

951: Display the Collect button on the Issuance Detail page for EBT Service Payments (55579)

Status: Review in Progress **Details**

Team Responsible:	Fiscal	Closure Date:	Unassigned
Person Responsible:	Jyothirmayi Chavata	System Test Delivery Date:	Unassigned
Requested By:	Consortium	Strategic Item:	No
BA Contact:	Sheryl E. Eppler	Consortium Management Review:	No
Tester:	None (archived)	Security Impact:	No
Release:	17.05	Security Impacts Description:	
Priority Release:		Emergency Approved:	No
Priority:		Training Impacted:	
Change Type:	Medium	Form/NOA Translations:	
SCR Project Phase:	Enhancement	Data Impacts:	N/A
ETC:	Production	Data Impacts Description:	N/A
Funding Source:	30	Outreach Required:	No
Regulation Reference:	M&O	Outreach Description:	
Regulation Letter Issue Date:		Release Note Required:	Select a value
Regulation Effective Date:	Unassigned	Programs Impacted:	
Committee/Workgroup:	Unassigned	Other Agency Cross Reference:	
	Fiscal Collections	Created By:	
Review By:		Creation Date:	Sheryl E. Eppler
SCR Rejection Reason:	Select Rejection Reason		January 9, 2015 9:33 AM

Description Current

Design: For Supportive Service Warrant issuances, the C-IV System displays a 'Collect' button on the Issuance Detail page. This functionality allows users to create a Recovery Account Overpayment tied to that Issuance.

Issue: C-IV does not display the 'Collect' button on the Issuance Detail page for EBT issuances and Supplemental Benefit Warrant issuances created through a Service Arrangement.

Recommendation:

- 1) Update the Issuance Detail page to display the 'Collect' button for all EBT Supportive Service issuances (Benefits issued through Service Arrangement and Payment Request).
- 2) Update the Issuance Detail page to display the 'Collect' button for all Supplemental Benefit Warrant issuances (Supplemental Benefits issued through Service Arrangement and Payment Request).
- 3) Update the Issuance Detail Online Help page.

Alternative Procedure Description: Create an external recovery account to add overpayment.

CA Unicenter Number: R2002-2015