove the logic that assigns task to the worker except for the MC program.
 - C-IV only (job Number PIXXC500):
 - o Generate SAWS 30 Form for all NHR abstracts except the abstract that will be dispositioned through the Interface.
 - Add a new batch job to disposition NHR abstracts as 'No Impact' after the Form SAWS 30 is sent to the participant (LRS and C-IV).
 - Modify the barcode generation logic for Form PA 2418B to populate Form Due month and year in the barcode (LRS only).
 - Update Forms Thread batch jobs to generate SAWS 30 triggered through NHR Interface job.
 - Add PA2418B Form in Spanish language to the template repository (LRS only).
 - Add threshold language titles for SAWS 30 Form in C4Yourself (C-IV only).

Please refer to more details in the design document.

**Outreach
Description:**

A SQL code will be provided to County Business Analyst to generate a monthly County list of CalFresh and Medi-Cal combo cases that CalSAWS received NHR abstracts on the current month. The list will be processed by the Medi-Cal program worker. The monthly list will be generated until CA-210948 / CIV-105277 is implemented into the System.

**Migration Impact
Description:**

Joint design has been approved through the IEVS Committee. LRS will implement this change with SCR CA-206520 in the 20.01 release.

**Migration Impact
Analysis:**

Deferred to Functional Design Sessions

**Alternative
Procedure**

N/A

**Description:
Operational Impact:
Estimate:**

325

Automated Test :	0	Batch/Interfaces :	172	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	71	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	82	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-104036] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 2

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	577
Reporter:	Tiffany Huckaby	Regulation Reference:	ACL 18-107, ACL 18-108	Created:	04/30/2019 03:32 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CO-109
Committee:	[Correspondence]	Approved by Committee:	06/03/2019	Other Agency Cross Reference:	CA-208258

Non-Committee

Review:

Expedite Approval:

Current Design:

Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

Request:

Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:

CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form

CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA

CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form

CA-208268/CIV-104043 Phase 4 - SNB5 NOA and TNB6 NOA

Recommendation:

- 1.) Add the SNB/TNB NOA template (C-IV: TEMPLATE_NO_BUDGET_NB, LRS: NB_NOA_TEMPLATE) in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
- 2.) Add the SNB2 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
List of SNB2 NOA Fragments:
 - SNB2 Header
C-IV: ACTN_SNB2_APPROVAL
CalSAWS: SNB_AP_ACTION1
 - SNB2 NOA Title (LRS only)
SNB_AP_NOA_TYPE
 - SNB2 Approval Reason
C-IV: RSN_SNB2
CalSAWS: SNB_AP_APPROVAL_N001
 - SNB23 Footer
C-IV: MSG_SNB23
CalSAWS: SNB_AP_CH_MESSAGE1
- 3.) Add the SNB3 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
List of SNB3 NOA Fragments:
 - SNB3 Header
C-IV: ACTN_SNB3_CHANGE
CalSAWS: SNB_CH_ACTION1
 - SNB3 NOA Title (LRS only)
SNB_CH_NOA_TYPE
 - SNB 3A Change Reason

C-IV: RSN_SNB3A
 CalSAWS: SNB_CH_FUNDING_CHANGE_N002
 - SNB 3B Change Reason
 C-IV: SNB3B
 CalSAWS: SNB_CH_CHANGE_IN_HOUSEHOLD_SIZE_N003

Note: CalSAWS currently does not have NOA Header Fragments or the NA Back 9 Fragment in Hmong and Lao. Since all NOA Fragments need to be in a threshold language for the NOA to generate in that language the SNB/TNB NOAs in Hmong and Lao will not be included for CalSAWS as they would not generate due to the missing threshold fragments.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. LRS will implement this change with SCR CA-208258 in the 20.01 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

577

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	312	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	110	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-104902] Update CalHEERS Inbound/Outbound Mappings for 'Educational, Student' Income Category

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	41
Reporter:	Renee Gustafson	Regulation Reference:		Created:	08/21/2019 04:26 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	10/14/2019	Other Agency Cross Reference:	CA-210148

