



[CA-211454] DPSS/DCFS Support SCR to provide responses to Consortia queries

Team Responsible:	Eligibility	Assignee:	Prakash Thota	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Prakash Thota	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	785
Reporter:	Praveen Badabhagni	Regulation Reference:		Created:	10/28/2019 02:38 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Anna Chia	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval: Received Expedited Build Approval from Karen Rapponotti on 10/30.

Current Design: This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-205973, was for 20.01

Request: To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners.

Recommendation:

- 1) Create DCR solution based on issue and analysis.
- 2) Create monthly listing of MC programs that include a DE child for which the Negative Action was not applied.

Outreach

Description:

Migration Impact Description: No migration impact as this is a support-only SCR.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: **785**

Automated Test :	0	Batch/Interfaces :	100	CalHEERS :	10
CalHEERS Test :	0	Client Correspondence :	150	DBA :	0
Design :	0	Eligibility :	150	Fiscal :	150
Imaging :	0	IVR/CC :	0	Online :	100
Performance :	0	Reports :	100	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-211451] Automated Regression Test - Execution and Maintenance - 20.01 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretzky	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	William Baretzky	Change Type (SCR):	Operational Enhancement
Minor Version:	20.03.XX	Expedite Changes:	Start Build	Estimate:	660
Reporter:	William Baretzky	Regulation Reference:		Created:	10/28/2019 01:42 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sharon Teramura	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-105458

Non-Committee Review: Approved by Karen Rapponotti on 10/29/2019

Expedite Approval: Karen Rapponotti 10/29/2019

Current Design: A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

Request: The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

- Recommendation:**
1. Execute the major release automated regression suite against the 20.01 major version build on a regular basis.
 2. Execute the major release automated regression suite against the final build for the 20.01 major version, prior to the build being deployed to production.
 3. Execute the minor release automated regression suite against the final build of each applicable 20.01 minor version, prior to the build being deployed to production.
 4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.

Outreach

Description:


Migration Impact Description: Per DDID #713, the existing LRS automated regression test scripts will be updated to account for the CalSAWS DD&I changes.

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: Execute all regression testing manually for major and minor version releases.

Operational Impact:
Estimate: **660**

Automated Test :	660	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-210922] Training Release 20.01- Training Environment Support**

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	20.01.31	Expedite Changes:	No	Estimate:	60
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	10/04/2019 01:16 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on June 17, 2019

Expedite Approval:

Current Design:

Currently, there is no SCR for Training Environment support/maintenance for the for 20.01 release.

Request:

Provide/conduct Training Environment support/maintenance activities for 20.01 release. LMS and OLH support activities for the release will be tracked through separate Training SCRs.

Recommendation:

Provide 20.01 release training support for the following activities:

-Training environment maintenance: Major release deployments, data refreshes, case copy, case and login creation upon request, etc.

Outreach

Description:

Migration Impact

There is no migration impact. This SCR allows for providing/conducting maintenance activities related to the DPSS Academy Training Environment.

Description:

Migration Impact

No Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	60				



[CA-210591] Update LA County Accounting String Information for Refunds from FC Trust Fund Accounts

Team Responsible:	Fiscal	Assignee:	Hayk Khachikyan	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Eric Wu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	126
Reporter:	Lien Phan	Regulation Reference:	Governmental Accounting Standards Board Statement No. 84 (GASB 84)	Created:	09/17/2019 12:16 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	LA County change only. Approved by Susie Der Avanesian from DCFS on 10/18/2019				
Expedite Approval:	Expedited approval to start build by Karen Rapponotti on 10/23/2019				
Current Design:	The system sends Balance Sheet Account (BSA) 3301 for SSA/SSI refunds in the TWR file to the Los Angeles County Auditor Controller.				
Request:	Update TWR file to do the following: 1. When issuing SSA, SSI, and Dedicated Trust Refunds, post interest refunds to BSA 3811 and other non-interest refunds to BSA 3998. 2. Send Disbursement Code of 459 for Homeless Permanent, Homeless Temp, CalLearn, WTW, and REP and Disbursement Code 461 for GROW.				
Recommendation:	1. Update Fund Code Map and Fund Code Determination batch so TWR will use BSA 3811 for SSA, SSI, and Dedicated Trust interest refunds and BSA 3998 for other SSA, SSI, and Dedicated Trust non-interest refunds. 2. Update the logic of TWR to send Disbursement code of 459 for Homeless Permanent, Homeless Temp, CalLearn, WTW, and REP and send Disbursement code 461 for GROW.				
Outreach Description:					
Migration Impact Description:	No impact to the C-IV counties as the changes with this SCR only impact L.A. County specific functionality.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	126				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	107
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	19	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-210148] Update CalHEERS Outbound Mappings for 'Educational, Student' Income Category

Team Responsible:	CalHEERS	Assignee:	Kevin Ha	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	38
Reporter:	Renee Gustafson	Regulation Reference:		Created:	08/21/2019 04:29 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Elisa Miller	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	10/14/2019	Other Agency Cross Reference:	CIV-104902

Non-Committee

Review:

Expedite Approval:

Current Design:

CA-201027 | CIV-12389 implemented in Release 19.06 mapped income sent to CalHEERS as follows:

The System Income type --> CalHEERS Income source code

- * Grants, Loans - Needs based --> Education scholarships, awards, and fellowship grants used for living expenses
- * Grants, Loans - Non Needs based --> Education scholarships, awards, and fellowship grants not used for living expenses
- * Awards/Scholarships --> Education scholarships, awards, and fellowship grants used for living expenses
- * Title IV, Other Federal --> Miscellaneous

CalHEERS counts 'Education scholarships, awards, and fellowship grants used for living expenses' and 'Miscellaneous' in the MAGI budget.

CalHEERS counts 'Education scholarships, awards, and fellowship grants used for living expenses', 'Education scholarships, awards, and fellowship grants not used for living expenses' and 'Miscellaneous' in the APTC budget.

Request:

The only System Income type that should be counted in the MAGI budget is the 'Grants, Loans - Non Needs based'.

Recommendation:

1) Update the following CalHEERS Outbound/Inbound Mappings as follows:

Category: Educational, Student

Type: Grants, Loans - Non Needs Based

CalHEERS Mapping: Education scholarships, awards, and fellowship grants used for living expenses (EU)

Category: Educational, Student

Type: Grants, Loans - Needs Based

CalHEERS Mapping: Education scholarships, awards, and fellowship grants not used for living expenses (EN)

2) Remove the CalHEERS Outbound Mapping for the following income types:

Category: Educational, Student

Type: Awards/Scholarships

Category: Educational, Student

Type: Title IV, Other Federal

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with CIV-104902 in the 20.01 release.

Migration Impact

Analysis:

Alternative Procedure

Manual budget and override, if appropriate.

Description:

Operational Impact:

Estimate:

38

Automated Test :	8	Batch/Interfaces :	0	CalHEERS :	17
CalHEERS Test :	8	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-210115] Training: Update WBTs per CA-207475

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	550
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:35 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207475 relabels " the "Document List" page to "Distributed Documents Search", the local navigation to "Distributed Documents" and the Task Navigation to "Distributed Documents Search".

Request: WBTs impacted by this change need to be updated.

Recommendation:

Update the following WBTs:

1. 040-WBT-ELA-Eligibility-03
2. 040-WBT-ELA-Eligibility-04
3. 046-WBT-ELD-Eligibility CalFresh-02
4. 046-WBT-ELD-Eligibility CalFresh-03
5. 046-WBT-ELD-Eligibility CalFresh-05
6. 046-WBT-ELD-Eligibility CalFresh-06
7. 052-WBT-ELG-Eligibility MediCal-01-C
8. 052-WBT-ELG-Eligibility MediCal-02-B
9. 052-WBT-ELG-Eligibility MediCal-03
10. 052-WBT-ELG-Eligibility MediCal-04
11. 052-WBT-ELG-Eligibility MediCal-05-A
12. 052-WBT-ELG-Eligibility MediCal-05-B
13. 094-WBT-ELI-Eligibility CalWORKs-04
14. 110-WBT-ORA-Orientation-09
15. Remaining Eligibility, GAIN, GROW, and Child Care, and DCFS Modules (74)

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure

None

Description:

Operational Impact: Estimate:

550

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	550				



[CA-210113] Training: Update WBTs per CA-207431

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/20/2019 09:12 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

SCR CA-207431 updates the column from Viewed Via YBN to Viewed Via Self-Service Portal in the Document List page.

Request: WBTs impacted by this change need to be updated.

Recommendation:

- Update the following WBTs:
1. 040-WBT-ELA-Eligibility-03
 2. 040-WBT-ELA-Eligibility-04
 3. 046-WBT-ELD-Eligibility CalFresh-02
 4. 046-WBT-ELD-Eligibility CalFresh-03
 5. 046-WBT-ELD-Eligibility CalFresh-05
 6. 046-WBT-ELD-Eligibility CalFresh-06
 7. 052-WBT-ELG-Eligibility MediCal-01-C
 8. 052-WBT-ELG-Eligibility MediCal-02-B
 9. 052-WBT-ELG-Eligibility MediCal-03
 10. 052-WBT-ELG-Eligibility MediCal-04
 11. 052-WBT-ELG-Eligibility MediCal-05-A
 12. 052-WBT-ELG-Eligibility MediCal-05-B
 13. 094-WBT-ELI-Eligibility CalWORKs-04
 14. 110-WBT-ORA-Orientation-09

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact: Estimate:

100

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				

 **[CA-210095] Training: Update WBTs per SCR CA-207193**

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	32
Reporter:	Luis Alvarado	Regulation Reference:		Created:	08/19/2019 03:45 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design: SCR CA-207193 relabels "GAIN" to "WTW" throughout the CalSAWS Software.

Request: WBTs impacted by this change need to be updated.

