



Design Document

CIV-11086 Add Batch functionality to
discontinue Medi-Cal cases when RE packet
due and not received



DOCUMENT APPROVAL HISTORY

| | |
|-------------|---------------------------------------------------------------------------------|
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1 OVERVIEW

This document outlines the changes needed to implement new batch functionality that will automatically discontinue Medi-Cal cases that have not returned a Medi-Cal Redetermination (RE) packet in a timely manner.

1.1 Current Design

The C-IV system automatically initiates the RE Process for Modified Adjusted Gross Income (MAGI) Medi-Cal programs. If CalHEERS determines at least one individual pending eligible for MAGI Medi-Cal on the RE MAGI Determination of Eligibility Response (DER), C-IV excludes the Medi-Cal program from completing the MAGI RE Process and generates and sends the MAGI RE Packet.

The C-IV system automatically generates and sends the Medi-Cal RE packets at the beginning of the month with a due date 60 days later and a discontinuance date at the end of the month for the month the packet is due.

Example: If the RE Due Month is 06/2019, the RE packet will be sent on 04/03/2019 with a customer due date that is 60 days from the Packet sent date i.e. 06/02/2019.

No automated processes exist in C-IV to affect the discontinuance for non-receipt of Medi-Cal RE Packets.

Once the Medi-Cal RE packets are generated and sent, a journal entry is created indicating the type of packet sent and the RE due month.

List of C-IV MC RE packets

| |
|----------------------------------------------------------------------|
| MAGI RE Packet |
| Aged, Blind, Disabled (ABD) Medi-Cal Redetermination Packet |
| MAGI And Non-MAGI Redetermination Packet |
| Regular Medi-Cal / ABD RE Packet (Signature Packet) |
| Regular Medi-Cal Redetermination Packet |
| LTC Mixed Household RE Packet (Signature Packet) |
| LTC RE Packet (Signature Packet) |
| Long Term Care (LTC) Medi-Cal Redetermination Packet |
| Non-MAGI Long Term Care (LTC) Mixed Household Redetermination Packet |

When a customer has not returned the required Medi-Cal RE packet, a Reminder Notice is not currently sent.

If the Medi-Cal RE packet is not received in a timely manner, the worker must manually discontinue the case with a negative action reason of "Failed to Complete Redetermination". With increased caseload size due to the implementation of the Affordable Care Act (ACA), the workload associated with manually completing negative actions has significantly increased.

1.2 Requests

Generate a Reminder Notice on the 6th business day prior to the end of the month for the month before the RE Due Month.

- Example: If the RE Due Month is due in 06/2019, the notice will be sent out on the 6th business day before the end of May i.e. 05/24/2019 if the most recent status of the RE packet is still Sent.

Implement a new automated process to discontinue Medi-Cal cases that have not returned a Medi-Cal RE packet by the batch 10-day date before the discontinuance date. Per ACWDL 16-16, if CalHEERS determines an individual eligible/conditionally eligible to MAGI Medi-Cal during the MAGI RE process, the individual's renewal should be advanced even if there are other individuals on the case who were determined pending eligible to MAGI Medi-Cal. Due to ACWDL 16-16, exclude from this process any cases where the RE MAGI Determination has at least one individual eligible/conditionally eligible to MAGI Medi-Cal.

Note: CA-209422 | CIV-104584 will update the Medi-Cal Auto-Discontinuance batch for Failure to Complete RE to process at an individual level in a future release.

Generate the "Failure to Complete Redetermination" discontinuance NOA when the newly added batch jobs discontinue the MC programs due to non-receipt of the RE packet.

Update reports with the new Batch EDR Run Reason code.