Non-Committee

Review:

Expedite Approval:

Current Design:

CA-201027 | CIV-12389 implemented in Release 19.06 mapped income sent to CalHEERS as follows:

The System Income type --> CalHEERS Income source code

* Grants, Loans - Needs based --> Education scholarships, awards, and fellowship grants used for living expenses

* Grants, Loans - Non Needs based --> Education scholarships, awards, and fellowship grants not used for living expenses

* Awards/Scholarships --> Education scholarships, awards, and fellowship grants used for living expenses

* Title IV, Other Federal --> Miscellaneous

CalHEERS counts 'Education scholarships, awards, and fellowship grants used for living expenses' and 'Miscellaneous' in the MAGI budget.

CalHEERS counts 'Education scholarships, awards, and fellowship grants used for living expenses', 'Education scholarships, awards, and fellowship grants not used for living expenses' and 'Miscellaneous' in the APTC budget.

Request:

The only System Income type that should be counted in the MAGI budget is the 'Grants, Loans - Non Needs based'.

Recommendation:

1) Update the following CalHEERS Outbound Mappings as follows:

Category: Educational, Student

Type: Grants, Loans - Non Needs Based

CalHEERS Outbound Mapping: Education scholarships, awards, and fellowship grants used for living expenses (EU)

Category: Educational, Student

Type: Grants, Loans - Needs Based

CalHEERS Outbound Mapping: Education scholarships, awards, and fellowship grants not used for living expenses (EN)

2) Remove the CalHEERS Outbound Mapping for the following income types:

Category: Educational, Student

Type: Awards/Scholarships

Category: Educational, Student

Type: Title IV, Other Federal

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Medi-Cal/CMSP Committee. LRS will implement this change with CA-210148 in the 20.01 release.

Migration Impact Analysis:

Alternative Procedure Description: Manual budget and override, if appropriate.

Operational Impact:

Estimate: 41

Automated Test :	8	Batch/Interfaces :	0	CalHEERS :	17
CalHEERS Test :	6	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CIV-104929] Lobby Management: Reception Log: Update Number Generated Logic for Reception Log Visits

Team Responsible:	Lobby Mgmt	Assignee:	Aman P. Mishra	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	203
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	08/22/2019 02:38 PM
Status:	In Assembly Test	Impact Analysis:	[Business Process, Training]	Outreach Required:	No
Consortium Contact:	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:	09/25/2019	Other Agency Cross Reference:	CA-201772

Non-Committee

Review:

Expedite Approval: Karen - 10/28/2019

Current Design:

The Reception Log allows the user to input customer information including case number, name, and visit type. Customers are displayed in chronological order. Numbers are automatically assigned to each visit type when they are entered into the Reception Log Detail page.

Request:

Based on various lobby business processes add an option to assign the previous number issued for a customer's visit or to automatically generate a new number. Display the check-in numbers in LRS without leading zeros and increase the number to a maximum of 5 characters so that offices including C-IV offices (at migration) do not run out of numbers.

Add the ability to search for Reception Log records by Number Assigned in LRS.

Recommendation:

(see design doc for complete recommendations)

1) On the Reception Log Detail page, under the visit information section, update the Number Assigned column to have a drop-down selection when adding a new Visit Type to an existing Reception Log record:

- Update the Number Assigned column to allow the user to select the previously assigned (Complete or No Response) number or generate a new number when adding a second or subsequent Visit type
- Default the drop down to generate a new number

2) LRS only: Update the database and webservices including the SFV (San Fernando Valley) LMRS webservices to send and receive a Number Assigned up to 5 characters.

3) Update page-mapping for the Reception Log Detail and Reception Log List pages with new or changed fields.

4) C-IV Only: Rename the NUM_ASSIGN column in the RECEPTN_LOG_VISIT table to match ASSIGN_NUM_IDENTIF as in the related LRS table.

5) C-IV Only: Update the Business Intelligence Lobby Management Extract Transform and Load (ETL) to use the new ASSIGN_NUM_IDENTIF column name instead of NUM_ASSIGN.

