[CA-205512] Update Office Location on system generated Benefit Reductions and Offset Transactions

Team Responsible:	**Fiscal**	Assignee:	**Alex Neilson**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**88**
Reporter:	**Christine Cheung**	Regulation Reference:		Created:	**11/08/2018 04:39 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Consortium Contact:	**Gloria Williams**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:	**08/29/2019**	Other Agency Cross Reference:	**CIV-101423**

Non-Committee Review:

Expedite Approval:

Current Design: ...tes benefit reduction, p...
ty's main office. For exa...
When the system cre Angeles ... offset transactions, thei...
are set to be the coun Madera Office' which is ; County, the system is de...
location to 'Probation default ...ayment reduction, and office location. ' office locations

Request: Update the system to use the office location of the latest worker who is assigned to the program when creating a recovery account transaction with type 'Benefit Reduction', 'Payment Reduction', or 'Offset'.

Recommendation: This system change request will update Issuance Batch to do the following when creating benefit reduction transactions, payment reduction transactions, offset transactions, and their receipts:
Use the office of the latest worker who is the assigned to the program for the location field of the transactions and receipts.

Outreach Description:

Migration Impact Description: Joint design has been approved through the Collections Committee. C-IV will implement this change with SCR CIV-101423 in the 20.01 release.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	23	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CA-207089] Update Converted LEADER Claims on LRS

Team Responsible:	**Fiscal**	Assignee:	**Darion Toney**	SPG Status:	**Approved**
Fix Version/s:	**[20.01]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**88**
Reporter:	**Myra Aldana**	Regulation Reference:		Created:	**03/14/2019 10:50 AM**
Status:	**In Development**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**No**
Consortium Contact:	**Gloria Williams**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Region 6. Confirmation email is attached.

Expedite Approval: Section Director Approved Expedited - Prod Deployment on 7/16/2019

Current Design: During conversion of LRS, LEADER overpayment/overissuance claims that contained a balance were converted. This included the claims that were terminated, voided or closed. The CA812 and FNS 209 reports have been impacted by these converted claims continuing to show a balance even though the claim status was terminated, voided or closed.

Request:
1) Update the converted LEADER claims that have a recovery account status of terminated, voided or close to a zero balance.
2) Provide a listing of the recovery accounts where the balance was reduced to $0 before and after the SCR is implemented.

Recommendation:
1) Find all converted LEADER Claims/recovery accounts that are currently in 'Terminated' Status and have current balance more than $0, then
mark them as "TERMINATED" with a reason of "WRITE-OFF". Follow existing logic to insert a transaction to zero down the claim balance.

2) Find all converted LEADER Claims/recovery accounts that are currently in 'Void' Status and have current balance more than $0, then
mark them as "Void" with a reason of "WRITE-OFF". Follow existing logic to insert a transaction to zero down the claim balance.

3) Find all converted LEADER Claims/recovery accounts that are currently in 'Closed' Status and have current balance more than $0, then follow the existing logic to insert a transaction to zero down the claim balance.

Outreach Description:

Migration Impact Description: System/County specific data change.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	CalHEERS :	0
CalHEERS Test :	0	Client Correspondence :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	55
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Reports :	0	Security :	0
System Test Support :	23	Tech Arch :	0	Tech Ops :	0
Training :	0				