1.3 Assumptions

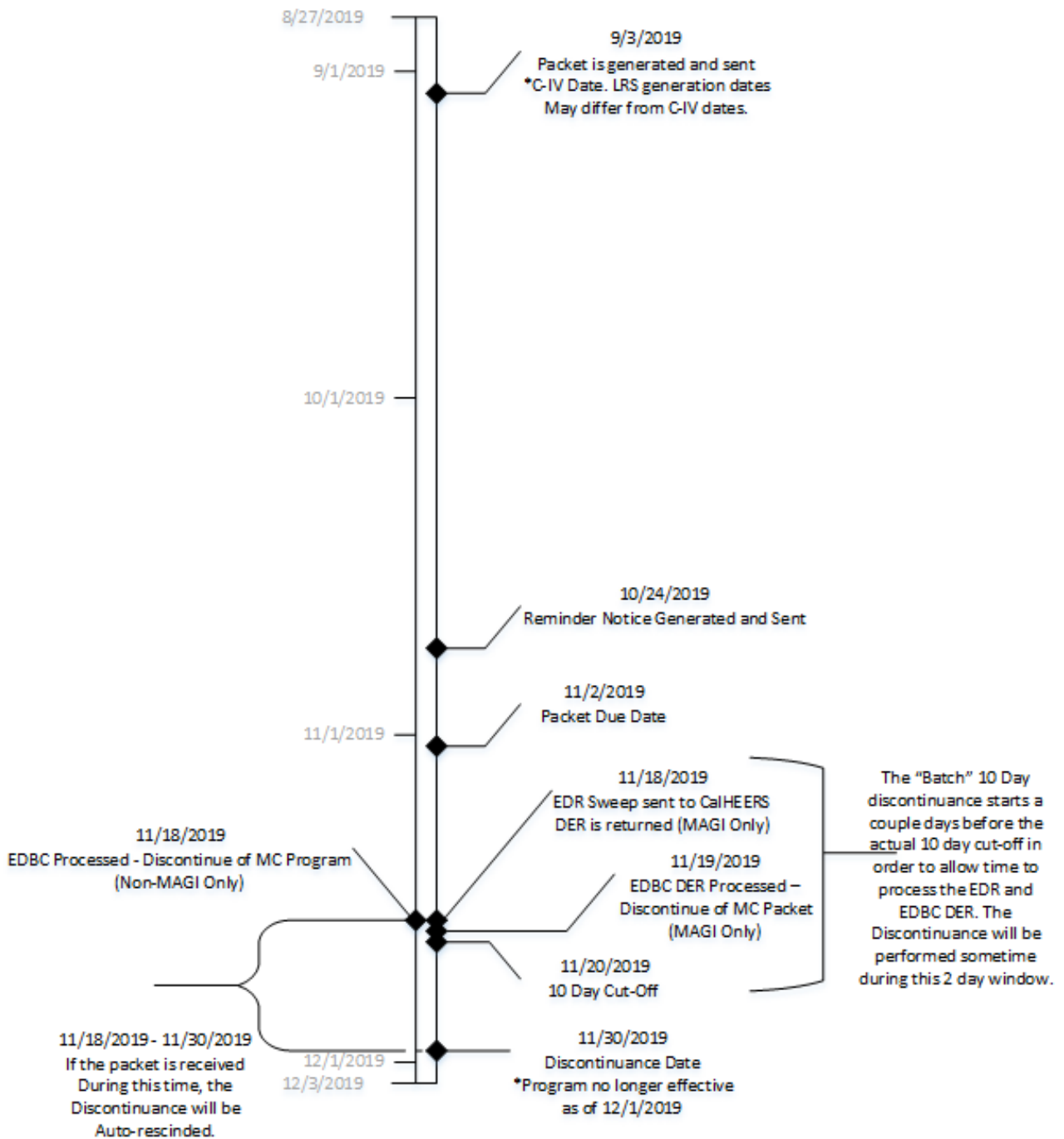
- There will not be any updates to the Journal entries created when the Medi-Cal RE packets are generated and sent. The existing Journal entry functionality will be used.
- Tasks are currently being created when the Medi-Cal RE packets are received. These tasks will continue to be created without a need to create any new tasks based on this solution.
- The Reminder and Auto-Discontinuance actions are designed for the timeframes associated with the batch auto-generation of Medi-Cal RE packets. If the user generates a Medi-Cal RE packet outside of the normal timeframe associated with the batch auto-generation of Medi-Cal RE packets, it is possible (but not guaranteed) that the automated reminder and discontinuance will occur. The user should follow their county business processes to ensure the required actions are taken.

1.4 Overview of Recommendations

- Create a new sweep job to send a Medi-Cal Renewal Reminder Notice to customers when the RE packet has not been received 6 days prior to the end of the month for the month before the RE Due Month.
- Create a new sweep job to identify MAGI and Non-MAGI Medi-Cal cases when the most recent Medi-Cal Re-Evaluation (RE) packet is still in "Sent" status after the renewal due date has passed. Exclude from this job any cases where the Renewal MAGI Determination has at least one individual eligible or conditionally eligible to MAGI Medi-Cal.
- Create a new Batch EDR Run Reason Code to support the new batch sweep job.
- Add a Batch EDR Run Reason Code – Reporting Indicator attribute to specify if the EDR should appear on reports.
- Automate the Negative Action Reason for "Failed to Complete Redetermination". (EDR)
- Generate a Discontinuance NOA when the batch job discontinues the Person/Program with the Failure to Complete Redetermination Negative action.
- Update reports to utilize the new Batch EDR Run Reason Code.

1.5 Sample Packet Discontinuance Automated Process Timeline

Sample Packet Discontinuance Automated Process



2 RECOMMENDATIONS

Create new batch functionality to identify, remind, discontinue, and notify MAGI and Non-MAGI Medi-Cal programs that have not returned a Medi-Cal RE packet by the batch 10-day cutoff date of the month for which the Medi-Cal RE Packet is due.

2.1 MC Renewal Reminder Notice

2.1.1 Overview

A monthly batch job will be created to send the MC Renewal Reminder Notice to the customer to notify that their Medi-Cal will be discontinued if they do not return the Medi-Cal RE packet by the RE due date.

2.1.2 Description of Change

MC Renewal Reminder Notice will be added to the Template Repository in English and Spanish.