6) LRS only: Create a Number Assigned search field on the Reception Log List page in the Refine Your Search section.

Note: Assigned number generation should be in sync with all lobby management devices.

Outreach

Description:

Migration Impact Description:

Joint design has been approved through the Lobby Management Committee. LRS will implement this change with CA-201772 in the 20.01 release.

Migration Impact Analysis:

No Impact

Alternative Procedure Description:		Generate a new number for the Visit Type					
Operational Impact:							
Estimate:		203					
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0		
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0		
DBA :	0	Eligibility :	0	Fiscal :	0		
Imaging :	0	IVR/CC :	0	Online :	122		
Performance :	0	Reports :	34	Security :	0		
System Test Support :	47	Tech Arch :	0	Tech Ops :	0		
Training :	0						

[CIV-105048] Update Lake County Warrant Print template

Team Responsible:	Client Correspondence	Assignee:	Maria Jensen	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Stephanie Hugo	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	40
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	09/10/2019 10:32 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Kellie Grimes (Lake County) - Approved - 09/11/2019				
Expedite Approval:	Karen Rapponotti - Approved - 09/24/2019				
Current Design:	Lake County is a 'Local Warrant Print' County. Lake County Warrant Print Template was updated on 07/22/2019 with SCR # CIV-103566.				
Request:	The Warrant Number and Case Number are not lining up on the Warrant when printed. The County would like to modify where the Client Name and Payee Names print on their Warrants.				
Recommendation:	Update Lake County Warrant Print Template: (1) Adjust the Payee line: We need the payee to be the first line in the address (bottom half of the check) and the second line in the address - For: Client First Name, Client Last name removed and added to the check part middle section. (2) Add the Client information: We also need the - For: Client First Name, Client Last name added under the payee name on the check.				
Outreach Description:					
Migration Impact Description:	DDID #348 in the SOW accounts for migrating in the existing C-IV Warrant Print functionality in the new system.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	40				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	30	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-105256] Add the 2020 Reports Calendar to Online Help

Team Responsible:	Training	Assignee:	Kelly Worthington	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	12
Reporter:	Lisa Nesci	Regulation Reference:		Created:	10/04/2019 11:10 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Joyce Oshiro	Training Impacted:	[Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 10/15/2019 - Approve

Expedite Approval:

Current Design: The C-IV System Online Help contains a Reports Calendar for 2019..

Request: The C-IV System Online Help requires a 2020 Reports Calendar that reflects the availability dates for reports in 2020

Recommendation:

1. Reports
 - a. Create the 2020 Calendar Schedule for Reports based on the 2020 Batch run schedule.
2. Training
 - a. Publish the 2020 Reports Calendar in the C-IV System Online Help.
 - b. Remove the 2019 Reports Calendar.

Outreach

Description:

Migration Impact

Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

12

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	10				



[CIV-105458] Automated Regression Test - Execution and Maintenance - 20.01 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	20.03.XX	Expedite Changes:	Start Build	Estimate:	340
Reporter:	William Baretsky	Regulation Reference:		Created:	10/28/2019 01:44 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sharon Teramura	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-211451
Non-Committee Review:	Approved by Karen Rapponotti on 10/29/2019				
Expedite Approval:	Karen Rapponotti 10/29/2019				
Current Design:	A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.				
Request:	The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.				
Recommendation:	<ol style="list-style-type: none"> 1. Execute the major release automated regression suite against the 20.01 major version build on a regular basis. 2. Execute the major release automated regression suite against the final build for the 20.01 major version, prior to the build being deployed to production. 3. Execute the minor release automated regression suite against the final build of each applicable 20.01 minor version, prior to the build being deployed to production. 4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results. 				
Outreach Description:					
Migration Impact Description:	Per DDID #713, the existing LRS automated regression test scripts will be updated to account for the CalSAWS DD&I changes.				
Migration Impact Analysis:	Accounted for in SOR				
Alternative Procedure Description:	Execute all regression testing manually for major and minor version releases.				
Operational Impact:					
Estimate:	340				
Automated Test :	340	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
DBA :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				