Recommendation: Update the following WBTs:
 1. 110-WBT-ORA-Orientation-08
 2. 140-WBT-SAS-Security/Administrative Support-01-A
 3. 140-WBT-SAS-Security/Administrative Support-01-B
 4. 062-WBT-ESB-Employment Services-GROW-05

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:
Migration Impact Analysis: None

Alternative Procedure Description:
Operational Impact: Estimate: **32**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	32				



[CA-209731] Training: Update WBTs for Changes to Recovery Accounts

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	75
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	07/31/2019 03:52 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on August 6, 2019

Expedite Approval: Current Design:

Several SCRs are updating Recover Accounts.

1. CA-207257 - Migrates Additional Cause Reasons for Cal-Learn, REP, and Welfare to Work Recovery Accounts
2. CA-207258 - Migrates Additional Cause Reasons for Homeless Assistance Temp, IHSS, and IV-D Recovery Accounts
3. CA-207260 - Migrates Additional Cause Reasons for CalFresh Recovery Accounts
4. CA-207261 - Migrates Additional Cause Reasons for CalWORKs, GROW, RCA, and Immediate Need Recovery Accounts
5. CA-207262 - Migrates Additional Cause Reasons for CAPI Recovery Accounts.
6. CA-207263 - Migrates Additional Cause Reasons for Child Care Recovery Accounts
7. CA-207264 - Adds Additional Recovery Account Cause Codes to CalSAWS.

Request: WBTs impacted by this change need to be updated.

Recommendation:

Update the following WBTs:

1. For SCR CA-207257
 - a. 084-WBT-FSC-Fiscal-DCFS-04
2. For SCR CA-207258
 - a. 084-WBT-FSC-Fiscal-DCFS-04
3. For SCR CA-207260
 - a. 084-WBT-FSC-Fiscal-DCFS-04
 - b. 040-WBT-ELA-Eligibility-04
 - c. 080-WBT-FSA-Fiscal-03
4. For SCR CA-207261
 - a. 084-WBT-FSC-Fiscal-DCFS-04
 - b. 040-WBT-ELA-Eligibility-04
5. For SCR CA-207262
 - a. 084-WBT-FSC-Fiscal-DCFS-04
6. For SCR CA-207263
 - a. 084-WBT-FSC-Fiscal-DCFS-04
 - b. 080-WBT-FSA-Fiscal-03
7. For SCR CA-207264
 - a. 084-WBT-FSC-Fiscal-DCFS-04
 - b. 080-WBT-FSA-Fiscal-03

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact

Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	75				



[CA-209640] Training Release 20.01 - LMS Support

Team Responsible:	Training	Assignee:	Adrian Silva	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Lisa Nesci [X]	Regulation Reference:		Created:	07/26/2019 08:56 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT, Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on June 17, 2019

Expedite Approval: Current Design: There is no LMS Support/maintenance SCR for 20.01.

Request: Provide/conduct LMS support/maintenance activities for 20.01 release. Training Environment and OLH support activities for the release will be tracked through separate Training SCRs.

Recommendation: Provide TR 20.01 training support for the following activities:

-Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.

-Update LMS Production with 20.01 LA County/Consortium developed materials. See comments section for specific list of updates.

-Update LMS Lite with 19.11 Training Artifacts (this SCR is used for the delivery of files to Bitbucket). LMS Lite is always one release behind from LMS Production. Note: Detailed information for LMS Lite items will be added in the Comments section of this SCR once they are known. SCR is being submitted without said details in order to accommodate the extended SCR approval process and avoid excessive Expedited Approval requests.

All training updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

Outreach

Description: There is no migration impact. This SCR allows for providing/conducting maintenance activities related to LMS.

Migration Impact Description: No Impact

Analysis: None.

Alternative Procedure Description:

Operational Impact: Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	100				



[CA-209050] Add MC Annual Renewal NOA Variable Threshold Population

Team Responsible:	Client Correspondence	Assignee:	Tiffany Huckaby	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	99
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	06/20/2019 09:47 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	10/11/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti approved on 10/31/2019

Current Design: SCR CA-202724/CIV-100708 added Medi-Cal Annual Renewal NOAs to C-IV and LRS. Currently the variables on the NOAs for Citizenship Status, Marital Status, and Tax Filing Status are only available in English.

Request: Update the Citizenship Status, Marital Status, and Tax Filing Status Variables to generate in Threshold languages.

- Recommendation:**
- 1.) Add Threshold translations for Citizenship Status variable. (CT304)
 - 2.) Add Threshold translations for Marital Status variable. (CT622)
 - 3.) Add Threshold translations for Tax Filing Status variable. (CT306)
 - 4.) Add Threshold translations for variable population for 'Unknown' and 'Non-Filer'.
 - 5.) Turn on Threshold for the MC Annual Renewal NOA fragments (Action, Individual Action, and Reason).

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **99**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	25	Client Correspondence :	64	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-208930] Outbound Text - Inbound Reader Interface

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	413
Reporter:	Michael Barillas	Regulation Reference:		Created:	06/13/2019 11:58 AM
Status:	System Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	09/24/2019	Other Agency Cross Reference:	N/A

Non-Committee

Review:
Expedite Approval:
Current Design: CALSAWS generates a file containing participant's name, phone, case number, and the message verbiage. CALSAWS then sends that generated file to LA County Information Technology Division (ITD). ITD sends the CALSAWS provided message to the participant's phone number via text message. Currently ITD does not send CALSAWS a results file for text campaigns.

Request: Implement an 'Inbound return file interface' for journal purposes.

Note: Reporting will be implemented in a future SCR. Customer's ability to opt-out of text messages will be implemented in a future SCR.

Recommendation: CALSAWS will implement an 'Inbound return file interface' that will receive result files from ITD and process each record in the return file.

Outreach

Description:
Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: **413**

Automated Test :	0	Batch/Interfaces :	253	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	120	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-208258] ACL 18-107, ACL 18-108 - SNB/TNB Forms and Notices - Threshold Languages Phase 2

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	572
Reporter:	Tiffany Huckaby	Regulation Reference:	ACL 18-107, ACL 18-108	Created:	04/30/2019 02:57 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	06/03/2019	Other Agency Cross Reference:	CIV-104036

Non-Committee

Review:

Expedite Approval:

Current Design:

Supplemental Nutrition Benefit (SNB)/Transitional Nutrition Benefit forms and notices were added in English and Spanish in release 19.05 with SCRs CA-203103 and CIV-101471.

Request:

Add the threshold language SNB/TNB forms and notices.

This will be done in four phases:

CA-205319/CIV-102560 Phase 1 - SNB1 Form and TNB1 Form

CA-208258/CIV-104036 Phase 2 - SNB2 NOA and SNB3 NOA

CA-208261/CIV-104040 Phase 3 - TNB2 NOA, TNB3 NOA, SNB4 Form, TNB4 Form, SNB5 Form, and TNB5 Form

CA-208268/CIV-104043 Phase 4 - SNB5 NOA and TNB6 NOA

Recommendation:

- 1.) Add the SNB/TNB NOA template (C-IV: TEMPLATE_NO_BUDGET_NB, LRS: NB_NOA_TEMPLATE) in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
- 2.) Add the SNB2 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
 - List of SNB2 NOA Fragments:
 - SNB2 Header
 - C-IV: ACTN_SNB2_APPROVAL
 - LRS: SNB_AP_ACTION1
 - SNB2 NOA Title (LRS only)
 - SNB_AP_NOA_TYPE
 - SNB2 Approval Reason
 - C-IV: RSN_SNB2
 - LRS: SNB_AP_APPROVAL_N001
 - SNB23 Footer
 - C-IV: MSG_SNB23
 - LRS: SNB_AP_CH_MESSAGE1
- 3.) Add the SNB3 NOA Fragments in all threshold languages (Armenian, Arabic, Cambodian, Chinese, Farsi, Lao (C-IV only), Hmong (C-IV only), Korean, Tagalog, Russian, Vietnamese)
 - List of SNB3 NOA Fragments:
 - SNB3 Header
 - C-IV: ACTN_SNB3_CHANGE
 - LRS: SNB_CH_ACTION1
 - SNB3 NOA Title (LRS only)
 - SNB_CH_NOA_TYPE
 - SNB 3A Change Reason

C-IV: RSN_SNB3A
 LRS: SNB_CH_FUNDING_CHANGE_N002
 - SNB 3B Change Reason
 C-IV: SNB3B
 LRS: SNB_CH_CHANGE_IN_HOUSEHOLD_SIZE_N003

Note: LRS currently does not have NOA Header Fragments or the NA Back 9 Fragment in Hmong and Lao. Since all NOA Fragments need to be in a threshold language for the NOA to generate in that language the SNB/TNB NOAs in Hmong and Lao will not be included for LRS as they would not generate due to the missing threshold fragments.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this change with SCR CIV-104036 in the 20.01 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 572

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	374	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	148	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207642] DDID 1099 - App Server Display Functionality

- Resolved: 12/02/2019 01:23 PM

Team Responsible:	Tech Arch	Assignee:	Rajesh Rudra	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Jonathan Goldsmith	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Sumeet Patil	Regulation Reference:		Created:	03/28/2019 04:53 PM
Status:	Test Complete	Impact Analysis:	[Other]	Outreach Required:	No
Consortium Contact:	Dave McKinney	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The System currently does not display any app server information to the user.

Request:

The application server name should be displayed when hovering over the system icon.

Recommendation:

1. Update the architecture Global Navigation utility to display the application server name.
2. The application server name will be displayed only when the mouse is hovered over the system icon on the top left corner.
3. Update environment configuration to include the server name property on all the managed servers.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 100

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	30	Tech Arch :	70	Tech Ops :	0
Training :	0				



[CA-207491] DDID 92 - Suppress the automatic generation of the PA230 "Request for Verification/Certification of Evidence" for all counties except for Los Angeles county.