Note: Refer to Supporting Documents #4 & #5 for the Mock-ups of English and Spanish versions of the Reminder Notice.

A batch job will be created to send the MC Renewal Reminder Notice to the customer if they have not returned the Medi-Cal RE packet 6 business days prior to the end of the month before the RE due month.

Example Scenario: If a Medi-Cal RE packet is sent on 04/03/2019 for RE Due Month 06/2019 and the packet is not received by 05/24/2019, the MC Renewal Reminder Notice will be sent.

Note: Barcode is not needed on this form as the form is not expected to be returned.

2.1.2.1 Add Generation logic for Reminder Notice

This new batch job will insert eligible records into the batch transaction table to generate a MC Renewal Reminder Notice when all the following conditions are true:

1. Identify Medi-Cal programs that have a Medi-Cal RE packet where:
 - i. Packet = {one of the following packets}
 1. Aged, Blind, Disabled (ABD) Medi-Cal Redetermination Packet
 2. MAGI And Non-MAGI Redetermination Packet

3. MAGI RE Packet
 4. Regular Medi-Cal / ABD RE Packet (Signature Packet)
 5. Regular Medi-Cal Redetermination Packet
 6. LTC Mixed Household RE Packet (Signature Packet)
 7. LTC RE Packet (Signature Packet)
 8. Long Term Care (LTC) Medi-Cal Redetermination Packet
 9. Non-MAGI Long Term Care (LTC) Mixed Household Redetermination Packet
- ii. Latest Packet Customer Reporting Status is 'Sent'
 - iii. Medi-Cal RE Packet's Effective Date is the month following the batch month.
 - iv. The program associated to the Medi-Cal RE packet is in Active Status for the current batch month.
2. The Medi-Cal RE Packet(s) was generated the month before the batch month.

Following are the Batch Transaction values

- o Case ID: Case associated to Pending Medi-Cal RE Packet
- o Program ID: Active Medi-Cal program ID
- o Type Code: FR
- o Sub Type Code: 059 (LRS Sub Type Code)
- o Eff Date: Current Batch Date
- o Created By: Batch
- o Updated By: Batch

Note: If more than one Medi-Cal RE Packet is sent to a Customer in a month, a MC Renewal Reminder Notice will be sent for each of the Packets when the above-mentioned trigger conditions are satisfied.

2.1.2.2 Add Population for Reminder Notice

New logic will be added to populate the variables on the MC Renewal Reminder Notice. See table below for new Variable population:

| Variable | Description | Population |
|------------------|---------------------------------------------|----------------------------------------------------------------------|
| RE Due Month | Redetermination Due Month and Year. | Redetermination Due Month and Year in MM/YYYY format |
| Packet Sent Date | The date on which the packet was generated. | Packet generation date in MM/DD/YYYY format |
| Return date | The due date on the RE Packet | This is the Packet generation date plus 60 days in MM/DD/YYYY format |

2.1.2.3 Print Options

The following Print options will be available if the MC Renewal Reminder Notice is generated through Template Repository

- Print
- Save and Print Locally
- Save and Print Centrally

2.1.3 Execution Frequency

This Batch Job will run on the 6th business day prior to the end of the month.

2.1.4 Key Scheduling Dependencies

N/A

2.1.5 Counties Impacted

This batch job will run for all counties.

2.1.6 Data Volume/Performance

N/A

2.1.7 Failure Procedure/Operational Instructions

Batch Support/Operations staff will diagnose the nature of the failure and determine the appropriate action.

2.2 Medi-Cal RE Discontinuance Updates

2.2.1 Overview

Create batch sweep jobs to identify MAGI or Non-MAGI Medi-Cal programs when the recipient has not returned the Medi-Cal RE packets by the batch 10-day date before the program discontinuance date. Exclude from this process any cases where the RE MAGI Determination has at least one individual eligible or conditionally eligible to MAGI Medi-Cal. Once the Medi-Cal programs have been picked up by the Batch MAGI logic, it will automatically send an Eligibility Determination Request (EDR) with Negative Action reason of "Failed to Complete Redetermination" to CalHEERS. The Medi-Cal program will be processed through Batch EDBC upon receipt of the DER from CalHEERS.

Non-MAGI Medi-Cal programs will be processed through the Batch EDBC process without an EDR.

2.2.2 Description of Change MAGI

1. Create a MAGI MC RE Discontinuance sweep job (EDR) to do the following
***Note: Current LRS sweep job for reference: PB00CH204:
 - a. Identify MAGI Medi-Cal programs that have a Medi-Cal RE packet where:
 - i. Packet = {one of the following packets}
 1. MAGI And Non-MAGI Redetermination Packet
 2. MAGI RE Packet
 - ii. MC Renewal Reminder Notice has been sent in the month prior to the batch month.
 1. **MC Renewal Reminder Notice added in section 2.1
 - iii. The Medi-Cal program's RE Due Date is the current batch month.
 - iv. The RE Determination for the current month is not complete.
 - v. There does not exist a MAGI or Non-MAGI RE packet in received status for the same benefit month and for the same Medi-Cal program block.
 - vi. Packet Status = 'Sent'
 - vii. The Medi-Cal RE Packet's Effective Date is the current batch month.
 - viii. There exists a person with an 'Active' Status for the benefit month for which the batch is running.
 - ix. There exists at least one individual associated to the Medi-Cal Program in which the person's aid code is a MAGI Medi-Cal Aid Code.
 - x. The valid DER for the benefit month for which the batch is running does not include a MAGI Eligible or MAGI Conditionally Eligible individual.
 - b. If multiple Medi-Cal RE packets are sent for the same Medi-Cal program, the batch job will only discontinue if no Medi-Cal RE packets have a status of 'Received' on a per person basis.
 - i. Example: If a person has 2 Medi-Cal RE packets and one of the packets is marked 'Received', the batch will not automatically discontinue this program because at least one of the Medi-Cal RE packets is marked in a 'Received' status. The worker must then evaluate the program to determine if the information provided in the received Medi-Cal RE packet is sufficient, or if the program block must be restructured manually to allow only the delinquent individuals to be discontinued.
2. Send Eligibility Determination Request (EDR) with Negative Action for "Failed to Complete Redetermination" to CalHEERS.
 - a. Send EDR with a Negative Action reason for the selected data from the sweep.
 - i. Negative Action Reason Specifications:
 1. Negative Action Reason = Failed to Complete Redetermination
 2. Category ID = 73

3. Code ID = 59638
 4. **This reason code is an existing code and does not have to be added to C-IV
- b. Example: MAGI RE packet was issued for Medi-Cal program where all individuals are active on MAGI Medi-Cal, but the RE Determination has all individuals Pending on MAGI Medi-Cal. RE is due 09/03/2019. MAGI RE Packet is still in 'Sent' status 9/19/2019 (batch 10-day date before discontinuance). Batch MAGI EDR will be sent for the October 2019 benefit month with the "Failed to Complete Redetermination" Negative Action reason.

2.2.3 Description of Change Non-MAGI Only

1. Create a Non-MAGI-specific MC RE Discontinuance sweep job (EDBC) to do the following ***Note: Current LRS sweep job for reference: PB00E182:
 - a. Identify Non-MAGI Medi-Cal programs that have a Medi-Cal RE packet where:
 - i. Packet = {one of the following packets}
 1. LTC Mixed Household RE Packet (Signature Packet)
 2. LTC RE Packet (Signature Packet)
 3. Regular Medi-Cal / ABD RE Packet (Signature Packet)
 4. Long Term Care (LTC) Medi-Cal Redetermination Packet
 5. Non-MAGI Long Term Care (LTC) Mixed Household Redetermination Packet
 6. Aged, Blind, Disabled (ABD) Medi-Cal Redetermination Packet
 7. Regular Medi-Cal Redetermination Packet
 - ii. A MC Renewal Reminder Notice has been sent in the month prior to the batch month.
 1. **MC Renewal Reminder notice added in section 2.1
 - iii. Medi-Cal Program Status = 'Active' for the benefit month in which the batch is running.
 - iv. Packet Status = 'Sent'
 - v. The Medi-Cal program's RE Due Date is the current batch month.
 - vi. The RE Determination for the current month is not complete
 - b. If multiple Medi-Cal RE packets are sent for the same Medi-Cal program, the batch job will only discontinue if no packets have a status of 'Received' on a per person basis.
 - i. Example: If a person has 2 packets and one of the packet's is marked 'Received', the batch will not automatically discontinue this program because at least one of the packets is marked in a 'Received' status. The worker must then evaluate the program to determine if the information provided in the received packet is sufficient, or if the program block must be restructured manually to allow only the delinquent individuals to be discontinued.

2. Trigger Batch EDBC job to discontinue the program.
 - a. Update the program with a Negative Action reason for the selected data from the sweep.
 - i. Negative Action Reason Specifications:
 1. Negative Action Reason = Failed to Complete Redetermination
 2. Category ID = 73
 3. Code ID = 59638
 4. **This reason code is an existing code and does not have to be newly added to C-IV

2.2.4 Execution Frequency

Monthly.

2.2.5 Key Scheduling Dependencies

Run one day prior to batch 10-day cut-off sweeps.

2.2.6 Counties Impacted

All Counties.

2.2.7 Data Volume/Performance

N/A

2.2.8 Interface Partner

N/A

2.2.9 Failure Procedure/Operational Instructions

N/A

2.3 Discontinue MC program based on Determination of Eligibility Response (DER)

2.3.1 Overview

Discontinue the Medi-Cal program based on the Determination of Eligibility Response (DER) received in response to the EDR's created by the new job specified in the prior sections.

