# [CA-208374] CFL 18/19-79 Update Electronic Theft replacement and reporting

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| Team Responsible: | **Fiscal** | Assignee: | **Naresh Barsagade** | SPG Status: | **Approved** |
| Fix Version/s: | **[19.11]** | Designer Contact: | **Eric Wu** | Change Type (SCR): | **New Policy** |
| Minor Version: | | Expedite Changes: | **Start Build** | Estimate: | **658** |
| Reporter: | **Sheryl E. Eppler** | Regulation Reference: | **CFL 18/19-79** | Created: | **05/08/2019 10:36 AM** |
| Status: | **In Development** | Impact Analysis: | **[N/A]** | Outreach Required: | **No** |
| Consortium Contact: | **Sheryl E. Eppler** | Training Impacted: | | Funding Source: | **LRS M&E** |
| Project Phase (SCR): | **Production** | Migration Impact: | **No** | Funding Source ID: | |
| Committee: | **[Fiscal, State/Fiscal Reports]** | Approved by Committee: | **08/21/2019** | Other Agency Cross Reference: | **CIV-104094** |

**Non-Committee Review:**

**Expedite Approval:** Karen Rapponotti & Laura Chavez - Approve l - 05/13/2019

**Current Design:** On the Issuance Detail page, County staff can replace Cash Benefits that are lost due to Electronic Theft by clicking the [Replace] button. The system automatically populates the Status Reason field as "EBT Theft - AB 2035". All replacements are reported on the monthly 'Temp 2035' Report (Scheduled / State) in the C-IV system. The 'TEMP 2035 Report does not exist in the LRS/CalACES system.

**Request:** CFL 18/19-79 requires that Counties now report separately the Electronic Theft replacements due to Skimming (AB 2035) from those Electronic Theft replacements due to Scams (AB 2313).

**Recommendation:** (1) Update the Issuance Detail page, for when the [Replace] button is clicked:
a.     Update the Status Reason of 'EBT Theft-AB 2035' to 'EBT Theft'.
b.     Add new drop-down field 'Electronic Theft Type' with options of blank (no value), 'AB 2035 - Skimming', and  'AB 2313 - Scam'. This field is required when replacing cash benefit because of electronic theft and will be used  to separate replacements due to skimming from scams on reports (2) Reports:
a. Add Report 'TEMP 2035 EBT THEFT - Skimming'
b. Add Report 'TEMP 2313 EBT THEFT- Scam'

Note: Form and NOA updates will be made with SCR CA-209721/CIV-104707

**Outreach Description:**

**Migration Impact Description:** Joint design has been approved through the Fiscal and State/Fiscal Reports Committees. C-IV will implement this change with SCR CIV-104094 in the 19.11 release.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **658**

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| Automated Test : | 0 | Batch/Interfaces : | 0 | CalHEERS : | 0 |
| CalHEERS Test : | 0 | Client Correspondence : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 212 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Reports : | 229 | Security : | 0 |

| System Test Support : | 157 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |

## [CA-209407] Update Issuance Thresholds for 2020 (CRFI 19-026)

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| Team Responsible: | **Fiscal** | Assignee: | **Lalitha Valamarthi** | SPG Status: | **Approved** |
| Fix Version/s: | **[19.11]** | Designer Contact: | **Sidhant Garg** | Change Type (SCR): | **Enhancement** |
| Minor Version: | | Expedite Changes: | **Start Build** | Estimate: | **100** |
| Reporter: | **Sheryl E. Eppler** | Regulation Reference: | | Created: | **07/11/2019 03:18 PM** |
| Status: | **In Assembly Test** | Impact Analysis: | **[N/A]** | Outreach Required: | **No** |
| Consortium Contact: | **Sheryl E. Eppler** | Training Impacted: | **[N/A]** | Funding Source: | **LRS M&E** |
| Project Phase (SCR): | **Production** | Migration Impact: | **No** | Funding Source ID: | |
| Committee: | **[Fiscal]** | Approved by Committee: | **08/19/2019** | Other Agency Cross Reference: | **CIV-104577** |

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| **Non-Committee Review:** | Reviewed by affected Counties - approvals in comments field - 08/15/2019 |
| **Expedite Approval:** | Emergency approval to start build from JoAnne Osborn on 8/21/2019 |
| **Current Design:** | Issuance thresholds are established to determine the amount of benefits or service payments that can be approved by an Eligibility worker without requiring a supervisor override. |
| **Request:** | Counties have been requested to review their existing Issuance Thresholds for Adoption Assistance Program (AAP), Approved Relative Caregiver (ARC), CalFresh (CF), Cal-Learn (CL), CAPI, CalWORKs (CW), CalFresh Employment and Training (CFET), Child Care (CC), Diversion (DV), Foster Care (FC), General Assistance/ General Relief (GA/GR), General Relief Opportunities for Work (GROW), Homeless Assistance Temp (HT), Homeless Assistance Perm (HP), Kin-GAP (KG), Nutritional Benefits (NB), Refugee Cash Assistance (RCA), Refugee Employment Program (REP) and Welfare to Work (WtW) to determine if any changes are appropriate. The last changes were made by SCR # CIV-100503 in Release 19.01. |

**Recommendation:** Affected Counties: Alpine, Butte, Calaveras, El Dorado, Glenn, Humboldt, Imperial, Los Angeles, Madera, Marin, Mendocino, Merced, Monterey, Riverside, San Bernardino, Shasta, Siskiyou, Stanislaus, Sutter, Yuba

1)      Update the following issuance thresholds for Alpine County
(02):      a) General Assistance (Managed): GM - From: $200 to: $1,000