Team Responsible:	Online	Assignee:	Justin Concepcion	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	19
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:		Outreach Required:	No
Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

When adding a person with a Date of Birth or Decease Date through Individual Demographics and there is a Verification Status of Pending a PA230 "Request for Verification/Certification of Evidence" document is automatically generated.

Request:

Per DDID 92, suppress the automation of the PA230 "Request for Verification/Certification of Evidence" form when there is a Date of Birth or Decease Date with a Verified status of Pending on the Individual Demographics page for all counties except for Los Angeles County.

Recommendation:

Update the Individual Demographics page to ONLY automate the generation PA230 "Request for Verification/Certification of Evidence" form when there is a Date of Birth or Decease Date with a Verified status of Pending for Los Angeles County. Prevent the automation from occurring for the remaining counties.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 19

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	15
Performance :	0	Reports :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207407] DDID 1022 - Update Staff Assignment List so the Office Field is Optional

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Kristine Lim [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	58
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Dymas Pena	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Staff Assignment List page is used to manage staff assignment to Offices, Sections, and Units. The Office field on the page is required.

Request:

Per DDID 1022, update the Staff Assignment List page so the Office ID field is no longer required.

Recommendation:

1. Update the Staff Assignment List page so the Office ID field is no longer required.
2. Add the Remove button to the page to remove the currently selected office.

See the attached design document for a detailed description of these changes.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 58

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	45
Performance :	0	Reports :	0	Security :	0
System Test Support :	13	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207406] DDID 1023 - Staff Assignment List Unit ID Field Update When No Office is Selected

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	58
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Dymas Pena	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Unit ID field of the Staff Assignment List page displays a drop-down input containing each unit associated to the office selected in the Office field. DDID 1022/CA-207407 updated the Office field such that it is no longer a required field.

Request:

Per DDID 1023, update the Unit ID field of the Staff Assignment List page to contain a text input instead of a drop-down input when no value is selected in the Office field.

Recommendation:

1. Update the Unit ID field of the Staff Assignment List page to display a text input when no value is selected in the Office field.
2. Also update the Section ID field so it is no longer required and make it an input field when no value is selected in the Office field.

See the attached design document for a detailed description of this change.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

58

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	45
Performance :	0	Reports :	0	Security :	0
System Test Support :	13	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207375] DDID 1098 - Add Change Reason Functionality on the EDBC Summary Page

Team Responsible:	Eligibility	Assignee:	Andrew Munkres	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	312
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Binh Tran	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Apply Date is determined by EDBC and can be viewed after the EDBC is processed. A reason is not displayed to describe why a given Apply Date was assigned. Apply Dates, that have been determined and finalized after the user authorizes an EDBC, can be viewed on the Change Reason Detail page.

Request:

The user will be able to review the Change Reason information during the Accept and Save process. The EDBC will display additional information on the reason the change, that occurs during the benefit month(s) being processed, was or was not applied on an EDBC.

Recommendation:

1. A Change Reason button will be displayed on the EDBC Summary page for Change Reason programs.
2. A new page will be created to display the list of change reasons when an EDBC is processing.
3. The new page and existing Change Reason List page will display the reason a change was or was not applied.

Refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

312

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	240	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	72	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207324] DDID 1414 - Update the Case Review List page

Team Responsible:	Online	Assignee:	Justin Concepcion	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Brian Munce	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	31
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Dymas Pena	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

- Review:**
- Expedite Approval:**
- Current Design:** The Case Review List page displays a list of case reviews associated with the quality review case.
- Request:** Remove the "MIE QA – " and "State QC – " prefixes for the Case Review Type options shown under the Type column header in the list and in the Case Review select menu on the Case Review List page. Remove the page validations that occur when Case Reviews are selected out of order on the Case Review List page.
- Recommendation:** Please see the attached design document for more detailed information.

- Update the selectable options in the Case Review menu as follows:
 - Relabel "MIE QA - District QCM - First Level" as "District QCM - First Level".
 - Relabel "MIE QA - District QCM - Second Level" as "District QCM - Second Level".
 - Relabel "MIE QA - MIE Manager" as "MIE Manager".
 - Relabel "MIE QA - Program Assistant" as "Program Assistant".
 - Relabel "MIE QA - QA Supervisor" as "QA Supervisor".
 - Relabel "State QC - Error Review Panel Manager" as "Error Review Panel".
 - Relabel "State QC - Non-Cooperation" as "Non-Cooperation".
 - Relabel "State QC - QC Supervisor" as "QC Supervisor".
 - Relabel "State QC - QCM ERP Response" as "Quality Control Monitor".
- Update the values that display in the Type column in the same way that the selectable options in the Case Review menu are updated, above.
- Disable the following validations that occur when attempting to add Case Reviews in specific orders:
 - "Please verify that MIE QA - QA Supervisor case review is submitted for the quality review record"
 - "Please verify that MIE QA - Program Assistant case review is submitted for the quality review record"
 - "Please verify that MIE QA - District QCM - Second Level case review is submitted for the quality review record"
 - "Please verify that MIE QA - District QCM - First Level case review is submitted for the quality review record"
 - "Please verify that State QC - QC Supervisor case review is submitted for quality review record"
 - "Please verify that State QC - Error Review Panel Manager case review is submitted for quality review record"
- Update the text of the following validations that occur when attempting to add State-related Case Reviews when County-related ones already exist, and vice-versa.
 - Update "This is a County Case Review. Please select MIE QA case reviews to add" to read "This is a County Case Review. Please select QA case reviews to add."
 - Update "This is a State Case Review. Please select State QC case reviews to add" to read "This is a State Case Review. Please select QC case reviews to add."

Outreach

- Description:**
- Migration Impact**
- Description:**
- Migration Impact**
- Analysis:**

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 31

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	23
Performance :	0	Reports :	0	Security :	0
System Test Support :	8	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207188] DDID 2089 - Update Time Limits When WTW Sanctions are Cured Retroactively

Team Responsible:	Fiscal	Assignee:	Alex Neilson	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	300
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Jose Sepulveda	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:		Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Individuals will not have their CalWORKs (CW) or Welfare to Work (WTW) Monthly Time Clocks (MTC) ticked for months in which they are Sanctioned. When Sanctions are cured, Workers have to manually remove the Sanctions from the impacted Time Limit MTC.

Request:

The CONTRACTOR shall automatically update the time limit clocks appropriately when a WTW sanction is cured retroactively.

Recommendation:

1. Create a new batch to retroactively untick the time limit months when sanctions are cured.
2. Create new batch properties.
3. Schedule the new batch job daily.

Note: Refer to the detail design for more details

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

300

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	222
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	78	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-207089] Update Converted LEADER Claims on LRS**

Team Responsible:	Fiscal	Assignee:	Darion Toney	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	88
Reporter:	Myra Aldana	Regulation Reference:		Created:	03/14/2019 10:50 AM
Status:	Development Complete	Impact Analysis:	[Data Impact]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Region 6. Confirmation email is attached.

Expedite Approval: Section Director Approved Expedited - Prod Deployment on 7/16/2019

Current Design: During conversion of LRS, LEADER overpayment/overissuance claims that contained a balance were converted. This included the claims that were terminated, voided or closed. The CA812 and FNS 209 reports have been impacted by these converted claims continuing to show a balance even though the claim status was terminated, voided or closed.

Request:

- 1) Update the converted LEADER claims that have a recovery account status of terminated, voided or close to a zero balance.
- 2) Provide a listing of the recovery accounts where the balance was reduced to \$0 before and after the SCR is implemented.

Recommendation:

- 1) Find all converted LEADER Claims/recovery accounts that are currently in 'Terminated' Status and have current balance more than \$0, then mark them as "TERMINATED" with a reason of "WRITE-OFF". Follow existing logic to insert a transaction to zero down the claim balance.
- 2) Find all converted LEADER Claims/recovery accounts that are currently in 'Void' Status and have current balance more than \$0, then mark them as "Void" with a reason of "WRITE-OFF". Follow existing logic to insert a transaction to zero down the claim balance.
- 3) Find all converted LEADER Claims/recovery accounts that are currently in 'Closed' Status and have current balance more than \$0, then follow the existing logic to insert a transaction to zero down the claim balance.

Outreach Description: System/County specific data change.

Migration Impact Description:

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact:

Estimate:	88				
Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	23	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-207080] Eliminate EDD Registration Requirements for General Relief Program

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	567
Reporter:	Sharon Teramura	Regulation Reference:	CER CA-206968	Created:	03/13/2019 03:50 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Adelaide Mendoza	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	10/02/2019	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Received expedited start build approval from JoAnne on 10/11/2019.

Current Design: Currently, all GR employable individuals are required to comply with mandatory EDD registration at intake or when the employability status changes from Unemployable (U) to Employable (E) for ongoing, otherwise the GR case will fail for "Didn't Register EDD".

The EDD registration requirement consists of:

- 1) Creating an "EDD" requirement on the GR Work Requirement List page on CalSAWS application.
- 2) Generating the ABP 589 form auto triggered in batch which is available in Client Correspondence template repository.
- 3) Updating CalSAWS when the EDD registration requirement is received or refused by the GR applicant/participant.
- 4) Eligibility tracking the EDD requirement met before approving the benefits for GR.

Request: As per the CER_BPP-GRGROW19-07 request, remove the EDD registration requirement for employable individuals at intake or on approved cases when the employability status changes from Unemployable (U) to Employable (E) and do not fail GR cases for EDD registration requirement.