2.3.2 Description of Change

1. Update the Medi-Cal Program based on the DER received from CalHEERS for MAGI RE packets. ***Note: Current LRS batch job for reference: PB00E121:
 - a. Modify Batch Job PB00E120 with "Failed to Complete Redetermination" Negative Action reason once DER is received.
 - b. Populate SYS_TRANSACT with a discontinuance reason appropriate for the Batch EDR Run Reason Code added in 2.4 (MC RE Discontinuance).
 - c. Example: DER received from CalHEERS with Negative Action for "Failed to Complete Redetermination" for August 2018 benefit month. Batch EDBC will run for August 2018 with a "Failed to Complete Redetermination" Negative Action reason prior to the 10-day cut off. The Medi-Cal program will be discontinued for September 2018 and a NOA will be generated.

2.3.3 Execution Frequency

C-IV business days (Monday through Saturday excluding holidays).

2.3.4 Key Scheduling Dependencies

No change.

2.3.5 Counties Impacted

All Counties.

2.3.6 Data Volume/Performance

N/A

2.3.7 Interface Partner

N/A

2.3.8 Failure Procedure/Operational Instructions

N/A

2.4 Discontinuance NOA for Failure to Complete Redetermination

2.4.1 Overview

Currently a discontinuance NOA is generated when Failure to Complete Redetermination Negative action is taken on the case and the following packets are in Sent or generated Status.

MAGI:

- MC Semi-Annual Report
- MAGI RE Packet

Non-MAGI:

- ABD MC RE Packet
- LTC MC RE Packet
- MAGI and Non-MAGI Redetermination Packet
- MC RE Packet

2.4.2 Description of Change

Update NOA generation logic(_700MCMAGIFAILEDTORESPOND) to generate the following fragments on the NOA when all the following conditions are true.

- Any of the following packets are in sent or generated status
- Individual is discontinued due to "Failure to Complete Redetermination" status reason

| Program Type | Fragment to Generate | Packets to Check |
|--------------|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MAGI | RSN_MAGI_FAILED_TO_RESPOND | <ul style="list-style-type: none"> • MAGI And Non-MAGI Redetermination Packet • MAGI RE Packet |
| Non-MAGI | RSN_MC_FAILED_TO_RESPOND | <ul style="list-style-type: none"> • LTC Mixed Household RE Packet (Signature Packet) • LTC RE Packet (Signature Packet) • Regular Medi-Cal / ABD RE Packet (Signature Packet) • Long Term Care (LTC) Medi-Cal Redetermination Packet • Non-MAGI Long Term Care (LTC) Mixed Household Redetermination Packet • Aged, Blind, Disabled (ABD) Medi-Cal Redetermination Packet • Regular Medi-Cal Redetermination Packet |

2.5 Create New Batch EDR Run Reason Codes

2.5.1 Overview

A Batch EDR Run Reason Code needs to be added for MC RE Discontinuance. The Batch EDR Run Reason Code specifies why the batch was created. This code is visible only from reports and not through the front-end forms.

2.5.2 Description of Change

1. CODE_DETL Table > Category 2813
 - a. Add the following Batch EDR Run Reason Code:

| Short Decode Name | Long Decode Name |
|----------------------|---------------------------------------|
| MC RE Discontinuance | Medi-Cal Re-Evaluation Discontinuance |

2.6 Add a Reporting Indicator Attribute for CODE_DETL

2.6.1 Overview

Add a Reporting Indicator attribute for the Batch EDR Run Reason Codes. This will allow for reports to know which Batch EDR Run Reason Codes to include and which ones to not include.

Update each Batch EDR Run Reason code currently in C-IV to specify that the code needs to be included in reports for the initial implementation.

1. Modify CODE_DETL Table > Where CATGRY_ID = 2813 > Next Available REFER_TABLE_##_DESCR column
 - a. Reference Table Column Name: Reporting indicator
 - b. Values Allowed: 'Y' and 'N'
 - c. Required: Yes
2. Populate the Reporting Indicator column as 'Y' for all existing Batch EDR Run Reason Codes.

3 REPORTS UPDATE

3.1 MAGI Report Updates (C-IV Only)

3.1.1 Overview

The following reports evaluate and display information for specific batch reason codes:

- Batch MAGI Skipped Report
- MAGI Error Report

- MAGI Discontinuance Report
- Outstanding Eligibility Determination Request Report

Each time a new batch reason code is introduced, the design of the above reports must be updated to include the new batch reason code. The report layouts and logic will be updated so that future updates will not be necessary when new batch reason codes are introduced.

DRAFT

3.1.2 Description of Change

1. Update the logic of the following reports to function dynamically based on the Reporting Indicator for batch run reasons that exists as of run time. Report logic will not require future modifications when new batch run reasons are introduced to the automated system.
 - a. Batch MAGI Skipped Report
 - b. MAGI Error Report
 - c. MAGI Discontinuance Report
 - d. Outstanding Eligibility Determination Request Report
2. The following layout updates will be made to Batch MAGI Skipped Report, MAGI Error Report and MAGI Discontinuance Report:
 - a. Create a separate Summary worksheet. The tab shall be titled 'Summary'. This sheet will contain the 'Batch Run Reason Totals' box previously found on the details sheet. The 'Batch Run Reason Totals' box will now populate each batch run reason total line dynamically even when the total count is zero. This is to prevent the report from needing to be updated every time a new batch run reason is introduced to the system. Order the batch run reasons in ascending order.
 - b. Update the Run Date's format to Mon-dd-yy HH:mm AM/PM. This is to adhere to reporting cosmetic standards.
 - c. Rename the tab for the existing sheet to 'Details'.
 - d. Add a hyperlink to the 'Summary' sheet titled: 'Details' that links to the Details sheet.
 - e. Add a hyperlink in the 'Details' sheet titled: 'Summary' that links to the Summary sheet.
 - f. Make any other minor cosmetic adjustments presented in the corresponding report mockup found attached in Section 6 of Supporting Documents.