2)      Update the following issuance thresholds for Butte County
(04):      a) Foster Care: FC - From: $30,000 to: $50,000

3)      Update the following issuance thresholds for Calaveras County
(05):      a) AAP: AP - From: $12,000 to: $15,000
b) Foster Care: FC - From: $12,000 to: $15,000
c) HA-Temp: HT - From: $1,000 to: $2,000
d) HA-Perm: HP - From: $4,000 to: $5,000

4)      Update the following issuance thresholds for El Dorado County
(09):      a) Foster Care: FC - From: $12,500 to: $15,000
b) HA-Temp: HT - From: $1,280 to: $2,000
c) HA-Perm: HP - From: $2,500 to: $3,000
d) Welfare-to-Work: WTW - From: $1,500 to: $5,000

5)      Update the following issuance thresholds for Glenn County
(11):      a) General Assistance (Managed): GM - From: $297 to: $500
b) HA-Perm: HP - From: $2,000 to: $2,500

6)      Update the following issuance thresholds for Humboldt County
(12):      a) Nutritional Benefit: NB - From: $2,500 to: $1,000
b) Welfare-to-Work: WTW - From: $999 to: $1,500

7)      Update the following issuance thresholds for Imperial County
(13):      a) Cal-Learn: CL - From: $99,999 to: $2,000
b) Welfare-to-Work: WTW - From: $3,500 to: $5,000

8) Update the following issuance thresholds for Los Angeles County (19):
a)      Supportive Services - Need Category: Transportation / Need Type: Bus Token / Program: Cal-Learn - Update Max Quantity to zero.
b)      Supportive Services - Need Category: Transportation / Need Type: Bus Token / Program: REP - Update Max Quantity to zero.
c)      Supportive Services - Need Category: Transportation / Need Type: Bus Token / Program: Welfare-to-Work - Update Max Quantity to zero.
d)      Supportive Services - Need Category: County Specific Program / Need Type: Educational Support Payment / Program: CalWORKs - Update Max Quantity to zero.
e)      Supportive Services - Need Category: County Specific Program / Need Type: Educational Support Payment / Program: RCA - Update Max Quantity to zero.
f)      Supportive Services - Need Category: Ancillary-Education / Need Type: Family Reunification Moving Assistance / Program: Welfare-to-Work - Update Max Quantity to zero.

9) Update the following issuance thresholds for Madera County (20):
   a) Cal-Learn: CL - From: $1 to: $550
b) HA-Temp: HT - From: $1 to: $2,000
c) HA-Perm: HP - From: $1,000 to: $2,000

10)      Update the following issuance thresholds for Marin County (21):
   a) CalFresh: CF - From: $5,000 to: $3,000
b) HA-Temp: HT - From: $1,100 to: $2,000
c) HA-Perm: HP - From: $1,000 to: $2,000
d) Nutritional Benefits: NB - From: $5,000 to: $3,000

11)      Update the following issuance thresholds for Mendocino County
   (23):      a) AAP: AP - From: $13,500 to: $15,500
b) ARC: AR - From: $10,000 to: $5,000

c) Foster Care: FC - From: $13,500 to: $15,500
d) General Assistance (Managed): GM - From: $600 to: $2,000

12)    Update the following issuance thresholds for Merced County
   (24):    a) AAP: AP - From: $10,500 to: $15,000
b) ARC: AR - From: $10,500 to: $15,000
c) CalFresh: CF - From: $2,000 to: $2,500
d) CalWORKs: CW - From: $2,000 to: $2,500
e) Foster Care: FC - From: $12,036 to: $15,000
f)  Kin-GAP: KG - From: $3,500 to: $15,000

13)    Update the following issuance thresholds for Monterey County
   (27):    a) ARC: AR - From: $10,200 to: $5,000
b) Kin-GAP: KG - From: $1,700 to: $5,000

14)    Update the following issuance thresholds for Riverside County
   (33):    a) Kin-GAP: KG - From: $8,000 to: $9,000

15)    Update the following issuance thresholds for San Bernardino
   County (36):    a) CAPI: CP - From: $2,337 to: $2,389

16)    Update the following issuance thresholds for Shasta County
   (45):    a) ARC: AR - From: $7,000 to: $8,000
b) CalWORKs: CW - From: $2,000 to: $2,500
c) General Assistance (Managed): GM - From: $500 to: $700

17)    Update the following issuance thresholds for Siskiyou County
   (47):    a) Welfare-to-Work: WTW - From: $2,500 to: $5,000

18)    Update the following issuance thresholds for Stanislaus County
   (50):    a) CFET: FT - From: $0 to: $500
b) General Assistance (Managed): GM - From: $500 to: $604

19)     Update the following issuance thresholds for Sutter County
(51):     a) RCA: RC - From: $600 to: $1,000

20)     Update the following issuance thresholds for Yuba County
(58):     a) AAP: AP - From: $13,000 to: $13,600
b) ARC: AR - From: $13,000 to: $13,600
c) Foster Care: FC - From: $13,000 to: $13,600

Developer Note: All changes to Issuance Thresholds will be done to codes table category 562.

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| **Outreach Description:** | |
| **Migration Impact Description:** | System/County specific data change. These threshold values are specific to counties and will not impact other CIV Counties threshold values. |
| **Migration Impact Analysis:** | No Impact |
| **Alternative Procedure Description:** | Add the "Authorize Issuance Amount Exceptions" security group to user who must authorize issuances above a the current threshold amount. |

**Operational Impact:**

**Estimate:** 100

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|---|---|---|---|---|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | CalHEERS : | 0 |
| CalHEERS Test : | 0 | Client Correspondence : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 55 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Reports : | 0 | Security : | 0 |
| System Test Support : | 35 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | | | | |