



# [CIV-104624] Update FIN 107 Billing Statement phone number to be printed

|  |   |                         |                   |                               |                            |
|--|---|-------------------------|-------------------|-------------------------------|----------------------------|
| Team Responsible:  | <b>Client Correspondence</b>  | Assignee:               | <b>Unassigned</b> | SPG Status:                   |                            |
| Fix Version/s:   | <b>[TBD]</b>  | Designer Contact:       |                   | Change Type (SCR):            | <b>Enhancement</b>         |
| Minor Version:   |   | Expedite Changes:       | <b>No</b>         | Estimate:                     |                            |
| Reporter:  | <b>Sheryl E. Eppler</b>   | Regulation Reference:   |                   | Created:                      | <b>07/22/2019 04:33 PM</b> |
| Status:  | <b>New</b>  | Impact Analysis:        |                   | Outreach Required:            |                            |
| Consortium Contact:  | <b>Sheryl E. Eppler</b>   | Training Impacted:      |                   | Funding Source:               |                            |
| Project Phase (SCR):   | <b>Production</b>   | Migration Impact:       |                   | Funding Source ID:            |                            |
| Committee:   |   | Approved by Committee:  |                   | Other Agency Cross Reference: |                            |
| <b>Non-Committee Review:</b>   |   |                         |                   |                               |                            |
| <b>Expedite Approval:</b>  |   |                         |                   |                               |                            |
| <b>Current Design:</b>   |   |                         |                   |                               |                            |
| <p>atement has a field at the top for the Case Ma<br/> re is also a field on Page 2 that should list the<br/> County ragers' phone number (Worker Phone<br/> rs' phone number again: "... or if you have any Collection Office number - but picks up the<br/> question s, call the welfare collector at ____".</p> |   |                         |                   |                               |                            |
| <b>Request:</b>  | Update the FIN 107 Billing St<br>Update the FIN 107 Billing Statement to populate the County Collection Office phone number on page 2.  |                         |                   |                               |                            |
| <b>Recommendation:</b>   | Update the FIN 107 Billing Statement to pull the County Collection Office phone number to print on Page 2 in the field: "... or if you have any questions, call the welfare collector at ____". |                         |                   |                               |                            |
| <b>Outreach</b>  |   |                         |                   |                               |                            |
| <b>Description:</b>  |   |                         |                   |                               |                            |
| <b>Migration Impact</b>  |   |                         |                   |                               |                            |
| <b>Description:</b>  |   |                         |                   |                               |                            |
| <b>Migration Impact</b>  |   |                         |                   |                               |                            |
| <b>Analysis:</b>   |   |                         |                   |                               |                            |
| <b>Alternative</b>   |   |                         |                   |                               |                            |
| <b>Procedure</b>   |   |                         |                   |                               |                            |
| <b>Description:</b>  |   |                         |                   |                               |                            |
| <b>Operational Impact:</b>   |   |                         |                   |                               |                            |
| <b>Estimate:</b>   | <b>0</b>  |                         |                   |                               |                            |
| Automated Test :   | 0   | Batch/Interfaces :      | 0                 | CalHEERS :                    | 0                          |
| CalHEERS Test :  | 0   | Client Correspondence : | 0                 | DBA :                         | 0                          |
| DBA :  | 0   | Eligibility :           | 0                 | Fiscal :                      | 0                          |
| Imaging :  | 0   | IVR/CC :                | 0                 | Online :                      | 0                          |
| Performance :  | 0   | Reports :               | 0                 | Security :                    | 0                          |
| System Test Support :  | 0   | Tech Arch :             | 0                 | Tech Ops :                    | 0                          |
| Training :   | 0   |                         |                   |                               |                            |