3.1.3 Batch MAGI Skipped Report Mockups

| Batch Run Reason Totals | |
|---------------------------------|----------|
| Age 6 re-evaluation EDR | 1 |
| Age 1 re-evaluation EDR | 1 |
| Age 19/SB75 re-evaluation EDR. | 1 |
| Auto-Rescission | 1 |
| Batch MAGI Redetermination EDR. | 1 |
| MC RE Discontinuance | 1 |
| Grand Total | 6 |

Figure 3.1.3-1 – Batch MAGI Skipped Report Summary

| Office Name | Unit Name | Unit | Worker Number | Case Number | Case Name | Run Date | Batch Run Reason | Benefit Month | Skip Reason |
|----------------------------------------|-----------|------|---------------|-------------|------------|------------|---------------------------------|---------------|-------------------------------------------------------------------------|
| Redlands TAB/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000001 | 2000001 | Case Name2 | 05/01/2019 | Batch MAGI Redetermination EDR. | 06/01/2019 | More than one Active Medi-Cal program exists on the case |
| Redlands TAB/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000002 | 2000002 | Case Name3 | 05/01/2019 | Age 19/SB75 re-evaluation EDR. | 06/01/2019 | More than one Active Medi-Cal program exists on the case |
| Redlands TAB/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000003 | 2000003 | Case Name4 | 05/01/2019 | Auto-Rescission | 06/01/2019 | Missing relationship between any case person to every other case person |
| Redlands TAB/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000004 | 2000004 | Case Name5 | 05/01/2019 | Age 1 re-evaluation EDR | 06/01/2019 | More than one Active Medi-Cal program exists on the case |
| Redlands TAB/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000005 | 2000005 | Case Name6 | 05/01/2019 | Age 6 re-evaluation EDR | 06/01/2019 | More than one Active Medi-Cal program exists on the case |
| Redlands TAB/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000006 | 2000006 | Case Name7 | 05/01/2019 | MC RE Discontinuance | 06/01/2019 | More than one Active Medi-Cal program exists on the case |
| Total: | | | | | | | | | 6 |

Figure 3.1.3-2 – Batch MAGI Skipped Report Details

3.1.4 Report Location

Global: Reports

Local: Scheduled

Task: Administrative

3.1.5 MAGI Error Report Mockup

MAGI Error Report
 San Bernardino
 Report Month: 06/2019
 Run Date: MAY-10-19 09:41 PM

| Batch Run Reason Totals | |
|---------------------------------|----------|
| Age 6 re-evaluation EDR | 1 |
| Age 1 re-evaluation EDR | 1 |
| Age 19/SB75 re-evaluation EDR. | 1 |
| Auto-Rescission | 1 |
| Batch MAGI Redetermination EDR. | 1 |
| MC RE Discontinuance | 1 |
| Grand Total | 6 |

Figure 3.1.5-1 – MAGI Error Report Summary

MAGI Error Report
 San Bernardino
 Report Month: 06/2019
 Run Date: MAY-10-19 09:41 PM

| Office Name | Unit Name | Unit | Worker Number | Case Number | Case Name | Run Date | Batch Run Reason | Error Message |
|----------------------------------------|-----------|------|---------------|-------------|------------|------------|---------------------------------|----------------------------------------------------------------------------------------|
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000001 | 2000001 | Case Name2 | 05/01/2019 | Batch MAGI Redetermination EDR. | VALIDATION ERROR :No SSN was provided, but a reason was not given SAWS Case Person: 1; |
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000002 | 2000002 | Case Name3 | 05/01/2019 | Age 19/SB75 re-evaluation EDR. | VALIDATION ERROR :No SSN was provided, but a reason was not given SAWS Case Person: 2; |
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000003 | 2000003 | Case Name4 | 05/01/2019 | Auto-Rescission | VALIDATION ERROR :No SSN was provided, but a reason was not given SAWS Case Person: 2; |
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000004 | 2000004 | Case Name5 | 05/01/2019 | Age 1 re-evaluation EDR | VALIDATION ERROR :No SSN was provided, but a reason was not given SAWS Case Person: 3; |
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000005 | 2000005 | Case Name6 | 05/01/2019 | Age 6 re-evaluation EDR | VALIDATION ERROR :No SSN was provided, but a reason was not given SAWS Case Person: 4; |
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000006 | 2000006 | Case Name7 | 05/01/2019 | MC RE Discontinuance | VALIDATION ERROR :No SSN was provided, but a reason was not given SAWS Case Person: 5; |