Recommendation:

- . Remove the "EDD" option from the Type dropdown in the GR Work Requirement List page.
- . Remove batch jobs PB19E426 (sends ABP 589 form to participant if a GR work requirement record exists for that person) and PB19S866 (creates/updates a participant's GROW program, creates a work registration record and generates the ABP 589) from the batch scheduler. Both of these batch jobs will already be turned off with SCR CA-209918.
- . Remove the ABP 589 from the Template Repository on CalSAWS.
- . Remove the option to select "GR Work Requirement-EDD" from the Verification Detail page on CalSAWS.
- . Remove the denial reason code and all CalSAWS functionality programmed to deny / discontinue a GR application / case for failure to process an ABP 589, EDD registration.
- . Remove the Notices of Actions for the following reason codes:
G031C
G031D
G031T
G362C
G362T
G363C
G363T
- . Update CalSAWS EDBC logic to allow approval of a GR application without requiring the ABP 589 for all employable GR applicants, if all other requirements are met.
- . Update CalSAWS EDBC logic to allow eligibility of a GR case when the employability status changes from U to E without requiring the ABP 589, if all other requirements are met.

Outreach

Description:

Migration Impact

Description: Per strategic direction for migration, General Assistance/General Relief (GA/GR) solution has been deferred to CalSAWS General Assistance/General Relief (GA/GR) functional design sessions.

Migration Impact GA/GR Program

Analysis:

Alternative

Manual / Override EDBC.

Procedure

Description:

Operational Impact:

Estimate:

567

Automated Test :	0	Batch/Interfaces :	29	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	110	DBA :	0
Design :	0	Eligibility :	190	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	40
Performance :	0	Reports :	0	Security :	0
System Test Support :	148	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-206520] Automate SAWS 30 - IEVS Employment and Income Verification Form

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	616
Reporter:	John Pratt	Regulation Reference:		Created:	01/24/2019 11:43 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Ken Ford	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:	10/02/2019	Other Agency Cross Reference:	CIV-103772

Non-Committee

Review:

Expedite Approval: Expedited Approval provided by JoAnne Osborn on 11/5/2019

Current Design:

IFDS Abstracts

IEVS-IFDS (Integrated Fraud Detection System) abstracts are received by the system from the California Department of Social Services (CDSS) on a quarterly basis. Abstracts received by the system contain the demographic, income, SSP, DADS and employment information of the participants. Data received through the interface file is used to compare with the participant reported income of the person existing in the system.

LRS:

If the income discrepancy is \$2500 or more, the abstract is auto assigned to an IEVS worker and Form PA 2418B is sent to the participant to inform them of the details of the interview and the Forms/data to be submitted.

If the income discrepancy is below \$2500, abstract is assigned to IEVS supervisor who reassigns the abstracts to IEVS workers. These abstracts are reviewed by the assigned IEVS worker.

C-IV:

If the income discrepancy is over \$1000, then the IEVS-IFDS abstract is assigned to an IEVS worker. IEVS-IFDS abstract will be manually reviewed by IEVS worker. If necessary, worker will generate and send Form VER 201.

NHR Abstracts

IEVS-NHR (New Hire Registry) abstracts are received monthly by the system and contain the demographic and employer information of the participant who have been hired or rehired in the last 30 to 60 days. Data received through the interface file is used to compare the data from Employment Development Department (EDD) with the participant reported employment data.

LRS:

PA 2418C Form is generated for active Medi-Cal programs if there are any discrepancies in employment data identified between the participant reported data and the data received through the interface.

Form PA 2418C NHR-MC (10/13) informs the participant to contact the IEVS worker within 10 days to report about the new job and income.

Form SAWS 30 can be generated through New Hire Abstract page.

C-IV:

If employer data does not match, the NHR abstract is assigned to the IEVS worker. If required, IEVS worker will generate and send Form SAWS 30. This Form requests new employer details which can be submitted through mail or at the time of redetermination.

Request:

This is the second phase of SCR CA-48386.

- Modify IEVS-IFDS Interface to trigger PA 2418B for all IFDS abstracts except the abstract that will be dispositioned through the Interface (LRS only).
- Modify IEVS-IFDS Interface to assign the task and abstract to IEVS worker instead of the supervisor (LRS only).
- Modify NHR Interface to automate the generation of SAWS 30 Form for all NHR abstracts (LRS and C-IV).
- Add a new batch job to disposition NHR abstracts as 'No Impact' after the Form SAWS 30 is sent to the participant (LRS and C-IV).
- Modify NHR Interface to not assign task to the worker except Medi-Cal abstract (LRS only).
- Add PA 2418B Form in Spanish language to the template repository (LRS only).
- Modify the barcode generation logic in PA 2418B to use Form due date (LRS only).
- Add threshold language titles for SAWS 30 Form in C4Yourself (C-IV only).

Recommendation:

- Modify the existing IFDS Interface job (PI19C407) on all the following.
 - LRS only:
 - o Trigger PA 2418B Form for all IFDS abstracts except the abstract that will be dispositioned through the Interface.
 - o Assign IEVS tasks to the IEVS worker instead of the supervisor.
- Modify the existing NHR Interface job on all the following.
 - LRS only (job Number PI19C506):
 - o Trigger SAWS 30 Form for all abstracts except for the MC participant that will receive PA 2418C Form.
 - o Remove the logic that assigns task to the worker except for the MC program.
 - C-IV only (job Number PIXXC500):
 - o Generate SAWS 30 Form for all NHR abstracts except the abstract that will be dispositioned through the Interface.
- Add a new batch job to disposition NHR abstracts as 'No Impact' after the Form SAWS 30 is sent to the participant (LRS and C-IV).
- Modify the barcode generation logic for Form PA 2418B to populate Form Due month and year in the barcode (LRS only).
- Update Forms Thread batch jobs to generate SAWS 30 triggered through NHR Interface job.
- Add PA2418B Form in Spanish language to the template repository (LRS only).
- Add threshold language titles for SAWS 30 Form in C4Yourself (C-IV only).

Please refer to more details in the design document.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the IEVS Committee. C-IV will implement this change with SCR CIV-103772 in the 20.01 release.

Migration Impact

Analysis:

Deferred to Functional Design Sessions

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

616

Automated Test :	0	Batch/Interfaces :	304	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	100	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	157	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-206143] Training: Update WBTs per SCR CA-51741 (Minor Updates) (Part B)

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	30
Reporter:	Frances Baez-Lugo [X]	Regulation Reference:		Created:	12/21/2018 11:17 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review: Approved by Jose Tario 12/31/2018

Expedite Approval:

Current Design: WBTs impacted by SCR #51741 (minor updates) are not up-to-date.

Request: Update WBTs that are impacted by SCR #51741 .

Recommendation: Update the following WBTs per impact of AppDev SCR CA-51741:
 040-WBT-ELA-Eligibility-06
 094-WBT-ELI-Eligibility CalWORKs-01-B

*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: 30

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	30				



[CA-206140] Training: Update WBTs per SCR CA-47607 (Minor Updates) (Part C)

Team Responsible:	Training	Assignee:	Rachel Cousineau	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	150
Reporter:	Frances Baez-Lugo [X]	Regulation Reference:		Created:	12/21/2018 09:16 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Jose Tario 12/31/2018

Expedite Approval:
Current Design: WBTs impacted by SCR CA-47607 (minor updates) are not up-to-date. Major updates are addressed via Training SCR CA-205219.

Request: Update WBTs that are impacted by SCR CA-47607.

Recommendation: Update the following WBTs per impact of AppDev SCR CA-47607:

- 050-WBT-ELF-Eligibility General Relief-02
- 060-WBT-ESA-Employment Services-GAIN-01
- 060-WBT-ESA-Employment Services-GAIN-02
- 060-WBT-ESA-Employment Services-GAIN-03
- 060-WBT-ESA-Employment Services-GAIN-04
- 060-WBT-ESA-Employment Services-GAIN-05
- 060-WBT-ESA-Employment Services-GAIN-06
- 060-WBT-ESA-Employment Services-GAIN-07
- 084-WBT-FSC-Fiscal-DCFS-02
- 084-WBT-FSC-Fiscal-DCFS-03
- 094-WBT-ELI-Eligibility CalWORKs-02
- 094-WBT-ELI-Eligibility CalWORKs-03
- 094-WBT-ELI-Eligibility CalWORKs-04

*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact

Analysis:

No Impact

Alternative

Procedure

None.

Description:

Operational Impact:

Estimate:

150

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	150				



[CA-206138] Training: Update WBTs per SCR CA-47607 (Minor Updates) (Part B)

Team Responsible:	Training	Assignee:	Priya Dhond	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	150
Reporter:	Frances Baez-Lugo [X]	Regulation Reference:		Created:	12/21/2018 09:12 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approved by Jose Tario 12/31/2018

Expedite Approval: Current Design:

WBTs impacted by SCR CA-47607 (minor updates) are not up-to-date. Major updates are addressed via Training SCR CA-205219.

Request:

Update WBTs that are impacted by SCR CA-47607.

Recommendation:

Update the following WBTs per impact of AppDev SCR CA-47607:

- 052-WBT-ELG-Eligibility MediCal-01-A
- 052-WBT-ELG-Eligibility MediCal-01-B
- 052-WBT-ELG-Eligibility MediCal-01-C
- 052-WBT-ELG-Eligibility MediCal-02-A
- 052-WBT-ELG-Eligibility MediCal-02-B
- 052-WBT-ELG-Eligibility MediCal-03
- 052-WBT-ELG-Eligibility MediCal-04
- 052-WBT-ELG-Eligibility MediCal-06
- 062-WBT-ESB-Employment Services-GROW-02
- 062-WBT-ESB-Employment Services-GROW-03
- 062-WBT-ESB-Employment Services-GROW-04
- 062-WBT-ESB-Employment Services-GROW-05
- 068-WBT-ELM-Eligibility Cal-Learn-01
- 096-WBT-ELK-CAPI-01
- 096-WBT-ELK-CAPI-02

*Note: The above list is non-exhaustive, based on a high-level impact analysis, and subject to change.

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support 40 counties in CalACES are currently not in scope for migration.

