



[CA-202307] Updates to the GEN 1365 Form and Form Generation

Created: 04/24/2018 04:22 PM - Updated: 06/21/2019 11:23 AM

Status:	Design in Progress		
Project:	CalACES		
Fix Version/s:	20.01		
Type:	SCR		
Reporter:	Lucio Castillo	Assignee:	Unassigned
Resolution:	Unresolved		
Labels:	Policy-Change		

DRAFT

Main

SCRB: Select a value

Designer Contact: Nithya Cherreddy

Consortium Contact: Cristina Contreras

Consortium Tester: Ricardo Olivo

Team Responsible: Client Correspondence

Requested By: Los Angeles

Project Phase (SCR): Production

Change Type (SCR): Policy Re-Design

Regulation Reference: ACWDL 17-23 and ACWDL 08-32

Regulation Letter Issue Date: 07/29/2008

Regulation Effective Date: 07/29/2008

Impact Analysis: Business Process

Estimate: 300

Funding Source: LRS M&E

Other Agency Cross Reference: CIV-100774

Current Design: MMS ships GEN 1365 forms to Central Print which then are stuffed into every envelope generated through LRS.

Request: Change the current process were the shipped (MMS) GEN 1365's are eliminated and the system will now generate the GEN 1365 through LRS into every envelope processed through Central Print and/or BDI.

Recommendation: Change the current process of MMS providing the GEN 1365 and then having them stuffed into envelopes using a Central Print/BDI sorter to an LRS generated GEN 1365 that is included in every envelope. A GEN 1365 is to be included with every piece of Correspondence being mailed out (one in every envelope or flat mail piece).
 -The most current version of the GEN 1365 is to be used.
 -The GEN 1365 will be formatted to two pages in order to save on printing costs.
 -Update the Template Repository version of the GEN 1365 to the new current version.
 -All programs will have the new GEN 1365 included.
 -Display the revised GEN 1365 in the Document List Page when generated.
 -All LRS Free Format manual NOAs will include the new revised GEN 1365.

Design in Progress: 03/07/2019

Approval

Expedite Changes: No

SPG Status: Approved

SPG Approved date: 05/14/2018

SPG Priority: High

SPG Score: 81

Impacts

Consortium Management Review: No

Translations: N/A

Consortium Scheduled

Validation:

Create System Design Complete

Task?:

Content Revision

Content Revision Description-1:

1. Recommendation Change: {Description of Recommendation Change} Before:
After:
2. ETC Change: {Description of ETC Change} Before:
After:
3. Release Change: {Description of Release Change} Before:
After:

Content Revision Description-2:

1. Recommendation Change: {Description of Recommendation Change} Before:
After:
2. ETC Change: {Description of ETC Change} Before:
After:
3. Release Change: {Description of Release Change} Before:
After:

Content Revision Description-3:

1. Recommendation Change: {Description of Recommendation Change} Before:
After:
2. ETC Change: {Description of ETC Change} Before:
After:
3. Release Change: {Description of Release Change} Before:
After:

Content Revision Description-4:

1. Recommendation Change: {Description of Recommendation Change} Before:
After:
2. ETC Change: {Description of ETC Change} Before:
After:
3. Release Change: {Description of Release Change} Before:
After:

Team Estimate

Client 250

Correspondence ETC

1:

Client Correspondence ETC Total: 250

System Test Support ETC 1: 50

System Test Support ETC Total: 50

Team Impact

Team Impact:

Team	Person	Role
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Attachments

- ACWDL 08-32.pdf (70 kB)
- ACWDL 17-23.pdf (421 kB)
- CDI SCR CA-202307.xlsx (50 kB)
- Change Request Evaluation Form_CA-202307 CIV-100774.xlsx (32 kB)
- GEN 1365 0617.pdf (682 kB)
- GEN 1365 LRS Forecast_Ted_v2.xlsx (144 kB)
- ML 4943.pdf (137 kB)
- SPG Scorecard_SCR_202307 CIV-100774.xlsx (32 kB)

Comments

Roger Perez added a comment - 05/15/2018 05:24 PM

Karen R. and Dorothy A. SPG approved this SCR on 5.15.2018.

Sean W. Swift added a comment - 05/16/2018 10:51 AM

ACWDL 08-32:

"The multilingual notification must be included with every NOA sent to all applicants/beneficiaries regardless of the primary language specified on Medi-Cal Eligibility Data System (MEDS)."

Anthony Perez added a comment - 06/29/2018 10:39 AM

Per Dorothy and Karen this SCR has been updated with the SPG SCR Score Card Priority and Score.

Steven Dang added a comment - 03/20/2019 01:28 PM

attached the latest version GEN 1365 (6/2017) and in 2 pages

Ricardo Olivo added a comment - 06/11/2019 05:53 PM

06/05/19-Meeting held with Accenture (Nithya) and team on establishing and discussing the requirements for design.

Adding system generated GEN 1365s seem to require a contract amendment for the increase in impressions and cost. See attachment on GEN 1365 impression forecast provided by Ted and Kristina.

Ricardo Olivo added a comment - 06/21/2019 11:23 AM

APMO and CPMO have been notified of the impression count increases expected with system generated GEN 1365s. Estimated pricing information provided by Accenture has also been forwarded to CPMO. Contract amendment negotiations are expected to be initiated by the PMO teams to accommodate increased impression and cost in preparation for the delivery of the SCR.

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