Figure 3.1.5-2 – MAGI Error Report Details

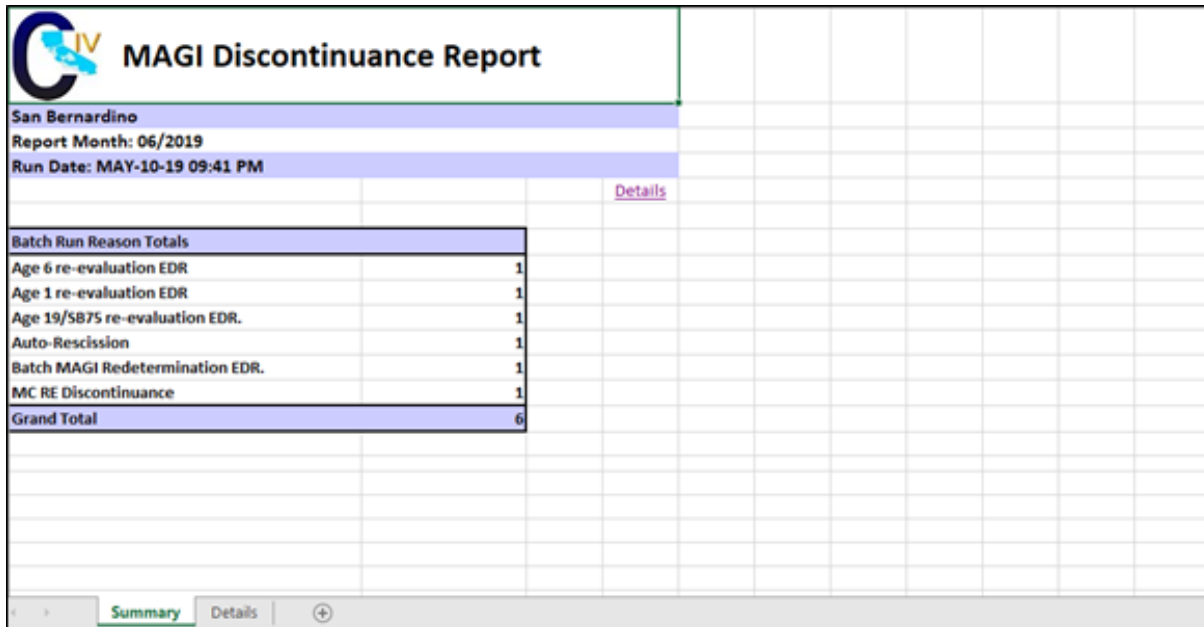
3.1.6 Report Location

Global: Reports

Local: Scheduled

Task: Case Activity

3.1.7 MAGI Discontinuance Report Mockup



MAGI Discontinuance Report

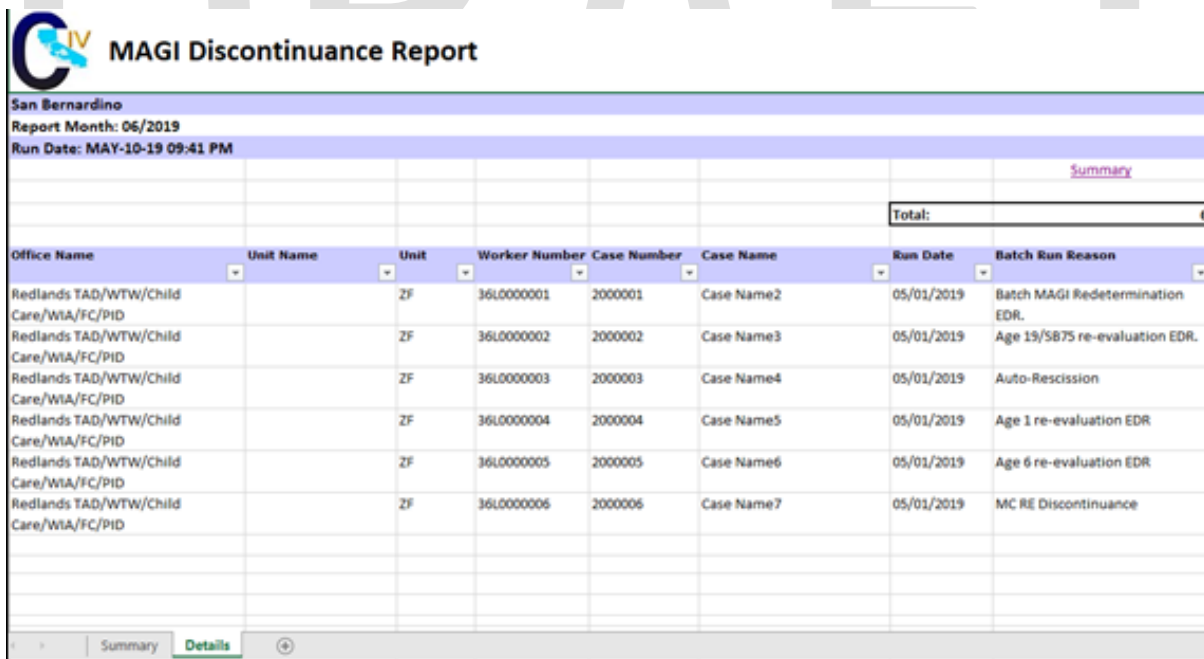
San Bernardino
 Report Month: 06/2019
 Run Date: MAY-10-19 09:41 PM