Migration Impact

No Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate:

150

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0

System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	150				



[CA-205982] Update CW EDBC to Remove Stepsibling or Half-Sibling Excluded from CalWORKs in the CalFresh Budget

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	76
Reporter:	Jason M. Francis	Regulation Reference:	ACL 18-82	Created:	12/11/2018 03:57 PM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Janet Mitri	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	09/15/2019	Other Agency Cross Reference:	CIV-102946

Non-Committee

Review:

Expedite Approval:

Current Design:

On a CW/CF case, a sanctioned penalty is applied in the CW grant amount counted as unearned income by the CF program when one of the members in the CW program is in non-compliance. When SCR CA-200785/ CIV-100390 updated CW and RCA EDBC to allow an option to exclude child support payments as income for a stepsibling or half-sibling with the role reason of 'Optional Child-Receives Child Support', it did not exclude that 'optional child' from being considered a sanctioned person assessed a penalty in the CW grant amount counted in the CF EDBC.

Request:

For a CW/CF case, non-members that are stepsiblings or half-siblings with the role reason of 'Optional Child - Receives Child Support' that are excluded in the CW program should also be excluded in the CW grant counted as unearned income in the CF budget.

Recommendation:

Update the CF EDBC rule that determines sanctioned persons assessed penalties in the CW grant amount considered as unearned income in the CF program to exclude CW persons with the role reason of 'Optional Child -Receives Child Support'.

Generate list of active CW/CF cases based on the following criteria:

- Case has an active CW non-member with role of 'MMO' and role reason of 'Optional Child -Receives Child Support' who is also a member on the CF program.

The lists will include the following Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

These lists will be posted at:

CalSAWS: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CA-205982

C-IV: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2019 > SCR CIV-102946

NOTE: Counties will need to review the generated list and take corrective action as necessary.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this Change with SCR CIV-102946 in the 19.11 release.

Migration Impact

Analysis:

Alternative Procedure Overwrite EDBC

Description:

Operational Impact:

Estimate:

76

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	52	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	19	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-205512] Update Office Location on system generated Benefit Reductions and Offset Transactions

Team Responsible:	Fiscal	Assignee:	Alex Neilson	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	88
Reporter:	Christine Cheung	Regulation Reference:		Created:	11/08/2018 04:39 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	08/29/2019	Other Agency Cross Reference:	CIV-101423

Non-Committee

Review:

Expedite Approval:

Current Design:

When the system creates benefit reduction, payment reduction, and offset transactions, their office locations are set to be the county's main office. For example, for Los Angeles County, the system is defaulting the office location to 'Probation Madera Office' which is a CIV baseline default office location.

Request:

Update the system to use the office location of the latest worker who is assigned to the program when creating a recovery account transaction with type 'Benefit Reduction', 'Payment Reduction', or 'Offset'.

Recommendation:

This system change request will update Issuance Batch to do the following when creating benefit reduction transactions, payment reduction transactions, offset transactions, and their receipts:

Use the office of the latest worker who is the assigned to the program for the location field of the transactions and receipts.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. C-IV will implement this change with SCR CIV-101423 in the 20.01 release.

Migration Impact

No Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	23	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-205286] Updates to the MEDS Critical and ZZZ Alerts Reports

Team Responsible:	Reports	Assignee:	Sumanta Mukhopadhyay	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Farhat Ulain	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	321
Reporter:	Dana K. Petersen	Regulation Reference:	MEDS Change Cycle Letter 416	Created:	10/24/2018 09:25 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Ken Ford	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:	10/02/2019	Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval: Expedited Approval provided by Karen J. Rapponotti on 10/7/2019
Current Design: The MEDS Critical and ZZZ Alerts Report is a monthly scheduled report that provides detailed information of DPSS and DCFS critical alerts received from MEDS. The report displays alert types, timely completion, and delinquent statistics. This report is used by managers to monitor district office performance. Currently, DPSS and DCFS alerts are being displayed in a single 'Details' worksheet on the report.

The MEDS Critical ZZZ Alerts 3 Months Report is a monthly scheduled report that displays a summary of alerts received from MEDS for alert numbers 9546 and 9548. The report displays information on the number of alerts received in the reporting period, the previous alerts balance, the number of alerts completed in the reporting period, the ending alerts balance and the percentage completed in the reporting period. Currently, DPSS and DCFS alerts are being displayed in a single 'Details' worksheet on the report.

Request: Modify the MEDS Critical and ZZZ Alerts Report to distinguish between DPSS and DCFS MEDS Alerts. Modify MEDS Critical ZZZ Alerts 3 Months Report to distinguish between DPSS and DCFS MEDS Alerts.

Recommendation:

1. Store the DPSS/DCFS attribute from the MEDS alert inbound file in the database for reporting purposes.
2. Modify the MEDS Critical and ZZZ Alerts Report.
 - a. Modify the report layout to have the following two worksheets instead of a single worksheet:
 - i. 'MEDS Alerts' - Will include MEDS alerts associated to DPSS and MEDS alerts with a null for the attribute that distinguishes between DPSS and DCFS.
 - ii. 'MEDS Alerts (FC-KG-AAP)' - Will include MEDS alerts associated to DCFS (Foster Care, Kin-Gap and Adoption Assistance)
3. Modify the MEDS Critical ZZZ Alerts 3 Months Report
 - a. Modify the report layout to have the following two worksheets instead of a single worksheet:
 - i. 'MEDS Alerts' - Will include MEDS alerts associated to DPSS and MEDS alerts with a null for the attribute that distinguishes between DPSS and DCFS.
 - ii. 'MEDS Alerts (FC-KG-AAP)' - Will include MEDS alerts associated to DCFS (Foster Care, Kin-Gap and Adoption Assistance)

Outreach

Description:
Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact Analysis:
Alternative Procedure Description: Manually ad-hoc the needed information.

Operational Impact:
Estimate: **321**

Automated Test : 0 Batch/Interfaces : 80 CalHEERS : 0

CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	134	Security :	0
System Test Support :	77	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-204814] Update WDTIP Outbound file writer to not allow LD02 transactions to be generated for WTW supportive services participation records

Team Responsible:	Batch/Interfaces	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	309
Reporter:	Xochitl Avila	Regulation Reference:		Created:	09/20/2018 03:22 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Consortium Contact:	Lien Phan	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Time Limits]	Approved by Committee:	09/16/2019	Other Agency Cross Reference:	CIV-541

Non-Committee

Review:
Expedite Approval:
Current Design:

LD02 and LD06 Transactions are being generated and sent to WDTIP for WTW time clock month when only LD06 transaction is required to be generated .

Request:

1. Update the WDTIP Outbound file to allow only LD06 transactions to be generated and populated for WTW Time clock month.
2. Send one-time Clean up file to WDTIP to delete historical records for the LD02 transactions that were sent in the WDTIP Outbound file for the WTW Supportive Services.

Note: Provide a list of the historical LD02 transaction records sent for WTW time clock month.

The following columns will be included in the file-

1. County number
2. Office Number
3. Case Worker ID
4. Case Name
5. Case Number
6. Program Code
7. WTW Program – Last Worker ID
8. WTW Program – Participant Name
9. WTW Program – Applicant CIN Number
10. WTW Program- Transaction month
11. WTW Program- Last Date of Aid

Recommendation:

1. Update the WDTIP Outbound file to allow only LD06 transactions to be generated and populated for WTW Time clock month.
2. Send one-time Clean up file to WDTIP to delete historical records for the LD02 transactions that were sent in the WDTIP Outbound file for the WTW Supportive Services.

Outreach

Description:

A detailed case list of all the WTW program persons will be provided for which LD02 transactions were generated in the WDTIP outbound file prior to this SCR for Retention Services (WTW) time limit program participation records

Migration Impact

Description:

Joint design has been approved through the Time Limits Committee. C-IV will implement this change with SCR CIV-541 in the 20.01 release.

Migration Impact

Analysis:

No Impact

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 309

Automated Test :	0	Batch/Interfaces :	199	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	30	Eligibility :	0	Fiscal :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	80	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-204326] Transitional CalFresh Eligibility Updates

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	66
Reporter:	Taylor Fitzhugh	Regulation Reference:		Created:	08/28/2018 10:24 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Benjamin Fimbres	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	08/13/2019	Other Agency Cross Reference:	CIV-102404

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, for a case where the TCF program has been previously discontinued and a recertification CF EDBC is run in the month following the RE Due Month, a denial will force the program and program persons to have a 'MEM' Role code and no Role Reason. If a program person was previously given a different Role and Role Reason as part of the TCF discontinuance, that Role and Role Reason are not preserved in the CalFresh Detail page after the EDBC is saved/authorized.

Request:

The Role and Role Reason for the program person(s) from the prior TCF discontinuance EDBC should be preserved on the CalFresh Detail page after the denied recertification EDBC is saved/authorized to be consistent with the original discontinuance details.

Recommendation:

Update CF EDBC save/authorize logic to copy the Role and Role Reason of the previous TCF discontinuance EDBC when a current recertification EDBC denial result is saved/authorized.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. CIV will implement this Change with SCR CIV-102404 in the 20.01 release.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 66

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	44	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	17	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201772] Lobby Management: Reception Log: Update Number Generated Logic for Reception Log Visits

Team Responsible:	Lobby Mgmt	Assignee:	Chao Guan	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	322
Reporter:	Jira Cleanup	Regulation Reference:		Created:	03/29/2018 11:37 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:	09/25/2019	Other Agency Cross Reference:	CIV-1463, CIV-104929

Non-Committee Review:

Expedite Approval: Karen - 10/28/2019

Current Design: The Reception Log allows the user to input customer information including case number, name, and visit type. Customers are displayed in chronological order. With the release of CA-204065, numbers are automatically assigned to each visit type when they are entered into the Reception Log Detail page.

Request: Based on various lobby business processes add an option to assign the previous number issued for a customer's visit or to automatically generate a new number. Display the check-in numbers in LRS without leading zeros and increase the number to a maximum of 5 characters so that offices including C-IV offices do not run out of numbers .
Add the ability to search for Reception Log records by Number Assigned in LRS.

Recommendation:

- (see design doc for complete recommendations)
- 1) On the Reception Log Detail page, under the visit information section, update the Number Assigned column to have a drop-down selection when adding a new Visit Type to an existing Reception Log record:
 - a) Update the Number Assigned column to allow the user to select the previously assigned (Complete or No Response) number or generate a new number when adding a second or subsequent Visit type
 - b) Default the drop down to generate a new number
- 2) LRS only: Update the database and webservices including the SFV (San Fernando Valley) LMRS webservices to send and receive a Number Assigned up to 5 characters.
- 3) Update page-mapping for the Reception Log Detail and Reception Log List pages with new or changed fields.
- 4) C-IV Only: Rename the NUM_ASSIGN column in the RECEPTN_LOG_VISIT table to match ASSIGN_NUM_IDENTIF as in the related LRS table.
- 5) C-IV Only: Update the Business Intelligence Lobby Management Extract Transform and Load (ETL) to use the new ASSIGN_NUM_IDENTIF column name instead of NUM_ASSIGN.
- 6) LRS only: Create a Number Assigned search field on the Reception Log List page in the Refine Your Search section.

Note: Assigned number generation should be in sync with all lobby management devices.

Outreach

Description:

Migration Impact Description:

C-IV SCR 1463 functionality was partially implemented in as part of CA-204065 (release 19.07). This SCR closes the remaining gap associated with C-IV SCR 1463. Enhancements in this joint design have been approved through the Lobby Management Committee. C-IV will implement these enhancements with SCR CIV-104929 in the 20.01 release.

Migration Impact Analysis:

No Impact

Alternative Procedure

Use the new number which is automatically generated for the Visit Purpose

Description:

Operational Impact:

Estimate:

322

Automated Test :	8	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	223
Performance :	0	Reports :	17	Security :	0
System Test Support :	74	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201575] CF - FTP INS Document, Income of FRE should be prorated

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	252
Reporter:	Michelle Smith [X]	Regulation Reference:	63-503.442	Created:	03/16/2018 10:47 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Benjamin Fimbres	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	09/11/2019	Other Agency Cross Reference:	CIV-101430

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently for FRE non-citizens with role reason of 'FTP - INS Document' all of their income is counted against the eligible household in the CF EDBC. Also, the entire SSI Only, SSP Only (CalSAWS Only) and SSI/SSP unearned income amounts received from Other Program Assistance (OPA) by a FRE non-citizen with a role reason eligible for income proration are counted against the eligible household members.

Request:

In a CalFresh household of eligible citizens and FRE non-citizen with role reason of 'FTP-INS Document', income of the excluded non-citizen should be prorated. Also, SSI Only, SSP Only (CalSAWS Only) and SSI/SSP unearned incomes from OPA need to be prorated in the same way it does for income for a FRE non-citizen with a role reason eligible for income proration.

Recommendation:

Update CF EDBC logic to prorate income of non-citizen in household with role FRE and role reason FTP - INS Document.

Update CF EDBC logic to prorate SSI Only, SSP Only (CalSAWS Only) and SSI/SSP unearned incomes received from OPA by a non-citizen in household with a role of FRE and a role reason eligible for income proration.

Generate list of CF cases based on the following criteria:

- Case has 'Active' program person with role of FRE and role reason of 'FTP-INS Document'.
- Case had an active income record for the program person with role of FRE and role reason of 'FTP-INS Document' any time since January 2019.
- Case had a CF program with a status of 'Active' any time since January 2019.

The lists will include the following list columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID
Current CF Program Status

These lists will be posted at:

CalSAWS: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CA-201575

C-IV: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2020 > SCR CIV- 101430

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this Change with SCR CIV-101430 in the 19.11 release.

Migration Impact

Analysis:

Alternative Procedure Overwrite EDBC

Description:

Operational Impact:

Estimate: **252**

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	162	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	65	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201424] DDCR 3110: Add More Program Options to Reception Log Detail

Team Responsible:	Online	Assignee:	Alex Rodriguez	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Sadia Islam	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	13
Reporter:	Daisy Villasenor	Regulation Reference:		Created:	03/14/2018 03:12 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Erick Arreola	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:		Other Agency Cross Reference:	Tracker-55252

Non-Committee

Review:

Expedite Approval:

Current Design:

When a customer visits a county office, the worker will add a record of the visit in the Reception Log of LRS.

Request:

In order to align the programs offered between C-IV and LRS, add four new program options in the Reception Log Detail page of LRS.

Recommendation:

Add the following programs on the Reception Log Program dropdown:

1. SSI/SSP
2. APS
3. Cal-Learn
4. CAPI

Outreach

Description:

Migration Impact

Description:

C-IV implemented this change with Tracker-55252 in the 15.11 release. This SCR will align LRS with C-IV and resolve DDCR 3110.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

13

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	7
Performance :	0	Reports :	0	Security :	0
System Test Support :	6	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-201036] ACL 18-15 Last Date of Payment for Extended Foster Care, ARC and Kin-GAP

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1043
Reporter:	Yolanda DelValle	Regulation Reference:	ACL 18-15, ACL 11-61 and ACL 18-89	Created:	02/23/2018 05:30 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	Yes
Consortium Contact:	Laura Ould	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:	10/22/2019	Other Agency Cross Reference:	CIV -100500

Non-Committee

Review:

Expedite Approval: Received expedited start build approval from Karen J. Rapponotti on 10/25

Current Design: A Non-Minor Dependent (NMD) that meets the criteria of federal eligibility for Foster Care (FC), Approved Relative Caregiver (ARC), or Kin-GAP (KG) benefits is eligible for extended benefits until the NMD is 21 years old. The NMD is eligible for benefits until the end of the month in which the NMD turns 21 years old.

Request: Per ACL 18-15 effective the date of implementation, an NMD on FC, ARC and KG program is eligible to receive benefits until the day before an NMD turns 21 years old. C-IV will add a new daily task sweep batch jobs that will run when an NMD is approaching 21 years old. In addition, LRS will add two new daily batch EDBC sweep jobs that will run when an NMD turns 21 years old for Foster Care program and two new monthly Batch jobs for KG program.

Recommendation: An NMD is eligible to federal benefits in Foster Care and Kin-GAP until the day before their 21st birthday.

A batch sweep will be added to create automated tasks for FC/ARC/KG cases with an NMD that is approaching 21 years old in C-IV. In LRS for Foster Care program, there will be two new daily batch jobs to trigger Batch EDBC on the day prior to the NMD child's 21st birthday. For KG program there will be two new monthly batch jobs to prorate the benefit and to discontinue the program after NMD child turned 21.

New NOAs will be added for the prorated month the NMD turns 21 year of age and for the following month of Discontinuance. This will obsolete the existing NMD Age Rules Reason Fragment.

Outreach Description: A list will be provided to the county.

Migration Impact Description: Per DDID #34, there will be a new Unified Task Management Solution that supports the multiple tasking models in both C-IV and LRS.

LRS will receive a new Batch EDBC Process with this SCR - the C-IV Counties will adopt this functionality as part of CalACES Migration.

Migration Impact Analysis:

Alternative Procedure Description: Manual / Override EDBC results.

Operational Impact:

Estimate: **1043**

Automated Test :	0	Batch/Interfaces :	350	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	189	DBA :	0
Design :	0	Eligibility :	140	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Reports :	0	Security :	0
System Test Support :	269	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-200635] DDCR 3085: Add eData for the Income Amount End Date from a MAGI Referral or Determination Change

Team Responsible:	CalHEERS	Assignee:	Kevin Ha	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	30
Reporter:	Kevin Ha	Regulation Reference:		Created:	02/05/2018 01:36 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Other
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	C-IV Royalty
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	Tracker-53893

Non-Committee

Review:

Expedite Approval:

Current Design:

The eData for income effective dates on a MAGI Referral or Determination Change displays on the Income Amount Detail page for the Begin Date only.

Request:

With CalHEERS sending multiple income amounts with different Begin and End Dates, it will help the worker to see the eData value for the Income End Date field in addition to the Begin Date.

Recommendation:

Add eData support for the End Date field on the Income Amount Detail page for CalHEERS-specific Referral or Determination Change data.

Outreach

Description:

Migration Impact

Description:

C-IV implemented this change with Tracker-53893 in the 15.09 release. This SCR will align LRS with C-IV and resolve DDCR 3085.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Review the MAGI Determination (DER) for income information.

Operational Impact:

Estimate:

30

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	20
CalHEERS Test :	5	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-200534] DDCR 3149, 4072: Update MAGI Medi-Cal Aid Code Description

Team Responsible:	CalHEERS	Assignee:	Kevin Ha	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	20
Reporter:	Tisha Mutreja	Regulation Reference:	PPACA	Created:	01/31/2018 02:31 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	C-IV Royalty
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	01/29/2018	Other Agency Cross Reference:	CIV-56249, CIV-3960

Non-Committee

Review:

Expedite Approval:

Current Design:

CalSAWS Description for MAGI Medi-Cal Aid Codes M3 and M4 are outdated and read:

Aid Code: M3

Short Decode: M3 - Parent Caretaker Relative - at or below 125% - Full

Long Decode: Parent Caretaker Relative - at or below 125% - Citizen - Full Scope

Code Description: Provides full-scope coverage for citizens and lawfully present Parents or Caretaker Relatives at or below 125% FPL.

Aid Code: M4

Short Decode: M4 - Parent Caretaker Relative - at or below 125% - Restricted

Long Decode: Parent Caretaker Relative - at or below 125% - Restricted Scope

Code Description: Provides restricted-scope coverage for undocumented Parents or Caretaker Relatives at or below 125% FPL.

Request:

The FPL range for MAGI Medi-Cal Aid Codes M3 and M4 is: at or below 109% FPL.