[Details](#)

| Batch Run Reason Totals | |
|---------------------------------|----------|
| Age 6 re-evaluation EDR | 1 |
| Age 1 re-evaluation EDR | 1 |
| Age 19/SB75 re-evaluation EDR. | 1 |
| Auto-Rescission | 1 |
| Batch MAGI Redetermination EDR. | 1 |
| MC RE Discontinuance | 1 |
| Grand Total | 6 |

Summary Details +

Figure 3.1.7-1 – MAGI Discontinuance Report Summary



MAGI Discontinuance Report

San Bernardino
 Report Month: 06/2019
 Run Date: MAY-10-19 09:41 PM

[Summary](#)

Total: 6

| Office Name | Unit Name | Unit | Worker Number | Case Number | Case Name | Run Date | Batch Run Reason |
|----------------------------------------|-----------|------|---------------|-------------|------------|------------|---------------------------------|
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000001 | 2000001 | Case Name2 | 05/01/2019 | Batch MAGI Redetermination EDR. |
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000002 | 2000002 | Case Name3 | 05/01/2019 | Age 19/SB75 re-evaluation EDR. |
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000003 | 2000003 | Case Name4 | 05/01/2019 | Auto-Rescission |
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000004 | 2000004 | Case Name5 | 05/01/2019 | Age 1 re-evaluation EDR |
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000005 | 2000005 | Case Name6 | 05/01/2019 | Age 6 re-evaluation EDR |
| Redlands TAD/WTW/Child Care/WIA/FC/PID | | ZF | 36L0000006 | 2000006 | Case Name7 | 05/01/2019 | MC RE Discontinuance |

Summary Details +

Figure 3.1.7-2 – MAGI Discontinuance Report Details

3.1.8 Report Location

Global: Reports

Local: Scheduled

Task: Case Activity

4 OUTREACH

1. Generate a County list with cases with at least one individual on the Renewal MAGI Determination who is MAGI Eligible or Conditionally Eligible, but the RE was not advanced and the Auto-Disc batch did not discontinue the program.

The lists will display the standard columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker
- Benefit Month

Scheduling: The list will be generated on the 10th business day of the month until CIV-104584 is implemented.

List Location: List will be posted to: CalACES Web Portal>System Changes>SCR and SIR Lists>2019>CIV-11086

List Name: Individual MAGI Eligible and Renewal not advanced

County Action: Workers should follow their county business process to manually discontinue individuals who have failed to return the RE packet.

5 TRAINING IMPACTS

Update the Medi-Cal Automated Re-Evaluation (RE) Packets job aid to include a description of the discontinuance of a Medi-Cal case for failing to complete the RE process.







6 MIGRATION IMPACTS

This SCR will close a migration gap between LRS and C-IV by implementing an automated functionality to discontinue Medi-Cal programs that have not returned their Medi-Cal Re-Evaluation Packets after the requested due date; however, this SCR has an exception to not include in the automated functionality any Medi-Cal programs where any individual was determined eligible or conditionally eligible to MAGI Medi-Cal. The following SCRs were created to update both LRS and C-IV to handle the automated Individual-level discontinuance and will bring LRS and C-IV in alignment.

| SCR Number | Functional Area | Description | Impact | Priority | Address Prior to Migration? |
|--------------------------|-----------------|--------------------------------------------------------------------------------------------------------|--------|----------|-----------------------------|
| CA- 209422 CIV-104584 | Batch | Update Medi-Cal Auto-Discontinuance Batch for Failure to Complete RE to process at an Individual Level | | | Yes |

DRAFT

7 SUPPORTING DOCUMENTS

| Number | Functional Area | Description | Attachment |
|--------|-----------------|----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| 1 | Reports | Batch MAGI Skipped Report Mockup |  Batch MAGI Skipped Report Mo |
| 2 | Reports | MAGI Discontinuance Report Mockup |  MAGI RE Discontinuance Rep |
| 3 | Reports | MAGI Error Report |  MAGI Error Report Mockup.xls |
| 4 | Correspondence | MC Renewal Reminder Notice |  CIV-MC Renewal Remi nder.pdf |
| 5 | Correspondence | MC Renewal Reminder Notice - Spanish |  CIV-MC Renewal Remi nder_SP.pdf |
| 6 | Eligibility | ACWDL 16-16: Individual Level Eligibility Determinations |  ACWDL 16-16.pdf |