Recommendation:

1. Update the MAGI Aid Code Descriptions (CT_184) as follows:

Aid Code: M3

Short Decode: M3 - Parent Caretaker Relative - at or below 109% - Full

Long Decode: Parent Caretaker Relative - at or below 109% - Citizen - Full Scope

Code Description: Provides full-scope coverage for citizens and lawfully present Parents or Caretaker Relatives at or below 109% Federal Poverty Level

Aid Code: M4

Short Decode: M4 - Parent Caretaker Relative - at or below 109% - Restricted

Long Decode: Parent Caretaker Relative - at or below 109% - Restricted Scope

Code Description: Provides restricted-scope coverage for undocumented Parents or Caretaker Relatives at or below 109% Federal Poverty Level

Outreach

Description:

Migration Impact

Description:

This SCR updates CalSAWS with the most up-to-date MAGI Aid Code Descriptions. C-IV MAGI Aid Code Descriptions for 8E, H0, H8, M1, M2 and P2 differ from CalSAWS, but C-IV MAGI Aid Code Descriptions are outdated and CalSAWS MAGI Aid Code Descriptions are correct. C-IV will inherit CalSAWS MAGI Aid Code Descriptions post migration.

Migration Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate:

20

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	10
CalHEERS Test :	5	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-200279] DDCR 5026: Add Logic for Payment Requests on Closed Service Arrangements

Team Responsible:	Fiscal	Assignee:	Eric Chu	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	470
Reporter:	Michael Green [X]	Regulation Reference:		Created:	01/24/2018 11:02 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Job Aid, Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-2525

Non-Committee

Review:

Expedite Approval: Karen Rapponotti, JoAnne Osborn - 10/8/2019

Current Design:

C-IV Functionality: Create Payment Request button displays on the Service Arrangement Detail page if the service arrangement Status is Approved, Closed or Discontinued. Users cannot cancel service arrangements if a payment request or valuable request is in Approved or Issued status. A new batch job closes all service arrangements except Child Care 3 months after the end of the service arrangement period. The Payment Request Detail page now displays a Validation message when the User attempts to approve a payment request for a cancelled service arrangement. The Service Arrangement List page now displays the Service Arrangement ID hyperlink instead of the Need Type hyperlink for accessing the Service Arrangement Detail page in View mode.

LRS Functionality: The above C-IV functionality does not exist in LRS

Request:

Migrate C-IV Functionality.

- 1) Display the Create Payment Request button or Create Valuable Request button only if the Service Arrangement Status is Approved, Closed or Discontinued.
- 2) Do not allow the Create Payment Request button or Create Valuable Request button to display if the Service Arrangement's latest Status is Cancelled.
- 3) Update the Service Arrangement Detail page to throw the validation if the worker attempts to change the Service Arrangement Status to Cancelled once the associated Payment Request has been in Approved or Issuance Created Status: "Status - A Payment Request in Approved or Issuance Created Status exists for this Service Arrangement, the Status cannot be Cancelled."
- 4) Update the Service Arrangement Detail page to throw the following validation if the worker attempts to change the Service Arrangement Status to Cancelled once the associated Valuable Request has been in Issued Status: "Status - A Valuable Request has already been issued for this Service Arrangement; the Service Arrangement cannot be Cancelled."
- 5) Update the Payment Request Detail page to throw the validation if the Service Arrangement is in Cancelled Status while Approving the Payment Request: "Approve- The Service Arrangement is in Cancelled Status, Payment Request cannot be Approved."

Note: Recommendations #1- 5 are applicable for all programs other than Child Care.

- 6) Add a new column to the Service Arrangements List Page called "Service Arrangement ID".
 - i) This column will display the Service Arrangement ID for the record. When the Service Arrangement ID is clicked, the user will be navigated to the Service Arrangement Detail page in View Mode for the Service Arrangement record.
- 7) On the Service Arrangements List page, remove the hyperlink from the "Need Type" column and move the column between the "Customer Name" and "Need Category" columns.

- 8) Create a new batch job (PB00F208) to change the Service Arrangement Status.
 - i) New batch job will insert a Status of Closed and Status Reason of Service Provided when the Service Arrangement Status is Approved and the Arrangement Period End Date passed 90 days as of the Batch Date for all programs other than Child Care.
 - ii) Schedule this batch job (PB00F208) to run Monthly on the First Business day of the month.
 - iii) This batch job will exclude converted SAs

9) Conversion:

- i) Insert a new Status of Closed and Status Reason of Service Provided for all the existing Service Arrangements where the Status is Approved and the Arrangement Period End Date passed 90 days as of the system date for all the programs other than Child Care.

Recommendation:

Migrate C-IV Functionality.

- 1) Display the Create Payment Request button or Create Valuable Request button only if the Service Arrangement Status is Approved, Closed or Discontinued.
- 2) Do not allow the Create Payment Request button or Create Valuable Request button to display if the Service Arrangement's latest Status is Cancelled.
- 3) Update the Service Arrangement Detail page to throw the validation if the worker attempts to change the Service Arrangement Status to Cancelled once the associated Payment Request has been in Approved or Issuance Created Status: "Status - A Payment Request in Approved or Issuance Created Status exists for this Service Arrangement, the Status cannot be Cancelled."
- 4) Update the Service Arrangement Detail page to throw the following validation if the worker attempts to change the Service Arrangement Status to Cancelled when the associated Valuable Request is in Approved/Issued Status: "Status - A Valuable Request has already been issued for this Service Arrangement; the Service Arrangement cannot be Cancelled."
- 5) Update the Valuable Request Detail page to throw the following validation if the worker attempts to approve the Valuable Request after the Service Arrangement has been Cancelled : "Approve - The Service Arrangement is in Cancelled Status, Valuable Request cannot be Approved."
- 6) Update the Payment Request Detail page to throw the validation if the Service Arrangement is in Cancelled Status while Approving the Payment Request: "Approve- The Service Arrangement is in Cancelled Status, Payment Request cannot be Approved."

Note: Recommendations #1- 6 are applicable for all programs other than Child Care.

- 7) Add a new column to the Service Arrangements List Page called "Service Arrangement ID".
 - i) This column will display the Service Arrangement ID for the record. When the Service Arrangement ID is clicked, the user will be navigated to the Service Arrangement Detail page in View Mode for the Service Arrangement record.
- 8) On the Service Arrangements List page, remove the hyperlink from the "Need Type" column and move the column between the "Customer Name" and "Need Category" columns.
- 9) Create a new batch job (PB00F208) to change the Service Arrangement Status.
 - i) New batch job will insert a Status of Closed and Status Reason of Service Provided when the Service Arrangement Status is Approved and the Arrangement Period End Date passed 90 days as of the Batch Date for all programs other than Child Care.
 - ii) Schedule this batch job (PB00F208) to run Monthly on the First Business day of the month.
- 10) Conversion:
 - i) Insert a new Status of Closed and Status Reason of Service Provided for all the existing Service Arrangements where the Status is Approved and the Arrangement Period End Date passed 90 days as of the system date for all the programs other than Child Care.

**Outreach
Description:**

Migration Impact Description: C-IV implemented this change with SCR CCM-2525 in the 17.11 release. This SCR will align LRS with C-IV and resolve DDCR 5026.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact Estimate:

470

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	324
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	96	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-57883] DDCR 5075: CalACES - MB 17-08 - Update Income Ceilings for Certification of Child Care

Team Responsible:	Online	Assignee:	Rucha Kulkarni	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Sadia Islam	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	152
Reporter:	Lien Phan	Regulation Reference:	MB 17-08, MB 17-09, MB 18-03	Created:	01/19/2018 11:41 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	Other
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	C-IV Royalty
Committee:	[Child Care]	Approved by Committee:		Other Agency Cross Reference:	CCM-10024, CIV-101744/CA 206717

Non-Committee

Review:

Expedite Approval:

Current Design:

The C-IV system uses 70% median amounts and compares to the income amount and household size entered on the Eligibility Detail page to determine eligibility to the Child Care program. It uses the amount of 70% for all calculations (Initial certification, recertification, etc.). The 70% median amounts do not match the revised amounts in MB 17-08. The 85 % median amounts mentioned in MB 17-09 do not exist in LRS to use for eligibility determination in any instance after initial certification.

Request:

In order to align the Child Care program functionality between C-IV and LRS, modify LRS to reflect the revised income ceiling amounts per MB 17-08 and 17-09.

Recommendation:

- 1) Update the Eligibility Detail page.
 - a) Remove the existing 70% Median read-only field.
 - b) Add a new drop-down menu named "Income Ceiling".
 - i) This will be a required field.
 - ii) When the page initially loads in Create mode, the values will be calculated based on a Household size of 1.
 - iii) Display the values for the Income Ceiling (70% Median or 85% Median) followed by the Dollar amount in Create/Edit mode. Example: 70% Median (\$3,518.00)
 - iv) Display the selected value for the Income Ceiling (70% Median or 85% Median) followed by the Dollar amount in View mode. Example: 70% Median (\$3,518.00)
 - v) When selecting a value, the "Eligibility" field will be updated to Yes or No depending on the Median value selected and the Eligibility determined for each value when the "Go" button is pressed.
 - c) Modify existing logic to re-determine the Income Ceiling (70% or 85% Median) amounts and the Eligibility for each Income Ceiling upon clicking the "Go" button.
 - d) Add a validation message to display when either the "Average Monthly Income" or "Household Size" changes to a different value and the "Go" button is not pressed prior to saving the record. This only applies when the "Eligibility Reason" is set to Income Eligible.
 - i) Go - Information pertaining to Eligibility has changed, please press the Go button to determine Eligibility.
 - e) Add a validation message to display when the Begin Date is prior to 07/01/2017 and the Income Ceiling selected is '85% Median'.
 - i) Income Ceiling - 85% Median is not available prior to 07/01/2017
 - f) CTRC to update the Median Income Type category for the 70% Median and to add 85% Median.
 - g) CTRC to add a new category for the 70% Median and 85% Median options.
 - h) Update Page Mapping for Income Ceiling and Eligibility.
- 2) Update the Child Care Detail page
 - a) In the Eligibility section of the page, rename "70% Median" Column to "Income Ceiling".
 - b) Display the selected Median Income Type as 70% Median or 85% Median followed by the Dollar amount. Example: 70% Median (\$3,518.00)
 - c) Update Page Mapping for Income Ceiling and Eligibility.

Outreach

Description:

Migration Impact

Description:

C-IV implemented this change with SCR CCM-10024 in the 17.11 release. This SCR will align LRS with C-IV and resolve DDCR 5075.

Migration Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate:

152

Automated Test :	4	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	20	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	77
Performance :	0	Reports :	0	Security :	0
System Test Support :	38	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-57044] Add IHSS and In-Kind Earned income to the IFDS (IFD115) Quarterly Outbound file (C-IV SIR #9156)

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	133
Reporter:	Ken Ford	Regulation Reference:		Created:	01/19/2018 11:44 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Ken Ford	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:	09/03/2019	Other Agency Cross Reference:	CCM-9156

Non-Committee

Review:

Expedite Approval:

Current Design:

LRS does not include In Home Supportive Services (IHSS) income and In-Kind Earned Income on the IFDS (IFD115) Quarterly Outbound Quarterly Interface File.
CIV currently has these income categories implemented as SIR#9156 Release 17.09.

Request:

Add In-Home Supportive Services (IHSS) income and In-Kind Earned Income to the IFDS (IFD115) Quarterly Outbound Interface File.

Recommendation:

Update the IEVS IFDS Outbound Interface and IFD Validator Interface case gross income value to include the In-Home Supportive Services (IHSS) income and 'In Kind' earned Income.

Outreach

Description:

Migration Impact

Description:

Per DDID #1787 in the SOW, the C-IV County specific batch jobs as of July 2018 will be migrated into the new system.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

133

Automated Test :	0	Batch/Interfaces :	88	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	35	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-56969] DDCR 5050: Update hierarchal priority order for recouping Benefit Reductions on Recovery Accounts

Team Responsible:	Fiscal	Assignee:	John Besa	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	244
Reporter:	Charlie Au	Regulation Reference:		Created:	01/19/2018 11:42 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:		Other Agency Cross Reference:	CIV-173

Non-Committee

Review:

Expedite Approval:

Current Design:

The system currently collects according to the following hierarchy:

1. Court Ordered restitution Cause Codes:

- Cash - IPV (Court)
- CalFresh - IPV (Court)

2. Client Caused Cause Codes:

- Cash - IPV (ADH)
- Cash - IPV (Waiver)
- Cash - Potential IPV
- Cash - Customer Cause
- Cash - Late SAR7
- Cash - Late QR7
- CalFresh - IPV (ADH)
- CalFresh - IPV (Waiver)
- CalFresh- Potential IPV
- CalFresh - IHE

3. Admin Caused Cause Codes:

- Cash - Admin Caused
- CalFresh - Admin Caused (prior to 3/2000)
- CalFresh- Admin Caused (after 3/2000)

* If more than one Recovery Account exists within a level of the hierarchy - the oldest Discovery Date is adjusted first.

** The exception to the rule is that once the system starts recoupment on a Recovery Account, it pays that Recovery Account off in full before re-prioritizing to determine which would be the next Recovery Account to begin recoupment on (according to that hierarchy mentioned above)

Request:

When a customer is convicted of Welfare Fraud, usually they are court ordered to make payments on their resulting Recovery Account as part of their probation. If the system is posting Benefit Reductions to a different Recovery Account (not the Court Ordered Recovery Account), the customer may not be meeting the terms of their probation (i.e. their payments are not being posted to the Court Ordered Recovery Account).

Update LRS system to implement the hierarchical priority order for recouping Benefit Reductions on Recovery Accounts and align the changes with functionality implemented in CIV with SCR 173 in 17.09 release.

Recommendation:

Update the benefit recoupment logic to suggest a benefit reduction towards the 'Cash - IPV (Court)' or 'CalFresh - IPV (Court)' Recovery Accounts for an ongoing benefit reduction when the following criteria are met:

- A court ordered restitution Recovery Account (Cause Code set to 'Cash - IPV (Court)' or 'CalFresh - IPV (Court)') is Active in the system.
- The system is currently suggesting benefit reductions on an existing Recovery Account.
- The existing Recovery Account that is benefit reduced is not a 'CalFresh - Admin Caused (after

3/2000)' Recovery Account.

Note: The System will follow the current design for all other scenarios.

Outreach

Description:

Migration Impact

Description:

C-IV implemented this change with CCM-173 in the 17.09 release. This SCR will align LRS with C-IV and resolve DDCR 5050.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

244

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	168
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	50	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-53824] DDCR 5042: Auto Reactivate Dormant/Expunged EBT Account

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	No
Fix Version/s:	[20.01]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	387
Reporter:	Charlie Au	Regulation Reference:		Created:	01/19/2018 11:42 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-7285

Non-Committee

Review:

Expedite Approval:

Current Design:

A dormant or expunged EBT (Electronic Benefit Transfer) account must be reactivated prior to new benefits being posted and made available to the customer. The CalFresh and Cash portions of the EBT Account can be reactivated separately via the EBT Account Detail page. Once an EBT Account Type of Cash has been reactivated, any expunged benefits (with the exception of ARC, LIHEAP and General Assistance benefits) will be reactivated as well.

Request:

Workers who run EDBC and rush the benefits may not be aware of the dormant or expunged status of the customer's associated EBT account. Reactivating the account is a manual process that can be automated.

Recommendation:

1. Update the EDBC Summary Page to initiate a Host-to-Host call to automatically Reactivate the Cash and/or CalFresh account types.
2. Update the EBT Account List page to add a case lock set/check when a worker clicks the Add or Add Manual button on the EBT Account List page.
3. Modify the EBT Demographics Writer batch job to send a Reactivation request to the EBT Vendor via the Demographics interface to reactivate the latest EBT account on the case.
4. Modify the EBT Demographics Reader batch job to check for successful or unsuccessful reactivation requests.

Outreach

Description:

Migration Impact

Description:

C-IV implemented this change with CCM-7285 in the 17.07 release. This SCR will align LRS with C-IV and resolve DDCR 5042.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

387

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	267
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	80	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-51131] Enhance the Employment Summation and Employment Summation Detail Reports

Team Responsible:	Reports	Assignee:	Susanna Martinez	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	369
Reporter:	Jira Cleanup	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	Development Complete	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Dennis Kong	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:	10/22/2019	Other Agency Cross Reference:	CIV-100733

Non-Committee

Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti on 10/22/2019

Current Design:

The Employment Summation Report and Employment Summation Detail Report are On Request reports that provide the total number of new employments, the average salary per hour and the average hours worked per week for each worker in the selected organization. These reports are used by administration staff to monitor employments created during the report period.

Request:

Add additional data elements to the Employment Summation Report and Employment Summation Detail Report to improve usability.

Recommendation:

Add additional data columns that include program and person status information and additional employment information for the following reports:
 a. Employment Summation Report
 b. Employment Summation Detail Report

Reference the attached detailed design document for the column specifics and the report layouts.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Management Reports Committee and it will be implemented in both systems. CIV will implement this Change with SCR CIV-100733 in the 20.01 release.

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

369

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	245	Security :	0
System Test Support :	89	Tech Arch :	0	Tech Ops :	0
Training :	0				



[CA-49842] Change all outbound calls data file format to accommodate participant appointment date/time.

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	492
Reporter:	Pravin Patil [X]	Regulation Reference:		Created:	01/19/2018 11:45 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	10/24/2018	Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval:

Current Design:

The record layout for every campaign follows the below template and any change in the layout specific to campaign is captured in the Account Number field.

- [Phone Number], [Message Number], [First Name], [Last Name], [Account Number], [Appt Date]

The Account Number field in the record layout for

GROW or GEARS campaigns is as follows -

- [Appointment Date] [Language][Location] [EW File Number] [Case Number] [Person ID].

For Non-GROW or GEARS campaigns is as follows-

- [Appointment Date] [Language][Location] [EW File Number] [Case Number] [Cycle].

Request:

Update the record layout and Account Number field layout in the Outbound Call Outbound writer to a single format for all campaigns.

Recommendation:

Update the Outbound call Interface Outbound writer's file layout –

1. Remove App date from the record layout for all campaigns
2. Update the Account number field layout to - [Language (2), Case Number (7), Appt Date (8), Appt Time (4), District (3), EW File (4)].

Outreach

Description:

Migration Impact

Description:

This functionality applies only to L.A. County and does not impact the other counties.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

492

Automated Test :	0	Batch/Interfaces :	352	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	140	Tech Arch :	0	Tech Ops :	0
Training :	0				

 **[CA-49308] DCFS: Create a task when child goes from AAP to FC**

Team Responsible:	Batch/Interfaces	Assignee:	Eduardo Sanchez	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	232
Reporter:	Ted Anderson	Regulation Reference:		Created:	01/19/2018 11:45 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Consortium Contact:	Laura Ould	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP, Task Management]	Approved by Committee:	09/23/2019	Other Agency Cross Reference:	N/A

Non-Committee

Review:
Expedite Approval:
Current Design: No task is being created for the worker when a child is simultaneously Active on AAP and FC programs, and moving from AAP to FC.
Request: CalSAWS will create a task for the worker when a child is simultaneously Active on AAP and FC programs and moving from AAP to FC.
Recommendation: CalSAWS will create a task for the worker when a child is simultaneously Active on Adoption Assistance Program(AAP) and Foster Care (FC) programs and moving from AAP to FC.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, Task Management has been deferred to CalSAWS Task Management functional design sessions.

Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact: N/A
Estimate: **232**

Automated Test :	0	Batch/Interfaces :	152	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	60	Tech Arch :	0	Tech Ops :	0
Training :	0				